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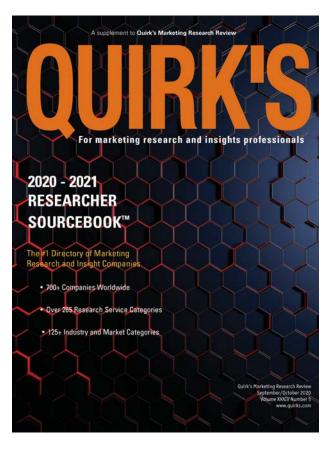
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Quirk's Marketing Research Review September/October 2020



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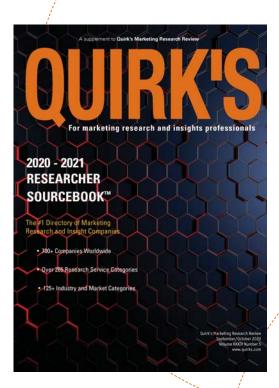


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Department of Marketing
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broad.msu.edu/msmr
Degree: Master of Science in Marketing Research
(See advertisement on p. 12)

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School of Professional Studies sps.northwestern.edu/masters/data-science/index.php Degree: Master of Science in Data Science

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researchsociety.com.au/advance-your-career/ qualified-professional-researcher-qpr Degree: Qualified Professional Researcher

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www.algonquincollege.com/business/program/ marketing-research-and-business-intelligence Degree: Graduate Certificate in Marketing Research and Business Intelligence

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www.georgiancollege.ca/academics/full-timeprograms/research-analyst-rapp/ Degree: Post Graduate Research Analyst Program (RAPP)

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International Business and Marketing Department www.cpp.edu/~cba/international-business-marketing/index.shtml

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Zicklin School of Business zicklin.baruch.cuny.edu/programs/graduate/ms/

degrees/quant-methods.html

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College of Business
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Broadcasters' Audience Research Board (BARB)

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Business Intelligence Group (BIG)

United Kingdom www.thebusinessintelligence.group

Canadian Marketing Association (CMA)

Don Mills, ON Canada info@the-cma.org www.the-cma.org

Colour of Research (CORe)

London United Kingdom www.colourofresearch.org

Customer Experience Professionals Association (CXPA)

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ESOMAR

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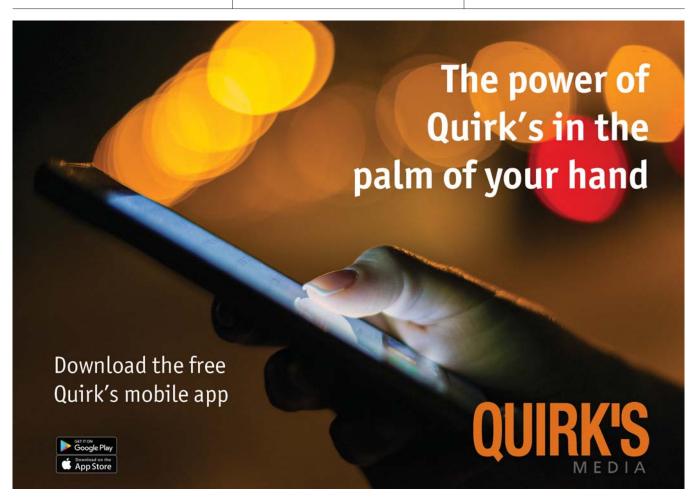
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TasteMakers Research Group is a next-generation market research company founded in 2010 with the purpose of providing agile, authentic, and data-driven consumer intelligence to clients. Our high-performance consumer product testing solutions are built for CPG innovators, strategic marketers and venture capitalists who demand fast, flexible, and affordable results. Our proprietary PopUp CLT™ (Consumer Location Testing) methodology achieves real-time quantitative results, with qualitative insights, at typically twice the speed and half the cost of current taste-test and sensory field methods. TasteMakers Research is a member of ASTM's Standard Guide for Sensory Claim Substantiation committee. The New Normal: Be assured that the PopUp CLT™ (Consumer Location Test) has been safequarded to meet the challenges of this remarkable time. TasteMakers Research has invested in and implemented the highest industry standards for the safety, health and wellness of our clients, participants, and staff.

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Orange County (See also Los Angeles)



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(See advertisement on p. 165)



Harmon Research Group, LLC 751 S. Weir Canyon Road, Suite 157

Anaheim, CA 92808 Ph. 714-280-0333 info@harmonresearch.com www.harmonresearch.com Joey Harmon President

Harmon Research Group LLC is a boutique data collection specialist, a "high value" alternative to the larger firms. We provide research services for MR consultancies around the world, across a broad range of industries. Our services include web survey programming and hosting, as well as CATI/ multimode, and various qualitative services. Our size and focus allow us to be nimble and flexible, resulting in quicker, more costefficient services. We currently work with 17 of the top 50 research companies in the world and over 35 smaller boutique companies. Last year we conducted over 415,000 surveys with half of those tracking research. Including over 85,000 CSAT/NPS surveys.



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IntellliSurvey was founded in 2001, and our mission has been to enable professional research online. We've always gone beyond the simple work, and handled projects and research methodologies that others found difficult. Along the way we've continually upgraded our online survey platform. We've built an outstanding team with detailed understanding of both business and research issues that is adept at deploying technology to solve complex problems. We have excelled at tackling our clients' most complex research problems focusing on survey programming and hosting. Over the last few years our clients have requested our help in other overlapping research areas such as designing surveys, fielding them, and the synthesis of the results. We have put these pieces together and now offer the flexibility and streamlining of Integrated Solutions to help maximize the value of your next engagement and achieve your research goals. (See advertisement on p. 147)



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Palm Springs



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Lisa Chiapetta & Associates

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(See advertisement on inside front cover)



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Child Research is Touchstone Research's Youth & Family research division. Our business is helping clients win with kids, teens, young adults and families through effective, leading-edge market research based on 25+ years of experience in the youth market. We work with the world's largest brands, marketers and agencies to help execute their youth & family research programs. Our unique combination of technical ability and youth expertise means that not only can we execute the tasks assigned but we can also assist in special situations in research design and developing special technologies to meet a client's particular needs that are appropriate for young people. We have our own Youth & Family Insight Community

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(See advertisement on p. 133)



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www.ironwoodinsights.com
Jamie Garrett Center Manager

Illinois

Chicago

Accurate Data Marketing, Inc.

4350 Di Paolo Center, Suite D1 Glenview, IL 60025 Ph. 847-390-7777 or 800-390-7780 info@accurdata.com www.accurdata.com Barbara Dorfman President

and agency:

AND Agency LLC

1100 E. Woodfield Road., Suite 110 Schaumburg, IL 60173 Ph. 647-919-4317 or 866-492-8300 Sasha.fard@andishere.com www.andishere.com Sasha Fard Director, Consultative Solutions

AND Agency LLC has over 45 years of experience in delivering an innovative brand of market research and customer experience (CX) solutions. We have a full-service approach with

services that span the entire research life cycle, including: 1) Complete programming and hosting of surveys with multiple reporting options. 2) Three CATI call centers located across North America; our interviewers speak 13 languages and are experienced in B2C, B2B and recruit to web. 3) Broad digital feedback capabilities, including email, website intercept, proximity-based surveys, SMS/text, messaging apps and NFC/QR codes. 4) Real-time customer feedback management platform to house all Voice of Customer data. 5) Advisory services to enable smart business decisions and ROI.



Ann Michaels & Associates Ltd.

2863 95th St., Suites 143-255 Naperville, IL 60564 Ph. 800-203-8065 kdoering@annmichaelsltd.com www.ishopforyou.com Kathy Doering President

We provide our clients with a precise view of what the consumer experiences when interacting with their brand across all channels. We began our company back in 1998 evaluating the customer experience through the eyes of our instore evaluators. As consumers moved to online purchases in 2007, we noticed a need for measurement there as well. Our specialties are: B2B mystery shopping, social media listening, social analytics, quality-control CSAT surveys, social reviews and online focus groups.



B2B International

The Wrigley Building, Eighth Floor - gyro 410 N. Michigan Ave.
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www.b2binternationalusa.com
Julia Doheny President – Research, North
America

B2B International is a specialist business-to-business market research consultancy that provides customized B2B market research and intelligence studies on a global scale from its offices across North America, Europe and Asia-Pacific. Our B2B expertise covers all industry sectors - from manufacturing to engineering, chemicals to construction - throughout the world.



Anne E. Beall CEO

Beall Research, Inc. 333 N. Michigan Ave., Suite 628 Chicago, IL 60601 Ph. 312-384-1214 anne@beallrt.com www.beallrt.com

We're frustrated by market research that isn't insightful or actionable! What differentiates us: psychologically-inspired frameworks to identify the underlying drivers of behavior – like emotions. Through years of experience and research, we've learned that consumers don't think their way through the marketplace; they feel their way to purchasing. We collect and analyze emotional experience and expression through self-reported measures, facial expressions, and body language, in real-time and through video analysis. We have a framework for identifying and analyzing the emotions brands evoke in consumers. We leverage these insights in qualitative and quantitative work.

C&C Market Research - Chicago

North Riverside Mall 7501 W. Cermak Road, Suite M-15A North Riverside, IL 60546 Ph. 479-785-5637 or 877-530-9688 Bids@ccmar.com www.ccmarketresearch.com (See advertisement on inside back cover)



RESEARCH

C+R Research

150 N. Michigan Ave., 34th Floor Chicago, IL 60601 Ph. 312-828-9200 info@crresearch.com www.crresearch.com Robbin Jaklin President

At C+R Research, a full-service marketing insights agency, we've been helping brands grow for 60 years by delivering great research, deep perspective and committed client service. We're known for designing innovative custom methodologies for answering complex marketing questions, high-quality analytical insights and delivering senior-level attention throughout every phase of our clients' projects. We embrace a "whatever-it-takes" philosophy on every client engagement and are flexible enough to adapt to our clients' needs, however challenging they may become. We offer an array of effective, customizable techniques for traditional and online qualitative, quantitative, mobile and communitybased research both in the U.S. and globally. When the need arises for quick-turn insights, we have a full suite of effective agile research solutions. We are recognized in the industry

(Br.) indicates a branch office

for our focused knowledge and consultative expertise in the youth and family, Latino and multicultural consumer segments. Our dedicated Shopper Insights practice is led by former clientside researchers who have deep expertise and understanding of today's omnichannel shopper. And, our suite of Illuminator® solutions leverages our proprietary partnership with Numerator, whose OmniPanel™ provides the most complete, detailed and up to date data on consumer purchase behaviors. Our proprietary analytic framework Dollars + Attitudes™ (\$+A™) merges attitudes and purchasing data to provide deeper insight and greater actionability for shopper and retail strategies. Whatever the business challenge, our goal is to always provide smartlydesigned research and thoughtful insights that inspire decisions and accelerate brand growth. (See advertisement on p. 13)



Alan W. Hale President

Consight[™] Marketing Group, LLC 6104 W. Warwick

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www.consightmarketinggroup.com

Alan Hale is the founder of Consight Marketing Group, LLC. He has an MBA in marketing and 40 years experience with 250+ projects helping companies in business to business markets grow their business. He is also a contributing author to Quirk's Magazine. This extensive consulting background is combined with voice of the customer research to develop customer specific insights which are used to develop actionable strategies and tactics. This effort becomes an investment rather than just an expense. Some of the voice of the customer research we do is customer satisfaction and loyalty, developing go-to-market strategies, lost customer analysis, new market assessments, branding and positioning research, new product/service validation, M&A marketing due diligence, etc. Call Alan at 847-800-1685.



Consumer Truth® Ltd

892 Somerset Drive Carol Stream, IL 60188 Ph. 630-643-3430 or 630-204-5270 isabelle@consumertruth.com www.consumertruth.com Isabelle Albanese Principal

Consumer Truth® Ltd. is a marketing research and consulting organization helmed by advertising and marketing professionals, Isabelle Albanese and Ken Quaas. With 25+ years of experience for each of us in the business of advertising, communications and marketing research, we have been branded "Masters of

Moderating and Mentors of Marketing." In addition to an ongoing blog, articles published in "Quirk's" (among many others), we literally wrote the book on effective communication – "The 4Cs of Truth in Communications"" and have conducted extensive proprietary research, both pre and post COVID-19, among Gen Z's. Celebrating our 21st year, we have helped companies like AT&T, Arby's, ConAgra, Dunkin Donuts, Estee Lauder, MAC Cosmetics, Morton Salt, PwC, Sargento Foods, Staples Inc., Timberland, TJX Brands and Unilever effectively position and market their famous brands, launch successful new brands and deliver powerful marketing and communications strategies.



Curion, LLC

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Kari Mannina Global Strategy Director

At Curion, we provide world-class insights. From quantitative to qualitative product research, we apply proven industry-leading, innovative methods to service over 65% of Global 100 companies. As a full-service product and sensory insights firm, we work with our clients to determine not only what products consumers like but why they are liked and how to make optimizations. As a result, our clients mitigate risk of marketplace failure by ensuring that only products of quality and character will be introduced to the market, providing repeatable delight to their consumers. We accomplish this with our expert employees, sensory processes, fully-equipped facilities and data insights. In 2018 alone, we tested 97,000 consumers across our San Francisco, Chicago, Dallas and New York metropolitan-area facilities. The result of a merger between Q Research Solutions and Tragon Corp., our company brings a wealth of knowledge and experience to the consumer and sensory science industries and pioneered many of the sensory methodologies considered industry standards today, including Quantitative Descriptive Analysis (QDA)® and Partnership Solutions™. We're interested in partnering with in-person or online moderators. Curion's Certified Moderator partner program offers you the opportunity to work with Fortune 500 CPG brands, while working hand-in-hand with Curion's experienced client services staff. Join us, by signing up through https://curioninsights.com/certified-moderator-program/.

Geographic listings

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Customer Lifecycle, LLC

1112 W Boughton Road Suite 365 Bolingbrook, IL 60440 Ph. 630-412-8989 kaferenz@customerlifecycle.us www.customerlifecycle.us Karin A. Ferenz Principal

CLC is a global research consultancy that works with B2B/B2C companies across multiple industries to conduct primary research to identify and measure requirements for customer acquisition, loyalty, share of wallet growth, and retention. With reach to more than Three million individuals in 160+ countries, we conduct strategic qualitative and quantitative research in multiple localized languages.



Explorer Research

720 E. Butterfield Road, Suite 110 Chicago, IL 60148 Ph. 855-251-5434 or 630-519-3486 astephenson@explorerresearch.com www.explorerresearch.com Anne Stephenson Partner

Explorer Research is a leading behavioral research firm specializing in packaging and shopper research. Our online 3D virtual reality is ideal for packaging, planogram, POSM and aisle redesign research. Our online 3D retail platform has eye tracking, pathway measurement and is a fully interactive environment for testing. For in-person research, we have state-of-theart shopper labs in both Chicago and Toronto. Our labs are equipped with focus group rooms as well as life-sized virtual reality with eyetracking. We are the leading research firm for using biometric research approaches including eye-tracking, EEG, facial coding, GSR and other techniques to measure behavior. Life-sized virtual reality can also be used for in-situation testing to help measure, predict and influence shopper behavior. Our services include: shopper insights, path to purchase, packaging research, digital touchpoint measurement, UX and CX, innovation and product development.



Megan Pollard President

Fieldwork Chicago-Downtown

111 E. Wacker Drive, Suite 200 Chicago, IL 60601 Ph. 312-565-1866 info@chicagodowntown.fieldwork.com www.fieldwork.com/us-research-venues/ chicago-downtown

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Fieldwork Chicago-O'Hare

(See advertisement on front cover)

8420 W. Bryn Mawr Ave., Suite 200 Chicago, IL 60631 Ph. 773-714-8700 info@ohare.fieldwork.com www.fieldwork.com/us-research-venues/ chicago-ohare Kate Albert President

Fieldwork Chicago-O'Hare is 12,000 square feet of elegantly modern research space, nestled in between Chicago and surrounding suburbs. Our facility is just Three miles from O'Hare International Airport, 10 miles from downtown and located near public transportation and major expressways. In addition to our five research suites, we have spacious lounges, a large kitchen, and a beautiful multi-purpose space and patio. Our project managers and on-site recruiters come with a wealth of experience and a can-do attitude. Come to Chicago O'Hare for the ultimate in luxury and convenience. (See advertisement on front cover)



Fieldwork Chicago-Schaumburg

425 N. Martingale Road, Suite 2000 Schaumburg, IL 60173 Ph. 847-413-9040 info@schaumburg.fieldwork.com www.fieldwork.com/us-research-venues/ chicago-schaumburg Karyn Picchiotti President

Fieldwork Chicago-Schaumburg offers over 10,000 square feet of premier accommodations. Five conference rooms seat anywhere from 12 – 40 respondents and viewing rooms up to 20. All are complimented by amazing views of the Chicago skyline, lakes and woods. Our experienced in-house recruiting team boasts a large database and a can-do attitude. Our client services and management team has over 50 years of combined experience available to assist you. We are located less than 30 minutes from O'Hare International Airport and one block from Woodfield Mall and numerous restaurants. (See advertisement on front cover)



Fieldwork Flex

111 E. Wacker Drive, Suite 220 Chicago, IL 60601 Ph. 312-285-2060

Aryno@fieldwork.com

www.fieldwork.com/us-research-venues/chicago-flex Aryn O'donnell Director of Corporate Services

Fieldwork Flex, a creative research space in downtown Chicago, was designed to be an inspirational place for researchers and participants. Flex provides an atmosphere that elicits insights and creativity with a large open versatile room and four spacious break out rooms with flexible set ups. It is located in the heart of downtown, convenient for respondents and clients. You can also expect Fieldwork quality hosting, recruiting and project management services. (See advertisement on front cover)



Fieldwork National Recruiting Center (NRC)

5750 Old Orchard Road, Suite 550 Skokie, IL 60077 Ph. 888-T0-FIELD or 888-863-4353 info@nrc.fieldwork.com www.fieldwork.com Karyn Picchiotti President

Fieldwork's National Recruiting Center is your trusted partner for all of your recruiting needs, with expertise in providing respondents for any methodology in health care, consumer, and B-to-B research, NRC features a database of over 1 million nationally dispersed members, with a robust set of respondent information including demographics, occupation, health information and past participation. NRC uses a variety of methods to add new members daily. Our recruiters are highly trained low-incidence specialists willing to use out-of-the-box recruiting methods. (See advertisement on front cover)

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Fieldwork Network

111 E. Wacker Drive, Suite 220 Chicago, IL 60601 Ph. 800-TO-FIELD or 312-285-2035 info@network.fieldwork.com www.fieldwork.com Megan Pollard President, U.S. Abby Goodell Vice President, International

Fieldwork Network is your one-call link to qualitative project management across the globe. Fieldwork Network offers a full-time, professional staff dedicated solely to fielding and managing multi-city projects, including an international team with extensive experience in overseas markets. Fieldwork Network has established alliances with respected research providers in over 50 countries. Whether you want to work with a single company or several, one call is all it takes. (See advertisement on front cover)



Fieldwork Webwork & Anywhere

111 E. Wacker Drive, Suite 220 Chicago, IL 60601 Ph. 312-285-2038 or 800-863-4353 info@anywhere.fieldwork.com www.fieldwork.com Crystal Martinez President

Fieldwork Webwork and Anywhere provide you with the people and tools you need to take your research out of the traditional facility setting. Our Anywhere team can recruit and facilitate qualitative sessions in any venue, great for small markets and creative spaces. Anywhere setup can include: Virtual mirror, digital video recording and streaming, and incentive cards. Webwork capabilities include: online groups, bulletin boards, mobile research, and homework tools. All projects include hands-on technical support, one point of contact project management and Fieldwork-quality recruiting.

(See advertisement on front cover)



Focus Centre of Chicago, Inc.

211 E. Ontario, Suite 400 Chicago, IL 60611 Ph. 312-628-7171 darcy@focuscentre-chicago.com www.focuscentre-chicago.com Darcy Jesser President

Prestigious facility located in downtown Chicago, just steps from North Michigan Avenue. Four luxurious suites with spacious group rooms, tiered observation rooms with floor-to-ceiling mirrors,

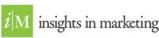
(Br.) indicates a branch office

client lounges with PC work stations, massage chairs, zoned temperature/volume controls and closed-circuit viewing. Large all-purpose room for audience, juries and classroom needs. Living-room setup is available. Expert recruiting for business, medical and consumer studies. An experienced project management to meet all of your research needs. We are COVID compliant throughout the entire facility!

GOGO Insights and Results

3743 N. Plainfield Ave. Chicago, IL 60634-1920 Ph. 347-948-7104 sales@gogoinsights.com Elan Ticar

GoGo Insights serves both national and global clients. We provide qualitative as well as quantitative, offline and online research services. We combine the latest research techniques and technology with our years of expertise to help you reach your business goals.



Connecting people to brands.

Insights in Marketing

630 Dundee Road, Suite 300 Northbrook, IL 60062 Ph. 847-853-0500 info@iimchicago.com www.insightsinmarketing.com Tracy Paukstys Sr. Dir., Sales & Marketing

Insights in Marketing (IIM) is a marketing research firm that delivers in-depth and actionable insights so you can have every confidence that your decisions are inspired by the consumer voice. IIM tackles a variety of key business challenges that keep clients up at night - better understanding consumer and shopper targets, optimizing brand strategy and positioning, elevating messaging and communication and innovating with impact. IIM's Marketing Consultants leverage their years of client-side experience along with IIM's full suite of research methodologies to deliver made to measure custom designed approaches that efficiently and effectively delivers on your needs.

Irwin Broh Research

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Des Plaines, IL 60018
Ph. 847-297-7515
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www.irwinbroh.com
Dave Waitz President
Bob Rowe Exec. Vice President
Tom Jackowiak Vice President
Melissa DeLuca Vice President

Our market research delivers impactful insights that drive business forward. Our customized market research solutions help brands of all sizes answer some of their most pressing business and marketing questions. Through a wide array of proven strategies, we deliver customized solutions which reflect the unique needs of our clients. From custom research to customer

satisfaction, we offer a variety of effective, flexible solutions – customized to fit your needs. We study your target audience to uncover meaningful insights which drive intelligent decision-making. Let the experts at Irwin Broh Research help you define your brand, improve customer satisfaction and grow your business with our proven research and methodologies.



Just The Facts, Inc.

120 W. Eastman, Suite 308 Arlington Heights, IL 60004 Ph. 847-506-0033 info@jtfacts.com www.justthefacts.com Bruce Tincknell Managing Director

Clients seek Just The Facts' assistance on a broad spectrum of strategic B2C and B2B consulting engagements. We provide custom-tailored brand solutions in marketing research, CI/market intelligence, win-loss and social media research. Long-term clients tell us they highly value a single-source partner for seamless methodology implementation. Nearly 30 years of quality results in: focus groups (online and in-person), surveys (online and phone), customer/employee satisfaction, in-depth interviews, competitive intelligence, mall intercepts, mystery shopping, secondary/information-gathering and more. Our expertise in product/brand-building, new concepts/products and innovation set us apart from other agencies. JTF's unique "Qual-Quant"™ methods yield keen insights for clients' business development and optimization. This work has resulted in over \$970 million in clients' incremental revenues, profits and ROI. Let's discuss your needs and goals and we'll deliver results! (See advertisement on p. 18)

LRW, a Material Company (Br.)

200 S. Wacker Drive, Suite 1550 Chicago, IL 60606 Ph. 312-428-2549 info@LRWonline.com www.LRWonline.com Trish Smyth

M G Z Research

5715 Silent Brook Lane Rolling Meadows, IL 60008 Ph. 847-397-1513 or 847-276-0154 (cell) mgzipper@gmail.com www.mgzresearch.com Martha Garma Zipper President

Matrix Research, Inc.

222 Merchandise Mart Plaza Chicago, IL 60654 Ph. 312-224-8492 info@matrix-r.com www.matrix-r.com Rob Brown Executive Director

Geographic listings

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MFORCE Research

2011 W. Montrose Ave., Suite 180082 Chicago, IL 60618 Ph. 773-525-3385 steveh@mforceresearch.com www.mforceresearch.com Pete Bermudez Owner

MFORCE Research is an Ogilvy award-winning, minority-owned business that has been serving Chicagoland and worldwide audiences since 1998. We offer an exclusive set of qualitative support services including superior nationwide, multicultural recruitment and multi-market project management. MFORCE also has an inhouse audience response technology system and an experienced staff to ensure a worry-free, successful project. With the addition of our facility MLAB, MFORCE offers its clients a unique, multi-functional research venue situated within a distinctive Chicago neighborhood.



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847 Chicago Ave., Suite 250
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www.multilingualconnections.com
Kara Davis Client Relations Director

Multilingual Connections is a global language solutions company that provides translation, transcription and multimedia localization in over 75 languages. Since 2005, we've helped research and design consultancies, in-house research teams, marketing agencies, corporations, museums, universities and nonprofits understand, engage and grow their multilingual audiences local, national or global. With our international network of professional linguists, dedicated project managers and expertise in research and across industries, we're here to make sure you accomplish your goals, no matter the language. We pride ourselves on the quality of work we do, the relationships we have with our clients and linguists, and the impact we have on our community. We're a woman-owned small business based in the Chicago area, and our certifications include WBENC, WBE, WOSB, EDWOSB and DBE. And of course we're members of the American Translators Association (ATA), Association of Language Companies (ALC) and Globalization & Localization Association (GALA). Looking for a translation partner? Connect with us!

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OpinionTek, Inc

OpinionWizard Recruiting System 999 E. Touhy Ave., Suite 100 Des Plaines, IL 60018 Ph. 847-257-0827 scott@opiniontek.com www.opiniontek.com Scott Adleman Founder

OpinionWizard, is a Marketing Research Recruiting System. It features a database, CRM and survey platform. OpinionWizard, is a Marketing Research Recruiting System purpose built for recruiting respondents, not an adapted web survey system. It features a customizable respondent database, a call center manager system (CRM) and an online survey builder that is fully integrated with the database and the call center manager, providing real time updates as surveys are completed. OpinionWizard is constantly adding new features and enhancements based on customer requests. It is entirely

browser based, and accessible from anywhere on any devise: desktop, laptop, tablet and even a mobile phone.



Precision Research, Inc.

999 E. Touhy Ave., Suite 100 Des Plaines, IL 60018 Ph. 847-390-8666 saa@preres.com www.preres.com Lori Tomoleoni Vice President

We offer nationwide recruiting and full-service research services on an a la cart basis. Our CEO is a moderator/researcher with vast experience in many industries; Automotive, Medical, Food Service, Dental, Consumer goods, Construction equipment and tools, Appliance research, usability research, claims substantiation testing and more. Our Chicago facility is 12,000 sqft. and features a commercial test kitchen, auto salon, audience test space that seats 60+ participants and supersized creative rooms that offer limitless possibilities: huge displays, space for multiple creative teams, stimulating environment, lounge seating, audience testing, mock juries and more. The Commercial kitchen features a 14 Foot exhaust hood, four double door coolers, plus a walk-in freezer, 400 amps of electric and natural gas service. Our two CLT rooms seat 30-60. Our in-house call center seats 26 agents who are comfortable cold calling into companies for B2B studies. Our proprietary database and our Advanced Recruiting Method prevents cheaters and affordably identifies low incidence respondents. Recruiting is audio recorded and 100% audited to ensure accuracy.



Rabin Research Company

6177 N. Lincoln Avenue, Suite 369 Chicago, IL 60659 Ph. 312-527-5009 melster@rabin-research.com www.rabinresearch.com Michelle Elster President

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RQA, Inc.

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b.giannini@rqa-inc.com
www.rqa-inc.com
Brian Giannini VP, Business Development

Founded in 1989, RQA provides quality assurance, food safety and risk mitigation services to the food, beverage and consumer products industries. RQA offers retail quality audits, counterfeit investigation, consumer complaint and product retrieval, crisis planning and management and product recall services globally. RQA Food Forensics™ is the leading provider of foreign material identification services. FSMA compliance consulting includes training and program development for PCQI for human and animal foods, foreign supplier verification program, sanitary transport and food defense programs.



Schlesinger Group Chicago

625 N. Michigan Ave., Suite 2600 Chicago, IL 60611 Ph. 312-587-8100 Chicago@SchlesingerGroup.com www.schlesingergroup.com/en/locations/ united-states/chicago/ Samir Ali Regional Director

Our Chicago market offers three premium locations as part of our network of world-class research facilities in 25 key markets across the U.S. and Europe. Schlesinger Group is the world's most comprehensive data collection and research services provider delivering a broad range of qualitative and quantitative solutions. Working in partnership with you, we offer high-performing platforms and outstanding recruitment and project management for any online or in-person method. Our global team manages studies worldwide with one knowledgeable point of contact. Recent acquisitions Focus Pointe Global, Market Cube and 20|20 Research add significant value in the form of facility locations, innovative proprietary online qual and quant technology and large-scale growth of our national and global panels.

(See advertisement on inside front cover)



Stellar Strategic Services, Inc.

522 Pottawatomie Trail Batavia, IL 60510 Ph. 630-452-4034 cheryl@stellarstrat.com www.stellarstrat.com Cheryl Stella Dalisay President

Stellar Strategic Services Inc. is a multidisciplined qualitative/quantitative research partner, providing expert strategic services in digital and F2F methodologies. Cheryl is well-versed in agile techniques and is a certified digital marketing strategist. Her expertise extends across the consumer journey but also specializes in new product development, concept and package testing. A wide array of tools and vendor relationships allows creative approaches for focus groups, IDIs, online boards/communities, ethnographies, mobile research, surveys, IHUTs and more!



SurveyWriter

3717 N. Ravenswood Ave., Suite 236 Chicago, IL 60613 Ph. 773-281-8490 jgw@surveywriter.com www.surveywriter.com Joel Friedman

SurveyWriter is a global leader in the technology of web-based survey research. We are an application service provider (ASP), supplying professional research organizations of all sizes the tools to collect, manage, analyze and report data. We provide free training and free support to ensure that our clients are empowered to carry out the most robust, cost-effective research in the industry. With no upfront costs, no network administration and the best feature-to-price ratio in the industry, SurveyWriter is the survey tool for online research.

Test America, a division of CRG Global - Chicago

Woodfield Shopping Center 5 Woodfield Shopping Center, Suite D128 Schaumburg, IL 60173 Ph. 800-831-1718 crgsales@crgglobalinc.com www.crgtestamerica.com Jennifer Schwartz Director of Field Operations



Verve North America Inc.

318 W Adams, Suite 1723 Chicago, IL 60606 Ph. 312-205-7417 chicago@addverve.com www.addverve.com Ron Orgiefsky

Verve are agile insight and Community Panel specialists. We integrate technology, smarter working practices and more iterative and collaborative research execution to deliver agile insight. We use: Global Pop-up Communities for individual projects; Verve Lite for on-going access to customers without the commitment of a long-term community and Long-term Community Panels for data-led, integrated qual and quant research. When your research is agile, your business becomes more agile too, supporting better decision making through compelling and commercially minded consumer insight.

Peoria

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1118 North Sheridan Road Peoria, IL 61606 Ph. 309-673-6194 scotti@a5.com www.scottiresearch.com Nancy Matheis President

Scotti Research has been committed to providing our clients with accurate and reliable service since 1947. We can meet your group needs either in Peoria or in communities without facilities. So the next time your client requests an out-of-theway location – think of Scotti Research.

Indiana

Indianapolis

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www.thefarnsworthgroup.com
Grant Farnsworth Director, Business
Development

The Farnsworth Group is a custom market research firm focused on the building, home improvement, lawn and garden and farm and ranch industries. For 30 years, The Farnsworth Group has accrued specialized industry knowledge while perfecting tools for custom market research. This intersection in expertise lets us deliver solid, inventive solutions that make all the difference in finding answers to even the toughest of questions and improving your performance.

Geographic **listings** IL - LA

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Iowa

Des Moines



Essman Research, a Division of SPPG, LLC

2910 Westown Parkway, Suite 302 West Des Moines, IA 50266 Ph. 515-237-0324 d.stearns@essmanresearch.com www.essmanresearch.com Deborah Stearns Marketing Research Director

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Des Moines, IA 50324
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MII is a locally-owned and -managed field service providing data gathering services since 1971. Focus facility, computer lab, access to malls, field management, recruiting, one-on-one interviewing, CAPI, store audits, mystery shopping, on-site interviewing and project setup and management throughout the state. Will travel to non-facility locations.



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The Research Partnership at Wichita State University includes a focus group facility with projection screen, HDMI hookups and a cable passthrough for dial testing. Our staff includes highly trained interviewers for mystery shops, intercepts, telephone surveys and focus group recruitment. Additional rooms are available for recording with closed circuit television for live viewing. All methodologies are utilized including telephone and online surveys, in-person focus groups, online focus groups, mystery shopping, jury studies (virtual and in-person) and music studies.

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Baltimore



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Drew Richardson CEO

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(See advertisement on inside front cover)

Geographic **listings** ME - MA

Massachusetts

Boston



AnswerQuest, an Insights Center Facility

110 Cummings Park Drive Woburn, MA 01801 Ph. 781-897-1822 jmiller@answerquestresearch.com www.answerquestresearch.com Jason R. Miller CEO

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Geographic **listings** MA - MI



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50 Franklin St., Second Floor Boston, MA 02110 Ph. 617-936-4035 swunker@newmarketsadvisors.com www.newmarketsadvisors.com Steve Wunker Managing Principal

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Granite State Marketing Research, Inc.

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Granite State Marketing Research Inc. was established in 1976 by Dorothy Bacon. GSMR is the oldest research firm in N.H. with a widespread staff of supervisors and professional interviewers. Located in Londonderry, N.H., GSMR has trained personnel in every New England state. GSMR's widespread staff conducts intercepts, mock trials, B2B, focus groups, feasibility, advertising effects, political, health, transportation and tourism studies. All focus group recruiting is done at the corporate office in Londonderry. GSMR has a reputation of performing all services with equally high standards.



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Windham, NH Ph. 603-319-4977 Ken.Faro@inkblotanalytics.com www.inkblotanalytics.com Ken Faro

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Gary Eichenholtz CEO/CFO

Northern New Jersey (See also New York City and Connecticut)



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Janet Morrison

Confero offers customized customer brand support services, compliance audits, mystery shopping, competitive intelligence, customer satisfaction research such as mobile and web surveys, spot check surveys, marketing promotion support and social medial monitoring. Reports provide accurate, objective feedback to help companies identify competitive opportunities and increase accountability. Results from research are reported real time via a robust web reporting platform. Reporting is technology-driven with digital photos, mobile capabilities and audio recorded telephone calls. Mystery shopping evaluations are offered via onsite visits, online visits or via calls. On the spot rewards increase sales, support in store promotions and motivate front-line employees. Services are available in the U.S. and Canada.

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Lisa McGary Client Relationship Manager

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W5, Inc.

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Wilmington



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Cincinnati



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(See advertisement on p. 7)



Brand Kinetics LLC 693 Palisade Drive Alexandria, KY 41001 Ph. 513-712-0604 michael.sack@brandkinetics.net www.brandkinetics.net/consumer-insights Michael Sack Owner/Founder

All visual communication shouts—without using a single word. But when your visuals and written message contradict one another, your audience gets confused, and you lose their business. Using our quantified Visual Semiotics protocol, Brand Kinetics gives you insights into how your marketing communication is perceived. Our methods rely on neuroscientific principles to uncover emotional motivations behind buyer behavior. Brand Kinetics created quantified visual semiotics to show how the brain processes visual information. We've developed a system to interpret the structure of visual communication, independent of content, in any research context (Qual, Quant, Mobile etc.). Our protocol has worked "in 101 countries". We've validated our methods in 56 countries. Our projects have won hundreds of international awards, including an advertising Gold at Cannes and two ARF Gold Ogilvy Awards. Brand Kinetics EPS Protocol (Emotional Positioning System®) is a NextGen Quali-Quant® advance on neuroscience. We share a 93% overlap with the leading neuroscience model, but our method takes it a step further. The application of our emotional insights for strategic planning is what sets us apart.



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Cincinnati claims "The Queen City" as its nickname and L&E's uniquely designed facility is indeed fit for a queen, with more than 10,000 square feet of state-of-the-art space and technology that provide our clients with every comfort and professional advantage. L&E Cincinnati offers three spacious focus group suites and a large creative space, the Envisage Studio, for consumer directs, team meetings or ideation sessions. All rooms have modular tables for custom configurations, ample ledge and cork board space and the latest video conferencing, web streaming and digital recording technologies, including FocusVision and L&E Video Streaming.



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11353 Reed Hartman Highway, Suite 101 Cincinnati, OH 45241 Ph. 513-489-9000 or 513-387-2205 kvaselakes@variousviews.com www.variousviews.com Kevin Vaselakes V.P. Project Services

Various Views Research is a full-service agency and helps clients in a variety of industries. Our scope and capabilities include quantitative and qualitative studies, virtual interactive wall research, online panels, focus groups, product testing and sensory measurement. Various Views has an experienced research staff as well as a robust network of research partners throughout the globe. In business for over 30 years, we are known for our expertise in recruiting, project management, quality results and service that goes above and beyond for our clients and respondents.

Cleveland

C&C Market Research - Cleveland, OH Metro

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Focus Groups of Cleveland, Inc.

2 Summit Park Drive, Suite 225 Independence, OH 44131 Ph. 216-901-8075 research@focusgroupsofcleveland.com www.focusgroupsofcleveland.com April Morris President and Owner

Focus Groups of Cleveland is the only up-scale, centrally-located facility in greater Cleveland. With over 6,000 square feet of comfort and top technology, our full-service facility offers first-rate recruiting, an exceptional database and moderator reports to target your needs exactly. Our videoconferencing is available in a wide variety of locations that can include close-ups and client viewing as well. Focus Groups of Cleveland is not only "Top Rated" by the Impulse Survey, but has also earned the highest rating among all top-rated facilities in Cleveland for 2015!



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P.O. Box 360456 Cleveland, OH 44136 Ph. 440-724-8600 helen@hithomasgroup.com www.hithomasgroup.com Helen Thomas President

H. I. Thomas Group is an award-winning customer insights research firm, helping medium and large firms find their best path forward. HITG works with both B2C and B2B clients to apply cutting edge scientific research methods, often in combined or hybrid designs, to uncover the insights needed to fuel business decisions. Because brands are unique, and their challenges are unique, the best approach is often a customized research design. HITG's skillset includes the use of ethnography, depth interviews, consumer observation, focus groups, and a wide variety of other qualitative techniques. In addition, these qualitative methods can be combined with behavioral neuroscience approaches, such as stationary and mobile eye tracking, biometrics, and virtual aisle shopping in order to deliver a deeper understanding of shopper motivations and behaviors. For the past 25 years, HITG has been on the forefront of the market research industry, working with some of the largest and most influential brands. Their highly skilled moderators have well-honed skills and are able to "connect with consumers' minds and open their hearts."



Informed Decisions Group, Inc.

2701 Fairview Drive
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sjohnston@idg-consulting.com
www.idg-consulting.com
Susan Johnston GM/SVP, Business Development

Informed Decisions Group, Inc. is a full-service behavioral insights firm focusing on shopper insights, consumer psychology and conversion measurement. IDG measures the behavioral impact on brands, shopper journey, shelf interaction and market structure. Being on the bleeding edge of innovations including eye-tracking, emotional measurement, virtual shopping and conversion measurement, our clients benefit from our team's expertise in consumer behavior and decades of experience. Our methodologies apply cohesive quantitative and qualitative designs with proprietary technologies. IDG's goal is to bring our clients closer to their customers by applying visual, marketing and behavioral sciences. By combining these data points with advanced analytics and examining the changes in customer behaviors, IDG has a 360 degree understanding which our clients can leverage against their competition.

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Columbus



American Population Panel

CHRR at The Ohio State University 921 Chatham Lane, Suite 200 Columbus, OH 43221 Ph. 614-442-7300

Elizabeth.Cooksey@chrr.osu.edu www.americanpopulationpanel.org Elizabeth Cooksey Director, CHRR

The American Population Panel (APP) is a group of volunteer members who agree to participate in social science and health related research studies. Established in 2017 by CHRR at The Ohio State University (CHRR), the panel has grown to over 35,000 members, all of whom are 18 or older and live in the U.S. Our mission is to help researchers target various population subgroups and match potential participants to your studies. Compared to traditional sampling methods, the APP offers researchers a cost-effective way to access respondents, while utilizing CHRR's 50+ years of survey expertise and services. Many academic research projects are done on a tight budget, and our main purpose is to help you get your projects up and running more inexpensively than if you had to recruit people yourself.



L&E Research

One Easton Oval, Suite 300 Columbus, OH 43219 Ph. 877-344-1574 bidrequest@leresearch.com www.leresearch.com Lisa McGary Client Relationship Manager

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(See advertisement on inside front cover)

Toledo



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Consumer Logic Research

4500 S. 129th E., Suite 112 Tulsa, OK 74134 Ph. 918-665-3311 or 800-544-1494 hmackay@consumerlogicresearch.com www.consumerlogicresearch.com Heather Mackay VP, General Manager

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Portland

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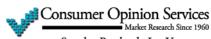


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CRC Research Inc

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CRC Research is the premier market research agency in Canada. With 15 focus group rooms spread across our facilities in Toronto, Vancouver and Montreal, we are the largest supplier of facilities, bilingual recruitment and moderation, project management and qualitative research field services in Canada. We conduct sensory studies and usability tests across our network of facilities and work together with our partners to penetrate smaller markets throughout the country. Our health care, consumer and B2B capabilities are widely used by national and international consultancies who wish to conduct research in Canada.

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Ontario

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170 Laurier Ave. W., Suite 400 Ottawa, ON K1P 5V5 Ph. 613-667-9352 info@elementaldci.com www.elementaldci.com Colin Kiviaho Partner

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Goodin Realizations is a market research-based consultancy delivering the facts and strategy you need to succeed. We work closely with your company to understand your business and your goals, and tailor research to respond to your specific business needs. We help you: build stronger, lasting relationships with your customers; deliver products and services that your customers love; and grow your brand. Our "insights for success"

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Recollective

283 Alexandre-Taché Blvd., Suite F3050 Gatineau, QC J9A 1L8 Ph. 613-230-3808 or 888-932-2299 x237 sales@recollective.com www.recollective.com Stephen Thompson

Recollective is a brandable, online platform for qualitative and community-based research. Sites can host one or more private studies, each incorporating structured asynchronous activities, discussion forums, video IDIs and live video focus groups. Share and gather insights from text, photo, video, image and video review and markup, screen recording, card sorts, polls, grids and multimedia response types. Licenses are available from three days through to ongoing annual communities, for 10 people up to thousands. Recollective's responsive design is optimized for use on any mobile or desktop device. Recollective includes browser-based verbatim excerpting and coding, auto transcripts and video clipping, backroom private conversations, on-demand reporting and transcripts, segmentation and more. Supporting services include training, ongoing tech support and study programming or review.

Toronto

and agency:

AND Agency Inc.

2001 Sheppard Ave. E., Unit 506
Toronto, ON M2J 4Z8
Ph. 647-919-4317 or 866-492-8300
Sasha.fard@andishere.com
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Sasha Fard Direction, Consultative Solutions

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Jim Peterson Jim Peterson, Managing Director

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Name St. S., Suite 12 Newmarket, ON L3Y 3Y9 Ph. 416-802-0298 sales@atpcan.com www.atpcan.com Dave Homer President

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3-9078 Leslie St. Richmond Hill, ON L4B 3L8 Ph. 905-770-1770 jason@canview.com www.canview.com Jason Zweig Vice President

We offer top-quality solutions and wise advice for offline, online, qual and quant fieldwork. Our solutions include a proprietary English/French Canadian panel of over 300,000 active, opt-in, validated, profiled people as well as sampling (consumer/medical), programming (OmniUber, eye-tracking, heat maps, dashboards), faceto-face (intercept/mall, taste/pack tests, exit interviews, IDIs, groups, central-location, prerecruits), permanent Canadian mall locations, and CATI (in-house phone center, global fieldwork). And we continue to build more innovative solutions to meet your unique needs!

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Contract Testing

Dufferin and Sheppard Toronto, ON M3J 0H1 Ph. 800-342-1825 andrew.scholes@contracttesting.com www.contracttesting.com Andrew Scholes Director

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CRC Research Inc - Midtown

1867 Yonge St., Suite 200 Toronto, ON M4S 1Y5 Ph. 416-488-2328 midtownToronto@crcresearch.com www.crcresearch.com Rita Mitchell

CRC Research is the premier market research agency in Canada. With 15 focus group rooms spread across our facilities in Toronto, Vancouver and Montreal, we are the largest supplier of facilities, bilingual recruitment and moderation, project management and qualitative research field services in Canada. We conduct sensory studies and usability tests across our network of facilities and work together with our partners to penetrate smaller markets throughout the country. Our health care, consumer and B2B capabilities are widely used by international consultancies who wish to conduct research in Canada. Located halfway between downtown Toronto and North York, this recently renovated facility allows easy access for clients and respondents from both Toronto and its surrounding suburbs.



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CRC Research Inc- Downtown

1255 Bay St., Suite 301 Toronto, ON M5R 2A9 Ph. 416-929-4669 downtownToronto@crcresearch.com www.crcresearch.com Judy Chen

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customer foresight group

Customer Foresight Group, Limited 111 Pacific Ave., Suite 1513 Toronto, ON M6P 2P2

Ph. 416-651-0143 or 877-350-0143 enrico@customerforesight.com www.customerforesight.com Enrico Codogno President

Customer Foresight Group, Limited is a Canadian market research firm that for two decades has provided customized and primary market research to private sector companies in North America and around the world. Our primary research methodologies are Competitive Intelligence and Mystery Shopping, but we can also provide traditional quantitative and qualitative research methodologies such as online surveys, focus groups and in-depth interviews. Most of our work is in the B2B arena but we also do research in the consumer sector. Contact us for a quote: enrico@customerforesight.com or 416-651-0143.

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19 Douglas Crescent Toronto, ON M4W 2E6 Ph. 416-921-1843 jjsmyth@databaseanalysts.com Jeffrey Smyth President

Counselors in corporate planning, marketing and market research since 1970, Database Analysts Ltd. serves a small group of clients in Japan, the United States and Canada. It also acts as a consultant to other research companies. Categories of experience include research in Asia (Japan), government and public affairs, communications, foods/nutrition and business-to-business.



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Christine Schmakies Director of Operations
(See advertisement on p. 107)



Geographic listings Canada - Germany

Quebec

Montreal

Contract Testing

3180, Chemin de Chambly, Suite 108 Montreal, QC J4L 1N6 Ph. 800-342-1825 andrew.scholes@contracttesting.com www.contracttesting.com Andrew Scholes Director



CRC Research Inc

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China

(See also Hong Kong)

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Avenida Escazu, Edificio 202 Local 202 en 2do Piso San José, Escazu, 10201 Costa Rica Ph. 506-40527272 e.grant@skimgroup.com www.skimgroup.com **Eugenio Grant Director Americas**

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Geographic **listings** Canada - Germany



Focus World International, Inc. - Europe

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Passerelles Schlesinger Group

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Our Passerelles high-specification focus group facility is located at Grands Boulevards metro as part of our network of world-class research facilities in 25 key markets across the U.S. and Europe. Schlesinger Group is the world's most comprehensive data collection and research services provider delivering a broad range of qualitative and quantitative solutions. Working in partnership with you, we offer high-performing platforms and outstanding recruitment and project management for any online or in-person method. Our global team manages studies worldwide with one knowledgeable point of contact. Recent acquisitions Focus Pointe Global, Market Cube and 20|20 Research add significant value in the form of facility locations, innovative proprietary online qual and quant technology and large-scale growth of our global panels. (See advertisement on inside front cover)



Schlesinger France (Formally ConsuMed Research)

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Paris, 75012 France
Ph. 33-153-338380
info@consumedresearch.com
www.schlesingergroup.com/en/company/ourbrands/consumed-research/
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Germany

ASKIA - Automating Insight (Mannheim)

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International a gyro: company

B2B International GmbH

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Consumerfieldwork GmbH

Singapurstr. 15 Hamburg, 20457 Germany Ph. 49-40-74041980 info@consumerfieldwork.com www.consumerfieldwork.com Christian Brieskorn

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Herzog + Glaser Teststudio Munich GmbH

Teststudio Munich Kaufingerstr. 9 Munich, 80331 Germany Ph. 49-89-21-26-84-40 or 49-89-23-23-19-50 l.danguillier@hg-teststudios.de www.en.teststudios-deutschland.de Louis Danguillier

The Teststudios Deutschland Group is a fullservice company specializing in market research in Germany, based in 10 cities: Munich, Berlin, Hamburg, Frankfurt, Cologne, Nuremberg, Stuttgart, Essen, Bochum, Leipzig. Each facility has the ability to meet all the expectations of our clients. They all contain generously sized, eye-catching and well-equipped state-of-the-art focus group facilities. Thanks to our profound local knowledge and our well-coordinated organization we are able to address our clients' wishes in a flexible and personal manner. Reliable service combined with our high level of competence allows us to carry out studies in a smooth manner while consistently maintaining a high level of quality those expect from the Teststudios Deutschland Group.



IGV Marktforschung GmbH

Dreieichstr. 59 Frankfurt am Main, 60594 Germany Ph. 49-6924240899 mf@igvmafo.com www.igvmafo.com Mehdi Farrokhnia Senior Project Manager

IGV Marktforschung GmbH is a full-service institute. We can conduct both quantitative and qualitative studies on your behalf. If you wish, we will serve as your sole-source provider, performing all tasks that the job may entail. Or you can entrust us to carry out individual tasks as you see fit. We also have qualified partners to call on if the job requires specialized skills and sector knowledge. IGV Marktforschung GmbH has long served the pharmaceuticals and healthcare industry, and it remains a focal point at our company. With good reason: our interdisciplinary team brings to the table considerable industry expertise and skills. This enables us to set up at short notice panels staffed with doctors and patients on your behalf. Our mindset is innovative and our approach is interdisciplinary, yet we always strive to keep it simple. As a results-focused company, we put the customer first, particularly the benefits that we can bring to your business. You can count on IGV Marktforschung GmbH to respond swiftly. You will always have a personal contact you can reach 24/7 throughout the project.

Geographic listings Germany - India

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Krämer Marktforschung GmbH

Geleitsstrasse 14 Frankfurt am Main, 60599 Germany Ph. 49-69-3487597-12 info@kraemer-germany.com www.kraemer-germany.com/en Christoph Rogl Managing Director



Krämer Marktforschung GmbH

Hansestrasse 69 Münster, 48165 Germany Ph. 49-251-802-0 info@kraemer-germany.com www.kraemer-germany.com/en Markus Albrecht Managing Director

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Schlesinger Germany (Formally Schmiedl Marktforschung)

Tauentzienstraße 3 Berlin, 10789 Germany Ph. 49-30-235096-0 info@schmiedlResearch.com www.schlesingergroup.com/en/company/ourbrands/schmiedl-marktforschung/ Stephan Lange Managing Director

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Hong Kong

(See also China)

Strategic Focus Research and Consultancy Ltd.

Room 201, Hanley House 776-778 Nathan Road, Kowloon Hong Kong, SAR, Hong Kong Ph. 852-2832-7861 davidhui@strategicfocus.com.hk www.strategicfocus.net David Hui Director

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Gnosis Partners

Knowledge Delivered Devasthali Corporate Tower Second Floor, Plot No. 42/5, Block A, Sector 62 Noida, 201309 India Ph. 91-120-682-3500 or 91-991-020-4052 sandeep.kumar@gnosispartners.com www.gnosispartners.com Sandeep Kumar Partner

Gnosis Partners was founded in 2012 by a team of researchers from world-class academic and research backgrounds. Gnosis helps organizations across industries gain meaningful insights through research and analytics. We are a fullservice research agency and our goal is to help our clients across all business sectors globally with all their research needs, helping them achieve their business objectives. Our research knowledge and key advantages for clients makes us the partner of choice for some of the world's leading research and consulting firms. Our strengths and key advantages are that we have access to active panels so you get quick survey responses. We meet your budget and believe in healthy relationships. Every project needs unique expertise; we deploy the appropriate experts for each project and have 24x7 availability, monitoring project scopes closely so you don't get last-minute surprises!

Geographic **listings** Germany - India



Insights Opinion

E-178 Sector – 63 Noida, 201301 India Ph. 91-999-999-0253 or 91-120-4987860 sharoz@insightsopinion.com www.insightsopinion.com Sharoz Ghauri Director, Client Services

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Internet Research Bureau

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1Lotus Marketing Research Services

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1Lotus Market Research is an independent market research fieldwork agency, assisting fieldwork partners and advisory clients. 1Lotus Research specializes in delivering fieldwork services in B2B, health care segment and technology fields across 30 countries across Asia-Pacific, Middle East and Australia. 1Lotus Research has a CATI center to conduct telephonic qualitative, quantitative and online studies. 1Lotus Research has a dedicated two-way mirror viewing facility based out of Mumbai for conducting focus groups, in-depths and usability tests.





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RFR International is an independent market research service agency based in Rome. We are specialized in consumer and health care qualita-

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<u>J</u>apan



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Nordic Viewpoint

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Research Services **Cross-Index**

The Research Services Cross-Index is designed to help you find companies that specialize in research services and techniques such as eye-tracking and mystery shopping. To find a company that specializes in researching a particular industry, such as senior citizens or sporting goods, turn to the Industry Cross-Index on page 152.

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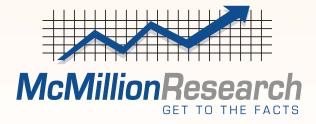
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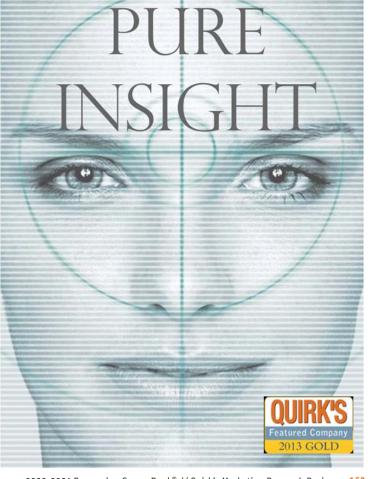
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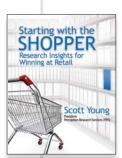
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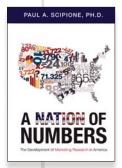


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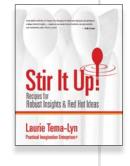
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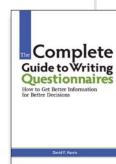
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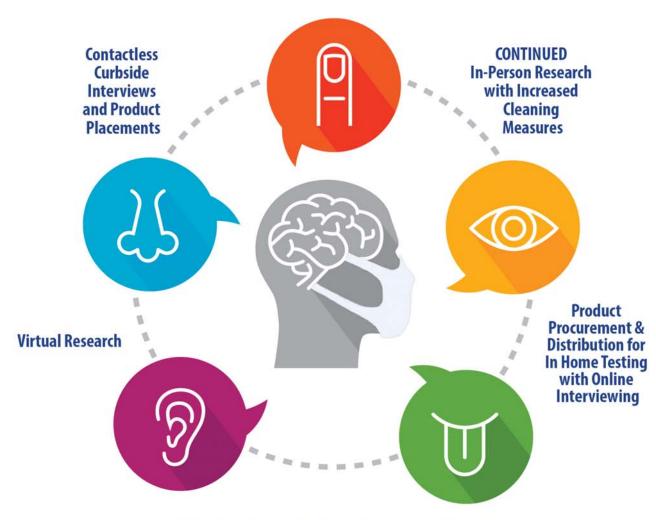


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