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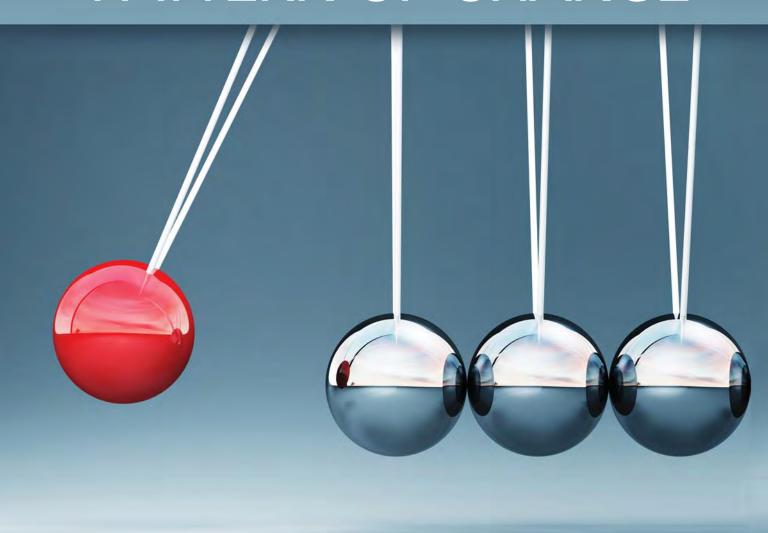
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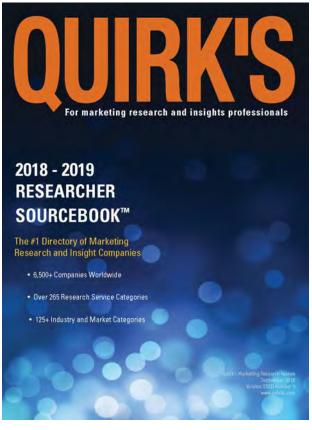
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CONTENTS

Quirk's Marketing Research Review September 2018 • Vol. XXXII No. 9



Researcher SourceBook® now available on these mobile devices:







10 Degree Programs in Marketing Research

14 Research Association/Organization Directory

19 Company Alphabetic Index
Lists research providers alphabetically and indicates page on
which main listing can be found in Geographic Listings

U.S. Geographic Listings
Lists research providers alphabetically by metropolitan area within each state

169 International Geographic Listings
Lists research providers alphabetically by country

229 Research Services Cross-Index
Lists research providers by area of research expertise

265 Industries and Markets Cross-Index
Lists research providers by industry, markets and audience expertise

281 Index of Advertisers

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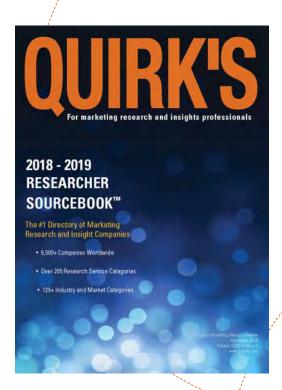
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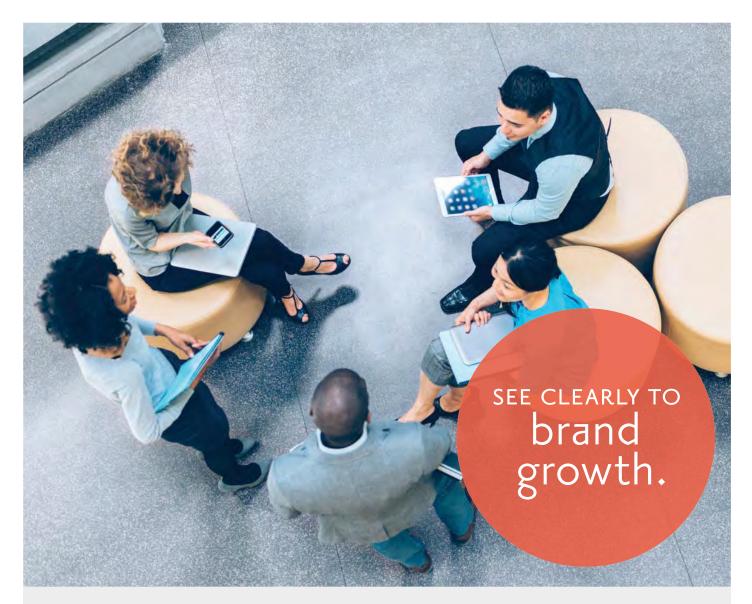
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Department of Marketing
Eli Broad School of Business
broad.msu.edu/msmr
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Australian Market & Social Research Society

www.amsrs.com.au

Degree: Qualified Practicing Market Researcher

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Degree: Research Analyst Graduate Ccertificate Program

The Netherlands

Tilburg University

Department of Marketing

www.tilburguniversity.edu/education/masters-programmes/ marketing-analytics/

Degree: Master of Science in Marketing Analytics

Spain

Instituto de Empresa

IE School of Human Sciences and Technology http://mrcb.ie.edu

Degree: Master in Market Research and Consumer Behavior

United States (by state)

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Applied Sensory and Consumer Science Certificate Program www.extension.ucdavis.edu/sensory

Degree: Certificate in Applied Sensory and Consumer Science

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Department of Public Policy

dpp.uconn.edu/academic-programs/survey-research Degrees: Master of Arts in Survey Research Graduate Certificate in Survey Research

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College of Urban Planning and Public Affairs cuppa.uic.edu/academics/pa/pa-programs/srm-certificate Degree: Graduate Certificate in Survey Research Methods

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Graham School of Continuing Liberal and Professional Studies grahamschool.uchicago.edu/credit/master-science-analytics/index Degree: Master of Science in Analytics

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Graduate School of Business admissions.bentley.edu/graduate/masters-in-analytics Degree: Masters in Analytics

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Department of Marketing Eli Broad College of Business broad.msu.edu/msmr

Degree: Master of Science in Marketing Research

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Institute for Social Research psm.isr.umich.edu Degrees: Master of Science in Survey Methodology Ph.D. in Survey Methodology Certificate in Survey Methodology

University of Minnesota - Duluth (MN)

Labovitz School of Business and Economics
Department of Marketing
Retail Marketing Analytics Program
https://lsbe.d.umn.edu/mktganalytics/program.php
Degree: Bachelor of Business Administration majoring in
Marketing Analytics

Missouri State University (MO)

Marketing Department

www.missouristate.edu/mkt/Undergraduate/research.htm Degree: Bachelor of Science, Accelerated MBA in Marketing Research

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Graduate Studies

www.unl.edu/gradstudies/prospective/programs/SRAM Degrees: Graduate Certificate, Master of Science and Ph.D. in Survey Research and Methodology

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www.fdu.edu

Degrees: Master of Business Administration in Marketing Certificate in Market Research

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Zicklin School of Business

zicklin.baruch.cuny.edu/programs/graduate/ms/degrees/ guant-methods.html

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www.hofstra.edu/academics/colleges/zarb/mkib/ marketing-research-degree-master-ms.html Degree: Master of Science in Marketing Research

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mountsaintvincent.edu/academics/undergraduate-college/ areas-of-study/all-areas-of-study/bs-market-data-analytics/ Degree: Bachelor of Science in Market Data Analytics

Xavier University

The Williams College of Business

www.xavier.edu/master-science-customer-analytics
Degree: Master of Science in Customer Analytics

Clemson University (SC)

College of Business and Behavioral Science

College of Business

www.clemson.edu/graduate/academics/program-details.

html?m_id=Marketing

Degree: Masters of Science in Marketing

University of Texas - Arlington (TX)

College of Business

wweb.uta.edu/marketing/msmr.html

Degree: Master of Science in Marketing Research

The George Washington University (VA)

Columbian College of Arts and Sciences

datasci.columbian.gwu.edu

Degree: Graduate Certificate and Master of Science in Data Science

Pacific Lutheran University (WA) School of Business

www.plu.edu/msmr

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American Economic Association (AEA)

Nashville, TN USA www.aeaweb.org

American Marketing Association (AMA)

Chicago, IL USA info@ama.org www.ama.org

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Arbeitskreis Deutscher Markt- und Sozialforschungsinstitute e.V. (ADM)

Frankfurt Germany

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Madrid Spain aedemo@aedemo.es www.aedemo.es

Asociación Mexicana de Agencias de Investigación de Mercado y Opinión Publica A.C. (AMAI)

Mexico City Mexico amai@amai.org www.amai.org

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São Paulo Brazil abep@abep.org www.abep.org

Association for Qualitative Research (AQR)

St. Neots, Cambridgeshire United Kingdom info@aqr.org.uk

Association for Survey Computing (ASC)

Berkeley, Gloucestershire United Kingdom admin@asc.org.uk www.asc.org.uk

Association of Market and Social Research Organisations (AMSRO)

Glebe, NSW Australia www.amsro.com.au

Association of Users of Research Agencies (AURA)

London United Kingdom www.aura.org.uk

Australian Market & Social Research Society (AMSRS)

Glebe, NSW Australia amsrs@amsrs.com.au www.amsrs.com.au

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Berlin Germany www.bvm.org

British Healthcare Business Intelligence Association (BHBIA)

St. Albans, Hertfordshire United Kingdom admin@bhbia.org.uk www.bhbia.org.uk

Broadcasters' Audience Research Board (BARB)

London United Kingdom www.barb.co.uk

Business Intelligence Group (BIG)

United Kingdom www.thebusinessintelligence.group

Canadian Marketing Association (CMA)

Don Mills, ON Canada info@the-cma.org www.the-cma.org

Customer Experience Professionals Association (CXPA)

Minneapolis, MN USA info@cxpa.org www.cxpa.org/home

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Frederiksberg Denmark info@markedsforing.dk www.markedsforing.dk

ESOMAF

Amsterdam The Netherlands info@esomar.org www.esomar.org

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Brussels Belgium info@efamro.eu www.efamro.eu

European Pharmaceutical Marketing Research Organization (EphMRA)

Basel Switzerland generalsecretary@ephmra.org www.ephmra.org

Federation of Belgian Market Research Institutes (Febelmar)

Brussels Belgium www.febelmar.be

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membership@theicg.co.uk theicg.co.uk

Insights Association

Washington, D.C. USA www.insightsassociation.org

Intellus Worldwide

www.intellus.org

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International Association of Service Evaluators (IASE) www.iasemysteryshop.com

International Mystery Shopping Alliance (IMSA)

aroselli@serviceevaluation.com imsa-worldwide.com

Interviewer Quality Control Scheme (IQCS)

Surrey, Kingston upon Thames United Kingdom www.iqcs.org

Japan Marketing Research Association (JMRA)

Tokyo Japan www.jmra-net.or.jp

L'Association Nationale du Marketing (ADETEM)

Paris France asso@adetem.net www.adetem.org

Life Insurance Marketing and Research Association (LIMRA)

Windsor, CT USA customer.service@limra.com www.limra.com

Local Area Research and Intelligence Association

York United Kingdom admin@laria.org.uk laria.org.uk

Market Research Society (MRS)

London United Kingdom info@mrs.org.uk www.mrs.org.uk

Marketing Research Section of the Finnish Marketing Federation

Helsinki Finland info@mark.fi www.mark.fi

Markt Onderzoek Associatie (MOA)

Amsterdam The Netherlands info@moaweb.nl www.moaweb.nl

Mobile Marketing Association (MMA)

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Mercer Island, WA USA www.pugetsoundresearchforum.org

Qualitative Research Consultants Association (QRCA)

St. Paul, MN USA admin@qrca.org www.qrca.org

Research Association New Zealand

Auckland New Zealand www.researchassociation.org.nz

Royal Statistical Society (RSS)

London United Kingdom rss@rss.org.uk www.rss.org.uk

Social Media Research Association (SMRA)

smra-global.org

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Society of Insurance Research (SIR)

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Southern African Marketing Research Association

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Bloomingdale, IL USA office@uxpa.org uxpa.org

Verband der Marktforscher Österreichs (VMÖ)

Vienna Austria sekretariat@vmoe.at www.vmoe.at

World Advertising Research Center (WARC)

London United Kingdom enquiries@warc.com www.warc.com

World Association for Public Opinion Research (WAPOR)

Lincoln, NE USA wapor.org



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- Determine sample size for means
- Binomial test
- Confidence intervals around a percent
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A & B Interviewing, Inc. (NY), p. 118 A & K Research, Inc. (MI), p. 102 A A A Analysexperten (Sweden), p. 210 A Closer Look, Inc. (GA), p. 80 A Customer's Point of View, Inc. (GA), p. 80 A La Carte Research (CO), p. 65 A Lighthouse Focus Center (UT), p. 159 A Window (Spain), p. 209 A&G Research, Inc. (NJ), p. 112 A&P Healthcare Fieldwork (China), p. 181 A.H.S. Associates (NY), p. 118 A/R/M/I - Marketing (Ukraine), p. 212 A/R/M/I - Marketing(Russia), p. 206 A:CET Ltd. (UK), p. 213 Aalund Business Research A/S (Denmark), p. 184 AB Better Business World Wide (Sweden), p. 210 AB Marknadsforskning (Sweden), p. 210 AB Research Associates, Inc. (CT), p. 68 AB Stelacon (Sweden), p. 210 Ab Tabs (UK), p. 213 ABA Market Research Ltd. (UK), p. 213 ABA Research (UK) n 213 ABA White Rooms (UK), p. 213 ABACO Marketing Research (Brazil), p. 173 ABACO Marketing Research Brazil (Brazil), p. 173 Abacus Data Inc. (ON), p. 176 Abbott Research & Consulting (ON), p. 177 ABM Research Ltd. (ON), p. 177 ABN Impact (Thailand), p. 212 AboutFace (GA), p. 80 AbsolutData Research and Analytics (CA), p. 60 Abyad Research & Marketing Consultancy (Jordan), p. 200 ACA Research (Australia), p. 170 Acacia Avenue International (UK), p. 213 Academica Group Inc. (ON), p. 176 ACCE International (ON), p. 177 Accelerant Research (NC), p. 129 Accent (Croatia), p. 184 Accent Marketing & Research (UK), p. 213 Access Insights (TN), p. 149 Accora Research, Inc. (MN), p. 105 Accountability Information Management, Inc. (IL), p. 84 AccuData Market Research, Inc. (FL), p. 77 AccuData Market Research, Inc. (Br.) (CO), p. 65 Accurate Data Marketing, Inc. (IL), p. 84

Acorn Marketing & Research Cnslts. Co Ltd (Thailand), p. 212 Acorn Marketing & Research Cnslts. Japan (Japan), p. 198 Acorn Marketing & Research Cnslts. Pte Ltd (Singapore), p. 207 Acorn Marketing and Research Consultants (Hong Kong), p. 193 Acorn Mktg. & Rsch. Cnslts. Ltd. Korea (Br.) (Korea), p. 200 Acorn Mktg. & Rsch. Cnslts. Ltd. Taiwan (Br.) (Taiwan), p. 211 Acorn Mktg. & Rsch. Cnslts. Philippines Inc. (Philippines), p. 204 AcquaData Entry Services, Inc. (NY), p. 118 Acritas Research (UK), p. 213 Act One Research Services, Inc. (IL), p. 84 ACT Research, LLC (NJ), p. 112 Actfuture (France), p. 185 Action Based Research, LLC (OH), p. 131 Action Dialog Partner AB (Sweden), p. 210 ActionableCustomerInsights (TX), p. 152 ActionEdge Knowledge Services Private Limited (India), p. 193 ActionPoint Marketing Solutions Ltd. (UK), p. 213 ActivePoint (Israel), p. 197 Actus Sales Intelligence (TX), p. 152 Acuigen (UK), p. 213 AcuPOLL Precision Research, Inc. (OH), p. 132 Acurian (PA), p. 140 Ad Hoc Research (QC) p. 180 Adacta International (Italy), p. 197 Adams Communication (Japan), p. 198 Adams Consulting (CA), p. 60 ADAPT, Inc. (MN), p. 105 Added Value Saffron Hill (Singapore), p. 207 Added Value Saffron Hill Philippines (Philippines), p. 204 Addison Research (NY), p. 118 Adel, Jerry & Co. Mgmt. Consultants (ON), p. 177 Adelman Research Group-A SurveyService Company (NY), p. 117 Adelphi Research (PA), p. 140 Adept Research Group (Australia), p. 170 ADF Research (CA), p. 60 AD'HOC Research (France), p. 185 Adkins Medical Research (UK), p. 213 Adler Weiner Research Chicago, Inc. (IL), p. 84 Adler Weiner Research Lincolnwood, Inc. (IL), p. 84 Adler Weiner Research Los Angeles, Inc. (CA), p. 51 Adler Weiner Research Orange County, Inc. (CA), p. 56 ADM Marketing & Research Consulting (NY), p. 118 AdmanGo.com Limited (Hong Kong), p. 193 The Admar Group Inc. (NJ), p. 112 ADN (France), p. 185 AdSAM (FL), p. 76 Adsearch (UK), p. 213 Advanced Customer Analytics (GA), p. 80 Advanced Feedback (CA), p. 59 Advanced Focus - The Facility, Danbury (CT), p. 68 Advanced Focus - The Facility, NYC (NY), p. 118 Advanced Focus - The Facility, Westchester (NY), p. 118 Advanced Focus - The Loft (NY), p. 118 Advanced Marketing Research, Inc. (OR), p. 138 Advanced Opinions (NY), p. 118 Advanis (AB), p. 175 The Advantage Group Inc. (ON), p. 177 Advantage Marketing Information, Inc. (RI), p. 147 Advantage Research of Northern Indiana (IN), p. 93

Advantage Western Michigan Research, Inc. (MI), p. 104 ADVANTIS Research & Consulting, Inc. (MN), p. 105 Advitek Inc. (ON), p. 177 Advocate Market Research Bureau (TN), p. 149 Adwise (France), p. 185 AECOM Limited (UK), p. 213 Aeffect, Inc. (IL), p. 84 Affectiva, Inc (MA), p. 97 Affordable Samples, Inc. (CT), p. 69 Afri-Trends Research and Consultancy (Kenya), p. 200 Agroni Research (UK), p. 213 AH HA! (NC), p. 130 Aha! Online Qual Technology Platform (MI), p. 102 AIM Agency of Industrial Marketing (Ukraine), p. 212 AIM Agency of Industrial Marketing (Poland), p. 205 AIM Market Research (PA), p. 147 AIM Research (TX), p. 157 AIM/LA (CA), p. 51 AIM/LA (Br.) (CA), p. 51 Aimpoint Research LLC (OH), p. 136 AIMRI (UK), p. 213 AlRvan Consulting, LLC (VA), p. 71 AIS Market Research, Inc. (CA), p. 51 Romance Alant Consultants (France), p. 185 Albany Quest Marketing Services (NY), p. 117 Albar Research (Brazil), p. 173 Alchemy Research Associates Ltd (UK), p. 213 ALCOPS Inc. (KS), p. 108 Alden & Associates Marketing Research, Inc. (CA), p. 51 Ales Market Research (Italy), p. 197 Alfa Market Research & Consultancy Ltd. (Turkey), p. 212 All Digital Rewards (AZ), p. 111 Allegiance, Inc. (UT), p. 159 Allemby Management Group Inc. (ON), p. 177 Paul D. Allen & Associates Ltd. (ON), p. 177 Allied Business Intelligence, Inc. (NY), p. 118 Allied Market Research (OR), p. 138 All-Star Customer Service, Inc. (TX), p. 152 ALMARES Ltd. (Poland), p. 205 Alpha BioPharma Advisers LLC (NM), p. 117 Alpha Research Ltd. (UK), p. 213 Alpha Research Ltd. (Bulgaria), p. 174 Alphabet Srl (Italy), p. 197 Alta360 Research Inc. (OH), p. 137 Alternate Routes, Inc. (CA), p. 51 ALTIANT (Formerly Red Carpet Research RCR) (Sweden), p. 210 Amarillo Research & Consultancy AB (Sweden), p. 210 Amaro&Gleizer Investigación Cualitativa (Mexico), p. 201 AMC Global (WA), p. 140 Améredia Inc. (CA), p. 60 American Academy of Physical Medicine and Rehabilitation (IL), p. 84 American Affluence Research Center, Inc. (GA), p. 80 American Business Research Services, Inc. (CA), p. 51 American Directions Research Group (DC), p. 71 American Hospital Association Data (IL), p. 84 American Language Services (CA), p. 51

American Opinion Research (NJ), p. 116

American Viewpoint, Inc. (VA), p. 71

American Research Group, Inc. (NH), p. 111

Acertiva (Mexico), p. 201

The Acid Test (Australia), p. 170

Accurate Focus, LLC. (RI), p. 148

Accurate Market Research, Inc. (FL), p. 79

Ace Fieldwork China Co., Ltd. (China), p. 181

ACE International GmbH (Ger.), p. 187

ACE Mystery Shopping (MO), p. 108

Accurate Market Research, SA de CV (Mexico), p. 201

Acentric Marketing Research (Pty) LTD (South Africa), p. 208

Acorn Greater China Mkt. Rsch. (Shanghai) Co. Ltd. (China), p. 181

Acorn Marketing & Research Cnslts. (Vietnam) (Vietnam), p. 227

Acorn Marketing & Research Cnslts. (M) Sdn Bhd (Malaysia), p. 201

America's Research Group (SC), p. 148 Americas Survey Company (CA), p. 59 AmeriSpeak® Panel / NORC at the University of Chicago (IL), p. 84 Ameritest - Chicago (Br) (IL), p. 85 Ameritest/CY Research (NM), p. 117 AMG Research (PA), p. 147 AMI Partners (NY), p. 118 AMP Agency (MA), p. 97 Amplify Research Partners, LLC (CA), p. 60 Amplitude Research, Inc. (FL), p. 79 AMR (Australia), p. 170 AMR-Advanced Market Research GmbH (Ger.), p. 187 AMRI (Iran) (Iran, Islamic Republic of), p. 196 AmSoft Systems US LLC (CA), p. 60 Amusement Advantage Guest Experience Solutions (CO), p. 65 ANA Research (MN), p. 105 Análise & Síntese Pesquisa e Marketing (Brazil), p. 173 Analisis e Investigacion S.L. (Spain), p. 209 Analitica Marketing, S.A. de C.V. (Mexico), p. 201 Analysand Market Research (LA), p. 96 Analysis & Research Service, LLC (NC), p. 130 The Analytic Group (NY), p. 118 Analytic Partners (NY), p. 118 Analytic Recruiting Inc. (NY), p. 118 The Analytical Group, Inc. (AZ), p. 48 Analytics - Russia(Russia), p. 206 Analytics Quotient (GA), p. 80 Analytique Research (India), p. 193 Jeff Anderson Consulting (CA), p. 58 Anderson Economic Group (MI), p. 104 Anderson Qualitative Research, Inc. (CA), p. 60 Anderson Research (AZ), p. 48 Anderson Robbins Research (MA), p. 97 Angel Flight Marketing (IL), p. 85 Angelfish Fieldwork (UK), p. 214 The Angell Research Group, Inc. (IL), p. 85 AngularTeam (Belarus), p. 173 Animate Research & Vision (UK), p. 214 Ann Michaels & Associates Ltd. (IL), p. 85 Annalaura D'Errico (Italy), p. 197 Annex Analytics (IA), p. 94 Anonymous Insights, Inc. (OH), p. 136 Anova Consulting Group (MA), p. 97 Anova Marketing & Research Consultants (Hong Kong), p. 193 Anovax (China), p. 181 ANP Transcriptions (NJ), p. 118 AnswerLab (NY), p. 118 AnswerLab (CA), p. 60 AnswerQuest, an Insights Center Facility (MA), p. 98 Answers & Insights Market Research (IN), p. 93 Answers Research (CA), p. 59 Antenna (Japan), p. 198 Anthology Marketing Group - Research (Guam), p. 193 Anthology Marketing Group - Research (HI), p. 84 Anthro-Tech, Inc. (WA), p. 161 Any Small Town Market Research (KS), p. 108 Any Small Town Market Research (Br.) (MO), p. 109 Anzalone Liszt Research, Inc. (AL), p. 48 AOC Marketing Research (NC), p. 129

APC Research, Inc. (IL), p. 85 Aperture Market Research, Inc. (FL), p. 78 Apian Software (WA), p. 161 APOYO Group (Peru), p. 204 AppAddictive (NY), p. 118 Applied Behavioral Dynamics (NJ), p. 112

Applied Market Information, LLC (PA), p. 147

Applied Marketing Research, Inc. (NY), p. 118

Applied Marketing Research, Inc. (GA), p. 80

Applied Marketing Research, Inc. (CA), p. 60

Applied Marketing Research, Inc. (KS), p. 95

Applied Marketing Science, Inc. (MA), p. 98

Applied Research - West, Inc. (NY), p. 118

Applied Marketing Research, Inc. (OR), p. 138

Applied Research - West, Inc. (CA), p. 51 Applied Research - West, Inc. (IL), p. 85 Applied Science Laboratories (MA), p. 98 Applied Sociological Consultants (NY), p. 118 Aptel Research (MA), p. 98 AQ Services International, America (FL), p. 76 AQ Services International, China (China), p. 181 AQ Services International, Europe (Netherlands), p. 202 AQ Services International, Hong Kong (Hong Kong), p. 193 AQ Services International, Malaysia (Malaysia), p. 201 AQ Services International, Singapore (Singapore), p. 207 AQ Services International, Tokyo (Japan), p. 198 Aqua Insights Japan (Japan), p. 198 Arbitrage Research (Bulgaria), p. 174 ARC Rynek i Opinia (Poland), p. 205 Arcas Research & Consulting (SK), p. 181 Architectural Research Associates (NJ), p. 112 ARDEM Incorporated (NJ), p. 112 Ardent Fieldwork Ltd (UK), p. 214 Area Phone Bank (CA), p. 51 Area Wide Market Research, Inc. (MD), p. 71 Arete Srl (Italy), p. 197 AreYouNet.com (France), p. 185 Ariane Etudes (France), p. 185 Aristos Erevna Consulting Pvt. Ltd. (India), p. 193 Arjun Sen, ZenMango® (CO), p. 65 Arkell Research Associates (Italy), p. 197 Arkema (France), p. 186 Arkenford Ltd (UK), p. 214 ARM Group (Mexico), p. 201 ARPO Research Consultants (MD Spain), p. 209 ART (Italy), p. 197

Artafact Online Focus Groups (CA), p. 60 Artemis Strategy Group, LLC (DC), p. 71 Artesiaa Global Consulting (OH), p. 132 Artful Transcription (NY), p. 118 Artibir (Plus1) Research (Turkey), p. 212 Arundel Street Consulting, Inc. (MN), p. 105 Arya Marketing Research PVT LTD (India), p. 193 ASAP Insights (CO), p. 66 Ascendancy Research - Your Inner Circle Partner (MN), p. 105

Ascendancy Research Inc. (MN), p. 105

The Ascendant Consulting Firm (FL), p. 76 Ascribe (OH), p. 132

ASDE Survey Sampler (QC), p. 176 ase (UK), p. 214

ase Dublin (Ireland), p. 196

Ashbrook Research and Consultancy Ltd. (UK), p. 214 Ashcraft Research, Inc. (II.) p. 85

Gabriel Ashworth (UK), p. 214 Asia Insight (Shanghai) Co. Ltd. (China), p. 181 Asia Market Info & Dev Co. (WA), p. 161

Asia Opinions (UK), p. 214 Asian Strategies (Singapore), p. 207

Asian Strategies (Br.) (Australia), p. 170 Asian Strategies (Br.) (Hong Kong), p. 193 Asian Strategies (Br.) (Thailand), p. 212 Asisa Research Group - Miami (FL), p. 76

Asisa Research Group - Santo Domingo (Dominican Republic), p. 185

Ask Afrika (Pty) Ltd (South Africa), p. 209

Ask Arizona (AZ), p. 48

Ask For Research Ltd. (UK), p. 214 ASK Global Universal Ltd (UK), p. 214

Ask Miami (FL), p. 76

Ask Southern California, Inc. (CA), p. 57

ASKIA - Software for Surveys (Brussels) (Belgium), p. 173 ASKIA - Software for Surveys (London) (UK), p. 214 ASKIA - Software for Surveys (Los Angeles) (CA), p. 51 ASKIA - Software for Surveys (Mannheim) (Ger.), p. 187

ASKIA - Software for Surveys (New York) (NY), p. 118 ASKIA - Software for Surveys (Paris) (France), p. 186

ASKi-Data (Ger.), p. 187 Askus Consulting (Sweden), p. 210 ASM Market Research & Analysis Centre Ltd. (Poland), p. 205 Aspect Market Research (UK), p. 214

Aspect Viewing Facilities - Manchester (UK), p. 214 Aspect Viewing Facilities - Stockport (UK), p. 214

Aspen Media and Market Research (CO), p. 65

Aspen Research Corp. (MN), p. 105 ASPEN RESEARCH, Inc. (FL), p. 76

Asplor Research Private Limited (India), p. 194

Assenti Research (UK), p. 214

Assistance In Marketing, Inc. (OH), p. 132

Assistance In Marketing/Chicago (IL), p. 85

Assistance In Marketing/New Jersey (NJ), p. 112

Assistance In Marketing/New Jersey (NJ), p. 112

Association Research, Inc. (MD), p. 71

at random international (Ger.), p. 187

At Your Service Marketing (TX), p. 152

ath Power Consulting Corporation (MA), p. 98

Athena Brand Wisdom (ON), p. 177

Athena Research Group, Inc. (CA), p. 59

Athena Strategic Marketing Inc. (IL), p. 85

Athos Ventures, LLC (NY), p. 118

Atkins Research Global, Inc. (CA), p. 51

Atlanta Out Loud, Inc. (GA), p. 80

Atomic Scribe Language Services (GA), p. 80 ATP Canada Software and Services Ltd. (ON), p. 177

Attitude Measurement Corporation (PA), p. 140

Attitudes (UK), p. 214

ATX Insights (TX), p. 150

Audience Impact Research (OH), p. 132

Audience Insights (MA), p. 98

Audience Research & Development LLC (TX), p. 152

Audience Index Marketing (CA), p. 58 Audiencenet Ltd (UK), p. 214

Augur Marknadsanalys AB (Sweden), p. 210

Aura Corporation UK Ltd. (UK), p. 214

Auris Marketing Research (TN), p. 149

Aurora Market Modeling, LLC (ME), p. 111

Aurora Market Research (UK), p. 214

Aurora WDC (WI), p. 166

Austin Associates, PA (ME), p. 96

Austin NameStormers (TX), p. 150

Austin Trends (TX), p. 150

Australian Community Research (Australia), p. 170

AutoData Systems (MN), p. 105 Automation Consultants (NM), p. 117 Automotive Insight, Inc. (FL), p. 76 Automotive Insights LLC (MO), p. 109

Auton Co. (UK), p. 214 AutoPacific, Inc. (CA), p. 57

The AVALA Marketing Group (MO), p. 109

AVC Research (NJ), p. 112

Averty (Morocco), p. 202 Avista Consulting Ltd. (UK), p. 214

AWA Alexander Watson Associates BV (Netherlands), p. 202

AWP Research (VA), p. 71

Axanteus Research (Singapore), p. 207 Axiom Consultancy (UK), p. 214

Axiom Research (TN), p. 149

The Axxiom HealthCare Alliance (PA), p. 147 AYTM - Ask Your Target Market (CA), p. 60

Azure Knowledge Corporation (PA), p. 140

B

B&Company Vietnam - Hanoi Office (Vietnam), p. 227 B&Company Vietnam - HCMC Office (Vietnam), p. 227 B&N PanelWizard BV (Netherlands), p. 202 B. Business Solutions, LLC (MA), p. 98 B. Business Solutions, LLC (OH), p. 136 B. Business Solutions, LLC (IL), p. 85 B2B International (UK), p. 214 B2B International (China), p. 182 B2B International (IL), p. 85

B2B International (UK), p. 214 B2B International (China), p. 182 B2B International (NY), p. 118 B2B International GmbH (Ger.), p. 187

B2P Partners (CA), p. 60

Babbletype, LLC (PA), p. 140

Lawrence F. Bailey and Associates (UK), p. 214

William M. Bailey, Ph.D. (FL), p. 76

Bain & Co., Inc. (MA), p. 98

Balance Healthcare Research Co., Ltd. (China), p. 182

Phil Balducci & Associates, Inc. (FL), p. 78

Balestra Pesquisa De Marketing (Brazil), p. 173

Baltimore Research (MD), p. 96

BAM Strategy (QC), p. 180

Bannon Communications Research (DC), p. 71

Bare International (VA), p. 71

Barem Research Turkey (Turkey), p. 212

Barlow Research Associates, Inc. (MN), p. 105

Barna Group (CA), p. 65

Barnes & Noble College (NJ), p. 118

Chris Barnham Research & Strategy (UK), p. 214

Baron & Company (WA), p. 161

Barson Marketing, Inc. (NJ), p. 112

The Bartlett Group (PA), p. 139

Basic Insight Sdn. Bhd. (Malaysia), p. 201

Basis Research (UK), p. 214

Basis Tech (MA), p. 98

Lynda A. Bass: Consultant/Free Lance (NY), p. 118

Frances Bauman Associates (NJ), p. 112

Bauman Research & Consulting, LLC (NJ), p. 112

Baxter Research Center Inc. (TX), p. 150

Bay Area Research (CA), p. 60

Bayesia USA (TN), p. 149

Bazaar Negar (Iran, Islamic Republic of), p. 196

Bazis Group (IL), p. 85

Bazis Group(Russia), p. 206

BB Marketing Plus (MA), p. 98

BBC Research & Consulting (CO), p. 66

BBE Unternehmensberatung GmbH (Ger.), p. 187

BCDP (UK), p. 214

BCMM - Marketing Research Ltd. (Poland), p. 205

BCP Ltd. (QC), p. 180

BDI Research, A Schlesinger Company (Spain), p. 209

Bdifferent Limited (UK), p. 214

BDRC Africa (South Africa), p. 209

BDRC Australia (Australia), p. 170

BDRC Group (UK), p. 214

BDS Marketing, LLC (VA), p. 71

Beach Tech Corporation (MN), p. 105

Beacon Associates, Inc. (VT), p. 160

Beacon Marketing Group, Inc. (NJ), p. 112

Beacon Research (MD), p. 96

beagle (UK), p. 214

Beale Consulting, Inc. (PA), p. 140

Beall Research, Inc. (IL), p. 85

Beaufort Research Ltd (UK), p. 214

Beehive Research Limited (UK), p. 214

Beggs & Associates (NY), p. 119

Behavioral Insights, LLC (NY), p. 119

Behavioral Science Research (FL), p. 77

Behaviour & Attitudes Ltd. (Ireland), p. 196

Behaviour Attitudes (Ireland), p. 196

Beijing Pan-Asia Market Research Institute (China), p. 182

Belden Russonello Strategists (DC), p. 71

Bell Associates Marketing Research & Consulting (TX), p. 157

Susan Bell Research (Australia), p. 170

Bellomy Research, Inc. (NC), p. 130

Bellottly Research, Inc. (NC), p. 130

Bellwether Interactive Group (CT), p. 69

Benenson Strategy Group (NY), p. 119

Candice Bennett & Associates, Inc. (VA), p. 71
Bentley University User Experience Center (MA), p. 98

Berliey University Oser Experience Center (MA), p. 9

Benton Search Associates, Inc. (IL), p. 85

Berenhaus Research Solutions, LLC (NJ), p. 112

BERENT Deutschland GmbH (Ger.), p. 187 Bernstein Research Group, Inc. (NY), p. 119 Ken Berwitz Marketing Research (NJ), p. 112

The Best Organisation (UK), p. 214

BestMark (MN), p. 105

Beta Research Corporation (NY), p. 119

Bever Medizin-Marktforschung (Ger.), p. 187

Beverage Marketing Corp of New York (NY), p. 119

Beyond Data, Inc. (OH), p. 132

Beyond Feedback (TX), p. 158

Beyond Hello Inc. (WI), p. 166

BiA Kelsey (VA), p. 71

The Big Picture Market Research Ltd (UK), p. 215

Big Picture Research & Planning (Australia), p. 170

BIG YAM, The Parsons Agency (AZ), p. 48

bigsofa (UK), p. 215

Bilendi (France), p. 186

BILESIM International - Kazakstan (Kazakhstan), p. 200

David Binder Research (CA), p. 60

BING Research (Netherlands), p. 202

Bingham Calnan Group (UK), p. 215

Bingle Research Group, Inc. (IN), p. 93

BioInformatics (VA), p. 71

The Bionetics Corporation (VA), p. 160

BioVid (NJ), p. 116

BJD Research Services, Inc. (NJ), p. 140

BJKA Consulting (Tunisia), p. 212

Black Raspberry Consumer Insights, Inc. (DC), p. 72

Blackstone Group (IL), p. 85

Blarry House Research (CA), p. 60

Blass Research (NY), p. 117

Blass Research (NC), p. 129

Michael Blatt & Co., Inc. (CA), p. 51

Blauw (Netherlands), p. 202

Blauw Research (Netherlands), p. 202

Blauw Research (UK), p. 215

BLS Research & Consulting LLC (CT), p. 69

Blue Flame Thinking (MI), p. 104 Blue Marble Research Ltd (UK), p. 215

Blue Ocean Contact Centers (NS), p. 176

Blue Ocean Facilities (OH), p. 132

Blue Research (OR), p. 138 Blue Research (CA), p. 59

Blue Sky Research Group, LLC (FL), p. 78

Blue Yonder Research (UK), p. 215

Blueberry Marketing and Sensory Research (PA), p. 140

Blueocean Market Intelligence (WA), p. 162

BlueSky Market Research, Inc. (NY), p. 119

Blumberg Advisory Group, Inc. (PA), p. 140

Blumenthal & Associates, LLC (WI), p. 166 Blumenthal Qualitative Research (NC), p. 129

BMG Research Limited (UK), p. 215

BMR Co. (Turkey), p. 212

BMRS Asia (Cambodia), p. 174 bms - GmbH (Ger.), p. 187

bms Ltd. (Switzerland), p. 211

Bobit Business Media (IL), p. 85

bob's your uncle (UK), p. 215

Boettcher Marktforschung GmbH (Ger.), p. 187

Bohlke Consulting Group, LLC (TX), p. 157 BOI Research Services (Indonesia), p. 196

Bojole Research(Russia), p. 206

Bolton Research Corp. (FL), p. 77

Dollon Research Corp. (i L), p. 77

Bonamy Finch Ltd (UK), p. 215 Greg Bonner Consultant (PA), p. 140

Bonsai GmbH (Ger.), p. 188

B00! (CA), p. 51

Boone Insights, Inc. (TX), p. 152 Booth Research Services. Inc. (GA). p. 80

Boston Innovation Group (B.I.G.) (MA), p. 98

Boston Marketing Research and Consultancy (UAE), p. 213 Boston Research & Communications, Inc. (MA), p. 98

Boston Research Group (MA), p. 98

Bottom Line Analytics (GA), p. 80

Boulder Focus Center (CO), p. 65

Bourget Research Group (CT), p. 68

Bowen Marketing Consultants (MA), p. 98

BPRI Group (UK), p. 215

Brädo Creative Insight (MO), p. 109

Brain Surgery Worldwide, Inc. (GA), p. 81

Brainfarm, a Tragon Company (CA), p. 60

Brainfarm, a Tragon Company (IL), p. 85 BrainJuicer Group PLC (UK), p. 215

BrainJuicer® Ltd (NY), p. 119

BrainJuicer® Ltd (Netherlands), p. 202

BRAN1FF Qualitative Research (Mexico), p. 201

Branches & Trends (Netherlands), p. 202

Brand Dynamics (Ireland), p. 196

Brand Equities Marketing Consulting Group, Inc. (CT), p. 69

Brand Genetics Ltd. (UK), p. 215

Brand Institute Inc. (Br.) (CA), p. 61

BRAND INSTITUTE, inc. (FL), p. 77

BRAND INSTITUTE, inc. (Br.) (NC), p. 130

BRAND INSTITUTE, inc. (Br.) (PA), p. 140

BRAND INSTITUTE, inc. (Br.) (IL), p. 85

BRAND INSTITUTE, inc. (Br.) (Switzerland), p. 211

BRAND INSTITUTE, inc. (Br.) (ON), p. 177

BRAND INSTITUTE, inc. (Br.) (WA), p. 162

BRAND INSTITUTE, inc. (Br.) (Japan), p. 198

BRAND INSTITUTE, inc. (Br.) (Korea, Republic of), p. 200 BRAND INSTITUTE, inc. (Br.) (CA), p. 51

BRAND INSTITUTE, inc. (Br.) (Ger.), p. 188

BRAND INSTITUTE, inc. (Br.) (TX), p. 152

BRAND INSTITUTE, inc. (Br.) (NY), p. 119

BRAND INSTITUTE, inc. (Br.) (MA), p. 98 BRAND INSTITUTE, inc. (Br.) (UK), p. 215

Brand IQ (CA), p. 51 Brand Keys, Inc. (NY), p. 119

Brand Tool Box (MN), p. 105

Branddoctors (Netherlands), p. 202 Branded Research, Inc. (CA), p. 59

BrandEnergy Research (UK), p. 215

Branding Breakthroughs, LLC (WI), p. 166 Branding by I.D.ENTITY (CA), p. 57

Brandman Institute (Israel), p. 197

BrandOutlook (AZ), p. 48

Brandscapes Worldwide (GA), p. 81

BrandSpark International (ON), p. 177

Brandspeak Limited (UK), p. 215 Brandtrust, Inc. (IL), p. 85

Brandware Research (GA), p. 81 Braun Research, Inc. (NJ), p. 116

Brazil Field (Brazil), p. 173

Bread & Butter Research & Planning (Australia), p. 170

Breaking Blue (IL), p. 85

Breaking Blue (UK), p. 215 Breaking Blue (UK), p. 215

Breathe (UK), p. 215

Brenco Transcripts (RI), p. 147

Brerapoint Research Facility (Italy), p. 197 Bressan Research Associates, Inc. (WI), p. 166

BRG Research Services (UT), p. 159 Bridges Brand Planning (FL), p. 76

Bright Cactus (TX), p. 152

Bright Sparks Research (UK), p. 215 Robert A. Brilliant, Inc. (CA), p. 51

Bristlecone Marketing Services, Inc. (CO), p. 66

Brooks Adams Research (VA), p. 160 Brooks Rose Marketing Research, Inc. (NY), p. 119

BRS Group (CA), p. 61 Brunner (PA), p. 147

BRX Research (NY), p. 128

Bryles Research, Inc. (IL), p. 85 Bryles Research, Inc. (Br.) (TX), p. 152

BSM - Pracownia badawcza (Poland), p. 205

Bruno & Ridgway Research Associates (NJ), p. 116

BSRIA Ltd (UK), p. 215 Jane Buckley Research (UK), p. 215 Buffalo Qualitative Research, LLC (MD), p. 72 Buffalo Survey & Research, Inc. (NY), p. 117 Buffalo Survey & Research, Inc. (Br.) (NY), p. 117 Bug Insights, LLLP (TX), p. 157 The Buntin Group (TN), p. 149 Burak Jacobson Research Partners, Inc. (ON), p. 177 Bureau West Market Research (CA), p. 58 Burke Institute (OH), p. 132 Burns Transcription Service (MN), p. 105 Busara (IL), p. 85 The Business Advantage Group Limited (UK), p. 215 Business Analytica(Russia), p. 206 Business and Marketing Analytic Centre(Russia), p. 206 Business Evaluation Services (CA), p. 50 Business Forecast Systems (MA), p. 98 Business Interactive Consulting (BIG) (Ghana), p. 192 Business Research Group (MI), p. 102 Business Research Group (OH), p. 137 Business Research Int'l. (WI), p. 166 Business Research Lab (TX), p. 157 Business Research Services, Inc. (OH), p. 135 Business Zone for Market Research Services (Qatar), p. 206 Business-Credit Co. (Ukraine), p. 212 Butcher & Gundersen (UK), p. 215 The Buzz Rooms (UK), p. 215 BuzzBack Market Research (NY), p. 119

(

The Buzzz (UK), p. 215

By The Numbers (PA), p. 147

C R Market Surveys, Inc. (IL), p. 85

C R Market Surveys, Inc. (Br.) (IL), p. 85

C&C Market Research - Arlington (TX), p. 152

C&C Market Research - Atlanta (GA), p. 81

C&C Market Research - Baltimore (MD), p. 96 C&C Market Research - Boston (MA), p. 98 C&C Market Research - Bronx (NY), p. 119 C&C Market Research - Charlotte (NC), p. 129 C&C Market Research - Chicago (IL), p. 85 C&C Market Research - Chicago Metro (IN), p. 93 C&C Market Research - Cleveland (OH), p. 135 C&C Market Research - Cleveland North (OH), p. 135 C&C Market Research - Dallas (TX), p. 152 C&C Market Research - DC Metro (VA), p. 72 C&C Market Research - Denver (CO), p. 66 C&C Market Research - Denver (CO), p. 66 C&C Market Research - Detroit (MI), p. 102 C&C Market Research - Fort Smith (AR), p. 50 C&C Market Research - Fort Worth (TX), p. 152 C&C Market Research - Houston (TX), p. 157 C&C Market Research - Kansas City (MO), p. 108 C&C Market Research - Las Vegas (NV), p. 111 C&C Market Research - Long Island (NY), p. 119 C&C Market Research - Los Angeles (CA), p. 51 C&C Market Research - Los Angeles (CA), p. 51 C&C Market Research - Los Angeles (CA), p. 51 C&C Market Research - Miami (FL), p. 77 C&C Market Research - New York Metro (NY), p. 119 C&C Market Research - Northwest Arkansas (AR), p. 50 C&C Market Research - OKC (OK), p. 137 C&C Market Research - Omaha (NE), p. 110 C&C Market Research - Orlando Metro (FL), p. 78 C&C Market Research - Philadelphia (PA), p. 140 C&C Market Research - Phoenix (AZ), p. 48 C&C Market Research - Phoenix (AZ), p. 48 C&C Market Research - Phoenix (AZ), p. 48 C&C Market Research - Pittsburgh Metro (OH), p. 164 C&C Market Research - San Antonio (TX), p. 158 C&C Market Research - San Diego (CA), p. 59 C&C Market Research - San Francisco (CA), p. 61 C&C Market Research - St. Louis (MO), p. 109

C&C Market Research - Tallahassee (FL), p. 78

C&C Market Research - Tampa (FL), p. 78 C&C Market Research - Trumbull (CT), p. 68 C&C Market Research - Tulsa (OK), p. 137 C&C Market Research, Inc. (AR), p. 50 C&F Market Research (MI), p. 102 C&O Marketing (UAE), p. 213 C.A. Walker Research Solutions, Inc. (CA), p. 51 C.E.S.P.-Centre d'Etude des Supports de Publicite (France), p. C.H. Souweine Associates (PA), p. 140 C.L. Gailey Research (CA), p. 59 C+R Research (IL), p. 86 C2 Research, Inc. (CA), p. 58 CA Qualitative Research (UK), p. 215 Cabrera Marketing Research Services, LLC (CT), p. 69 CADEM Research (Chile), p. 181 CADS: Coding & Data Services (UK), p. 215 CAIR Center (Croatia), p. 184 Calder LaTour, Inc. (IL), p. 86 California Consultants for Hispanic Research (CA), p. 51 California Retail Survey (CA), p. 58 California Survey Research Services, Inc. (CSRS) (CA), p. 51 Caliper Corporation (MA), p. 98 Calls & More (Netherlands), p. 203 Calo Research Services, Inc. (OH), p. 132 Cambiar LLC (NJ), p. 140 Cambridge Associates, Ltd. (TX), p. 152 Cambridge Direction (UK), p. 215 Cambridge Focus (MA), p. 98 Cambridge Market Research Ltd (UK), p. 215 The Cambridge Suite (UK), p. 215 Campbell Keegan Ltd. (UK), p. 215 Barbara C. Campbell Recruiting (BCCR.) (ON), p. 177 Campbell Research & Consulting Pty. Ltd. (Australia), p. 170 Campbell-Communications, Inc. (NY), p. 119 Campden BRI (UK), p. 215 Campos (PA), p. 147 Campos (IL), p. 86 Canadian Innovation Centre (ON), p. 177 Canadian Marine Publications (CMP) (NS), p. 176 Canadian Viewpoint, Inc. (ON), p. 177 Canadian Viewpoint, Inc. (Br.) (ON), p. 177 The Candor Company (FL), p. 79 The Caney Group LLC (CT), p. 68 Canmark Technologies Ltd. (ON), p. 177 Capitol Research Services, Inc. (MI), p. 104 C.A. Cappel & Associates, LLC (OH), p. 132 CaptureISG (FL), p. 79 CaptureISG (Br.) (RI), p. 148 CarbonSix (IL), p. 86 Carbonview Research (IL), p. 86 Carden Creative Corp. (FL), p. 79 Cardinal Licensed Trade Research (UK), p. 215 Camille Carlin Qualitative Research, LLC (NY), p. 119 CARMA International, Inc. (DC), p. 72 Carnegie Communications, LLC (MA), p. 98 Caroline Thompson Associates (UK), p. 215 Carter Market Research Services (KY), p. 95 CarterJMRN KK (Japan), p. 198 CASA Demographics (FL), p. 77 CASA Demographics (IL), p. 86 Cascade Insights (OR), p. 138 Cascade Strategies, Inc. (WA), p. 162 Castillo & Associates, Inc. (CA), p. 59 Catalyst Group (NY), p. 119 Catalyst Healthcare Research (TN), p. 149 Catalyst Ranch (IL), p. 86 CATALYSTMR (CA), p. 61 Category One, Inc. (CO), p. 66 CATHAYA Tech Ltd. (China), p. 182 CBA Marketing Research Ltd (UK), p. 215 CBA Research Corp. (NY), p. 119 CBB Bilingual Qualitative Research, Inc. (CA), p. 51

CBC Marketing Research (China), p. 182 CBC Marketing Research (Br) (Switzerland), p. 211 CBOS (Public Opinion Research Center) (Poland), p. 205 CCR - Argentina (Argentina), p. 170 CCR - Bolivia (Bolivia), p. 173 CCR - Chile (Chile), p. 181 CCR - Columbia (Colombia), p. 183 CCR - Ecuador (Ecuador), p. 185 CCR - Paraguay (Paraguay), p. 204 CCR - Peru (Peru), p. 204 CCR - Uruguay (Uruguay), p. 227 CCR - US/Mexico (FL), p. 79 CCR - Venezuela (Venezuela), p. 227 CDPS, Inc./Market Research Service (OH), p. 132 CEC Research (NJ), p. 112 CEE Insight (Czech Republic), p. 184 Cegma Topo SA (France), p. 186 Cello Health Insight - London (UK), p. 215 Cello Health Insight - New York (NY), p. 119 CEM Market & Public Opinion Research Institute (Poland), p. 205 CEMASE (Portugal), p. 205 Center for Marketing and Opinion Research (OH), p. 131 Center for Marketing Technology (MA), p. 98 The Center For Research & Public Policy (NH), p. 111 The Center for Strategy Research, Inc. (MA), p. 98 Center For Survey Research (VA), p. 160 Central Focus (PA), p. 139 Central Force Pte Ltd (Malaysia), p. 201 Central Marketing, Inc. (NY), p. 119 Central Research Services, Inc. (CRS) (Japan), p. 198 Central Surveys, Inc. (IA), p. 95 Centralis Partners, Inc. (IL), p. 86 Centrebound Limited (UK), p. 215 Centro Nacional de Consultoria (Colombia), p. 183 Centrum Badania Opinii Spolecznej (Poland), p. 205 Centum Istrazivanja d.o.o. (Croatia), p. 184 CESSI - Ukraine (Ukraine), p. 212 CESSI (Institute for Comparative Social Research)(Russia), p. 206 CETRA Language Solutions (PA), p. 140 CFI Group (MI), p. 102 CFO Research Services (MA), p. 98 Chadwick Martin Bailey, Inc. (MA), p. 98 Robin Challis Qualitative Research (Ireland), p. 196 Chally Group Worldwide (OH), p. 137 ChannelEyes (NY), p. 117 Charles, Charles & Associates Inc. (AZ), p. 48 Charlton Research Co. (OR), p. 138 Charney Research (NY), p. 119 Charterhouse Research Ltd (UK), p. 215 Chatter Inc. (CA), p. 61 Check Issuing (AZ), p. 48 Check Issuing LLC (CO), p. 66 Checkbox Survey Solutions (MA), p. 98 Checkout UK Ltd. (UK), p. 215 Margaret Cheng Research (UK), p. 215 Cherry Picked (UK), p. 215 ChildResearch.com (CT), p. 69 ChildWise (UK), p. 215 Chime Insight & Engagement Group (UK), p. 215 China Research and Intelligence Co., Ltd. (China), p. 182 Choice Insight Ltd (UK), p. 215 Chrysalis Research (UK), p. 215 Chudnoff Associates (NJ), p. 112 Ciao GmbH (Ger.), p. 188 CIC Research, Inc. (CA), p. 59 Cicero Research (UK), p. 215 CID/Gallup, S.A. (Costa Rica), p. 184 Cido Research (ON), p. 177 CIES SL (Spain), p. 209 CIIC & COMR Online Marketing Research Co., Ltd. (China), p. 182 Cimbal Research Services (NJ), p. 113 Cimbrian (PA), p. 139 Cimigo (Hong Kong), p. 193

Cimigo (Macao), p. 201 Cimigo (India), p. 194 Cimigo (Vietnam), p. 227 Cimigo (Vietnam), p. 227 Cimigo (Indonesia), p. 196 Cimigo (China), p. 182 Cint USA Inc. (NJ), p. 116 Cint USA, Inc. (CA), p. 51 Cint USA, Inc. (NY), p. 119 Cipher Systems (MD), p. 96 Ciprus Limited LLC (CT), p. 69 Circle Research (NY), p. 119 Circle Research (UK), p. 215 Cirrus Marketing Intelligence (CA), p. 57 Citation Japan Co., LTD (Japan), p. 198 Citigate Dewe Rogerson Research (UK), p. 215 The City Group Rooms (Australia), p. 170 The City Group Rooms North (Br.) (Australia), p. 170 The City Group Rooms South (Br.) (Australia), p. 170 The City Group Rooms West (Br.) (Australia), p. 170 City Insights (UK), p. 215 City Research Solutions (WI), p. 166 Civicom Marketing Research Services (CT), p. 69 CivicScience, Inc. (PA), p. 147 CJ Olson Market Research, Inc. (MN), p. 105 CJI Research Corp. (OH), p. 136 CK Associates (CA), p. 57 Clarabridge (VA), p. 72 Clarion Research Inc. (NY), p. 119 Clarity Pharma Research (SC), p. 148 Clarity Research Consultants (NJ), p. 113 Clarity Research LLC (NC), p. 129 Clarity Strategic Research (Australia), p. 170 ClariVista Research, LLC (MI), p. 105 Clark Chapman Research (UK), p. 215 Clark Market Research (PA), p. 147 Clark Medical Research (UK), p. 215 Clark, Martire & Bartolomeo, Inc. (NJ), p. 113 Clarocision Research & Marketing Global (FL), p. 76

CLARUS Corporation (NE), p. 110

Clau Consultors, estudios de mercado (Spain), p. 209

Clayton Reed Associates (UK), p. 215 Clear Picture Corporation (NS), p. 176 Clear Point Research Group, LLC (IL), p. 86 Clear Seas Research (MI), p. 102

Clear Strategy Company (Pty) Ltd (South Africa), p. 209

Clear Voice Research.com, LLC (CO), p. 66 ClearView Research Orlando (FL), p. 77 ClearView Research, Inc. (IL), p. 86 Clearworks (CA), p. 61

Manicolaria (OA), p. 01

Mark Clements Research, Inc. (NY), p. 119

CLICROI LLC (CT), p. 68 Cliological Ltd. (UK), p. 215 Closing the Loop (UK), p. 215 CLS Lexi-tech Ltd. (ON), p. 177 cluetec GmbH (Ger.), p. 188 Cluff, Inc. (MO), p. 109 CM Research (UK), p. 215

CMBusiness & Transcription Services (ON), p. 177

CMC Aust Marketing (UK), p. 215 CMC Research Associates (CT), p. 69

CMI (GA), p. 81

CMR. - Cypronetwork Marketing Research Ltd. (Cyprus), p. 184

CMS Research (OH), p. 137 CNC Associates (MA), p. 98 The Coaching Company (TX), p. 152 Coastal Focus LLC (SC), p. 148 Cobalt Sky Ltd. (UK), p. 215

COBUS Marktforschung GmbH (Ger.), p. 188

Cocedal Conseil (France), p. 186 Cocker Fennessy, Inc. (WA), p. 162 CODICE Consultores S.r.l. (Argentina), p. 170

CodingExperts (TX), p. 152

The Cog Consultancy (UK), p. 215
Cog Research (UK), p. 215
Cognative Ltd. (Hungary), p. 193
Cognesys GmbH (Ger.), p. 188
Cognisant Research (UK), p. 215
Cognitive Scale (TX), p. 150
Cognitive Solutions Division (OH), p. 132

Cognitive Solutions Division (OH), p. 13

Cohee Research (IN), p. 93 Susan Cohen (NY), p. 119

Ed Cohen Research Consulting (NY), p. 119

COHESIUM (France), p. 186

Colbalt Niche Design Group (Australia), p. 170 Colburn & Associates, Ltd. (NC), p. 130 ColemanWick, LLC (OH), p. 135

Colmar Brunton Research (Sydney) (Australia), p. 170
Colmar Brunton, a Millward Brown Company (New Zealand), p. 203
Colmar Brunton, a Millward Brown Company (New Zealand), p. 203
COMARKA, Consulting & Marketing Research (TX), p. 150

Comiskey Research, Inc. (IL), p. 86 CommCulture (UK), p. 215 Commins Wingrove (ON), p. 177 Communica (OH), p. 137

Communications For Research, Inc. (MO), p. 109

Communicorp UK (UK), p. 215 Communicorp UK (Cardiff) (UK), p. 215 Communicorp UK (Glasgow) (UK), p. 215

Communicus (AZ), p. 50

Community Marketing & Insights (CA), p. 61

Compagnon Marktforschung GmbH & Co. KG (Ger.), p. 188

Compagnon Markuorschung Gribn & Co. Rd (de The Company Crayon (NY), p. 119

COMPASS Consulting Group, Inc. (RI), p. 148

Compass Marketing Research (GA), p. 81

Competitive Resources, Inc. (LA), p. 95

Complete Research Connection (OH), p. 136

Comprehensive Research (MN), p. 105

Computer Market Research (CA), p. 59

ComRes (UK), p. 216 comScore Inc. (ON), p. 177 comScore, Inc. (VA), p. 72 Comsearch (VA), p. 72

Concentrics Research, LLC (IN), p. 93 Concentrix Corporation (NY), p. 128

Concepts In Focus (aka RDTeam-South) (FL), p. 76

Conclave Research (India), p. 194

Conecta (Brazil), p. 173

Conecta Research and Consulting (Spain), p. 209

Confero, Inc. (NC), p. 130
Confield Research (Ger.), p. 188
Confirmit (NY), p. 120
Confirmit - London (UK), p. 216
Connected Inc. (CT), p. 70
Connected Research & Consulting

Connected Research & Consulting, LLC (FL), p. 79 Connecticut Connection - Hartford Research (CT), p. 68

Connecticut InFocus (CT), p. 68 The Connell Group (NJ), p. 113

Stephen Connell Research & Consulting (UK), p. 216 ConneXion Research and Strategy (TX), p. 157

Connotate, Inc. (NJ), p. 116 Conquest (UK), p. 216 Consensus Point (TN), p. 149 CONSENT (Austria), p. 172 The Conservatory (UK), p. 216

Consight[™] Marketing Group, LLC (IL), p. 86

ConStat, Inc. (CA), p. 61

Construction Market Research (PA), p. 147

Consulmark (Portugal), p. 205 CONSULTIC GmbH (Ger.), p. 188

Consulting at McCann Health (formerly Double Helix) (UK), p. 216 Consulting Group - Asia Insight Pte. Ltd. (Singapore), p. 208

ConsuMed Research (France), p. 186

Consumer and Market Insights, LLC (CMI) (TX), p. 152 Consumer Compass Oy (Finland), p. 185 Consumer Opinion Services, Inc. (Br.) (OR), p. 138

Consumer Convergence™ (NY), p. 120

Consumer Focus LLC (TX), p. 152

Consumer Insights (NY), p. 128

Consumer Insights Group (VA), p. 72

Consumer Logic, Inc. (OK), p. 138

Consumer Evaluation & Insights (CA), p. 61

Consumer Insight and Sales Lab (FL), p. 78

Consumer Opinion Services, Inc. (Br.) (NV), p. 111 Consumer Opinion Services, Inc. (Br.) (WA), p. 162 Consumer Opinion Services, Inc. (Br.) (WA), p. 162

Consumer Opinion Services, Inc. (WA), p. 162

Consumer Research Corp. (MN), p. 105 Consumer Research Laboratories (WA), p. 162 Consumer Search China - Beijing (Br.) (China), p. 182 Consumer Search China - Guangzhou (Br.) (China), p. 182 Consumer Search China - Shanghai (Br.) (China), p. 182

Consumer Search Hong Kong Ltd. (Hong Kong), p. 193

Consumer Survey Center, Inc. (CA), p. 61

Consumer Truth® Ltd (IL), p. 86 Consumer Vision Ltd. (CRC Research Inc) (ON), p. 177

Consumerdata Limited (UK), p. 216 Consumerfieldwork GmbH (Ger.), p. 188 ConsumerQuest (CA), p. 51 ConsumerSpeak (OH), p. 136 ConsumerThink, Inc. (MI), p. 102

ConsumerView Research (WA), p. 162

Contact Software Limited (Harvest Your Data) (New Zealand), p. 203

Contemporary Studies, Inc. (IL), p. 86
Context-Based Research Group (MD), p. 97
Contract Testing Inc. (AB), p. 175
Contract Testing Inc. (NS), p. 176
Contract Testing Inc. (BC), p. 175
Contract Testing Inc. (ON), p. 177
Contract Testing Inc. (QC), p. 180
Contract Testing Inc. (ON), p. 177
Contract Testing Inc. (ON), p. 177
Contract Testing US, Inc. (CA), p. 52
Contract Testing US, Inc. (NJ), p. 120
Contract Testing US, Inc. (MI), p. 104
Contract Testing US, Inc. (MI), p. 81

Contract Testing US, Inc. (QA), p. 81
Contract Testing US, Inc. (MI), p. 102
Contract Testing US, Inc. (CT), p. 68
Converge Analytic, LLC (NJ), p. 113
Convergys Analytics (OH), p. 132

Convergys Analytics Solutions (Philippines), p. 204

Converseon (NY), p. 120
CoolTool Inc. (CA), p. 61
Cooper Research (GA), p. 84
Cooper Roberts Research, Inc. (CA), p. 61
Cooper Services (NY), p. 120

Cooper Symons & Associates (Australia), p. 170

Copley Focus Centers (MA), p. 99
Corbett Communications (ON), p. 177
Corbin Field Services (ID), p. 84
Corbin Partners Inc. (ON), p. 177
Core Research (TX), p. 158
Core Research Spain (Spain), p. 209
Corey, Canapary & Galanis (CA), p. 61

Kathryn Coriell Marketing Research (PA), p. 140

Corky & Co. (UK), p. 216

Cornerstone Research & Marketing, Inc. (NY), p. 117

Corona Insights (CO), p. 66

Corporate Research Associates, Inc. (NB), p. 176 Corporate Research Associates, Inc. (NS), p. 176 CotterWeb Enterprises, Inc. (MN), p. 105 Covance Food Solutions (CA), p. 61 Coyle Hospitality Group (NY), p. 120 Coyote Insight, LLC (CA), p. 57

CPM Market Research (Brazil), p. 173 CRA - Charles River Associates (NY), p. 120 CRA - Charles River Associates (UT), p. 159 CRA - Charles River Associates (UAE), p. 213

CRA - Charles River Associates (MA), p. 99

CRA - Charles River Associates (DC), p. 72 CRA - Charles River Associates (TX), p. 152 CRA - Charles River Associates (TX), p. 151 CRA - Charles River Associates (Belgium), p. 173 CRA - Charles River Associates (UK), p. 216 CRA - Charles River Associates (CA), p. 61 CRA - Charles River Associates (IL), p. 86 CRA - Charles River Associates (Hong Kong), p. 193 Cradle Ethnography (UK), p. 216 Cragg Ross Dawson Ltd (UK), p. 216 Crawford Research (PA), p. 147 CRC & Associates (NM), p. 117 CRC Research House (ON), p. 177 CRC Research Inc (QC), p. 180 CRC Research Inc (ON), p. 178 CRC Research Inc (BC), p. 175 CRC Research Inc (ON), p. 178 CRD Research (UK), p. 216 Creating Breakthroughs LLC (MO), p. 109 Creative Consumer Research - Houston (TX), p. 158 Creative Consumer Research (Br.) (TX), p. 158 Creative Focus, Inc. (GA), p. 81 Creative Image Associates, Inc. (MA), p. 102 Creative Insight Services (CA), p. 61 Creative Marketing Solutions, Inc. (PA), p. 140 Creative Product Marketing (FL), p. 76 Creative Research Ltd (UK), p. 216 Creative Research Services, Inc. (GA), p. 81 Creative Research Systems (CA), p. 61 Creative Waves Research (NY), p. 120 Creoso Corporation (AZ), p. 48 Crescendo Consulting Group (ME), p. 96 Crescent Research, Inc. (TX), p. 152 Crest Conferences (France), p. 186 CRG Global, Inc. (FL), p. 75 Cristal Research and Meeting Facilities (Italy), p. 197 Criteria Fieldwork Ltd. (UK), p. 216 Critical Insights, Inc. (ME), p. 96 Critical Mass Media (OH), p. 132 Critical Mix (CT), p. 70 Critical Research - London (UK), p. 216 Critical Research - Luton (UK), p. 216 Critical Research - Watford (UK), p. 216 Critique Pros (NY), p. 117 CROP inc. (QC), p. 180 Crosby Marketing Communications (MD), p. 72 Cross Financial Group (NE), p. 110 Crossborder Group Inc (Mexico), p. 201 Crossborder Group Inc. (CA), p. 59 Crossdata de México SC (Mexico), p. 201 Crossfield Marketing (CA), p. 61 Croydon Focus (UK), p. 216 Crusader Services (CA), p. 52 CS Space (NY), p. 120 CSA (France), p. 186 CSG-Orblinx (CA), p. 65 CSK Marketing Inc. (WI), p. 166 CSM Media Research (China), p. 182 CSN Research Limited (Thailand), p. 212 CSR Qualitative Research Ltd (UK), p. 216 CSS/datatelligence, a division of CRG Global (FL), p. 75 Cultural Edge Consulting (CA), p. 59 Cultural Partners Australia (CPA) - Sydney (Australia), p. 170 Culturati Research & Consulting, Inc. (CA), p. 59 Curion, LLC (CA), p. 61 CuriosityCX (AR), p. 50 Curtis Analytic Partners, Inc. (PA), p. 140 Cusmano Consulting (MI), p. 102 Custom Intercept Solutions (MN), p. 106 Custom Research Center, Inc. (Puerto Rico), p. 206

Customer Connections (FL), p. 78 Customer Foresight Group, Limited (ON), p. 178 Customer Impact (TX), p. 158 Customer Lifecycle, LLC (IL), p. 86 Customer Research International (TX), p. 150 Customer Research Technology Ltd (UK), p. 216 Customer Research, Inc. (WA), p. 162 Customer Service Experts, Inc. (MD), p. 96 The Customer Service Gurus (FL), p. 77 Customer Service Profiles (CSP) (NE), p. 110 Customer Service Review, Inc. (PA), p. 140 CXAct (VA), p. 72 Cyba Stevens Management Group (AB), p. 175 Cyble Marketing (France), p. 186 Cynthia Barnhart - Transcriptions (NY), p. 120 Cypher Research (MI), p. 102 Cytel Inc. (MA), p. 99 Czaia Marktforschung GmbH Tecum® (Ger.), p. 188 D&K Research Chinawide Co. Ltd. (China), p. 182 D&M Research Pty Ltd (Australia), p. 170 D/R/S HealthCare Consultants (NC), p. 129 D3 Systems, Inc. (VA), p. 72 Daedalus Research (WI), p. 166 Dahl Research (IA), p. 94 Dakota Worldwide Corp. (MN), p. 106 DALBAR, Inc. (MA), p. 99 Daley Updates (NY), p. 120 Dalia Research (Ger.), p. 188 Dallas By Definition (TX), p. 152 Dan Jones & Associates (UT), p. 159 The Daniel Group (NC), p. 129 Daniel Research Group (MA), p. 99 Dapresy (NH), p. 112 DASH Software Ltd. (BC), p. 175 Data Analytics Corp. (NJ), p. 116 Data Based Insights, Inc. (PA), p. 140 Data Collect (Czech Republic), p. 184 Data Direction, Inc. (MI), p. 102 Data E (Portugal), p. 205 Data Lab Corp. (IL), p. 86 Data Marshall Inc. (NY), p. 120

Daedalus Millward Brown (Romania), p. 206 The Dallas Marketing Group, Inc. (TX), p. 152 DAP Marketing Research Inc. (Turkey), p. 212 Darvin Research & Consulting, LLC (CA), p. 57 Data Analysis Australia Pty. Ltd. (Australia), p. 170 Data Media and Research Ltd (UK), p. 216 Data Options (UK), p. 216 Data Quest, Ltd. (MA), p. 99 Data Search (P) Limited (India), p. 194 Data Shop, Inc. (WI), p. 166 Data Vision Research, Inc. (NV), p. 111 Data100 Market Research (China), p. 182 Databank Marketing Research LLC (TX), p. 152 Database Analysts, Ltd. (ON), p. 178 Database Sciences, Inc. (NJ), p. 113 DataDiggers (QC), p. 180 DataExpert (Hungary), p. 193 Dataflow (UK), p. 216 Datagame (MO), p. 108 Datamark Ltda, (Brazil), p. 173 Datamatics Global Services, Inc. (MI), p. 102 Datamonitor (NY), p. 128 DATAN, Inc. - Data Analysis Systems & Services (NJ), p. 113 DataPrompt International (IL), p. 86 DataPrompt International (India), p. 194 Dataquest Consultoria e Pesquisas (Brazil), p. 173 Datasense (UK), p. 216 dataSpring (CA), p. 57

DataStar, Inc. (MA), p. 99 DataStat, Inc. (MI), p. 102 Datastatisticsonline.com (CA), p. 52 Datatelligence Online, a division of CRG Global (FL), p. 75 Datawise (UT), p. 159 Datos Information Resources (Panama), p. 204 Datta Research (CA), p. 65 Datta Research (Br.) (CA), p. 50 Datum Internacional SA (Peru), p. 204 David Burton Associates Limited (UK), p. 216 David Chill (CA), p. 52 M. Davis & Company, Inc. (PA), p. 140 Davis Research, LLC (CA), p. 52 Davis, Hibbitts & Midghall, Inc. (OR), p. 138 DBM Consultants Pty Ltd (Australia), p. 170 de Kadt Marketing and Research, Inc. (CT), p. 68 Decision Analysis (CA), p. 52 Decision Analyst, Inc. (TX), p. 152 Decision Data Ltd. (IL), p. 86 Decision Demographics (VA), p. 72 Decision Drivers (NJ), p. 120 Decision Information Resources Inc. (TX), p. 158 Decision Insight, Inc. (MO), p. 108 Decision Lab (Vietnam), p. 227 Decision Point (WI), p. 166 Decision Research Inc (MI), p. 104 Decision Support Sciences (IL), p. 86 Decision Technology (UK), p. 216 Decisionpoint Consulting (OH), p. 131 DecisionQuest, Inc. (PA), p. 147 DecisionQuest, Inc. (CA), p. 52 DecisionTrack (PA), p. 139 Dedicated Resources (Belgium), p. 173 Deep Blue Research Ltd. (UK), p. 216 Deep See (China), p. 182 Deep See (NY), p. 120 Deep See (UK), p. 216 Define Research & Insight Ltd (UK), p. 216 Definitive Market Research Inc (VA), p. 72 Deft Research, LLC. (MN), p. 106 Dejavu Consulting Company (Chile), p. 181 Delaware Research Co. (DE), p. 71 DeLevie Group Research (NY), p. 120 DELFI Marknads Partner AB (Sweden), p. 210 Delixus S/W India Pvt. Ltd. (India), p. 194 Delixus, Inc. (CA), p. 61 Delphi Associates (NY), p. 120 Delphus, Inc. (NJ), p. 113 Delvinia (ON), p. 178 Demanda (Brazil), p. 173 Demometrica (Spain), p. 209 DemoSCOPE Research & Marketing (Switzerland), p. 211 Demoskop AB (Sweden), p. 210 Gillian Denavit Consultants (France), p. 186 Denver Research Company (CO), p. 66 Derham Marketing Research Pty. Ltd. (Australia), p. 170 Derived Knowledge (UK), p. 216 Desan Research Solutions (Netherlands), p. 203 Design Research, LLC (NJ), p. 116 DesRosiers Automotive Consultants, Inc. (ON), p. 178 Detector Market Research & Consulting AB (Sweden), p. 210 Development II. inc. (CT), p. 70 Devon Hill Associates LLC (CA), p. 59 Dewar Sloan (MI), p. 104 Deyta (KY), p. 95 Di Marzio Rsch. Pty. Ltd. (Australia), p. 170 DiagAid Marketing Research Co. Ltd. - Shanghai (China), p. 182 Dialogue, Inc. (CA), p. 52 Dialsmith - Perception Analyzer (OR), p. 138 Ruth Diamond Market Research (NY), p. 117 Dichter Research AG (Switzerland), p. 211 DiedrichRPM (MN), p. 106 The Dieringer Research Group, Inc. (WI), p. 166

Customer Care Research (UK), p. 216

Customer Connection, Inc. (OK), p. 137

Customer Champions (UK), p. 216

Different (UK), p. 216 The Diffusion Group (TX), p. 152 DIG Insights (ON), p. 178 DIG360 Consulting Ltd. (BC), p. 175 Digital Research Group (ME), p. 96 Digital Scientists, LLC (GA), p. 81 Digital Taxonomy Ltd. (UK), p. 216 DigitalMR Ltd. (UK), p. 216 Digsite (WI), p. 166 Dillon Associates, Inc. (GA), p. 81 Dimark Research Inc. (MB), p. 176 Din Ventures, LLC (IL), p. 86 Dipsticks Research Group (DRG) (UK), p. 216 Dipsticks Research Ltd. (UK), p. 216 DIR Incorporated (IN), p. 93 Direct Dialogue (UK), p. 216 Direct Resource, Inc. (IL), p. 86 Direction Research Group (Ireland), p. 196 Directional Insights (CO), p. 66 Directions (Research & Marketing) Ltd. (UK), p. 216 Directions In Research, Inc. (CA), p. 59 Directions Research, Inc. (OH), p. 132 Directive Analytics, Inc. (CT), p. 68 Dirk Engel (Ger.), p. 188 Dirmark Data Group, Inc. (GA), p. 81 DiSalvo Research & Strategy (NY), p. 120 Discovery (UK), p. 216 Discovery Research (CA), p. 61 Discovery Research Group (UT), p. 159 Discovery Works, Inc. (OH), p. 132 Discuss.IO (WA), p. 162 Distinctive Marketing Inc. (NJ), p. 113 Distinctive Marketing, Inc. (NJ), p. 113 Dittman Research & Communications Corporation (AK), p. 48 Diversified Search Ray & Berndtson (PA), p. 140 Divine Research (UK), p. 216 DJS Research Ltd (UK), p. 216 DKMA SA (Switzerland), p. 211 DLG Research & Marketing Solutions (TX), p. 158 DMA Research (Denmark), p. 184 DMCotter Research & Strategy, Inc. (MA), p. 99 DMRA (CA), p. 61 DNA (Saudi Arabia), p. 207 DO Research, Inc. (NY), p. 120 dobnev.com - market research (UK), p. 216 DoctorDirectory.com, Inc. (NC), p. 129 Dolfinx (Saudi Arabia), p. 207 Dolfinx (Bahrain), p. 172 Dolfinx (ON), p. 178 Dolfinx (Eavpt), p. 185 Dolfinx (India), p. 194 Dolfinx (Qatar), p. 206 Dolfinx (UAE), p. 213 Domestic Data (Austria), p. 172 Dominion Focus Group, Inc. (VA), p. 160 The Dominion Group, Inc. (VA), p. 72 Donow & Associates, Inc. (NY), p. 120 Dooblo Ltd. (Israel), p. 197 Dorinsight Research & Consultancy (Turkey), p. 212 Douglass Results Incorporated (CA), p. 61 Downall Research (CA), p. 61 Downs & St. Germain Research (FL), p. 78 Doyle Research Associates, Inc. (IL), p. 86 DPA (ME), p. 96 DRI (ME), p. 96 Drive Research (NY), p. 128

Drone Aviation Holding Corp. (FL), p. 76 DSG Associates (CA), p. 52 DSR Marketing Systems (IL), p. 86 DSS Research (TX), p. 152 DSS Research (Br.) (VA), p. 72 dtw Marketing Research Group, Inc. (NJ), p. 113 Dub (CA), p. 52 www.quirks.com

Dubit Limited (UK), p. 216 Dublin Fieldwork Future Ltd Fieldwork & Viewing (Ireland), p. 196 Dufferin Research (ON), p. 176 Wendy Dunn Research (UK), p. 216 Dunsmore & Associates, Ltd. (CT), p. 69 The Dunvegan Group Inc. (NV), p. 111 The Dunvegan Group Ltd. (ON), p. 178 The Dunvegan Group, Ltd. (AB), p. 175 DVJ Insights (UK), p. 216 DVL Smith Group Ltd (UK), p. 216 D'Well Research (India), p. 194 Dynamic Advantage, Inc. (CA), p. 52 Dynamic Cognizance (CO), p. 66 Dynamic Fieldwork Ltd (UK), p. 216 Dynamics Marketing, Inc. (ND), p. 131 The Dynamics Research Consultants (Pakistan), p. 204 E2E Research Services Pvt. Ltd (India), p. 194 Eastcoast Research (NC), p. 131 Eastcoast Research (NC), p. 130 Eastlan Ratings (OR), p. 138 Easton Research Associates (UK), p. 217 Easy Analytic Software, Inc. (NJ), p. 140 EasyGoingSurvey.com (Spain), p. 209 Easylnsites (UK), p. 217 Ebony Systems (NY), p. 120 eCGlobal Solutions (FL), p. 77 Eckstein Management Consulting (IL), p. 86 Ecolnsight from IntoMarket (CA), p. 61 Economic Mechanism (TX), p. 152 Economic Systems, Inc. (VA), p. 72 Economics Research Associates (CA), p. 52 Economics Research Associates (Br.) (IL), p. 86 ECORYS Survey (UK), p. 217 EdComs (UK), p. 217 Edelman Berland (DC), p. 72 Edge Healthcare Research, Inc. (TN), p. 149 Edge Research, Inc. (VA), p. 72 The Edge Strategeze Inc. (ON), p. 178 eDigitalResearch (UK), p. 217 Edison Media Research (NJ), p. 113 EEI Market Research (Poland), p. 205 Efandis Research Group Pty Ltd (Australia), p. 170 Efficience 3 (France), p. 186 EFG Worldwide (France), p. 186 EFG Worldwide (NY), p. 120 e-FocusGroups (CA), p. 61 Egnito Ltd. Marketing & Social Research (Bulgaria), p. 174 Ehrenberg-Bass Institute (Australia), p. 170 Eidex Group, LLC (GA), p. 81 8 Acre Perspective (NY), p. 120 8-bit Bear Consulting (TX), p. 150 Ekas Marketing Research Services (Australia), p. 170

Eki Communications Private Limited (India), p. 194 Eksen Research (Turkey), p. 212

El Paso Field Research Service (TX), p. 157 Electronics.ca Publications (QC), p. 180 Element Market Research, Inc. (KY), p. 95 Elemental Data Collection, Inc. (ON), p. 176 Elevated Insights (CO), p. 65

Eliant, Inc. (CA), p. 57 Elite Market Research Team (OH), p. 137

Elite Office Solutions (PA), p. 140 Elite Research Solutions (FL), p. 76 Elliott Benson Research (CA), p. 58

Ellis Partners in Management Solutions (TX), p. 152

Abby Ellison Consults (NY), p. 120

elucidate (CA), p. 61

Elway Research, Inc. (WA), p. 162 EMC Research (WA), p. 162 EMC Research (Br.) (OH), p. 136

EMC Research (Br.) (CA), p. 61 EMH Opinions (CA), p. 58 EMI - Research Solutions (OH), p. 132 Emicity (MI), p. 103 Judith Emilie Transcription Service (NY), p. 128 Emjay Research Consultants Pty Limited (Australia), p. 170 EMNOS UK Ltd. (UK), p. 217 Emotion Mining (MA), p. 99 Emotive Analytics (MO), p. 109 EMpanel Online (GA), p. 81

ENERGISTICS (NC), p. 130

Energy Annex (IL), p. 86

Enfoque Pesquisa & Consultoria Ltda. (Brazil), p. 173 Enfoque Pesquisa & Consultoria Ltda. (Brazil), p. 174

Engage in Depth (MD), p. 72 Engage Research Ltd (UK), p. 217 Engel Research Partners (CA), p. 61 England Marketing Limited (UK), p. 217 Ennova (Denmark), p. 184

Enventure Research (UK), p. 217 Enventure Research - West Yorkshire (UK), p. 217 Envirosell- Retail Division QT (Italy), p. 197

Environmetrics Pty Limited (Australia), p. 170 Envirosell Inc. (NY) p. 120 EPI Marketing, S.A. de C.V. (Mexico), p. 202

EPIC - MRA (MI), p. 104 Epic Consulting (ON), p. 178

Epicenter Technologies Pvt Ltd (India), p. 194 Epley Research & Consulting (IA), p. 94 E-Poll Market Research (CA), p. 52

E-Poll Market Research - New York Office (NY), p. 120

EPSY (France), p. 186 Equation Research (NY), p. 120 EquiBrand Consulting (CA), p. 61 Erdos & Morgan, Inc. (NY), p. 120 E-Research for Marketing (IL), p. 86 e-Research-Global.com (HI), p. 84 Carlo Erminero & Co. (CE&Co.) (Italy), p. 197

ESA Retail (UK), p. 217 Esearch.com, Inc. (CA), p. 52 ESRO. Revealing Reality. (UK), p. 217 Essential Resources, LLC (NJ), p. 113 Essex 3 Tabulations (PA), p. 147 Essman Research, a Division of SPPG, LLC (IA), p. 94

ESTIME Marketing Research (Venezuela), p. 227 Estudio Silvia Roca Barcelona (Spain), p. 209 Estudio Silvia Roca Brasil (Brazil), p. 174 Estudio Silvia Roca Madrid (Spain), p. 209 Estudio Silvia Roca Mexico (Mexico), p. 202

Estudios Psico Industriales/Brand Synergy (Mexico), p. 202

Estymator (Poland), p. 205 E-Tabs (UK), p. 217 F-Tabs (II.) p. 86 ETC Institute (KS), p. 109

Ethnic Communications (Etcom) (Australia), p. 170

Ethnic Technologies, LLC (NJ), p. 113 Ethnographic Insight (WA), p. 161

Ethnographic Medical Research Group (EMeRG) (India), p. 194

Ethnographic Resarch, Inc. (MO), p. 109 Ethnos Research and Consultancy (UK), p. 217 Ethridge & Associates, LLC (TN), p. 149 Eumara AG (Ger.), p. 188

FurekaFacts LLC (MD) n 72 Euro Field Research (Ger.), p. 188

Eurodata Computer Services Limited (UK), p. 217

EvAdvies | Shopper Marketing Consultancy (Netherlands), p. 203

Eval & Go (France), p. 186

Evaluation Systems for Personnel (TX), p. 158 Evaluative Criteria, a division of CRG Global (NY), p. 120 Evamerc S.C.Estudios de Variables del Mercado S.C. (Mexico),

Evans Research Associates (CA), p. 61 Event Survey Group (CA), p. 52

EVergreen 9- Consulting (NY), p. 120 EverPro Int'l. Market Research Co. Ltd. (Taiwan), p. 211 eVOC Insights, LLC (CA), p. 62 Evolve Research (OK), p. 137 Evolvere Srl (Italy), p. 197 Executive Marketing Information (EMI) (OK), p. 137 Exëvo (NY), p. 120 Exëvo (UK), p. 217 Exhibit Surveys, Inc. (NJ), p. 113 EXODUS Market Research Ltd (UK), p. 217 Expert Choice, Inc. (VA), p. 72 Explain Market Research Ltd (UK), p. 217 Explomarket Ltd. (UK), p. 217 Explorations Qualitative Research Consulting (IL), p. 86 Explorer Research (IL), p. 87 Export Market Research (Estonia), p. 185 Exposition Research (CT), p. 70 EXPRESS Recruiting & Market Research (MA), p. 99 Expressions Planning Ltd (UK), p. 217 Eye Faster, LLC (CA), p. 62 eve square GmbH (Ger.), p. 188 EyeSee (NY), p. 120 Eyetracker (UK), p. 217 EyeTracking, Inc. (CA), p. 59

F

Ezentria, Inc. (NH), p. 111

Fabrizio, Ward & Associates (FL), p. 76

Face Facts Research (UK), p. 217

Mark Facey & Co. (CT), p. 68 FACILITY CTS (France), p. 186 Facit Research GmbH & Co. KG (Ger.), p. 188 Fact Flow Research (IL), p. 87 Facta Research (CA), p. 62 Facta Research - Mexico (Mexico), p. 202 Facts & Factors Marketing Research Co., Ltd. (China), p. 182 Facts 'n Figures (CA), p. 52 FACTUM (Latvia), p. 201 Factum Mercadotecnico (Mexico), p. 202 Maggy Faddoul Communication Inc. (QC), p. 180 Fader & Associates (NJ), p. 120 Fairbank, Maslin, Maullin, Metz & Associates (FM3) (CA), p. 52 The Fairfax Research Group (CA), p. 59 Fairfield Research, Inc. (NE), p. 110 Faktum Markedsanalyse AS (Norway), p. 204 Falcon Research Ltd. (UK), p. 217 Falk Research Associates, Inc. (FL), p. 77 Family Kids & Youth LLP (UK), p. 217 Family Kids & Youth LLP - Radlett (UK), p. 217 Family, Kids and Youth (UK), p. 217 FAQ Hawaii, Inc. (HI), p. 84 The Farnsworth Group (IN), p. 93 Farrand Research Corporation (CA), p. 52 Faulkner Strategic Consulting (KY), p. 132 FBC Software (France), p. 186 FDR Research and Innovation Center (CO), p. 66 Fearless Branding (CA), p. 62 Federated Sample (LA), p. 95 Feedback Consumer Research (UK), p. 217 Feedback Ferret Group, Inc. (IL), p. 87 Feedback Market Research (UK), p. 217 Feedback Market Research - UAE (UAE), p. 213 Feedback Plus, Inc. (TX), p. 152 Feedback Systems, Inc. (CA), p. 52 Feldman Research Lab (NJ), p. 113 FENESTRA OK (Denmark), p. 184 Ferro Markt-en Communicate Onderzoek (Netherlands), p. 203 FG Research (Turkey), p. 212

The Field Division (UK), p. 217 Field Dynamics Marketing Research (CA), p. 52 Field Force Pty Ltd (Australia), p. 171 Field Initiatives (UK), p. 217 Field Management Specialists (AR), p. 50 Field Matters Ltd. (UK), p. 217 Field Nation (BC), p. 175 Field Research, Inc. (IL), p. 87 Field Resources (Greece), p. 192 Field Service Italia srl (Italy), p. 197 Field Square (Egypt), p. 185 Field Surveys & Audits, Inc. (WI), p. 166 The Field (UK), p. 217 Fieldflair Ltd. (UK), p. 217 Fieldforce- The Fieldwork Facility Ltd. (UK), p. 217 FieldGlobal (India), p. 194 FieldGoals, US (PA), p. 139 FieldQuest (UK), p. 217 Fields Research, Inc. (OH), p. 134 Field Scope International (UK), p. 217 Fieldwork Atlanta (GA), p. 81 Fieldwork Boston (MA), p. 99 Fieldwork Chicago-Downtown (IL), p. 87 Fieldwork Chicago-O'Hare (IL), p. 87 Fieldwork Chicago-Schaumburg (IL), p. 87 Fieldwork Dallas (TX), p. 153 Fieldwork Denver (CO), p. 66 Fieldwork Flex (IL), p. 87 Fieldwork Fort Lee, NJ (NJ), p. 113 Fieldwork Future (Ireland) Ltd (Ireland), p. 196 Fieldwork L.A. - Orange County (CA), p. 57 Fieldwork Light (Research) Limited (UK), p. 217 Fieldwork Minneapolis (MN), p. 106 Fieldwork National Recruiting Center (NRC) (IL), p. 87 Fieldwork Network (IL), p. 87 Fieldwork New York City (NY), p. 120 Fieldwork Phoenix (AZ), p. 48 Fieldwork San Francisco (CA), p. 62 Fieldwork Seattle (WA), p. 162 Fieldwork Webwork & Anywhere (IL), p. 87 Fieldwork, S.L. (Spain), p. 209 FieldWorks Market Research (Australia), p. 171 FieldWorks, Inc. (ON), p. 178 Fifth Dimension (UK), p. 217 Filmed Research Group (FL), p. 78 Fine Argentina - The Latam Field Company (Argentina), p. 170 Fine Brasil - The Latam Field Company (Brazil), p. 174 Fine Chile - The Latam Field Company (Chile), p. 181 Fine Colombia - The Latam Field Company (Colombia), p. 183 Fine Mexico - The Latam Field Company (Mexico), p. 202 Fine Research & Marketing (FL), p. 75 Finer Weston Ltd. (UK), p. 217 Finnish Marketing Federation/Rsch. Section (Finland), p. 185 Firebrand Insight Limited (UK), p. 217 Firefish (UK), p. 217 Firefish (NY), p. 120 Firefly Millwood Brown (UK), p. 217 Firestar Research (Malaysia), p. 201 Firm Facts Interviewing (CT), p. 68 First In Focus Research (NC), p. 130 First Insights (IL), p. 87 First Insights (NY), p. 120 First Market Research Corp. (MA), p. 99 First Research (NC), p. 130 First Sight Studios (UK), p. 217 FirstHand Research (WI), p. 106 Fischer Research Assoc. Inc. (PA), p. 140 Fisher International, Inc. (CT), p. 70 Fisher Marketing Intelligence, Inc. (IL), p. 87 Fitch Inc. (UK), p. 217 Fitch Inc. (OH), p. 136 5 Circles Research (WA), p. 162 Flagship Research (CA), p. 59

Field Connection Ltd (UK), p. 217

Kathy Flament (DE), p. 71 Flamingo (UK), p. 217 Flaspohler Research Group (KS), p. 109 Flavour Research Limited (UK), p. 217 Fleetwood Group, Inc. (MI), p. 104 FlexMR (UK), p. 217 Flow Research, Inc. (MA), p. 99 FluidSurveys (NJ), p. 112 Fly Research (UK), p. 217 Flying Fingers Transcripts (CA), p. 52 FMR Associates, Inc. (AZ), p. 50 FMR Research Ltd (UK), p. 217 Focal Research Consultants Ltd. (NS), p. 176 FOCUS (Italy), p. 197 Focus - Center for Social and Market Analysis (Slovakia), p. 208 Focus & Testing, An Insights Center Facility (CA), p. 52 Focus Castello (Castello Veintitres, S.L.) (Spain), p. 209 Focus Centre of Chicago, Inc. (IL), p. 88 Focus Crossroads (NJ), p. 113 Focus Enterprises (NE), p. 111 Focus Focus (ON), p. 178 Focus For Research (UK), p. 217 Focus Forward (PA), p. 140 Focus Forward Transcription (PA), p. 140 Focus Group Testing (LA), p. 95 Focus Groups of Cleveland, Inc. (OH), p. 135 Focus Groups UK (UK), p. 217 Focus Latino (TX), p. 150 Focus Margin (NY), p. 120 Focus Marketing Consultancy Ltd. (Kuwait), p. 201 FOCUS Marketing Research (Ger.), p. 188 Focus Nashville (TN), p. 149 Focus On Boston - Suburban (MA), p. 99 Focus On Boston - Waterfront (MA), p. 99 Focus Pocus (FL), p. 78 Focus Pointe Global - Appleton (WI), p. 164 Focus Pointe Global - Atlanta (Buckhead) (GA), p. 81 Focus Pointe Global - Atlanta (Clairmont) (GA), p. 81 Focus Pointe Global - Bala Cynwyd (PA), p. 141 Focus Pointe Global - Boston (MA), p. 99 Focus Pointe Global - Chicago (IL), p. 88 Focus Pointe Global - Chicago (Oak Brook) (IL), p. 88 Focus Pointe Global - Columbus (OH), p. 136 Focus Pointe Global - Dallas (TX), p. 153 Focus Pointe Global - Irvine (CA), p. 57 Focus Pointe Global - Kansas City (MO), p. 109 Focus Pointe Global - L.A. - Culver City (CA), p. 52 Focus Pointe Global - L.A. - Santa Monica (CA), p. 52 Focus Pointe Global - Minneapolis (MN), p. 106 Focus Pointe Global - New Jersey (NJ), p. 113 Focus Pointe Global - New York (NY), p. 121 Focus Pointe Global - Philadelphia (PA), p. 141 Focus Pointe Global - Phoenix (AZ), p. 49 Focus Pointe Global - San Francisco (CA), p. 62 Focus Pointe Global - San Francisco - Post (CA), p. 62 Focus Pointe Global - St. Louis (MO), p. 109 Focus Quota (NY), p. 121 The Focus Room (NY), p. 121 Focus Sarasota (FL), p. 78 Focus Suites of New York (NY), p. 121 Focus Suites of Philadelphia (PA), p. 141 Focus Suites Solutions & Services Pvt. Ltd. (India), p. 194 Focus Suites Solutions & Services Pvt. Ltd. (India), p. 194 Focus Suites Solutions & Services Pvt. Ltd. (Indonesia), p. 196 Focus Suites Solutions & Services Pvt. Ltd. (India), p. 194 Focus Suites Solutions & Services Pvt. Ltd. (India), p. 194 Focus Suites Solutions & Services Pvt. Ltd. (Thailand), p. 212 Focus Suites Solutions & Services Pvt. Ltd. (China), p. 182 Focus Suites Solutions & Services Pvt. Ltd. (India), p. 194 Focus Suites Solutions & Services Pvt. Ltd. (India), p. 194 Focus Suites Solutions & Services Pvt. Ltd. (Vietnam), p. 227 Focus Suites Solutions & Services Pvt. Ltd. (India), p. 194 Focus Suites Solutions & Services Pvt. Ltd. (UAE), p. 213 Focus World International, Inc. (NJ), p. 116

FGI Research (NC), p. 130

Field & Fab (UK), p. 217

fibeReality, LLC (TN), p. 149

27

Focus World International, Inc. (NJ), p. 113 Focus World International, Inc. - Asia (Korea, Republic of), p. 200 Focus World International, Inc. - Europe (France), p. 186 Focus World International, Inc. (Br.) (NJ), p. 112 Focus99 - The Focus Group Room (FL), p. 77 FocusAnywhere (OK), p. 138

FOCUSCOPE, Inc. (IL), p. 88 FOCUSCOPE, Inc. (Br.) (IL), p. 88 FOCUSCOPE, Inc. (Br.) (IL), p. 88

Focused Marketing Associates, Inc. (NY), p. 117 FOCUSED Marketing Research, Inc. (WI), p. 166

FocusVision (CT), p. 70

FocusVision Asia (Singapore), p. 208

FocusVision UK (UK), p. 217

Foerster & Thelen Marktforschung Fieldservice (Ger.), p. 188 Foerster & Thelen Teststudio GmbH (Ger.), p. 188

Food Marketing Institute (VA), p. 72

Food Perspectives, Inc., a Covance Food Solutions Co. (MN), p. 106

Foodservice Research Institute, Inc. (IL), p. 88 Force Research LLC (China), p. 182 Fore Sense + One (NC), p. 131 Forecast International, Inc. (CT), p. 68

Foreknowledge Ltd. (ON), p. 178 4Sight Market Research (MD), p. 72

Foresight Research (MI), p. 103

Foresight Research (Pvt.) Ltd. (Pakistan), p. 204

Forrester Research, Inc. (MA), p. 99

forsa GmbH (Ger.), p. 188

Forschungsgruppe g/d/p (Ger.), p. 188

ForschungsWerk GmbH (Ger.), p. 188 Forte Research Group (UK), p. 218

Forte Research Group (NY), p. 121

The Forum Group (NY), p. 121

Forum Research, Inc. (ON), p. 178

Fountainhead Brand Strategy (WI), p. 166

4Service Holdings GmBH (Austria), p. 172

4Service (Ukraine), p. 212

Dr. Robert Frank (Ger.), p. 188

JD Franz Research, Inc. (CA), p. 58

FRC (NY), p. 121

FRC Hong Kong Ltd (Hong Kong), p. 193

The Freed Vance Research Group, LLC (VA), p. 72

Freedonia Custom Research (OH), p. 135

Frekans Research Co. (Turkey), p. 212

Freni Ricerche di Marketing (Italy), p. 197

Fresh Minds (UK), p. 218

FreshMinds (UK), p. 218

Frieden Qualitative Services (CA), p. 52

The Front Room - Central London (UK), p. 218

Frontline Research Group (South Africa), p. 209

Frost Research (UK), p. 218

Ft. Worth Research (TX), p. 153

FUEL (NY), p. 121 FUEL CYCLE (CA), p. 52

Fuji Chimera Research Institute, Inc. (FCR) (Japan), p. 198

Fuld & Company, Inc. (MA), p. 99

Full Circle Research, LLC (MD), p. 72

FundInvoice LLP (UK), p. 218

Furst Scandinavian Research AB (Sweden), p. 210

Further Thought (UK), p. 218

Future Concept Lab srl (Italy), p. 197

FutureBrand (NY), p. 121

Futures Company (NC), p. 130

futuresight (UK), p. 218

Futurethinking - Buckinghamshire (UK), p. 218

Futurethinking - London (UK), p. 218

Futurethinking - Oxfordshire (UK), p. 218

FWD Financial Services Marketing Ltd. (UK), p. 218

FWD Research Limited (UK), p. 218

FYI (UK), p. 218

G

The G&R Cooperative, LLC (NJ), p. 116

G.L.A. Intercultural Marketing and Communication (Japan), p. 198

G/K Marketing Research Consultants (CT), p. 70

G2 & Associates, LLC (DC), p. 72

G2 Intelligence, Inc (CT), p. 68

G3 Translate (NY), p. 121

Gadbois Research (MI), p. 104

Gain Theory (UK), p. 218

Gaither International, Inc. (Puerto Rico), p. 206

Gallagher-Lee Research (NJ), p. 113

Galli Research Services (IL), p. 88

Galloway Research Service (TX), p. 158

Gallup (China) Research - Guangzhou (China), p. 182 Gallup (China) Research - Shanghai (China), p. 182

Gallup (China) Research Co., Ltd. (China), p. 182

Gallup Canada, Inc. (ON), p. 178

The Gallup Organization - Atlanta (GA), p. 81

The Gallup Organization - Australia (Australia), p. 171

The Gallup Organization - Chicago (IL), p. 88

The Gallup Organization - Colombia (Colombia), p. 183

The Gallup Organization - Europe (Belgium), p. 173

The Gallup Organization - Hungary (Hungary), p. 193

The Gallup Organization - India (Bangalore) (India), p. 194

The Gallup Organization - India (Gurgaon/Haryana) (India), p. 194

The Gallup Organization - India (Mumbai) (India), p. 194

The Gallup Organization - Irvine (CA), p. 57

The Gallup Organization - Lithuana (Lithuania), p. 201

The Gallup Organization - Madison (WI), p. 166

The Gallup Organization - Mexico (Mexico), p. 202

The Gallup Organization - Minneapolis (MN), p. 106

The Gallup Organization - New York (NY), p. 121

The Gallup Organization - New Zealand (New Zealand), p. 203

The Gallup Organization - Omaha (NE), p. 111

The Gallup Organization - Poland (Poland), p. 205

The Gallup Organization - Princeton (NJ), p. 116 The Gallup Organization - Romania (Romania), p. 206

The Gallup Organization - San Francisco (CA), p. 62

The Gallup Organization - Singapore (Singapore), p. 208

The Gallup Organization - Thailand (Thailand), p. 212

The Gallup Organization - UAE (Dubai) (UAE), p. 213

The Gallup Organization - United Kingdom (UK), p. 218 The Gallup Organization - Washington, DC (DC), p. 72

The Gallup Organization - Brasil (Brazil), p. 174

GapFish (Ger.), p. 188

The Garage Group (OH), p. 134

Garcia Fontana Research (CA), p. 62

Gartner Inc. (CT), p. 70

Gartner Research (MA), p. 99

Gatliff Brothers Insights (GA), p. 81

Gazelle Global Research (NY), p. 121

GBW (Australia), p. 171

GC Global, LLC (NY), p. 121

GCA Consulting (TX), p. 151

GEA Market Research (Argentina), p. 170

Gelb Consulting (TX), p. 158

Gelia (OH), p. 137

Gelia (IL), p. 93 Gelia (NY), p. 117

Gelia (NC), p. 130

Gelszus rmm Marketing Research GmbH (Ger.), p. 188

Genactis, Inc. (NY), p. 121

Gendel Marketing Research Co. (NY), p. 121

Generation Focus (NY), p. 121

Genesis Research Associates (CO), p. 67 Genius Access (Denmark), p. 184

Genovese (Paraguay), p. 204

Genpact (CT), p. 68

Gentleman McCarty (IN), p. 93

Geo Strategy Partners (GA), p. 81

Geocartography Knowledge Group (Israel), p. 197

Georgia Data Processing, Inc. (GA), p. 81

Georgian Opinion Research Business International (Georgia), p. 187

GESS (Ger.), p. 188

GfK (Ger.), p. 188

GfK (Italy), p. 197

GfK (NY), p. 121

GfK Albania (Albania), p. 170

GfK Ascent-MI (UK), p. 218

Gfk AUDIMETRIE (Belgium), p. 173

GfK Belgium (Belgium), p. 173

GfK Belgrade (Serbia), p. 207

GfK Bulgaria (Bulgaria), p. 174 GfK Croatia (Croatia), p. 184

GfK Czech, s.r.o (Czech Republic), p. 184

GfK Denmark (Denmark), p. 184

GfK Eurisko (Italy), p. 197

GfK Healthcare (PA), p. 141

GfK Hellas (Greece), p. 192

GfK Kazakhstan (Kazakhstan), p. 200

Gfk Kleiman Sygnos Research (Argentina), p. 170

GfK Kynetec (UK), p. 218

GfK Kynetec (Malaysia), p. 201

GfK Kynetec (China), p. 182

GfK Kynetec (France), p. 186

GfK Kynetec (Italy), p. 197

GfK Kynetec (Spain), p. 209

GfK Kynetec (Poland), p. 205

GfK Kynetec (MO), p. 109

GfK Market Measures (NJ), p. 113

GfK Marketing Consulting/ (China), p. 182

GfK Mediamark Research Intelligence (NY), p. 121

GfK Mediamark Research Intelligence (Br.) (CA), p. 52

GfK Mediamark Research Intelligence (Br.) (IL), p. 88 GfK Metris, SA (Portugal), p. 205

GfK NOP (UK), p. 218 GfK Polonia (Poland), p. 205

GfK Portugal Marketing Services, SA (Portugal), p. 205

GfK Retail and Technology (NY), p. 121

GfK Retail and Technology Australia (New Zealand), p. 203 GfK Retail and Technology Baltic (Latvia), p. 201

GfK Retail and Technology Baltic, Office Estonia (Estonia), p. 185

GfK Retail and Technology Baltic, Office Lithuania (Lithuania), p. 201

GfK Retail and Technology Belgium (Belgium), p. 173 GfK Retail and Technology Brazil (Brazil), p. 174

GfK Retail and Technology Chile (Chile), p. 181

GfK Retail and Technology East Africa (Kenya), p. 200

GfK Retail and Technology Egypt (Egypt), p. 185

GfK Retail and Technology Espana (Spain), p. 209 Gfk Retail and Technology France (France), p. 186

GfK Retail and Technology Indonesia (Indonesia), p. 196

GfK Retail and Technology Ireland (Ireland), p. 196 GfK Retail and Technology Israel (Israel), p. 197

GfK Retail and Technology Malaysia (Malaysia), p. 201

GfK Retail and Technology Middle East (UAE), p. 213 GfK Retail and Technology Peru (Peru), p. 204

GfK Retail and Technology Philippines (Philippines), p. 204 GfK Retail and Technology Singapore (Singapore), p. 208

GfK Retail and Technology South Africa (South Africa), p. 209 GfK Retail and Technology Taiwan (Taiwan), p. 211

GfK Strategic Marketing Corporation (PA), p. 141

GfK Retail and Technology Vietnam (Vietnam), p. 227

GfK Romania (Romania), p. 206 GfK Rus(Russia), p. 206

Gfk Slovakia, GmbH (Slovakia), p. 208

GfK Slovenija (Slovenija) n. 208

GfK Sverige AB (Sweden), p. 210

GfK Sverige AB (Sweden), p. 210 GfK Sweden (Sweden), p. 210

GfK Switerland (Switzerland), p. 211

GfK Custom Research Brasil (Brazil), p. 174

GfK Hungaria (Hungary), p. 193

GfK-MEMRB Marketing Services Nigeria (Nigeria), p. 204

GfS-Bern (Switzerland), p. 211

GMS (Ger.), p. 188

Gnip (CO), p. 65

GMV Conseil (France), p. 186

Godbe Research (CA), p. 62

GN Research S.p.A. (Italy), p. 197

GO Strategic Research (TX), p. 153

Godbe Research (Br.) (WA), p. 162

Gold Research, Inc. (TX), p. 159

Gomez Research (CA), p. 52

Gongos, Inc. (MI), p. 103

Goodmind (NY), p. 122

Gorkana Group (UK), p. 218

GovPartners, LLC (VA), p. 72

GQG Consulting (OR), p. 138

Graff Group (MN), p. 106

GOGO Insights and Results (IL), p. 88

Mindy Goldberg Associates (NJ), p. 141

Good Karma Consulting, Inc. (MI), p. 105

Bret Goodman Marketing (WI), p. 166

Google Consumer Surveys (CA), p. 62

Gordon Transcripts, Inc. (MD), p. 96

GP Forschungsgruppe (Ger.), p. 188

GPF Inspiring Research (Italy), p. 197

Grace Market Research, Inc. (CA), p. 53

Graham & Associates, Inc. (AL), p. 48

Graham & Associates, Inc. - Huntsville (AL), p. 48

Goldfarb Consultants Mexico (Mexico), p. 202

Goldhaber Research Associates, LLC (NY), p. 117

G-group (NY), p. 121 GIDE (UK), p. 218 D.L. Gigler Marketing Research (PA), p. 147 Gilbert Information Systems (NY), p. 121 Marc Gilles et Associes (France), p. 186 Gillian Kenny Associates (GLS United Kingdom), p. 218 GIM (Ger.), p. 188 GIM - Berlin Office (Ger.), p. 188 GIM - France (France), p. 186 GIM - Suisse (Switzerland), p. 211 GIMARK-Gabinete de Investigacion y Marketing (Spain), p. 209 Gina Holub (PA), p. 116 Gingold Research (MN), p. 106 gisChart.com GmbH (Switzerland), p. 211 GKS Consulting LLC (IL), p. 88 The Glasgow View (UK), p. 218 Roddy Glen Associates (UK), p. 218 Global Accent (CO), p. 67 Global Data Collection Company (GDCC) (Netherlands), p. 203 GLOBAL LINK International Marketing Research (Greece), p. 192 Global Market Advisors, LLC (NV), p. 111 Global Market Research (UK), p. 218 Global Market Research Group (CA), p. 59 Global NR (Netherlands), p. 203 Global Perspectives Limited (UK), p. 218 Global Research Partners (TX), p. 153 Global Resource Management (GRM, Inc.) (OH), p. 135 Global Resource Management (GRM, Inc.) (CA), p. 52 Global Sojourn (WA), p. 162 Global Strategy Group (NY), p. 121 Global Strategy Group (Br.) (DC), p. 72 Global Strategy Group (Br.) (CT), p. 68 Global Survey (India), p. 194 Global Vision Research (Malaysia), p. 201 Global Vox Populi (India), p. 194 GlobaLexicon (IL), p. 88 GlobaLexicon Translations (UK), p. 218 The GlobalVision Insight Services (FL), p. 77 GLocal Mind Inc. (TX), p. 153 GLS Research (CA), p. 62 GMA Research Corp. (WA), p. 162 GMO Research (WA), p. 162 GMO Research Inc. (Japan), p. 198

Н

Graham & Associates, Inc. (Br.) (AL), p. 48

Granite State Marketing Research, Inc. (NH), p. 111

Gravic, Inc. - Remark Products Group (PA), p. 141

Great Lakes Marketing Research (OH), p. 137

Green Light Research International (UK), p. 218

Mathew Greenwald & Associates, Inc. (DC), p. 72

Grey Matter Research & Consulting (AZ), p. 49

Group Dynamics in Focus, Inc. (PA), p. 141

Group Focus Pty Ltd (Australia), p. 171

GRS Research Services (TX), p. 157

Gulf View Research, LLC (FL), p. 78

Gulf View Research, LLC (LA), p. 95

Gundabluey Research (Australia), p. 171

Gustatec Sensory Innovations (NJ), p. 113

GS & MD - Gouvea de Souza Marketing (Brazil), p. 174

Gupta Research & Marketing, Inc. (GRAM) (NJ), p. 113

Grupo Radar (Uruguay), p. 227

GTR Consulting (CA), p. 62

Gusto Research (UK), p. 218

GutCheck (CO), p. 66

Great Questions, LLC (MO), p. 109

GreatBlue Research, Inc. (CT), p. 69

Greenleaf Associates, Inc. (MA), p. 99

Greenlight International (UK), p. 218

Granite Partners, LLC (MD), p. 97

Gravity Insight (UK), p. 218

Greenhouse Loft (IL), p. 88

Greenville Focus (SC), p. 148

Greenwich Associates (CT), p. 70

Greg Rowland Semiotics (UK), p. 218

GRO Fieldwork Ltd. (Ireland), p. 196

Ground Floor Partners (IL), p. 88

Group EFO Limited (FL), p. 78

Group Works (CA), p. 58

Gray Insight (CA), p. 58

GRBN (NY), p. 122

H2 Partners Ltd (UK), p. 218 Habit5 (UK), p. 218 Hagen/Sinclair Research Recruiting Inc., Chico (CA), p. 50 HaldyMcIntosh & Associates (PA), p. 141 Robert Hale & Associates (CA), p. 62 Haliscape (India), p. 194 Hallett Arendt Marketing & Research Ltd (UK), p. 218 Halogen Software Inc. (ON), p. 176 Hambleton Resources, Inc. (WA), p. 162 Hannah & Associates, Inc. (ME), p. 96 Hansa/GCR, LLC (OR), p. 138 Hardwick Research (WA), p. 162 Harker Bos Group (NC), p. 130 Harman Atchison Research Group (KS), p. 109 Harmon Research Group, Inc. (Costa Rica), p. 184 Harmon Research Group, Inc. (CA), p. 57 Harper Global (IN), p. 93 Harrigan-Bodick, Inc. (NY), p. 122 D.M. Harris Associates (PA), p. 147 Harris Interactive UK Ltd (UK), p. 218 M.L. Harrison & Co. (KY), p. 134 Harshaw Research, Inc. (KS), p. 95 Hart & Associates Management Consultants Ltd. (ON), p. 178 Hartt and Mind Market Research (CT), p. 68 Harvey Research, Inc. (NY), p. 122 Harwood-Qualitative, LLC (SC), p. 148 HatchTank (AB), p. 175 Hauser & Associates, Inc. (NJ), p. 113 GRA - Supply Chain, Strategy Planning & Execution (Australia), p. 171 Havachat (Australia), p. 171 Hawk Incentives (TX), p. 153 Hay Group, Inc. (PA), p. 141

Hay Insight (UK), p. 218

Hay Research (ON), p. 178

Hayes Marketing Research (CA), p. 59 Hays Research Group LLC (AK), p. 48 haystack N.V. (Belgium), p. 173

HCD Research, Inc. (NJ), p. 113 HCP & Associates (FL), p. 78 HDR Group (PA), p. 141 HE Translations (UK), p. 218 Head Research New York (NY), p. 122 heads up (ON), p. 178 Headspace (NY), p. 122 Headway Workforce Solutions (NC), p. 130 Healogix, LLC (PA), p. 141 Health Care Testing, Inc. (CA), p. 53 Health Centric Marketing Services (NC), p. 130 Health Strategies Group (PA), p. 141 Health Systems Research (IL), p. 93 Healthcare Performance Consulting, Inc. (FL), p. 76 Healthcare Research Worldwide Ltd (UK), p. 218 HealthFocus International (FL), p. 78 HealthStream Research (TN), p. 149 Hearne Scientific Software Pty Ltd (Australia), p. 171 Heart + Mind Strategies (VA), p. 72 Heath Research Services (New Zealand), p. 203 Heawood Research Ltd. (UK), p. 218 Norman Hecht Research, Inc. (NY), p. 122 Hedges & Company (OH), p. 131 Donald Heinz & Associates Inc. (WI), p. 166 Helical Research Inc. (CA), p. 53 Helion Market Research (Belgium), p. 173 Heliview (Netherlands), p. 203 The Hellenic Research House (Greece), p. 192 Hemispheres (WA), p. 162 Hendal Research (Croatia), p. 184 The Henne Group (CA), p. 62 The Henne Group (Br.) (NY), p. 122 Hermelin Research (Sweden), p. 210 Herrera Communications (CA), p. 59 Herron Associates, Inc. (FL), p. 79 Herron Associates, Inc. (IN), p. 93 Herron Associates, Inc. (IN), p. 93 Herzog + Glaser GmbH (Ger.), p. 188 Herzog + Glaser Teststudio Frankfurt GmbH (Ger.), p. 188 Herzog + Glaser Teststudio Leipzig GmbH (Ger.), p. 188 Herzog + Glaser Teststudio Munich GmbH (Ger.), p. 188 Herzog S.A. (France), p. 186 Heskes & Partners Qualitative Research (Netherlands), p. 203 Hexworx Computer Services P/L (WA Australia), p. 171 Hickman Analytics, Inc. (MD), p. 73 The Hiebing Group (WI), p. 166 Hilker Research & Consulting, Inc. (SC), p. 84 Hill Taylor Ltd (UK), p. 218 Hiner & Partners, Inc. (CA), p. 57 Hispanic Focus Unlimited (TX), p. 151 Hispanic Identity - Identidad Hispana (CA), p. 53 Hispanic Marketing Insights, LLC (OH), p. 134 Hispanic Perspectives (CA), p. 62 Hispanic Research Inc. (FL), p. 76 Hitch Marketing (UK), p. 218 Robert Hitlin Research Assoc., Inc. (VA), p. 73 HKM GmbH (Ger.), p. 189 HLB, LLC (IL), p. 88 Hoed Mystery Shopping (Australia), p. 171 Hoelter Research (OH), p. 137 Hoffmann & Forcher Marketing Research (Austria), p. 172 Holborn Focus (UK), p. 218 Holleran Consulting (PA), p. 140 Holstein Market Research Services (OH), p. 136 Homburg & Partner (Ger.), p. 189 Home Innovation Research Labs (MD), p. 73 Home Sweet Home (UK), p. 218 Honest Data (CA), p. 62 HOPE + ANCHOR (UK), p. 218 HOPE Caribbean Co. Ltd (Jamaica), p. 198

Hope Enterprises USA LLC (FL), p. 76 HOPE Research Trinidad LTD (Trinidad and Tobago), p. 212 Horizon Consumer Science (CA), p. 53 Horizon Field Service, Inc. (IL), p. 88 Horizon InFocus (KY), p. 95 Horizon Insight (KY), p. 95 Horizon Insight (KY), p. 95 Horizon Research (CA), p. 53 Horowitz Research (NY), p. 122 Hotspex Inc. (ON), p. 178 House of Marketing Research (CA), p. 53 how2 mrc Ltd (UK), p. 218 D.S. Howard & Associates (IL), p. 88 The Howell Research Group (CO), p. 66

HPI Research (UK), p. 218 HR and Associates Inc. (II.) n. 88

HRA - Healthcare Research & Analytics (NJ), p. 113

HRW (UK), p. 218 HS Brands (MA), p. 99 The HSM Group, Ltd. (AZ), p. 49 HSR Associates (NJ), p. 116

Hub Entertainment Research (NH), p. 112

Dieter Hubel Marketing und Marketingforschung GmbH (Ger.),

p. 189

The Human Factor, LLC (GA), p. 81 Hunterdon Research & Consulting (NJ), p. 113 Hypatia Research Group (MA), p. 99

Hypotenuse, Inc (NJ), p. 113

Hyundae Research Institute (Korea, Republic of), p. 200

Ι

I M S America, Ltd. (PA), p. 141 i to i research (UK), p. 218 I.C. International (NY), p. 122 I.I.C. Japan, Inc. (Japan), p. 198 I.S.I.S.-Integrated Strategic Info Services Inc. (Switzerland), p. 211

I/H/R Research Group (CA), p. 57

I+E BERLIN MARKET RESEARCH GMBH (Ger.), p. 189

IBOPE Inteligencia (Puerto Rico), p. 206

IBRC, Inc. (CA), p. 53

IBRS-International Business & Research Services (Czech

Republic), p. 184

ibt marktonderzoek (Netherlands), p. 203

icanmakeitbetter (TX), p. 151 icanmakeitbetter (TX), p. 151 ICARE (France), p. 186 ICF International (VA), p. 73 ICM Direct (UK), p. 218

ICM Unlimited (UK), p. 218

ICMA International - Belgium (Belgium), p. 173

Icon Added Value Gmbh (Ger.), p. 189 iconkids & youth (Ger.), p. 189

iconoculture (MN), p. 106

ID Millward Brown Argentina (Argentina), p. 170

IDA Independent Data Analysis Limited (UK), p. 218

IDC Financial Insights (MA), p. 99 Idea Couture London (UK), p. 219

Idea Planet (TX), p. 153

IDEA Strategic Research Solutions (Spain), p. 209 IDEA Strategic Research Solutions (Spain), p. 209 IDEALIS PESQUISA I COMUNICAÇÃO (Brazil), p. 174

Idealween (Iran, Islamic Republic of), p. 196

ideas + visions (UK), p. 219 Ideas First (UK), p. 219 Ideas in Focus (OH), p. 135 Ideas To Go. Inc. (NJ), p. 113 Ideas To Go. Inc. (FL), p. 77

Ideas To Go, Inc. (MN), p. 106

IdeaSuite (OR), p. 138

Identity Marketing Consultancy (Kuwait), p. 201

Ideria Insights (Spain), p. 209

IFAK-Institut GmbH & Co. (Ger.), p. 189

IfA-Marktforschung Bremer + Partner GmbH (Ger.), p. 189

IFEM Research France (France), p. 186

IFES Ges.m.b.H.-Institut fur Empirische (Austria), p. 172

IFF International (Ger.), p. 189 IFF International (UK), p. 219 IFF International (Italy), p. 197 IFF Research Ltd. (UK), p. 219

IFOP Asia (China), p. 182

IGF Institut fur Grundlagenforschung GmbH (Austria), p. 172 Ignite Qualitative Research Consultancy (China) p. 182

Ignition Rooms / Brand Ignite (UK), p. 219

IHS GLOBAL SAS (France), p. 186

IKM GmbH (Ger.), p. 189

i-Link Research Solutions (Australia), p. 171

Illuma Research Ltd (UK), p. 219

Illuminas (NY), p. 122 Illuminas (TX), p. 151 Illuminas (UK), p. 219

illuminate Market Research & Planning I.I.c. (WA), p. 162

Illumination Research (OH), p. 134 I'm Research BV (Netherlands), p. 203 IMA Market Development AB (Sweden), p. 210

Image Group Limited (UK), p. 219

Images to Data (PA), p. 141 Imago Etudes Conseil (France), p. 186

IMAJ (France), p. 186

IMAS International (Austria), p. 172 IMAS International (Ger.), p. 189

IMAS International (Hungary), p. 193 IMAS International Poland (Poland), p. 205

IMAS Marketing and Polls S.A. (Romania), p. 206

IMC Research Services, Inc. (CA), p. 53

I-Metrics Asia-Pacific Corporation (Philippines), p. 205

IMI International (ON), p. 178

IMI International - Australia (Australia), p. 171 iMotions- Eye Tracking A/S (Denmark), p. 184

iMotions Inc (MA), p. 99 IMP Customer Care (NS), p. 176 Impact Consumer Research (KY), p. 134

Impact Research (QC), p. 181 Impact Research (Br.) (QC), p. 180 Impact Research (Br.) (ON), p. 178

ImpactRx®, Inc. (PA), p. 141 Imperium, LLC (CT), p. 70

Impetus Research Pvt. Ltd. (India), p. 194

Impulse Forschungsgesellschaft mbH (Ger.), p. 189 IMR Institute for Marketing Research GmbH (Ger.), p. 189

IMR Research Group, Inc. (NC), p. 129 IMRB International (UAF) n 213 IMRB International (India), p. 194

IMS Health (South Africa), p. 209 IMS Health S.A. (Spain), p. 209

IMS Medical Radar Operations Sweden (Sweden), p. 210

IMV Medical Information Division, Inc. (IL), p. 89

IMW-KOLN (Ger.), p. 189 imyst, inc. (MI), p. 103

In Focus Qualitative Research (South Africa), p. 209

In Focus, Inc. (AR), p. 50 In Market Research (Spain), p. 209 In Vivo BVA (NY), p. 122 in4mation insights (MA), p. 99 Inbox Translation (UK), p. 219

Incentive Logic (AZ), p. 49 Incheck, LLC (CO), p. 66

InCon, LLC (TX), p. 153

InContext Solutions (UK), p. 219 InContext Solutions (MN), p. 106

InContext Solutions (IL), p. 89

InContext Solutions (NJ), p. 114 InCrowd, Inc (MA), p. 99

Indianet Marketing Services Pvt.Ltd. (India), p. 194

Indiefield (UK), p. 219

Indigo Insights, Inc. (MN), p. 106

Indochina Research Limited (Br.) (Lao People's Democratic

Republic), p. 201

Indochina Research Limited (Br.) (Cambodia), p. 174 Indochina Research Limited (Vietnam), p. 227

Indochina Research Limited (Br.) (Myanmar), p. 202 Indosight PT. (Indonesia), p. 196

Industrial Research Center (PA), p. 141 Industry Analysts, Inc. (NY), p. 128 IndvFocus, Inc. (IN), p. 93

INET International Inc. (ON), p. 178 infas TTR GmbH (Ger.), p. 189

Infegy (MO), p. 109

Infiniti Research Ltd. (India), p. 194 Infiniti Research Ltd. (UK), p. 219

INFO Research International (Austria), p. 172

Info Res-Source (QC), p. 181 infoAnalytica Inc. (CA), p. 62

Infobusiness Research & Consulting Sdn Bhd (Malaysia), p. 201

InfoCommerce Group Inc. (PA), p. 141

Infocorp Ltd (UK), p. 219

InFocus Strategic Research Qualitative (TN), p. 149

InfoGrow Corporation (OH), p. 131

InfoManiacs (II.) p. 89

Infomine Healthcare Research (Egypt), p. 185

Infomine Healthcare Research (Saudi Arabia), p. 207

InfoQuest CRM Ltd. (UK), p. 219 InfoQuest International LLC (CT), p. 70 Informa Market Research Co. Ltd. (ON), p. 178 Informa Research Services (CA), p. 53 Information & Data Services (ME), p. 96

Information Alliance (UT), p. 159 Information By Design (UK), p. 219 Information Plus (ON), p. 178 Information Plus(SM) (NY), p. 117

Information Specialists Group, Inc. (ISG) (MN), p. 106 Informed Decisions Group, Inc. (OH), p. 135

InforMedix Marketing Research, Inc. (IL), p. 89

InfoScience Services, Inc. (IL), p. 89

InfoScout, Inc. (CA), p. 62 InfoSearch Limited (Thailand), p. 212

InfoSpan, Inc. (ON), p. 178 Infosury, Inc. (GA), p. 81 InfoTech Marketing (CO), p. 66

InfoTek Research Group, Inc. (WA), p. 164

Infotools (New Zealand), p. 203 InfoTrends (MA), p. 99

infoUSA Inc. (NE), p. 111 INGATHER Research & Sensory (CO), p. 66 Ingenium Research Boutique (FL), p. 77

InGold Marketing Assistance Group, Ltd. (WI), p. 166

Initiator (OH), p. 134 inktank LLC (NY), p. 122

Inland Empire Market Research (CA), p. 59 Inmedial Research Berlin/Germany (Ger.), p. 189

inmoment (ON), p. 178 InnerVisions (UK), p. 219 Innis Maggiore (OH), p. 131 Innofact AG (Ger.), p. 189

Innotech Market Research Ltd. (ON), p. 178

Innovate (CA), p. 53 Innovation Focus (PA), p. 140 innovation Management (NC), p. 130 Innovative Solutions (IL), p. 89 INOVIS, Inc. (FL), p. 77

Inquiry Market Research (Poland), p. 205

InsideHeads, LLC (FL), p. 76 Insider Pesquisas & Marketing Ltda (Brazil), p. 174

Insight Analysis (CA), p. 62

INSIGHTASIA RESEARCH GROUP (Singapore), p. 208 Insight Assessoria e Pesquisa Ltda. (Brazil), p. 174

The Insight Business Ltd. (UK), p. 219 The Insight Café (MN), p. 106

Insight Casino Research, LLC (CT), p. 68 Insight Consulting Group (IL), p. 89 Insight Counts (TN), p. 149 insight engineers ltd. (UK), p. 219 insight europe gmbh (Ger.), p. 189 Insight Evolution, LLC (FL), p. 77 Insight Focus (China), p. 182 The Insight Lab, In Association with Schlesinger (M0), p. 109 Insight Loft (NY), p. 122 Insight Market Research & Consulting GmbH (Ger.), p. 189 Insight Research & Training (MA), p. 99 Insight Scouts Research and Consultancy (Cyprus), p. 184 Insight Strategy Group (NY), p. 122 Insight Track Ltd. (UK), p. 219 Insight Werks Int'l Inc. (NY), p. 122 INSIGHTASIA RESEARCH GROUP (Vietnam), p. 227 INSIGHTASIA RESEARCH GROUP (Malaysia), p. 201 INSIGHTASIA RESEARCH GROUP (Philippines), p. 205 INSIGHTASIA RESEARCH GROUP (Thailand), p. 212 INSIGHTASIA RESEARCH GROUP (Indonesia), p. 196 INSIGHTASIA RESEARCH GROUP (China), p. 182 InsightExpress, LLC (CT), p. 70 InsightFarm Inc. (OR), p. 138 Insightful Research (NY), p. 122 InsightLab.hu Market Research Ltd. (Hungary), p. 193 Insightlink Communications, Inc. (CA), p. 58 Insightrix Research, Inc. (SK), p. 181 Insights & Outlooks LLC (FL), p. 77 Insights Center, LLC (CO), p. 66 Insights in Marketing (IL), p. 89 Insights Meta (MO), p. 109 Insights Worldwide Research (CA), p. 57 Insights, Inc. (ON), p. 176 InsightsCentral (OH), p. 134 InsightsNow (OR), p. 138 Insignia Marketing Research Inc. (ON), p. 178 Insitas (UK), p. 219 Insite Media Research (CA), p. 53 InSites Consulting (Belgium), p. 173 InSites Consulting UK (UK), p. 219 InSites Consulting USA (NY), p. 122 Inspired Market Research Ltd - Newport (UK), p. 219 Inspired Market Research Ltd - Oxford (UK), p. 219 Instant Census (MA), p. 99 Instar (NY), p. 122 Instinct and Reason (UK), p. 219 Institut de Recherches et d'Etudes Publicitaires (France), p. 186 Institut El Amouri (Tunisia), p. 212 Institut fur Demoskopie Allensbach GmbH (Ger.), p. 189 Institut fur Markt-, Meinungs, -Absatz- und (Ger.), p. 189 The Institute for Perception (VA), p. 160 Instituto DYM, S.A. (Spain), p. 209 Insula Research (OH), p. 136 Intact Qualitative Research (CA), p. 62 InTandem (NC), p. 131 Integral Markt- und Meinungsforschung (Austria), p. 172 Integrated Insight, Inc. (FL), p. 77 Integrated Research Associates, Inc. (OH), p. 134 IntegriChain (NJ), p. 116 Intellicomm, Inc. (PA), p. 141 Intelligence d.o.o. (Serbia), p. 207 IntelligenceBank Pty Ltd (Australia), p. 171 Intelligent Analytical Services (CA), p. 53 IntelliPulse, Inc. (ON), p. 178 Intelliscan, Inc. (PA), p. 141 IntelliShop (OH), p. 137 IntelliSurvey, Inc (Br) (KY), p. 95 IntelliSurvey, Inc. (CA), p. 57

Intercampus, SA (Portugal), p. 205 Intercampus, SA (Portugal), p. 205 Intercept Survey Solutions (TX), p. 153 Interclarity Research & Consulting, Inc. (IN), p. 93 Intercontinental Mktg. Investigations (CA), p. 59 Interface Mercadologica, S.C. (Mexico), p. 202 Interface Research & Strategy (Australia), p. 171 InterfaceAsia (CA), p. 53 Interfazes (Denmark), p. 184 Intermarket Research, Inc. (NY), p. 122 InterMedia Survey Institute (DC), p. 73 Intermetra Business & Market Research Group (Sweden), p. 211 International Field & Tab (Pakistan), p. 204 International Fieldworld Inc. (FL), p. 76 International Service Check (Ger.), p. 189 International Survey Systems (WA), p. 161 Interpret (CA), p. 53 InterQ Research, LLC (CA), p. 62 Interquest (Finland), p. 185 Intersperience Research (UK), p. 219 Interstat (Slovenia), p. 208 Intertwine Insights (CA), p. 57 INTERVIEW + EXPLORATION julia otte GmbH (Ger.), p. 189 INTERVIEW + EXPLORATION julia otte GmbH (Ger.), p. 189 Inter-View Partners (Mexico), p. 202 Interviewing Greater K.C. (MO), p. 109 Interviewing Resources Corp. (Puerto Rico), p. 206 Interviewing Service of America, Inc. - Portland (OR), p. 138 Interviewing Service of America, Inc. - Seattle (WA), p. 162 Interviewing Service of America, Inc. - Western NY (NY), p. 117 Interviewing Service of America, Inc.-San Diego (CA), p. 59 Interviewing Service of America, LLC - HQ (CA), p. 53 Interviewing Services Limited (ISL) (UK), p. 219 IntervjuPoolen Research E.P. AB (Sweden), p. 211 InTouch Resource Group, Inc. (NY), p. 122 In-Touch Survey Systems (ON), p. 176 The Intrinsic Group, Inc. (CA), p. 62 Intrinsic Insight Ltd (UK), p. 219 InVADE International Ltd. (UK), p. 219 Investigacion de Mercado Grupo IDM (Mexico), p. 202 Investment Conversions & Consulting Inc. (OR), p. 138 Invictus Market Research (CA), p. 59 INVISO (Ger.), p. 189 Invoke Solutions (MA), p. 99 Invymark, S.A. (Spain), p. 209 Inward Strategic Consulting (MA), p. 99 lo Data Corporation (UT), p. 159 IOD (Institut d'Observation et de Decision) (France), p. 186 iPanel Online Market Research (Netherlands), p. 203 iPanel, Ltd. (Israel), p. 197 IPANELASIA (India), p. 194 IPC (International Point of Contact) (NY), p. 122 ipi Institute fuer Produkt-Markt-Forschung (Ger.), p. 189 ipi Teststudio (Ger.), p. 189 IPM-Georgia (Georgia), p. 187 Ipsos (NJ), p. 114 Ipsos (ON), p. 176 Ipsos (CA), p. 62 Ipsos (MB), p. 176 Ipsos (CT), p. 70 lpsos (OH), p. 134 Ipsos (TX), p. 151 Ipsos (WA), p. 162 Ipsos (ON), p. 178 Ipsos (PA), p. 141 Ipsos (NY), p. 122 Ipsos (QC), p. 180 Ipsos (NJ), p. 114

Interactions Limited (Ireland), p. 196

Interbrand (NY), p. 122

Interactive Video Productions, LLC (NJ), p. 114

Interamerican Research (DC Colombia), p. 183

Intercampo-Investigacion y Tecnicas de Campo (Spain), p. 209

Ipsos (MA), p. 99 Ipsos (IN), p. 93 Ipsos (CA), p. 53 Ipsos (MB), p. 176 Ipsos (Puerto Rico), p. 206 Ipsos (AB), p. 175 Ipsos (NY), p. 122 Ipsos (BC), p. 175 Ipsos (IL), p. 89 Ipsos (CA), p. 62 Ipsos (DC), p. 73 Ipsos (CA), p. 51 Ipsos (Br) (VA), p. 73 Ipsos (Saudi Arabia) (Saudi Arabia), p. 207 Ipsos Algeria (Algeria), p. 170 Ipsos Algeria (Algeria), p. 170 Ipsos Argentina (Argentina), p. 170 Ipsos Australia (Canberra) (Australia), p. 171 Ipsos Australia (Melbourne) (Australia), p. 171 Ipsos Australia (Sydney) (Australia), p. 171 Ipsos Bahrain (Bahrain), p. 172 Ipsos Belgium (Belgium), p. 173 Ipsos Brazil (Brazil), p. 174 Ipsos Bulgaria (Bulgaria), p. 174 Ipsos Canadian Headquarters (ON), p. 178 Ipsos China (Beijing) (China), p. 182 Ipsos China (Shanghai) (China), p. 182 Ipsos Cyprus (Cyprus), p. 184 Ipsos Czech Republic (Czech Republic), p. 184 Ipsos Denmark (Denmark), p. 184 Ipsos Egypt (Egypt), p. 185 lpsos Egypt (Egypt), p. 185 Ipsos France (France), p. 186 Ipsos Germany (Frankfort) (Ger.), p. 189 Ipsos Germany (Munich) (Ger.), p. 189 Ipsos GmbH (Ger.), p. 189 Ipsos GmbH (Ger.), p. 189 Ipsos Greece (Greece), p. 192 lpsos Hong Kong (Hong Kong), p. 193 Ipsos Hungary (Hungary), p. 193 Ipsos India (India), p. 194 Ipsos Indonesia (Indonesia), p. 196 Ipsos Interactive Services (France), p. 186 Ipsos Iraq (Iraq), p. 196 Ipsos Iraq (Iraq), p. 196 Ipsos Italy (Italy), p. 197 Ipsos Italy (Italy), p. 197 Ipsos Ivory Coast (Côte d'Ivoire), p. 184 lpsos Japan (Tokyo) (Japan), p. 198 Ipsos Jordan (Jordan), p. 200 Ipsos Kuwait (Kuwait), p. 201 Ipsos Lebanon (Lebanon), p. 201 Ipsos Loyalty (WA), p. 162 Ipsos Malaysia (Malaysia), p. 201 Ipsos Mexico (Mexico), p. 202 Ipsos MORI (UK), p. 219 Ipsos MORI (Br.) (UK), p. 219 Ipsos MORI (Br.) (UK), p. 219 Ipsos MORI North (Br.) (UK), p. 219 Ipsos MORI Scotland (UK), p. 219 Ipsos Morocco (Morocco), p. 202 Ipsos Morocco (Morocco), p. 202 Ipsos Netherlands (Netherlands), p. 203 Ipsos New Zealand (Auckland) (New Zealand), p. 203 Ipsos New Zealand (Wellington) (New Zealand), p. 204 Ipsos North America - USA Headquarters (NY), p. 122 Ipsos Observer (UK), p. 219 Ipsos Pakistan (Pakistan), p. 204 Ipsos Philippines (Philippines), p. 205 Ipsos Poland (Poland), p. 205 Ipsos Portugal (Portugal), p. 205 Ipsos Qatar (Qatar), p. 206

Ipsos (MO), p. 109

Intelli-Sync Ltd. (NY), p. 122

Intellitrends LLC (MI), p. 103

Intensions Consulting Inc. (BC), p. 175

Inter@ctive Market Research srl (Italy), p. 197

Intengo (GA), p. 81

Ipsos Romania (Romania), p. 206 Ipsos Russia (Moscow)(Russia), p. 206 Ipsos Saudi Arabia (Saudi Arabia), p. 207 Ipsos Singapore (Singapore), p. 208 Ipsos Slovakia (Slovakia), p. 208 Ipsos South Africa (South Africa), p. 209 Ipsos South Korea (Korea, Republic of), p. 200 Ipsos sp. z o.o. (Poland), p. 205 Ipsos Spain (Spain), p. 209 Ipsos Strategic Marketing (Serbia), p. 207 Ipsos Sweden (Sweden), p. 211 Ipsos Taiwan (Taiwan), p. 211 Ipsos Thailand (Thailand), p. 212 Ipsos Tunisia (Tunisia), p. 212 Ipsos UAE (UAE), p. 213 Ipsos UK (London) (UK), p. 219 Ipsos Ukraine (Ukraine), p. 212 Ipsos-Stat UAE (UAE), p. 213 IQS Research (KY), p. 95 IQS Sp. z o.o. (Poland), p. 205 IRB Europe Sprl (Belgium), p. 173 iResearch Services (India), p. 194 IriS - Internation Research InstituteS (Netherlands), p. 203 IRN Services (UK), p. 219 Ironwood Insights Group, LLC - Richfield Call Center (UT), p. 159 Ironwood Insights Group, LLC (AZ), p. 49 IRSOP-Market Research Ltd. (Romania), p. 206 Irwin Broh Research (IL), p. 89 ISG (NC), p. 130 iSky, Inc. (DC), p. 73 Island ARK (UK), p. 219 ISM GLOBAL DYNAMICS GmbH (Ger.), p. 189 Isobar Marketing Intelligence Practice (MA), p. 100 i-spy hospitality audit services (PA), p. 141 Issues and Answers Network, Inc. (VA), p. 160 Issues and Answers Network, Inc. (Br.) (MI), p. 105 Issues and Answers Network, Inc. (Br.) (IN), p. 93 Issues and Answers Network, Inc. (Br.) (VA), p. 161 Issues and Answers Network, Inc. (Br.) (MI), p. 105 Istia. Gira consommateur (France), p. 186 Isurus Market Research and Consulting (MA), p. 100 ITC Management Consultants (Belgium), p. 173 ITERION srl (Italy), p. 197 ITG (NY), p. 122 itracks (SK), p. 181 Davis Ives Associates (UK), p. 219 i-view LONDON (UK), p. 219 I-view Social Research - Brisbane (Australia), p. 171 I-view Social Research - Melbourne (Australia), p. 171 I-view Social Research - Sydney (Australia), p. 171 IVRsurveys.com (TX), p. 153 Ivv Exec (NY), p. 122

J

The Ivy Group, Ltd. (VA), p. 160

The Ivy Group, Ltd. (PA), p. 141

J Arnold & Associates (ON), p. 178

J&R Coordinating Services Inc (OH), p. 134
J. M. Pepe Research (CA), p. 62
J.D. Power (CA), p. 57
J.D. Power and Associates (CA), p. 53
J.D. Power and Associates (Br.) (Brazil), p. 174
J.D. Power and Associates (Br.) (Mexico), p. 202
J.D. Power and Associates (Br.) (CO), p. 66
J.D. Power and Associates (Br.) (Ger.), p. 189
J.D. Power and Associates (Br.) (IL), p. 89
J.D. Power and Associates (Br.) (DC), p. 73
J.D. Power and Associates (Br.) (ON), p. 178
J.D. Power and Associates (Br.) (CA), p. 57
J.D. Power and Associates (Br.) (CA), p. 57

J.D. Power Asia Pacific (Br.) (China), p. 182

J.D. Power Asia Pacific (Br.) (Singapore), p. 208 J.D. Power Asia Pacific (Br.) (China), p. 182 J.D. Power Asia Pacific (Br.) (Japan), p. 198 J.S. Research, Grants & Consulting (NJ), p. 114 Jackson & Jackson Research, Inc. (IN), p. 93 Jackson Adept Research - Beverly Hills (CA), p. 53 Jackson Adept Research Encino/Los Angeles (CA), p. 54 Jackson Associates Research, an Insights Center Facility (GA), p. 81 Jackson Associates Research, an Insights Center Facility (GA), p. 81 Jamrozy Media Associates (FL), p. 80 Jancyn Evaluation Shops (CA), p. 62 Jansons Consulting, LLC (MI), p. 104 Japan Kantar Research (Japan), p. 198 Japan Research Consultants Co. Ltd. (JRC) (Japan), p. 198 Javelin Tools, Inc. (CA), p. 62 Jaywing (UK), p. 219 JB Market Research Services (Australia), p. 171 JB Market Research Services (Australia), p. 171 JDA Software (AZ), p. 49 JDO Insights, Inc. (FL), p. 79 Jefferson & Associates, Inc. (OH), p. 135 JFA Consulting, Inc. (TX), p. 153 Jibunu LLC (MA), p. 100 Jigsaw Research Ltd (UK), p. 219 JKB & Associates, LLC (LA), p. 95 JKS Market Research (TX), p. 151 JKV Research, LLC (WI), p. 164 JL Market Research (MT), p. 110 JLA Strategic Research (CT), p. 68 JLO Research Associates (RI), p. 148 JMR (Japan), p. 198 Johansen Marketing Consulting, Ltd. (BC), p. 175 B. W. Johnson Marketing Research, Inc. (UT), p. 159 Join the Dots (USA) Inc. (NY), p. 122 Jolly Road Productions (CA), p. 54 Joshua Research Consultants Pte Ltd (Singapore), p. 208 Joshua Research Consultants Co., Ltd. (China), p. 182 Joshua Research Consultants Sdn Bhd (Malaysia), p. 201 Joy Lynn Inc. (GA), p. 81 JPK Research, Inc. (VA), p. 73 JR Research Inc. (CA), p. 59 JRA Research (UK), p. 219 JRH Marketing Services, Inc. (NY), p. 123 JRS Consulting, Inc. (IL), p. 89 J-S Martin Transcription Resources (CA), p. 54 JTN Research (Bulgaria), p. 174 Judy Jones Research & Planning Consultancy (UK), p. 219 Joyce Julius and Associates, Inc. (MI), p. 103 June Marketing (France), p. 186 Jungle Green mrc Ltd (UK), p. 219 Junium (France), p. 186 Jupiter Market Research Solutions (Thailand), p. 212 Jury Impact Orange County (CA), p. 57 Jury Services, Inc. of National Capital Area (VA), p. 73 Just Qual+ (FL), p. 78 Just The Facts, Inc. (IL), p. 89 Justason Market Intelligence Inc. (BC), p. 175 Jysk Analyse (Denmark), p. 184

K & B National Research, LLC (TX), p. 153
K&A BrandResearch AG (Ger.), p. 189
K.A. Enterprises, Inc. (NY), p. 123
Kadence International (India), p. 194
Kadence International (China), p. 182
Kadence International (Hong Kong), p. 193
Kadence International (Singapore), p. 208
Kadence International (Philippines), p. 205
Kadence International (Vietnam), p. 227
Kadence International (Indonesia), p. 196
Kadence International (UK), p. 219
Kadence International (MA), p. 100

Kadence International (Vietnam), p. 227 Kadence International (India), p. 194 Kadence International (MA), p. 100 Kaleidoscope Research & Consultancy Ltd. (UK), p. 219 Kalorama Information (MD), p. 73 Kamran Afshar Associates, Inc. (PA), p. 139 Kangs & Associates (Asia Pacific) Ltd. (Hong Kong), p. 193 Kangs & Associates (Korea) Ltd. (Korea, Republic of), p. 200 Kantar Emor (Estonia), p. 185 Kantar Media (UK), p. 219 Kantar Media Healthcare Research (NJ), p. 116 Kantar Millward Brown (MI), p. 103 Kantar Millward Brown (NY), p. 123 Kantar Millward Brown (IL), p. 90 Kantar Millward Brown (CA), p. 62 Kantar Millward Brown (WA), p. 162 Kantar Millward Brown (IL), p. 90 Kantar Millward Brown (MA), p. 100 Kantar Millward Brown (CT) p. 70 Kantar Millward Brown (GA), p. 82 Kantar Millward Brown (CA), p. 54 Kantar Millward Brown Canada (ON), p. 178 Kantar Philippines, Inc. (Philippines), p. 205 Kantar TNS (Ger.) n. 189 Kantar Worldpanel - Global (Spain), p. 209 Kantar Worldpanel (Malaysia), p. 201 Kantar Worldpanel (Mexico), p. 202 Kantar Worldpanel (Peru), p. 204 Kantar Worldpanel (Portugal), p. 205 Kantar Worldpanel (Thailand), p. 212 Kantar Worldpanel (NY), p. 123 Kantar Worldpanel (Philippines), p. 205 Kantar Worldpanel (Colombia), p. 183 Kantar Worldpanel (Vietnam), p. 227 Kantar Worldpanel (UAE), p. 213 Kantar Worldpanel (Indonesia), p. 196 Kantar Worldpanel (UK), p. 219 Kantar Worldpanel (China), p. 182 Kantar Worldpanel (Ireland), p. 196 Kantar Worldpanel (Venezuela), p. 227 Kantar Worldpanel (France), p. 186 Kantar Worldpanel (Guatemala), p. 193 Kantar Worldpanel (Australia), p. 171 Kantar Worldpanel (China), p. 182 Kantar Worldpanel (Bolivia), p. 173 Kantar Worldpanel (El Salvador), p. 185 Kantar Worldpanel (Argentina), p. 170 Kantar Worldpanel (Korea, Republic of), p. 200 Kantar Worldpanel (India), p. 194 Kantar Worldpanel (Costa Rica), p. 184 Kantar Worldpanel (Greece), p. 192 Kantar Worldpanel (Chile), p. 181 Kantar Worldpanel (Ecuador), p. 185 Kantar Worldpanel- Asia (Taiwan), p. 211 Kantar Worldpanel- Europe (Spain), p. 210 Kantar Worldpanel- Latin America (Brazil), p. 174 Kantum Research (NH), p. 111 Kaplan & Associates (NM), p. 117 Kaplan MRD, Inc. (NY), p. 123 Karchner Marketing Research, LLC (PA), p. 141 Karen McGinnis, Qual & Quant Research Consultant (NC), p. 129 Karlamar Associates, LLC (NY), p. 128 Karmarama (UK) n 220 Interaction Experience (QC), p. 180 R.H. Katz Consulting (NY), p. 123 Martin Katz Consulting Services (FL), p. 80 Karla Kava, Inc. (WA), p. 162 KCI Partners (FL), p. 76 KDA Research (OR), p. 138 Keeping Tabs, Inc. (FL), p. 77 Kelliher Samets Volk (VT), p. 160 Kelton Global (CA), p. 54 Kempton Research and Planning (FL), p. 78

KW Research (UK), p. 220

The Kensington Group, Inc. (IN), p. 93 Kernwert GmbH (Ger.), p. 189 The Key Group, Inc. (MD), p. 97 Key Research Solutions (UT), p. 159 keyfacts Onlineforschung GmbH (Ger.), p. 189 Keyfax Market Research (WA), p. 161 Keyfax Market Research (Br.) (BC), p. 175 KeyQuest Health Ltd (UK), p. 220 KeyStat Marketing, Inc. (CO), p. 66 KeyTech Data Centres Ltd. (ON), p. 178 KGA - Fieldplus (UK), p. 220 KGS Limited (UK), p. 220 Kids Industries (UK), p. 220 The Kiemle Company (PA), p. 140 Kii Corporation (CA), p. 62 KIK S.r.l. - Bergamo (Italy), p. 197 Kindle Research, Ltd. (UK), p. 220 Kinesis (WA), p. 162 King Brown Partners, Inc. (CA), p. 62 Kingsley Associates (CA), p. 62 Kingsley Associates (GA), p. 82 Kinneir Dufort (UK), p. 220 Kinoulty Research (Poland), p. 205 Kinzey & Day Qualitative Market Research (VA), p. 160 KIRBY research venue (CA), p. 54 Kirk Tyson Competitive Intelligence (IL), p. 90 KISKA GmbH (Austria), p. 172 kisquared (MB), p. 176 Kissel Consulting Group (MD), p. 73 KL Communications, Inc. (NJ), p. 114 Klare Antworten (Ger.), p. 189 Kleffmann North America, Inc. (IA), p. 94 The Klein Partnership (Australia), p. 171 KLUE Insights at Key Lime Interactive (FL), p. 77 KMG Czech Republic s.r.o. (Czech Republic), p. 184 KMG International s.r.o. (Slovakia), p. 208 KMR Research Studio (PA), p. 141 KNOTS Research (Netherlands), p. 203 KNOW Market Research and Consulting (MN), p. 106 KNow Research (CA), p. 63 Knowledge inForm, Inc. (MA), p. 100 Kogan Page (NY), p. 123 Kohl Data Information, Inc. (PA), p. 147 Kohorten Sozial-und Wirtschaftsforschung GmbH & Co (Ger.), p. 189 Kollman Research Services (MI), p. 103 Kommunicera Marketing Consultation Ltd. (Sweden), p. 211 Kompass (Ger.), p. 189 Konkret Marktforschung (Ger.), p. 189 Felipe Korzenny Research & Consulting (FL), p. 76 Koski Research (CA), p. 63 Krämer Marktforschung GmbH (Ger.), p. 189 Krämer Marktforschung GmbH (Ger.), p. 190 Krämer Marktforschung GmbH (Ger.), p. 190 Krämer Marktforschung GmbH (Ger.), p. 189 Krämer Marktforschung GmbH (Ger.), p. 190 Kramer Research, LLC (NJ), p. 141 KRC Research (DC), p. 73 Krealinks US (NY), p. 123 Kriya Research (ON), p. 178 Kronos Associates, Inc. (PA), p. 141 Louise Kroot Associates (CA), p. 54 Rickie Kruh Research (FL), p. 80 KS Research Ltd. (Israel), p. 197 KS&R (NY), p. 128 KS&R's INSITE (NY), p. 128 KSBR Brand Futures Ltd (UK), p. 220 Kubba Consultants, Inc. (IL), p. 90 Kudos Research (UK), p. 220 Kundskaparna AB (Sweden), p. 211 Richard Kurtz & Associates (NY), p. 123 Kuulas Millward Brown (Finland), p. 185

L & J Research (CA), p. 54 L&E Research (OH), p. 136 L&E Research (NC), p. 130 L&E Research (MN), p. 106 L&E Research (MO), p. 109 L&E Research (OH), p. 134 L&E Research (FL), p. 79 L&E Research (NC), p. 129 L. B. C. Consulting Services (QC), p. 180 L2 Marketing Research, Ltd. (OH), p. 137 La Maison du Test (France), p. 186 La Maison du Test (France), p. 186 LA Research, Inc. (CA), p. 54 Lab42 (IL), p. 90 Labbrand Canada (BC), p. 175 Labbrand China (China), p. 182 Labbrand France (France), p. 186 Labbrand Singapore (Singapore), p. 208 Labbrand US (NY), p. 123 LABEL Research & Consulting (France), p. 186 Ladd Research Group (OH), p. 134 Lake Market Research (UK), p. 220 LamarcaLab (TX), p. 159 Lamberts Consulting GmbH (Ger.), p. 190 Lammers & Associates, Inc. (VA), p. 73 Lana Porter Group (BC), p. 175 Lancaster Research (TN), p. 149 Landscape Marketing Research Services (Netherlands), p. 203 Irene Lang Research (ME), p. 96 Lang Research, Inc. (ON), p. 178 Language Connect (Ger.), p. 190 Language Connect (UK), p. 220 Language Connect (Singapore), p. 208 Language Connect (Turkey), p. 212 Language Connect (NY), p. 123 Language Connect (Australia), p. 171 LARC Pesquisa de Marketing (Brazil), p. 174 Larkin Research, Inc. (OR), p. 138 Las Vegas Field and Focus, LLC (NV), p. 111 Latimer Appleby Limited (UK), p. 220 Latin Field Argentina (Argentina), p. 170 Latin Field Brazil (Brazil), p. 174 Latin Field Mexico (Mexico), p. 202 Latin Field USA (TX), p. 151 Latinolytics (CA), p. 59 Latinvisa Interamericas, LLC (FL), p. 77 Latitude Research (MA), p. 100 Lauer Johnson Research, Inc. (LA), p. 95 Laukhuff Consulting Inc (IN), p. 93 Launchforce Strategy (OH), p. 134 Launchpad Research Ltd (UK), p. 220 LaVERDAD Marketing, Media, PR and Research (OH), p. 134 Lawes Consulting (UK), p. 220 Lawrence & Schiller TeleServices, Inc. (SD), p. 149 Lawrence Research (CA), p. 57 Lawrence-Leiter & Co. (MO), p. 109 Lawrimore Communications, Inc. (NC), p. 129 The Lazar Group (IL), p. 90 LBR Insight LLC (PA), p. 141 LDB Loffler GmbH (Ger.), p. 190 LDS Consumer Insights (BC), p. 175 Le Sphinx Developpement (France), p. 186 Le Terrain SA. (France), p. 186 Leader Field Marketing Research SrL (Italy), p. 197 The Leadership Factor Ltd. (UK), p. 220

Leap Research & Innovation (PA), p. 139

Leduc Marketing, Strategy & Research Inc. (QC), p. 181

LeapVision SL (Spain), p. 210

Ledbury Research (UK), p. 220

Leede Research (MN), p. 106

Leeds Roundhay Research Centre (UK), p. 220 Leferman Associates, LLC (MA), p. 100 LeFevre Trial Consulting (IL), p. 90 Leflein Associates, Inc. (NJ), p. 114 Leftfield (UK), p. 220 Legendre Lubawin Marketing, Inc. (QC), p. 181 Leger (QC), p. 181 Leger (ON), p. 178 Leger, The Research Intelligence Group (PA), p. 141 Barbara Leibowitz & Staff (PA), p. 141 Leichliter Associates IIc / OpenMindsOpenMinds® (NY), p. 123 Leichter Research (FL), p. 77 Leisure Trends Group (CO), p. 65 Lemon Lab (France), p. 186 Leo House Field (UK), p. 220 Leonard Guss Associates, Inc. (WA), p. 162 C.J. Leonard Marketing Research (ON), p. 178 Leone Marketing Research, Inc. (FL), p. 78 Judith Lerner, Ph.D., Consumer Insights for Mktg. (NY), p. 123 Lester, Inc. (CT), p. 69 Leube Marktforschung GmbH (Ger.), p. 190 Level 7 Market Research (NY), p. 128 Levonline AB (Sweden), p. 211 Lewis & Clark (NC), p. 131 Lexalytics (MA), p. 102 Lexicon Branding (CA), p. 63 Lexis ricerche Srl (Italy), p. 197 Lextant (OH), p. 136 LextantLabs (OH), p. 136 LextantLabs (OH), p. 137 Lextek International (UT), p. 159 Leyhausen Field Services International (Ger.), p. 190 LG Research, LLC (NJ), p. 114 LHK Partners Inc (PA), p. 141 Lieberman, Inc. (NY), p. 123 Liebling Associates Corp. (NY), p. 123 Lifestory Research (CA), p. 54 Lighthouse Market Intelligence (Puerto Rico), p. 206 Lighthouse Research and Development (UT), p. 159 Lightspeed APAC HQ (Sydney) (Australia), p. 171 Lightspeed Corporate HQ (Warren) (NJ), p. 114 Lightspeed EMEA HQ (London) (UK), p. 220 Lightspeed Health (UK), p. 220 Lightspeed Health (NY), p. 123 Lightspeed West Coast US (Bellevue) (WA), p. 163 LIMRA International (CT), p. 68 Gerald Linda & Associates (IL), p. 90 Linda Jones & Partners (UK), p. 220 The Lindberg Group, Inc. (MO), p. 109 Lindstrom Associates (OH), p. 135 Line of Sight Group (MN), p. 107 Linescale (NY), p. 128 Lingual Consultancy Deutschland (Ger.), p. 190 LinguiSearch - Minneapolis (Br) (MN), p. 107 LinguiSearch, Inc. (PA), p. 141 Linguistic Landscapes (UK), p. 220 LINK Institut (Switzerland), p. 211 Link Consumer Strategies (UK), p. 220 The Link Group (NC), p. 131 The Link Group (GA), p. 82 LINK Institut (Switzerland), p. 211 Link Institut de Recherche Marketing et Sociale (Switzerland), p. 211 Link Institut fur Markt- und Sozialforschung (Ger.), p. 190 LinQ Spain (Spain), p. 210 Lipson Research LLC (FL), p. 76 Lisa Chiapetta & Associates (CA), p. 63 List Service Direct (NJ), p. 114 Listen Research, Inc. (CA), p. 57 Listen to the River Viewing Facility (UK), p. 220 LitBrains - Igniting Ideas (MN), p. 107 Living Room (OH), p. 134 LivingLens (UK), p. 220 Liz DiPilli Inc. - Qualitative Research Consultant (NJ), p. 114

Localspeak (NY), p. 123 Lockney & Associates, Inc. (WV), p. 164 Lockwood Research (OR), p. 138 LogicDepot (VA), p. 160 The Logit Group, Inc. (ON), p. 178 Logit Research (UK), p. 220 Lohs Research Group (IL), p. 90 Lollipop Research (NJ), p. 114 LOMA (GA), p. 82 The London Viewing Room (UK), p. 220 Longwoods International (ON), p. 178 The Look Inn (UK), p. 220 Looking Glass Research (UK), p. 220 LookTracker (NJ), p. 116 Loop11 (Australia), p. 171 Loran Marketing Group (IL), p. 90 Los Angeles Marketing Research Associates (CA), p. 54 Lotus Research LLC (CA), p. 54 Louvre Focus Group (France), p. 186 Mark r.c. Lovell Research Consultant (QC), p. 181 Low Country Marketing, Inc. (SC), p. 148 Lozowick Market Research (UK), p. 220 LRA Worldwide, Inc. (PA), p. 141 LRW (Lieberman Research Worldwide) (CA), p. 54 LRW (Lieberman Research Worldwide) (Br.) (UK), p. 220 LRW (Lieberman Research Worldwide) (Br.) (NY), p. 123 LRW (Lieberman Research Worldwide) (Br.) (IL), p. 90 LRW (Lieberman Research Worldwide) (Br.) (PA), p. 141 LRWTonic (NY), p. 124 Lubin Research (FL), p. 80 Lucas Market Research, LLC (MO), p. 110 Lucid (LA), p. 96 Lucidity Research, LLC (MD), p. 97 LucidView (TN), p. 149 Lugoiuan Integrated Communications (Puerto Rico), p. 206 Luma Research (Australia), p. 171 Luma Research (Australia), p. 171 Lumi Mobile (MN), p. 107 Lumivo Ltd (UK), p. 220 Luth Research (CA), p. 60 Edna Luther & Associates, Inc. (MA), p. 100 Luto Research Limited (UK), p. 220 Lutter Marketing (MN), p. 107 Lux Insights (BC), p. 175 Lux Research Japan (Japan), p. 198 LW Research Group (CA), p. 54 LYC Maps (OH), p. 135 Lychgate Projects Ltd. (UK), p. 220 Lykke & Nedergaard Research Ltd. (Denmark), p. 184 Frank I vnn & Associates Inc. (II.) n. 90 Lynn Greenberg Associates (NY), p. 124

М

M & E/Pretesting GmbH (Ger.), p. 190 M & M Market Management (MO), p. 110 M G Z Research (IL), p. 90 M.I.S. Trend SA (Switzerland), p. 211 M/A/R/C® Research (TX), p. 153 M/A/R/C® Research (Br.) (NC), p. 130 M+M Research (MT), p. 110 M3 Global Research (PA), p. 142 M3 Global Research and Studios (London) (UK), p. 220

Lynx Research Consulting (ID), p. 84

Lyon Gordon Partners (IL), p. 90

M3 Global Research and Studios (Philadelphia) (PA), p. 142

MA PRAKTIKA Consumer Research(Russia), p. 206 MacConnell Research Services, Inc. (GA), p. 82 MacIntosh Survey Center (RI), p. 148 MacKay & Co. (IL), p. 90 Doug Maclay (UK), p. 220 MaCorr Market Research Surveys (ON), p. 178 MACRO Consulting, Inc. (CA), p. 63

Macromill China, Inc. (China), p. 182 Macromill Embrain (Korea, Republic of), p. 200 Macromill, Inc. (Japan), p. 200 Maction Consulting Private Limited (India), p. 194 Madano Partnership (UK), p. 220 Made in Studios (UK), p. 220 Made in Surveys (France), p. 186 Made In Surveys (UK), p. 220 MAFO-Institut® (Ger.), p. 190 Mafokonzept (Ger.), p. 190 Magellan Strategies (CO), p. 65 Frank N. Magid Associates, Inc. (MN), p. 107 Frank N. Magid Associates, Inc. (IA), p. 94 Frank N. Magid Associates, Inc. (Br.) (NY), p. 124 Frank N. Magid Associates, Inc. (Br.) (CA), p. 54 Magnet, Inc. Brand Planning (RI), p. 148 MAGRAM Market Research(Russia), p. 207 Maguire Associates, Inc. (MA), p. 100 MAi, LLC (SC), p. 148 Mail Survey Solutions (MN), p. 107 Maiestic Market Research Support Services (India), p. 195 Majestic Market Research Support Services (India), p. 195 Majestic Market Research Support Services (China), p. 183 Majestic Market Research Support Services (Taiwan), p. 211 Majestic Market Research Support Services (China), p. 182 Maiestic Market Research Support Services (Indonesia), p. 196 Majestic Market Research Support Services Ltd. (India), p. 195 Majestic Market Research Support Services Ltd. (India), p. 195 Majestic Market Research Support Services Ltd. (India), p. 195 Majestic Market Research Support Services Ltd. (India), p. 195 Majestic Market Research Support Services (Singapore), p. 208 Majestic Market Research Support Services (Vietnam), p. 227 Majestic Market Research Support Services Ltd. (India), p. 195 Majestic Market Research Support Services Ltd. (India), p. 195 Maiestic Market Research Support Services Ltd. (India), p. 195 Majestic Market Research Support Services (Thailand), p. 212 Majestic Market Research Support Services Ltd. (China), p. 183 Majestic Market Research Support Services (Korea), p. 200 Majestic Market Research Support Services Ltd. (India), p. 195 Maiestic Market Research Support Services Ltd. (UAE), p. 213 Management Decisions, Inc. (WI), p. 166 Management Insight Technologies, Inc. (MA), p. 102 Management in Sites Inc (NC), p. 129 Management One Consultants (ON), p. 178 Management Science Associates, Inc. (PA), p. 147 Management Science Associates, Inc. (Br.) (NC), p. 130 Managing the Service Business (MSB) Ltd. (UK), p. 220 Mangen Research Associates, Inc. (MN), p. 107 Charles R. Mann Associates, Inc. (VA), p. 161 Manthan Systems, Inc. (AZ), p. 49 Manufacts Research & Dialog GmbH (Ger.), p. 190 MAP Marketing Research Ltd. (Bulgaria), p. 174 MAPPERS (Romania), p. 206 MaPS India (India), p. 195 Marcom-China.com (Br.) (China), p. 183 Marcom-China.com Company Ltd. (China), p. 183 Marcom-HongKong.com Company Ltd. (Hong Kong), p. 193 Marcon (QC), p. 181 Marcy & Partners (CO), p. 65 Mareco Ltd. (Czech Republic), p. 184 MARESCO (Belgium), p. 173 Margaret Ann's Research (GA), p. 82 Mar-Goal Consulting Shanghai (China), p. 183 Mari Hispanic Research & Field Services (CA), p. 57 Marisel Limited (Ghana), p. 192 Maritz Research GmbH (Ger.), p. 190 MaritzCX (UK), p. 221 MaritzCX (China), p. 183 MaritzCX (UT), p. 160 Mark Winstone Research Ltd (MWR) (UK), p. 221 MARKANT s.r.o. (Slovakia), p. 208 Markelytics Solutions (Singapore), p. 208

Markelytics Solutions (India), p. 195

Market Analysis Brasil (Brazil), p. 174 Market Analytics International, Inc. (NJ), p. 114 Market & Opinion Research Center "Vilmorus" (Lithuania), p. 201 Market Arena (Spain), p. 210 Market Attitude Research Services Pty Ltd (Australia), p. 171 Market Audit (France), p. 187 Market Cube (SC), p. 148 Market Data Corp. (IL), p. 90 Market Diagnostics International (TX), p. 153 Market Directions (MA), p. 100 Market Dynamics International srl (Italy), p. 197 Market Dynamics Research Group, Inc. (LA), p. 96 Market Dynamics, Inc. (IL), p. 90 Market Ease Multicultural (IL), p. 90 Market Focus International (Australia), p. 171 Market Force Information (CO), p. 65 Market Insight (FL), p. 78 Market Insight Inc. (Barbados), p. 173 Market Insights Sdn (Malaysia), p. 201 Market Intelligence (Mexico), p. 202 Market Intelligence & Consulting - MIC (Lebanon), p. 201 The Market Intelligence Co. (Australia), p. 171 Market Intelligence Research Bureau (India), p. 195 MARKET Marktforschungs-GmbH & Co KG (Austria), p. 172 Market Measurement, Inc. (MI), p. 103 Market Measures Ltd (UK), p. 221 Market Metrics (UK), p. 221 Market Metrix (CA), p. 63 Market Mix, Inc. (MS), p. 108 Market Navigation, Inc. (NY), p. 124 Market Perceptions, Inc. (CO), p. 66 Market Perspectives, Inc. (NC), p. 130 Market Points Inc. (KY), p. 95 Market Probe - Asia Pacific - Hong Kong (Hong Kong), p. 193 Market Probe - Asia Pacific - Singapore (Singapore), p. 208 Market Probe - China - Beijing (China), p. 183 Market Probe - Europe - Belgium (Belgium), p. 173 Market Probe - Europe - UK (UK), p. 221 Market Probe - India - Bangalore (India), p. 195 Market Probe - India - Mumbai (India), p. 195 Market Probe - India- New Delhi (India), p. 195 Market Probe - Middle East - Sharjah (UAE), p. 213 Market Probe - North America - Canada (ON), p. 178 Market Probe US - St. Louis (MO), p. 110 Market Probe International, Inc. (NY), p. 124 Market Probe US - Chicago (IL), p. 90 Market Probe US - Milwaukee/Kenosha (WI), p. 166 Market Probe US - Portland (WA), p. 164 Market Pulse (BC), p. 175 Market Pulse (India), p. 195 Market Pulse (K) Ltd (Kenya), p. 200 Market Research & Development, Inc. (Guam), p. 193 Market Research Answers, Inc. (TX), p. 153 Market Research Bureau (DC), p. 73 Market Research Center - Seton Hall University (NJ), p. 114 Market Research Center INDICATOR (Poland), p. 205 Market Research Dallas (TX), p. 153 Market Research Group (MT), p. 110 Market Research Insight (FL), p. 78 Market Research Organisation (MRO) - Jordan (Jordan), p. 200 Market Research Services Ltd. (Jamaica), p. 198 The Market Research Shop (Spain), p. 210 Market Research Spain - GGP (Spain), p. 210 Market Research Support Services (IL), p. 90 Market Research Unlimited, Inc. (ME), p. 96 Market Research.Com (MD), p. 97 Market Resonance (India), p. 195 Market Solutions (Australia) Pty Ltd (Australia), p. 171 Market Strategies International (ON), p. 176 Market Strategies International (AR), p. 50

Markelytics Solutions (NJ), p. 142

Market AAD (Spain), p. 210

Market & Communications Research Pty Ltd (Australia), p. 171

Market Strategies International (MI), p. 103 Market Strategies International (OR), p. 138 Market Strategies International (MA), p. 100 Market Strategies International (GA), p. 82 Market Strategies International (TN), p. 149 Market Strategies International (AR), p. 50 Market Street Research, Inc. (MA), p. 102 Market Test Ltd. (Bulgaria), p. 174 Market Trends International (Nigeria), p. 204 Market Trends Pacific, Inc. (HI), p. 84 Market Viewpoint (PA), p. 142 Market Vision Research & Consultancy Services (UAE), p. 213 Marketconsult Ltd. (Hungary), p. 193 Marketdata Enterprises, Inc. (FL), p. 79 MarkeTech Associates, Inc. (TX), p. 153 Marketeck Co. Ltd. (Greece), p. 192 market-i (Ger.), p. 190 MARKETIN CEE s.r.o. (Slovakia), p. 208 Marketing & Research Counsel (TN), p. 149 Marketing & Research Resources, Inc. (MD), p. 97 The Marketing Advantage®, Inc. (CT), p. 70 Marketing Analysis Partner (China), p. 183 Marketing Analysts LLC (SC), p. 148 Marketing & Public Opinion Research Centre SKDS (Latvia), p. 201 The Marketing Audit, Inc. (PA), p. 142 Marketing Brainology (TX), p. 153 The Marketing Center (Puerto Rico), p. 206 Marketing Center Co., Ltd. (Japan), p. 200 Marketing Decision Research (Taiwan), p. 211 Marketing Development (Belgium), p. 173 Marketing Dimensions, Inc. (NY), p. 124 Marketing Evaluations (NY), p. 124 Marketing Evolution (CA), p. 58 Marketing Group (Mexico), p. 202 Marketing Management (Italy), p. 197 Marketing Means (UK), p. 221 Marketing Partners, Inc. (MI), p. 105 Marketing Pathfinders, LLC (MA), p. 100 Marketing Research Interviewing & Coordinating (FL), p. 75 Marketing Research Professionals, Inc. (NY), p. 124 Marketing Research Services, Inc. (Japan), p. 200 The Marketing Research Source (FL), p. 76 Marketing Resource Group, Inc. (MI), p. 104 Marketing Science Institute (MA), p. 100 Marketing Sciences Unlimited (UK), p. 221 Marketing Strategy Limited (Jamaica), p. 198 Marketing Systems Group (PA), p. 142 The Marketing Works (UK), p. 221 Marketing Workshop (GA), p. 82 MarketingStat (Switzerland), p. 211 Marketlab, Inc. (TN), p. 150 Marketlink, Inc. (IA), p. 94 MarketLink, Inc. (GA), p. 80 MarketMAPS (PA), p. 147 MarketMetrics Research (Australia), p. 171 Marketplace Measurement Worldwide (NY), p. 124 Marketrends, Inc. (VA), p. 160 MarketResearch.com (MD), p. 73 MarketResearch2Go (ON), p. 179 MarketResponse International USA, Inc. (MN), p. 107 Marketry (UK), p. 221 Marketry, Inc. (AL), p. 48

Markets in Motion (TX), p. 153 Marketscape Research & Consulting (CA), p. 60 MarketSearch Corp. (SC), p. 148 MarketSight LLC (MA), p. 100 Marketsmind (Italy), p. 197 MarketStar Corporation (UT), p. 160 Markette Research, Inc. (NY), p. 117 MarketVibes, Inc. (IN), p. 94 MarketView Research (NJ), p. 114 MarketView, Inc. (CT), p. 68

MarketVision Research® (OH), p. 134

MarketVision Research® (Br.) (OH), p. 135 MarketVision Research® (Br.) (PA), p. 142 MarketVision Research® (Br.) (TX), p. 153 MarketWise Consulting Group, Inc. (WI), p. 164 MarketWise Insights, Inc. (CO), p. 66 Marketwise Strategies Limited (UK), p. 221 Marketwise Strategies Limited - London (UK), p. 221 Marknads Systematik AB (Sweden), p. 211 Markor AB (Sweden), p. 211 Marktforschung Zentzis GmbH (Ger.), p. 190 Markwald, La Madrid & Asociados (Argentina), p. 170 Marlow Group (FL), p. 80 Marplan (Ger.), p. 190 Mar-Quest Research, Inc. (MI), p. 105 Mars Research (FL), p. 76 Marshall Marketing & Communications Inc. (PA), p. 147 Marshall Research (MD), p. 73 Martec GmbH (Ger.), p. 190 The Martec Group - Chicago (IL), p. 90 The Martec Group - Detroit (MI), p. 103 Martin + Stowe, Inc. (OR), p. 138 Maru/edr (UK), p. 221 MASMI Belarus (Belarus), p. 173

The Martec Group - Shanghai (China), p. 183 Martin D. Yazmir & Associates (NY), p. 124 Martin Focus Group Services, Inc. (VA), p. 160 Martin Focus Group Services, Inc. (VA), p. 161 Martin Focus Group Services, Inc. (VA), p. 160 Martpoint Marketing Research (Lebanon), p. 201 Maryland Marketing Source, Inc. (MD), p. 97 MASMI Croatia (Croatia), p. 184

MASMI Cyprus (Cyprus), p. 184 MASMI Hungary (Hungary), p. 193 MASMI Middle East (Saudi Arabia), p. 207 MASMI Poland (Poland), p. 205 MASMI Russia(Russia), p. 207

MASMI Saudi Arabia (Saudi Arabia), p. 207 MASMI Serbia (Serbia), p. 207

MASMI Ukraine (Ukraine), p. 212 Mathematica Policy Research, Inc. (NJ), p. 116 Matousek & Associates, Inc. (WI), p. 164 The Matrix Group, Inc. (KY), p. 95 Matrix Research, Inc. (IL), p. 90 Matrix Research, Inc. (NY), p. 124 Mattr (TX), p. 151

Matty Associates (PA), p. 139 Mavens of London (UK), p. 221

Carol Max Marketing Services, Inc. (M0), p. 110 MAXimum Research, Inc. (NJ), p. 142 Mava Measurement, Inc. (IL), p. 90

Maybe... Market Research & Strategy (NY), p. 124

Mayeri Research (NY), p. 124 Mazur/Zachow, Inc. (WI), p. 166

MBA Research & Recruiting Services (NJ), p. 114

MBC Research Center (NY), p. 124

M-Brain (IL), p. 90 M-Brain (NY), p. 124

mc markt-consult institut (Ger.), p. 190 mc2 market research ltd (UK), p. 221

McAndrew Research & Planning (Australia), p. 171

MCC Global Field (NJ), p. 114 McCann Manchester (UK), p. 221 McDonagh Research (CT), p. 68 McDowell Group, Inc. (AK), p. 48 McDowell Group, Inc. (Br.) (AK), p. 48 MCG, Management Consultant Group (LA), p. 96 McGinn Marketing Research, LLC (TX), p. 153 McGowan Transcriptions (UK), p. 221

McGregor Tan Research Pty Ltd (Australia), p. 171 McGregor Tan Research Ptv Ltd (Australia), p. 171 McGuire Research Services, Inc. (NV), p. 111 McWhirter & Associates (ON), p. 179 MDC Research (OR), p. 139

MDSS, Inc. (IN), p. 94

Meadowlands Consumer Center / Consumer Centers of New York

and New Jersey (NJ), p. 114

Meczka Marketing/Research/Consulting, Inc. (CA), p. 55

Medallia, Inc. (CA), p. 63 Medefield America (NY), p. 124

Media Markt Analysen GmbH & Co. KG (Ger.), p. 190

Media Research Associates (CA), p. 63

Media Research Institute, Mediana (Slovenia), p. 208 MediaAnalyzer Software & Research, Inc. (NY), p. 124

Mediabarn Research Services (VA), p. 73

Mediametrie (France), p. 187 MEDIAN Ltd. (Czech Republic), p. 184 MediaScience® (TX), p. 151

Medical Marketing Research, Inc. (NC), p. 131

Medical Omnibus (NJ), p. 112 The Medical Panel[™] (CO), p. 66

Mediative (QC), p. 181

Medical Research International, Inc. (FL), p. 80

Medicys Limited (UK), p. 221 Medi-Mark Ltd. (Greece), p. 192 Medimix International (FL), p. 77 Medi-Pragma S.r.l. (Italy), p. 197 Medi-Pragma S.r.l. (Br.) (Italy), p. 197 Medi-Vantage (MA), p. 100 MedQuervlAdvisors (IL), p. 90 MEDRAD UK Ltd. (UK), p. 221

Medscape Market Research (NY), p. 124

Megafon (Denmark), p. 184 Megaputer (IN), p. 94 MEH Market Research (AZ), p. 49 Meidata Ltd. (DE), p. 71 The Melior Group (PA), p. 142 The Mellman Group (DC), p. 73 MeLLmo (CA), p. 60 Mellor Research (UK), p. 221

MERCAPLAN Central America & Caribbean (Costa Rica), p. 184 MERCAPLAN Central America & Caribbean (El Salvador), p. 185 MERCAPLAN Central America & Caribbean (Guatemala), p. 193 MERCAPLAN Central America & Caribbean (Honduras), p. 193 MERCAPLAN Central America & Caribbean (Nicaragua), p. 204

MERCAPLAN Central America & Caribbean (Panama), p. 204 MERCURY Research (Romania), p. 206

Meridia Audience Response (PA), p. 142 Merkadoteknia Research & Consulting (TX), p. 157

Merlinco Ltd (UK), p. 221 MESH Experience (UK), p. 221

Meta Research, Inc. (CA), p. 58 Metaphase (MO), p. 110 Metra Martech, Ltd. (UK), p. 221 Metric Studios (UT), p. 160

Metrix Research Sdn Bhd (Malaysia), p. 201 Metro Research Ltd. (UK), p. 221

Metroline Research Group, Inc. (ON), p. 179

Metromark Market Research, Inc. (SC), p. 148 Metromark Market Research, Inc. (Br.) (TX), p. 154

Metron Analysis S.A. (Greece), p. 192 Mexsurveys (Mexico), p. 202

Luca Meyer - Market Research (Italy), p. 197

MFORCE Research (IL), p. 90 MFour Mobile Research (CA), p. 57 MGT of America, Inc. (FL), p. 78 MGT of America, Inc. (Br.) (WA), p. 164 MGT of America, Inc. (Br.) (CA), p. 58 MGT of America, Inc. (Br.) (TX), p. 151

MI Pro (Norway), p. 204

MIA - Marketing Institute Limited (Romania), p. 206 MIA Marketing International Ltd. (Romania), p. 206

Miami Market Research, Inc. (FL), p. 77 Michael Cohen Group (NY), p. 124 Michigan Market Research (MI), p. 103

Microtab, LLC (GA), p. 82

Mid-lowa Interviewing, Inc. (IA), p. 94

Midlands Market Research LLC (SC), p. 148 Midlands-On-View (UK), p. 221 Midwest Inquiry, LLC (MN), p. 107 Midwest Video, Inc. (MI), p. 103 Milestone Ideas (DC), p. 73 Millennium Research, Inc. (MN), p. 107 The Miller Research Group, Inc. (IL), p. 90 Millward Brown (India), p. 195 Millward Brown (India), p. 195 Millward Brown (India), p. 195

Millward Brown ACSR - Beijing (China), p. 183 Millward Brown ACSR - Shanghai (China), p. 183 Millward Brown Asia Pacific (Singapore), p. 208 Millward Brown Australia - Melbourne (Australia), p. 171 Millward Brown Australia - Sydney (Australia), p. 171

Millward Brown Brazil (Brazil), p. 174 Millward Brown Chile (Chile), p. 181 Millward Brown Colombia (Colombia), p. 183

Millward Brown Czech Republic (Czech Republic), p. 184

Millward Brown Delfo Srl (Italy), p. 197 Millward Brown Denmark (Denmark), p. 184 Millward Brown East Africa Ltd (Kenya), p. 200 Millward Brown France SAS (France), p. 187 Millward Brown Germany (Ger.), p. 190 Millward Brown Germany GmbH (Ger.), p. 190 Millward Brown Hong Kong (Hong Kong), p. 193 Millward Brown Hungary Kft (Hungary), p. 193 Millward Brown Indonesia (Indonesia), p. 196 Millward Brown Ireland (Ireland), p. 196

Millward Brown Media Research Inc. (Korea, Republic of), p. 200

Millward Brown Mexico (Mexico), p. 202 Millward Brown Netherlands (Netherlands), p. 203

Millward Brown Malaysia (Malaysia), p. 201

Millward Brown Optimor (UK), p. 221 Millward Brown Peru (Peru), p. 204

Millward Brown Philippines (Philippines), p. 205 Millward Brown RI (Greece), p. 192 Millward Brown Rome srl (Italy), p. 197 Millward Brown Slovakia (Slovakia), p. 208 Millward Brown SMG/KRC (Poland), p. 205 Millward Brown South Africa (South Africa), p. 209 Millward Brown Spain - Barcelona (Spain), p. 210 Millward Brown Spain - Madrid (Spain), p. 210 Millward Brown Sweden (Sweden), p. 211 Millward Brown Taiwan (Taiwan), p. 211 Millward Brown Thailand (Thailand), p. 212 Millward Brown Turkey (Turkey), p. 212 Millward Brown UK - Warwick (UK), p. 221 Millward Brown UK Ltd (UK), p. 221 Millward Brown Ulster (UK) p. 221

Mindfield - Tech Innovation and Audience Insights (WV), p. 164 MindField Online Internet Panels (WV), p. 164

Mindfrog (CA), p. 60

Mindlab International Ltd (UK), p. 221 mindline GmbH (Ger.), p. 190 MindMeld Insights, LLC (GA), p. 82 MindMover Consumer Insight (UK), p. 221

Minatec Research Ltd (UK), p. 221

Mindscape (WI), p. 166 MindSearch (MA), p. 100

Mindset Creative Planning, Inc. (ON), p. 179 Mindseye Research Group (IL), p. 90 Mindspot Research (FL), p. 78 MindTake (Austria), p. 172 Miner & Co. Studio (NY), p. 124 Minkus & Associates (PA), p. 142 Mintel International (Japan), p. 200 Mintel International (NY), p. 124 Mintel International (UK), p. 221 Mintel International (Australia), p. 171

Mintel International (UK), p. 221

Mintel International (China), p. 183

Mintel International (IL), p. 90

Minter + Reid (CO), p. 67 Minter Research (Australia), p. 171 Mintz & Hoke (CT), p. 68 Mirador Research, LLC (MD), p. 97

MIRC Research Consultants Ltd (Cyprus), p. 184 Miriam Alexander Marketing Research (CA), p. 55

Misix, Inc. (IL), p. 90

Miskovic Research & Consulting (IL), p. 90

Phyllis Mitchell & Associates Pty Ltd (Australia), p. 171 Mitchell Research & Communications, Inc. (MI), p. 104

Mitcon Ltd (India) p. 195 Mitcon Ltd (Br.) (India), p. 195 Mitcon Ltd. (Br.) (India), p. 195 Mix Factory (France), p. 187 Mix Research(Russia), p. 207

MKH Mystery Shoppers b.v. (Netherlands), p. 203

MKS International (Luxembourg), p. 201 MM-Eye GmbH (Ger.), p. 190

MM-Eye Limited (UK), p. 221

MMR Consulting (Shanghai) Co. Ltd (China), p. 183 MMR Research Associates, Inc. (GA), p. 82 MMR Research Worldwide Ltd (UK), p. 221 MMR Research Worldwide Ltd (Br.) (UK), p. 221 MMR Research Worldwide, Inc. (NY), p. 124

MMR Strategy Group (CA), p. 55

MMRG (NJ), p. 114 MMRG (UK), p. 221 MNFORCE (Slovakia), p. 208 Mob4Hire (AB), p. 175

Mobile Research Labs, Ltd. (Israel), p. 197

MobileMeasure (China), p. 183

Modelos y Decisiones en Marketing, Saber S.A. (Argentina), p. 170

ModelPeople (IL), p. 90

Moder Research & Communications, Inc. (CA), p. 60

Moderating Magic (MN), p. 107 Moderators Etc., Inc. (FL), p. 78 Modern Day Scribe (MA), p. 102

Modern International Market Research Ltd. (MIMR) (China), p. 183

Modern Survey (MN), p. 107

MOI (NJ), p. 116

MOLA Market Research & Consulting, LLC (CA), p. 60 Molgren Research Associates, Inc. (MN), p. 107

The Momentum Group (MA), p. 102 Mona Doyle Consulting (PA), p. 142 Mondo Research (CA), p. 55 Money4talk (NY), p. 124

Mongolian Marketing Consulting Group, LLC (Mongolia), p. 202 Monheimer Institut GmbH Team fur Markt- und (Ger.), p. 190

Monitor Team S.r.l. (Italy), p. 197 Millyn Moore & Associates (VT) n 160 Moore & Associates, Inc. (MI), p. 103 Moore & Symons, Inc. (GA), p. 82 Moore Information, Inc. (OR), p. 139

Moore Research Services (PA), p. 139 Moore Research Services, Inc. (PA), p. 139 Morgan Search International (CA), p. 55

Morpace Asia-Pacific (China), p. 183 Morpace Inc. (MI), p. 103

Morpace Ltd. (UK), p. 221

Morph Research (Netherlands), p. 203 Morris Hargreaves McIntyre (UK), p. 221 Morrison & Morrison, Ltd. (KY), p. 95 Morristown Market Research (NJ), p. 114 Morrow Consulting Services (NJ), p. 114 Mosaic Retail Solutions (TX), p. 154

Motista (CA), p. 63

MOTIVACTION INTERNATIONAL (Netherlands), p. 203

Motivation Mechanics (PA), p. 142 MotiveQuest (NY), p. 124 MotorBrains (IL), p. 90 Mott MacDonald (UK), p. 221 Moulton Hall Ltd (UK), p. 221 Mountain Insight, Inc. (WI), p. 166

Mountain West Research Center (ID), p. 84 Movement Research & Consulting Nordic AB (Sweden), p. 211

mo'web GmbH (Ger.), p. 190 MP2 Research, LLC (CO), p. 67

MPS-Marketing Problem Solving Srl (Italy), p. 197

MQO Research (NL), p. 176 MQO Research (NS), p. 176 MQO Research (NB), p. 176 MR Data Corp. (WA), p. 163 Mr Sample Ltd (UK), p. 221

MR&S Market Research & Services GmbH (Ger.), p. 190 MRC Market Research Consulting GmbH (Ger.), p. 190 MRC-The Market Research Centre Ltd. (Greece), p. 192 MRD Market Research Department (MO), p. 109

MRI (Marketing Research Indonesia) (Indonesia), p. 196

MRIA (ON), p. 179 MROptimus (VA), p. 73 MRS Houston (TX), p. 158 m-s / Punkt Teststudios (Ger.), p. 190

m-s / Punkt Teststudios (Ger.), p. 190 m-s Teststudios Hamburg (Ger.), p. 190 m-s Teststudios Köln (Ger.), p. 191 m-s Teststudios Nürnberg (Ger.), p. 191 m-s Teststudios Stuttgart (Ger.), p. 191

MSB-Managing The Service Business (UK), p. 221

MSI International East, Inc. (PA), p. 142

MSI Marketing Research for Industry Ltd. (UK), p. 221

MSI-ACI Europe BV (Netherlands), p. 203

MSP Analytics (PA), p. 142 The MSR Group (NE), p. 111 MSW-ARS Research (NY), p. 124

mTAB (CA), p. 57

Mulberry Street Market Intelligence (CA), p. 58 Muller & Associati S.r.l. (Italy), p. 197

Gary Mullet Associates, Inc. (GA), p. 82

Multi Reso (QC), p. 181

Multicultural Solutions, Inc. (CA), p. 55

MultiDados (Portugal), p. 205 Multiscope (Netherlands), p. 203 Multi-sponsor Surveys, Inc. (NJ), p. 116 Multivariate Software, Inc. (CA), p. 55 Multivariate Solutions (NY), p. 124

Multivex-Sigma Dos, Guatemala Sigma Dos (Guatemala), p. 193

Murmur Research (UK), p. 221 J.P. Murphy & Company (NJ), p. 116

Murphy Marketing Research/TrendTown (WI), p. 167

Murphy Research Insight (MN), p. 107 Murphy Research, Inc. (CA), p. 55

Murray Hill National Dallas (TX), p. 154

Muse Consulting Inc (CA), p. 55 Muse Research (UK), p. 221 Mustard (UK), p. 221

Mustel Group Market Research (BC), p. 175

MV2 Conseil (France), p. 187

MVB The Hague (Netherlands), p. 203

MWM Marketing Research and Consulting (IL), p. 90

myCLEARopinion Panel (MI), p. 104 MyPoints.com, Inc. (CA), p. 63 Mystery Shopper Pros (FL), p. 76 Mystery Shoppers Ltd (UK), p. 221 Mystery Shoppers, Inc. (TN), p. 149 Mystery Shopping Canada (BC), p. 175 MYSTERYPANEL (Ger.), p. 191

My-Take (MA), p. 102 MZA Ltd. (UK), p. 221 Mzinga (MA), p. 100

N

N2 Qualitative Marketing Research (NJ), p. 114 Naether Marktforschung GmbH (Ger.), p. 191 Nagy Research- Algeria (Algeria), p. 170

Nagy Research- Egypt (Egypt), p. 185 Nagy Research- KSA (Saudi Arabia), p. 207 Nagy Research MEACRO (Egypt), p. 185 Nagy Research MEACRO (Jordan), p. 200 Nagy Research MEACRO (Saudi Arabia), p. 207 Nagy Research- Tunisia (Tunisia), p. 212 Nagy Research- UAE (UAE), p. 213 NAI Realvest (FL), p. 78 NameLab Inc. (CA), p. 63 NameQuest, Inc. (AZ), p. 49 Nametag® International, Inc. (MN), p. 107 The Nashville Research Group, LLC (TN), p. 150 NatCen Social Research (UK), p. 221 National Data Research, Inc. (IL), p. 90 National Data Research, Inc. (IL), p. 90 National Field & Focus, Inc. (MA), p. 100 National Field Services - Melbourne (Australia), p. 171 National Field Services - Sydney (Australia), p. 171 National Marketing Research of California (CA), p. 55 National Research Corporation (NE), p. 110 National Schools Partnership (UK), p. 221 National Service Research (TX), p. 154 National Survey Research Center (OH), p. 135 Navarro Market Research (Argentina), p. 170 Navigator Research, Planning & Communication (UK), p. 221 NAXION (PA), p. 142 NBS Research (UK), p. 221 NCSS (UT), p. 160 The NDP Group (Japan), p. 200 N-Dynamic Market Research (China), p. 183 Nearpod (FL), p. 77 Nebu (Netherlands), p. 203 Nebu USA (CT), p. 68 Neifert Data Services (PA), p. 142 Nelson Recruiting, Inc. (CA), p. 55 Nelson Research, Inc. (NY), p. 124 NEMS Market Research Ltd. (UK), p. 221 N-equals Vietnam (Vietnam), p. 227 Nes & Bull-Hansen AS (Norway), p. 204 Netpop Research, LLC (CA), p. 63 Netquest (Spain), p. 210 Netquest (Spain), p. 210 Netquest (Mexico), p. 202 Netquest (Brazil), p. 174 Netquest (PA), p. 144 Netquest (Chile), p. 181 NetReflector (WA), p. 163 Net-SB, Ltd. (Bulgaria), p. 174 NETSURVEY Sweden AB (Sweden), p. 211 Network Research (FL), p. 80 Network Research & Marketing Ltd (UK), p. 221 Network Research Field Services (ON), p. 179 Neuro - Insight (NY), p. 124 Neurospire, Inc. (NC), p. 131 New Age Media Systems, Inc. (NY), p. 124 New American Dimensions (CA), p. 55 New Directions Consulting, Inc. (NY), p. 124 New England Focus Group (MA), p. 101 New England Interviewing (NH), p. 111 New England Marketing Research, Inc. (CT), p. 70 New England Opinion (RI), p. 148 New Focus Pty Research - Melbourne (Australia), p. 171 New Focus Pty Research - Sydney (Australia), p. 171 New Focus Research Pty - Adelaide (Australia), p. 171 New Leafe Research (PA), p. 144 The New Marketing Network, Inc. (IL), p. 90 New Markets Advisors (MA), p. 101 New Orleans Perspectives (LA), p. 96 New Paradigms Research Ltd. (UK), p. 221 New South Research (AL), p. 48 The New Wave Research (Israel), p. 197 NEW WORLD Global Research (FL), p. 77 New York Consumer Center / Consumer Centers of New York and

New Jersey (NY), p. 124 NewEdge (WA), p. 164 NewGrowth Consulting, Inc. (WA), p. 163 Newlann Mystery Shopping (UK), p. 221 The Newman Group, Ltd. (CA), p. 63 Newman Marketing Research (PA), p. 144 Alan Newman Research (VA), p. 160 NewMR(Russia), p. 207 NewProductWorks (MI), p. 104 Newton-Evans Research Co., Inc. (MD), p. 97 Next Level Research (GA), p. 82 Next Market Research (IL), p. 90 Next Step Consulting (WA), p. 163 NextON Services (UAE), p. 213 nextpractice GmbH (Ger.), p. 191 Nexus Research (Australia), p. 171 nfpSynergy (UK), p. 221 Niccolo M Group(Russia), p. 207 NICE Research & Consulting (Korea, Republic of), p. 200 Nicholas Research Associates International, Inc. (NY), p. 124 Nichols Research - Fremont/East Bay Area (CA), p. 63 Nichols Research - Fresno/Central California (CA), p. 51 Nichols Research - San Francisco (CA), p. 63 Nichols Research - San Jose/Silicon Valley (CA), p. 63 Nielsen (MD), p. 97 The Nielsen Company - Argentina (Argentina), p. 170 The Nielsen Company - Australia (Australia), p. 171 The Nielsen Company - Baltics (Lithuania), p. 201 The Nielsen Company - Bangladesh (Bangladesh), p. 173 The Nielsen Company - Belgium (Belgium), p. 173 The Nielsen Company - Brazil (Brazil), p. 174 The Nielsen Company - Bulgaria (Bulgaria), p. 174 The Nielsen Company - Canada (ON), p. 179 The Nielsen Company - Chile (Chile), p. 181 The Nielsen Company - China (China), p. 183 The Nielsen Company - Croatia (Croatia), p. 184 The Nielsen Company - Cyprus (Cyprus), p. 184 The Nielsen Company - Estonia (Estonia), p. 185 The Nielsen Company - France (France), p. 187 The Nielsen Company - Germany (Frankfurt) (Ger.), p. 191 The Nielsen Company - Germany (Hamburg) (Ger.), p. 191 The Nielsen Company - Hong Kong (Hong Kong), p. 193 The Nielsen Company - India (India), p. 195 The Nielsen Company - Indonesia (Indonesia), p. 196 The Nielsen Company - Italia (Italy), p. 197 The Nielsen Company - Kazakhstan (Kazakhstan), p. 200 The Nielsen Company - Latvia (Latvia), p. 201 The Nielsen Company - Malaysia (Malaysia), p. 201 The Nielsen Company - Mexico (Mexico), p. 202 The Nielsen Company - Morocco (Morocco), p. 202 The Nielsen Company - New Zealand (New Zealand), p. 204 The Nielsen Company - Norway (Norway), p. 204 The Nielsen Company - Oman (Oman), p. 204 The Nielsen Company - Phillipines (Philippines), p. 205 The Nielsen Company - Poland (Poland), p. 205 The Nielsen Company - Portugal (Portugal), p. 205 The Nielsen Company - Romania (Romania), p. 206 The Nielsen Company - Russia(Russia), p. 207 The Nielsen Company - Singapore (Singapore), p. 208 The Nielsen Company - Slovenia (Slovenia), p. 208 The Nielsen Company - South Africa (South Africa), p. 209 The Nielsen Company - South Korea (Korea, Republic of), p. 200 The Nielsen Company - Taiwan (Taiwan), p. 211 The Nielsen Company - Turkey (Turkey), p. 212 The Nielsen Company - UAE (UAE), p. 213 The Nielsen Company - USA (New York) (NY), p. 124 The Nielsen Company - Vietnam (Vietnam), p. 227 The Nielsen Company - Czech Republic (Czech Republic), p. 184 The Nielsen Company - Greece (Greece), p. 192 The Nielsen Company - UK (UK), p. 221 Nielsen Consumer Neuroscience (MA), p. 101

Nimble Marketing Research (TX), p. 151 Nimbus Online, Inc. (WA), p. 163 NIPO Software (Netherlands), p. 203 Nitty Gritty (Australia), p. 171 NMG Consulting (UK), p. 221 NMI (PA), p. 144 NMS Market Research s.r.o. (Czech Republic), p. 184 NMS Market Research SR (Slovakia), p. 208 No Ties BV Online Research Solutions (Netherlands), p. 203 Noble Insight, Inc. (GA), p. 82 NODO (Mexico), p. 202 Nolan Research (AL), p. 48 NOMESIS - Ricerche e soluzioni de marketing (Italy), p. 197 Nooro Online Research (ON), p. 179 Nordic Tabulation AB (Sweden), p. 211 Nordic Viewpoint (Sweden), p. 211 Norfakta Markedsanalyse AS (Norway), p. 204 Normal Modes (TX), p. 158 NORS Surveys, Inc. (FL), p. 77 Norstat Denmark (Denmark), p. 185 Norstat Deutschland GmbH (UK), p. 221 Norstat Estonia (Estonia), p. 185 Norstat Finland (Finland), p. 185 Norstat Latvia (Latvia), p. 201 Norstat Lithuania (Lithuania), p. 201 Norstat Norway HQ (Norway), p. 204 Norstat Poland (Poland), p. 205 Norstat Sweden (Sweden), p. 211 Norstat UK Ltd (UK), p. 221 North American Testing Organization (CA), p. 55 North Star Marketing (PA), p. 140 North Star Research (IL), p. 90 The NorthStar Group (OK), p. 137 Northstar Research Partners (NY), p. 124 Northstar Research Partners (UK) Ltd (UK), p. 222 NorthView Research Group (WA), p. 163 Northwest Insights (WA), p. 163 Northwest Research Associates (WI), p. 164 Novasel Associates (NY), p. 124 NovaTest (France), p. 187 Novo Knowledge (Dominican Republic), p. 185 The NPD Group, Sucursal en España (Spain), p. 210 The NPD Group (ON), p. 179 The NPD Group Worldwide - France (France), p. 187 The NPD Group, Inc. (NY), p. 124 The NPD Group, Inc. (Ger.), p. 191 The NPD Group, Inc. (Italy), p. 197 The NPD Group, Inc. (Br.) (TX), p. 158 The NPD Group, Inc. (Br.) (NC), p. 130 The NPD Group, Inc. (Br.) (IL), p. 90 The NPD Group, Inc. (Br.) (NY), p. 124 The NPD Group, Ltd. (UK), p. 222 NRG Research Group (MB), p. 176 NRG Research Group (AB), p. 175 NRG Research Group (BC), p. 175 NSON Opinion Strategy (UT), p. 160 NTF Group (Australia), p. 171 Nuance (TX), p. 154 Nucleus Marketing Lab (AZ), p. 49 Nucleus Services (India), p. 195 Nueva Investigacion (Spain), p. 210 Nufer Marketing Research, Inc. (CA), p. 55 NUI AB (Sweden), p. 211 Numbers International Pty Ltd. (Australia), p. 171 Numero Blu Servizi SpA (Italy), p. 197 Nunwood European Office (UK), p. 222 Nunwood European Office (UK), p. 222 The Nursery Research & Planning (UK), p. 222 NuStats (TX), p. 151 NV Lodge Service - React Belgium SA (Belgium), p. 173 nVision Research (CO), p. 67 NWA Social & Market Research (UK), p. 222

Nikkei Research (Japan), p. 200

Nima Hunter Inc. (NY), p. 124

37



0+K Research(Russia), p. 207 Oakdale Engineering (PA), p. 147 Oakham Research Limited (UK), p. 222 OBI Creative (NE), p. 111 Objective Focus Limited (UK), p. 222 ObjectPlanet AS (Norway), p. 204

Observation Baltimore (MD), p. 97

The Observatory Studios (UK), p. 222

Occam Insight Ltd (UK), p. 222 Oceanof Panels (India), p. 195

O'Connell Group, LLC (CT), p. 68

O'Connell Group, LLC (Br.) (MO), p. 110

Stanford H. Odesky and Associates (OH), p. 137

OdinText Inc. - Text Analytics (CT), p. 70

Odney (ND), p. 131

Odney (ND), p. 131

O'Donnell Company (CT), p. 69

O'Donnell Consulting (PA), p. 144

O'Donnell Programming and Development Co. (CT), p. 69

Offerwise (VA), p. 74

OfficeReports (Denmark), p. 185

Oklahoma Market Research (OK), p. 137

oko (UK), p. 222

The Olinger Group, Inc. (LA), p. 96

Oliver Wyman (MA), p. 101

Olivetree Research (OH), p. 134

Olson Research Group, Inc. (CA), p. 63

Olson Research Group, Inc. (PA), p. 144

Olson Zaltman (PA), p. 147

OMB Research (UK), p. 222

Omega Group LLC (PA), p. 144

OMI (Online Market Intelligence)(Russia), p. 207

OmniCom Research Pty. Ltd. (Australia), p. 171

OmniQuest GmbH (Ger.), p. 191

Omnisis Ltd. (UK), p. 222

OmniTrak Group, Inc. (HI), p. 84

On Balance Research (GA) n 82

On Point Strategies (IA), p. 94

On Your Mark Research (TX), p. 151

100% Market Research (Mexico), p. 202

1Lotus Market Research (India), p. 195

1 World Online (CA) p. 60

1-800 We Answer (NY), p. 125

O'Neil Associates, Inc. (AZ), p. 49

OnePoint Global (NY), p. 125

OnePoint Global, Inc (SC), p. 148

OnePoll (UK) n 222

OneVoice Research (UK), p. 222

Online Solutions (Bulgaria), p. 174

Online Survey Solution (TN), p. 150

On-Site Evaluations (OH), p. 137

Onsite Research Solutions Ltd. (UK), p. 222

On-Site Research, Inc. (TX), p. 158

Onswitch Ltd (UK), p. 222

OnTime Transcriptions (FL), p. 79

The Open Mind Research Group (Australia), p. 171

Open Mind Strategy, LLC (NY), p. 125

Open World (Netherlands), p. 203

OpenText (ON), p. 179

Opinea (France), p. 187

Opinion Access, LLC. (NY), p. 125

Opinion Analysts, Inc. (TX), p. 151

Opinion Centers America (OH), p. 135

Opinion Dive Market Research and Consulting (MN), p. 107

Opinion Dynamics Corp. (MA), p. 101

Opinion Leader Research Ltd. (UK), p. 222

Opinion Matters (UK), p. 222

Opinion Perduco AS (Norway), p. 204

The Opinion Research Business Ltd. (ORB) (UK), p. 222

Opinion Research of California (CA), p. 55

Opinion Research Services Ltd (UK), p. 222

Opinion Search (MI), p. 104

Opinion Studies (CA), p. 65

Opinion Window (Czech Republic), p. 184

Opinion Window (FL), p. 80

OpinionAmerica Group, LLC (NJ), p. 114

OpinionLab (IL), p. 90

Opinionmeter International (CA), p. 63

Opinionpanel Ltd (UK), p. 222

OpinionRoute LLC (OH), p. 135

Opinions Unlimited - Houston (TX), p. 158

Opinions, Ltd. - Akron (OH), p. 131

Opinions, Ltd. - Atlanta (GA), p. 82

Opinions, Ltd. - Buffalo (NY), p. 117

Opinions, Ltd. - Chicago West (IL), p. 90

Opinions, Ltd. - Chicago (IL), p. 91

Opinions, Ltd. - Chicago North (IL), p. 91

Opinions, Ltd. - Chicago South (IL), p. 91

Opinions, Ltd. - Cleveland (OH), p. 135

Opinions, Ltd. - Cleveland (OH), p. 136

Opinions, Ltd. - Dallas (TX), p. 154

Opinions, Ltd. - Dallas (TX), p. 154

Opinions, Ltd. - Denver (CO), p. 67

Opinions, Ltd. - Headquarters (OH), p. 136

Opinions, Ltd. - Indianapolis (IN), p. 94

Opinions, Ltd. (Los Angeles) (CA), p. 55

Opinions, Ltd. - Los Angeles, CA (CA), p. 55

Opinions, Ltd. - Louisville (IN), p. 95

Opinions, Ltd. - Miami (FL), p. 77

Opinions, Ltd. - NYC/NJ (NJ), p. 114 Opinions, Ltd. - NYC/NJ (NJ), p. 125

Opinions, Ltd. - Philadelphia (PA), p. 144

Opinions, Ltd. - Pittsburgh (PA), p. 139

Opinions, Ltd. - Portland (WA), p. 164

Opinions, Ltd. - Raleigh-Durham (NC), p. 131

Opinions, Ltd. - Rochester (NY), p. 128

Opinions, Ltd. - Sacramento (CA), p. 58

Opinions, Ltd. - San Francisco (CA), p. 63

Opinions, Ltd. - Seattle (WA), p. 163

Opinions, Ltd. - Tampa (FL), p. 79

Opinions, Ltd. - Tucson (AZ), p. 50 Opinions, Ltd. - Washington, D.C. (MD), p. 74

OpinionWorks (MD), p. 96

Opinium Research (UK), p. 222 Oppenheim Research (FL), p. 78

OPTEM (France), p. 187

Optimal Strategix Group (PA), p. 147

Optimisa Research Ltd. (UK), p. 222 Optimum Solutions Corp. (NY), p. 125

Oraclepoll Research Ltd. (ON), p. 180

Oraclepoll Research Ltd. (Br.) (ON), p. 179

ORC International (Australia), p. 171

ORC International (NJ), p. 116

ORC International - Boston (Br) (MA), p. 101

ORC International - London (UK), p. 222

ORC International: Chicago Area (IL), p. 91

ORC International: Cincinatti (OH), p. 134

ORC International: Hong Kong (Hong Kong), p. 193

ORC International: Minneapolis (MN), p. 107

ORC International: New York (NY), p. 125

ORC International: Shanghai (Singapore), p. 208

ORC International: Singapore (Singapore), p. 208

ORC INTERNATIONAL'S CARAVAN® (NJ), p. 116

ORCfieldandtab (UK), p. 222

ORCO S.A. - Operational Research Consultants (Greece), p. 192

Org-Quest Research Ltd. (Bangladesh), p. 173

ORI (VA), p. 74

Orion Marketing Research (NB), p. 176

ORIS-Objektif Research & Information Services (Turkey), p. 212

Orman Guidance, Inc. (MN), p. 107

The OSR Group (CA), p. 63

Al Ossip Marketing Research Consulting (NY), p. 125

Osterman Research, Inc. (WA), p. 163

Otantatutkimus Oy (Finland), p. 185

Ottum Research & Consulting (MI), p. 104

Outlook Research & Planning Pty Ltd (Australia), p. 171

Outpoint Consulting (IL), p. 91

Outsmart Marketing (MN), p. 107

Outsource Marketing (MN), p. 107

OvationMR (NY), p. 125

Over the Shoulder (IL), p. 91

Overbrook Research (MI), p. 104

The Oxford Partnership (UK), p. 222

Oxygen Brand Consulting (UK), p. 222

OZ INFO Pty Ltd (Australia), p. 171

P & L Research, Inc. (CO), p. 67

P&K Research (IL), p. 91

P&K Research (Br.) (TX), p. 154

P&K Research (Br.) (CA), p. 57

P&K Research (Br.) (FL), p. 79

P&K Research (Br.) (NY), p. 125

P.K. Data (GA), p. 82

P2Sample (GA), p. 82 Pace & Partners (MI), p. 104

Pacific Forecasting Systems (CA), p. 63

Pacific Market Research (WA), p. 163

Pacific Research, Inc. (CA), p. 55

Packaged Facts (MD), p. 74 Pakistan Institute of Public Opinion (Pakistan), p. 204

Palma Companies (CA), p. 65

The Palmerston Group (ON), p. 179

Palshaw Measurement (CA) n 63

Pammer Research, Inc. (IL), p. 91 Pan Arab Research Center - Bahrain (Bahrain), p. 172

Pan Arab Research Center - Eqypt (Egypt), p. 185

Pan Arab Research Center - Kuwait (Kuwait), p. 201

Pan Arab Research Center - Lebanon (Lebanon), p. 201 Pan Arab Research Center - Saudi Arabia (Saudi Arabia), p. 207

Pan Arab Research Center - UAE (UAE), p. 213

Pan Arab Research Center- Jordan (Jordan), p. 200 Pan Arab Research Center- Oman (Oman), p. 204

Pan Arab Research Center- Qatar (Qatar), p. 206

Paneland Market Research & Consulting Co., Ltd. (China), p. 183

Pan Arab Research Center-Riyadh (Saudi Arabia), p. 207 Pan Research, Ltd. (Ireland), p. 196

Panalytics Research Group Inc. (BC), p. 175

Panel Direct (PA), p. 144

Panelbase (UK), p. 222

Panoptika Inc. (ON), p. 179 Paradigm (NY), p. 125

Paradigm Solution Corp. (NE), p. 111

Paramount Market Publishing, Inc. (NY), p. 128 Park Lane Research (UK), p. 222

Parks Associates (TX), p. 154 Partner Research Consulting GmbH (Ger.), p. 191

Partners & Schorr (FL), p. 80 Partners In Brainstorms, Inc. (AZ), p. 49

Partners In Research, Inc. (NJ), p. 114

Passerelles (France), p. 187

Colleen Paterson Research Associates Inc. (ON), p. 179 The Pathfinder Company (CA), p. 63 Pathfinder Innovation (MA), p. 101

Patmore Slade Horizons (UK), p. 222

Patricia M. Kirmayer Qualitative Market Research (CT), p. 68

Patrick Research (TN), p. 150 Patterson Market Research (Australia), p. 171

Pavlovic Strategy Consulting LLC (NJ), p. 116 PCP Market Research Consultants (UK), p. 222

PDPC, Ltd. (CT), p. 68 Peachtree Consulting Group, Inc. (GA), p. 82

Peak Answers Ltd (UK), p. 222 Peanut Labs, Inc. (CA), p. 63

Pearl Strategy and Innovation Design (ON), p. 179

Pearson Research (CA), p. 63 Pearson Research Interviewing (IA), p. 94 Pearson, S.A. de C.V. (Mexico), p. 202 PEGUS Research (UT), p. 160 Penn and Associates, Inc. (OH), p. 136 Penn. Schoen and Berland (DC), p. 74 The People Partnership (UK), p. 222 People People UK (UK), p. 222 People Research Partner srl (Italy), p. 197 PeoplePeople UK (UK), p. 222 Peoples Marketing Insights, LLC (GA), p. 82 PeopleTalk Qualitative Research (MA), p. 101 Percept Research Inc. (NC), p. 129 Perception Analytics, Inc. (AZ), p. 49 Perception Research Inc. (ON), p. 179 Perception Research Services Intl-Singapore (Singapore), p. 208 Perception Strategies, Inc. (IN), p. 94 Perceptions... and Realities®, Inc. (NY), p. 125 Perceptive Insight Market Research (Ireland), p. 196 Percy & Company Research (LA), p. 95 PereaSearch (TX), p. 159 Perfil Latam Research (Argentina), p. 170 The Performance Edge (UT), p. 160 The Performance Group, Inc. (IN), p. 93 Performance Insights (NV), p. 111 Performance Research (RI), p. 147 Perimeter Research Inc (GA), p. 82 Periscope Ltd. (UK), p. 222 PERISCOPE S.r.I. (Italy), p. 197 Perks.com (AR), p. 50 Perleberg Pharma Partner (Ger.), p. 191 Person to Person Quality (VA), p. 74 Persona.ly (Israel), p. 197 Personal Marketing Research, Inc. (IA), p. 94 Personal Opinion, Inc. (KY), p. 95 Perspective Research Services (UK), p. 222 Perspectives Consulting Group (MI), p. 104 Persuadable Research Corporation (MI), p. 104 Peters Marketing Research, Inc. (MO), p. 110 The Petrulio Consultants (MO), p. 110 Pexel Research Services (UK), p. 222 PFC Opinion Research (NY), p. 125 Pfeifer Market Research, Inc. (TX), p. 152 Phantom Group SRL (Romania), p. 206 Phantom Shopping (Hungary), p. 193 Phase 5 (ON), p. 179 Phase 5 (Br.) (ON), p. 176 PhaseOne (CA), p. 55 PHD Research (UK), p. 222 PHG Retail Services (OH), p. 134 Phi Power Communications (NY), p. 125 Philips & Associates, Inc. (MO), p. 110 Phoenix Marketing International (NY), p. 128 Phoenix MRC Limited (UK), p. 222 Phoenix MRC Limited (UK), p. 222 The Phone Unit (UK), p. 222 PhoneResearch GmbH & Co. KG (Ger.), p. 191 Pick Research Solutions, Inc. (PA), p. 147

Pickersgill Consultancy & Planning (UK), p. 222 Pink Tweed Market Research (OK), p. 138 Pinnacle Financial Strategies (TX), p. 158 Pinnacle Marketing Management, LLC (MD), p. 97 Pinnacle Research Group, LLC (MO), p. 110 Pinnion Inc (WA), p. 163

PinPoint Research (CA), p. 63 Pioneer Suite (UK), p. 222 Pioneer Transcription Services (CA), p. 59 Pi-Space (UK), p. 222 Pitiusa Design S.L. (Spain), p. 210 Pittsburgh Fieldworks (PA), p. 147 Pivotal Research (AB), p. 175 Pixel Research (Indonesia), p. 196 PixStori™ (NY), p. 114

Planet Latino Market Intelligence, Inc. (FL), p. 77 Planning Shop International (UK), p. 222 Platinum Research (Italy), p. 198 Platypus Research Ltd (UK), p. 222 PlayLab (NY), p. 125 PlayScience (NY), p. 125 Plaza Research-Atlanta (GA), p. 82 Plaza Research-Chicago (IL), p. 91 Plaza Research-Dallas (TX), p. 154 Plaza Research-Denver (CO), p. 67 Plaza Research-Fort Lauderdale (FL), p. 76 Plaza Research-Houston (TX), p. 158 Plaza Research-Las Vegas (NV), p. 111 Plaza Research-Los Angeles (CA), p. 55 Plaza Research-New York (NJ), p. 125 Plaza Research-Philadelphia (NJ), p. 144 Plaza Research-Phoenix (AZ), p. 49 Plaza Research-San Diego (CA), p. 60 Plaza Research-Tampa (FL), p. 79 Plunkett Communications Inc. (ON), p. 179 Plunkett Research, Ltd. (TX), p. 158 Plus Four Market Research Limited (UK), p. 222 Plus Research Solutions (Turkey), p. 212 Plus Sign Market Research (PA), p. 144 PM & Partner Marketing Consulting GmbH (Ger.), p. 191 PM Market Research LLC (WI), p. 164 PMcR Research (NJ), p. 114 PMF Planmarktforschung GmbH (Ger.), p. 191 PMR - Partners in Marketing Research (Netherlands), p. 203 POINT Research & Marketing Consultancy (UAE), p. 213 Point-Blank International (Ger.), p. 191 Polk-Lepson Research Group (PA), p. 147 POLLARA (ON), p. 179 POLLARA (Br.) (BC), p. 175 Pope Qualitative Research, Inc. (MD), p. 74 Portable Insights (RI), p. 148 Scott Porter Research & Marketing (UK), p. 223

PollBuzzer (MA), p. 101 Pollfish (NY), p. 125 the polling company™, inc. (DC), p. 74 Pollion GmbH (Ger.), p. 191 The Pollux Group (CA), p. 65 Pook Fieldwork Itd (UK), p. 222

PortiCo Research, Inc. (IL), p. 91 Portland Research Group (ME), p. 96

PortMA (ME), p. 96

Potomac Incorporated (MD), p. 74 Powell Research & Planning (Australia), p. 171 Power Decisions Group, Inc. (CA), p. 63 Power Marketing Research (MI), p. 104

Powr of You (UK), p. 223 Poza Consulting Services (CA), p. 55 PPCR Market Research (UK), p. 223 PPL Insights (UK), p. 223

ppm factum research s.r.o. (Czech Republic), p. 184 Practical Imagination Enterprises (NJ), p. 114 Practical Strategies, Inc. (WI), p. 167 Pragmatic Research, Inc. (MO), p. 110 Pragmatic Solutions for Marketing (FL), p. 79 Pranses Research Services (NJ), p. 114

PRAXIS (France), p. 187 PRB Research LLC (NY), p. 128 Precipio Solutions (CT), p. 69 Precision Opinion (NV), p. 111 Precision Research, Inc. (IL), p. 91 Precision Sample (CO), p. 67 Prediki Prediction Services (Austria), p. 172

Prell Organization (MO), p. 110 Premier Service Inc. (QC), p. 181

Premier Transcription Service (TX), p. 154 Premier Viewing Facilities Europe (UK), p. 223

Prescient Ltd (UK), p. 223

Prescott & Associates (PA), p. 147 Presence Mystery Shopping (France), p. 187

Presight (UK), p. 223 Press Ganey (IL), p. 91

PricewaterhouseCoopers (UK), p. 223 The Pricing Analytic Group (OH), p. 136 Primary Intelligence (UT), p. 160 Primary Point, Inc. (MA), p. 101 Prime Marketing Concepts Inc. (SC), p. 84 Primer Research, Inc. (NV), p. 111

Princeton Research & Consulting Center (NJ), p. 116

Priority Metrics Group (SC), p. 148 Priority Research Ltd (UK), p. 223

Prince Market Research (TN), p. 150

Princeton National Surveys (NJ), p. 116

Prism (UK), p. 223

Prism Research (Bosnia and Herzegovina), p. 173 PRM Market Internacional (Spain), p. 210

Probe Healthcare (India), p. 195 Probe Market Intelligence (Botswana), p. 173

Probe Research Services, Inc. (WI), p. 167 Probe Research, Inc. (NY), p. 125 PROBE S. R. L. (Italy), p. 198 Probit Research (TX), p. 159 Prodata Partners Ltd. (UK), p. 223 PROdata Team, Inc. (TX), p. 154 Prodatos S.A. (Costa Rica), p. 184

Product Acceptance & Research (PAR) (IN), p. 93

Product Dynamics Division (IL), p. 91 Product Evaluations, Inc. (IL), p. 91 Product Evaluations/FoodView 360 (IL), p. 91 Product Insights, Inc. (FL), p. 78 product perceptions (UK), p. 223 Product Ventures (CT), p. 68

Production Transcripts (CA), p. 55

Produkt + Markt-Gesellschaft fur Marktforschung (Ger.), p. 191

Professional Field Service (FL), p. 76 PROFIL Marketingforschung GmbH (Ger.), p. 191 Profile Marketing Research, Inc. (FL), p. 80 Progressive Partnership Ltd (UK), p. 223 Progressive View on Scotland (UK), p. 223

Promise (UK), p. 223

Promise Communispace (UK), p. 223 Promise Consulting, Inc. (OH), p. 134 Propeller Insights (CA), p. 55 Propeller Research (UK), p. 223

ProSense Consumer Research Center (AZ), p. 50 Prospect Consulting Ltd. (UK), p. 223

Protel Fieldwork (UK), p. 223 Proteus Research Corp. (MA), p. 101 Protobrand (MA), p. 101 Provalis Research (QC), p. 181 Provoke Insights (NY), p. 125 PRR, Inc. (WA), p. 163 PRS IN VIVO (NJ), p. 114 Pryor Marketing, Inc. (AR), p. 50

psycom (Ger.), p. 191

Protean Strategies Inc. (ON), p. 179

Psyma Business Research China, Ltd. (China), p. 183 Psyma Iberica Marketing Research S.L. (Spain), p. 210

Psyma International, Inc. (PA), p. 144 Psyma Praha s.r.o. (Czech Republic), p. 184 Psyma Research + Consulting GmbH (Ger.), p. 191 PT Acorn Konsultan (Indonesia), p. 196 PTG (PreTesting Group) (NJ), p. 115 PTPA Media Inc. (ON), p. 179

Public Opinions Inc. (ON), p. 176 Public Perspectives (UK), p. 223 Public Policy Research Lab (LA), p. 95 Pulse On America, Inc. (NY), p. 125

Pulse Research (OR), p. 139 PulseBack (VT), p. 160

Pulso Mercadologico S.C. (Mexico), p. 202

Punctum (Argentina), p. 170 Purchased (MA), p. 101

Purple Corporation - Qualitative Recruitment Services (Australia), p. 171

Purple Market Research Ltd. (UK), p. 223

Puzzle (France), p. 187 PVR Research, Inc. (GA), p. 82 PwC Research - Belfast (Ireland), p. 196 PwC Research - Leeds (UK), p. 223 PwC Research - London (UK), p. 223

0

Q & A Focus Suites (CA), p. 63

Q & A Focus Suites on the Plaza (MO), p. 109

Q & A Research, Inc. (CA), p. 63

Q | Agentur für Forschung GmbH (Ger.), p. 191

Q Market Research Software (Australia), p. 171

Q Scores (NY), p. 125

Q Solutions, Inc. (Mexico), p. 202

Q&M Research, Inc. (IL), p. 91

Q2 Insights, Inc (Br) (LA), p. 96

Q2 Insights, Inc. (CA), p. 60

QEAN Group (CO), p. 67

qed market research (Greece), p. 193

Qessential Medical Market Research, LLC (NH), p. 112

Q-FI Solutions (ON), p. 179

Qindice S.L. (Spain), p. 210

Q-Insights (CA), p. 55

Q-Oasis, LLC (CA), p. 63

QPSMR Ltd. (UK), p. 223

QQFS (Qualitative/Quantitative Fieldwork Services) (Sweden), p. 211

211

QQQ Software, Inc. (VA), p. 74

QRC Inc. (CO), p. 65

QRi Consulting (UK), p. 223

QRS Market Research (UK), p. 223

QRS Market Research Ltd (UK), p. 223

Q-Set, Inc. (SD), p. 149

QSI Specialists (NV), p. 111

QSR International (Americas) Ltd. (MA), p. 101

QT S.r.l./Recerche per il marketing (Italy), p. 198

Quad Graphics (WI), p. 167

Quadrangle (UK), p. 223

Quaestio - Consultoria e Estudos de Mercado, Lda. (Portugal), p. 205

QualCore.com Inc. (MN), p. 107

QualiData Research Inc. (NY), p. 125

QualiQuanti (France), p. 187

Qualitative Research Consultants Association (MN), p. 107

Qualitative & Quantitative Research (CA), p. 57

Qualitative Coordination (AB), p. 175

Qualitative Intelligence (FL), p. 79

The Qualitative Lab - London (UK), p. 223

Qualitative Quest(Russia), p. 207

Qualitest AG (Switzerland), p. 211

Quality Assessments Mystery Shoppers, Inc. (OH), p. 134

Quality Fieldwork & Research Services (UK), p. 223

Quality Information Center (NY), p. 125

Quality Recruiting Services (MN), p. 107

Quality Research (Belgium), p. 173

Quality Solutions, Inc. (OH), p. 136

QualQuant Signals (NJ), p. 115

Qualtrics (UT), p. 160

Quanttitudes, LLC (FL), p. 77

Quantum Fieldwork Argentina (Argentina), p. 170

Quantum Insights (CT), p. 69

Quantum Market Research (CA), p. 63

Quarry Integrated Communications Inc. (ON), p. 179

QuenchTec Limited (UK), p. 223

The Quest for Best Mystery Shoppers (TN), p. 149

Quest Global Research (ON), p. 179

Quest Insight (OH), p. 134

Quest Marketing Group (FL), p. 79

Quest Opinions (MA), p. 101

www.quirks.com

QuestBack Group, Inc. (CT), p. 68

Quester (IA), p. 94

Questia Group (Romania), p. 206

QuestionPro Audience (IL), p. 91

QuestionPro, Inc. (WA), p. 163

Questions, Inc. (OH), p. 136

QuestManager (NY), p. 125

QuestMark Strategic Research, Inc. (IN), p. 94

QuestMetrics (Australia), p. 172

Quick Tab Associates, Inc. (PA), p. 144

Quick Tally Audience Response Systems, Inc. (CA), p. 55

Quick Test/Heakin (FL), p. 80

Quick Test/Heakin (Akron) (OH), p. 132

Quick Test/Heakin (Atlanta) (GA), p. 82

Quick Test/Heakin (Baltimore) (MD), p. 97

Quick Test/Heakin (Boston) (MA), p. 101

Quick Test/Heakin (Chicago) (IL), p. 91

Quick Test/Heakin (Dallas) (TX), p. 154 Quick Test/Heakin (Detroit) (MI), p. 104

Quick Test/Heakin (Greensboro) (NC), p. 130

Quick Test/Heakin (Houston) (TX), p. 158

Quick Test/Heakin (Los Angeles) (CA), p. 59

Quick Test/Heakin (Miami) (FL), p. 77

Quick Test/Heakin (Milwaukee) (WI), p. 167

Quick Test/Heakin (New York) (NJ), p. 115

Quick Test/Heakin (New York) (NY), p. 125

Quick Test/Heakin (Philadelphia) (PA), p. 144

Quick Test/Heakin (Portland) (OR), p. 138

Quick Test/Heakin (Tampa) (FL), p. 79

QuickView (Hartford) (CT), p. 69

QuickView (Los Angeles) (CA), p. 55 QuickView (Minneapolis) (MN), p. 107

QuickView (Phoenix) (AZ), p. 49

Quid - Investigacion de Mercados (Spain), p. 210

Quid - Investigacion de Mercados (Spain), p. 210

Quipper Research Private Limited (India), p. 195

Quixote Group (NC), p. 130

Quota Research S.A. (Spain), p. 210

QUOVADIS Teststudios (Ger.), p. 191

D

R. L. Polk & Co. (MI), p. 104

R.A. Malatest & Associates Ltd. (BC), p. 175

R.C.I. - Research Company Integrated (Italy), p. 198

R5 Research (IL), p. 91

RABID Research & Strategic Planning (CT), p. 69

Rabin Research Co. (IL), p. 91

Radius Asia - India (India), p. 195

Radius Europe (UK), p. 223

Radius Global Market Research (NY), p. 117

Radius Global Market Research (IL), p. 91 Radius Global Market Research (PA), p. 144

Radius Global Market Research (FL), p. 80

Radius Global Market Research (CA), p. 63

Radius Global Market Research (NJ), p. 116

Radius Global Market Research (TX), p. 151

Radius Global Market Research (WA), p. 163

Radius Global Market Research (NY), p. 126 Radius Global Market Research (AR), p. 50

Radius MEA (UAE), p. 213

Radley Resources, Inc. (NJ), p. 115

Ragatz Associates (OR), p. 138 RAI Consultants Ltd. (Cyprus), p. 184

Joseph P. Raia Consulting (TX), p. 158

Rainmakers CSI Ltd (UK), p. 223

Rakuten Insight (Japan), p. 200

Rakuten Insight (New York Office) (NY), p. 126

Random Dynamic Resources (Nigeria), p. 204

RANDOM Estudios de Opinion, Marketing y (Spain), p. 210

Raosoft, Inc. (WA), p. 163

Rapid Transcript Discount Transcription Service (PA), p. 144

Rápido Research (FL), p. 76

Rapsessions, Inc. (IL), p. 91

Rare Medium (GA), p. 82

Rare Patient Voice, LLC (MD), p. 97

Rass Consultancy SA (Greece), p. 193

RazorFocus (CT), p. 70

RCG Research Consultants AG (Switzerland), p. 211

RCHorowitz & Company, Inc. (NY), p. 126

RCM Market Research GmbH (Ger.), p. 191

RCU Ltd. (UK), p. 223

RDA Marketing & Change Facilitation (UK), p. 223

RDA Research (Australia), p. 172

RDAssociates, Inc. (PA), p. 144

RDSI (UK), p. 223

RDSI (Br.) (UK), p. 223

REACH - Research and Consulting House (Lebanon), p. 201

Read Recruitment Services (Australia), p. 172

Readex Research (MN), p. 107

REAL Insight Inc. (MN), p. 107

Real Research (UK), p. 223

REALeResearch (CA), p. 64

Reality Check Mystery Shoppers (WA), p. 163

RealityCheck (MO), p. 110

RealLife Research, Inc (ME), p. 96

The Reason (CA), p. 55

Rebeca Cantú Helmstetler (CO), p. 65

Reckner Facilities: Milwaukee (WI), p. 167

Reckner Facilities: Philadelphia MSA (PA), p. 144

Reckner Facilities: Westchester (NY), p. 126 Reckner Healthcare (PA), p. 144

Recollective (Ramius Corporation) (QC), p. 176

Recom Research in Communication (UK), p. 223

Reconnaissance Market Research (ReconMR) (TX), p. 151

Reconnaissance Market Research (ReconMR) (TX), p. 158

Reconnaissance Market Research (ReconMR) (TX), p. 151

Reconnaissance Market Research (ReconMR) (TX), p. 159

Recruit and Field Inc (NY), p. 126 Recruit and Field Inc (Br) (NY), p. 126

Red Brick Research (UK), p. 223

Red Brick Research (Br.) (UK), p. 223

RED C Research & Marketing Ltd (Ireland), p. 196

Red Centre Software Pty Ltd (Australia), p. 172 Red Light Project (FL), p. 76

Red Onion Research Ltd. (UK), p. 223

Redhill Group Inc. (CA), p. 57 reed/group (PA), p. 145

Reeve and Associates (TX), p. 151

Reflect Research (MN), p. 107 Reflections Manchester (UK), p. 223

Reflections Mystery Shopping (CA), p. 59

Regional & Economic Sciences (CA), p. 50

Reiman O'Donnell Ltd (UK), p. 223 Relevant Insights, LLC (TX), p. 154

Relish Research (UK), p. 223

Remington Evaluations (VA), p. 160 Renaissance Research & Consulting (NY), p. 126

Renaissance Research & Consulting (Br.) (NY), p. 126

Renee' Enterprises (MS), p. 149 RenM | Matrix (Netherlands), p. 203

Rennier Associates (MO), p. 108 Reperes (France), p. 187

ReportLinker.com (France), p. 187 ReRez (TX), p. 156

Research & Consultancy Thomas Ansorge (Ger.), p. 191

Research & Consulting House (REACH MASS) Est. (UAE), p. 213 Research & Data Analysis (UK), p. 223

Research & Incite (ON), p. 179

Research & Marketing Strategies, Inc. (NY), p. 128 The Research & Planning Group, Inc. (MO), p. 110

Research & Research, Inc. (Korea, Republic of), p. 200

Research 13 (OR), p. 139 Research Academy (UK), p. 223

Research America Market Research Solutions (PA), p. 145

Research and Marketing Group (Poland), p. 205

Research and Markets Ltd. (Ireland), p. 197 Research Arts (AZ), p. 49 Research Associates (UK), p. 223 The Research Associates (NY), p. 126 Research Assurance (WA), p. 164 Research Boston Corp. (CA), p. 64 The Research Box (UK), p. 223 Research by Design (OR), p. 139 Research by Design Ltd. (UK), p. 223 Research Concepts, LLC (MA), p. 102 Research Connections Pty Ltd (Australia), p. 172 Research Data Services, Inc. (FL), p. 79 Research Data, Inc. (VA), p. 160 The Research Department (CT), p. 69 Research Design Team, Inc. (PA), p. 145 Research Dynamics, Inc. (TN), p. 149 The Research Edge, LLC (MN), p. 108 Research Explorers™, Inc. (IL), p. 91 The Research Factor (UK), p. 223 Research First Ltd (UK), p. 223 Research For Good Inc. (WA), p. 164 The Research Group, Inc. (MD), p. 97 the research house (MI), p. 104 The Research House (UK), p. 224 The Research House, Wimbledon (UK), p. 224 Research Illuminous, Inc. (GA), p. 82 Research in Action (South Africa), p. 209 Research In Marketing, Inc. (IL), p. 91 Research Insight Ltd. (UK), p. 224 Research Insights, Inc. (MA), p. 101 Research Inst. for Cooking & Kitchen Intelligence (NC), p. 131 Research Into Action, Inc. (OR), p. 139 Research Management, Inc. (NY), p. 126 Research Metrics LLC (OH), p. 137 Research Now SSI (TX), p. 156 Research Options, Inc. (MA), p. 101 Research Pacific China (China), p. 183 The Research Pacific Group (Singapore), p. 208 Research Pacific Hong Kong (Hong Kong), p. 193 Research Pacific India (India), p. 195 Research Pacific Indonesia (Indonesia), p. 196 Research Pacific Japan (Japan), p. 200 Research Pacific Korea (Korea, Republic of), p. 200 Research Pacific Malaysia (Malaysia), p. 201 Research Partnership (UK), p. 224 Research Path Associates Limited (Kenya), p. 200 Research Plus, Inc. (IL), p. 91 The Research Practice (UK), p. 224 Research RBM (Sweden), p. 211 Research Resources (NY), p. 126 Research Rockstar LLC (MA), p. 102 Research Solutions (Australia), p. 172 Research Solutions Africa Ltd. (Kenya), p. 200 Research Solutions, Inc. (NY), p. 126 Research Solutions, Inc. (WI), p. 167 Research Strategies, Inc. (LA), p. 96 Research Strategies, Inc. (AL), p. 48 research strategy group inc. (rsg) (ON), p. 179 Research Strategy Group International Ltd. (CA), p. 64 Research Technologies, LLC (VT), p. 160 Research USA, Inc. (IL), p. 91

Research Works Ltd. (UK), p. 224 Research WorX, Inc. (TX), p. 156 Research. Excellence (Ger.), p. 191 ResearchCenter Ltd. (Hungary), p. 193 Researchcraft Limited (UK), p. 224 Researchscape International (FL), p. 78 ResearchSIX, LLC (TX), p. 156 ResearchTree India (India), p. 195 RESEARCHWORKS, INC. (AB), p. 175 Resolution Research® (CO), p. 67 The Resolutions Group (PA), p. 145

Resonant Research, Inc. (CO), p. 67

Respondi AG (Ger.), p. 191 Responsive Management (VA), p. 74 Restaurant Marketing Group (CO), p. 67 Restaurant Research Associates (CA), p. 58 RestaurantInsights.com (SC), p. 148 Resultate GmbH (Ger.), p. 191 Results Innovative Marketing Services (Belgium), p. 173 Retail Diagnostics, Inc. (NJ), p. 115 The Retail Feedback Group (NY), p. 126 Retell Partners (MN), p. 108 Reunions Services (France), p. 187 Reveal Marketing Research (Romania), p. 206 RevealResearch.com (BC), p. 175

Revelations Research Solutions (IA), p. 94 Rexer Analytics (MA), p. 101 RFM (UK), p. 224 RG+A (PA), p. 146 Rheingold (Ger.), p. 191 RHMR (UK), p. 224 Ricca Group, Inc. (PA), p. 146 Ricci Telephone Research, Inc. (PA), p. 146 Rich Harvest (Ger.), p. 191

Richmond Focus Group Center (VA), p. 161 Riddle International (UK), p. 224

JM Ridgway Co., Inc. (CA), p. 64

Rie Schouten Veldwerk Organisatie B.V. (Netherlands), p. 203

RIECKE (Ger.), p. 191 Right Brain Discovery (NC), p. 130 The Right Brain People (TN), p. 149 Riley Research Associates (OR), p. 139 Elaine Rioux Marketing Research (QC), p. 181

RIVA Market Research & Training Institute (MD), p. 74

River Research (UK), p. 224 RJ Research (CA), p. 64 RJC Research Inc. (Japan), p. 200 RKM Research and Communications, Inc. (NH), p. 112

RKS Research & Consulting (NY), p. 126

RKS Research & Consulting (Br.) (NJ), p. 115 RMS Communications and Research, Inc. (FL), p. 79 RNB Research (UAE), p. 213

RNB Research (China), p. 183 RNB Research (India), p. 195 RNB Research (Philippines), p. 205 RNCOS (India), p. 195

Roadmap Market Research (MI), p. 104 P. Robert and Partners S.A. (Switzerland), p. 211 Roberts Communications (PA), p. 139

Robin Cooper Research Group, Inc. (ON), p. 179

Robin Trembley Market Research & Consulting, LLC (CO), p. 67

Robinson Research (WA) n 164 Rockbridge Associates, Inc. (VA), p. 74 Brendaly Rodriguez, MA (FL), p. 77 Roe Smithson & Asociados Ltda. (Chile), p. 181

Rogator AG (Ger.), p. 191 ROGIL Research N.V. (Belgium), p. 173

ROI Rocket (CO), p. 67 Roller Research (VA), p. 161

Romanian Institute of Economic & Social Research (Romania), p. 206

Rome Field & Research International (Italy), p. 198

ROMIR Holding(Russia), p. 207 RONIN International (UK), p. 224 Roots Research (UK), p. 224

ROQUÉ Marketing Insights (Argentina), p. 170

Rosco Research (UK), p. 224 Rosenthal Research (Spain), p. 210 Rosenthal Research Recruiting (AZ), p. 49 Elissa Rosenthal (MA), p. 101 Rosetta Studio International (ON), p. 179 Roslow Research Group (NY), p. 126 Rossow Interviewing (IA), p. 94 Rothermel Research, Inc. (IL), p. 91

James Rothman Marketing & Economic Research (UK), p. 224

Round Table Research BV (Netherlands), p. 203

Roundhay Research Ltd (Viewing Facilty - Leeds) (UK), p. 224 Roy Morgan Research (NJ), p. 116

RP Translate (UK), p. 224 RPM Consulting, LLC (CA), p. 55

RQ - Ricerche Qualitative (Italy), p. 198

RQA, Inc. (IL), p. 91

RRD Marketing Solutions (OH), p. 136

R-Research Ltd. (UK), p. 224 RRU Research - Fusion Focus (NY), p. 126

RSG (Resource Systems Group, Inc.) (VA), p. 74 RSG (Resource Systems Group, Inc.) (VT), p. 160 RSG (Resource Systems Group, Inc.) (UT), p. 160

RSG (Resource Systems Group, Inc.) (VT), p. 160

RSG (Resource Systems Group, Inc.) (IL), p. 91 RSG Marketing Research (Ger.), p. 191

RSMB Televison Research Ltd. (UK), p. 224

RTi Research (CT), p. 70 Ruf Strategic Solutions (KS), p. 109

run-e GmbH (Ger.), p. 191 Russell Research, Inc. (NJ), p. 115

Langbourne Rust Research, Inc. (PA), p. 146 RVA Market Research & Consulting LLC (OK), p. 138

Ryan Research & Communications (NL), p. 176

Rybbon - Research Incentives and Rewards (VA), p. 74

S & T Research (Argentina), p. 170

S C I (LA), p. 95

S.A.M. Research & Consulting Inc. (Turkey), p. 212

SABA Consulting Group (Colombia), p. 183

Sabena Qualitative Research Services (CT), p. 68

Sachs Insights (NY), p. 126 Safari Research (UK), p. 224 Sage Research Corporation (ON), p. 179 Saggese & Associates, LLC (CT), p. 68 Sagitta Consultancy Ltd. (UK), p. 224

St. Norbert College Strategic Research Institute (WI), p. 164

Saizen Global Insights & Consulting (India), p. 195

Sales Quality Research Group, Inc. (AZ), p. 49

SalesBrain (CA), p. 64 Salford Systems (CA), p. 60

Salloway & Associates, Inc. (MA), p. 101

Salloway & Associates, Inc. (FL), p. 80

Salt Market Research(Russia), p. 207

Salter Mitchell (FL), p. 78

SAM International Corp. (Switzerland), p. 211

SAM Sensory and Marketing International (Ger.), p. 191

Sammamish Data Systems, Inc. (WA), p. 164

Sample Answers (UK), p. 224 Sample Czar, Inc. (CA), p. 55 Sample Solutions (NY), p. 126 Sample Solutions (Netherlands), p. 203

Henry Samuels Marketing Services (UK), p. 224

Sandia Market Research (NM), p. 117 Sando and Associates (DC), p. 74

Sandy Corp. (MI), p. 104

Saperstein Associates, Inc. (OH), p. 137

Saphir Consult (Tunisia), p. 212 Sapiens Strategies (QC), p. 181 Sarid Institute (Israel), p. 197

Saros Research Ltd. (UK), p. 224 SAS Institute Inc. (NC) p. 131

Satellite Research (CA), p. 64 Satisfaction Services, Inc.® (FL), p. 76

SatisFaction Strategies, LLC (OR), p. 139

SatisFacts Research (MD), p. 74 Satmetrix Systems, Inc. (CA), p. 64

Satrix Solutions (AZ), p. 49

Saurage Research, Inc. (TX), p. 158 Savage Incites (CO), p. 65

Saville Rossiter-Base (UK), p. 224 Sawtooth Software, Inc. (UT), p. 160 SayWhat Consumer Research (CA), p. 64 SC&C (Czech Republic), p. 184 ScandInfo Marketing Research AB (Sweden), p. 211 Schichtel's Field Consulting & Services (MI), p. 104 Audrey Schiller Market Research (NY), p. 126 Schlesinger Group Atlanta (GA), p. 83 Schlesinger Group Boston, Inc. (MA), p. 101 Schlesinger Group Chicago (IL), p. 92

Schlesinger Group Dallas (TX), p. 156 Schlesinger Group Houston (TX), p. 158 Schlesinger Group Los Angeles (CA), p. 55 Schlesinger Group New Jersey (HQ) (NJ), p. 115

Schlesinger Group NYC (NY), p. 126 Schlesinger Group Orlando (FL), p. 78 Schlesinger Group Philadelphia (PA), p. 146

Schlesinger Group Philadelphia/Bala Cynwyd (PA), p. 146

Schlesinger Group Phoenix (AZ), p. 49 Schlesinger Group San Francisco (CA), p. 64 Schlesinger Quantitative (NJ), p. 115 Schlesinger Transcription Services (PA), p. 146

Schmidt Market Research (PA), p. 147

Schmiedl Marktforschung GmbH - Berlin (Ger.), p. 191 Schmiedl Marktforschung GmbH - Frankfurt (Ger.), p. 192 Schmiedl Marktforschung GmbH - Munich (Ger.), p. 192

Schoettmer Institut (Ger.), p. 192 Scholl Market Research, Inc. (PA), p. 146 Schoolzone (UK), p. 224

Schorr Creative Solutions, Inc. (CA), p. 55 Schrader Research & Rating Service (NJ), p. 116 Schwartz Research & Consulting (FL), p. 79

Scientific Telephone Samples (CA), p. 58

SciMedica Group Marketing Research and Consulting (PA), p. 146

SCK Consulting (IN), p. 94 Scoot Insights (CA), p. 64 Scorpio Research, Inc. (FL), p. 77 Scotinform Ltd (UK), p. 224

Scott C. Solis Market Research (SCSMR) (CO), p. 67 Scott C. Solis Market Research (SCSMR) (NV), p. 111

Scotti Research, Inc. (IL), p. 93 SDL Bristol (UK), p. 224 SDR Consulting (GA), p. 83 Seal Rock Research (CA), p. 64

Seamless Research Services LLC (PA), p. 146

Seaport Surveys, Maine (ME), p. 96 Search North America, Inc. (OR), p. 139 Seattle Usability @ BlinkUX (WA), p. 164 Second To None, Inc. (MI), p. 104 Secret Shopper (MN), p. 108 Secretarial Enterprises (TX), p. 159 Seed Strategy, Inc. (KY), p. 134 Seek Research (DE), p. 71 SEEK, Inc. (OH), p. 134

The Seeking State (UK), p. 224 Seen & Sound (UK), p. 224 Seer Analytics (FL), p. 79 SEGA Marketing (France), p. 187 Segmenta S.C. (Mexico), p. 202 Select Research (UK), p. 224 Self Care Catalysts Inc. (ON), p. 179

SellCheck (MN), p. 108 Selya Associates (PA), p. 146 Selzer & Company (IA), p. 94 Sensory Logic, Inc (MN), p. 108 Sensory Dimensions (UK) n 224

Sensory Dimensions/Sensory Visions (UK), p. 224

Sensory Spectrum (NJ), p. 115 Sensory Works, Inc. (CA), p. 58 Sentient Decision Science (NH), p. 112

Sentiment 360 (GA), p. 83

The Sentry Marketing Group, LLC (TX), p. 156

Seratti Group (CA), p. 64

SEREC- Societe d'Etudes de Realisations (Morocco), p. 202 Serendipity Brand Makers Limited (Australia), p. 172 Serunian Investigations & Mystery Shopping (ME), p. 96

SERVICE 800. Inc. (MN), p. 108 Service Alliance, Inc. (CO), p. 67 Service Check.com (CA), p. 64

Service Evaluation Concepts, Inc. (SEC) (NY), p. 126

Service Impressions (CA), p. 59

Service Management Group, Inc. (SMG) (MO), p. 109

Service Performance Group, Inc. (NC), p. 131 Service Research Corporation (NE), p. 110 Servicemind A/S (Denmark), p. 185 ServiceSense® (MA), p. 101

Sevenseas Marketing Research, Co., Ltd. (Japan), p. 200 Sever Impeks Marketing Research & Consultancy (Turkey), p. 212

SFA Research & Strategy (VA), p. 74

SFI Marketing Research Consultants (IL), p. 92

SFP Ltd (UK), p. 224

The Shadow Agency - Newmark (TX), p. 156

Shadow Shopper (Australia), p. 172 Shapard Research (OK), p. 137 Shapiro+Raj (IL), p. 92 Shapiro+Rai (IL), p. 92 ShareTracker (MO), p. 108 ShareView Research (AR), p. 50 Sharp Market Intelligence (CA), p. 55 Irwin P. Sharpe & Associates (NJ), p. 115 Shaw Marketing Partners, Inc. (IN), p. 94

Shelburne Sherr Conference Center (CA), p. 60 Shen Research Organization (MA), p. 101 Sherbert Research (UK), p. 224 Sheridan Square.com, Inc. (NY), p. 126 Shifrin-Hayworth (MI), p. 104 Shift Learning (UK), p. 224

Shiluv Millward Brown (Israel), p. 197 Shin Joho Center (Japan), p. 200 Shop'In Research Oy (Finland), p. 185 Shop'n Chek Argentina (Argentina), p. 170 Shop'n Chek Canada (ON), p. 179 Shop'n Chek Chile (Chile), p. 181

Shop'n Chek Mexico (Mexico), p. 202 Shop'n Chek Philippines (Philippines), p. 205 Shop'n Chek Turkey (Turkey), p. 212 Shoppercentric Ltd (UK), p. 224 Shoppers Confidential (ON), p. 179 Shoppers' Critique International (FL), p. 78

Shoppers' View (MI), p. 104 Shoppers, Inc. (OK), p. 138 Short Web Survey, Inc. (OR), p. 139 Show Me Consulting (NJ), p. 127 Shugoll Research (VA), p. 74 Shugoll Research (MD), p. 74 Shulman Research (CA) n 55

SIAR Research and Consulting Group (Azerbaijan), p. 172

Side Smirk (NY), p. 127

Sifo Research & Consulting Sweden (Sweden), p. 211

SIGMA GmbH (Ger.), p. 192 Sigma Validation (NJ), p. 115

SIGMA: Research Management Group (OH), p. 134

Signature Research (ON), p. 179 Signature Worldwide (OH), p. 137 Kira Signer-Romero (ON), p. 179 Signet Research, Inc. (NJ), p. 115 Significance Incorporated (NJ), p. 115 Significant GfK (Belgium), p. 173 Significant Tabs (DC), p. 74 SIL Group (FL), p. 79

Silicon Valley Research Group (CA), p. 64

Silver Dialogue (UK), p. 224 Simba Information (MD), p. 74 Simonson Associates, Inc. (NJ), p. 115 SIMPA Marketing Research (Oman), p. 204 Simpson Carpenter Ltd. (UK), p. 224 Sinaptica S.r.l. (Italy), p. 198

Sinclair Customer Metrics, Inc. (TX), p. 159 Sinergia Research & Intelligence (Brazil), p. 174 Sinus Sociovision GmbH (Ger.), p. 192 Sion Research Assoc. Inc. (CA), p. 55

Sirius Marketing and Social Research Ltd. (Bangladesh), p. 173

SIS International Research (CA), p. 55 SIS International Research (Japan), p. 200

SIS International Research Deutschland GmbH (Ger.), p. 192

SIS International Research, Inc. (NY), p. 127 SIS International Research, Inc. (ON), p. 179 SIS International Research, Inc. (China), p. 183 SIS International Research, Inc. (UK), p. 224

SIS Market Research - Focus Group Facility (NY), p. 127

Sivo Insights (MN), p. 108 Six Star Solutions (UT), p. 160 SK&A (CA), p. 58

SKAR Advertising (NE), p. 111

SKIM (UK), p. 224 SKIM (NJ), p. 115 SKIM (GA), p. 83 SKIM (Brazil), p. 174 SKIM (Costa Rica), p. 184 SKIM (CA), p. 64 SKIM (Singapore), p. 208 SKIM (Netherlands), p. 203

Sklar Wilton & Associates Ltd. (ON), p. 180

SKOPOS (Ger.), p. 192

SKOPOS Insight Group (Europe) (UK), p. 225

Skybridge Americas (MN), p. 108

Skyrocket Research Consultancy Ltd (UK), p. 225

SM Research (ON), p. 180 Small Insights, Inc. (IL), p. 92

SMAR International (Private) Ltd. (Pakistan), p. 204

SMARI LLC (IN), p. 94

SMART Research SL (Spain), p. 210 Smart Software, Inc. (MA), p. 101

SMART: Strategic Marketing And Research Techniques (CA), p. 64

SmartDrill Data Mining (WA), p. 164 SmartPoint Research Inc. (BC), p. 175 SmartRevenue (Br.) (CA), p. 64 SmartRevenue (CT), p. 70 SmartRevenue (Br.) (TX), p. 156 Smarty Pants® (TN), p. 149

Smith & Company Market Research, LLC (CA), p. 64 Dawn Smith Field Management Service (ON), p. 180

Smith Hanley Associates (CT), p. 70 Smith Hanley Associates (IL), p. 92 Smith Research, Inc. (IL), p. 92 Smith Research, Inc. (Br.) (IL), p. 92

STR Global (TN), p. 150

Smith-Dahmer Associates (MI), p. 105 Smithmark Research, LLC (MD), p. 74 SMP Research Software (Australia), p. 172 SMR Research Corp. (NJ), p. 115

SMR Social and Market Research (Ger.), p. 192

SMRS (UK), p. 225

SMS Research & Marketing Services (HI), p. 84

SMS Research Advisors (MN), p. 108

SMSR Social and Market Strategic Research Ltd (UK), p. 225 $\,$

Snap Surveys Ltd (UK), p. 225 Snap Surveys Ltd - London (UK), p. 225 Snap Surveys, Ltd. (NH), p. 112 Snell Associates, Inc. (CA), p. 64 SNG Research Corporation (MN), p. 108 Snyder Market Research (RI), p. 148 So What? Research (UK), p. 225 S022 (Spain), p. 210 SoapBoxSample (CA), p. 55

Social Research Associates (UK), p. 225 Social Research Laboratory (AZ), p. 48

Social Survey Research Information Co. Ltd. (Japan), p. 200

Socioscan (France), p. 187 SOCIOVISION (France), p. 187 SOCIS MR Rus(Russia), p. 207 Socratic Technologies, Inc. (CA), p. 64 SODA (Poland), p. 205 SofoS Market Research Consulting (WI), p. 167 SOHO Research Centre (NY), p. 127 Scott C. Solis Market Research (SCSMR) (CA), p. 55 Scott C. Solis Market Research (SCSMR) (TX), p. 156 Scott C. Solis Market Research (SCSMR) (CA), p. 60 Scott C. Solis Market Research (SCSMR) (NM), p. 117 Scott C. Solis Market Research (SCSMR) (CA), p. 59 Scott C. Solis Market Research (SCSMR) (CA), p. 64 Solution Data Systems (MO), p. 110 Solution Partners Consulting (NC), p. 130 Solutions (UK), p. 225 Solutions in Marketing (IL), p. 92 Solutions Strategy Research Facilitation Ltd (UK), p. 225 Solutions Strategy Research Facilitation Ltd - Northamptonshire (UK), p. 225 SolutionSync Ltd. Marketing and (Switzerland), p. 211 SOM (QC), p. 181 SOM (QC), p. 181 Sommer Research (Ger.), p. 192 SONAR Instituttet for Markeds- og Opinionanalyser (Denmark), p. 185 SONAR Strategies (CA), p. 64 Sondeo/Jefferson Davis (Argentina), p. 170 SORGEM (France), p. 187 the Source for Market Research (PA), p. 146 The Source (UK), p. 225 Sourcing Made Simple (VA), p. 74 SIS International Research - South East Asia Regional (Philippines), p. 205 Southeast Research, Inc. (AL), p. 48 Southeast Research, Inc. (Br.) (NC), p. 131 Southeastern Institute of Research (SIR) (VA), p. 161 Southern Growth Studio (TN), p. 149 Southern Research Group (MS), p. 108 Southern Solutions (TN), p. 149 Southwest Florida Market Research (FL), p. 77 Southwest Planning & Marketing (NM), p. 117 SOVA HARRIS™ (Bulgaria), p. 174 Soysal Training & Consulting (Turkey), p. 212 Space Doctors (UK), p. 225 Space Doctors - London (UK), p. 225 Spade Healthcare (India), p. 195 SPAR/Burgoyne Retail Services, Inc. (NY), p. 127 Spark Qualitative Research Ltd (UK), p. 225 Sparkler (UK), p. 225 sparkspace (OH), p. 137 Spatial Insights, Inc. (MD), p. 74 SPATIUM (France), p. 187 Specpan (IN), p. 94 Spectra Marktforschungsges.m.b.H. (Austria), p. 172 Spectrem Group (IL), p. 92 Spectrum - Leeds (UK), p. 225 Spectrum - London (UK), p. 225 Spectrum Associates Market Research (CT), p. 69 Spectrum Research (NJ), p. 112 SPEM Communication Group (Slovenia), p. 208 Spencer Research, Inc. (OH), p. 137 SpencerHall, Inc. (OH), p. 134 Spiegel Institut Mannheim GmbH&Co.KG (Ger.), p. 192 Spinach Ltd (UK), p. 225 Sports Marketing Surveys USA (FL), p. 80 Spotlight Research (Poland), p. 205 Spredfast (TX), p. 151 Springboard Marketing Ltd. (UK), p. 225 Springboard Marketing Research & Consulting (CA), p. 64 Sprout Intelligence (India), p. 195 Sprylytics (ON), p. 180 SpurIT (Belarus), p. 173 SQAD Inc. (NY), p. 127 Square Systems (UK), p. 225

Sri Balaji Groups Services (India), p. 195 SRI International (CA), p. 64 SRI International (VA), p. 74 SRI International (NJ), p. 116 SSI (CT), p. 68 SSI Australia (Australia), p. 172 SSI Beijing (China), p. 183 SSI Brazil (Brazil), p. 174 SSI California (CA), p. 56 SSI Canada (ON), p. 180 SSI Denmark (Denmark), p. 185 SSI France (France), p. 187 SSI Germany (Ger.), p. 192 SSI Japan (Japan), p. 200 SSI Korea (Korea, Republic of), p. 200 SSI México (Mexico), p. 202 SSI Netherlands (Netherlands), p. 203 SSI Ohio (OH), p. 137 SSI Pennsylvania (PA), p. 146 SSI Romania (Romania), p. 206 SSI Shanghai (China), p. 183 SSI Singapore (Singapore), p. 208 SSI Spain (Spain), p. 210 SSI Sweden (Sweden), p. 211 SSI UK (UK), p. 225 SSI Utah (UT), p. 160 SSRS (PA), p. 146 Stable Research (Australia), p. 172 Stackpole & Associates Inc. (RI), p. 148 Stamats Inc. Higher Education Integrated Marketing (IA), p. 94 Stamford Marketing Field Research, Inc. (CT), p. 70 Stancombe Research & Planning (Australia), p. 172 Standage Market Research (CO), p. 67 Standard Data Corporation (NJ), p. 115 Stander Research Associates, Inc. (MI), p. 104 StandPoint Marketing Research (GA), p. 83 Star Data Systems, Inc. (FL), p. 80 Stark Statistical Consulting (MA), p. 101 The StarPoint Consulting Group (IL), p. 92 Startex Marketing Services (Pakistan), p. 204 Stat One Research (GA), p. 83 Stat One Research NYC (NY), p. 127 StataCorp LLC (TX), p. 151 Statista (Ger.), p. 192 Statistical Innovations Inc. (MA), p. 101 Statistical Surveys, Inc. (MI), p. 104 Statistics and Census Service (Macao), p. 201 Statistics Canada (ON), p. 176 Statistikkonsulterna Jostat & Mr Sample AB (Sweden), p. 211 StatLead Solutions Pvt. Ltd. (India), p. 195 StatMark Group, LLC (FL), p. 77 StatMark Group, S.A. (Venezuela), p. 227 StatPac, Inc. (WI), p. 108 StatPoint Technologies, Inc. (VA), p. 74 Steel Magnolia (UK), p. 225 Steele Fieldworks Ltd (UK), p. 225 Steer Davies Gleave (UK), p. 225 Steer Davies Gleave (ON), p. 180 Steer Davies Gleave (CO), p. 67 Steer Davies Gleave (Br.) (Italy), p. 198 Steer Davies Gleave (Br.) (Brazil), p. 174 Steer Davies Gleave (Br.) (MA), p. 101 Steer Davies Gleave (Br.) (Mexico), p. 202 Steer Davies Gleave (Br.) (Spain), p. 210 Steer Davies Gleave (Br.) (BC), p. 175 Steer Davies Gleave (Br.) (Italy), p. 198 Steer Davies Gleave (Br.) (Chile), p. 181 Steer Davies Gleave (Br.) (UK), p. 225 Steer Davies Gleave (Br.) (Colombia), p. 183 Steer Davies Gleave (Br.) (Puerto Rico), p. 206 William Steinberg Consultants, Inc. (NY), p. 160 Stellar Strategic Services, Inc. (IL), p. 92 STEM/MARK, a.s. (Czech Republic), p. 184

Step Beyond (UK), p. 225 Stephen-Bradford Search (NY), p. 127 Thomas J. Stephens & Associates, Inc. (TX), p. 156 StickyDocs (CO), p. 67 Stingray Research (UK), p. 225 Stockwell Associates, Inc. (MA), p. 101 Stohos Research (Greece), p. 193 Stollznow Research Pty Ltd (Australia), p. 172 Harold Stone Market Research (NJ), p. 115 Stonybrook Research Support (OH), p. 134 Storybrand Consulting (CA), p. 56 Leigh Stowell & Co., Inc. (WA), p. 164 STR Tourism Consumer Insights (UK), p. 225 Strata Marketing, Inc. (IL), p. 92 Strata Research (CA), p. 60 Stratagem International Research Ltd (UK), p. 225 Stratega Poland (Poland), p. 205 Strategia Research (KY), p. 95 Strategic Advantage (NC), p. 131 Strategic Analysis, Inc. (PA), p. 147 Strategic Business Research, Inc. (IL), p. 92 Strategic Business Solutions, Inc. (WI), p. 167 Strategic Decisions Inc (IL), p. 92 Strategic Eye, Inc. (PA), p. 139 Strategic Eve. Inc. (Br.) (PA), p. 146 Strategic Focus Research & Consultancy Ltd. (Hong Kong), p. 193 Strategic Insights (NC), p. 131 Strategic Intelligence, Inc. (ID), p. 84 Strategic Intelligence Research Services (SIRS) (KY), p. 134 Strategic Know How (Australia), p. 172 Strategic Learning & Knowledge, Inc. (SC), p. 148 Strategic Marketing (UK), p. 225 Strategic Marketing Inc. (SMI) / Alcott (IL), p. 92 Strategic Marketing Research & Planning (MN), p. 108 Strategic Marketing Research & Planning (MO), p. 110 Strategic Marketing Services (IA), p. 95 Strategic Performance Group, LLC (MN), p. 108 Strategic Reflections, Inc. (OH), p. 134 Strategic Research and Insight Ltd (UK), p. 225 Strategic Research Associates Seattle/Tacoma (WA), p. 164 Strategic Research Associates Spokane (WA), p. 164 Strategic Research Group, Inc. (OH), p. 137 Strategic Research Horizons (MA), p. 101 Strategic Research Initiatives LLC (AZ), p. 49 Strategic Research Insights (SRI) (NJ), p. 116 Strategic Research Partners (IL), p. 92 Strategic Resource Partners, LLC (MN), p. 108 Strategic Vision, Inc. (CA), p. 60 Strategir GmbH (Ger.), p. 192 Strategir Group (France), p. 187 Strategir Ltd (UK), p. 225 Strategy International, Inc. (IL), p. 93 Strategy Marketing Research of Florida (FL), p. 76 Strategy Plus (UK), p. 225 StrategyOne, Atlanta (GA), p. 83 StrategyOne, Brussels (Belgium), p. 173 StrategyOne, Chicago (IL), p. 92 StrategyOne, London (UK), p. 225 StrategyOne, New York (NY), p. 127 StrategyOne, Paris (France), p. 187 StrategyOne, Silicon Valley (CA), p. 64 StrategyOne, UAE (UAE), p. 213 StrategyOne, Washington DC (Headquarters) (DC), p. 74 STRATICOM (MN), p. 108 Stratmar Retail Services (NY), p. 127 Stratycon Business Solutions Pvt Ltd (India), p. 196 Roger A. Straus, Ph.D. (OR), p. 139 Streamline Surveys, Inc. (HI), p. 84 Streamworks (MN), p. 108 Strongpoint Marketing (AZ), p. 50 STS Research Group (MA), p. 101

SR Research Consultant (MN), p. 108

SRC - Scandinavian Retail Center AB (Sweden), p. 211

SRG Bangladesh Limited (SRGB) (Bangladesh), p. 173

Studentawards Inc./Uthink Online (ON), p. 180

The Studio in St. Albans Ltd (UK), p. 225

Study Hall Research, Inc. (FL), p. 79 StyleLabs Marketing Group (AB), p. 175 Substance Qi Ltd (UK), p. 225 Success Drivers (CA), p. 65 Successful Strategies (Australia), p. 172 Sullivan Consulting (IN), p. 94 Summit Studios (UK), p. 225 Sundberg-Ferar, Inc. (MI), p. 104 Sundial Market Research, Inc. (CA), p. 64 SunResearch (NY), p. 127 Superior DataWorks, LLC (TN), p. 149 Superior Recruiting (FL), p. 79 Superior Research (GA), p. 83 Surge Communications (ON), p. 176 Survata (CA), p. 64 Survation Ltd (UK), p. 225 Survey Launch (CT), p. 69 Survey Partners of America (NC), p. 130 Survey Research Associates, Inc. (OH), p. 137 Survey Solutions (Malaysia), p. 201 Survey Solutions Ltd (UK), p. 225 Survey Sweden AB (Sweden), p. 211 Survey Value, Inc. (MN), p. 108 Survey.com (CA), p. 65 SurveyConnect, Inc. (CO), p. 65 SurveyGizmo (CO), p. 65 SurveyHealthcare (NY), p. 127 SurveyMonkey (OR), p. 139 Surveys & Forecasts, LLC (CT), p. 70 Surveys on the Go LLC (CA), p. 58 Surveys Unlimited, Inc. (NY), p. 127 www.SurveySquare.com (KS), p. 109 SurveyTalk Pty Ltd (Australia), p. 172 SurveyUSA® (NJ), p. 115 SurveyWriter (IL), p. 92 The Susie Fisher Group (UK), p. 225 Susquehanna Polling and Research, Inc. (PA), p. 139 The Sutherland Global Services (NY), p. 128 Sutter Marketing, Inc. (IL), p. 92 Suzy (NY), p. 127 SWAT Research Field Force (UAE), p. 213 SWAYco Technologies (FL), p. 76 Sweeney Research - Sydney (Australia), p. 172 Sweeney Research - Melbourne (Australia), p. 172 Swift Prepaid Solutions (IL), p. 92 Swift Research Limited (UK), p. 225 Sydney Group Rooms (Australia), p. 172 Sylver Consulting (IL), p. 92 Sylvestre Marketing (QC), p. 181 Symmetric, A Decision Analyst Company (TX), p. 156 Symphony Performance Health Analytics (GA), p. 83 SymphonylRI Group (France), p. 187 SymphonylRI Group, Inc. (IL), p. 92 Syncrowd Aps (Denmark), p. 185 SyncScript (PA), p. 146 Synectics, Inc. (IL), p. 92 Synergia (TX), p. 156 SynErgic, Investigacion y Marketing s.l. (Spain), p. 210 Synergistics Research Corp. (GA), p. 83 Synergy Marketing Strategy and Research, Inc. (OH), p. 132

T

Synergy Marketing Strategy and Research, Inc. (OH), p. 136

T.I.P. Biehl & Partner (Ger.), p. 192 Tab House Marketing Research Services (ON), p. 180 The TabLab (OR), p. 139 Tab-It Services, Inc. (ON), p. 180 Tabla Mobile (ID), p. 84 Tactica - Investigacio I Estrategia, S.L. (Spain), p. 210 Tactician Corporation (MA), p. 101 Talk Online Panel Austria GmbH (Austria), p. 172 Talk Shoppe (CA), p. 56 Talkback Viewing Studios Ltd. (UK), p. 225 Talking Business, LLC (CA), p. 58 Talking Heads Studio (GA), p. 83 Talking Matters Ltd (UK), p. 225 The Talking Shop (UK), p. 225 Talkwalker (Ger.), p. 192 Talley Research Group (CA), p. 65 Taloustutkimus Oy (Finland), p. 185 Tape To Type (CA), p. 60 Target Group GmbH (Ger.), p. 192 Target Insights (Colombia), p. 183 Target Research Group Inc. (NY), p. 127 Targoz Market Research (TN), p. 150 TasteMakers Research Group (CA), p. 56 Taurus Market Research (NJ), p. 115 Taverner Research Company (Australia), p. 172 Taylor McKenzie Research & Marketing Ltd (UK), p. 225 Taylor Nelson Sofres Malaysia (TNS) (Malaysia), p. 201 The Taylor Research & Consulting Group (NH), p. 112 Taylor Research, Inc. (CA), p. 60 Team Vier b.v. (Netherlands), p. 203 Tebbutt Research Pty, Ltd. (Fiji), p. 185 Technavio (IL), p. 92 Techneos Systems Inc. (BC), p. 175 Technology Business Research, Inc. (NH), p. 111 Technology Management Associates, Inc. (IL), p. 92 TECHNOMA GmbH (Austria), p. 172 Technomar GmbH (Ger.), p. 192 TechnoMetrica Market Intelligence, Inc. (NJ), p. 115 TechSmith Corporation (MI), p. 104 TechTarget, Inc. (MA), p. 101 TechWise Research, Inc. (CA), p. 60 Tecnova Global (India), p. 196 Telemacus s.r.l. (Italy), p. 198 The Telemarketing Company (UK), p. 225 Teleperformance Research (France), p. 187 Telepoll Market Research (ON), p. 180 TeleSage, Inc. (NC), p. 131 Tele-Surveys Plus Inc. (QC), p. 181 TeleTech (CO), p. 67 Television City Research Lab (NV), p. 111 Telford Research (UK), p. 225 Tellwut Corp. (ON), p. 180 Telmar Communications Ltd (UK), p. 225 Telmar Information Services Corp. (NY), p. 127 Tel-Mart (PA), p. 146 TelStar (USA) Inc. (NY), p. 127 TEMA-Q Technik und Management für Qualität GmbH (Ger.), p. 192 Ten People Talking (WA), p. 164 TerraNova Market Strategies, Inc. (ON), p. 180 Test America a division of CRG Global (FL), p. 79 Test America a division of CRG Global (NJ), p. 146 Test America, a division of CRG Global (TX), p. 156 Test America, a division of CRG Global (CO), p. 67 Test America, a division of CRG Global (WA), p. 164 Test America, a division of CRG Global (IL), p. 92 Test America, a division of CRG Global (NJ), p. 115 Test America, a division of CRG Global (AZ), p. 49 Test America, a division of CRG Global (MA), p. 101 Test America, a division of CRG Global (CA), p. 56 Test America, a division of CRG Global (MO), p. 110

Think Group Austin (TX), p. 151 Think Real (China), p. 183 Think Virtual Fieldwork (FL), p. 80 Thinkfield (Australia), p. 172 Thinksmart (Spain), p. 210 Thinktank (UK), p. 225 thinktank Research & Strategy (CA), p. 65 ThinkUser Co., Ltd. (Korea) (Korea, Republic of), p. 200 thingonline (NY), p. 127 Thompson Information Services (FL), p. 78 Thomson Gale (MI), p. 104 Thomson Reuters (NY), p. 127 Thornhill Associates (CA), p. 56 Thoughtly Crew, Inc. (IL), p. 92 Threads Marketing Research (GA), p. 84 Threads Qualitative Research (GA), p. 84 3D Marketing Research (UK), p. 213 360 Intelligent Marketing (PA), p. 147 361 Degrees Consulting, Inc. (CA), p. 56 361 Degrees Consulting, Inc. (China), p. 183 3Play Media Transcription (MA), p. 101 3Q GLOBAL (FL), p. 80 360 Market Reach, Inc. (NY), p. 118 360 Viewing Studios (UK), p. 213 Threshold Information, Inc. (IL), p. 92 THRIVE (GA), p. 84 Thrive Analytics (OH), p. 137 Through the Loop (UK), p. 225 The Thule Group of Consultants, Ltd. (SD), p. 149 Thynkster (CA), p. 65 Tiburon Research(Russia), p. 207 Tietoykkonen Oy (Finland), p. 185 Tipping Point Communications (NY), p. 128 Tipping Point Communications (NY), p. 117 Tivnen & Co (UK), p. 225 TKG Consulting (CA), p. 65 TLF Research (UK), p. 225 TMNcorp (MD), p. 74 TMR Opinion MD (PA), p. 146 TNS (UK), p. 225 TNS (NY), p. 127 TNS - BMRB (UK), p. 225 TNS Australia (Australia), p. 172 TNS Canada (QC), p. 181 TNS Canada (ON) n 176 TNS Canada (ON), p. 180 TNS Canada (BC), p. 175 TNS FYI (CT), p. 70 TNS Hoffmann (Hungary), p. 193 TNS Hong Kong (Hong Kong), p. 193 TNS Latvia (Latvia), p. 201 TNS Mareco Index Bosnia (Bosnia and Herzegovina), p. 173 2018-2019 Researcher SourceBook® // Quirk's Marketing Research Review

Testpoint Milano (Italy), p. 198

Testpoint Napoli (Italy), p. 198

Testpoint Roma (Italy), p. 198

The Analysis Solution (UK), p. 225

The Analytics Hub (UK), p. 225

The Bernett Group (MA), p. 101

The Qualitative Centre (UK), p. 225

The Research Base (UK), p. 225

Think Conservatory (NY), p. 127

Thema (France), p. 187

The Value Engineers Ltd (UK), p. 225

Texas Shoppers Network, Inc. (TX), p. 158

The afriQuest Research Centre LTD (Kenya), p. 200

The Big Picture Market Research Ltd (NY), p. 127

The Direct Data Company (Oxford) Ltd (UK), p. 225

The Financial Research Company (Australia), p. 172

The Research Alliance (TRA) (Indonesia), p. 196

The Martec Research Center - Green Bay (WI), p. 166

The Neuromarketing Labs Dr. Kai-Markus Mueller (Ger.), p. 192

The Research Partnership at Wichita State University (KS), p. 95

Test America, a division of CRG Global (MD), p. 74

Test America, a division of CRG Global (TN), p. 150

Test America, a division of CRG Global (NV), p. 111

Test America, a division of CRG Global (TX), p. 159

Test America, a division of CRG Global (GA), p. 84

Test America, a division of CRG Global (FL), p. 77.

Systat Software (CA), p. 65

Systra (UK), p. 225

TNS Media Intelligence (NY), p. 127 TNS Mexico (Mexico), p. 202 TNS New Zealand (New Zealand), p. 204 TNS OBOP- Poland (Poland), p. 205 TNS Oy Finland (Finland), p. 185 TNS Research International (Taiwan), p. 211 TNS Research International (China), p. 183 TNS Research International China (China), p. 183 TNS Research International Korea (Korea, Republic of), p. 200 TNS Research International Thailand (Thailand), p. 212 TNS Retail & Shopper (OR), p. 139 TNS Russia(Russia), p. 207 TNS South Africa (South Africa), p. 209 TNS Spain (Madrid) (Spain), p. 210 TNS Spain (Barcelona) (Spain), p. 210 TNS Teleseker Ltd. (Israel), p. 197 TNS Turkey (Turkey), p. 212 TNS Ukraine (Ukraine), p. 212 TNS-Aftab (Pakistan), p. 204 TNS-Aftab (Pakistan), p. 204 Tobii Pro (VA), p. 75 Toby Knox & Associates, LLC (VT), p. 160 Tochka Rosta Market Research(Russia), p. 207 ToKnow Consulting Co., Ltd. (China), p. 183 Toluna (CT), p. 70 Tooley Communications (MT), p. 110 Top Box Associates (CT), p. 70 Top of Mind Marketing Research and Consultancy(Russia), p. 207 Topic 101 (MA), p. 101 TOPLANS (Iran, Islamic Republic of), p. 196 Toppmeyer Research, Inc. (NY), p. 127 Total Focus Limited (UK), p. 225 TouchPoll of South Florida (FL), p. 76 Touchstone Partners Ltd (UK), p. 226 TouchstoneResearch.com (CT), p. 69 Towers Research Group (CA), p. 65 Towers Watson (UK), p. 226 TQB Market Research & Consultancy (Hong Kong), p. 193 Track Opinion (India), p. 196 Trailblazer Market Research (FL), p. 78 Trainor Associates (NY), p. 129 Tramor International Research (UK), p. 226 Tranberg Marketing Research (Denmark), p. 185 Transcription Services, Inc. (CA), p. 56 Transcripts 4 North America (TX), p. 158 TransMarket Pharma Research & Consulting GmbH (Ger.), p. 192 TransPerfect Translations (NY), p. 127 Travis Research Associates, Inc. (CA), p. 56 TRC Market Research (PA), p. 146 treato - Israel Office (Israel) p. 197

treato - US Office (NJ), p. 116

The Treehouse Viewing Facility & Fieldwork (UK), p. 226 trend & motives GmbH fur Trend- (Ger.), p. 192

Trend Hunter Inc. (ON), p. 180 Trend Research, Inc. (AB), p. 175 Trendbox (Netherlands), p. 203 TRENDEX North America (OH), p. 137

Trendfaktor (Ger.), p. 192

Trends & Sources International (OH), p. 132

TrendSource (CA), p. 60 Trend-Test GmbH (Ger.), p. 192 Trenholm Research (TX) n 151

TRIA International Research & Consultancy (Turkey), p. 212

Triad Research Group, Inc. (OH), p. 136 Trial Behavior Consulting (CA), p. 65 TriArche Research Group (MA), p. 101 Tribe Research (Italy), p. 198

TRICONSULT Wirtschaftsanalytische Forschung (Austria), p. 172

Triggerpoint (Netherlands), p. 203 Trilogy Associates (NC), p. 131 Trinity McQueen (TMC) (UK), p. 226 Trinity Partners (MA), p. 101

TripleScoop Premium Market Research (CO), p. 67 Trotta Associates – A Focus Pointe Global Company (CA), p. 56 Trotta/Hansen, Inc. (CA), p. 58 Trout & Partners/India (India), p. 196 TRP Research (UK), p. 226 TRU (IL), p. 92 TrueSample (WA), p. 164 Trusted Talent, LLC (CA), p. 58 C. Truxell Research (PA), p. 147 TTi Global Research (UK), p. 226 TTMC research (UK), p. 226

Turnkey Sports and Entertainment (NJ), p. 115 Turquoise Thinking Ltd (UK), p. 226 Turtle Bay Institute, Inc. (NJ), p. 116

Tweed-Weber, Inc. (PA), p. 147 Twelve.PR (UK), p. 226

21st Century Management Consulting (MA), p. 101 20/20 Research Ltd (UK), p. 226 20120 Technology (TN), p. 150 20120 Research - Charlotte (NC), p. 129 20120 Research - Miami (FL), p. 77 20120 Research - Nashville (TN), p. 150 2x4 Solutions GmbH (Ger.), p. 187 Two Cents Consumer Insights (MO), p. 110 2CV Research (UK), p. 226 2Europe Limited (UK), p. 213 2 Europe Limited (UK), p. 226 2muse, s.r.o. (Slovakia), p. 208 Two West Inc. (MO), p. 109

2-Morrow (Austria), p. 172 TyHann Market Research (TX), p. 156 Typing Tornado.com (TX), p. 157

U&I Collaboration (U&I) (NJ), p. 116 UAB BERENT Research Baltic (Lithuania), p. 201 Ubiqus Reporting (NY), p. 127 UBM Management Services (Italy), p. 198

UC Translations (NY), p. 127 Ukrainian Marketing Group - Research International (Ukraine),

p. 212 UL (MA), p. 101

Ulrich Research Services, Inc. (FL), p. 76 Ulta Research Services LLC (IL), p. 92 Ultex Ankieter (Poland), p. 205 Ultra-Research, Inc. (CA), p. 58

Umfrageninstitut Klaus Peinelt GmbH (Ger.), p. 192 UMP - Ukrainian Marketing Project (Ukraine), p. 212

The Uncle Group, Inc. (CA), p. 56 Uncommon Insights, LLC (VA), p. 75 Uncover (CA), p. 65 Unicom - ARC (MO), p. 110

UniqueView (China), p. 183 Unisearch Partners (MI), p. 104 UNISTAT, Ltd. (UK), p. 226

United Research China (URC) Ltd. (China), p. 183

Unity Marketing (PA), p. 140

Universal Orlando Research Services (FL), p. 78

University of Georgia/MRII (GA), p. 80 Unravel Research & Planning Ltd (UK), p. 226 Untiedt Research GmbH (Ger.), p. 192 Untold Research (VA), p. 75

Upstate Market Research (SC), p. 148

Upwords (BC), p. 175

Urban Science Applications, Inc. (MI), p. 104 US Research Recruiting & Facilities, LLC (WI), p. 167

USA/DIRECT, Inc. (NJ), p. 116 Usability Associates (NY), p. 128 Usability Resources Inc. (MA), p. 101 UsabilityOne (Australia), p. 172 Usable Solutions, LLC (NH), p. 101

User Behavioristics Research (CA), p. 56

User Crunch (UK), p. 226 User Insight (GA), p. 84

User Viewing | People for Research (UK), p. 226

User Vision Focus (UK), p. 226 User Voice (CA), p. 65 UserLab (UK), p. 226 Userlytics (TX), p. 151 UserTesting.com (CA), p. 65 Uwins Research Group (CA), p. 56

V & L Research & Consulting, Inc. (GA), p. 84

The Valen Group (OH), p. 134

VALICON - Marketing Consulting & Research (Slovenia), p. 208

Valid Research (Ger.), p. 192

Van Hellemond & Co. (Netherlands), p. 203

Van Patten Research (NY), p. 127

Vance & Associates Qualitative Research (CA), p. 65

Vancouver Focus® (BC), p. 175

VANTEDGE (GA), p. 84

Varga Market Research Services (FL), p. 78 Various Views Research (OH), p. 135

Vatoca Partners (CA), p. 65 Vault Consulting, LLC (VA), p. 75 Vector Research Ltd. (UK), p. 226

Vector Research/The Vector Poll™ (ON), p. 180

Vedanta Research (NC), p. 131

Veldkamp/Marktonderzoek (Netherlands), p. 203

Venture Data (UT), p. 160

Venture Development Corp. (MA), p. 102

Verband der Marktforscher Österreichs (VMÖ) (Austria), p. 172

Verbum Global LLC (CA), p. 56 Verify International, Inc. (TX), p. 156 Verilogue (PA), p. 146

Vernon Research Group (IA), p. 94 VersiFit Technologies, LLC (WI), p. 166

Versta Research (IL), p. 92 Verve North America Inc. (IL), p. 92 Verve North America Inc. (ON), p. 180

Verve Partners Ltd (UK), p. 226 VetMEDResearch (MD), p. 75

VGM (CA), p. 65

Vibrand Research (South Africa), p. 209 Video Chat Network (NY), p. 127 Video Research Ltd. (Japan), p. 200

Video Research USA, Inc. (NY), p. 127

View-Finders Market Research, Inc. (NY), p. 127

Viewpoint Center (Australia), p. 172 Viewpoint Europe (Ger.), p. 192 Viewpoint Europe (Ger.), p. 192 Viewpoint Research (Taiwan), p. 211 Viewpoint Studios (UK), p. 226

Viewpoint Sunbury (UK), p. 226 Viewpoints Research, Ltd. (MB), p. 176 Viking Software Solutions (OK), p. 138

VINAMR (Vietnam), p. 227 Vincent McCabe, Inc. (NY), p. 129

Viramontes Marketing Communications Inc (CA), p. 56 Virtual Incentives (GA), p. 84

Virtuin Strategy (TX), p. 151 Visible Technologies (WA), p. 164 Vision 7 International (QC), p. 181 Vision Critical (ON), p. 180 Vision Critical (BC), p. 175

Vision Critical (UK), p. 226 Vision Critical (Australia), p. 172

Vision Critical (ON), p. 177 Vision Critical (NY), p. 127

Vision Critical (IL), p. 92 Vision Critical (France), p. 187

Vision Critical (MN), p. 108 Vision Critical (CA), p. 65 Vision One Research (UK), p. 226 Vision One Research (UK), p. 226 Vision One Research Ltd. (UK), p. 226 Vision Strategy and Insights (CA), p. 56 Visions Research (CA), p. 60 VisionsLive Limited (UK), p. 226 VisionTrac (ON), p. 180 Vista Research Services, Inc. (IL), p. 92 Visuality (UK), p. 226 Vital Findings (CA), p. 56 Vital Insights (ON), p. 180 Vitosha Research (Bulgaria), p. 174 Vivisum Partners (NC), p. 131 Vizala LLC (VA), p. 75 VLC Van Leeuwen Consulting (Netherlands), p. 203 Vocal Laboratories Inc. (MN), p. 108 Voccii, LLC (NC), p. 129 Volante Research (UK), p. 226 Volkart May & Associates, Inc. (MN), p. 108 Voodoo (UK), p. 226 Vox Pops International (UK), p. 226 Vox populi Mercado e Opiniao S/C Ltda (Brazil), p. 174 VOXAPP (India), p. 196 Voxco Survey Software (QC), p. 181

Voxco Survey Software – Germany (Ger.), p. 192 Voxco Survey Software - U.S. (NY), p. 127 Voxco Survey Software - UK (UK), p. 226 Voxpopme (CO), p. 67 VPMR LLC (PA), p. 146

Voxco Survey Software - Europe (France), p. 187

VS Research LLC (NJ), p. 116 VuPoint Research (NM), p. 157 VuPoint Research - Portland (OR), p. 139

VuPoint Research - San Francisco (CA), p. 65

W

W5, Inc. (NC), p. 131 WAC of Fort Lauderdale (FL), p. 76 WAC of Miami (FL), p. 77 WACS Insights and Strategy Custom Research (NY), p. 127 Waggle Dance Marketing Research, LLC. (AZ), p. 49 The Wagner Group, Inc. (NY), p. 127 Walker Research Focus Group Facility (IN), p. 94 Wallace Data & Marketing Services (IN), p. 94 Waller Hall Research LLC (WY), p. 167 Walnut Unlimited (UK), p. 226 Alison Walsh: Brand Planning & Research (UK), p. 226 Christine Ward Agricultural Market Research (UK), p. 226 Ward Research, Inc. (HI), p. 84 Wardle McLean Strategic (UK), p. 226 Warwick Equest Ltd. (UK), p. 226 Watch Me Think (UK), p. 226 watchLAB (IL), p. 92 watchLAB (IL), p. 92 Watermelon Research (UK), p. 226 WaveLength Market Analytics (VA), p. 75 WBA Research (MD), p. 75 WCIOM(Russia), p. 207 WD Partners (OH), p. 137 WDG Research (UK), p. 226 We Check Service (ON) n 180 Wealth-X Custom Research (NY), p. 128 Wealth-X Custom Research - London (UK), p. 226 Weaver Marketing Research (AB), p. 175 Webhaptic Intelligence Limited (Nigeria), p. 204 Webmasterchecks (CO), p. 67

Weinman Schnee Morais Inc. (NY), p. 128 Jan Werner Data Processing (MA), p. 102 West Consulting Services, Inc. (CA), p. 58 Westat (MD), p. 75 WestGroup Research (AZ), p. 50 Whaling Insights (NC), p. 131 Wharf Research (CA), p. 65 What's Your View (UK), p. 226 White & Associates, Inc. (WI), p. 167 Whitman Insight Strategies, LLC (NY), p. 128 Whitney Research Services (CA), p. 65 WHP Research, Inc. (MD), p. 75 Whyze Group Qualitative (OH), p. 136 WI SO Dr. Schoch + Associates (Switzerland), p. 211 Wiese Research Associates, Inc. (NE), p. 111 Wild Alchemy (OR), p. 139 Wild Heather Research (UK), p. 226 Wilke Research A/S (Denmark), p. 185 Wilkins Research Services, LLC (TN), p. 149 William & Kaye, Inc (MN), p. 108 Williams & Associates (MA), p. 102 L.C. Williams & Associates, LLC (IL), p. 93 The Wilmington Institute Network (WIN) (TX), p. 156 Wilson Media Group, Inc. (FL), p. 77 Wilson Qualitative Research Cnslts. (WQRC) (France), p. 187 Wilson Research Group (CA), p. 59 Wimmer & Associates (NY), p. 128 Win Global Partners (ON), p. 180 Windy City (Brazil), p. 174 Winning Research (ON), p. 180 Paul Winstone Research (UK), p. 226 Frank Winter Associates (UK), p. 226 The Winters Group, Inc. (MD), p. 75 S. Winterton Research Coding Services (IL), p. 93 Winton Sustainable Research Strategies Pty Ltd. (Australia), p. 172 Wise Branding (UK), p. 226 WiseWorks Inc. (ON), p. 180 WIT Consulting, LLC (DC), p. 75

Wise Branding (UK), p. 226
WiseWorks Inc. (ON), p. 180
WIT Consulting, LLC (DC), p. 75
The Wittleder Company, Inc. (IL), p. 93
WJ Schroer Company (MI), p. 102
WMM GmbH (Ger.), p. 192
WMSH Marketing Communications, Inc. (NJ), p. 116
Woelfel Research, Inc. (VA), p. 75

The Wolf Group (OH), p. 135

WomanWise, a Waters Molitor Inc. (MN), p. 108

Woods & Poole Economics, Inc. (DC), p. 75

Woolcott Research Pty Ltd (Australia), p. 172

Wooldridge Associates, Inc. (IL), p. 93

WordExpress Corporation (CA), p. 56

The Work Foundation (UK), p. 226

WorkLine Research(Russia), p. 207

Worldbridge Language Services (CA), p. 56 Worldwide Market Research, Inc. (TX), p. 156 Worldwide Panel (CA), p. 56

Worldwide Panel (CA), p. 56 Writer's Cramp, Inc. (NJ), p. 116 WUP Studios (UK), p. 227 Wyckoff Partners (CA), p. 56 Wyoming Studios London UK (UK), p. 227

WorldApp, Inc. (MA), p. 102

Wyoming Studios London UK (UK), p. 227 Wyoming Studios Watford UK (UK), p. 227

Wyse (OH), p. 136

X

X Tabulate Inc. (ON), p. 180 Xpert Focus (AB), p. 175 xsperient | Segmedica (NY), p. 117 Xzamcorp (OH), p. 136



Y&R Austin (TX), p. 151 YanHaas (Colombia), p. 183 Yarnell Inc. (FL), p. 78 Yasno Research & Consulting Group (Ukraine), p. 212 Yellow Window Management Consultants (Belgium), p. 173 Yontem Research & Consultancy Ltd. (Turkey), p. 212 YouGov (CA), p. 65 YouGov (MENA) (Saudi Arabia), p. 207 YouGov (MENA) (UAE), p. 213 YouGov (MENA) (Saudi Arabia), p. 207 YouGov PLC (UK), p. 227 YouGov Zapera (Denmark), p. 185 Your Perceptions, Inc. (CO), p. 65 Youth Insights (CT), p. 68 YouthSight (UK), p. 227 Ypulse, Inc. (NY), p. 128

Z

Z. Research Services (CA), p. 60 Zebra Strategies (NY), p. 128 Zeis Group/Research Associates (MO), p. 110 Zeldis Research Associates (NJ), p. 116 Cynthia Zelinski Qualitative Research (Mexico), p. 202 D.A. Zeskind & Associates (MA), p. 102 Zigman Joseph Stephenson (WI), p. 167 Ziment Associates, Inc. (NY), p. 128 Zimmerman Associates (PA), p. 146 Zinc tank (AB), p. 175 Zinkin Research Partners (UK), p. 227 Zitter Health Insights (CA), p. 65 Zitter Health Insights (NJ), p. 116 ZoomRX (MA), p. 102 Paul Zuckerman & Associates (NY), p. 128 Zwillinger Research (CA), p. 56

Weeks Computing Services (UK), p. 226 Weiner Research Services (FL), p. 75 Weingarten Interviewing Service (OH), p. 136

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U.S. Geographic Listings

Birmingham	_	/ 0
Huntsville		
Mobile		
Montgomery		
Alaska	p.	48
Anchorage	p.	48
Juneau	p.	48
Arizona		
Flagstaff		
Phoenix		
Tucson		
Arkansas		
Fort Smith		
Little Rock		
California		
Bakersfield	.р.	50
Chico	.р.	50
Fresno		
Los Angeles		
Orange County		
Palm Springs		
Sacramento		
San Bernardino	۰۴۰	50
San Diego		
San Francisco Bay/San Jose		
San Luis Obispo		
Ventura/Santa Barbara	.р.	65
Colorado	.р.	65
Boulder	.р.	65
Colorado Springs		
Denver	.р.	65
Fort Collins	.р.	67
Connecticut	p.	68
Bridgeport	.р.	68
Danbury	.р.	68
Hartford	.p.	68
New Haven		
Stamford	.p.	69
Waterbury		
Delaware		
Dover		
Wilmington		
District of Columbia		
Florida		
Daytona Beach		
Fort Lauderdale		
Fort Myers		
Gainesville		
Jacksonville	.р.	.76
Melbourne	.р.	.76
Miami	.р.	.76
Naples	.р.	77
Ocala	.р.	77
Orlando	.p.	77
Pensacola		
Sarasota		
Tallahassee		
Tampa/St. Petersburg		
West Palm Beach/Boca Raton		
,		
Georgia		
Albany		
Athens		
Atlanta		
Savannah	n	0/

Hawaiip. 84	
Honolulup. 84	
Idahop. 84	
Boisep. 84	
Pocatellop. 84	
Illinoisp. 84	
Chicagop. 84	
Peoriap. 93	
Rockfordp. 93	
Indiana p. 93	
· · · · · · · · · · · · · · · · · · ·	
Elkhartp.93	
Evansvillep.93	
Fort Waynep.93	
Indianapolisp.93	
Munciep.94	
Iowa p. 94	
Cedar Rapidsp.94	
Des Moinesp.94	
Fort Dodgep.94	
Iowa Cityp.94	
Davenportp.94	
Shenandoahp.95	
Waterloop.95	
Kansas	
· ·	
Kansas Cityp. 95	
Topekap. 95	
Wichitap. 95	
Kentuckyp. 95	
Lexingtonp. 95	
Louisvillep. 95	
Louisianap. 95	
Baton Rougep. 95	
New Orleans	
•	
Shreveportp. 96	
Maine p. 96	
Bangorp. 96	
Lewiston/Auburnp. 96	
Portlandp. 96	
-	
Marylandp. 96	
Annapolisp. 96	
Baltimorep. 96	
Hagerstown/Frederick p. 97	
Massachusetts	
· · · · · · · · · · · · · · · · · · ·	
Bostonp. 97	
Pittsfield p. 102	
Springfield p. 102	
Worcester p. 102	
Michigan p. 102	
Ann Arbor p. 102	
Battle Creek p. 102	
Detroit p. 102	
Grand Rapidsp. 104	
Kalamazoo p. 104	
Lansing p. 104	
Marquette p. 105	
Saginaw/Midlandp. 105	
St. Joseph p. 105	
Minnesota	
Minneapolis/St. Paul p. 105	
Rochester p. 108	
Mississippi p. 108	
Jackson p. 108	
Missouri p. 108	
Columbiap. 108	
Kansas City p. 108	
St. Louis p. 109	

Montanap. 110
Billingsp. 110
Bozemanp. 110
Great Fallsp. 110
Nebraskap. 110
Alliancep. 110
Lincolnp. 110 Omahap. 110
Nevadap. 110
Las Vegasp. 111
New Hampshirep. 111
Concordp. 111
Manchester/Nashuap. 111
Portsmouth p. 112
New Jersey p. 112
Atlantic City p. 112
Northeast Shore p. 112
Northern New Jersey p. 112
Princetonp. 116
Trentonp. 116
New Mexicop. 117
Albuquerquep. 117
Santa Fep. 117
New Yorkp. 117
Albany p.117
Buffalo
Long Islandp.118
New York City
Poughkeepsiep.128
Rochester p.128
Syracuse
Asheville p. 129
Charlotte p.129
Greensboro/Winston-Salem . p.130
Raleigh/Durham p.130
Rocky Mount/Greenville p.131
Wilmingtonp.131
North Dakota p. 131
Bismarck p. 131
Fargo p. 131
Ohio p. 131
Akron p.131
Cincinnatip.132
Cleveland p.135
Columbus p.136
Daytonp.137
Toledo p.137
Oklahoma p. 137
Oklahoma City p. 137
Tulsa p. 137
Oregon
Eugene
Gold Beach p.138
Portlandp.138
Pennsylvania p. 139 Allentown/Bethlehem p.139
,
Erie p.139 Harrisburg p.139
Lancaster p.139
Philadelphia/Southern NJ p.140
Pittsburgh p.147
Reading p.147
Scranton/Wilkes-Barre p.147

State College p.147		
Williamsport p.147		
York p.147		
Rhode Island p. 147		
Newport p. 147		
Providence p. 148		
South Carolina		
Charleston p. 148		
Columbia p. 148		
Greenville/Spartanburg p. 148		
South Dakotap. 149		
Sioux Falls p. 149		
Tennessee		
Chattanooga p.149		
Knoxville p.149		
Memphis p.149		
Nashville p.149		
Texas p. 150		
Austin p.150		
Brownsville p.151		
Bryan/College Station p.151		
Corpus Christip.152		
Dallas/Fort Worth p.152		
El Paso p.157		
Houstonp.157		
San Antoniop.158		
Utah p. 159		
Cedar City		
Salt Lake City		
Vermont p. 160		
Burlington p. 160		
Montpelier p. 160		
Rutland p. 160		
Virginia p. 160		
Charlottesville p. 160		
Newport News/Norfolk/		
Virginia Beach p. 160		
Richmond p. 160		
Roanokep. 161		
Washingtonp. 161		
Bellingham p.161		
Seattle/Tacoma p.161		
Spokanep.164		
Vancouver p.164		
Olympiap.164		
Yakima		
West Virginia p. 164		
Charleston		
Parkersburg p. 164		
Wheeling p. 164		
Wisconsin p. 164		
Eau Claire p. 164		
Green Bay/Appleton p. 164		
Madison p. 166		
Milwaukee p. 166		
Wyoming p. 167		
Laramie p. 167		
·		

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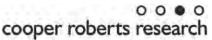
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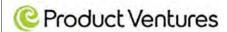


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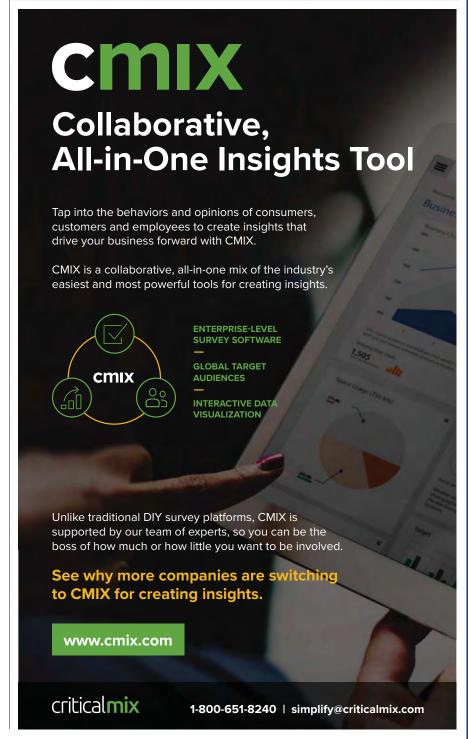
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[ANTHOLOGY]

MARKETING GROUP

Anthology Marketing Group - Research

1003 Bishop St. Pauahi Tower, Floor 9 Honolulu, HI 96813 Ph. 808-524-5194 or 808-544-3020 david.pettinger@anthologygroup.com www.anthologyresearch.com David Pettinger APR, PRC - President Barbara Ankersmit Senior Advisor

Anthology Research is a full-service market research company with broad industry and issues management experience in Hawaii and Guam. We can execute on all aspects of qualitative and quantitative research,

including design, fieldwork and analysis. Our in-house facilities are the best in Hawaii - offering the largest and newest focus group facility with comfortable theater seating for 15 and a 30-CATI-station call center equipped with the latest Sawtooth WinCati and Sensus Web software. We have an on-staff statistician and a three highly-respected focus group moderators with many years of experience.

e-Research-Global.com

Honolulu, HI

www.e-research-global.com

FAQ Hawaii, Inc.

Honolulu, HI www.faghawaii.com

Market Trends Pacific, Inc.

Honolulu, HI www.markettrendspacific.com

OmniTrak Group, Inc.

Honolulu, HI www.omnitrakgroup.com

SMS Research & Marketing Services

Honolulu, HI www.smshawaii.com

Streamline Surveys, Inc.

Honolulu, HI www.streamlinesurveys.com

Ward Research, Inc.

828 Fort Street Mall, Suite 210 Honolulu, HI 96813 Ph. 808-522-5123 wrstaff@wardresearch.com www.wardresearch.com

Denise Charles Vice President/General Manager

Full-service market research firm offering expertise in quantitative and qualitative research. Complete CATI facilities available. Spacious focus group facility seats 15 comfortably; focus group moderator on staff with top reputation in Hawaii. Specializing in all phases, from research design and questionnaire development to data collection, tabulation and analysis. Methodologies include telephone, mail and intercept surveys, online surveys, one-on-one interviews, focus groups, theater testing, mystery shops and others. Can also conduct data collection only, if desired.

Idaho

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Boise, ID www.corbinfieldservices.net

Lynx Research Consulting

Boise, ID www.lynxresearch.biz

Strategic Intelligence, Inc.

Boise, ID www.strategic-iq.com

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Pocatello

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4350 Di Paolo Center, Suite D1 Glenview, IL 60025 Ph. 847-390-7777 or 800-390-7780 info@accurdata.com www.accurdata.com Barbara Dorfman President

Act One Research Services, Inc.

Chicago, IL www.actoneresearch.net

Adler Weiner Research Chicago, Inc.

875 N. Michigan Ave. John Hancock Center, Suite 3260 Chicago, IL 60611 Ph. 312-944-2555 info@awres.com www.adlerweiner.com Amber Nikkel Project Director

Adler Weiner Research Chicago is located on the 32nd floor of the John Hancock Building on the fabulous Magnificent Mile downtown. This luxurious urban facility has five large conference rooms, with gorgeous views of the city and Lake Michigan. This is the ideal Chicago market research location, accommodating every client need and delivering an amazing experience for your focus group.

Adler Weiner Research Lincolnwood, Inc.

6500 N. Lincoln Ave. Lincolnwood, IL 60712 Ph. 847-675-5011 info@awres.com www.adlerweiner.com Amber Nikkel Project Director

Adler Weiner Lincolnwood is located just north of Chicago, perfectly juxtaposed between downtown and O'Hare Airport. This suburban location features two oversized conference rooms and the capacity to comfortably seat 35 people in either theater-style or a classroom arrangement. Additionally, Lincolnwood features two client rooms and the largest kitchen of any of the Adler Weiner facilities.

Aeffect, Inc.

Deerfield, IL www.aeffect.com

American Academy of Physical Medicine and Rehabilitation (AAPM&R)

Rosemont, IL www.aapmr.org

American Hospital Association Data

Chicago, IL www.AHAdata.com





AmeriSpeak® Panel / NORC at the University of Chicago 55 E. Monroe St.

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AmeriSpeak® is a nationally-representative, probabilitybased panel of pre-recruited U.S. households available for surveys and other research. AmeriSpeak is the first panel to combine the speed and cost-effectiveness of

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Ameritest - Chicago (Br)

560 W. Washington St., Suite 400 Chicago, IL 60661 Ph. 505-348-5730 info@ameritest.net www.ameritest.com Emily Higgins

Ameritest is an international research consultancy that works with brands to optimize their strategic positioning, branded communications and advertising campaigns. Our practice specializes in collaborating with clients to develop their most powerful visual vocabulary, which drives the superior brand experiences that build inspiring long-term brand memories. We have worked across categories with Fortune 500 clients for the last 30 years to help them make galvanizing and effective brand stories. Our deep bench of branded communications consultants draws from our toolbox of validated research and analysis methods to diagnose the why behind communication performance, showing how their target customer processes stories, identifying what those structures are that are being activated and how the brand's assets are being triggered. We do not reward any particular formula for branded communications. We reward success and creative innovation that works to communicate against real business issues.

Angel Flight Marketing

Chicago, IL www.angelfly.com

The Angell Research Group, Inc.

Deerfield, IL www.angellrg.com



Ann Michaels & Associates Ltd.

2863 95th St., Suites 143-255 Naperville, IL 60564 Ph. 866-703-8238 mhynd@annmichaelsltd.com www.ishopforyou.com Marianne Hynd Vice President of Operations

Customer feedback, social media conversations, mystery shopping: We help brands connect the dots. There are so many ways to measure the customer experience, but making sense of it all can be challenging. That's where we come in. Since 1998 we have worked with agencies and end clients to deliver on time and in full the data needed to make executive decisions at the right time.

Whether it be a high profile competitive intelligence study or a fast food mystery shop, we are full-service with a global reach.

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Chicago, IL www.apcresearch.com

Applied Research - West, Inc.

Chicago, IL

www.appliedresearchwest.com

Ashcraft Research, Inc.

Chicago, IL

www.ashresinc.com/Home.html

Assistance In Marketing/Chicago

Schaumburg, IL

www.aimresearchnetwork.com

Athena Strategic Marketing Inc.

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www.athenastrategicmarketing.com

B. Business Solutions, LLC

Highland Park, IL www.bbusinesssolutions.com

B2B International

The Willis Tower, Floor 84
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campaign=Quirks%20Referral%20Chicago%20USA
Julia Cupman Director
(See advertisement on p. 233)

Bazis Group

Warrenville, IL www.bazisgroup.com



Beall Research, Inc.

333 N. Michigan Ave., Suite 628 Chicago, IL 60601 Ph. 312-384-1214 anne@beallrt.com www.beallrt.com Anne E. Beall CEO

We're frustrated by market research that isn't insightful or actionable! What differentiates us: psychologically-inspired frameworks to identify the underlying drivers of behavior – like emotions. Through years of experience and research, we've learned that consumers don't think their way through the marketplace; they feel their way to purchasing. We collect and analyze emotional experience and expression through self-reported measures, facial expressions, and body language, in real-time and through video analysis. We have a framework for identifying and analyzing the emotions brands evoke in consumers. We leverage these insights in qualitative and quantitative work.

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Grayslake, IL www.BentonSearch.com

Blackstone Group

Chicago, IL www.bgglobal.com

Bobit Business Media

Buffalo Grove, IL www.bobitbusinessmedia.com

Brainfarm, a Tragon Company

Deerfield, IL www.tragon.com

BRAND INSTITUTE, inc. (Br.)

Deerfield, IL www.brandinst.com

BRANDTRUST

Brandtrust, Inc.

444 N. Michigan Ave., Suite 3100 Chicago, IL 60611 Ph. 312-440-1833 info@brandtrust.com www.brandtrust.com Erin Kelly

Business challenges are human challenges, and humans are complicated. Brandtrust is a research and strategy firm that utilizes applied social and behavioral sciences to solve complex business challenges. Our methodologies are designed to unlock the non-conscious needs and desires of customers, providing insight-driven strategic direction for brand development, innovation, customer experience and behavior design. We promise to change the way you think.

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Bryles Research, Inc.

Mokena, IL www.brylesresearch.com

Busara

Chicago, IL www.busarastrategy.com



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C&C Market Research - Chicago

North Riverside Park Mall 7501 W. Cermak Road, Suite m-15A North Riverside, IL 60546 Ph. 479-785-5637 corp@ccmarketresearch.com www.ccmarketresearch.com (See advertisement on inside back cover)

(Br.) indicates a branch office



RESEARCH

C+R Research

500 N. Michigan Ave., Suite 1100 Chicago, IL 60611 Ph. 312-828-9200 info@crresearch.com www.crresearch.com Robbin Jaklin President

At C+R Research, a full-service marketing insights agency, we've been helping brands grow for over 55 years by delivering great research, deep perspective and committed client service. We're known for designing innovative custom methodologies for answering complex marketing questions, high-quality analytical insights and delivering senior-level attention throughout every phase of our clients' projects. We embrace a "whatever-it-takes" philosophy on every client engagement and flexibly adapt to our clients' needs, however challenging they may become. We offer an array of effective, customizable techniques for traditional and online qualitative, quantitative, mobile and community-based research both in the U.S. and globally. We also offer focused areas of knowledge and consultative expertise in youth and family, Latino and multicultural consumers and shopper insights. Our goal is to equip our clients with the insights they need to confidently develop successful brand strategies and grow their businesses. (See advertisement on p. 17)

Calder LaTour, Inc.

Evanston, IL www.calderlatour.com

Campos

Chicago, IL Ph. 412-471-8484 ext. 525 info@campos.com www.campos.com Garret Drexler

CarbonSix

Chicago, IL www.c6research.com

Carbonview Research

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CASA Demographics

Chicago, IL 60611



Catalyst Ranch

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Chicago, IL 60661
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www.catalystranchmeetings.com/focus_Groups1.html
Drea Holland Client Services Manager

Catalyst Ranch is the preferred choice of innovative market researchers. Respondents relax in an environment that has been uniquely designed to reduce inhibitions-comfy couches, armchairs, coffee tables, colorfully painted walls. Our variety of large spaces allows clients to be right in the room with the consumers or in their own private and comfortable viewing room watching through mirrors and on monitors. Wi-Fi, AV, meeting supplies, tech support, snack service and unlimited beverages are included in price. Videoconferencing, recording, hosting and transcribing services at additional cost.

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Clear Point Research Group, LLC

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ClearView Research, Inc.

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Elmhurst, IL www.comiskeyresearch.com

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Contemporary Studies, Inc.

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CRA - Charles River Associates

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Customer Lifecycle, LLC integration • insight • innovation

Customer Lifecycle, LLC

1112 W Boughton Road Suite 365 Bolingbrook, IL 60440 Ph. 630-412-8989 kaferenz@customerlifecycle.us www.customerlifecycle.us Karin A. Ferenz Principal

CLC is a global research consultancy that works with B2B/B2C companies across multiple industries to conduct primary research to identify and measure requirements for customer acquisition, loyalty, share of wallet growth, and retention. With reach to more than 3 million individuals in 160+ countries, we conduct strategic qualitative and quantitative research in multiple localized languages.

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DataPrompt International

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Decision Support Sciences

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Din Ventures, LLC

Chicago, IL www.dinventures.com

Direct Resource, Inc.

Chicago, IL www.direct-resource.com



A District of 20120 Bissanh

Doyle Research Associates, Inc.

150 N. Michigan Ave., Suite 2800 Chicago, IL 60601 Ph. 312-863-7600 info@doyleresearch.com www.doyleresearch.com Kathleen M. Doyle Senior Director of Insights

Doyle Research is a division of 20|20 Research (www.2020research.com). We are qualitative research specialists – innovative, experienced and strategic, with expertise in multiple industries and customer segments. Our team is equipped with a toolbox of proven and forward-thinking methods that allow for custom study designs that deliver critical insights to meet your business challenges. Offerings include in-person, online, mobile, ethnographic, brainstorming/ideation and social media analysis.

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Eckstein Management Consulting

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Economics Research Associates (Br.)

Chicago, IL

Energy Annex

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E-Research for Marketing

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E-Tabs

Aurora, IL www.e-tabs.com

Explorations Qualitative Research Consulting

Evanston, IL www.explorations-qrc.com



Explorer Research

720 E. Butterfield Road, Suite 110 Chicago, IL 60148 Ph. 855-251-5434 or 630-519-3486 astephenson@explorerresearch.com www.explorerresearch.com Anne Stephenson Partner

Explorer Research is a leading behavioral research firm specializing in packaging and shopper research. We have state-of-the-art shopper labs in both Chicago and Toronto. Our labs can accommodate up to a 60-foot run of product and are equipped with focus group rooms as well as virtual reality with eye-tracking. We are the leading research firm for using neuro research approaches including eye-tracking, EEG, facial coding, GSR and other techniques to measure behavior. We test in situation to measure real behavior while leveraging technology to measure System 1 drivers of behavior. We test different nudges to understand how to shape behavior and increase customer satisfaction. Our services include: shopper insights, packaging research, media testing and innovation and product development.

Fact Flow Research

Chicago, IL www.ffrfocusfacility.com

Feedback Ferret Group, Inc.

Chicago, IL www.feedbackferret.com

Field Research, Inc.

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Fieldwork Chicago-Downtown

111 E. Wacker Drive, Suite 200 Chicago, IL 60601 Ph. 312-565-1866 info@chicagodowntown.fieldwork.com www.fieldwork.com Megan Pollard President

Fieldwork Chicago-Downtown is located in the heart of the city and features spectacular views of Michigan Avenue and the Chicago River. You will love the easy access to hotels, restaurants, and shopping. Our five conference suites vary in size for your convenience, and each comes with ample viewing area and separate private lounges as well as top-notch recruiting and customer service. Come see why Chicago is your kind of town and Fieldwork Chicago-Downtown is your kind of facility!

(See advertisement on back cover)



Fieldwork Chicago-O'Hare

8420 W. Bryn Mawr Ave., Suite 200 Chicago, IL 60631 Ph. 773-714-8700 info@ohare.fieldwork.com www.fieldwork.com Kate Albert President

Fieldwork Chicago-O'Hare is 12,000 square feet of elegantly modern research space, nestled in between Chicago and surrounding suburbs. Our facility is just 3 miles from O'Hare International Airport, 10 miles from downtown and located near public transportation and major expressways. In addition to our 5 research suites, we have spacious lounges, a large kitchen, and a beautiful multi-purpose space and patio. Our project

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Fieldwork Chicago-Schaumburg

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Fieldwork Chicago-Schaumburg offers over 10,000 square feet of premier accommodations. Five conference rooms seat anywhere from 12 - 40 respondents and viewing rooms up to 20. All are complimented by amazing views of the Chicago skyline, lakes and woods. Our experienced in-house recruiting team boasts a large database and a can-do attitude. Our client services and management team has over 50 years of combined experience available to assist you. We are located less than 30 minutes from O'Hare International Airport and 1 block from Woodfield Mall and numerous restaurants. (See advertisement on back cover)



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Chicago, IL 60601 Ph. 312-285-2060 Aryno@fieldwork.com www.fieldwork.com

Aryn O'donnell Director of Corporate Services

Fieldwork Flex, a creative research space in downtown Chicago, was designed to be an inspirational place for researchers and participants. Flex provides an atmosphere that elicits insights and creativity with a large open versatile room and 4 spacious break out rooms with flexible set ups. It is located in the heart of downtown, convenient for respondents and clients. You can also expect Fieldwork quality hosting, recruiting, and project management services.

(See advertisement on back cover)



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5750 Old Orchard Road, Suite 550 Skokie, IL 60077 Ph. 888-T0-FIELD or 888-863-4353 info@nrc.fieldwork.com www.fieldwork.com Karyn Picchiotti President

Fieldwork's National Recruiting Center is your trusted partner for all of your recruiting needs, with expertise in providing respondents for any methodology in healthcare, consumer, and B-to-B research, NRC features a database of over 1 million nationally dispersed members, with a robust set of respondent information including demographics, occupation, health information and past participation. NRC uses a variety of methods to add new members daily. Our recruiters are highly trained low-incidence specialists willing to use out-of-the-box recruiting methods. (See advertisement on back cover)



Fieldwork Network

111 E. Wacker Drive, Suite 220 Chicago, IL 60601 Ph. 800-T0-FIELD or 312-285-2035 info@network.fieldwork.com www.fieldwork.com Megan Pollard President, US Abby Goodell Vice President, International

The Fieldwork Network is your true, one-call link to qualitative and quantitative project management across the U.S., and the globe. Fieldwork Network offers a full-time, professional staff dedicated solely to fielding and managing multi-city projects, including an international team with extensive experience in overseas markets. The Fieldwork Network has established alliances with respected research providers in over 50 countries, which allows us to offer an unparalleled service. Whether you want to work with a single company or several, one call to the Fieldwork Network is all it takes.

(See advertisement on back cover)



Fieldwork Webwork & Anywhere

111 E. Wacker Drive, Suite 220 Chicago, IL 60601 Ph. 312-285-2038 or 800-863-4353 info@anywhere.fieldwork.com www.fieldwork.com Crystal Martinez President

Fieldwork Webwork and Anywhere provides you with the people and tools you need to take your research out of the traditional facility setting. Our Anywhere team can recruit and facilitate qualitative sessions in any venue, great for small markets and creative spaces. Offsite facility setup can include: Virtual mirror, digital video recording and streaming, pre-paid incentive cards and the full Fieldwork behind-the-glass experience. Webwork capabilities include: Software platform for online groups, bulletin boards, usability, mobile research, and homework management. All projects include hands-on technical support, one point of contact project management and Fieldwork-quality recruiting.

(See advertisement on back cover)



First Insights

401 N. Michigan Ave., Suite 1200 Chicago, IL 60611 Ph. 312-455-0088 info@firstinsiahts.com www.firstinsights.com Lon Taylor Principal User Experience Researcher

Since 2004 First Insights has been providing qualitative research services designed to help companies meet their marketing, customer experience and communications objectives. During every engagement we work closely with clients to understand their value proposition, advertising goals and technology requirements before selecting an appropriate methodology. Our expertise includes usability testing, UX research, traditional/online focus groups, ethnographic research, contextual interviews, heuristic analysis, diary studies and innovation workshops. We've partnered with clients in the automotive, airlines, travel, banking, insurance,

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care, online retailing and technology sectors.

Fisher Marketing Intelligence, Inc.



Focus Centre of Chicago, Inc.

211 E. Ontario, Suite 400 Chicago, IL 60611 Ph. 312-628-7171 info@focuscentre-chicago.com www.focuscentre-chicago.com Lynn Rissman President Darcy Jesser Vice President

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Focus Pointe Global - Chicago 645 N. Michigan Ave., Suite 600 Chicago, Il. 60611 Ph. 312-924-0114 or 888-873-6287 chicago@focuspointeglobal.com www.focuspointeglobal.com Samir Ali Area Director (See advertisement on p. 3)

FPG Focus Pointe

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2311 W. 22nd St., Suite 100
Oak Brook, IL 60523
Ph. 630-990-8300 or 888-873-6287
oakbrook@focuspointeglobal.com
www.focuspointeglobal.com
Samir Ali Area Director
Jill Taqas Facility Director

(See advertisement on p. 3)



FOCUSCOPE, Inc.

515 N. State St., Suite 1920 Chicago, IL 60654 Ph. 708-386-5086 krooney@focuscope.com www.focuscope.com Kevin M. Rooney President (See advertisement on p. 88)

FOCUSCOPE, Inc. (Br.)

1100 Lake St., Suite 60
Oak Park, IL 60301
Ph. 708-386-5086
krooney@focuscope.com
www.focuscope.com
Kevin M. Rooney President
(See advertisement on p. 88)

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One Oakbrook Terrace, Suite 320
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www.focuscope.com
Kevin Rooney President
(See advertisement on p. 88)

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900 Chicago Ave., Suite 313 Evanston, IL 60202 Ph. 847-571-3445 gail@gksconsulting.net www.gksconsulting.com Gail Straus

Professional. Agile. Smart. These three words characterize Gail Straus' working relationship with clients and research assignments. Gail delivers on the tagline "solutions through insight." She works closely with clients to understand objectives, challenges and opportunities and then listens carefully to find the insights and perspectives to take strategy to the next level. Gail has completed qualitative research assignments for organizations ranging from colleges, universities and schools to B2B companies. Talking about Gail's capability as a focus group moderator and audience interviewer, one client said: "Gail brings a keen, rational research process paired with extensive marketing experience. Her moderation skills are exceptional whether group or one-on-one."

GlobaLexicon

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GOGO Insights and Results

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Our market research yields solid, factual, defensible information that is directly relevant to your specific needs, not the needs of the average company in your industry. We uncover market opportunities and marketing challenges that others often miss. Capabilities include: survey design and execution (invite respondents, collect results, analyze, report); interviews of customers, employees, executives, business owners, industry experts; focus groups, roundtables and executive forums; market opportunity assessments (evaluate potential for ideas, products, services); competitor analysis; blue sky sessions on product/application/market possibilities, particularly for the food industry.

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Chicago, IL www.hlb.com

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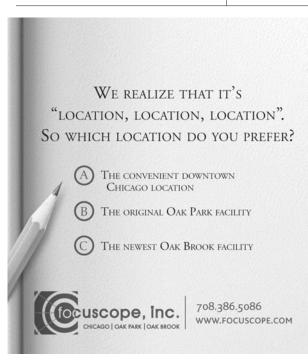
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Clarendon Hills, IL www.hrandassociates.com





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Insight Consulting Group

Chicago, IL www.icgimpact.com



Insights in Marketing

630 Dundee Road, Suite 300 Northbrook, IL 60062 Ph. 847-853-0500 info@iimchicago.com www.insightsinmarketing.com Tracy Paukstys Sr. Dir., Sales & Marketing

Insights in Marketing (IIM) is a marketing research firm that delivers in-depth and actionable insights so you can have every confidence that your decisions are inspired by the consumer voice. IIM tackles a variety of key business challenges that keep clients up at night - better understanding consumer & shopper targets, optimizing brand strategy & positioning, elevating messaging & communication and innovating with impact. IIM's Marketing Consultants leverage their years of client-side experience along with IIM's full suite of research methodologies to deliver made to measure custom designed approaches that efficiently and effectively delivers on your needs.

Ipsos

Chicago, IL www.ipsos-na.com

Irwin Broh Research

1011 E. Touhy Ave., Suite 450 Des Plaines, IL 60018 Ph. 847-297-7515 info@irwinbroh.com www.irwinbroh.com Dave Waitz President Bob Rowe Exec. Vice President Tom Jackowiak Vice President

Our market research delivers impactful insights that drive business forward. Our customized market research solutions help brands of all sizes answer some of their most pressing business and marketing questions. Through a wide array of proven strategies, we deliver customized solutions which reflect the unique needs of our clients. From custom research to customer satisfaction, we offer a variety of effective, flexible solutions - customized to fit your needs. We study your target audience to uncover meaningful insights which drive intelligent decision-making. Let the experts at Irwin Broh Research help you define your brand, improve customer satisfaction and grow your business with our proven research and methodologies. (See advertisement on p. 89)

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Chicago, IL www.jdpower.com

JRS Consulting, Inc.

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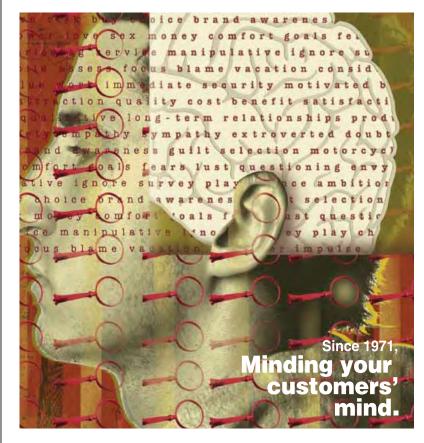


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Cint - The World's Insights Exchange. Cint is a software company developing technology to innovate the way insights are gathered. Cint specializes in API and SaaS solutions offering efficient, user-friendly tools to access online consumer panels, as well as panel management software. Cint's exchange platform is a fully transparent insights marketplace, brings together questions and answers from all around the world. Reach more than 50 million consumers in 80+ countries, all sourced via 2,000+ different panels owned by publishers, local media outlets, market research agencies and nonprofits.

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New Brunswick, NJ www.connotate.com

Data Analytics Corp.

Plainsboro, NJ www.dataanalyticscorp.com

Design Research, LLC

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The Gallup Organization - Princeton

Princeton, NJ www.gallup.com

HSR Associates

Lawrenceville, NJ www.hsra.com

IntegriChain

Princeton, NJ www.integrichain.com

Kantar Media Healthcare Research

Princeton, NJ www.kantarmedia.com

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Princeton, NJ www.mathematica-mpr.com

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Princeton Research & Consulting Center

Princeton, NJ



Radius Global Market Research

316 Wall St., Bldg. J Princeton, NJ 08540 Ph. 609-917-3420 gstaada@radius-global.com www.radius-global.com Glenn Staada Senior VP

Your brand is competing in a highly complicated and everchanging global marketplace. Radius is a global team of research and marketing experts that provide Fortune 1000 companies (and beyond) with a deep understanding of how to navigate the customer and competitive dynamics affecting their brands. Brand growth can be driven in various ways and we help you determine the strategic paths to your growth in three key areas: optimizing brand offerings, identifying innovations in the marketplace and delivering compelling customer propositions. Radius provides strategic direction in these areas so you'll have the most revealing insights to move your business forward. Our experience is diverse, spanning dozens of industries and stretching from Asia, across Africa and Europe, to the Americas. We are committed to bringing cutting-edge, custom research solutions to every engagement so that you can maximize your brand growth. (See advertisement on p. 9)

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Princeton, NJ www.roymorgan.com

Schrader Research & Rating Service

Cranbury, NJ

SRI International

Princeton, NJ www.sri.com

Strategic Research Insights (SRI)

Plainsboro, NJ www.srinsights.com

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Princeton, NJ www.corp.treato.com

Turtle Bay Institute, Inc.

174 Nassau St. Princeton, NJ 08542

Trenton (See also Philadelphia)

The G&R Cooperative, LLC

Pennington, NJ www.gandrllc.com

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LookTracker

Bayhead, NJ www.looktracker.com

Pavlovic Strategy Consulting LLC

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Pennington, NJ www.princetonnationalsurveys.com

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Zeldis Research Associates

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Ameritest/CY Research

4841 Tramway Ridge Drive N.E. Albuquerque, NM 87111 Ph. 505-856-0763 info@ameritest.com www.ameritest.com Abby Hollister

Ameritest is an international research consultancy that works with brands to optimize their strategic positioning, branded communications and advertising campaigns. Our practice specializes in collaborating with clients to develop their most powerful visual vocabulary, which drives the superior brand experiences that build inspiring long-term brand memories. We have worked across categories with Fortune 500 clients for the last 30 years to help them make galvanizing and effective brand stories. Our deep bench of branded communications consultants draws from our toolbox of validated research and analysis methods to diagnose the why behind communication performance, showing how their target customer processes stories, identifying what those structures are that are being activated and how the brand's assets are being triggered. We do not reward any particular formula for branded communications. We reward success and creative innovation that works to communicate against real business issues.

Automation Consultants

Albuquerque, NM www.acinm.com

CRC & Associates

Bernalillo, NM www.thecrcteam.com

Sandia Market Research

Albuquerque, NM www.sandiamarketresearch.com

Scott C. Solis Market Research (SCSMR)

The Shops at Westside Albuquerque, NM 87114 Ph. 408-834-5295 aba@scsmr.com www.scsmr.com Jolene Molina Manager

Santa Fe

Kaplan & Associates

Santa Fe. NM www.mkaplanconsulting.com

Southwest Planning & Marketing

Santa Fe, NM www.southwestplanning.com/marketresearch.html

New York

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Albany Quest Marketing Services

Malta, NY www.questmarketingservices.com

Blass Research

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ChannelEyes

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Markette Research, Inc.

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Radius Global Market Research

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(Albany) Schenectady, NY 12305 Ph. 518-631-2585 imvers@radius-global.com www.radius-global.com Jamie Myers Global Dir., Client Services

Your brand is competing in a highly complicated and ever-changing global marketplace. Radius is a global team of research and marketing experts that provide Fortune 1000 companies (and beyond) with a deep understanding of how to navigate the customer and competitive dynamics affecting their brands. Brand growth can be driven in various ways and we help you determine the strategic paths to your growth in three key areas: optimizing brand offerings, identifying innovations in the marketplace and delivering compelling customer propositions. Radius provides strategic direction in these areas so you'll have the most revealing insights to move your business forward. Our experience is diverse, spanning dozens of industries and stretching from Asia, across Africa and Europe, to the Americas. We are committed to bringing cutting-edge, custom research solutions to every engagement so that you can maximize your brand growth. (See advertisement on p. 9)

Buffalo



Adelman Research Group-A SurveyService Company

1911 Sheridan Drive Buffalo, NY 14223 Ph. 800-507-7969 or 716-876-6450 sadelman@surveyservice.com www.surveyservice.com Susan R. Adelman President

We are a leading provider of qualitative and quantitative research solutions and analytics for clients who expect high standards of excellence in the health care, consumer goods, financial and manufacturing sectors. Our InsightCenter™ includes focus group, test kitchen, sensory and usability testing facilities. We are proficient in assuring that studies are recruited and conducted exactly according to specifications with exceptional show rates and attention to detail. Our extensive experience and outstanding staff provide the elements required of a trusted insights and research partner.

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Cornerstone Research & Marketing, Inc.

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Lancaster, NY www.critiquepros.com

Ruth Diamond Market Research

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Focused Marketing Associates, Inc.

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Williamsville, NY Ph. 716-407-4984 jholland@isacorp.com www.isacorp.com Jennifer Holland VP Client Services

Opinions, Ltd. - Buffalo

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TIPPING POINT COMMUNICATIONS

Tipping Point Communications

737 Delaware Ave., Suite 100 Buffalo, NY 14209 Ph. 716-374-0411 research@tippingpointcomm.com www.tippingpointcomm.com Olivia Rotondo Research Coordinator

Tipping Point Communications offers premier focus group facilities in downtown Buffalo and Rochester, New York. The primary research rooms are furnished for easy customization and are equipped with smart board, HDTV technology, built-in camera, and microphones. Our experienced and knowledgeable staff provides outstanding service, including assistance with finding a moderator, scheduling, reminder calls, recruitment, participant reimbursement, catering, and recording of your session. Services are priced a la carte or as bundled packages to meet your specific needs.



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A boutique full service market research and consultancy firm focused entirely of healthcare and wellness. We offer the widest possible range of qualitative, quantitative and ethnographic services with a foundation of psychology, anthropology, sociology, neuroscience and linguistics. Many of our techniques are unique and 50% of our projects are global. We enhance your marketing and sales activities in Pharma, Devices, Diagnostics, Medical Equipment, IDNs, Health Plans, Retail Health, Pharmacy, Food and Beverage and Non-traditional Medicine. Our OnTheWall™ panels & online communities offer considerable value. ConnexionPoints™ is our warehouse of syndicated data and reporting offering very flexible information and consulting services.

(Br.) indicates a branch office

Long Island (See New York City)

New York City (See also Northern New Jersey and Connecticut)



360 Market Reach, Inc.

830 S. Broadway, Suite 24 Tarrytown, NY 10591 Ph. 917-584-8174 aierardi@360marketreach.com www.360marketreach.com Alicia Ierardi President

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Addison Research is the trusted partner for all your fieldwork and data collection needs. We have one of the largest data collection infrastructure networks and can field anywhere in the United States and Canada. We also serve the international market and have successfully fielded studies in Latin America, Asia, and Europe. Our services include Qualitative Recruiting, In-Depth Interviews, Ethnographies, Taste Tests, In-Home Usage Testing, Car Clinics, Usability Testing, Telephone / Multi-Mode Interviewing (200+ CATI stations), On-Site Interviews, Exit Interviews, Mystery Shopping, Central Location Tests, Mall Intercepts, Hispanic / New Immigrant Research, Moderating and Research Consulting. With over 15 years of experience, Addison Research offers you the knowledge, history and resources required to get your project completed on time, within budget and with high-quality results. We have proven expertise in all facets of quantitative,

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ADM Marketing & Research Consulting

www.admmarketing.com



Advanced Focus - The Facility, NYC

373 Park Ave. S., Eighth Floor New York, NY 10016 Ph. 212-217-2000 saraw@advancedfocus.com www.advancedfocus.com Sara White EVP Todd Biederman Founder and CEO Bradley Solomon President

Advanced Focus is a full-service marketing research company that was built on relationships and innovation. Our state-of-the-art facilities are conveniently located in Midtown Manhattan, Westchester, N.Y., and Danbury, Conn. Each location was designed to maximize the creative process and include the latest technology with a highly dedicated staff. Advanced Focus has three traditional facilities; one in Manhattan, one in Westchester and one in Danbury. Also in Manhattan is our state-of-the-art loft which is the first nontraditional research venue designed with the researcher in mind. In addition to our regional recruiting services. we also recruit nationwide and offer field management services. This provides an opportunity for our clients to leave the management, coordination and recruitment of the multi-market studies to us.

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520 White Plains Road, First Floor Tarrytown, NY 10591 Ph. 914-631-0796 saraw@advancedfocus.com www.advancedfocus.com Sara White EVP

Advanced Focus - The Loft

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Advanced Opinions

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Applied Marketing Research, Inc.

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com/?utm_source=quirks&utm_medium=referral&utm_ campaign=Quirks%20Referral%20New%20York%20USA Julia Cupman Director

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Barnes & Noble College

Basking Ridge, NJ www.bncollegemarketing.com

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Behavioral Insights, LLC

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Beta Research Corporation

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Beta Research helps industry leaders in media, health care and consumer products get the information they need to connect more effectively with their desired markets. We use both cutting-edge technology and the full spectrum of established approaches to create custom research studies that support strategic business decisions. Beta Research is certified as a women's business enterprise through the Women's Business Enterprise National Council (WBENC).

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BrainJuicer® Ltd

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Brand Keys, Inc.

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BuzzBack Market Research

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For more than 15 years, BuzzBack has worked with companies who seek to advance their business performance with sharper consumer insights. BuzzBack delivers demonstrably richer understanding through creative and visual techniques that help address challenges with concept development, brand positioning and communication strategy. For both major corporations and emerging brands, we have been effective in hundreds of brand initiatives worldwide, with a highly-engaging online experience that reveals how companies can more meaningfully connect with consumers for greater commercial success.

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C&C Market Research - Long Island

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C&C Market Research - New York Metro

Palisades Center 1000 Palisades Center Drive, Suite C402, 4th Floor West Nyack, NY 10994 Ph. 479-785-5637 corp@ccmarketresearch.com www.ccmarketresearch.com (See advertisement on inside back cover)



Campbell-Communications, Inc.

140 Debs Place, Floor 17 New York, NY 10475 Ph. 718-671-6989 Ron@Campbell-Communications.com www.campbell-communications.com Ron Campbell President

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36 Palmer Ave. Sleepy Hollow, NY 10591-1614 Ph. 914-332-8647 c.carlin@att.net www.carlinresearch.com Camille T. Carlin

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CBA Research Corp.

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New York, NY www.cellohealthinsight.com

Central Marketing, Inc.

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Charney Research

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Clarion Research Inc.

1776 Broadway, Suite 1410 New York, NY 10019-2002 Ph. 212-664-1100 info@clarionresearch.com www.clarionresearch.com Diane Traiger President

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Mark Clements Research, Inc.

Mt. Kisco, NY www.markclementsresearch.com

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New York, NY

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The Company Crayon New York, NY www.companycrayon.com

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CRA - Charles River Associates

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Creative Waves Research

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Erdos & Morgan is readily identified as a leader in business-to-business research, offering a broad range of services to corporate America, the media and advertising agencies. Studies include syndicated research, such as opinion leaders, purchase influence in American business and the worldwide professional investment community. Custom research utilizes all quantitative and qualitative methods, such as mail, telephone, online, focus group and others. Erdos & Morgan's parent company, Beta Research Corp., is certified as a women's business enterprise through the Women's Business Enterprise National Council (WBENC).

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462 Seventh Ave., Floor 18 New York, NY 10018 Ph. 201-585-8200 info@nyc.fieldwork.com www.fieldwork.com/nyc Becky Harris President

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Firefish

Brooklyn, NY www.firefish.us.com



First Insights

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Since 2004 First Insights has been providing qualitative research services designed to help companies meet their marketing, customer experience and communications objectives. During every engagement we work closely with clients to understand their value proposition, advertising goals and technology requirements before selecting an appropriate methodology. Our expertise includes usability testing, UX research, traditional/online focus groups, ethnographic research, contextual interviews, heuristic analysis, diary studies and innovation workshops. We've partnered with clients in the automotive, airlines, travel, banking, insurance, pharmaceuticals, packaged goods, cosmetics, health care, online retailing and technology sectors.

Focus Margin

New York, NY www.focusmargin.com

FPG Focus Pointe

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Focus Pointe Global - New York

240 Madison Ave., Fifth Floor New York, NY 10016 Ph. 212-682-0220 or 888-873-6287 ny@focuspointeglobal.com www.focuspointeglobal.com Julie Ali Facility Director (See advertisement on p. 3)

Focus Quota

New York, NY www.focusquota.com



The Focus Room

693 Fifth Ave., Floor 10 New York, NY 10022 Ph. 212-935-6820 Andrew@focusroom.com www.focusroom.com Andrew Junggren

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355 Lexington Ave. Floor 13 (40th & Lexington) New York, NY 10017 Ph. 212-867-7373 julia.cosel@focussuites.com www.focussuites.com Julia Cosel Vice President

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Forte Research Group

40 Wall St., Floor 28 New York, NY 10005 Ph. 917-677-9705 cdaniels@forteresearchgroup.com www.forteresearchgroup.com Chris Daniels Client Service Director

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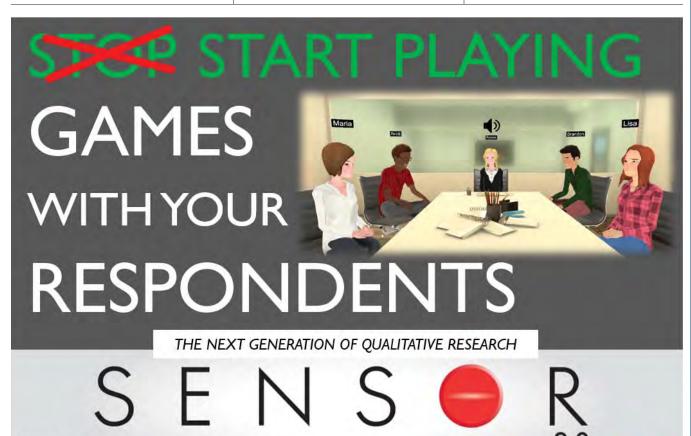
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8208 Boxmere Court Brentwood, TN 37027 Ph. 615-376-3535 or 651-571-6408 contact@marketlab.net www.marketlah.net Leslie Brumlik Principal

MarketLab is a quantitative market research firm that spans a wide range of industries. We pride ourselves on being completely scalable — large enough to complete strategic multi-phased international projects, yet nimble enough to turn around tactical projects quickly to meet tight deadlines. While we're staffed to provide full-service market research, from initial study design through final report delivery, we're also able to step in and manage individual phases of any given project. Founded in 1997, MarketLab has steadily expanded by providing informed counsel for our clients. While we love complex rebranding and multifaceted consumer segmentation projects, we're equally skilled at executing more routine assignments such as concept and packaging testing, product taste testing and message testing. We help clients with tactical assignments like tabulating and/or coding data or analyzing existing data. Clients keep coming back to us for two big reasons: 1) we make every effort to contain costs without compromising research quality and 2) we customize scalable solutions that leverage the existing infrastructure wherever possible in order to stretch marketing research dollars.

The Nashville Research Group, LLC

Nashville, TN www.nashvilleresearch.com

Online Survey Solution

4024 Lealand Lane Nashville, TN 37204 Ph. 615-383-2502 Janet.Savoie@OnlineSurveySolution.com www.OnlineSurvevSolution.com Janet Savoie VP, Client Development

Online Survey Solution, a division of M/A/R/C Research, is a full-service online data collection firm. OSS has provided market research firms and consultants with accurate, cost-effective, quality data for over 15 years. They collect data for Web only, phone-to-Web or mall-to-Web studies. The OSS team of experienced professionals specializes in sample procurement and management, programming (using Confirmit), hosting and data processing. They work diligently to provide quality data collection and excellent client service. Online Survey Solution - We Make Online Powerful. (See advertisement on p. 155)

Patrick Research

Nashville, TN www.patrickresearch.com

Prince Market Research

Nashville, TN www.pmresearch.com

STR Global

Hendersonville, TN www.strglobal.com



Targoz Market Research

331 22nd Ave. N., Suite 2 Nashville, TN 37203 Ph. 615-410-4553 info@targoz.com www.tarqoz.com Randy Ellison

Targoz Market Research is a full-service market research company specializing in qualitative and quantitative research. Professionally-certified industry experts in online, in-person and telephone research across a range of industries will help you understand why people make the decisions they do and how you can best influence them. Contact us today and turn our insights into vour success.

Test America, a division of CRG Global

Cool Springs Galleria 1800 Galleria Blvd., Suite 1320 Franklin, TN 37067 Ph. 800-831-1718 crgsales@crgglobalinc.com www.crgtestamerica.com Jennifer Schwartz Director of Field Operations

20|20 Technology

161 Rosa L. Parks Blvd. Nashville, TN 37203 Ph. 800-737-2020 or 615-777-2020 advice@2020research.com www.2020research.com

20|20 is the leading expert and innovator in qualitative market research, simplifying connections between brands and consumers. With 30+ years of experience, 20|20 has completed thousands of projects spanning more than 122 countries and 30+ languages, which has allowed us to perfect the unique combination of in-house expertise, services and tools our clients truly need. Because we have everything under one roof, we let your objectives drive the approach and tailor the level of support to meet your needs. Guided by the notion that research doesn't have to feel complicated, our accessible, optimized solutions deliver the right insights at the right time, allowing decision makers to move forward and drive growth with confidence.

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20|20 Research - Nashville

161 Rosa L. Parks Blvd. Nashville, TN 37203 Ph. 704-494-7873 or 615-885-2020 susan.brelewski@2020research.com www.2020research.com/nashville Susan Brelewski Facility Director

For more than 30 years, 20|20 has been a premier provider of focus group facilities and services, simplifying connections between researchers and consumers. Our locations are consistently top rated in the industry, with the quality metrics and top-notch amenities to back it. Nashville continues to win accolades as one of the most up-and-coming cities in the country. Visit our facility, located in a historic building in the heart of downtown, and you'll see why. With three rooms in this sleek refurbished space, you can truly experience the unique vibes of Music City. Plus, Nashville is easily accessible by direct flight from more than 40 cities and the facility is just 20 minutes from the airport. From cutting-edge

technology (including streaming, eye-tracking, facial coding, usability testing and more) to high-end hospitality services and one of the most experienced teams in the industry, we've got everything you'd want in a facility. Also offering complete online qualitative software and services, as well as nationwide recruiting and comprehensive project management.

Texas

Austin

ATX Insights

Austin, TX www.atxinsights.com/home.shtml

Austin NameStormers

Austin, TX www.namestormers.com

Austin Trends

Austin, TX

Baxter Research Center Inc.

1405 Braided Rope Drive Austin, TX 78727 www.brc.com

Cognitive Scale

Austin, TX www.cognitivescale.com/press/#sthash.be5NWoWP.

COMARKA, Consulting & Marketing Research

Austin, TX www.comarka.com

Customer Research International

135 S. Guadalupe San Marcos, TX 78666 Ph. 512-757-8116 or 512-757-8102 Angel@CRI-Research.com www.cri-research.com Angelique Uglow Sr. VP Client Services

Customer Research International (CRI) is MBE and HUB certified. In its more than 20-year history, CRI has conducted countless survey projects for a variety of clients, including universities, media outlets, political pollsters, public policy scientists, municipal entities, government agencies, full-service research firms, retail corporations and high-tech companies. CRI is a trusted data collection partner!

8-bit Bear Consulting

Austin, TX

www.8-bitbearconsulting.com

FOCUS LATINO

QUALITATIVE & QUANTITATIVE CONSUMER RESEARCH

Focus Latino

720 Barton Creek Blvd. Austin, TX 78746 Ph. 512-306-7393 gcafocuslatino@austin.rr.com www.focuslatino.com Beatriz Noriega Partner Guy Antonioli Partner

Hispanic research firm founded in 1996 specializing in qualitative research and strategic planning. Over the years and at request of clients we have evolved to include multicultural research as well as quantitative. Methodologies include focus groups, triads, dyads, IDIs, ethnographies (in-homes, shop-alongs and observational) and quant-qual with dialers. Most projects in the areas of positioning and concept development, advertising testing, attitude and usage, new products, packaging and segmentation studies. Bilingual moderators in Spanish and English. Beatriz, a psychologist, and Guy, a seasoned marketing, advertising and research

professional, each have 40+ years of experience working in the U.S., Mexico, the Caribbean, Central and South America. Combined areas of expertise and option of female or male moderator enable us to better uncover consumer insights and provide value-added. actionable recommendations. We guarantee the quality of our work because the partners personally execute each and every project from beginning to end.



GCA Consulting

720 Barton Creek Blvd. Austin, TX 78746 Ph. 512-657-5129 qcafocuslatino@austin.rr.com www.qcaconsultingfirm.com Guy C. Antonioli

Established in 1994, GCA Consulting is a specialized marketing, advertising and research strategic planning and consulting firm with 40+ years of experience in the USA, Mexico, the Caribbean and Latin America on many different product and service categories as well as among diverse audiences, working directly for companies and organizations or through advertising agencies, public relations, research and consulting firms. Change is the only marketing constant and our goal is to help develop strategically successful marketing and advertising programs. Fees determined by scope of assignment.

icanmakeitbetter

Austin, TX www.icanmakeitbetter.com

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1705 S Lamar Blvd. Austin, TX 78704 Ph. 512-498-3830 Paul@icanmakeitbetter.com www.icanmakeitbetter.com Paul Janowitz CEO

From insight to action, icanmakeitbetter, a member of the ISA family of companies, is an insight community platform that provides a suite of integrated qualitative and quantitative tools in one simple solution. Clients can integrate insights with surveys, focus groups ideation sessions, journals and live chat. Capture true on-demand, in-context insights across any device. Move beyond research to have conversations that matter. icanmakeitbetter helps clients build better products, services and customer experiences with a platform that makes it easy to research, innovate and get feedback - anytime, anywhere, from anyone, Recognized global experts in market research, user experience and social innovation, icanmakeitbetter leverages voice-of-customer insights to help clients with: product and services development, innovation, sales, marketing, advertising and branding.

Illuminas

Austin, TX www.illuminas.com

Ipsos

Austin, TX www.ipsos-na.com

JKS Market Research

Austin, TX www.jksinc.com

Latin Field USA

Austin, TX www.latin-field.com

Mattr

Austin, TX www.mattr.co

MediaScience⁶

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MGT of America, Inc. (Br.)

Austin, TX www.mgtamer.com

Nimble Marketing Research

Austin, TX www.nimblemr.com

NuStats

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On Your Mark Research

Austin, TX www.oymresearch.com

Opinion Analysts, Inc.

Austin, TX www.opinionanalysts.com



Radius Global Market Research

8140 N. Mo-Pac Expy. Unit 100, Floor 1, Building 4 Austin, TX 78759 Ph. 512-270-5170 mpatterson@radius-qlobal.com www.radius-global.com Michael Patterson, PhD Director of Research Analytics Susan Hart Senior VP Curt Frazier PhD VP, Advanced Analytics Ashlvn Modlin VP

Your brand is competing in a highly complicated and ever-changing global marketplace. Radius is a global team of research and marketing experts that provide Fortune 1000 companies (and beyond) with a deep understanding of how to navigate the customer and competitive dynamics affecting their brands. Brand growth can be driven in various ways and we help you determine the strategic paths to your growth in three key areas: optimizing brand offerings, identifying innovations in the marketplace and delivering compelling customer propositions. Radius provides strategic direction in these areas so you'll have the most revealing insights to move your business forward. Our experience is diverse, spanning dozens of industries and stretching from Asia, across Africa and Europe, to the Americas. We are committed to bringing cutting-edge, custom research solutions to every engagement so that you can maximize your brand growth. (See advertisement on p. 9)



Reconnaissance Market Research (ReconMR)

135 S. Guadalupe San Marcos, TX 78666 Ph. 512-757-8102 or 512-757-8116 angel.uglow@reconmr.com www.ReconMR.com Angelique Uglow PRC, Executive Vice President

Reconnaissance Market Research (ReconMR) specializes in quantitative data collection for public opinion, political polling, social science, B2B and consumer opinion surveys. 20+ years' experience delivering high quality, representative data and results. Survey research via 525 TCPA compliant U.S. CATI stations in San Marcos, Houston, Bryan and San Antonio, TX. Platforms include Voxco and WinQuery using state of the art telephony and networking. 1000+ professionally trained interviewers including bilingual staff. ReconMR's affiliate company, CRI is MBE and HUB certified. Our partners

include government agencies, universities, academic survey centers, media, political pollsters, public policy researchers, social scientists, transportation, utilities, and healthcare organizations.

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Spredfast

Austin, TX www.spredfast.com

Think Group Austin

Austin, TX www.thinkgroupaustin.com

Trenholm Research

Austin, TX

Userlytics

Austin, TX www.userlytics.com

Virtuin Strategy

Austin, TX www.virtuinstrategy.com

Y&R Austin

Austin, TX www.yr-austin.com

Brownsville

Hispanic Focus Unlimited

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Bryan/College Station

CRA - Charles River Associates

Bryan, TX www.crai.com

Reconnaissance Market Research (ReconMR)

Bryan, TX 77802 Ph. 512-757-8102 or 512-757-8116 angel.uglow@reconmr.com www.reconmr.com Angelique Uglow PRC - Executive Vice President Michelle Vrudhula Chief Administrative Officer

ReconMR has 20+ years' experience in telephone data collection. 525 TCPA compliant U.S. CATI stations, Voxco and WinQuery, 1000+ interviewers, 15% bilingual staff and MBE and HUB certified. We work with government agencies, universities, academic survey centers, media, political pollsters, public policy researchers, social scientists, transportation, utilities and healthcare organizations.

StataCorp LLC

College Station, TX www.stata.com

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Corpus Christi



Pfeifer Market Research, Inc.

5262 S. Staples, Suite 300 Corpus Christi, TX 78411 Ph. 361-850-7660 or 361-537-4291 pfeifermtg@aol.com www.pfeifermarketresearch.com Linda Pfeifer President/CEO Margarita Gonzalez Manager

Pfeifer Market Research, Inc. is a full-service data collection agency owned and operated by Linda Pfeifer for over 33 years. We offer a wide array of services including data collection, focus group recruitment, bilingual and ethnographic studies, in-store intercepts and audits, one-on-one interviewing and have mall access to conduct surveys. Services are available to clients in Corpus Christi, Laredo, Brownsville, San Antonio, Victoria, Houston, Dallas and surrounding areas. We have strict validation standards and work closely with our clients to ensure top results. Contact us today!

Dallas/Fort Worth

ActionableCustomerInsights

Arlington, TX www.actionable customer in sights.com

Actus Sales Intelligence

Fort Worth, TX www.actussales.com

All-Star Customer Service, Inc.

Crowley, TX www.mysteryshoppingexperts.com

At Your Service Marketing

Chico, TX www.avsm.com

Audience Research & Development LLC

Fort Worth, TX www.ar-d.com

Boone Insights, Inc.

Dallas, TX www.slaughterbranding.com

BRAND INSTITUTE, inc. (Br.)

www.brandinstitute.com/contact_dallas.asp

Bright Cactus

Richardson, TX www.brightcactus.com

Bryles Research, Inc. (Br.)

Richardson, TX www.brylesresearch.com

C&C Market Research - Arlington

3811 S. Cooper, Suite 2053 Arlington, TX 76015 Ph. 479-785-5637 corp@ccmarketresearch.com www.ccmarketresearch.com Craig Cunningham (See advertisement on inside back cover)

C&C Market Research - Dallas

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C&C Market Research - Fort Worth

Hulen Mall 4800 S. Hulen St., Suite 1350 Fort Worth, TX 76132 Ph. 479-785-5637 corp@ccmarketresearch.com www.ccmarketresearch.com (See advertisement on inside back cover)

Cambridge Associates, Ltd.

Granbury, TX www.focusgroupguru.com

The Coaching Company

Dallas, TX www.coachingcompany.com



CodingExperts

733 Fairlawn St. Allen, TX 75002 Ph. 972-727-1850 lynn@codingexperts.net www.codingexperts.net Lvnn Martin Owner

With expertise in a wide variety of project types, we specialize in two areas: traditional consumer research including customer satisfaction, concept testing, new product development and product testing along with pharmaceutical/biotech research ranging from existing product research and new product development to drug naming studies. We offer tabulations using SPSS Quantum and presentation services in PowerPoint, Word and Excel. We consistently concentrate on the service aspects of customer service. Our senior professionals all have 20+ years of experience in the marketing research field.

Consumer and Market Insights, LLC (CMI)

Dallas, TX www.thecmiteam.com

Consumer Focus LLC

7024 Judi St. Dallas, TX 75252 www.consumerfocusco.com

CRA - Charles River Associates

Dallas, TX www.crai.com

Crescent Research, Inc.

Dallas, TX www.crescentresearch.com



Dallas By Definition

511 E. John W. Carpenter Freeway, Suite 100 Irving, TX 75062 Ph. 972-869-2366 or 800-336-1417 info@dallasbydefinition.com www.dallasbvdefinition.com Stacy Scott President

Dallas By Definition provides customized, high-quality qualitative research field services to a variety of clients. We offer five spacious focus group rooms with floor-to-ceiling mirrors for easy viewing, over-sized tiered viewing rooms and one additional mini-group

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The Dallas Marketing Group, Inc.

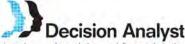
12221 Merit Drive, Suite 850 Dallas, TX 75251 Ph. 972-991-3600 b.silverman@the-dmq.com www.dallasmarketinggroup.com

Bill Silverman President

Marketing consulting firm with strong research expertise serving consumer, casino gaming, health care, restaurant and technology industries. Full-service custom marketing research provider: focus groups (traditional, phone, online), in-depth interviews, quantitative research addressing issues including attitude/ awareness/usage, customer satisfaction, new product/ service development, etc. Senior-level expertise plus research/marketing experience assures consistently actionable research outcomes - project after project.

Databank Marketing Research LLC

Weatherford, TX www.databankmarketingresearch.com



Decision Analyst, Inc.

604 Avenue H E. Arlington, TX 76011-3100 Ph. 817-640-6166 or 800-262-5974 jthomas@decisionanalyst.com www.decisionanalyst.com Jerry W. Thomas President/CEO

Decision Analyst is a global marketing research and analytical consulting firm, serving major corporations, advertising agencies and consulting firms. Custom research and analytical consulting are Decision Analyst's foundational competencies. The firm specializes in strategy research, concept testing, package testing, promotional testing, product testing and advertising research. Decision Analyst is a leader in advanced analytics, market segmentation, mathematical modeling, econometrics and simulation. The firm melds qualitative research, survey research, marketing science and operations research to solve complex marketing problems. Headquartered in Dallas-Fort Worth, Decision Analyst serves clients across North America, Europe and Asia. The firm is owned by its 150 employees.

The Diffusion Group

Plano, TX www.tdgresearch.com

DSS Research

Fort Worth, TX www.dssresearch.com

Economic Mechanism

Plano, TX www.economicmechanism.com

Ellis Partners in Management Solutions

Irving, TX www.epmsonline.com

Feedback Plus, Inc.

Dallas, TX www.feedbackplus.com



Fieldwork Dallas

15305 Dallas Parkway, Suite 850 Addison, TX 75001-4637 Ph. 972-866-5800 info@dallas.fieldwork.com www.fieldwork.com Jessica Josset President

Fieldwork Dallas is strategically located to be convenient for both clients and respondents and boasts a fresh and diverse respondent database. Our newly updated facility is casually elegant with state-of theart amenities and an office staff committed to total client support. Six research suites offer the ability to accommodate various methodologies and setups, including a large room that can seat up to 50. Observation rooms are tiered for excellent viewing and include adjacent comfortable private client lounges. Visit us in Dallas and experience our commitment to exceeding your expectations. (See advertisement on back cover)



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www.focuspointeglobal.com
Marsha Fugitt VP Operations
(See advertisement on p. 3)

Ft. Worth Research

Arlington, TX www.fortworthresearch.com

Global Research Partners

Richardson, TX www.globalresearchpartners.com

GLocal Mind Inc.

Frisco, TX www.glocalmind.com

GO Strategic Research

Little Elm, TX www.gostrategicresearch.com

HAWK INCENTIVES

Hawk Incentives

700 State Highway 121 Bypass, Suite 200 Lewisville, TX 75067 Ph. 866-219-7533 sales@hawkincentives.com www.hawkincentives.com/offering/market-researchrewards Susanne Daminski Marketing Operations Manager

Hawk Incentives, a Blackhawk Network business, is a leading provider of rewards and incentives to organizations across the globe, including many of the Fortune 500. We help power better market research response rates and loyalty with proven delivery of physical, digital and mobile-enabled rewards. Whether you're conducting online panels, focus groups, one-on-one interviews or in-field intercepts, you need incentives that align with participants' expectations. We can speed up payments so your participants receive their rewards quickly — even in real-time; offer reward choices to make sure that all of your participants are satisfied; connect with you via API or give you access to our online reward ordering portal; provide easier and more cost-effective options than checks or cash; and handle

customer service for your participants with our one-call resolution commitment. With our multimillion-dollar infrastructure and history of operational excellence, we offer the scale and security you need and the white-glove service you — and your participants — deserve.

Idea Planet

Dallas, TX www.ideaplanetinc.com

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Intercept Survey Solutions

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www.interceptsurveysolutions.com

IVRsurveys.com

Rowlett, TX www.ivrsurveys.com

JFA Consulting, Inc.

Dallas, TX www.jfaconsulting.com

K & B National Research, LLC

Dallas, TX www.kbnationalresearch.com

M/A/R/C° Research

7850 N. Belt Line Road Irving, TX 75063 Ph. 800-884-6272 jim.ohara@marcresearch.com www.MARCresearch.com Jim O'Hara

M/A/R/C Research is a custom marketing research firm dedicated to helping clients create, evaluate and strengthen their brands. M/A/R/C's teams design and execute qualitative and quantitative, traditional and online solutions. Their core competency is measuring attitudes and behaviors to accurately explain and predict market share, revenue and bottom-line impact of a client's actions. M/A/R/C helps businesses address consumer, channel and B2B marketing issues to launch better products and services, attract and retain valuable customers and build stronger brands. (See advertisement on p. 155)

Market Diagnostics International

Dallas, TX www.mdxint.com



Market Research Answers, Inc.

1431 Greenway Drive, Suite 700
Irving, TX 75038
Ph. 972-756-1858 or 855-619-7300 (Toll Free)
harold.gross@marketresearchanswers.com
www.marketresearchanswers.com
Harold Gross Managing Partner
William Mitchell Managing Partner

Market research is about connecting the dots between strategy and tactics so you can make sound decisions informed by fact rather than assumptions. We help you connect the dots through focus groups, surveys and database/statistical analysis. Our clients have included small, medium and Fortune 500 companies in aviation, construction, industrial equipment, consumer packaged goods, health care, professional sports and other industries. Some of the most well-known brands in the marketplace have trusted us to help them find answers to their important questions.

Market Research Dallas

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Marketing Brainology

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Markets in Motion

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www.mv-research.com
Andrew Zoota, PhD.

McGinn Marketing Research, LLC

Dallas, TX www.mcginnmr.com



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Metromark Market Research, Inc. (Br.)

Dallas, TX www.metromark.net

Mosaic Retail Solutions

Irving, TX www.mosaic.com



Murray Hill National Dallas

8390 LBJ Freeway, Suite 540 Dallas, TX 75243 Ph. 972-707-7645 or 469-385-1200 susan@murrayhillnational.com www.murrayhillnational.com Susan Owens COO/Managing Partner

Our 40-station call center has the ability to recruit for qualitative and validated quantitative research. We host teams all across the U.S. in a variety of focus group facility locations. Your one stop, market research services company. We have the ability to recruit and moderate projects all over the US. We are experts in recruiting, field management and technology who cater specifically to market researchers all over the country. Our opt in proprietary panel includes 1.5 MIL Consumers, 375,000 HCP, 50+ Patient Panels, 250,000 Executives and Professionals. (See advertisement on p. 154)

National Service Research

2601 Ridgmar Plaza, Suite 2 Fort Worth, TX 76116-2685 Ph. 817-312-3606 andrea@nationalserviceresearch.com www.nationalserviceresearch.com Andrea Thomas, Owner

NSR is a full-service market research and consulting firm providing quantitative (telephone, personal, mail, online) and qualitative research assisting a diverse

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520 Avenue H E. Suite 199 Arlington, TX 76011 Ph. 817-640-6170 lhazen@nuancecoding.com www.nuancecoding.com Lisa Hazen President

Nuance, a Decision Analyst company, delivers superior verbatim coding services, including multilingual coding and text analytics to marketing research firms and corporate clients. We provide fast, friendly service and quality coding solutions. Nuance employs many experienced in-house native-language coders. Languages include: Arabic, Chinese, Dutch, English, French, German, Hindi, Italian, Japanese, Portuguese, Russian, Spanish and Turkish. We help companies understand the meaning of verbatim comments. Additional data processing services include: data entry, crosstabs and mail-survey processing.

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North East Mall 1101 Melbourne Road, Suite 5005 Hurst, TX 76053 Ph. 440-893-0300 iris.blaine@opinionsltd.com www.opinionsltd.com Iris Blaine Executive Director Mark Kikel President/Owner Chris Sluder Vice President

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Parks Associates

Dallas, TX www.parksassociates.com

Plaza Research-Dallas

14160 Dallas Parkway, Suite 602 Dallas, TX 75254 www.plazaresearch.com

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PROdata Team, Inc.

McKinney, TX www.prodatateam.com/pages/main.html

Quick Test/Heakin (Dallas)

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Relevant Insights, LLC

P.O. Box 2164 Euless, TX 76039 Ph. 817-494-2364 info@relevantinsights.com www.relevantinsights.com Michaela Mora President

Relevant Insights is a full-service Dallas/Fort Worthbased market research firm that actively guides leaders down the path of profitable decision-making. Our methodologies, deep expertise and multinational research experience is leveraged by corporate marketers and researchers, ad agencies, nonprofits and trade organizations alike. We offer qualitative and quantitative research in turnkey solutions for AAU studies, ad testing, concept testing and product optimization, customer satisfaction research, market segmentation. pricing research, UX and usability testing and other types of research.



QUALITATIVE AND QUANTITATIVE. SIMULTANEOUSLY.

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Our call center recruits for qualitative and validated quantitative research, finding the right audience. We host teams all across the US in a variety of focus group facility locations.

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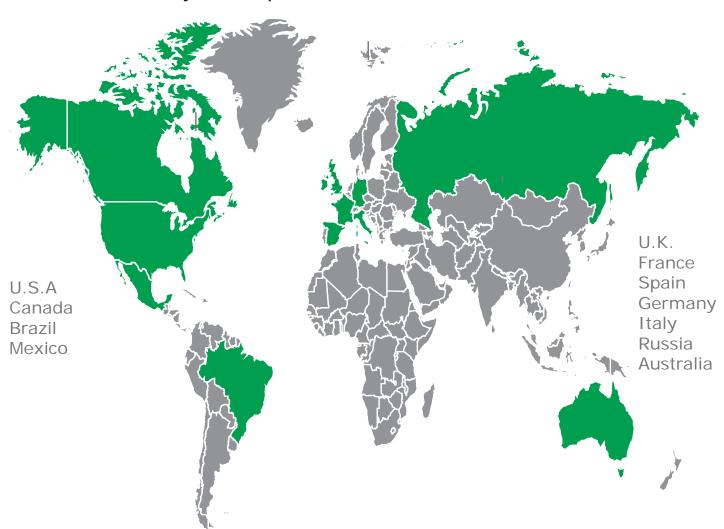
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Southcenter Corporate Square 555 Andover Park W., Suite 101 Seattle, WA 98188 Ph. 253-277-1617 or 206-241-6050 for estimates Info@ConsumerOpinionServices.com www.ConsumerOpinionServices.com Greg Carter Vice President Jerry Carter President & CEO (See advertisement on p. 163)

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Kinesis

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600 108th Ave. N.E., Suite 202 Bellevue, WA 98004 Ph. 206-315-9300 Jennifer.Carrea@lightspeedresearch.com www.lightspeedresearch.com Jennifer Carrea CEO, Americas and Global Health

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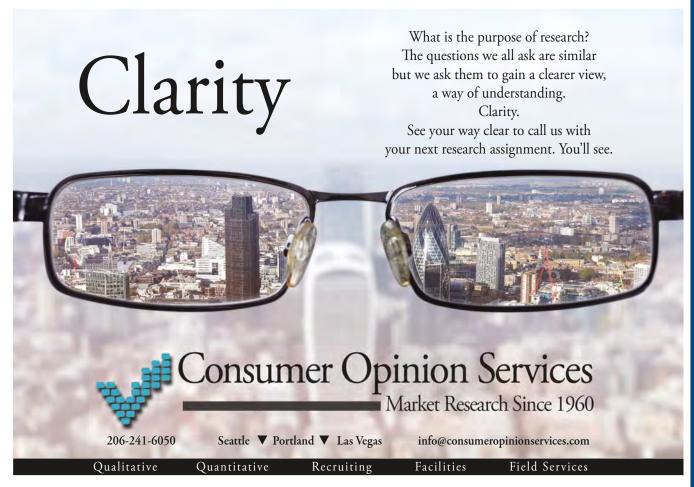
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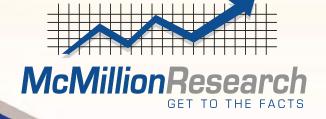
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Albania 170
Algeria 170
Argentina 170
Australia 170
Austria 172
Azerbaijan 172
Bahrain 172
Bangladesh 173
Barbados 173
Belarus 173
Belgium 173
Bolivia 173
Bosnia and Herzegovina 173
Botswana 173
Brazil 173
Bulgaria174
Cambodia174
Canada 175
Calgary 175
Edmonton 175
Vancouver 175
Victoria 175
Winnipeg 176
Fredericton 176
St. John's 176
Halifax 176
London 176
Ottawa 176
Toronto 177
Sudbury 180
Montreal 180
Quebec 181
Saskatoon 181
Regina 181
Chile
China 181
Colombia 183
Costa Rica 184
Côte d'Ivoire
Croatia 184
Cyprus
Czoch Popublic 19/

Denmark
Dominican Republic 185
Ecuador
Egypt
El Salvador 185
Estonia
Fiji 185
Finland
France
Georgia 187
Germany
Ghana 192
Greece
Guam 193
Guatemala 193
Honduras
Hong Kong 193
Hungary 193
India
Indonesia 196
Iran
Iraq 196
Ireland
Israel
Italy 197
Jamaica
Japan 198
Jordan 200
$Kazakhstan \dots 200$
Kenya 200
Korea, Republic of 200
Kuwait 201
Lao People's Democratic Republic201
Latvia 201
Lebanon 201
Lithuania201
Luxembourg 201
Macao 201
Malaysia 201
Mauritius 201
Mexico 201
Mongolia 202

M010CC0 202
Myanmar 202
Netherlands 202
New Zealand 203
Nicaragua 204
Nigeria 204
Norway204
Oman 204
Pakistan 204
Panama 204
Paraguay 204
Peru204
Philippines204
Poland 205
Portugal 205
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Qatar 200
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Russia Federation 206
Saudi Arabia207
Serbia 207
Singapore 207
Slovakia 208
Slovenia 208
South Africa 208
Spain 209
Sweden 210
Switzerland 212
Taiwan 211
Thailand 212
Trinidad and Tobago 212
Tunisia 212
Turkey212
Ukraine 212
United Arab Emirates 213
United Kingdom 213
Uruguay 227
Venezuela 227
Vietnam227

U.S. Geographic listings begin on page 47

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Acquisition/Divestiture S	
Advertising Claim Substa	
Advertising Effectiveness	s230
Advertising Impression S	
Advertising Research	230
Advertising Tracking	
Advertising/Communicat	
Airport Interviews	
Association Membership	
Attitude/Usage Studies .	
Audience Research	
Audience Response Syst	
Behavioral Economics	231
Benchmark Studies	231
Brainstorming/Idea Gene	eration231
Brand Equity	
Brand Identity	
Brand Loyalty Studies	
Brand Positioning Studie	
Brand Share Studies	
Brand/Image Developme	
Brand/Image Tracking	
BusTo-Bus. Research.	
BusTo-Bus. Rsch. Con:	
Business Plan Developm	ient233
Car Clinics	233
Census Data	233
Central Location Intervie	wing233
Coding	234
Commercials Testing	
Communication Strategy	
Competitive Intelligence	
Competitive intelligence:	
Concept Development	
Concept Optimization	
Concept Research	
Concept Testing	
Conjoint Analysis/Trade-	
Consumer Promotion Re	
Consumer Research	
Consumer Research Cor	sultation236
Convention Interviews	236
Copy Development Rese	
Copy Testing	
Copy Testing-Online	
Copy Testing-Print	
Copy Testing-Radio	
Copy Testing-TV	
Corporate Image Studies	
Crowdsourcing	
Customer Loyalty	
Customer Recovery Stud	
Customer Satisfaction S	
CX/UX-Customer/User Ex	
Data Analysis	237
Data Cleaning	237
Data Collection Field Ser	
Data Conversion	
Data Crosstabulation	
Data Entry	
Data Integration	
Data Processing	
Data Quality	
Data Security	
Data Visualization/Infogr	

Decision Research Consultation238
Demographic Analysis
Demographic Database238
Demographic Profiles238
Device Fingerprinting238
Distribution Checks238
Distributor Research238
DIY Research238
Door-To-Door Interviewing238
E-mail Surveys238
Employee Opinion Studies239
Employment Recruiting239
Ethnic Interviewing239
Ethnic Research Consultation239
Ethnographic Research239
Event Surveys239
Executive Interviewing239
Exit Interviews239
Exploratory Research240
Eye-Tracking
Facial Coding
Factor Analysis
Field Audits
Field Management Services
Focus Group-Bulletin Board
Focus Group-Facilities
Focus Group-Moderator Training243
Focus Group-Online243
Focus Group-Teleconference243
Focus Group-Transcriptions243
Focus Group-Videoconference
Focus Group-Web Conference243
Forecasting/Trends Research243
Foreign Language Interviewing244
Forms Processing/Scanning244
Gamification244
Gender Studies244
Graphics Research244
Home-Use Tests244
Hybrid Research (Qual/Quant)244
Image Studies244
Incentive Payment & Processing244
Independent Field Director International 244
Industrial Research244
In-Store Research244
Interactive Voice Response (IVR)244
International Interviewing245
International Research245
Journey Mapping245
Legal Research245
Lifestyle Research/Clustering245
Low-Incidence Research245
Low-Incidence Screening245
Mail Surveys245
Mall Facility245
Mall Interviewing246
Mapping
Market Feasibility Studies
Market Forecasting
Market Opportunity Studies
Market Segmentation Studies
Market/Category Evaluations
IVIAINOU CALEGUI Y EVAIUALIUI IS

Marketing Research Consultation 246 Marketing Research-Full Service246

Media Research-Digital	247
Media Research-General	247
Media Research-Print/Publication	247
Media Research-Radio	247
Media Research-Television	
Medical Interviewing	247
Merchandising Studies	
Minority-Owned	
Mobile Surveys	
Mock Jury Trials	
Modeling/Simulation Studies	
Motivational Research	
Movie/Film Previews	
Multivariate Analysis	
Music Tests	
Mystery Shopping	
Name Development	
Name Research	
Neuromarketing Research	
New Venture Analysis	
Observation Research Omnibus Surveys-Business	
Omnibus Surveys-Consumers	
One-on-One (Depth) Interviews	
Online Communities – MROC	
Online Research Consultation	
Online Survey Design/Analysis	
Online Surveys	
On-site Interviewing	
Overnight Interviewing	
Package Development Research	252
Packaging Testing	252
Packaging Testing	252 252
Packaging Testing Panels-Diary Panels-Mail	252 252 252
Packaging Testing	252 252 252 252
Packaging Testing	252 252 252 252 252
Packaging Testing	252 252 252 252 252 252
Packaging Testing	252 252 252 252 252 252 252 253
Packaging Testing	252 252 252 252 252 252 253 253
Packaging Testing	252 252 252 252 252 252 253 253
Packaging Testing	252 252 252 252 252 252 253 253
Packaging Testing	252 252 252 252 252 253 253 253 253 253
Packaging Testing	252 252 252 252 252 253 253 253 253 253
Packaging Testing	252 252 252 252 252 253 253 253 253 253
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Packaging Testing	252 252 252 252 252 253 253 253 253 253
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Packaging Testing	252 252 252 252 252 253 253 253 253 253
Packaging Testing	252 252 252 252 252 253 253 253 253 253
Packaging Testing	252 252 252 252 252 253 253 253 253 253
Packaging Testing	252 252 252 252 253 253 253 253 253 253
Packaging Testing	252 252 252 252 253 253 253 253 253 253
Packaging Testing	252 252 252 252 252 253 253 253 253 253

Report Writing Services Repositioning Studies

Sampling	
Secondary/Desktop Research	
Segmentation Studies	
Sensory Research	
Service Quality Measurement	
Shopper Insights	
Site Selection Analysis	
Social Issue Research Consultation	260
Social Media Research	260
Social Research	260
Software-Apps	
Software-Automated Reporting	260
Software-CAPI	260
Software-CATI (Telephone Interviewing)	260
Software-Comprehensive Stat. Pkg	260
Software-Conjoint Analysis	260
Software-Data Analysis	260
Software-Data Delivery Tools	
Software-Data Tabulation	
Software-Database Management	26
Software-Mobile Surveys	26
Software-Online Qualitative	26
Software-Online Surveys	
Software-Qualitative	
Software-Research Dashboard	26
Software-Sampling	26
Software-Survey Design & Analysis	26
Software-TURF Analysis	
Spec Writing-Web	
Sponsorship Research	262
Statistical AnalysisStatistical Research Consultation	262
Statistical Research Consultation	262
Store Audits	262
Store Control Tests	262
Store Simulation Studies	
Strategic Marketing	262
Strategy Research	
Survey Design	262
Syndicated Research	262
Taste Test Facility	
Taste Tests	262
Telephone Interviewing/CATI	263
Telephone Number Look-Ups	263
Telephone/Mail/Telephone Studies	263
Test Kitchen	263
Test-Market Research	
Text Analytics	
Theater Counts & Research	
Tracking Research	
Trade Audits	
Trade Surveys	
Traffic Studies	
Training	
Transcription Services	264
Translation/Interpreting Services	
Usability Lab	
Usability Testing	
Validation-Respondent	
Video Recording	264
Warranty Card Analysis	264
Web Site Analysis	
Website Usability	
Woman_Owned	26/

Acquisition/Divestiture Studies

Geo Strategy Partners (GA), p. 81 Isurus Market Research and Consulting (MA), p. 100 Just The Facts, Inc. (IL), p. 89 The Martec Group - Chicago (IL), p. 90

The Martec Group - Detroit (MI), p. 103 Phase 5 (ON), p. 179

Advertising Claim Substantiation

Applied Marketing Science, Inc. (MA), p. 98 City Research Solutions (WI), p. 166 Focus World International, Inc. (NJ), p. 113 Hawk Incentives (TX), p. 153

Just The Facts, Inc. (IL), p. 89

Precision Research, Inc. (IL), p. 91

Provoke Insights (NY), p. 125 Radius Europe (UK), p. 223

Radius Global Market Research (PA), p. 144

Radius Global Market Research (NJ), p. 116 Radius Global Market Research (FL), p. 80

Radius Global Market Research (NY), p. 126

Radius Global Market Research (WA), p. 163

Radius Global Market Research (IL), p. 91

Radius Global Market Research (TX), p. 151

Radius Global Market Research (NY), p. 117

Radius Global Market Research (CA), p. 63

Radius MEA (United Arab Emirates), p. 213

RTi Research (CT), p. 70

SKIM (NJ), p. 115

SurveyUSA® (NJ), p. 115

Advertising Effectiveness

Ameritest - Chicago (Br) (IL), p. 85 Ameritest/CY Research (NM), p. 117

B2B International (NY), p. 118

Beall Research, Inc. (IL), p. 85

Cint USA Inc. (NJ), p. 116

Circle Research (NY), p. 119

Clear Seas Research (MI), p. 102

ConsumerQuest (CA), p. 51

The Dieringer Research Group, Inc. (WI), p. 166

Digital Research Group (ME), p. 96

Forte Research Group (NY), p. 121

Harvey Research, Inc. (NY), p. 122

Honest Data (CA), p. 62

Horowitz Research (NY), p. 122

Just The Facts, Inc. (IL), p. 89

Kelton Global (CA), p. 54

The Key Group, Inc. (MD), p. 97

Lucid (LA), p. 96

mo'web GmbH (Ger.), p. 190 Multivariate Solutions (NY), p. 124

Nielsen Consumer Neuroscience (MA), p. 101

Performance Research (RI), p. 147

Phoenix Marketing International (NY), p. 128

Provoke Insights (NY), p. 125

Readex Research (MN), p. 107

Research Now SSI (TX), p. 156

Survata (CA), p. 64

Toluna (CT), p. 70

Advertising Impression Studies

Cint USA Inc. (NJ), p. 116 Harvey Research, Inc. (NY), p. 122 Just The Facts, Inc. (IL), p. 89 Survata (CA), p. 64

Toluna (CT), p. 70

Advertising Research

Accelerant Research (NC), p. 129 AcuPOLL Precision Research, Inc. (OH), p. 132 Addison Research (NY), p. 118 AIS Market Research, Inc. (CA), p. 51 AmeriSpeak® Panel/NORC at the University of Chicago (IL), p. 84 Ameritest - Chicago (Br) (IL), p. 85

Ameritest/CY Research (NM), p. 117 Aqua Insights Japan (Japan), p. 198

B2B International (NY), p. 118

Beta Research Corporation (NY), p. 119

Blueberry Marketing and Sensory Research (PA), p. 140

C+R Research (IL), p. 86

Circle Research (NY), p. 119

City Research Solutions (WI), p. 166

Decision Analyst, Inc. (TX), p. 152

Dialsmith - Perception Analyzer (OR), p. 138

DLG Research & Marketing Solutions (TX), p. 158 Emicity (MI), p. 103

Emotive Analytics (MO), p. 109

FieldGoals.US (PA), p. 139

Focus Groups of Cleveland, Inc. (OH), p. 135

Focus Latino (TX), p. 150

FocusVision (CT), p. 70

Forte Research Group (NY), p. 121

Gaither International, Inc. (Puerto Rico), p. 206

Galloway Research Service (TX), p. 158

GCA Consulting (TX), p. 151

Gold Research, Inc. (TX), p. 159

Group Dynamics in Focus, Inc. (PA), p. 141

HCD Research, Inc. (NJ), p. 113

Heart + Mind Strategies (VA), p. 72 Honest Data (CA), p. 62

Ignite Qualitative Research Consultancy (China), p. 182 Insights in Marketing (IL), p. 89

Ironwood Insights Group, LLC (AZ), p. 49

Just The Facts, Inc. (IL), p. 89

The Key Group, Inc. (MD), p. 97

KIRBY research venue (CA), p. 54

Living Room (OH), p. 134

LRW (Lieberman Research Worldwide) (CA), p. 54

Lucid (LA), p. 96

Market Analytics International, Inc. (NJ), p. 114

Market Probe International, Inc. (NY), p. 124

MarketView Research (NJ), p. 114

Michigan Market Research (MI), p. 103

Multivariate Solutions (NY), p. 124

Nielsen Consumer Neuroscience (MA), p. 101

Olson Research Group, Inc. (PA), p. 144

Open Mind Strategy, LLC (NY), p. 125 OvationMR (NY), p. 125

Phoenix Marketing International (NY), p. 128

Pinnacle Research Group, LLC (MO), p. 110

PortMA (ME), p. 96

Provoke Insights (NY), p. 125

Quantum Insights (CT), p. 69

Quester (IA), p. 94

QuestionPro Audience (IL), p. 91

Recollective (Ramius Corporation) (QC), p. 176

Relevant Insights, LLC (TX), p. 154

ReRez (TX), p. 156

Research America Market Research Solutions (PA), p. 145

Research Now SSI (TX), p. 156

RIVA Market Research & Training Institute (MD), p. 74

Russell Research, Inc. (NJ), p. 115

Scoot Insights (CA), p. 64 Shapard Research (OK), p. 137

Southern Solutions (TN), p. 149

SR Research Consultant (MN), p. 108

Strategic Research Initiatives LLC (AZ), p. 49

Survata (CA), p. 64

SurveyUSA® (NJ), p. 115 SyncScript (PA), p. 146

Targoz Market Research (TN), p. 150

Toluna (CT), p. 70

W5. Inc. (NC), p. 131

watchLAB (IL), p. 92

WBA Research (MD), p. 75

WestGroup Research (AZ), p. 50 xsperient | Segmedica (NY), p. 117

Zebra Strategies (NY), p. 128

Advertising Tracking

Ameritest - Chicago (Br) (IL), p. 85 Ameritest/CY Research (NM), p. 117 Answers & Insights Market Research (IN), p. 93

C+R Research (IL), p. 86

ChildResearch.com (CT), p. 69 Circle Research (NY), p. 119

Cooper Roberts Research, Inc. (CA), p. 61

Dapresy (NH), p. 112 HCD Research, Inc. (NJ), p. 113 Honest Data (CA), p. 62

Just The Facts, Inc. (IL), p. 89

Kantar Millward Brown (NY), p. 123 Lightspeed Corporate HQ (Warren) (NJ), p. 114

Maction Consulting Private Limited (India), p. 194

Marketlab, Inc. (TN), p. 150 Netquest (PA), p. 144

OvationMR (NY), p. 125 Phoenix Marketing International (NY), p. 128

Precision Sample (CO), p. 67

Provoke Insights (NY), p. 125 Radius Europe (UK), p. 223

Radius Global Market Research (NJ), p. 116

Radius Global Market Research (NY), p. 126

Radius Global Market Research (NY), p. 117

Radius Global Market Research (CA), p. 63

Radius Global Market Research (TX), p. 151

Radius Global Market Research (IL), p. 91

Radius Global Market Research (PA), p. 144

Radius Global Market Research (WA), p. 163 Radius Global Market Research (FL), p. 80

Radius MEA (United Arab Emirates), p. 213 RTi Research (CT), p. 70

Service Evaluation Concepts, Inc. (SEC) (NY), p. 126

SurveyUSA® (NJ), p. 115

Toluna (CT), p. 70

TouchstoneResearch.com (CT), p. 69

W5. Inc. (NC), p. 131

WBA Research (MD), p. 75

Advertising/Communication Consultation

Ameritest - Chicago (Br) (IL), p. 85

Ameritest/CY Research (NM), p. 117 C+R Research (IL), p. 86

Focus Latino (TX), p. 150

GCA Consulting (TX), p. 151

Heart + Mind Strategies (VA), p. 72

Insights in Marketing (IL), p. 89 Just The Facts, Inc. (IL), p. 89

Kelton Global (CA), p. 54

Marketing Workshop (GA), p. 82 Provoke Insights (NY), p. 125

Sivo Insights (MN), p. 108 Toluna (CT), p. 70

Airport Interviews

Addison Research (NY), p. 118

Advitek Inc. (ON), p. 177

Area Wide Market Research, Inc. (MD), p. 71

Opinions, Ltd. - Headquarters (OH), p. 136

Creative Consumer Research - Houston (TX), p. 158

Gaither International, Inc. (Puerto Rico), p. 206

Gold Research, Inc. (TX), p. 159 Opinion Search (MI), p. 104

Association Membership Studies

EurekaFacts, LLC (MD), p. 72

Gold Research, Inc. (TX), p. 159

Irwin Broh Research (IL), p. 89 Just The Facts, Inc. (IL), p. 89

ORI (VA), p. 74 Phase 5 (ON), p. 179

Untold Research (VA), p. 75

Readex Research (MN), p. 107 Rockbridge Associates, Inc. (VA), p. 74 Targoz Market Research (TN), p. 150

WBA Research (MD), p. 75 Attitude/Usage Studies

360 Market Reach, Inc. (NY), p. 118 Action Based Research, LLC (OH), p. 131

Addison Research (NY), p. 118 AmeriSpeak® Panel/NORC at the University of Chicago (IL), p. 84 Answers & Insights Market Research (IN), p. 93

B2B International (NY), p. 118

Bauman Research & Consulting, LLC (NJ), p. 112 Blueberry Marketing and Sensory Research (PA), p. 140 Blueocean Market Intelligence (WA), p. 162 BuzzBack Market Research (NY), p. 119 C+R Research (IL), p. 86 ChildResearch.com (CT), p. 69 Circle Research (NY), p. 119 Clear Seas Research (MI), p. 102 Creative Consumer Research - Houston (TX), p. 158 CSS/datatelligence, a division of CRG Global (FL), p. 75 Customer Lifecycle, LLC (IL), p. 86 Dapresy (NH), p. 112 The Dieringer Research Group, Inc. (WI), p. 166 Digital Research Group (ME), p. 96 Directions In Research, Inc. (CA), p. 59 Directions Research, Inc. (OH), p. 132 DLG Research & Marketing Solutions (TX), p. 158 Eidex Group, LLC (GA), p. 81 First Insights (NY), p. 120 Focus Groups of Cleveland, Inc. (OH), p. 135 Focus Latino (TX), p. 150 Fountainhead Brand Strategy (WI), p. 166 Gold Research, Inc. (TX), p. 159 Harvey Research, Inc. (NY), p. 122 Hawk Incentives (TX), p. 153 Heart + Mind Strategies (VA), p. 72 Horowitz Research (NY), p. 122 Insights in Marketing (IL), p. 89 Irwin Broh Research (IL), p. 89 Just The Facts, Inc. (IL), p. 89 Kadence International (Philippines), p. 205 Kelton Global (CA), p. 54 The Key Group, Inc. (MD), p. 97 Lucid (LA), p. 96 Maction Consulting Private Limited (India), p. 194 Market Analytics International, Inc. (NJ), p. 114 Market Cube (SC), p. 148 Marketing Workshop (GA), p. 82 Marketlab, Inc. (TN), p. 150 MarketView Research (NJ), p. 114 Multivariate Solutions (NY), p. 124 Opinions, Ltd. - Headquarters (OH), p. 136 Phase 5 (ON), p. 179 Precision Opinion (NV), p. 111 Precision Sample (CO), p. 67 Provoke Insights (NY), p. 125 Quantum Insights (CT), p. 69 Quester (IA), p. 94 Radius Europe (UK), p. 223 Radius Global Market Research (PA), p. 144 Radius Global Market Research (NJ), p. 116 Radius Global Market Research (WA), p. 163 Radius Global Market Research (IL), p. 91 Radius Global Market Research (TX), p. 151 Radius Global Market Research (CA), p. 63 Radius Global Market Research (NY), p. 117 Radius Global Market Research (NY), p. 126 Radius Global Market Research (FL), p. 80 Radius MEA (United Arab Emirates), p. 213 Reconnaissance Market Research (ReconMR) (TX), p. 151 Relevant Insights, LLC (TX), p. 154 ReRez (TX), p. 156 Research Now SSI (TX), p. 156 RestaurantInsights.com (SC), p. 148 Rockbridge Associates, Inc. (VA), p. 74 RTi Research (CT), p. 70 Russell Research, Inc. (NJ), p. 115 Strategic Research Initiatives LLC (AZ), p. 49 Synergia (TX), p. 156 Target Research Group Inc. (NY), p. 127 Toluna (CT), p. 70

TouchstoneResearch.com (CT), p. 69 Untold Research (VA), p. 75

Uwins Research Group (CA), p. 56

W5, Inc. (NC), p. 131

WestGroup Research (AZ), p. 50

Audience Research

Dialsmith - Perception Analyzer (OR), p. 138 Eastcoast Research (NC), p. 130 Gold Research, Inc. (TX), p. 159 Group Dynamics in Focus, Inc. (PA), p. 141 Harvey Research, Inc. (NY), p. 122

Insights Center, LLC (CO), p. 66 Jackson Adept Research - Beverly Hills (CA), p. 53 Open Mind Strategy, LLC (NY), p. 125 ORI (VA), p. 74 Performance Research (RI), p. 147 Pfeifer Market Research, Inc. (TX), p. 152 Precision Opinion (NV), p. 111 Precision Sample (CO), p. 67 Provoke Insights (NY), p. 125 RIVA Market Research & Training Institute (MD), p. 74 Southern Solutions (TN), p. 149 Survata (CA), p. 64 SurveyUSA® (NJ), p. 115

Audience Response Systems

Gaither International, Inc. (Puerto Rico), p. 206 Jackson Adept Research - Beverly Hills (CA), p. 53 The MSR Group (NE), p. 111

Behavioral Economics

Brandtrust, Inc. (IL), p. 85 Chadwick Martin Bailey, Inc. (MA), p. 98 CuriosityCX (AR), p. 50 Explorer Research (IL), p. 87 Isobar Marketing Intelligence Practice (MA), p. 100 Research Rockstar LLC (MA), p. 102 xsperient | Segmedica (NY), p. 117

Benchmark Studies

BestMark (MN), p. 105

Creative Consumer Research - Houston (TX), p. 158 CSS/datatelligence, a division of CRG Global (FL), p. 75 Customer Service Profiles (CSP) (NE), p. 110 Deft Research, LLC. (MN), p. 106 eVOC Insights, LLC (CA), p. 62 Food Perspectives, Inc. (MN), p. 106 Irwin Broh Research (IL), p. 89 Just The Facts, Inc. (IL), p. 89 Kadence International (Philippines), p. 205 PortMA (ME), p. 96 Research Now SSI (TX), p. 156 SERVICE 800, Inc. (MN), p. 108

Untold Research (VA), p. 75 **Brainstorming/Idea Generation**

Applied Marketing Science, Inc. (MA), p. 98

C+R Research (IL), p. 86

City Research Solutions (WI), p. 166 Doyle Research Associates, Inc. (IL), p. 86 Engel Research Partners (CA), p. 61

Geo Strategy Partners (GA), p. 81

Great Questions, LLC (MO), p. 109

Ground Floor Partners (IL), p. 88

Heart + Mind Strategies (VA), p. 72 IdeaSuite (OR), p. 138

InsightFarm Inc. (OR), p. 138

Jackson Adept Research - Beverly Hills (CA), p. 53

Just The Facts, Inc. (IL), p. 89

Kelton Global (CA), p. 54

Michigan Market Research (MI), p. 103 Practical Imagination Enterprises (NJ), p. 114

Provoke Insights (NY), p. 125

Research America Market Research Solutions (PA), p. 145

Sivo Insights (MN), p. 108 Untold Research (VA), p. 75

Brand Equity

Directions Research, Inc. (OH), p. 132

Fountainhead Brand Strategy (WI), p. 166

Addison Research (NY), p. 118 Advanced Customer Analytics (GA), p. 80 AmeriSpeak® Panel/NORC at the University of Chicago (IL), p. 84 B2B International (NY), p. 118 Bellomy Research, Inc. (NC), p. 130 Blueocean Market Intelligence (WA), p. 162 Brandtrust, Inc. (IL), p. 85 C+R Research (IL), p. 86

Honest Data (CA), p. 62 Insights in Marketing (IL), p. 89 Ironwood Insights Group, LLC (AZ), p. 49 Isurus Market Research and Consulting (MA), p. 100 Just The Facts, Inc. (IL), p. 89 Kantar Millward Brown (NY), p. 123 Kelton Global (CA), p. 54 The Key Group, Inc. (MD), p. 97 LRW (Lieberman Research Worldwide) (CA), p. 54 Lucid (LA), p. 96 Maction Consulting Private Limited (India), p. 194 Market Cube (SC), p. 148 MarketVision Research® (OH), p. 134 Maybe... Market Research & Strategy (NY), p. 124 Multivariate Solutions (NY), p. 124 Olson Research Group, Inc. (PA), p. 144 Provoke Insights (NY), p. 125 Quester (IA), p. 94 Radius Europe (UK), p. 223 Radius Global Market Research (PA), p. 144 Radius Global Market Research (NJ), p. 116 Radius Global Market Research (FL), p. 80 Radius Global Market Research (WA), p. 163 Radius Global Market Research (NY), p. 117 Radius Global Market Research (IL), p. 91 Radius Global Market Research (CA), p. 63 Radius Global Market Research (NY), p. 126 Radius Global Market Research (TX), p. 151 Radius MEA (United Arab Emirates), p. 213 RTi Research (CT), p. 70

Geo Strategy Partners (GA), p. 81

Heart + Mind Strategies (VA), p. 72

Brand Identity

WiseWorks Inc. (ON), p. 180

TRC Market Research (PA), p. 146

Toluna (CT), p. 70

Ameritest - Chicago (Br) (IL), p. 85 Ameritest/CY Research (NM), p. 117 B2B International (NY), p. 118 Brandtrust, Inc. (IL), p. 85 C+R Research (IL), p. 86 Campos (PA), p. 147 Circle Research (NY), p. 119

Fountainhead Brand Strategy (WI), p. 166 Insights in Marketing (IL), p. 89 Just The Facts, Inc. (IL), p. 89 Kelton Global (CA), p. 54

Matrix Research, Inc. (NY), p. 124 Morpace Inc. (MI), p. 103 Multivariate Solutions (NY), p. 124 NameQuest, Inc. (AZ), p. 49 Olson Zaltman (PA), p. 147 Open Mind Strategy, LLC (NY), p. 125 Provoke Insights (NY), p. 125 Quester (IA), p. 94

Toluna (CT), p. 70

Brand Loyalty Studies

Advanced Customer Analytics (GA), p. 80 B2B International (NY), p. 118 Bazis Group (Russian Fed.), p. 206 Brandtrust, Inc. (IL), p. 85 C+R Research (IL), p. 86 CaptureISG (FL), p. 79 Dapresy (NH), p. 112 The Dieringer Research Group, Inc. (WI), p. 166

Geo Strategy Partners (GA), p. 81 Hawk Incentives (TX), p. 153

Irwin Broh Research (IL), p. 89 Just The Facts, Inc. (IL), p. 89

The Key Group, Inc. (MD), p. 97 Lucid (LA), p. 96 Markelytics Solutions (Singapore), p. 208 The Martec Group - Chicago (IL), p. 90 The Martec Group - Detroit (MI), p. 103 mTAB (CA), p. 57 Multivariate Solutions (NY), p. 124 Performance Research (RI), p. 147

Quantum Insights (CT), p. 69

Provoke Insights (NY), p. 125

Research Now SSI (TX), p. 156 Synergia (TX), p. 156 The Martec Research Center - Green Bay (WI), p. 166 Toluna (CT), p. 70

Brand Positioning Studies

AcuPOLL Precision Research, Inc. (OH), p. 132 Ameritest - Chicago (Br) (IL), p. 85 Ameritest/CY Research (NM), p. 117 Answers & Insights Market Research (IN), p. 93 Artemis Strategy Group, LLC (DC), p. 71 B2B International (NY), p. 118

Bauman Research & Consulting, LLC (NJ), p. 112 Blueberry Marketing and Sensory Research (PA), p. 140 Brandtrust, Inc. (IL), p. 85

C+R Research (IL), p. 86

Campos (PA), p. 147 Circle Research (NY), p. 119 Clarity Pharma Research (SC), p. 148 Clear Seas Research (MI), p. 102 ConneXion Research and Strategy (TX), p. 157 The Dieringer Research Group, Inc. (WI), p. 166 Directions Research, Inc. (OH), p. 132

DLG Research & Marketing Solutions (TX), p. 158 Emotive Analytics (MO), p. 109 Engel Research Partners (CA), p. 61 First Insights (NY), p. 120

Focus Latino (TX), p. 150 Fountainhead Brand Strategy (WI), p. 166 FUEL (NY), p. 121

GCA Consulting (TX), p. 151 Geo Strategy Partners (GA), p. 81 GKS Consulting LLC (IL), p. 88

Gongos, Inc. (MI), p. 103

Heart + Mind Strategies (VA), p. 72 Honest Data (CA), p. 62 Insights in Marketing (IL), p. 89

lo Data Corporation (UT), p. 159 Isobar Marketing Intelligence Practice (MA), p. 100

Isurus Market Research and Consulting (MA), p. 100 Just The Facts, Inc. (IL), p. 89

Kelton Global (CA), p. 54 The Key Group, Inc. (MD), p. 97 Magnet, Inc. Brand Planning (RI), p. 148

Market Strategies International (MI), p. 103 Marketing Workshop (GA), p. 82

Olson Research Group, Inc. (PA), p. 144

Olson Zaltman (PA), p. 147 Phoenix Marketing International (NY), p. 128 Practical Imagination Enterprises (NJ), p. 114 Provoke Insights (NY), p. 125

Quester (IA), p. 94

Radius Europe (UK), p. 223

Radius Global Market Research (PA), p. 144 Radius Global Market Research (NJ), p. 116 Radius Global Market Research (FL), p. 80

Radius Global Market Research (WA), p. 163

Radius Global Market Research (TX), p. 151 Radius Global Market Research (CA), p. 63

Radius Global Market Research (NY), p. 117 Radius Global Market Research (NY), p. 126

Radius Global Market Research (IL), p. 91 Radius MEA (United Arab Emirates), p. 213

Research America Market Research Solutions (PA), p. 145 RTi Research (CT), p. 70

Southern Solutions (TN), p. 149 The StarPoint Consulting Group (IL), p. 92

Toluna (CT), p. 70 Voccii, LLC (NC), p. 129

W5, Inc. (NC), p. 131 xsperient | Segmedica (NY), p. 117

Brand Share Studies

C+R Research (IL), p. 86 Irwin Broh Research (IL), p. 89 The Martec Group - Chicago (IL), p. 90

The Martec Group - Detroit (MI), p. 103 Multivariate Solutions (NY), p. 124

Survata (CA), p. 64 The Martec Research Center - Green Bay (WI), p. 166

Brand/Image Development

Ameritest - Chicago (Br) (IL), p. 85 Ameritest/CY Research (NM) n 117 Aqua Insights Japan (Japan), p. 198 Artemis Strategy Group, LLC (DC), p. 71

C+R Research (IL), p. 86

Chadwick Martin Bailey, Inc. (MA), p. 98 Circle Research (NY), p. 119 City Research Solutions (WI), p. 166 Clear Seas Research (MI), p. 102 Engel Research Partners (CA), p. 61 First Insights (NY), p. 120 Focus Groups of Cleveland, Inc. (OH), p. 135

Just The Facts, Inc. (IL), p. 89 Kelton Global (CA), p. 54

KIRBY research venue (CA), p. 54 KNow Research (CA), p. 63

LRW (Lieberman Research Worldwide) (CA), p. 54 Market Strategies International (MI), p. 103

MarketVibes, Inc. (IN), p. 94

Phoenix Marketing International (NY), p. 128

Provoke Insights (NY), p. 125

Research America Market Research Solutions (PA), p. 145

Russell Research, Inc. (NJ), p. 115 Sivo Insights (MN), p. 108

The StarPoint Consulting Group (IL), p. 92

Toluna (CT), p. 70

Brand/Image Tracking

Ameritest - Chicago (Br) (IL), p. 85 Ameritest/CY Research (NM), p. 117 ANA Research (MN), p. 105

Blueocean Market Intelligence (WA), p. 162

C+R Research (IL), p. 86

CaptureISG (FL), p. 79 Circle Research (NY), p. 119 City Research Solutions (WI), p. 166 Clear Seas Research (MI), p. 102 Dapresy (NH), p. 112 Digital Research Group (ME), p. 96

Directions In Research, Inc. (CA), p. 59 Directions Research, Inc. (OH), p. 132 GlobaLexicon Translations (UK), p. 218

Honest Data (CA), p. 62

Indochina Research Limited (Viet Nam), p. 227

Just The Facts, Inc. (IL), p. 89

Kantar Millward Brown (NY), p. 123

Kelton Global (CA), p. 54

LRW (Lieberman Research Worldwide) (CA), p. 54 Market Strategies International (MI), p. 103

MMR Research Associates, Inc. (GA), p. 82 Morpace Inc. (MI), p. 103

ORI (VA), p. 74

Performance Research (RI), p. 147 Provoke Insights (NY), p. 125

Radius Europe (UK), p. 223

Radius Global Market Research (PA), p. 144 Radius Global Market Research (NJ), p. 116

Radius Global Market Research (FL), p. 80 Radius Global Market Research (WA), p. 163 Radius Global Market Research (NY), p. 117

Radius Global Market Research (IL), p. 91

Radius Global Market Research (CA), p. 63 Radius Global Market Research (NY), p. 126

Radius Global Market Research (TX), p. 151 Radius MEA (United Arab Emirates), p. 213

Relevant Insights, LLC (TX), p. 154 Research Now SSI (TX), p. 156 Schmidt Market Research (PA), p. 147

Survata (CA), p. 64 Toluna (CT), p. 70

Watermelon Research (UK), p. 226 WBA Research (MD), p. 75

Branded Content Research

Harvey Research, Inc. (NY), p. 122

Bus.-To-Bus. Research

Addison Research (NY), p. 118 Adelman Research Group-A SurveyService Co. (NY), p. 117

AIS Market Research, Inc. (CA), p. 51 Ameritest - Chicago (Br) (IL), p. 85

Ameritest/CY Research (NM), p. 117 B2B International (NY), p. 118

Bauman Research & Consulting, LLC (NJ), p. 112

Bazis Group (Russian Fed.), p. 206 Beall Research, Inc. (IL), p. 85

Beehive Research Limited (UK), p. 214 Branded Research, Inc. (CA), p. 59

Brandtrust, Inc. (IL), p. 85

C+R Research (IL), p. 86

Charles, Charles & Associates Inc. (AZ), p. 48

Circle Research (NY), p. 119 Clarion Research Inc. (NY), p. 119 Clear Seas Research (MI), p. 102

Communications For Research, Inc. (MO), p. 109

Cooper Roberts Research, Inc. (CA), p. 61

Critical Mix (CT), p. 70

CSS/datatelligence, a division of CRG Global (FL), p. 75

Customer Lifecycle, LLC (IL), p. 86

Customer Service Profiles (CSP) (NE), p. 110

Daniel Research Group (MA), p. 99 dataSpring (CA), p. 57

Directions In Research, Inc. (CA), p. 59

Directions Research, Inc. (OH), p. 132

Drive Research (NY), p. 128

Eastcoast Research (NC), p. 130

Elemental Data Collection, Inc. (ON), p. 176

Erdos & Morgan, Inc. (NY), p. 120 Field Scope International (UK), p. 217

First Insights (NY), p. 120

Focus Groups of Cleveland, Inc. (OH), p. 135 Full Circle Research, LLC (MD), p. 72

GCA Consulting (TX), p. 151

Geo Strategy Partners (GA), p. 81

GKS Consulting LLC (IL), p. 88

Global Data Collection Company (GDCC) (Netherlands), p. 203

Global Survey (India), p. 194

The GlobalVision Insight Services (FL), p. 77

Gold Research, Inc. (TX), p. 159

Group Dynamics in Focus, Inc. (PA), p. 141

Hagen/Sinclair Research Recruiting Inc., Chico (CA), p. 50

Headway Workforce Solutions (NC), p. 130

Heart + Mind Strategies (VA), p. 72

Honest Data (CA), p. 62

IMR Institute for Marketing Research GmbH (Ger.), p. 189

Innovate (CA), p. 53

Interclarity Research & Consulting, Inc. (IN), p. 93

Interviewing Service of America, LLC - HQ (CA), p. 53 IQS Research (KY), p. 95

Irwin Broh Research (IL), p. 89

Isurus Market Research and Consulting (MA), p. 100

Ivy Exec (NY), p. 122

Jackson Adept Research - Beverly Hills (CA), p. 53

Just The Facts, Inc. (IL), p. 89

Kadence International (UK), p. 219 Kadence International (China), p. 182

Kadence International (Philippines), p. 205

Kadence International (Viet Nam), p. 227

Kadence International (India), p. 194

Kadence International (Singapore), p. 208

Kadence International (Hong Kong), p. 193

Kadence International (Indonesia), p. 196 Kadence International (India), p. 194

Kadence International (Viet Nam), p. 227

Kadence International (MA), p. 100

Kadence International (MA), p. 100 Kelton Global (CA), p. 54

The Key Group, Inc. (MD), p. 97

Kudos Research (UK), p. 220

The Logit Group, Inc. (ON), p. 178 Lucid (LA), p. 96

M/A/R/C® Research (TX), p. 153 M3 Global Research (PA), p. 142

Magnet, Inc. Brand Planning (RI), p. 148 Market Analytics International, Inc. (NJ), p. 114

Market Research Answers, Inc. (TX), p. 153 Market Strategies International (MI), p. 103

The Martec Group - Chicago (IL), p. 90 The Martec Group - Detroit (MI), p. 103 MAXimum Research, Inc. (NJ), p. 142

Mindfield - Tech Innovation & Audience Insights (WV), p. 164

MobileMeasure (China), p. 183 mo'web GmbH (Ger.), p. 190

myCLEARopinion Panel (MI), p. 104

National Service Research (TX), p. 154 Alan Newman Research (VA), p. 160

Next Level Research (GA), p. 82

NextON Services (United Arab Emirates), p. 213

OMI (Online Market Intelligence) (Russian Fed.), p. 207

Open Mind Strategy, LLC (NY), p. 125 Opinion Access, LLC. (NY), p. 125

OvationMR (NY), p. 125 Phase 5 (ON), p. 179

Precision Research, Inc. (IL), p. 91

Precision Sample (CO), p. 67

Provoke Insights (NY), p. 125

PVR Research, Inc. (GA), p. 82

Quantum Insights (CT), p. 69

Quester (IA), p. 94 Rabin Research Co. (IL), p. 91

Radius Europe (UK), p. 223

Radius Global Market Research (PA), p. 144

Radius Global Market Research (NJ), p. 116

Radius Global Market Research (FL), p. 80

Radius Global Market Research (WA), p. 163 Radius Global Market Research (NY), p. 117

Radius Global Market Research (IL), p. 91

Radius Global Market Research (CA), p. 63

Radius Global Market Research (NY), p. 126

Radius Global Market Research (TX), p. 151

Radius MEA (United Arab Emirates), p. 213

Rakuten Insight (Japan), p. 200

Rakuten Insight (New York Office) (NY), p. 126

RazorFocus (CT), p. 70

Reconnaissance Market Research (ReconMR) (TX), p. 151

ReRez (TX), p. 156

Research Now SSI (TX), p. 156

Rockbridge Associates, Inc. (VA), p. 74

Roller Research (VA), p. 161

RONIN International (UK), p. 224

Russell Research, Inc. (NJ), p. 115

Satrix Solutions (AZ), p. 49

Schlesinger Group New Jersey (HQ) (NJ), p. 115

Shapard Research (OK), p. 137

Springboard Marketing Research & Consulting (CA), p. 64

Strategic Research Initiatives LLC (AZ), p. 49

Survata (CA), p. 64

Talking Heads Studio (GA), p. 83

Targoz Market Research (TN), p. 150 Telepoll Market Research (ON), p. 180

The Martec Research Center - Green Bay (WI), p. 166

Toluna (CT), p. 70

Track Opinion (India), p. 196

Visions Research (CA), p. 60

Voccii, LLC (NC), p. 129

watchLAB (IL), p. 92

WBA Research (MD), p. 75

WestGroup Research (AZ), p. 50

Bus.-To-Bus. Rsch. Consultation

B2B International (NY), p. 118

Circle Research (NY), p. 119

Communications For Research, Inc. (M0), p. 109

Daniel Research Group (MA), p. 99

Heart + Mind Strategies (VA), p. 72 Infotools (New Zealand), p. 203

Just The Facts, Inc. (IL), p. 89

Precision Research, Inc. (IL), p. 91

Provoke Insights (NY), p. 125

reed/group (PA), p. 145

ReRez (TX), p. 156

RIVA Market Research & Training Institute (MD), p. 74

Satrix Solutions (AZ), p. 49

SR Research Consultant (MN), p. 108

Business Plan Development

BestMark (MN), p. 105 Ground Floor Partners (IL), p. 88 Heart + Mind Strategies (VA), p. 72 Line of Sight Group (MN), p. 107 Network Research (FL), p. 80

Car Clinics

Access Insights (TN), p. 149

Addison Research (NY), p. 118

AIM/LA (Br.) (CA), p. 51

Beta Research Corporation (NY), p. 119

Clarocision Research & Marketing Global (FL), p. 76 Dallas By Definition (TX), p. 152

Directions In Research, Inc. (CA), p. 59

Flagship Research (CA), p. 59 Focus Crossroads (NJ), p. 113

Hawk Incentives (TX), p. 153

Jackson Adept Research - Beverly Hills (CA), p. 53

KIRBY research venue (CA), p. 54

LextantLabs (OH), p. 137

LW Research Group (CA), p. 54

Maction Consulting Private Limited (India), p. 194

Michigan Market Research (MI), p. 103

Opinion Search (MI), p. 104

Precision Research, Inc. (IL), p. 91

Schlesinger Group New Jersey (HQ) (NJ), p. 115 Schmiedl Marktforschung GmbH - Berlin (Ger.), p. 191

Strategic Research Initiatives LLC (AZ), p. 49

Census Data

Cint USA Inc. (NJ), p. 116

EurekaFacts, LLC (MD), p. 72

Marketing Systems Group (PA), p. 142

Scientific Telephone Samples (CA), p. 58

Voxco Survey Software (QC), p. 181

Voxco Survey Software - Europe (France), p. 187

Voxco Survey Software - U.S. (NY), p. 127

Central Location Interviewing

Access Insights (TN), p. 149

Adelman Research Group-A SurveyService Co. (NY), p. 117 AnswerQuest, an Insights Center Facility (MA), p. 98

AOC Marketing Research (NC), p. 129

Ascendancy Research - Your Inner Circle Partner (MN), p. 105 Bazis Group (Russian Fed.), p. 206

CEC Research (NJ), p. 112

City Research Solutions (WI), p. 166

Complete Research Connection (OH), p. 136

Consumer Opinion Services, Inc. (WA), p. 162

Contract Testing Inc. (ON), p. 177 CRG Global, Inc. (FL), p. 75

Curion, LLC (CA), p. 61

Eastcoast Research (NC), p. 130

Fine Brasil - The Latam Field Company (Brazil), p. 174

Flagship Research (CA), p. 59

Focus Groups of Cleveland, Inc. (OH), p. 135

Focus Latino (TX), p. 150

FOCUSCOPE, Inc. (IL), p. 88

Food Perspectives, Inc. (MN), p. 106 GKS Consulting LLC (IL), p. 88

Herron Associates, Inc. (FL), p. 79

Inmedial Research Berlin/Germany (Ger.), p. 189 Jackson Adept Research - Beverly Hills (CA), p. 53

Jackson Associates Research, an Insights Ctr. Facility (GA), p. 81

Just The Facts, Inc. (IL), p. 89

Lucas Market Research, LLC (MO), p. 110

Maction Consulting Private Limited (India), p. 194

Markelytics Solutions (NJ), p. 142

Markelytics Solutions (India), p. 195

Markelytics Solutions (Singapore), p. 208

MarketView Research (NJ), p. 114

Mediabarn Research Services (VA), p. 73

Murray Hill National Dallas (TX), p. 154

Network Research (FL), p. 80

Olson Research Group, Inc. (PA), p. 144 Opinions, Ltd. - Headquarters (OH), p. 136

Quick Test/Heakin (FL), p. 80

Schlesinger Group New Jersey (HQ) (NJ), p. 115

Schmiedl Marktforschung GmbH - Munich (Ger.), p. 192

Shugoll Research (MD), p. 74 3Q GLOBAL (FL), p. 80



Coding

ADAPT, Inc. (MN), p. 105

Ascribe (OH), p. 132

ATP Canada Software and Services Ltd. (ON), p. 177 BJD Research Services, Inc. (NJ), p. 140

California Survey Research Services, Inc. (CSRS) (CA), p. 51

Cimbal Research Services (NJ), p. 113

CodingExperts (TX), p. 152

Communications For Research, Inc. (MO), p. 109

DataStar, Inc. (MA), p. 99

Digital Taxonomy Ltd. (UK), p. 216

Eidex Group, LLC (GA), p. 81

Focus Forward (PA), p. 140

G3 Translate (NY), p. 121

Gazelle Global Research (NY), p. 121 GlobaLexicon Translations (UK), p. 218

Interviewing Service of America, LLC - HQ (CA), p. 53

IntelliSurvey, Inc. (CA), p.57

Issues and Answers Network, Inc. (VA), p. 160

Language Connect (UK), p. 220

The Logit Group, Inc. (ON), p. 178 Netquest (PA), p. 144

Nuance (TX), p. 154

Olson Research Group, Inc. (PA), p. 144

Rosetta Studio International (ON), p. 179

Schlesinger Group New Jersey (HQ) (NJ), p. 115

Symmetric, A Decision Analyst Company (TX), p. 156 Telepoli Market Research (ON), p. 180

The Bernett Group (MA), p. 101

The Uncle Group, Inc. (CA), p. 56

S. Winterton Research Coding Services (IL), p. 93

Commercials Testing

Ameritest - Chicago (Br) (IL), p. 85 Ameritest/CY Research (NM), p. 117

C+R Research (IL), p. 86

DLG Research & Marketing Solutions (TX), p. 158

Focus Groups of Cleveland, Inc. (OH), p. 135

FUEL (NY), p. 121

Hawk Incentives (TX), p. 153

HCD Research, Inc. (NJ), p. 113 Just The Facts, Inc. (IL), p. 89

Market Cube (SC), p. 148

Opinions, Ltd. - Headquarters (OH), p. 136

Precision Research, Inc. (IL), p. 91

Research Now SSI (TX), p. 156

Survata (CA), p. 64

Toluna (CT), p. 70

WiseWorks Inc. (ON), p. 180

Communication Strategy Research

Ameritest - Chicago (Br) (IL), p. 85

Ameritest/CY Research (NM), p. 117

Artemis Strategy Group, LLC (DC), p. 71

Baltimore Research (MD), p. 96

C+R Research (IL), p. 86

Campbell-Communications, Inc. (NY), p. 119

DLG Research & Marketing Solutions (TX), p. 158 Emotive Analytics (MO), p. 109

FUEL (NY), p. 121

Heart + Mind Strategies (VA), p. 72

Insights in Marketing (IL), p. 89

Isobar Marketing Intelligence Practice (MA), p. 100 Isurus Market Research and Consulting (MA), p. 100

Just The Facts, Inc. (IL), p. 89

Kelton Global (CA), p. 54

KNow Research (CA), p. 63

Market Strategies International (MI), p. 103

Marketing Workshop (GA), p. 82

Multivariate Solutions (NY), p. 124

Open Mind Strategy, LLC (NY), p. 125

Performance Research (RI), p. 147 Provoke Insights (NY), p. 125

Strategic Research Initiatives LLC (AZ), p. 49

Survata (CA), p. 64

Synergia (TX), p. 156

Toluna (CT), p. 70

Untold Research (VA), p. 75

Uwins Research Group (CA), p. 56

W5, Inc. (NC), p. 131

Competitive Intelligence

ath Power Consulting Corporation (MA), p. 98

B2B International (NY), p. 118

BestMark (MN), p. 105

Blueocean Market Intelligence (WA), p. 162

C+R Research (IL), p. 86

Campos (PA), p. 147

Clarity Pharma Research (SC), p. 148

DSG Associates (CA), p. 52

eVOC Insights, LLC (CA), p. 62

Geo Strategy Partners (GA), p. 81

Just The Facts, Inc. (IL), p. 89

Kadence International (Philippines), p. 205

Line of Sight Group (MN), p. 107

Lucid (LA), p. 96

Market Analytics International, Inc. (NJ), p. 114

The Martec Group - Chicago (IL), p. 90

The Martec Group - Detroit (MI), p. 103

Provoke Insights (NY), p. 125

Resolution Research® (CO), p. 67

RG+A (PA), p. 146 Service Evaluation Concepts, Inc. (SEC) (NY), p. 126

Competitor Analysis Evaluation

B2B International (NY), p. 118 C+R Research (IL), p. 86

First Insights (NY), p. 120

Focus Groups of Cleveland, Inc. (OH), p. 135

Ground Floor Partners (IL), p. 88

Isurus Market Research and Consulting (MA), p. 100

Just The Facts, Inc. (IL), p. 89

Line of Sight Group (MN), p. 107

Multivariate Solutions (NY), p. 124 Provoke Insights (NY), p. 125

C+R Research (IL), p. 86

Insights in Marketing (IL), p. 89

Just The Facts, Inc. (IL), p. 89

Line of Sight Group (MN), p. 107

Precision Opinion (NV), p. 111

Radius Europe (UK), p. 223

Radius Global Market Research (NJ), p. 116

Radius Global Market Research (NY), p. 126

Radius Global Market Research (NY), p. 117

Radius Global Market Research (CA), p. 63 Radius Global Market Research (TX), p. 151

Radius Global Market Research (IL), p. 91

Radius Global Market Research (PA), p. 144

Radius Global Market Research (WA), p. 163

Radius Global Market Research (FL), p. 80

Radius MEA (United Arab Emirates), p. 213

Research Now SSI (TX), p. 156 Secret Shopper (MN), p. 108

Toluna (CT), p. 70

Concept Development

AcuPOLL Precision Research, Inc. (OH), p. 132 Blueberry Marketing and Sensory Research (PA), p. 140

C+R Research (IL), p. 86

ChildResearch.com (CT), p. 69

Clarocision Research & Marketing Global (FL), p. 76 Engel Research Partners (CA), p. 61

Gongos, Inc. (MI), p. 103

HCD Research, Inc. (NJ), p. 113

InsightFarm Inc. (OR), p. 138

Insights in Marketing (IL), p. 89

Just The Facts, Inc. (IL), p. 89

Kelton Global (CA), p. 54 MarketVibes, Inc. (IN), p. 94

MarketVision Research® (OH), p. 134

My-Take (MA), p. 102 Phase 5 (ON), p. 179

Practical Imagination Enterprises (NJ), p. 114

Precision Research, Inc. (IL), p. 91

Quester (IA), p. 94

RTi Research (CT), p. 70

Russell Research, Inc. (NJ), p. 115

TouchstoneResearch.com (CT), p. 69

TRC Market Research (PA), p. 146 Vital Findings (CA), p. 56

Concept Optimization

Blueberry Marketing and Sensory Research (PA), p. 140

C+R Research (IL), p. 86

Decision Point (WI), p. 166

Food Perspectives, Inc. (MN), p. 106

InsightFarm Inc. (OR), p. 138

Insights in Marketing (IL), p. 89

Just The Facts, Inc. (IL), p. 89

Kelton Global (CA), p. 54

My-Take (MA), p. 102

Open Mind Strategy, LLC (NY), p. 125

Precision Research, Inc. (IL), p. 91

Quester (IA), p. 94

Radius Europe (UK), p. 223

Radius Global Market Research (PA), p. 144

Radius Global Market Research (CA), p. 63

Radius Global Market Research (NJ), p. 116

Radius Global Market Research (FL), p. 80

Radius Global Market Research (WA), p. 163

Radius Global Market Research (TX), p. 151

Radius Global Market Research (NY), p. 126 Radius Global Market Research (NY), p. 117

Radius Global Market Research (IL), p. 91

Radius MEA (United Arab Emirates), p. 213

RTi Research (CT), p. 70 Sawtooth Software, Inc. (UT), p. 160

Surveys & Forecasts, LLC (CT), p. 70

TRC Market Research (PA), p. 146 **Concept Research**

B2B International (NY), p. 118 C+R Research (IL), p. 86

Catalyst Ranch (IL), p. 86

ChildResearch.com (CT), p. 69

Complete Research Connection (OH), p. 136

Focus Latino (TX), p. 150 GCA Consulting (TX), p. 151

Gold Research, Inc. (TX), p. 159

Ignite Qualitative Research Consultancy (China), p. 182 InsightFarm Inc. (OR), p. 138

Just The Facts, Inc. (IL), p. 89 Maction Consulting Private Limited (India), p. 194

MarketVibes, Inc. (IN), p. 94

MarketView Research (NJ), p. 114 The Martec Group - Chicago (IL), p. 90

My-Take (MA), p. 102

Phase 5 (ON), p. 179 Precision Research, Inc. (IL), p. 91

Quester (IA), p. 94

Recollective (Ramius Corporation) (QC), p. 176 ReRez (TX), p. 156

Scoot Insights (CA), p. 64

Smarty Pants® (TN), p. 149 The StarPoint Consulting Group (IL), p. 92

The Martec Research Center - Green Bay (WI), p. 166

Toluna (CT), p. 70 TouchstoneResearch.com (CT), p. 69 xsperient | Segmedica (NY), p. 117

Concept Testing

360 Market Reach, Inc. (NY), p. 118

Action Based Research, LLC (OH), p. 131 AcuPOLL Precision Research, Inc. (OH), p. 132

Ameritest - Chicago (Br) (IL), p. 85

Ameritest/CY Research (NM), p. 117 Answers & Insights Market Research (IN), p. 93

Blueberry Marketing and Sensory Research (PA), p. 140

Aqua Insights Japan (Japan), p. 198 B2B International (NY), p. 118 Bauman Research & Consulting, LLC (NJ), p. 112

Blueocean Market Intelligence (WA), p. 162 BuzzBack Market Research (NY), p. 119

C+R Research (IL), p. 86

ChildResearch.com (CT), p. 69 City Research Solutions (WI), p. 166

ConneXion Research and Strategy (TX), p. 157

Contract Testing Inc. (ON), p. 177 Cooper Roberts Research, Inc. (CA), p. 61

CSS/datatelligence, a division of CRG Global (FL), p. 75 Decision Analyst, Inc. (TX), p. 152

Directions Research, Inc. (OH), p. 132 Eidex Group, LLC (GA), p. 81 Elevated Insights (CO), p. 65 EurekaFacts, LLC (MD), p. 72 First Insights (NY), p. 120 Focus Groups of Cleveland, Inc. (OH), p. 135 Fountainhead Brand Strategy (WI), p. 166 Frieden Qualitative Services (CA), p. 52 FUEL (NY), p. 121 Geo Strategy Partners (GA), p. 81 Gold Research, Inc. (TX), p. 159 GreatBlue Research, Inc. (CT), p. 69 HCD Research, Inc. (NJ), p. 113 Honest Data (CA), p. 62 Horowitz Research (NY), p. 122 Insights in Marketing (IL), p. 89 Isobar Marketing Intelligence Practice (MA), p. 100 Just The Facts, Inc. (IL), p. 89 Kadence International (Philippines), p. 205 The Key Group, Inc. (MD), p. 97 Leede Research (MN), p. 106 Lucid (LA), p. 96 Marketing Workshop (GA), p. 82 Marketlab, Inc. (TN), p. 150 MarketVibes, Inc. (IN), p. 94 My-Take (MA), p. 102 Nielsen Consumer Neuroscience (MA), p. 101 Olson Research Group, Inc. (PA), p. 144 Opinions, Ltd. - Headquarters (OH), p. 136 Phase 5 (ON), p. 179 Precision Research, Inc. (IL), p. 91 Provoke Insights (NY), p. 125 Quantum Insights (CT), p. 69 Quester (IA), p. 94 Relevant Insights, LLC (TX), p. 154 Research Now SSI (TX), p. 156 RestaurantInsights.com (SC), p. 148 RTi Research (CT), p. 70 Southern Solutions (TN), p. 149 Strategic Intelligence Research Services (SIRS) (KY), p. 134 Synergia (TX), p. 156 Target Research Group Inc. (NY), p. 127 Toluna (CT), p. 70

Conjoint Analysis/Trade-Off Analysis

Action Based Research, LLC (OH), p. 131 Answers & Insights Market Research (IN) n 93 Applied Marketing Science, Inc. (MA), p. 98 AYTM - Ask Your Target Market (CA), p. 60 B2B International (NY), p. 118

Bazis Group (Russian Fed.), p. 206

TouchstoneResearch.com (CT), p. 69

Zebra Strategies (NY), p. 128

C+R Research (IL), p. 86

CATALYSTMR (CA), p. 61

Customer Lifecycle, LLC (IL), p. 86

Deft Research, LLC. (MN), p. 106

The Dieringer Research Group, Inc. (WI), p. 166

elucidate (CA), p. 61

Gold Research, Inc. (TX), p. 159

Heart + Mind Strategies (VA), p. 72

Informed Decisions Group, Inc. (OH), p. 135

Insights in Marketing (IL), p. 89

Kelton Global (CA), p. 54 The Key Group, Inc. (MD), p. 97

LRW (Lieberman Research Worldwide) (CA), p. 54

Maction Consulting Private Limited (India), p. 194

Mangen Research Associates, Inc. (MN), p. 107

Marketing Workshop (GA), p. 82

Marketlab, Inc. (TN), p. 150

MarketVision Research® (OH), p. 134

Multivariate Solutions (NY), p. 124

Netquest (PA), p. 144

Olson Research Group, Inc. (PA), p. 144

Phase 5 (ON), p. 179

Provoke Insights (NY), p. 125

Quester (IA), p. 94

Radius Europe (UK), p. 223

Radius Global Market Research (CA), p. 63 Radius Global Market Research (NJ), p. 116

Radius Global Market Research (FL), p. 80

Radius Global Market Research (WA), p. 163 Radius Global Market Research (PA), p. 144

Radius Global Market Research (TX), p. 151

Radius Global Market Research (NY), p. 117 Radius Global Market Research (NY), p. 126

Radius Global Market Research (IL), p. 91

Radius MEA (United Arab Emirates), p. 213

Relevant Insights, LLC (TX), p. 154

RG+A (PA), p. 146

Rockbridge Associates, Inc. (VA), p. 74

RTi Research (CT), p. 70

Sawtooth Software, Inc. (UT), p. 160

Schmidt Market Research (PA), p. 147

SKIM (NJ), p. 115

Survey Launch (CT), p. 69

Surveys & Forecasts, LLC (CT), p. 70

The TabLab (OR), p. 139

TRC Market Research (PA), p. 146

U&I Collaboration (U&I) (NJ), p. 116

Vincent McCabe, Inc. (NY), p. 129 Visions Research (CA), p. 60

W5, Inc. (NC), p. 131

Consumer Promotion Research

C+R Research (IL), p. 86

ChildResearch.com (CT), p. 69

Focus Latino (TX), p. 150

Just The Facts, Inc. (IL), p. 89

PortMA (ME), p. 96

TouchstoneResearch.com (CT), p. 69

Consumer Research

Accurate Data Marketing, Inc. (IL), p. 84

AmeriSpeak® Panel/NORC at the University of Chicago (IL), p. 84

Ameritest - Chicago (Br) (IL), p. 85

Ameritest/CY Research (NM), p. 117

AnswerQuest, an Insights Center Facility (MA), p. 98

AOC Marketing Research (NC), p. 129

ASAP Insights (CO), p. 66

Ascendancy Research - Your Inner Circle Partner (MN), p. 105

Beehive Research Limited (UK), p. 214

BestMark (MN), p. 105

Beta Research Corporation (NY), p. 119

Blueberry Marketing and Sensory Research (PA), p. 140

Blueocean Market Intelligence (WA), p. 162

Brandtrust, Inc. (IL), p. 85

C.L. Gailey Research (CA), p. 59

C+R Research (IL), p. 86

Campos (PA), p. 147

CEC Research (NJ), p. 112 ChildResearch.com (CT), p. 69

CMS Research (OH), p. 137

CodingExperts (TX), p. 152

Complete Research Connection (OH), p. 136

ConneXion Research and Strategy (TX), p. 157

Contract Testing Inc. (ON), p. 177

Creative Consumer Research - Houston (TX), p. 158

CRG Global, Inc. (FL), p. 75

Critical Mix (CT), p. 70

CuriosityCX (AR), p. 50

Custom Intercept Solutions (MN), p. 106

Customer Lifecycle, LLC (IL), p. 86

The Dallas Marketing Group, Inc. (TX), p. 152

DataDiggers (QC), p. 180

Deft Research, LLC. (MN), p. 106

Dialsmith - Perception Analyzer (OR), p. 138 Directions In Research, Inc. (CA), p. 59

DLG Research & Marketing Solutions (TX), p. 158

Drive Research (NY), p. 128

Elemental Data Collection, Inc. (ON), p. 176

Engel Research Partners (CA), p. 61

FieldGoals.US (PA), p. 139

Field Scope International (UK), p. 217

Fine Brasil - The Latam Field Company (Brazil), p. 174

Focus Groups of Cleveland, Inc. (OH), p. 135

The Focus Room (NY), p. 121 FocusVision (CT), p. 70

Fountainhead Brand Strategy (WI), p. 166

FUEL (NY), p. 121 Full Circle Research, LLC (MD), p. 72

Galloway Research Service (TX), p. 158

Global Survey (India), p. 194

GlobaLexicon Translations (UK), p. 218 GMO Research Inc. (Japan), p. 198

Gold Research, Inc. (TX), p. 159 Gongos, Inc. (MI), p. 103

Hagen/Sinclair Research Recruiting Inc., Chico (CA), p. 50

HCD Research, Inc. (NJ), p. 113

Headway Workforce Solutions (NC), p. 130

Heart + Mind Strategies (VA), p. 72

Herron Associates, Inc. (IN), p. 93

Herron Associates, Inc. (FL), p. 79

Innovate (CA), p. 53

Insight Loft (NY), p. 122

Insights Center, LLC (CO), p. 66 Insights in Marketing (IL), p. 89

IntelliShop (OH), p. 137

International Fieldworld Inc. (FL), p. 76

Irwin Broh Research (IL), p. 89

Jackson Adept Research - Beverly Hills (CA), p. 53

Jackson Adept Research Encino/Los Angeles (CA), p. 54 Jackson Associates Research, an Insights Ctr. Facility (GA), p. 81 Jackson Associates Research, an Insights Ctr. Facility (GA), p. 81

Join the Dots (USA) Inc. (NY), p. 122

Just The Facts, Inc. (IL), p. 89 Kadence International (Hong Kong), p. 193

Kadence International (India), p. 194

Kadence International (Viet Nam), p. 227

Kadence International (UK), p. 219

Kadence International (MA), p. 100 Kadence International (Indonesia), p. 196

Kadence International (Singapore), p. 208

Kadence International (China), p. 182 Kadence International (Viet Nam), p. 227

Kadence International (MA), p. 100

Kadence International (India), p. 194

Kudos Research (UK), p. 220 Living Room (OH), p. 134

Lucas Market Research, LLC (MO), p. 110

Lucid (LA), p. 96

MA PRAKTIKA Consumer Research (Russian Fed.), p. 206

Maction Consulting Private Limited (India), p. 194

Magnet, Inc. Brand Planning (RI), p. 148

Market Research Answers, Inc. (TX), p. 153 The Martec Group - Detroit (MI), p. 103

MAXimum Research, Inc. (NJ), p. 142

Maybe... Market Research & Strategy (NY), p. 124

Midwest Inquiry, LLC (MN), p. 107 MobileMeasure (China), p. 183

mo'web GmbH (Ger.), p. 190

Multivariate Solutions (NY), p. 124 My-Take (MA), p. 102

Next Level Research (GA), p. 82

OMI (Online Market Intelligence) (Russian Fed.), p. 207 Open Mind Strategy, LLC (NY), p. 125

Opinion Search (MI), p. 104

Opinions, Ltd. - Headquarters (OH), p. 136

P2Sample (GA), p. 82

Phoenix Marketing International (NY), p. 128

Precision Opinion (NV), p. 111 Precision Sample (CO), p. 67

Provoke Insights (NY), p. 125

Punctum (Argentina), p. 170 PVR Research, Inc. (GA), p. 82

Quester (IA), p. 94 Questia Group (Romania), p. 206

QuestionPro Audience (IL), p. 91

Rabin Research Co. (IL), p. 91 Rakuten Insight (Japan), p. 200

Rakuten Insight (New York Office) (NY), p. 126

RazorFocus (CT), p. 70

Recollective (Ramius Corporation) (QC), p. 176 Reconnaissance Market Research (ReconMR) (TX), p. 151 Research America Market Research Solutions (PA), p. 145

Research Now SSI (TX), p. 156 Research Rockstar LLC (MA), p. 102

RIVA Market Research & Training Institute (MD), p. 74 Roller Research (VA), p. 161

RRD Marketing Solutions (OH), p. 136

Scoot Insights (CA), p. 64 Sensory Spectrum (NJ), p. 115

Shapard Research (OK), p. 137 Survata (CA), p. 64

SyncScript (PA), p. 146

Talking Heads Studio (GA), p. 83 Telepoll Market Research (ON), p. 180

The Martec Research Center - Green Bay (WI), p. 166

Toluna (CT), p. 70 TouchstoneResearch.com (CT), p. 69 U&I Collaboration (U&I) (NJ), p. 116 Uwins Research Group (CA), p. 56

Various Views Research (OH), p. 135 Voccii, LLC (NC), p. 129 watchLAB (IL), p. 92 WestGroup Research (AZ), p. 50

xsperient | Segmedica (NY), p. 117 Zebra Strategies (NY), p. 128

Consumer Research Consultation

Ameritest - Chicago (Br) (IL), p. 85 Ameritest/CY Research (NM), p. 117

C+R Research (IL), p. 86

Directions Research, Inc. (OH), p. 132

Hawk Incentives (TX), p. 153 Heart + Mind Strategies (VA), p. 72

Infotools (New Zealand), p. 203

Just The Facts, Inc. (IL), p. 89

Network Research (FL), p. 80

Reconnaissance Market Research (ReconMR) (TX), p. 151

ReRez (TX), p. 156

SR Research Consultant (MN), p. 108

Toluna (CT), p. 70

Convention Interviews

Ascendancy Research - Your Inner Circle Partner (MN), p. 105 C R Market Surveys, Inc. (IL), p. 85

Fieldwork Webwork & Anywhere (IL), p. 87

Gold Research, Inc. (TX), p. 159

Just The Facts, Inc. (IL), p. 89

Opinions, Ltd. - Headquarters (OH), p. 136

Copy Development Research

Ameritest - Chicago (Br) (IL), p. 85

Ameritest/CY Research (NM), p. 117

C+R Research (IL), p. 86

Engel Research Partners (CA), p. 61

Insights in Marketing (IL), p. 89

Just The Facts, Inc. (IL), p. 89

LRW (Lieberman Research Worldwide) (CA), p. 54

Provoke Insights (NY), p. 125

The StarPoint Consulting Group (IL), p. 92

Copy Testing

Ameritest - Chicago (Br) (IL), p. 85 Ameritest/CY Research (NM), p. 117

BuzzBack Market Research (NY), p. 119

C+R Research (IL), p. 86

Clarocision Research & Marketing Global (FL), p. 76

ConsumerQuest (CA), p. 51

DLG Research & Marketing Solutions (TX), p. 158

Forte Research Group (NY), p. 121

Gold Research, Inc. (TX), p. 159

Insights in Marketing (IL), p. 89

Just The Facts, Inc. (IL), p. 89

Nielsen Consumer Neuroscience (MA), p. 101

Olson Research Group, Inc. (PA), p. 144

Phoenix Marketing International (NY), p. 128

Provoke Insights (NY), p. 125

Synergia (TX), p. 156

Toluna (CT), p. 70

WBA Research (MD), p. 75

Copy Testing-Online

Ameritest - Chicago (Br) (IL), p. 85 Ameritest/CY Research (NM), p. 117

C+R Research (IL), p. 86

HCD Research, Inc. (NJ), p. 113

Insights in Marketing (IL), p. 89

Nielsen Consumer Neuroscience (MA), p. 101

Copy Testing-Print

Nielsen Consumer Neuroscience (MA), p. 101

Copy Testing-Radio

Nielsen Consumer Neuroscience (MA), p. 101

Copy Testing-TV

Nielsen Consumer Neuroscience (MA), p. 101

Corporate Image Studies

Artemis Strategy Group, LLC (DC), p. 71

B2B International (NY), p. 118 C+R Research (IL), p. 86

Circle Research (NY), p. 119

Engel Research Partners (CA), p. 61

Just The Facts, Inc. (IL), p. 89

Radius Europe (UK), p. 223

Radius Global Market Research (NY), p. 126

Radius Global Market Research (NY), p. 117

Radius Global Market Research (CA), p. 63

Radius Global Market Research (TX), p. 151

Radius Global Market Research (IL), p. 91 Radius Global Market Research (PA), p. 144

Radius Global Market Research (WA), p. 163

Radius Global Market Research (FL), p. 80 Radius Global Market Research (NJ), p. 116

Radius MEA (United Arab Emirates), p. 213

WBA Research (MD), p. 75

WestGroup Research (AZ), p. 50

Crowdsourcing

KL Communications, Inc. (NJ), p. 114

Lucid (LA), p. 96

Toluna (CT), p. 70

Customer Loyalty

Accelerant Research (NC), p. 129 Advanced Customer Analytics (GA), p. 80

B2B International (NY), p. 118 BestMark (MN), p. 105

Blueocean Market Intelligence (WA), p. 162

Burke Institute (OH), p. 132

C+R Research (IL), p. 86

CaptureISG (FL), p. 79

Chadwick Martin Bailey, Inc. (MA), p. 98

Circle Research (NY), p. 119

CMS Research (OH), p. 137

Communications For Research, Inc. (MO), p. 109 Convergys Analytics (OH), p. 132

Customer Lifecycle, LLC (IL), p. 86

Customer Service Profiles (CSP) (NE), p. 110

Eidex Group, LLC (GA), p. 81

Frieden Qualitative Services (CA), p. 52

Gold Research, Inc. (TX), p. 159

Ground Floor Partners (IL), p. 88

Hawk Incentives (TX), p. 153 Honest Data (CA), p. 62

Irwin Broh Research (IL), p. 89

Just The Facts, Inc. (IL), p. 89

Kelton Global (CA), p. 54 The Key Group, Inc. (MD), p. 97

KNow Research (CA), p. 63

LRW (Lieberman Research Worldwide) (CA), p. 54

Marketing Workshop (GA), p. 82

Marketlab, Inc. (TN), p. 150 The MSR Group (NE), p. 111

Multivariate Solutions (NY), p. 124

ORI (VA), p. 74

Phase 5 (ON), p. 179

Precision Opinion (NV), p. 111

Provoke Insights (NY), p. 125 Quester (IA), p. 94

Radius Europe (UK), p. 223

Radius Global Market Research (IL), p. 91 Radius Global Market Research (PA), p. 144

Radius Global Market Research (WA), p. 163

Radius Global Market Research (NJ), p. 116 Radius Global Market Research (CA), p. 63 Radius Global Market Research (NY), p. 117 Radius Global Market Research (NY), p. 126 Radius Global Market Research (FL), p. 80 Radius Global Market Research (TX), p. 151

Radius MEA (United Arab Emirates), p. 213 reed/group (PA), p. 145 Research Now SSI (TX), p. 156

Rockbridge Associates, Inc. (VA), p. 74 Satrix Solutions (AZ), p. 49

SERVICE 800, Inc. (MN), p. 108 Shapard Research (OK), p. 137

Toluna (CT), p. 70

Uwins Research Group (CA), p. 56

Customer Recovery Studies

Focus Groups of Cleveland, Inc. (OH), p. 135

Hawk Incentives (TX), p. 153 Just The Facts, Inc. (IL), p. 89

LRW (Lieberman Research Worldwide) (CA), p. 54

Customer Satisfaction Studies

Accelerant Research (NC), p. 129

Adelman Research Group-A SurveyService Co. (NY), p. 117

Advanced Customer Analytics (GA), p. 80

AIS Market Research, Inc. (CA), p. 51

ANA Research (MN), p. 105

ath Power Consulting Corporation (MA), p. 98 B2B International (NY), p. 118

Beehive Research Limited (UK), p. 214

BestMark (MN), p. 105 Blueocean Market Intelligence (WA), p. 162

C+R Research (IL), p. 86

Campos (PA), p. 147

CaptureISG (FL), p. 79

Circle Research (NY), p. 119 Clear Seas Research (MI), p. 102

CMS Research (OH), p. 137

CodingExperts (TX), p. 152 Concepts In Focus (aka RDTeam-South) (FL), p. 76

Convergys Analytics (OH), p. 132

Creative Consumer Research - Houston (TX), p. 158

CuriosityCX (AR), p. 50

Customer Lifecycle, LLC (IL), p. 86

Customer Service Profiles (CSP) (NE), p. 110 The Dallas Marketing Group, Inc. (TX), p. 152

The Dieringer Research Group, Inc. (WI), p. 166

Digital Research Group (ME), p. 96

Directions Research, Inc. (OH), p. 132 Eidex Group, LLC (GA), p. 81

FieldGoals.US (PA), p. 139

First Insights (NY), p. 120

Geo Strategy Partners (GA), p. 81

Global Data Collection Company (GDCC) (Netherlands), p. 203

Gold Research, Inc. (TX), p. 159 GreatBlue Research, Inc. (CT), p. 69

Ground Floor Partners (IL), p. 88

Hawk Incentives (TX), p. 153 Indochina Research Limited (Viet Nam), p. 227

Interviewing Service of America, LLC - HQ (CA), p. 53

lo Data Corporation (UT), p. 159 Irwin Broh Research (IL), p. 89

Just The Facts, Inc. (IL), p. 89

Kadence International (Indonesia), p. 196 Kadence International (China), p. 182

Kadence International (Viet Nam), p. 227

Kadence International (India), p. 194 Kadence International (UK), p. 219

Kadence International (MA), p. 100

Kadence International (Hong Kong), p. 193 Kadence International (Singapore), p. 208

Kadence International (Viet Nam), p. 227 Kadence International (MA), p. 100

Kadence International (India), p. 194

The Key Group, Inc. (MD), p. 97 LRW (Lieberman Research Worldwide) (CA), p. 54

Maction Consulting Private Limited (India), p. 194 Market Strategies International (MI), p. 103

Marketing Workshop (GA), p. 82 Marketlab, Inc. (TN), p. 150

MarketView Research (NJ), p. 114

The MSR Group (NE), p. 111 Multivariate Solutions (NY), p. 124 National Survey Research Center (OH), p. 135 Opinion Search (MI), p. 104 ORI (VA), p. 74 OvationMR (NY), p. 125 Phoenix Marketing International (NY), p. 128 Precision Opinion (NV), p. 111 Quantum Insights (CT), p. 69 Radius Europe (UK), p. 223 Radius Global Market Research (PA), p. 144 Radius Global Market Research (FL), p. 80 Radius Global Market Research (NJ), p. 116 Radius Global Market Research (WA), p. 163 Radius Global Market Research (TX), p. 151 Radius Global Market Research (CA), p. 63 Radius Global Market Research (NY), p. 117 Radius Global Market Research (NY), p. 126 Radius Global Market Research (IL), p. 91 Radius MEA (United Arab Emirates), p. 213 Relevant Insights, LLC (TX), p. 154 Research & Marketing Strategies, Inc. (NY), p. 128 Research America Market Research Solutions (PA), p. 145 Research Now SSI (TX), p. 156 Rockbridge Associates, Inc. (VA), p. 74 RONIN International (UK), p. 224 RTi Research (CT), p. 70 Satrix Solutions (AZ), p. 49 SERVICE 800, Inc. (MN), p. 108 Strategic Research Initiatives LLC (AZ), p. 49 SurveyHealthcare (NY), p. 127 Surveys & Forecasts, LLC (CT), p. 70 Targoz Market Research (TN), p. 150 Toluna (CT), p. 70 TRC Market Research (PA), p. 146 Watermelon Research (UK), p. 226 WBA Research (MD), p. 75 WestGroup Research (AZ), p. 50

CX/UX-Customer/User Experience

ath Power Consulting Corporation (MA), p. 98 Bellomy Research, Inc. (NC), p. 130 BestMark (MN), p. 105 Beta Research Corporation (NY), p. 119 Campos (PA), p. 147 Civicom Marketing Research Services (CT), p. 69 Gold Research, Inc. (TX), p. 159 Morpace Inc. (MI), p. 103 Opinion Search (MI), p. 104 ORI (VA), p. 74 Phase 5 (ON), p. 179 Phoenix Marketing International (NY), p. 128 Precision Research, Inc. (IL), p. 91 Research America Market Research Solutions (PA), p. 145 Strategic Intelligence Research Services (SIRS) (KY), p. 134 3Q GLOBAL (FL), p. 80 Watermelon Research (UK), p. 226

Data Analysis

AmeriSpeak® Panel/NORC at the University of Chicago (IL), p. 84 ANA Research (MN), p. 105 Ascribe (OH), p. 132 Babbletype, LLC (PA), p. 140 BestMark (MN), p. 105 Blueocean Market Intelligence (WA), p. 162 Burke Institute (OH), p. 132 Campos (PA), p. 147 CEC Research (NJ), p. 112 Communications For Research, Inc. (MO), p. 109 Confirmit (NY), p. 120 Confirmit - London (UK), p. 216

Creative Consumer Research - Houston (TX), p. 158 CSS/datatelligence, a division of CRG Global (FL), p. 75 CuriosityCX (AR), p. 50 Dapresy (NH), p. 112 DataStar, Inc. (MA), p. 99

Elevated Insights (CO), p. 65 Focus Groups of Cleveland, Inc. (OH), p. 135 Global Survey (India), p. 194 Infotools (New Zealand), p. 203 Insight Loft (NY), p. 122

Insights in Marketing (IL), p. 89 Intelligent Analytical Services (CA), p. 53 Interviewing Service of America, LLC - HQ (CA), p. 53 IQS Research (KY), p. 95 Isobar Marketing Intelligence Practice (MA), p. 100 Issues and Answers Network, Inc. (VA), p. 160 Kadence International (Philippines), p. 205 Kelton Global (CA), p. 54 Maction Consulting Private Limited (India), p. 194 Markelytics Solutions (NJ), p. 142 Markelytics Solutions (India), p. 195 Markelytics Solutions (Singapore), p. 208 Market Strategies International (MI), p. 103 Marketing Systems Group (PA), p. 142 Maryland Marketing Source, Inc. (MD), p. 97 Medscape Market Research (NY), p. 124 mTAB (CA), p. 57 Multivariate Solutions (NY), p. 124 NextON Services (United Arab Emirates), p. 213 Opinion Search (MI), p. 104 ORI (VA), p. 74 Perspective Research Services (UK), p. 222 Phoenix Marketing International (NY), p. 128 Precision Opinion (NV), p. 111 SDR Consulting (GA), p. 83 Snap Surveys, Ltd. (NH), p. 112 Survey Launch (CT), p. 69 Surveys & Forecasts, LLC (CT), p. 70

Data Cleaning

Untold Research (VA), p. 75

Digital Taxonomy Ltd. (UK), p. 216 Infotools (New Zealand), p. 203 IntelliSurvey, Inc. (CA), p.57

Maction Consulting Private Limited (India), p. 194 NextON Services (United Arab Emirates), p. 213 ORI (VA), p. 74

Data Collection Field Services

A Lighthouse Focus Center (UT), p. 159 Addison Research (NY), p. 118 Advitek Inc. (ON), p. 177 AIS Market Research, Inc. (CA), p. 51 AnswerQuest, an Insights Center Facility (MA), p. 98 AOC Marketing Research (NC), p. 129 Asplor Research Private Limited (India), p. 194 BDI Research, A Schlesinger Company (Spain), p. 209 BJD Research Services, Inc. (NJ), p. 140 Blue Sky Research Group, LLC (FL), p. 78 C&C Market Research, Inc. (AR), p. 50 C&F Market Research (MI), p. 102 CATALYSTMR (CA), p. 61 CEC Research (NJ), p. 112 CMS Research (OH), p. 137 Communications For Research, Inc. (MO), p. 109 Complete Research Connection (OH), p. 136 Connected Research & Consulting, LLC (FL), p. 79 Connecticut Connection - Hartford Research (CT), p. 68 Consumer Opinion Services, Inc. (WA), p. 162 Contract Testing Inc. (ON), p. 177 Creoso Corporation (AZ), p. 48 CRG Global, Inc. (FL), p. 75 Critical Mix (CT), p. 70 Customer Research International (TX), p. 150 DataDiggers (QC), p. 180 dataSpring (CA), p. 57 Directions In Research, Inc. (CA), p. 59 Dynamic Fieldwork Ltd (UK), p. 216 Eastcoast Research (NC), p. 130 Elemental Data Collection, Inc. (ON), p. 176

Engage in Depth (MD), p. 72 Estudio Silvia Roca Barcelona (Spain), p. 209 Estudio Silvia Roca Brasil (Brazil), p. 174 Estudio Silvia Roca Madrid (Spain), p. 209 Estudio Silvia Roca Mexico (Mexico), p. 202 EurekaFacts, LLC (MD), p. 72 FieldGoals.US (PA), p. 139 Fine Brasil - The Latam Field Company (Brazil), p. 174

First In Focus Research (NC), p. 130 Flagship Research (CA), p. 59 FOCUSCOPE, Inc. (IL), p. 88

Galloway Research Service (TX), p. 158 Gazelle Global Research (NY), p. 121

Global Data Collection Company (GDCC) (Netherlands), p. 203 The GlobalVision Insight Services (FL), p. 77 GMO Research Inc. (Japan), p. 198 Gold Research, Inc. (TX), p. 159 Headway Workforce Solutions (NC), p. 130 I/H/R Research Group (CA), p. 57 Indochina Research Limited (Viet Nam), p. 227 Infomine Healthcare Research (Egypt), p. 185 Infomine Healthcare Research (Saudi Arabia), p. 207 Information Specialists Group, Inc. (ISG) (MN), p. 106 Innovate (CA), p. 53 Insight Loft (NY), p. 122 Insights Center, LLC (CO), p. 66 IntelliShop (OH), p. 137 IntelliSurvey, Inc. (CA), p.57 International Fieldworld Inc. (FL), p. 76 Issues and Answers Network, Inc. (VA), p. 160 Jackson Adept Research - Beverly Hills (CA), p. 53 Jackson Adept Research Encino/Los Angeles (CA), p. 54 Jackson Associates Research, an Insights Ctr. Facility (GA), p. 81 Jackson Associates Research, an Insights Ctr. Facility (GA), p. 81 Kadence International (Philippines), p. 205 Kudos Research (UK), p. 220 LABEL Research & Consulting (France), p. 186 Las Vegas Field and Focus, LLC (NV), p. 111 Leede Research (MN), p. 106 Lighthouse Research and Development (UT), p. 159 Lightspeed Health (NY), p. 123 Lucid (LA), p. 96 MA PRAKTIKA Consumer Research (Russian Fed.), p. 206 Maction Consulting Private Limited (India), p. 194 Markelytics Solutions (NJ), p. 142 Markelytics Solutions (India), p. 195 Markelytics Solutions (Singapore), p. 208 Market Mix, Inc. (MS), p. 108 MAXimum Research, Inc. (NJ), p. 142 Medscape Market Research (NY), p. 124 MobileMeasure (China), p. 183 mo'web GmbH (Ger.), p. 190 The MSR Group (NE), p. 111 National Field & Focus, Inc. (MA), p. 100 Netquest (PA), p. 144 Network Research (FL), p. 80 Nichols Research - San Francisco (CA), p. 63 Olson Research Group, Inc. (PA), p. 144 Opinion Search (MI), p. 104 Opinions, Ltd. - Headquarters (OH), p. 136 OvationMR (NY), p. 125 Pfeifer Market Research, Inc. (TX), p. 152 Precision Opinion (NV), p. 111 Precision Sample (CO), p. 67 PVR Research, Inc. (GA), p. 82 QuestionPro Audience (IL), p. 91 Quick Test/Heakin (FL), p. 80 Random Dynamic Resources (Nigeria), p. 204 Reckner Healthcare (PA), p. 144 Reconnaissance Market Research (ReconMR) (TX), p. 151 Reconnaissance Market Research (ReconMR) (TX), p. 158 Reconnaissance Market Research (ReconMR) (TX), p. 151 Reconnaissance Market Research (ReconMR) (TX), p. 159 Research America Market Research Solutions (PA), p. 145 Research Now SSI (TX), p. 156 Richmond Focus Group Center (VA), p. 161 RONIN International (UK), p. 224 Schlesinger Group New Jersey (HQ) (NJ), p. 115 Scott C. Solis Market Research (SCSMR) (CA), p. 64 Southern Solutions (TN), p. 149 Survey Launch (CT), p. 69 SurveyHealthcare (NY), p. 127 Taylor Research, Inc. (CA), p. 60 Telepoll Market Research (ON), p. 180 3Q GLOBAL (FL), p. 80 Tipping Point Communications (NY), p. 128 Tipping Point Communications (NY), p. 117 Toluna (CT), p. 70 Watermelon Research (UK), p. 226 WestGroup Research (AZ), p. 50

Data Conversion

WiseWorks Inc. (ON), p. 180

Digital Taxonomy Ltd. (UK), p. 216 Infotools (New Zealand), p. 203 Maction Consulting Private Limited (India), p. 194 The TabLab (OR), p. 139

Data Crosstabulation

AIS Market Research, Inc. (CA), p. 51

Ascribe (OH), p. 132

ATP Canada Software and Services Ltd. (ON), p. 177 BJD Research Services, Inc. (NJ), p. 140 California Survey Research Services, Inc. (CSRS) (CA), p. 51 CEC Research (NJ), p. 112

CodingExperts (TX), p. 152

Communications For Research, Inc. (MO), p. 109

Confirmit (NY), p. 120

Confirmit - London (UK), p. 216

Critical Mix (CT), p. 70

CSS/datatelligence, a division of CRG Global (FL), p. 75

DataStar, Inc. (MA), p. 99

Focus Groups of Cleveland, Inc. (OH), p. 135

Gold Research, Inc. (TX), p. 159

Infotools (New Zealand), p. 203

Interviewing Service of America, LLC - HQ (CA), p. 53

Issues and Answers Network, Inc. (VA), p. 160

Lucidity Research, LLC (MD), p. 97

Maction Consulting Private Limited (India), p. 194

Markelytics Solutions (NJ), p. 142

Markelytics Solutions (Singapore), p. 208

Marketlab, Inc. (TN), p. 150

MAXimum Research, Inc. (NJ), p. 142

Medscape Market Research (NY), p. 124

mTAB (CA), p. 57

Multivariate Solutions (NY), p. 124 NextON Services (United Arab Emirates), p. 213

Nuance (TX), p. 154

Olson Research Group, Inc. (PA), p. 144

Quick Tab Associates, Inc. (PA), p. 144

Rosetta Studio International (ON), p. 179

Schlesinger Group New Jersey (HQ) (NJ), p. 115

SDR Consulting (GA), p. 83

Survey Launch (CT), p. 69

Symmetric, A Decision Analyst Company (TX), p. 156

The TabLab (OR), p. 139

Telepoll Market Research (ON), p. 180

The Bernett Group (MA), p. 101 The Uncle Group, Inc. (CA), p. 56

Data Entry

ADAPT, Inc. (MN), p. 105

The Analytical Group, Inc. (AZ), p. 48

BJD Research Services, Inc. (NJ), p. 140

California Survey Research Services, Inc. (CSRS) (CA), p. 51

CaptureISG (FL), p. 79

DataStar, Inc. (MA), p. 99

Eidex Group, LLC (GA), p. 81

Global Survey (India), p. 194

Headway Workforce Solutions (NC), p. 130

Issues and Answers Network, Inc. (VA), p. 160

Maction Consulting Private Limited (India), p. 194 NextON Services (United Arab Emirates), p. 213

Nuance (TX), p. 154

Olson Research Group, Inc. (PA), p. 144

The Uncle Group, Inc. (CA), p. 56

WestGroup Research (AZ), p. 50

Data Integration

Digital Taxonomy Ltd. (UK), p. 216 Infotools (New Zealand), p. 203

NextON Services (United Arab Emirates), p. 213

ORI (VA), p. 74

Data Processing

Advitek Inc. (ON), p. 177

The Analytical Group, Inc. (AZ), p. 48

Ascribe (OH), p. 132

ATP Canada Software and Services Ltd. (ON), p. 177

BJD Research Services, Inc. (NJ), p. 140

California Survey Research Services, Inc. (CSRS) (CA), p. 51

CATALYSTMR (CA), p. 61

CEC Research (NJ), p. 112

Communications For Research, Inc. (MO), p. 109

Consumer Logic, Inc. (OK), p. 138

DataStar, Inc. (MA), p. 99

Digital Taxonomy Ltd. (UK), p. 216

Dynamic Fieldwork Ltd (UK), p. 216

Focus Groups of Cleveland, Inc. (OH), p. 135

Infotools (New Zealand), p. 203

Interviewing Service of America, LLC - HQ (CA), p. 53

Maction Consulting Private Limited (India), p. 194

Markelytics Solutions (NJ), p. 142

Markelytics Solutions (India), p. 195

Markelytics Solutions (Singapore), p. 208

Medscape Market Research (NY), p. 124

Netquest (PA), p. 144

NextON Services (United Arab Emirates), p. 213

Nuance (TX), p. 154

Perspective Research Services (UK), p. 222

Quick Tab Associates, Inc. (PA), p. 144 Reckner Healthcare (PA), p. 144

Research Now SSI (TX), p. 156

Rosetta Studio International (ON), p. 179

Schlesinger Group New Jersey (HQ) (NJ), p. 115

Survey Launch (CT), p. 69

SurveyHealthcare (NY), p. 127

The TabLab (OR), p. 139

Data Quality

ATP Canada Software and Services Ltd. (ON), p. 177

Infotools (New Zealand), p. 203

IntelliSurvey, Inc. (CA), p.57

Maction Consulting Private Limited (India), p. 194

NextON Services (United Arab Emirates), p. 213 Rosetta Studio International (ON), p. 179

Data Visualization/ **Infographics**

ATP Canada Software and Services Ltd. (ON), p. 177 Discovery Research Group (UT), p. 159

Infotools (New Zealand), p. 203

Maction Consulting Private Limited (India), p. 194

mTAB (CA), p. 57

NextON Services (United Arab Emirates), p. 213 Rosetta Studio International (ON), p. 179

3Q GLOBAL (FL), p. 80

Database Development/M.I.S.

lo Data Corporation (UT), p. 159 Marketing Systems Group (PA), p. 142 NextON Services (United Arab Emirates), p. 213

Decision Research Consultation

Communications For Research, Inc. (MO), p. 109

Emotive Analytics (MO), p. 109

Heart + Mind Strategies (VA), p. 72

SR Research Consultant (MN), p. 108

Demographic Analysis

Cint USA Inc. (NJ), p. 116

Honest Data (CA), p. 62 Just The Facts, Inc. (IL), p. 89

Marketing Systems Group (PA), p. 142

NextON Services (United Arab Emirates), p. 213

Research Now SSI (TX), p. 156

Scientific Telephone Samples (CA), p. 58

Synergia (TX), p. 156

Demographic Database

Cint USA Inc. (NJ), p. 116

Daniel Research Group (MA), p. 99

Innovate (CA), p. 53

Marketing Systems Group (PA), p. 142

NextON Services (United Arab Emirates), p. 213

Taylor Research, Inc. (CA), p. 60 WiseWorks Inc. (ON), p. 180

Demographic Profiles

Cint USA Inc. (NJ), p. 116

Insights in Marketing (IL), p. 89

Just The Facts, Inc. (IL), p. 89

Marketing Systems Group (PA), p. 142

Marketlab, Inc. (TN), p. 150

NextON Services (United Arab Emirates), p. 213

Research Now SSI (TX), p. 156 Synergia (TX), p. 156

Untold Research (VA), p. 75

Device Fingerprinting

NextON Services (United Arab Emirates), p. 213

Distribution Checks

FieldGoals.US (PA), p. 139

Gold Research, Inc. (TX), p. 159

Schlesinger Group New Jersey (HQ) (NJ), p. 115

Service Evaluation Concepts, Inc. (SEC) (NY), p. 126

Distributor Research

Circle Research (NY), p. 119

FieldGoals.US (PA), p. 139

Geo Strategy Partners (GA), p. 81 Gold Research, Inc. (TX), p. 159

Just The Facts, Inc. (IL), p. 89

DIY Research

ASAP Insights (CO), p. 66 Ascribe (OH), p. 132

AYTM - Ask Your Target Market (CA), p. 60

C+R Research (IL), p. 86 Cint USA Inc. (NJ), p. 116

Critical Mix (CT), p. 70

Innovate (CA), p. 53

Isobar Marketing Intelligence Practice (MA), p. 100

Markelytics Solutions (NJ), p. 142 Markelytics Solutions (India), p. 195

Markelytics Solutions (Singapore), p. 208

NextON Services (United Arab Emirates), p. 213 Reckner Healthcare (PA), p. 144

Recollective (Ramius Corporation) (QC), p. 176

Research Now SSI (TX), p. 156 Survata (CA), p. 64 Toluna (CT), p. 70

Door-To-Door Interviewing

CEC Research (NJ), p. 112

Headway Workforce Solutions (NC), p. 130 International Fieldworld Inc. (FL), p. 76

The Logit Group, Inc. (ON), p. 178

Markelytics Solutions (India), p. 195 Schlesinger Group New Jersey (HQ) (NJ), p. 115

Zebra Strategies (NY), p. 128 E-mail Surveys

ASAP Insights (CO), p. 66

C+R Research (IL), p. 86

California Survey Research Services, Inc. (CSRS) (CA), p. 51 Communications For Research, Inc. (MO), p. 109

Confirmit (NY), p. 120

Confirmit - London (UK), p. 216

Critical Mix (CT), p. 70

Customer Service Profiles (CSP) (NE), p. 110 Datatelligence Online, a division of CRG Global (FL), p. 75

Flagship Research (CA), p. 59 Global Survey (India), p. 194

Hawk Incentives (TX), p. 153 Insights in Marketing (IL), p. 89

Interviewing Service of America, LLC - HQ (CA), p. 53

Just The Facts, Inc. (IL), p. 89 M3 Global Research (PA), p. 142

Market Cube (SC), p. 148 Medscape Market Research (NY), p. 124

Focus Groups of Cleveland, Inc. (OH), p. 135

Murray Hill National Dallas (TX), p. 154

NextON Services (United Arab Emirates), p. 213 Olson Research Group, Inc. (PA), p. 144 Online Survey Solution (TN), p. 150 Opinion Access, LLC. (NY), p. 125 Precision Sample (CO), p. 67 Research & Marketing Strategies, Inc. (NY), p. 128 Satrix Solutions (AZ), p. 49 Secret Shopper (MN), p. 108 SERVICE 800, Inc. (MN), p. 108 Snap Surveys, Ltd. (NH), p. 112

The Bernett Group (MA), p. 101 Toluna (CT), p. 70

Taylor Research, Inc. (CA), p. 60

UC Translations (NY), p. 127 Voxco Survey Software (QC), p. 181 Voxco Survey Software - Europe (France), p. 187 Voxco Survey Software - U.S. (NY), p. 127 WiseWorks Inc. (ON), p. 180

Employee Opinion Studies

BestMark (MN), p. 105 Beta Research Corporation (NY), p. 119 Blueocean Market Intelligence (WA), p. 162 C+R Research (IL), p. 86

CaptureISG (FL), p. 79 Circle Research (NY), p. 119 CMS Research (OH), p. 137 Confirmit (NY), p. 120 Confirmit - London (UK), p. 216 Eidex Group, LLC (GA), p. 81 EurekaFacts, LLC (MD), p. 72 Gold Research, Inc. (TX), p. 159 Great Questions, LLC (MO), p. 109 GreatBlue Research, Inc. (CT), p. 69 Hawk Incentives (TX), p. 153

Irwin Broh Research (IL), p. 89 Just The Facts, Inc. (IL), p. 89

Honest Data (CA), p. 62

IQS Research (KY), p. 95

The MSR Group (NE), p. 111 Multivariate Solutions (NY), p. 124 Research Now SSI (TX), p. 156 Roller Research (VA), p. 161 Satrix Solutions (AZ), p. 49

Schlesinger Group New Jersey (HQ) (NJ), p. 115 Service Evaluation Concepts, Inc. (SEC) (NY), p. 126 Strategic Intelligence Research Services (SIRS) (KY), p. 134 Toluna (CT), p. 70

UC Translations (NY), p. 127 Voxco Survey Software (QC), p. 181 Voxco Survey Software - Europe (France), p. 187 Voxco Survey Software - U.S. (NY), p. 127 WestGroup Research (AZ), p. 50

Employment Recruiting

The Forum Group (NY), p. 121 Headway Workforce Solutions (NC), p. 130 O'Connell Group, LLC (CT), p. 68 O'Connell Group, LLC (Br.) (MO), p. 110 Trusted Talent, LLC (CA), p. 58

Ethnic Interviewing

Access Insights (TN), p. 149 AIS Market Research, Inc. (CA), p. 51 AmeriSpeak® Panel/NORC at the University of Chicago (IL), p. 84 C R Market Surveys, Inc. (IL), p. 85

C+R Research (IL), p. 86 CEC Research (NJ), p. 112 Clarocision Research & Marketing Global (FL), p. 76 Directions In Research, Inc. (CA), p. 59 DLG Research & Marketing Solutions (TX), p. 158 Flagship Research (CA), p. 59 Focus World International, Inc. (NJ), p. 113 Headway Workforce Solutions (NC), p. 130 House of Marketing Research (CA), p. 53 Insight Loft (NY), p. 122 Interviewing Service of America, LLC - HQ (CA), p. 53 Language Connect (UK), p. 220 The Logit Group, Inc. (ON), p. 178

Market Analytics International, Inc. (NJ), p. 114

Merkadoteknia Research & Consulting (TX), p. 157 Opinion Access, LLC. (NY), p. 125 Opinions, Ltd. - Headquarters (OH), p. 136 P2Sample (GA), p. 82 Precision Sample (CO), p. 67

Relevant Insights, LLC (TX), p. 154 Schlesinger Group New Jersey (HQ) (NJ), p. 115

Synergia (TX), p. 156 361 Degrees Consulting, Inc. (CA), p. 56

361 Degrees Consulting, Inc. (China), p. 183 Zebra Strategies (NY), p. 128

Ethnic Research Consultation

Asisa Research Group - Miami (FL), p. 76 C+R Research (IL), p. 86 DLG Research & Marketing Solutions (TX), p. 158 Focus Latino (TX), p. 150 GCA Consulting (TX), p. 151 Horowitz Research (NY), p. 122 Interviewing Service of America, LLC - HQ (CA), p. 53 Synergia (TX), p. 156 361 Degrees Consulting, Inc. (China), p. 183

Ethnographic Research

361 Degrees Consulting, Inc. (CA), p. 56

Zebra Strategies (NY), p. 128

Worldbridge Language Services (CA), p. 56

Access Insights (TN), p. 149 Addison Research (NY), p. 118 Amplify Research Partners, LLC (CA), p. 60 AnswerQuest, an Insights Center Facility (MA), p. 98 Applied Marketing Science, Inc. (MA), p. 98 Aqua Insights Japan (Japan), p. 198 Ascendancy Research - Your Inner Circle Partner (MN), p. 105 Bauman Research & Consulting, LLC (NJ), p. 112 Bazis Group (Russian Fed.), p. 206 BDI Research, A Schlesinger Company (Spain), p. 209 Beall Research, Inc. (IL), p. 85

Brandtrust, Inc. (IL), p. 85 C+R Research (IL), p. 86

Campbell-Communications, Inc. (NY), p. 119 Campos (PA), p. 147

CEC Research (NJ), p. 112 CuriosityCX (AR), p. 50

DLG Research & Marketing Solutions (TX), p. 158

Doyle Research Associates, Inc. (IL), p. 86 Eastcoast Research (NC), p. 130

Elevated Insights (CO), p. 65 Engage in Depth (MD), p. 72 Engel Research Partners (CA), p. 61

FieldGoals.US (PA), p. 139

First Insights (NY), p. 120 Focus Crossroads (NJ), p. 113

Focus Groups of Cleveland, Inc. (OH), p. 135

Focus Latino (TX), p. 150 The Focus Room (NY), p. 121

Focus Suites of New York (NY), p. 121

Focus Suites of Philadelphia (PA), p. 141 Focus World International, Inc. (NJ), p. 113

FOCUSCOPE, Inc. (IL), p. 88

FocusVision (CT), p. 70 Fountainhead Brand Strategy (WI), p. 166

FUEL (NY), p. 121

Geo Strategy Partners (GA), p. 81 GMO Research Inc. (Japan), p. 198

Gold Research, Inc. (TX), p. 159

Group Dynamics in Focus, Inc. (PA), p. 141

Hagen/Sinclair Research Recruiting Inc., Chico (CA), p. 50

Heart + Mind Strategies (VA), p. 72

Horowitz Research (NY), p. 122

Ignite Qualitative Research Consultancy (China), p. 182 IMR Institute for Marketing Research GmbH (Ger.), p. 189 Informed Decisions Group, Inc. (OH), p. 135

Insight Loft (NY), p. 122 InsightFarm Inc. (OR), p. 138

Insights in Marketing (IL), p. 89

Interactive Video Productions, LLC (NJ), p. 114 Jackson Adept Research - Beverly Hills (CA), p. 53

Jackson Associates Research, an Insights Ctr. Facility (GA), p. 81 Jackson Associates Research, an Insights Ctr. Facility (GA), p. 81

Just The Facts, Inc. (IL), p. 89

KL Communications, Inc. (NJ), p. 114 Leede Research (MN), p. 106 Lucas Market Research, LLC (MO), p. 110 M3 Global Research (PA), p. 142 Matrix Research, Inc. (NY), p. 124 Matrix Research, Inc. (IL), p. 90 Merkadoteknia Research & Consulting (TX), p. 157 Michigan Market Research (MI), p. 103 National Field & Focus, Inc. (MA), p. 100 Next Level Research (GA), p. 82 Open Mind Strategy, LLC (NY), p. 125 Opinion Search (MI), p. 104 Opinions, Ltd. - Headquarters (OH), p. 136 Phase 5 (ON), p. 179 Pinnacle Research Group, LLC (MO), p. 110 Precision Sample (CO), p. 67 Product Ventures (CT), p. 68 Punctum (Argentina), p. 170 Recollective (Ramius Corporation) (QC), p. 176 Research Rockstar LLC (MA), p. 102 Resolution Research® (CO), p. 67 RIVA Market Research & Training Institute (MD), p. 74 RRD Marketing Solutions (OH), p. 136 Sivo Insights (MN), p. 108 Smarty Pants® (TN), p. 149 Strategic Focus Research & Consultancy Ltd. (Hong Kong), p. 193 Study Hall Research, Inc. (FL), p. 79 Synergia (TX), p. 156 Talk Shoppe (CA), p. 56 U&I Collaboration (U&I) (NJ), p. 116 UniqueView (China), p. 183 Untold Research (VA), p. 75 Uwins Research Group (CA), p. 56 Vital Findings (CA), p. 56 W5, Inc. (NC), p. 131 xsperient | Segmedica (NY), p. 117

Event Surveys

Kelton Global (CA), p. 54

Advitek Inc. (ON), p. 177 Gold Research, Inc. (TX), p. 159 Performance Research (RI), p. 147 Voxco Survey Software (QC), p. 181 Voxco Survey Software - Europe (France), p. 187 Voxco Survey Software - U.S. (NY), p. 127

Executive Interviewing

Bauman Research & Consulting, LLC (NJ), p. 112 C&F Market Research (MI), p. 102

C+R Research (IL), p. 86

Clear Seas Research (MI), p. 102

Consumer Opinion Services, Inc. (WA), p. 162

Directions In Research, Inc. (CA), p. 59 Erdos & Morgan, Inc. (NY), p. 120

FieldGoals.US (PA), p. 139 Focus Groups of Cleveland, Inc. (OH), p. 135

Fountainhead Brand Strategy (WI), p. 166

Geo Strategy Partners (GA), p. 81

Hagen/Sinclair Research Recruiting Inc., Chico (CA), p. 50 Headway Workforce Solutions (NC), p. 130

Isurus Market Research and Consulting (MA), p. 100 Just The Facts, Inc. (IL), p. 89

Kadence International (Philippines), p. 205

Kudos Research (UK), p. 220 Lisa Chiapetta & Associates (CA), p. 63

Olson Research Group, Inc. (PA), p. 144

Phase 5 (ON), p. 179 Precision Research, Inc. (IL), p. 91

Precision Sample (CO), p. 67 Resolution Research® (CO), p. 67

Schlesinger Group New Jersey (HQ) (NJ), p. 115 Springboard Marketing Research & Consulting (CA), p. 64

Visions Research (CA), p. 60 WBA Research (MD), p. 75

Exit Interviews

Area Wide Market Research, Inc. (MD), p. 71 BestMark (MN), p. 105 C&F Market Research (MI), p. 102 Eastcoast Research (NC), p. 130

FieldGoals.US (PA), p. 139 Focus Latino (TX), p. 150 Galloway Research Service (TX), p. 158 Gold Research, Inc. (TX), p. 159 Headway Workforce Solutions (NC), p. 130 Insights in Marketing (IL), p. 89 Just The Facts, Inc. (IL), p. 89 Opinion Search (MI), p. 104 Opinions, Ltd. - Headquarters (OH), p. 136 Performance Research (RI), p. 147 Pfeifer Market Research, Inc. (TX), p. 152 Precision Research, Inc. (IL), p. 91 Quick Test/Heakin (FL), p. 80 Secret Shopper (MN), p. 108 Southern Solutions (TN), p. 149 Taylor Research, Inc. (CA), p. 60 UC Translations (NY), p. 127 Zebra Strategies (NY), p. 128

Exploratory Research

AnswerQuest, an Insights Center Facility (MA), p. 98 Blueberry Marketing and Sensory Research (PA), p. 140 BuzzBack Market Research (NY), p. 119

C+R Research (IL), p. 86 Catalyst Ranch (IL), p. 86 Engel Research Partners (CA), p. 61 Fountainhead Brand Strategy (WI), p. 166 Ignite Qualitative Research Consultancy (China), p. 182 Insights in Marketing (IL), p. 89 Jackson Associates Research, an Insights Ctr. Facility (GA), p. 81

Jackson Associates Research, an Insights Ctr. Facility (GA), p. 81 Just The Facts, Inc. (IL), p. 89 Open Mind Strategy, LLC (NY), p. 125

Eye-Tracking

Addison Research (NY), p. 118

Quester (IA), p. 94

C+R Research (IL), p. 86 Campos (PA), p. 147 CRG Global, Inc. (FL), p. 75 eVOC Insights, LLC (CA), p. 62 Explorer Research (IL), p. 87 Focus World International, Inc. (NJ), p. 113 Forte Research Group (NY), p. 121 Gold Research, Inc. (TX), p. 159 HCD Research, Inc. (NJ), p. 113 Herzog + Glaser GmbH (Ger.), p. 188 Herzog + Glaser Teststudio Frankfurt GmbH (Ger.), p. 188 Herzog + Glaser Teststudio Leipzig GmbH (Ger.), p. 188 Herzog + Glaser Teststudio Munich GmbH (Ger.), p. 188 Informed Decisions Group, Inc. (OH), p. 135 Insight Loft (NY), p. 122 Interactive Video Productions, LLC (NJ), p. 114 i-view LONDON (UK), p. 219 Leede Research (MN), p. 106 MarketView Research (NJ), p. 114 m-s / Punkt Teststudios (Ger.), p. 190 m-s / Punkt Teststudios (Ger.), p. 190 m-s Teststudios Hamburg (Ger.), p. 190 m-s Teststudios Köln (Ger.), p. 191 m-s Teststudios Nürnberg (Ger.), p. 191 m-s Teststudios Stuttgart (Ger.), p. 191 Netquest (PA), p. 144 Nielsen Consumer Neuroscience (MA), p. 101 Opinions, Ltd. - Headquarters (OH), p. 136 Radius Europe (UK), p. 223 Radius Global Market Research (PA), p. 144 Radius Global Market Research (FL), p. 80 Radius Global Market Research (NJ), p. 116 Radius Global Market Research (WA), p. 163 Radius Global Market Research (TX), p. 151 Radius Global Market Research (CA), p. 63 Radius Global Market Research (NY), p. 117 Radius Global Market Research (NY), p. 126 Radius Global Market Research (IL), p. 91

Radius MEA (United Arab Emirates), p. 213

Relevant Insights, LLC (TX), p. 154

RRD Marketing Solutions (OH), p. 136

Various Views Research (OH), p. 135

Facial Coding

C+R Research (IL), p. 86 Confirmit (NY), p. 120 Confirmit - London (UK), p. 216 CRG Global, Inc. (FL), p. 75 Explorer Research (IL), p. 87 Gold Research, Inc. (TX), p. 159 Informed Decisions Group, Inc. (OH), p. 135 LRW (Lieberman Research Worldwide) (CA), p. 54 Netquest (PA), p. 144 Nielsen Consumer Neuroscience (MA), p. 101 Schlesinger Group New Jersey (HQ) (NJ), p. 115

Factor Analysis

Confirmit (NY), p. 120 Confirmit - London (UK), p. 216 Heart + Mind Strategies (VA), p. 72 Insights in Marketing (IL), p. 89 Maction Consulting Private Limited (India), p. 194 Multivariate Solutions (NY), p. 124

Field Audits

C&F Market Research (MI), p. 102 The GlobalVision Insight Services (FL), p. 77 Gold Research, Inc. (TX), p. 159 PortMA (ME), p. 96

Schlesinger Group New Jersey (HQ) (NJ), p. 115 Taylor Research, Inc. (CA), p. 60

Field Management Services

Access Insights (TN), p. 149 Amplify Research Partners, LLC (CA), p. 60 AnswerQuest, an Insights Center Facility (MA), p. 98 BJD Research Services, Inc. (NJ), p. 140 Blue Sky Research Group, LLC (FL), p. 78 C&C Market Research, Inc. (AR), p. 50 C&F Market Research (MI), p. 102 Communications For Research, Inc. (MO), p. 109 Complete Research Connection (OH), p. 136 Connected Research & Consulting, LLC (FL), p. 79 Consumer Opinion Services, Inc. (WA), p. 162 Contract Testing Inc. (ON), p. 177 CSS/datatelligence, a division of CRG Global (FL), p. 75 Dynamic Fieldwork Ltd (UK), p. 216 Eastcoast Research (NC), p. 130 Engage in Depth (MD), p. 72 Fieldwork Network (IL), p. 87 Focus Crossroads (NJ), p. 113 Focus Groups of Cleveland, Inc. (OH), p. 135 Focus Latino (TX), p. 150 FOCUSCOPE, Inc. (IL), p. 88 FUEL (NY), p. 121 GMO Research Inc. (Japan), p. 198 Gold Research, Inc. (TX), p. 159 Group Dynamics in Focus, Inc. (PA), p. 141 Headway Workforce Solutions (NC), p. 130 Herron Associates, Inc. (IN), p. 93 House of Marketing Research (CA), p. 53 Innovate (CA), p. 53 Insight Loft (NY), p. 122 Insights Center, LLC (CO), p. 66

Insights in Marketing (IL), p. 89 IntelliSurvey, Inc. (CA), p.57 International Fieldworld Inc. (FL), p. 76 Leede Research (MN), p. 106 Lisa Chiapetta & Associates (CA), p. 63 Living Room (OH), p. 134 M3 Global Research (PA), p. 142 MA PRAKTIKA Consumer Research (Russian Fed.), p. 206 Medscape Market Research (NY), p. 124 Murray Hill National Dallas (TX), p. 154 National Field & Focus, Inc. (MA), p. 100

Nichols Research - San Francisco (CA), p. 63 Opinions, Ltd. - Headquarters (OH), p. 136 Reckner Facilities: Milwaukee (WI), p. 167 Reckner Facilities: Westchester (NY), p. 126 Reckner Healthcare (PA), p. 144 Research Now SSI (TX), p. 156 Taylor Research, Inc. (CA), p. 60

Telepoll Market Research (ON), p. 180

UniqueView (China), p. 183 watchl AB (II) n 92 Watermelon Research (UK), p. 226 WiseWorks Inc. (ON), p. 180

Focus Group-Bulletin Board

C+R Research (IL), p. 86

City Research Solutions (WI), p. 166 Civicom Marketing Research Services (CT), p. 69 Clarocision Research & Marketing Global (FL), p. 76

Fieldwork Webwork & Anywhere (IL), p. 87 Focus Crossroads (NJ), p. 113

Focus Forward (PA), p. 140 Focus Groups of Cleveland, Inc. (OH), p. 135 FOCUSCOPE, Inc. (IL), p. 88

FocusVision (CT), p. 70

FUEL (NY), p. 121 Geo Strategy Partners (GA), p. 81 Group Dynamics in Focus, Inc. (PA), p. 141 Insight Loft (NY), p. 122 Insights in Marketing (IL), p. 89

itracks (SK), p. 181

M3 Global Research (PA), p. 142 P2Sample (GA), p. 82

Recollective (Ramius Corporation) (QC), p. 176

Research Now SSI (TX), p. 156

Schlesinger Quantitative (NJ), p. 115

Sivo Insights (MN), p. 108 Study Hall Research, Inc. (FL), p. 79 20l20 Technology (TN), p. 150 US Research Recruiting & Facilities, LLC (WI), p. 167

Vault Consulting, LLC (VA), p. 75 VisionsLive Limited (UK), p. 226 W5, Inc. (NC), p. 131 watchLAB (IL), p. 92

Focus Group-Facilities

A Lighthouse Focus Center (UT), p. 159 Access Insights (TN), p. 149 AccuData Market Research, Inc. (FL), p. 77 AccuData Market Research, Inc. (Br.) (CO), p. 65 Adelman Research Group-A SurveyService Co. (NY), p. 117 Adler Weiner Research Chicago, Inc. (IL), p. 84 Adler Weiner Research Lincolnwood, Inc. (IL), p. 84 Adler Weiner Research Los Angeles, Inc. (CA), p. 51 Adler Weiner Research Orange County, Inc. (CA), p. 56 Advanced Focus - The Facility, NYC (NY), p. 118 AIS Market Research, Inc. (CA), p. 51 Amplify Research Partners, LLC (CA), p. 60 AnswerQuest, an Insights Center Facility (MA), p. 98 AOC Marketing Research (NC), p. 129 Area Wide Market Research, Inc. (MD), p. 71 Ascendancy Research - Your Inner Circle Partner (MN), p. 105 Ask Miami (FL), p. 76 Atkins Research Global, Inc. (CA), p. 51 Axiom Research (TN), p. 149 BDI Research, A Schlesinger Company (Spain), p. 209 Beta Research Corporation (NY), p. 119 C R Market Surveys, Inc. (IL), p. 85 C&F Market Research (MI), p. 102 Campos (PA), p. 147 CEC Research (NJ), p. 112 Central Focus (PA), p. 139 City Research Solutions (WI), p. 166 Clarocision Research & Marketing Global (FL), p. 76 Complete Research Connection (OH), p. 136 Concepts In Focus (aka RDTeam-South) (FL), p. 76 Connecticut Connection - Hartford Research (CT), p. 68 Connecticut InFocus (CT), p. 68 ConneXion Research and Strategy (TX), p. 157 ConsuMed Research (France), p. 186

Consumer Logic, Inc. (OK), p. 138

Contract Testing Inc. (ON), p. 177

CRC Research House (ON), p. 177

CRC Research Inc (ON), p. 178

CRC Research Inc (QC), p. 180

CRC Research Inc (BC), p. 175

CRC Research Inc (ON), p. 178

Dallas By Definition (TX), p. 152

CRG Global, Inc. (FL), p. 75

Consumer Opinion Services, Inc. (WA), p. 162



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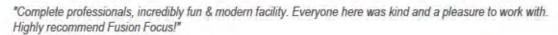
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L&E Research (NC), p. 130

L&E Research (MN), p. 106

The Dieringer Research Group, Inc. (WI), p. 166 Digital Research Group (ME), p. 96 Eastcoast Research (NC), p. 131 Eastcoast Research (NC), p. 130 Elevated Insights (CO), p. 65 Elliott Benson Research (CA), p. 58 Emicity (MI), p. 103 Essman Research, a Division of SPPG, LLC (IA), p. 94 Estudio Silvia Roca Barcelona (Spain), p. 209 Estudio Silvia Roca Brasil (Brazil), p. 174 Estudio Silvia Roca Madrid (Spain), p. 209 Estudio Silvia Roca Mexico (Mexico), p. 202 EurekaFacts, LLC (MD), p. 72 FieldGoals.US (PA), p. 139 Fieldwork Atlanta (GA), p. 81 Fieldwork Boston (MA), p. 99 Fieldwork Chicago-Downtown (IL), p. 87 Fieldwork Chicago-O'Hare (IL), p. 87 Fieldwork Chicago-Schaumburg (IL), p. 87 Fieldwork Dallas (TX), p. 153 Fieldwork Denver (CO), p. 66 Fieldwork Flex (IL), p. 87 Fieldwork Fort Lee, NJ (NJ), p. 113 Fieldwork L.A. - Orange County (CA), p. 57 Fieldwork Minneapolis (MN), p. 106 Fieldwork New York City (NY), p. 120 Fieldwork Phoenix (AZ), p. 48 Fieldwork San Francisco (CA), p. 62 Fieldwork Seattle (WA), p. 162 First In Focus Research (NC), p. 130 Flagship Research (CA), p. 59 Focus & Testing, An Insights Center Facility (CA), p. 52 Focus Centre of Chicago, Inc. (IL), p. 88 Focus Crossroads (NJ), p. 113 Focus Groups of Cleveland, Inc. (OH), p. 135 Focus On Boston - Suburban (MA), p. 99 Focus On Boston - Waterfront (MA), p. 99 Focus Pointe Global - Philadelphia (PA), p. 141 The Focus Room (NY), p. 121 Focus Suites of New York (NY), p. 121 Focus Suites of Philadelphia (PA), p. 141 Focus World International, Inc. (NJ), p. 113 FOCUSCOPE, Inc. (IL), p. 88 FocusVision (CT), p. 70 FUEL (NY), p. 121 Galloway Research Service (TX), p. 158 Global Survey (India), p. 194 GreatBlue Research, Inc. (CT), p. 69 Group Dynamics in Focus, Inc. (PA), p. 141 Herron Associates, Inc. (IN), p. 93 Herron Associates, Inc. (FL), p. 79 Herzog + Glaser GmbH (Ger.), p. 188 Herzog + Glaser Teststudio Frankfurt GmbH (Ger.), p. 188 Herzog + Glaser Teststudio Leipzig GmbH (Ger.), p. 188 Herzog + Glaser Teststudio Munich GmbH (Ger.), p. 188 House of Marketing Research (CA), p. 53 IdeaSuite (OR), p. 138 IMR Institute for Marketing Research GmbH (Ger.), p. 189 IndyFocus, Inc. (IN), p. 93 INGATHER Research & Sensory (CO), p. 66 Inmedial Research Berlin/Germany (Ger.), p. 189 The Insight Lab, In Association with Schlesinger (M0), p. 109 Insight Loft (NY), p. 122 Insights Center, LLC (CO), p. 66 lo Data Corporation (UT), p. 159 i-view LONDON (UK), p. 219 Jackson Adept Research - Beverly Hills (CA), p. 53 Jackson Adept Research Encino/Los Angeles (CA), p. 54 Jackson Associates Research, an Insights Ctr. Facility (GA), p. 81 Jackson Associates Research, an Insights Ctr. Facility (GA), p. 81 Kadence International (India), p. 194 Kadence International (Viet Nam), p. 227 Kadence International (UK), p. 219 Kadence International (Singapore), p. 208 Kadence International (Viet Nam), p. 227 Kadence International (MA), p. 100 Kadence International (Indonesia), p. 196 KIRBY research venue (CA), p. 54 L&E Research (OH), p. 136 L&E Research (NC), p. 129 L&E Research (FL), p. 79 L&E Research (OH), p. 134

L&E Research (MO), p. 109 Leede Research (MN), p. 106 LextantLabs (OH), p. 137 Lighthouse Research and Development (UT), p. 159 Living Room (OH), p. 134 Lucas Market Research, LLC (MO), p. 110 LW Research Group (CA), p. 54 M3 Global Research (PA), p. 142 MA PRAKTIKA Consumer Research (Russian Fed.), p. 206 Markelytics Solutions (India), p. 195 Market Insight Inc. (Barbados), p. 173 MarketVision Research® (OH), p. 134 Maryland Marketing Source, Inc. (MD), p. 97 The Matrix Group, Inc. (KY), p. 95 Mazur/Zachow, Inc. (WI), p. 166 Mediabarn Research Services (VA), p. 73 The Medical Panel™ (CO), p. 66 Merkadoteknia Research & Consulting (TX), p. 157 Michigan Market Research (MI), p. 103 Mindfield - Tech Innovation & Audience Insights (WV), p. 164 m-s / Punkt Teststudios (Ger.), p. 190 m-s / Punkt Teststudios (Ger.), p. 190 m-s Teststudios Hamburg (Ger.), p. 190 m-s Teststudios Köln (Ger.), p. 191 m-s Teststudios Nürnberg (Ger.), p. 191 m-s Teststudios Stuttgart (Ger.), p. 191 The MSR Group (NE), p. 111 Murray Hill National Dallas (TX), p. 154 National Field & Focus, Inc. (MA), p. 100 National Survey Research Center (OH), p. 135 Alan Newman Research (VA), p. 160 Nichols Research - San Francisco (CA), p. 63 Nordic Viewpoint (Sweden), p. 211 Observation Baltimore (MD), p. 97 1Lotus Market Research (India), p. 195 Opinions Unlimited - Houston (TX), p. 158 Opinions, Ltd. - Chicago (IL), p. 91 Opinions, Ltd. - Chicago North (IL), p. 91 Opinions, Ltd. - Chicago South (IL), p. 91 Opinions, Ltd. - Cleveland (OH), p. 135 Opinions, Ltd. - Dallas (TX), p. 154 Opinions, Ltd. - Denver (CO), p. 67 Opinions, Ltd. - Headquarters (OH), p. 136 Opinions, Ltd. - Indianapolis (IN), p. 94 Opinions, Ltd. (Los Angeles) (CA), p. 55 Opinions, Ltd. - Los Angeles, CA (CA), p. 55 Opinions, Ltd. - Louisville (IN), p. 95 Opinions, Ltd. - Miami (FL), p. 77 Opinions, Ltd. - Raleigh-Durham (NC), p. 131 Opinions, Ltd. - Rochester (NY), p. 128 Opinions, Ltd. - Sacramento (CA), p. 58 Opinions, Ltd. - San Francisco (CA), p. 63 Opinions, Ltd. - Seattle (WA), p. 163 Opinions, Ltd. - Tucson (AZ), p. 50 Passerelles (France), p. 187 Perspective Research Services (UK), p. 222 Pfeifer Market Research, Inc. (TX), p. 152 Precision Research, Inc. (IL), p. 91 Product Ventures (CT), p. 68 PVR Research, Inc. (GA), p. 82 RazorFocus (CT), p. 70 Reckner Facilities: Milwaukee (WI), p. 167 Reckner Facilities: Philadelphia MSA (PA), p. 144 Reckner Facilities: Westchester (NY), p. 126 Research & Marketing Strategies, Inc. (NY), p. 128 Research America Market Research Solutions (PA), p. 145 The Research House (UK), p. 224 The Research House, Wimbledon (UK), p. 224 Resolution Research® (CO), p. 67 Richmond Focus Group Center (VA), p. 161 RRU Research - Fusion Focus (NY), p. 126 Schlesinger Group New Jersey (HQ) (NJ), p. 115 Schmiedl Marktforschung GmbH - Berlin (Ger.), p. 191 Schmiedl Marktforschung GmbH - Frankfurt (Ger.), p. 192 Schmiedl Marktforschung GmbH - Munich (Ger.), p. 192 Shifrin-Hayworth (MI), p. 104 Shugoll Research (MD), p. 74 Southern Solutions (TN), p. 149 Strategic Intelligence Research Services (SIRS) (KY), p. 134 Strategic Research Associates Spokane (WA), p. 164 Talking Heads Studio (GA), p. 83 Taylor Research, Inc. (CA), p. 60 The Martec Research Center - Green Bay (WI), p. 166 Tipping Point Communications (NY), p. 128 Tipping Point Communications (NY), p. 117

20120 Research - Charlotte (NC), p. 129 20l20 Research - Miami (FL), p. 77 20120 Research - Nashville (TN), p. 150 UniqueView (China), p. 183 US Research Recruiting & Facilities, LLC (WI), p. 167 Vancouver Focus® (BC), p. 175 Various Views Research (OH), p. 135 Ward Research, Inc. (HI), p. 84 watchLAB (IL), p. 92 WestGroup Research (AZ), p. 50 Focus Group-Moderating A Lighthouse Focus Center (UT), p. 159

Addison Research (NY), p. 118 Amplify Research Partners, LLC (CA), p. 60 Bauman Research & Consulting, LLC (NJ), p. 112 Bazis Group (Russian Fed.), p. 206 BDI Research, A Schlesinger Company (Spain), p. 209 Brandtrust, Inc. (IL), p. 85 BuzzBack Market Research (NY), p. 119 C.L. Gailey Research (CA), p. 59 C+R Research (IL), p. 86 Campbell-Communications, Inc. (NY), p. 119 Campos (PA), p. 147 City Research Solutions (WI), p. 166 Clear Seas Research (MI), p. 102 Complete Research Connection (OH), p. 136 ConneXion Research and Strategy (TX), p. 157 Consumer Opinion Services, Inc. (WA), p. 162 Contract Testing Inc. (ON), p. 177 CRC Research House (ON), p. 177 CRC Research Inc (ON), p. 178 CRC Research Inc (QC), p. 180 CRC Research Inc (BC), p. 175 Creative Consumer Research - Houston (TX), p. 158 CSS/datatelligence, a division of CRG Global (FL), p. 75 Customer Lifecycle, LLC (IL), p. 86 Daniel Research Group (MA), p. 99 DLG Research & Marketing Solutions (TX), p. 158 Doyle Research Associates, Inc. (IL), p. 86 Elevated Insights (CO), p. 65 Engel Research Partners (CA), p. 61 Essman Research, a Division of SPPG, LLC (IA), p. 94 EurekaFacts, LLC (MD), p. 72 FieldGoals.US (PA), p. 139 First Insights (IL), p. 87 First Insights (NY), p. 120 Focus Crossroads (NJ), p. 113 Focus Groups of Cleveland, Inc. (OH), p. 135 Focus Latino (TX), p. 150 FOCUSCOPE, Inc. (IL), p. 88 Frieden Qualitative Services (CA), p. 52 Galloway Research Service (TX), p. 158 GCA Consulting (TX), p. 151 Geo Strategy Partners (GA), p. 81 GKS Consulting LLC (IL), p. 88 Great Questions, LLC (MO), p. 109 GreatBlue Research, Inc. (CT), p. 69 Ground Floor Partners (IL), p. 88 Hardwick Research (WA), p. 162 Hawk Incentives (TX), p. 153 Horowitz Research (NY), p. 122 House of Marketing Research (CA), p. 53 Ignite Qualitative Research Consultancy (China), p. 182

IMR Institute for Marketing Research GmbH (Ger.), p. 189 The Insight Lab, In Association with Schlesinger (MO), p. 109 Insight Loft (NY), p. 122 InsightFarm Inc. (OR), p. 138

Insights in Marketing (IL), p. 89 Issues and Answers Network, Inc. (VA), p. 160 i-view LONDON (UK), p. 219

Jackson Adept Research - Beverly Hills (CA), p. 53

Just The Facts, Inc. (IL), p. 89

Kadence International (Indonesia), p. 196 Kadence International (China), p. 182 Kadence International (Philippines), p. 205 Kadence International (Viet Nam), p. 227 Kadence International (India), p. 194 Kadence International (UK), p. 219 Kadence International (India), p. 194 Kadence International (Hong Kong), p. 193

Kadence International (Singapore), p. 208

Kadence International (Viet Nam), p. 227

Kadence International (MA), p. 100 Kadence International (MA), p. 100 KNow Research (CA), p. 63 Language Connect (UK), p. 220 Lighthouse Research and Development (UT), p. 159 Lisa Chiapetta & Associates (CA), p. 63 M G Z Research (IL), p. 90 M3 Global Research (PA), p. 142 Magnet, Inc. Brand Planning (RI), p. 148 Market Research Answers, Inc. (TX), p. 153 The Martec Group - Chicago (IL), p. 90 The Martec Group - Detroit (MI), p. 103 Maryland Marketing Source, Inc. (MD), p. 97 Matrix Research, Inc. (IL), p. 90 Matrix Research, Inc. (NY), p. 124 Merkadoteknia Research & Consulting (TX), p. 157 Murray Hill National Dallas (TX), p. 154 National Service Research (TX), p. 154 Next Level Research (GA), p. 82 Nichols Research - San Francisco (CA), p. 63 Nordic Viewpoint (Sweden), p. 211 Open Mind Strategy, LLC (NY), p. 125 Opinion Search (MI), p. 104 Opinions Unlimited - Houston (TX), p. 158 Outsmart Marketing (MN), p. 107 Performance Research (RI), p. 147 Phase 5 (ON), p. 179 Precision Research, Inc. (IL), p. 91 Provoke Insights (NY), p. 125 Relevant Insights, LLC (TX), p. 154 Research America Market Research Solutions (PA), p. 145 RIVA Market Research & Training Institute (MD), p. 74 Scoot Insights (CA), p. 64 Sivo Insights (MN), p. 108 Smarty Pants® (TN), p. 149 Springboard Marketing Research & Consulting (CA), p. 64 Strategic Focus Research & Consultancy Ltd. (Hong Kong), p. 193 Strategic Intelligence Research Services (SIRS) (KY), p. 134 Study Hall Research, Inc. (FL), p. 79 Synergia (TX), p. 156 Talk Shoppe (CA), p. 56 Talking Heads Studio (GA), p. 83 Targoz Market Research (TN), p. 150 The Martec Research Center - Green Bay (WI), p. 166 Tipping Point Communications (NY), p. 128 Tipping Point Communications (NY), p. 117 U&I Collaboration (U&I) (NJ), p. 116 Ulrich Research Services, Inc. (FL), p. 76 Uwins Research Group (CA), p. 56 Voccii, LLC (NC), p. 129

itracks (SK), p. 181 Just The Facts, Inc. (IL), p. 89

M3 Global Research (PA), p. 142

Netquest (PA), p. 144

Next Level Research (GA), p. 82

OMI (Online Market Intelligence) (Russian Fed.), p. 207

Opinion Search (MI), p. 104

P2Sample (GA), p. 82 Phase 5 (ON), p. 179

Precision Sample (CO), p. 67

Recollective (Ramius Corporation) (QC), p. 176

ReRez (TX), p. 156

Research Now SSI (TX), p. 156

Schlesinger Quantitative (NJ), p. 115

Schmidt Market Research (PA), p. 147

Study Hall Research, Inc. (FL), p. 79

Survata (CA), p. 64

Toluna (CT), p. 70

20120 Technology (TN), p. 150

US Research Recruiting & Facilities, LLC (WI), p. 167

Vault Consulting, LLC (VA), p. 75

VisionsLive Limited (UK), p. 226

watchLAB (IL), p. 92

Focus Group-Teleconference

Civicom Marketing Research Services (CT), p. 69 Consumer Opinion Services, Inc. (WA), p. 162 FocusVision (CT), p. 70 Group Dynamics in Focus, Inc. (PA), p. 141 itracks (SK), p. 181 M3 Global Research (PA), p. 142

Focus Group-Transcriptions

Babbletype, LLC (PA), p. 140 Judith Emilie Transcription Service (NY), p. 128 FocusVision (CT), p. 70 GlobaLexicon Translations (UK), p. 218 Gordon Transcripts, Inc. (MD), p. 96 Insight Loft (NY), p. 122 Jolly Road Productions (CA), p. 54 J-S Martin Transcription Resources (CA), p. 54 Just The Facts, Inc. (IL), p. 89 Language Connect (UK), p. 220 M3 Global Research (PA), p. 142 Premier Transcription Service (TX), p. 154 Schlesinger Transcription Services (PA), p. 146

SyncScript (PA), p. 146 Tape To Type (CA), p. 60 Zebra Strategies (NY), p. 128

Focus Group-Videoconference

AIS Market Research, Inc. (CA), p. 51 Ask Miami (FL), p. 76

C+R Research (IL), p. 86

Consumer Opinion Services, Inc. (WA), p. 162

Elliott Benson Research (CA), p. 58 Focus Centre of Chicago, Inc. (IL), p. 88 Focus On Boston - Suburban (MA), p. 99

Focus On Boston - Waterfront (MA), p. 99

FocusVision (CT), p. 70

House of Marketing Research (CA), p. 53

Insight Loft (NY), p. 122 itracks (SK), p. 181

i-view LONDON (UK), p. 219

Jolly Road Productions (CA), p. 54

Living Room (OH), p. 134

M3 Global Research (PA), p. 142 National Field & Focus, Inc. (MA), p. 100

The Research House (UK), p. 224

The Research House, Wimbledon (UK), p. 224

Schlesinger Group New Jersey (HQ) (NJ), p. 115

20120 Research - Charlotte (NC), p. 129 20120 Research - Miami (FL), p. 77 20120 Research - Nashville (TN), p. 150

Focus Group-Web Conference

C+R Research (IL), p. 86

Civicom Marketing Research Services (CT), p. 69

ConsuMed Research (France), p. 186

Focus Centre of Chicago, Inc. (IL), p. 88

Focus Suites of New York (NY), p. 121

Focus Suites of Philadelphia (PA), p. 141

FocusVision (CT), p. 70 Insights in Marketing (IL), p. 89

itracks (SK), p. 181

M3 Global Research (PA), p. 142

Passerelles (France), p. 187 The Research House (UK), p. 224

The Research House, Wimbledon (UK), p. 224

20120 Research - Charlotte (NC), p. 129 20120 Research - Miami (FL), p. 77

20120 Research - Nashville (TN), p. 150 Vancouver Focus® (BC), p. 175

Forecasting/Trends Research

Daniel Research Group (MA), p. 99 Directions Research, Inc. (OH), p. 132 Just The Facts, Inc. (IL), p. 89 Marketing Systems Group (PA), p. 142 Survata (CA), p. 64

Focus Group-Moderator Training

Just The Facts, Inc. (IL), p. 89 RIVA Market Research & Training Institute (MD), p. 74

Focus Group-Online

Angelfish Fieldwork (UK), p. 214

B2B International (NY), p. 118

Bauman Research & Consulting, LLC (NJ), p. 112

BuzzBack Market Research (NY), p. 119

C+R Research (IL), p. 86

Campos (PA), p. 147

watchLAB (IL), p. 92

WBA Research (MD), p. 75

Zebra Strategies (NY), p. 128

Civicom Marketing Research Services (CT), p. 69

Clear Seas Research (MI), p. 102

Datatelligence Online, a division of CRG Global (FL), p. 75

Doyle Research Associates, Inc. (IL), p. 86 Fieldwork Webwork & Anywhere (IL), p. 87

First Insights (NY), p. 120

Focus Forward (PA), p. 140

Focus Groups of Cleveland, Inc. (OH), p. 135

Focus Pointe Global - Philadelphia (PA), p. 141

FOCUSCOPE, Inc. (IL), p. 88

FocusVision (CT), p. 70

Frieden Qualitative Services (CA), p. 52

FUEL (NY), p. 121

Hawk Incentives (TX), p. 153 Honest Data (CA), p. 62

Insight Loft (NY), p. 122

Insights in Marketing (IL), p. 89

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Foreign Language Interviewing

Opinion Access, LLC. (NY), p. 125 Zebra Strategies (NY), p. 128

Forms Processing/Scanning

ADAPT, Inc. (MN), p. 105 Snap Surveys, Ltd. (NH), p. 112

Gamification

AnswerQuest, an Insights Center Facility (MA), p. 98 ASKIA - Software for Surveys (New York) (NY), p. 118

B2B International (NY), p. 118 C+R Research (IL), p. 86

Civicom Marketing Research Services (CT), p. 69 Jackson Adept Research - Beverly Hills (CA), p. 53 Jackson Associates Research, an Insights Ctr. Facility (GA), p. 81 Jackson Associates Research, an Insights Ctr. Facility (GA), p. 81 Lightspeed Corporate HQ (Warren) (NJ), p. 114 Toluna (CT), p. 70

Gender Studies

Punctum (Argentina), p. 170

Graphics Research

C+R Research (IL), p. 86 Insights in Marketing (IL), p. 89 Just The Facts, Inc. (IL), p. 89 My-Take (MA), p. 102 Product Ventures (CT), p. 68

Home-Use Tests

Access Insights (TN), p. 149 Amplify Research Partners, LLC (CA), p. 60 AOC Marketing Research (NC), p. 129 Beta Research Corporation (NY), p. 119 C&F Market Research (MI), p. 102

C+R Research (IL), p. 86

CEC Research (NJ), p. 112 City Research Solutions (WI), p. 166 Complete Research Connection (OH), p. 136 Concepts In Focus (aka RDTeam-South) (FL), p. 76 ConsumerQuest (CA), p. 51 Contract Testing Inc. (ON), p. 177

CSS/datatelligence, a division of CRG Global (FL), p. 75

Curion, LLC (CA), p. 61 Eastcoast Research (NC), p. 130 Elevated Insights (CO), p. 65 Engage in Depth (MD), p. 72

First In Focus Research (NC), p. 130 Focus Crossroads (NJ), p. 113 Focus World International, Inc. (NJ), p. 113

FOCUSCOPE, Inc. (IL), p. 88

Food Perspectives, Inc. (MN), p. 106 GMO Research Inc. (Japan), p. 198 IndyFocus, Inc. (IN), p. 93

Insight Loft (NY), p. 122 Insights in Marketing (IL), p. 89

Just The Facts, Inc. (IL), p. 89

Kadence International (Philippines), p. 205

Living Room (OH), p. 134

Lucas Market Research, LLC (MO), p. 110

Marketlab, Inc. (TN), p. 150 MarketView Research (NJ), p. 114 MarketVision Research® (OH), p. 134

My-Take (MA), p. 102 National Field & Focus, Inc. (MA), p. 100

Netquest (PA), p. 144 Opinions, Ltd. - Headquarters (OH), p. 136

P2Sample (GA), p. 82

Precision Research, Inc. (IL), p. 91 PVR Research, Inc. (GA), p. 82 Quester (IA), p. 94

Quick Test/Heakin (FL), p. 80 Radius Europe (UK), p. 223

Radius Global Market Research (NJ), p. 116

Radius Global Market Research (NY), p. 126 Radius Global Market Research (NY), p. 117 Radius Global Market Research (CA), p. 63 Radius Global Market Research (TX), p. 151 Radius Global Market Research (IL), p. 91 Radius Global Market Research (PA), p. 144 Radius Global Market Research (WA), p. 163 Radius Global Market Research (FL), p. 80 Radius MEA (United Arab Emirates), p. 213

RazorFocus (CT), p. 70 Reckner Facilities: Milwaukee (WI), p. 167 Reckner Facilities: Philadelphia MSA (PA), p. 144 Reckner Facilities: Westchester (NY), p. 126 Research Now SSI (TX), p. 156

Resolution Research® (CO), p. 67 RTi Research (CT), p. 70

Schlesinger Group New Jersey (HQ) (NJ), p. 115

SoapBoxSample (CA), p. 55

The Martec Research Center - Green Bay (WI), p. 166 US Research Recruiting & Facilities, LLC (WI), p. 167 watchLAB (IL), p. 92

Hybrid Research (Qual/Quant)

AcuPOLL Precision Research, Inc. (OH), p. 132 Ameritest - Chicago (Br) (IL), p. 85 Ameritest/CY Research (NM), p. 117

Ascribe (OH), p. 132

Beta Research Corporation (NY), p. 119 Blueberry Marketing and Sensory Research (PA), p. 140 BuzzBack Market Research (NY), p. 119

C+R Research (IL), p. 86

Chudnoff Associates (NJ), p. 112 Complete Research Connection (OH), p. 136

CSS/datatelligence, a division of CRG Global (FL), p. 75

Elevated Insights (CO), p. 65 Engel Research Partners (CA), p. 61

Evaluative Criteria, a division of CRG Global (NY), p. 120

Focus Crossroads (NJ), p. 113 Food Perspectives, Inc. (MN), p. 106

FUEL (NY), p. 121 GMO Research Inc. (Japan), p. 198

House of Marketing Research (CA), p. 53

Insight Loft (NY), p. 122 Insights Center, LLC (CO), p. 66

Insights in Marketing (IL), p. 89

Isurus Market Research and Consulting (MA), p. 100 Jackson Adept Research - Beverly Hills (CA), p. 53 Lightspeed Corporate HQ (Warren) (NJ), p. 114

M3 Global Research (PA), p. 142

Markelytics Solutions (NJ), p. 142 Markelytics Solutions (India), p. 195 Markelytics Solutions (Singapore), p. 208 Market Probe International, Inc. (NY), p. 124

Open Mind Strategy, LLC (NY), p. 125 Precision Research, Inc. (IL), p. 91

Product Ventures (CT), p. 68 Quantum Insights (CT), p. 69

Quester (IA), p. 94

Recollective (Ramius Corporation) (QC), p. 176 Reconnaissance Market Research (ReconMR) (TX), p. 151 Research America Market Research Solutions (PA), p. 145

RTi Research (CT), p. 70 3Q GLOBAL (FL), p. 80

Toluna (CT), p. 70 U&I Collaboration (U&I) (NJ), p. 116 Vault Consulting, LLC (VA), p. 75

W5, Inc. (NC), p. 131

Image Studies

Just The Facts, Inc. (IL), p. 89 MarketView Research (NJ), p. 114 Toluna (CT), p. 70

Incentive Payment & Processing

CEC Research (NJ), p. 112 Communications For Research, Inc. (MO), p. 109 Hawk Incentives (TX), p. 153

Incheck, LLC (CO), p. 66 Market Cube (SC), p. 148 Secret Shopper (MN), p. 108 WiseWorks Inc. (ON), p. 180

Independent Field Director

International Fieldworld Inc. (FL), p. 76 Living Room (OH), p. 134

Industrial Research

Adelman Research Group-A SurveyService Co. (NY), p. 117

B2B International (NY), p. 118

Circle Research (NY), p. 119 Customer Lifecycle, LLC (IL), p. 86 Geo Strategy Partners (GA), p. 81

Isurus Market Research and Consulting (MA), p. 100

Just The Facts, Inc. (IL), p. 89

In-Store Research

360 Market Reach, Inc. (NY), p. 118 Advitek Inc. (ON), p. 177 Axiom Research (TN), p. 149 BestMark (MN), p. 105 Blue Sky Research Group, LLC (FL), p. 78 C R Market Surveys, Inc. (IL), p. 85

C+R Research (IL), p. 86

City Research Solutions (WI), p. 166 Complete Research Connection (OH), p. 136

CRG Global, Inc. (FL), p. 75

Custom Intercept Solutions (MN), p. 106 Drive Research (NY), p. 128

DSG Associates (CA), p. 52

Eastcoast Research (NC), p. 130

Elevated Insights (CO), p. 65 Explorer Research (IL), p. 87

FieldGoals.US (PA), p. 139

Flagship Research (CA), p. 59 Focus Crossroads (NJ), p. 113

Focus Pointe Global - Philadelphia (PA), p. 141

FOCUSCOPE, Inc. (IL), p. 88 FocusVision (CT), p. 70

Gold Research, Inc. (TX), p. 159 Headway Workforce Solutions (NC), p. 130

Informed Decisions Group, Inc. (OH), p. 135 InsightFarm Inc. (OR), p. 138

Insights in Marketing (IL), p. 89 Jolly Road Productions (CA), p. 54

Living Room (OH), p. 134 The Logit Group, Inc. (ON), p. 178

Midwest Inquiry, LLC (MN), p. 107 National Field & Focus, Inc. (MA), p. 100

Opinions, Ltd. - Headquarters (OH), p. 136 PortMA (ME), p. 96

Practical Imagination Enterprises (NJ), p. 114 Quester (IA), p. 94

Quick Test/Heakin (FL), p. 80

Schlesinger Group New Jersey (HQ) (NJ), p. 115

Secret Shopper (MN), p. 108 Service Evaluation Concepts, Inc. (SEC) (NY), p. 126

Sivo Insights (MN), p. 108 Scott C. Solis Market Research (SCSMR) (CA), p. 64

The StarPoint Consulting Group (IL), p. 92 Strategic Intelligence Research Services (SIRS) (KY), p. 134

Target Research Group Inc. (NY), p. 127 Toluna (CT), p. 70

W5, Inc. (NC), p. 131

Interactive Voice Response (IVR)

ASDE Survey Sampler (QC), p. 176 CMS Research (OH), p. 137 Confirmit (NY), p. 120 Confirmit - London (UK), p. 216 Convergys Analytics (OH), p. 132

Directions In Research, Inc. (CA), p. 59 Discovery Research Group (UT), p. 159

Focus World International, Inc. (NJ), p. 113 Interviewing Service of America, LLC - HQ (CA), p. 53

Issues and Answers Network, Inc. (VA), p. 160

The Logit Group, Inc. (ON), p. 178 Marketing Systems Group (PA), p. 142 Precision Opinion (NV), p. 111 ReRez (TX), p. 156 Secret Shopper (MN), p. 108 SurveyUSA® (NJ), p. 115

International Interviewing

C+R Research (IL), p. 86

CATALYSTMR (CA), p. 61

Civicom Marketing Research Services (CT), p. 69

Focus World International, Inc. (NJ), p. 113

Global Data Collection Company (GDCC) (Netherlands), p. 203 International Fieldworld Inc. (FL), p. 76

Interviewing Service of America, LLC - HQ (CA), p. 53

Kudos Research (UK), p. 220

Marketlab, Inc. (TN), p. 150

Netquest (PA), p. 144

Precision Sample (CO), p. 67

ReRez (TX), p. 156

RONIN International (UK), p. 224

Survey Launch (CT), p. 69

Synergia (TX), p. 156

Toluna (CT), p. 70

Voxco Survey Software (QC), p. 181

Voxco Survey Software - Europe (France), p. 187

Voxco Survey Software - U.S. (NY), p. 127

International Research

Ameritest - Chicago (Br) (IL), p. 85

Ameritest/CY Research (NM), p. 117 Asisa Research Group - Miami (FL), p. 76

B2B International (NY), p. 118

Blueocean Market Intelligence (WA), p. 162

Brandtrust, Inc. (IL), p. 85

C+R Research (IL), p. 86

Circle Research (NY), p. 119

Contract Testing Inc. (ON), p. 177

Critical Mix (CT), p. 70

CSS/datatelligence, a division of CRG Global (FL), p. 75

Customer Lifecycle, LLC (IL), p. 86

DataDiggers (QC), p. 180

dataSpring (CA), p. 57

Decision Analyst, Inc. (TX), p. 152

Directions Research, Inc. (OH), p. 132

Dynamic Fieldwork Ltd (UK), p. 216

Field Scope International (UK), p. 217

Fieldwork Network (IL), p. 87

Focus Suites of New York (NY), p. 121 Focus Suites of Philadelphia (PA), p. 141

Focus World International, Inc. (NJ), p. 113

FocusVision (CT), p. 70

FUEL (NY), p. 121

Gazelle Global Research (NY), p. 121

Geo Strategy Partners (GA), p. 81

GlobaLexicon Translations (UK), p. 218

Gongos, Inc. (MI), p. 103

HCD Research, Inc. (NJ), p. 113

Heart + Mind Strategies (VA), p. 72

IMR Institute for Marketing Research GmbH (Ger.), p. 189

Insights in Marketing (IL), p. 89

International Fieldworld Inc. (FL), p. 76

Isobar Marketing Intelligence Practice (MA), p. 100

Issues and Answers Network, Inc. (VA), p. 160

Join the Dots (USA) Inc. (NY), p. 122

Just The Facts, Inc. (IL), p. 89

Kelton Global (CA), p. 54

KNow Research (CA), p. 63

LRW (Lieberman Research Worldwide) (CA), p. 54

Lucid (LA), p. 96

Market Analytics International, Inc. (NJ), p. 114

Market Probe International, Inc. (NY), p. 124

MarketView Research (NJ), p. 114

Matrix Research, Inc. (IL), p. 90

Matrix Research, Inc. (NY), p. 124

MobileMeasure (China), p. 183

mo'web GmbH (Ger.), p. 190

Olson Research Group, Inc. (PA), p. 144

Opinion Access, LLC. (NY), p. 125

ORI (VA), p. 74

Outsmart Marketing (MN), p. 107

OvationMR (NY), p. 125

P2Sample (GA), p. 82

Phase 5 (ON), p. 179

Provoke Insights (NY), p. 125

Quester (IA), p. 94 Radius Europe (UK), p. 223

Radius Global Market Research (PA), p. 144

Radius Global Market Research (NJ), p. 116

Lifestyle Research/Clustering

Performance Research (RI), p. 147 Provoke Insights (NY), p. 125

Radius Global Market Research (WA), p. 163

Radius Global Market Research (IL), p. 91 Radius Global Market Research (TX), p. 151

Radius Global Market Research (CA), p. 63

Radius Global Market Research (NY), p. 117

Radius Global Market Research (NY), p. 126

Radius Global Market Research (FL), p. 80

Radius MEA (United Arab Emirates), p. 213

Rakuten Insight (New York Office) (NY), p. 126

Research America Market Research Solutions (PA), p. 145

Schmiedl Marktforschung GmbH - Berlin (Ger.), p. 191

Schmiedl Marktforschung GmbH - Frankfurt (Ger.), p. 192

Schmiedl Marktforschung GmbH - Munich (Ger.), p. 192

Service Evaluation Concepts, Inc. (SEC) (NY), p. 126

Strategic Research Initiatives LLC (AZ), p. 49

Study Hall Research, Inc. (FL), p. 79

Target Research Group Inc. (NY), p. 127

361 Degrees Consulting, Inc. (CA), p. 56

361 Degrees Consulting, Inc. (China), p. 183

Voxco Survey Software - Europe (France), p. 187

Voxco Survey Software - U.S. (NY), p. 127

Worldbridge Language Services (CA), p. 56

Rakuten Insight (Japan), p. 200

Research Now SSI (TX), p. 156

Secret Shopper (MN), p. 108

SurveyHealthcare (NY), p. 127

Untold Research (VA), p. 75

Visions Research (CA), p. 60

W5, Inc. (NC), p. 131

Voxco Survey Software (QC), p. 181

xsperient | Segmedica (NY), p. 117

Journey Mapping

Zebra Strategies (NY), p. 128

BestMark (MN), p. 105

Explorer Research (IL), p. 87

Gold Research, Inc. (TX), p. 159

Legal Research

Applied Marketing Science, Inc. (MA), p. 98

Focus Groups of Cleveland, Inc. (OH), p. 135

Jackson Adept Research - Beverly Hills (CA), p. 53

Jackson Associates Research, an Insights Ctr. Facility (GA), p. 81

Jackson Associates Research, an Insights Ctr. Facility (GA), p. 81

Mindfield - Tech Innovation & Audience Insights (WV), p. 164

Galloway Research Service (TX), p. 158

Lucas Market Research, LLC (MO), p. 110

Murray Hill National Dallas (TX), p. 154

National Field & Focus, Inc. (MA), p. 100

Radius Global Market Research (PA), p. 144

Radius Global Market Research (FL), p. 80

Radius Global Market Research (NJ), p. 116

Radius Global Market Research (WA), p. 163

Radius Global Market Research (TX), p. 151

Radius Global Market Research (CA), p. 63

Radius Global Market Research (NY), p. 126

Radius Global Market Research (NY), p. 117

Radius Global Market Research (IL), p. 91

Radius MEA (United Arab Emirates), p. 213

Shapard Research (OK), p. 137

Southern Solutions (TN), p. 149

Vault Consulting, LLC (VA), p. 75

3Q GLOBAL (FL), p. 80

Target Research Group Inc. (NY), p. 127

Schlesinger Group New Jersey (HQ) (NJ), p. 115

Directions Research, Inc. (OH), p. 132

Elliott Benson Research (CA), p. 58

FieldGoals.US (PA), p. 139

FOCUSCOPE, Inc. (IL), p. 88

Insights Center, LLC (CO), p. 66

Just The Facts, Inc. (IL), p. 89

Opinion Search (MI), p. 104

Quick Test/Heakin (FL), p. 80

Radius Europe (UK), p. 223

Precision Research, Inc. (IL), p. 91

California Survey Research Services, Inc. (CSRS) (CA), p. 51

RTi Research (CT), p. 70

Low-Incidence Research

Clarity Pharma Research (SC), p. 148

Connected Research & Consulting, LLC (FL), p. 79

Customer Lifecycle, LLC (IL), p. 86

Evaluative Criteria, a division of CRG Global (NY), p. 120 Fieldwork National Recruiting Center (NRC) (IL), p. 87

Flagship Research (CA), p. 59

Focus World International, Inc. (NJ), p. 113

Global Survey (India), p. 194

Lucid (LA), p. 96

Market Cube (SC), p. 148 Marketlab, Inc. (TN), p. 150

Murray Hill National Dallas (TX), p. 154

OvationMR (NY), p. 125

Precision Sample (CO), p. 67

Quick Test/Heakin (FL), p. 80

ReRez (TX), p. 156

Research Now SSI (TX), p. 156

U&I Collaboration (U&I) (NJ), p. 116

WiseWorks Inc. (ON), p. 180

Zebra Strategies (NY), p. 128

Low-Incidence Screening

Critical Mix (CT), p. 70 Irwin Broh Research (IL), p. 89 Murray Hill National Dallas (TX), p. 154

3Q GLOBAL (FL), p. 80

Zebra Strategies (NY), p. 128

Mail Surveys

ADAPT, Inc. (MN), p. 105 California Survey Research Services, Inc. (CSRS) (CA), p. 51

DataStar, Inc. (MA), p. 99

Eidex Group, LLC (GA), p. 81 Field Scope International (UK), p. 217

Hawk Incentives (TX), p. 153

Honest Data (CA), p. 62

Insights in Marketing (IL), p. 89

Just The Facts, Inc. (IL), p. 89

Mail Survey Solutions (MN), p. 107

Nuance (TX), p. 154 Opinion Access, LLC. (NY), p. 125

ORI (VA), p. 74 Readex Research (MN), p. 107

Secret Shopper (MN), p. 108

3Q GLOBAL (FL), p. 80

WBA Research (MD), p. 75

WestGroup Research (AZ), p. 50

Mall Facility

C R Market Surveys, Inc. (IL), p. 85 CRG Global, Inc. (FL), p. 75

Focus World International, Inc. (NJ), p. 113 Focus World International, Inc. (NJ), p. 116

Focus World International, Inc. (Br.) (NJ), p. 112

The Logit Group, Inc. (ON), p. 178

Opinions, Ltd. - Akron (OH), p. 131

Opinions, Ltd. - Atlanta (GA), p. 82 Opinions, Ltd. - Buffalo (NY), p. 117

Opinions, Ltd. - Chicago West (IL), p. 90

Opinions, Ltd. - Chicago (IL), p. 91

Opinions, Ltd. - Chicago North (IL), p. 91 Opinions, Ltd. - Chicago South (IL), p. 91

Opinions, Ltd. - Cleveland (OH), p. 136

Opinions, Ltd. - Dallas (TX), p. 154

Opinions, Ltd. - Dallas (TX), p. 154

Opinions, Ltd. - Denver (CO), p. 67

Opinions, Ltd. - Headquarters (OH), p. 136

Opinions, Ltd. - Indianapolis (IN), p. 94

Opinions, Ltd. (Los Angeles) (CA), p. 55

Opinions, Ltd. - Los Angeles, CA (CA), p. 55

Opinions, Ltd. - Louisville (IN), p. 95 Opinions, Ltd. - Miami (FL), p. 77

2018-2019 Researcher SourceBook® // Quirk's Marketing Research Review

245

Opinions, Ltd. - NYC/NJ (NJ), p. 114 Opinions, Ltd. - Philadelphia (PA), p. 144 Opinions, Ltd. - Pittsburgh (PA), p. 139 Opinions, Ltd. - Raleigh-Durham (NC), p. 131 Opinions, Ltd. - Rochester (NY), p. 128 Opinions, Ltd. - Sacramento (CA), p. 58 Opinions, Ltd. - San Francisco (CA), p. 63 Opinions, Ltd. - Seattle (WA), p. 163 Opinions, Ltd. - Tucson (AZ), p. 50

Mall Interviewing

Beta Research Corporation (NY), p. 119 C R Market Surveys, Inc. (IL), p. 85 C&C Market Research, Inc. (AR), p. 50 Consumer Opinion Services, Inc. (WA), p. 162 CRG Global, Inc. (FL), p. 75 Flagship Research (CA), p. 59 Focus Latino (TX), p. 150 Focus World International, Inc. (NJ), p. 113 Gold Research, Inc. (TX), p. 159 Headway Workforce Solutions (NC), p. 130 House of Marketing Research (CA), p. 53 Just The Facts, Inc. (IL), p. 89 The Logit Group, Inc. (ON), p. 178 Marketlab, Inc. (TN), p. 150 Opinions, Ltd. - Headquarters (OH), p. 136 Pfeifer Market Research, Inc. (TX), p. 152 Quick Test/Heakin (FL), p. 80 Quick Test/Heakin (Akron) (OH), p. 132 Quick Test/Heakin (Atlanta) (GA), p. 82 Quick Test/Heakin (Baltimore) (MD), p. 97 Quick Test/Heakin (Boston) (MA), p. 101 Quick Test/Heakin (Chicago) (IL), p. 91 Quick Test/Heakin (Dallas) (TX), p. 154 Quick Test/Heakin (Detroit) (MI), p. 104 Quick Test/Heakin (Greensboro) (NC), p. 130 Quick Test/Heakin (Houston) (TX), p. 158 Quick Test/Heakin (Los Angeles) (CA), p. 59 Quick Test/Heakin (Miami) (FL), p. 77 Quick Test/Heakin (Milwaukee) (WI), p. 167 Quick Test/Heakin (New York) (NY), p. 125 Quick Test/Heakin (New York) (NJ), p. 115 Quick Test/Heakin (Philadelphia) (PA), p. 144 Quick Test/Heakin (Portland) (OR), p. 138 Quick Test/Heakin (Tampa) (FL), p. 79 QuickView (Hartford) (CT), p. 69 QuickView (Los Angeles) (CA), p. 55 QuickView (Minneapolis) (MN), p. 107 QuickView (Phoenix) (AZ), p. 49

Mapping

Marketing Systems Group (PA), p. 142 NextON Services (United Arab Emirates), p. 213 Olson Research Group, Inc. (PA), p. 144

Scott C. Solis Market Research (SCSMR) (CA), p. 64

Market Feasibility Studies

B2B International (NY), p. 118 Daniel Research Group (MA), p. 99 Ground Floor Partners (IL), p. 88 Infomine Healthcare Research (Saudi Arabia), p. 207 Infomine Healthcare Research (Egypt), p. 185 Isurus Market Research and Consulting (MA), p. 100 Kadence International (Philippines), p. 205 Precision Opinion (NV), p. 111 Provoke Insights (NY), p. 125

Market Forecasting

Daniel Research Group (MA), p. 99 Multivariate Solutions (NY), p. 124 RG+A (PA), p. 146

Market Opportunity Studies

Answers & Insights Market Research (IN), p. 93 B2B International (NY), p. 118 Blueocean Market Intelligence (WA), p. 162 Daniel Research Group (MA), p. 99

Geo Strategy Partners (GA), p. 81 Ground Floor Partners (IL), p. 88 Insights in Marketing (IL), p. 89 IQS Research (KY), p. 95 Isurus Market Research and Consulting (MA), p. 100 Just The Facts, Inc. (IL), p. 89 KIRBY research venue (CA), p. 54 Line of Sight Group (MN), p. 107 Market Strategies International (MI), p. 103 The Martec Group - Chicago (IL), p. 90 The Martec Group - Detroit (MI), p. 103 Phase 5 (ON), p. 179 Provoke Insights (NY), p. 125 Quester (IA), p. 94 Radius Europe (UK), p. 223 Radius Global Market Research (CA), p. 63 Radius Global Market Research (FL), p. 80 Radius Global Market Research (WA), p. 163 Radius Global Market Research (NJ), p. 116 Radius Global Market Research (PA), p. 144 Radius Global Market Research (TX), p. 151 Radius Global Market Research (NY), p. 117 Radius Global Market Research (NY), p. 126 Radius Global Market Research (IL), p. 91 Radius MEA (United Arab Emirates), p. 213

The Martec Research Center - Green Bay (WI), p. 166

Market Segmentation Studies Accelerant Research (NC), p. 129 Advanced Customer Analytics (GA), p. 80 AmeriSpeak® Panel/NORC at the University of Chicago (IL), p. 84 B2B International (NY), p. 118 Beehive Research Limited (UK), p. 214 Blueocean Market Intelligence (WA), p. 162 Burke Institute (OH), p. 132 C+R Research (IL), p. 86 Campos (PA), p. 147 Circle Research (NY), p. 119 CuriosityCX (AR), p. 50 Customer Lifecycle, LLC (IL), p. 86 Daniel Research Group (MA), p. 99 Digital Research Group (ME), p. 96 Geo Strategy Partners (GA), p. 81 Honest Data (CA), p. 62 Insights in Marketing (IL), p. 89 Isobar Marketing Intelligence Practice (MA), p. 100 Isurus Market Research and Consulting (MA), p. 100 The Key Group, Inc. (MD), p. 97 LRW (Lieberman Research Worldwide) (CA), p. 54

Lucid (LA), p. 96 Market Cube (SC), p. 148 Marketing Workshop (GA), p. 82 Marketlab, Inc. (TN), p. 150

MarketView Research (NJ), p. 114 MAXimum Research, Inc. (NJ), p. 142

Multivariate Solutions (NY), p. 124 NAXION (PA), p. 142

Olson Research Group, Inc. (PA), p. 144

Phase 5 (ON), p. 179 Precision Sample (CO), p. 67 Provoke Insights (NY), p. 125 Quester (IA), p. 94

Radius Europe (UK), p. 223 Radius Global Market Research (CA), p. 63

Radius Global Market Research (NJ), p. 116 Radius Global Market Research (FL), p. 80 Radius Global Market Research (WA), p. 163

Radius Global Market Research (PA), p. 144 Radius Global Market Research (IL), p. 91 Radius Global Market Research (NY), p. 117

Radius Global Market Research (NY), p. 126 Radius Global Market Research (TX), p. 151 Radius MEA (United Arab Emirates), p. 213

Relevant Insights, LLC (TX), p. 154 RTi Research (CT), p. 70 Target Research Group Inc. (NY), p. 127

TRC Market Research (PA), p. 146 WiseWorks Inc. (ON), p. 180 xsperient | Segmedica (NY), p. 117

Market Statistics

Cint USA Inc. (NJ), p. 116 Just The Facts, Inc. (IL), p. 89 Marketing Systems Group (PA), p. 142 Multivariate Solutions (NY), p. 124

Market/Category Evaluations

Insights in Marketing (IL), p. 89 Kantar Millward Brown (NY), p. 123 Provoke Insights (NY), p. 125

Ameritest - Chicago (Br) (IL), p. 85

Marketing Research Consultation

Ameritest/CY Research (NM), p. 117 Applied Marketing Science, Inc. (MA), p. 98 Axanteus Research (Singapore), p. 207 B2B International (NY), p. 118 Brandtrust, Inc. (IL), p. 85 C+R Research (IL), p. 86 Clear Seas Research (MI), p. 102 Communications For Research, Inc. (MO), p. 109 CuriosityCX (AR), p. 50 Daniel Research Group (MA), p. 99 Directions Research, Inc. (OH), p. 132 Elevated Insights (CO), p. 65 Evaluative Criteria, a division of CRG Global (NY), p. 120 Focus Groups of Cleveland, Inc. (OH), p. 135 GMO Research Inc. (Japan), p. 198 GreatBlue Research, Inc. (CT), p. 69 Ground Floor Partners (IL), p. 88 Heart + Mind Strategies (VA), p. 72 Infotools (New Zealand), p. 203 Insights in Marketing (IL), p. 89 Just The Facts, Inc. (IL), p. 89 Marketing Workshop (GA), p. 82 MMR Research Associates, Inc. (GA), p. 82 P2Sample (GA), p. 82 Reconnaissance Market Research (ReconMR) (TX), p. 151 RIVA Market Research & Training Institute (MD), p. 74 Trusted Talent, LLC (CA), p. 58 Zebra Strategies (NY), p. 128

Marketing Research-Full Service

360 Market Reach, Inc. (NY), p. 118 A Lighthouse Focus Center (UT), p. 159 Accelerant Research (NC), p. 129 Action Based Research, LLC (OH), p. 131 Addison Research (NY), p. 118 Ameritest - Chicago (Br) (IL), p. 85 Ameritest/CY Research (NM), p. 117 Applied Marketing Science, Inc. (MA), p. 98 Asisa Research Group - Miami (FL), p. 76 Asplor Research Private Limited (India), p. 194 ath Power Consulting Corporation (MA), p. 98 Axanteus Research (Singapore), p. 207 B2B International (NY), p. 118 Beall Research, Inc. (IL), p. 85 Beta Research Corporation (NY), p. 119 Blue Research (OR), p. 138 Blue Research (CA), p. 59 Blueberry Marketing and Sensory Research (PA), p. 140 Blueocean Market Intelligence (WA), p. 162 BuzzBack Market Research (NY), p. 119 C+R Research (IL), p. 86 Campos (PA), p. 147 ChildResearch.com (CT), p. 69 Chudnoff Associates (NJ), p. 112 City Research Solutions (WI), p. 166 Clear Seas Research (MI), p. 102 Complete Research Connection (OH), p. 136 ConneXion Research and Strategy (TX), p. 157 Consumer Logic, Inc. (OK), p. 138 CRG Global, Inc. (FL), p. 75

CSS/datatelligence, a division of CRG Global (FL), p. 75

Custom Intercept Solutions (MN), p. 106

Customer Service Profiles (CSP) (NE), p. 110

The Dallas Marketing Group, Inc. (TX), p. 152

Customer Lifecycle, LLC (IL), p. 86

Daniel Research Group (MA), p. 99 Decision Analyst, Inc. (TX), p. 152 Deft Research, LLC. (MN), p. 106 The Dieringer Research Group, Inc. (WI), p. 166 DLG Research & Marketing Solutions (TX), p. 158 The Dominion Group, Inc. (VA), p. 72 Elevated Insights (CO), p. 65 Essman Research, a Division of SPPG, LLC (IA), p. 94 Explorer Research (IL), p. 87 Field Scope International (UK), p. 217 Focus Groups of Cleveland, Inc. (OH), p. 135 Focus Latino (TX), p. 150 FUEL (NY), p. 121 Galloway Research Service (TX), p. 158 Geo Strategy Partners (GA), p. 81 GfK (NY), p. 121 Global Survey (India), p. 194 GMO Research Inc. (Japan), p. 198 Gold Research, Inc. (TX), p. 159 Gongos, Inc. (MI), p. 103 HCD Research, Inc. (NJ), p. 113 Heart + Mind Strategies (VA), p. 72 Honest Data (CA), p. 62 Horowitz Research (NY), p. 122 Indochina Research Limited (Viet Nam), p. 227 Infomine Healthcare Research (Egypt), p. 185 Infomine Healthcare Research (Saudi Arabia), p. 207 Information Specialists Group, Inc. (ISG) (MN), p. 106 Insights in Marketing (IL), p. 89 Io Data Corporation (UT), p. 159 Irwin Broh Research (IL), p. 89 Isurus Market Research and Consulting (MA), p. 100 Join the Dots (USA) Inc. (NY), p. 122 Just The Facts, Inc. (IL), p. 89 Kadence International (India), p. 194 Kadence International (China), p. 182 Kadence International (Philippines), p. 205 Kadence International (Viet Nam), p. 227 Kadence International (India), p. 194 Kadence International (UK), p. 219 Kadence International (MA), p. 100 Kadence International (Indonesia), p. 196 Kadence International (Singapore), p. 208 Kadence International (Viet Nam), p. 227 Kadence International (MA), p. 100 Kadence International (Hong Kong), p. 193 Kelton Global (CA), p. 54 Las Vegas Field and Focus, LLC (NV), p. 111 Leede Research (MN), p. 106 Lighthouse Research and Development (UT), p. 159 Living Room (OH), p. 134 LRW (Lieberman Research Worldwide) (CA), p. 54 M/A/R/C® Research (TX), p. 153 MA PRAKTIKA Consumer Research (Russian Fed.), p. 206 Markelytics Solutions (NJ), p. 142 Markelytics Solutions (India), p. 195 Markelytics Solutions (Singapore), p. 208 Market Probe International, Inc. (NY), p. 124 Market Strategies International (MI), p. 103 MAXimum Research, Inc. (NJ), p. 142 Mediabarn Research Services (VA), p. 73 Merkadoteknia Research & Consulting (TX), p. 157 MMR Research Associates, Inc. (GA), p. 82 MobileMeasure (China), p. 183 Morpace Inc. (MI), p. 103 Murray Hill National Dallas (TX), p. 154 National Service Research (TX), p. 154 National Survey Research Center (OH), p. 135 NAXION (PA), p. 142 Network Research (FL), p. 80 Alan Newman Research (VA), p. 160 NextON Services (United Arab Emirates), p. 213 Observation Baltimore (MD), p. 97 Olson Research Group, Inc. (PA), p. 144 1Lotus Market Research (India), p. 195 Open Mind Strategy, LLC (NY), p. 125 ORI (VA), p. 74 Phase 5 (ON), p. 179 Provoke Insights (NY), p. 125

Radius Global Market Research (NJ), p. 116 Radius Global Market Research (FL), p. 80 Radius Global Market Research (NY), p. 126 Radius Global Market Research (WA), p. 163 Radius Global Market Research (IL), p. 91 Radius Global Market Research (TX), p. 151 Radius Global Market Research (NY), p. 117 Radius Global Market Research (CA), p. 63 Radius MEA (United Arab Emirates), p. 213

Readex Research (MN), p. 107 Reconnaissance Market Research (ReconMR) (TX), p. 151

reed/group (PA), p. 145 Research America Market Research Solutions (PA), p. 145

RIVA Market Research & Training Institute (MD), p. 74 Rockbridge Associates, Inc. (VA), p. 74

RRU Research - Fusion Focus (NY), p. 126

RTi Research (CT), p. 70 Sivo Insights (MN), p. 108 SKIM (NJ), p. 115 SoapBoxSample (CA), p. 55

Strategic Focus Research & Consultancy Ltd. (Hong Kong), p. 193 Strategic Intelligence Research Services (SIRS) (KY), p. 134

Surveys & Forecasts, LLC (CT), p. 70 SurveyUSA® (NJ), p. 115

Synergia (TX), p. 156 3Q GLOBAL (FL), p. 80

Tipping Point Communications (NY), p. 128

Tipping Point Communications (NY), p. 117

Toluna (CT), p. 70

TouchstoneResearch.com (CT), p. 69 Track Opinion (India), p. 196 UniqueView (China), p. 183 Vancouver Focus® (BC), p. 175 Vault Consulting, LLC (VA), p. 75 Vital Findings (CA), p. 56 W5, Inc. (NC), p. 131 watchLAB (IL), p. 92 WBA Research (MD), p. 75

Zebra Strategies (NY), p. 128

Media Research-Digital

ChildResearch.com (CT), p. 69 FocusVision (CT), p. 70 GlobaLexicon Translations (UK), p. 218 GMO Research Inc. (Japan), p. 198 Harvey Research, Inc. (NY), p. 122 Olson Research Group, Inc. (PA), p. 144 Survata (CA), p. 64 TouchstoneResearch.com (CT), p. 69

Media Research-General

ChildResearch.com (CT), p. 69 Erdos & Morgan, Inc. (NY), p. 120 Harvey Research, Inc. (NY), p. 122 HCD Research, Inc. (NJ), p. 113 Indochina Research Limited (Viet Nam), p. 227 Jackson Adept Research - Beverly Hills (CA), p. 53 Jackson Adept Research Encino/Los Angeles (CA), p. 54 Open Mind Strategy, LLC (NY), p. 125 Phoenix Marketing International (NY), p. 128 Provoke Insights (NY), p. 125 Research America Market Research Solutions (PA), p. 145 SurveyUSA® (NJ), p. 115 SyncScript (PA), p. 146 Targoz Market Research (TN), p. 150 TouchstoneResearch.com (CT), p. 69

Media Research-Print/Publication

ChildResearch.com (CT), p. 69 Erdos & Morgan, Inc. (NY), p. 120 Readex Research (MN), p. 107 SurveyUSA® (NJ), p. 115 TouchstoneResearch.com (CT), p. 69

Media Research-Radio

Dialsmith - Perception Analyzer (OR), p. 138 SurveyUSA® (NJ), p. 115

Media Research-Television

ChildResearch.com (CT), p. 69 Dialsmith - Perception Analyzer (OR), p. 138 SurveyUSA® (NJ), p. 115 TouchstoneResearch.com (CT), p. 69

Medical Interviewing

Accurate Data Marketing, Inc. (IL), p. 84 Answers & Insights Market Research (IN), p. 93 Babbletype, LLC (PA), p. 140 Bauman Research & Consulting, LLC (NJ), p. 112 C&F Market Research (MI), p. 102 Connected Research & Consulting, LLC (FL), p. 79 CRC Research Inc (ON), p. 178 The Dominion Group, Inc. (VA), p. 72 Eidex Group, LLC (GA), p. 81 Field Scope International (UK), p. 217 Fine Brasil - The Latam Field Company (Brazil), p. 174 Flagship Research (CA), p. 59 Focus Crossroads (NJ), p. 113 Focus Forward (PA), p. 140 Focus Groups of Cleveland, Inc. (OH), p. 135 Focus World International, Inc. (NJ), p. 113 Gaither International, Inc. (Puerto Rico), p. 206 IMR Institute for Marketing Research GmbH (Ger.), p. 189 Infomine Healthcare Research (Egypt), p. 185 Infomine Healthcare Research (Saudi Arabia), p. 207 Insight Loft (NY), p. 122 Jackson Adept Research - Beverly Hills (CA), p. 53 Kelton Global (CA), p. 54 Lightspeed Health (NY), p. 123 The Martec Group - Chicago (IL), p. 90 The Martec Group - Detroit (MI), p. 103 Midwest Inquiry, LLC (MN), p. 107

Mindfield - Tech Innovation & Audience Insights (WV), p. 164 Olson Research Group, Inc. (PA), p. 144

Opinion Search (MI), p. 104 Opinions, Ltd. - Headquarters (OH), p. 136 Precision Research, Inc. (IL), p. 91 RazorFocus (CT), p. 70 Reckner Healthcare (PA), p. 144

ReRez (TX), p. 156 RONIN International (UK), p. 224

Schlesinger Group New Jersey (HQ) (NJ), p. 115

SKIM (NJ), p. 115 SurveyHealthcare (NY), p. 127

The Martec Research Center - Green Bay (WI), p. 166

Merchandising Studies

Explorer Research (IL), p. 87 FieldGoals.US (PA), p. 139 Gold Research, Inc. (TX), p. 159 Secret Shopper (MN), p. 108

Minority-Owned

MarketVibes, Inc. (IN), p. 94 Performance Research (RI), p. 147 Zebra Strategies (NY), p. 128

Mobile Surveys

Ann Michaels & Associates Ltd. (IL), p. 85

Ascribe (OH), p. 132 ath Power Consulting Corporation (MA), p. 98 BestMark (MN), p. 105 Beta Research Corporation (NY), p. 119 Blueocean Market Intelligence (WA), p. 162 Branded Research, Inc. (CA), p. 59 BuzzBack Market Research (NY), p. 119 C+R Research (IL), p. 86 CATALYSTMR (CA), p. 61 Civicom Marketing Research Services (CT), p. 69 CMS Research (OH), p. 137 Confirmit (NY), p. 120 Confirmit - London (UK), p. 216 Convergys Analytics (OH), p. 132 CRG Global, Inc. (FL), p. 75

Critical Mix (CT), p. 70

Q & A Research, Inc. (CA), p. 63

Questia Group (Romania), p. 206

Radius Global Market Research (PA), p. 144

Quantum Insights (CT), p. 69

Rabin Research Co. (IL), p. 91

Radius Europe (UK), p. 223

DataDiggers (QC), p. 180 FOCUSCOPE, Inc. (IL), p. 88 Full Circle Research, LLC (MD), p. 72 Gazelle Global Research (NY), p. 121 GMO Research Inc. (Japan), p. 198 Gold Research, Inc. (TX), p. 159 Hawk Incentives (TX), p. 153 Informed Decisions Group, Inc. (OH), p. 135 Insights in Marketing (IL), p. 89 IntelliSurvey, Inc. (CA), p.57 Just The Facts, Inc. (IL), p. 89 KL Communications, Inc. (NJ), p. 114 LABEL Research & Consulting (France), p. 186 Lightspeed Corporate HQ (Warren) (NJ), p. 114 Lightspeed Health (NY), p. 123 The Logit Group, Inc. (ON), p. 178 Markelytics Solutions (India), p. 195 Markelytics Solutions (Singapore), p. 208 Markelytics Solutions (NJ), p. 142 Market Research Services Ltd. (Jamaica), p. 198 Marketlab, Inc. (TN), p. 150 mo'web GmbH (Ger.), p. 190 My-Take (MA), p. 102 Netquest (PA), p. 144 NextON Services (United Arab Emirates), p. 213 OMI (Online Market Intelligence) (Russian Fed.), p. 207 P2Sample (GA), p. 82 Phase 5 (ON), p. 179 Quester (IA), p. 94 Reconnaissance Market Research (ReconMR) (TX), p. 151 Research Now SSI (TX), p. 156 Schmidt Market Research (PA), p. 147

Research America Market Research Solutions (PA), p. 145

Secret Shopper (MN), p. 108

Service Evaluation Concepts, Inc. (SEC) (NY), p. 126

SoapBoxSample (CA), p. 55 Survata (CA), p. 64 Survey Launch (CT), p. 69 SurveyHealthcare (NY), p. 127 The Bernett Group (MA), p. 101

Toluna (CT), p. 70 Track Opinion (India), p. 196 TyHann Market Research (TX), p. 156 UC Translations (NY), p. 127

Voxco Survey Software (QC), p. 181

Voxco Survey Software - Europe (France), p. 187 Voxco Survey Software - U.S. (NY), p. 127

Mock Jury Trials

Access Insights (TN), p. 149 Adler Weiner Research Los Angeles, Inc. (CA), p. 51 Adler Weiner Research Orange County, Inc. (CA), p. 56 AIS Market Research, Inc. (CA), p. 51 Analysand Market Research (LA), p. 96 AnswerQuest, an Insights Center Facility (MA), p. 98 AOC Marketing Research (NC), p. 129 Atkins Research Global, Inc. (CA), p. 51 Axiom Research (TN), p. 149 Baltimore Research (MD), p. 96 Campos (PA), p. 147 CEC Research (NJ), p. 112 City Research Solutions (WI), p. 166 Complete Research Connection (OH), p. 136 Concepts In Focus (aka RDTeam-South) (FL), p. 76 CRC Research Inc (ON), p. 178

Creative Consumer Research - Houston (TX), p. 158 Dallas By Definition (TX), p. 152

Dialsmith - Perception Analyzer (OR), p. 138 The Dieringer Research Group, Inc. (WI), p. 166

Eastcoast Research (NC), p. 131 Eastcoast Research (NC), p. 130 Elevated Insights (CO), p. 65 FieldGoals.US (PA), p. 139

First In Focus Research (NC), p. 130 Focus Crossroads (NJ), p. 113

Focus Groups of Cleveland, Inc. (OH), p. 135 Focus Suites of New York (NY), p. 121

Focus Suites of Philadelphia (PA), p. 141 Focus World International, Inc. (NJ), p. 113

FOCUSCOPE, Inc. (IL), p. 88

Galloway Research Service (TX), p. 158 Herron Associates, Inc. (FL), p. 79 Herron Associates, Inc. (IN), p. 93 IdeaSuite (OR), p. 138

IndyFocus, Inc. (IN), p. 93 Insights Center, LLC (CO), p. 66 lo Data Corporation (UT), p. 159 Jackson Adept Research - Beverly Hills (CA), p. 53 Jackson Adept Research Encino/Los Angeles (CA), p. 54 Jackson Associates Research, an Insights Ctr. Facility (GA), p. 81 Jackson Associates Research, an Insights Ctr. Facility (GA), p. 81 Just The Facts, Inc. (IL), p. 89

Lucas Market Research, LLC (MO), p. 110 Market Mix, Inc. (MS), p. 108 Mediabarn Research Services (VA), p. 73

Michigan Market Research (MI), p. 103 National Field & Focus, Inc. (MA), p. 100

Nichols Research - San Francisco (CA), p. 63

Observation Baltimore (MD), p. 97 Opinion Search (MI), p. 104

Opinions Unlimited - Houston (TX), p. 158 Opinions, Ltd. - Headquarters (OH), p. 136 Personal Marketing Research, Inc. (IA), p. 94

Pfeifer Market Research, Inc. (TX), p. 152 Precision Research, Inc. (IL), p. 91

Q & A Focus Suites (CA), p. 63 Q & A Focus Suites on the Plaza (MO), p. 109

Resolution Research® (CO), p. 67

Schlesinger Group New Jersey (HQ) (NJ), p. 115

Shugoll Research (MD), p. 74 Southern Solutions (TN), p. 149

Strategic Research Associates Seattle/Tacoma (WA), p. 164

Strategic Research Associates Spokane (WA), p. 164 Study Hall Research, Inc. (FL), p. 79

20120 Research - Charlotte (NC), p. 129 20120 Research - Miami (FL), p. 77

20120 Research - Nashville (TN), p. 150 Ulrich Research Services, Inc. (FL), p. 76

US Research Recruiting & Facilities, LLC (WI), p. 167 Vancouver Focus® (BC), p. 175

WestGroup Research (AZ), p. 50

Modeling/Simulation Studies

B2B International (NY), p. 118

Blueberry Marketing and Sensory Research (PA), p. 140 Daniel Research Group (MA), p. 99 Deft Research, LLC. (MN), p. 106 Directions Research, Inc. (OH), p. 132

Heart + Mind Strategies (VA), p. 72

LRW (Lieberman Research Worldwide) (CA), p. 54 NAXION (PA), p. 142

Phoenix Marketing International (NY), p. 128 Research America Market Research Solutions (PA), p. 145 RG+A (PA), p. 146

Sawtooth Software, Inc. (UT), p. 160 Voxco Survey Software (QC), p. 181 Voxco Survey Software - Europe (France), p. 187

Voxco Survey Software - U.S. (NY), p. 127

Motivational Research

Artemis Strategy Group, LLC (DC), p. 71 CuriosityCX (AR), p. 50 Emotive Analytics (MO), p. 109 Engel Research Partners (CA), p. 61 Isobar Marketing Intelligence Practice (MA), p. 100 LRW (Lieberman Research Worldwide) (CA), p. 54 Merkadoteknia Research & Consulting (TX), p. 157 Quester (IA), p. 94

Movie/Film Previews

Ameritest - Chicago (Br) (IL), p. 85 Ameritest/CY Research (NM), p. 117 Focus Groups of Cleveland, Inc. (OH), p. 135 Focus World International, Inc. (NJ), p. 113 Opinions, Ltd. - Headquarters (OH), p. 136 Schmiedl Marktforschung GmbH - Munich (Ger.), p. 192

Multivariate Analysis

Action Based Research, LLC (OH), p. 131 Advanced Customer Analytics (GA), p. 80 Blueocean Market Intelligence (WA), p. 162 Convergys Analytics (OH), p. 132 Heart + Mind Strategies (VA), p. 72

Infotools (New Zealand), p. 203 Insights in Marketing (IL), p. 89 Intelligent Analytical Services (CA) p. 53 Marketing Systems Group (PA), p. 142 Multivariate Solutions (NY), p. 124 Phase 5 (ON), p. 179 RG+A (PA), p. 146 Rockbridge Associates, Inc. (VA), p. 74 Survey Launch (CT), p. 69

Music Tests

Access Insights (TN), p. 149 AIS Market Research, Inc. (CA), p. 51 CRC Research House (ON), p. 177 CRC Research Inc (QC), p. 180 CRC Research Inc (BC), p. 175 CRC Research Inc (ON), p. 178

Creative Consumer Research - Houston (TX), p. 158

Eastcoast Research (NC), p. 130 FieldGoals.US (PA), p. 139 First In Focus Research (NC), p. 130 Flagship Research (CA), p. 59 Focus Groups of Cleveland, Inc. (OH), p. 135 Focus Suites of New York (NY), p. 121 Focus Suites of Philadelphia (PA), p. 141 Focus World International, Inc. (NJ), p. 113 Galloway Research Service (TX), p. 158 Group Dynamics in Focus, Inc. (PA), p. 141 House of Marketing Research (CA), p. 53 Insights Center, LLC (CO), p. 66 Jackson Adept Research Encino/Los Angeles (CA), p. 54 Michigan Market Research (MI), p. 103 National Field & Focus, Inc. (MA), p. 100

Opinions, Ltd. - Headquarters (OH), p. 136 Schlesinger Group New Jersey (HQ) (NJ), p. 115

Mystery Shopping

Opinion Search (MI), p. 104

Addison Research (NY), p. 118 Advitek Inc. (ON), p. 177 Ann Michaels & Associates Ltd. (IL), p. 85 ath Power Consulting Corporation (MA), p. 98 BestMark (MN), p. 105 C&F Market Research (MI), p. 102 CEC Research (NJ), p. 112 City Research Solutions (WI), p. 166 CRG Global, Inc. (FL), p. 75 CSS/datatelligence, a division of CRG Global (FL), p. 75 Customer Service Profiles (CSP) (NE), p. 110 DSG Associates (CA), p. 52 Dynamic Advantage, Inc. (CA), p. 52

Eastcoast Research (NC), p. 130 Focus Pointe Global - Philadelphia (PA), p. 141

Gaither International, Inc. (Puerto Rico), p. 206 GfK (NY), p. 121 Gold Research, Inc. (TX), p. 159

Headway Workforce Solutions (NC), p. 130 Herron Associates, Inc. (IN), p. 93 Herron Associates, Inc. (FL), p. 79

IMR Institute for Marketing Research GmbH (Ger.), p. 189 IntelliShop (OH), p. 137

Just The Facts, Inc. (IL), p. 89 Kadence International (China), p. 182 Kadence International (Hong Kong), p. 193 LABEL Research & Consulting (France), p. 186 Markelytics Solutions (NJ), p. 142 Markelytics Solutions (India), p. 195 Markelytics Solutions (Singapore), p. 208 Market Analytics International, Inc. (NJ), p. 114 Market Insight Inc. (Barbados), p. 173 Market Mix, Inc. (MS), p. 108 National Field & Focus, Inc. (MA), p. 100 Netquest (PA), p. 144 Opinion Search (MI), p. 104 Opinions, Ltd. - Headquarters (OH), p. 136

Personal Opinion, Inc. (KY), p. 95 Perspective Research Services (UK), p. 222

Radius Europe (UK), p. 223 Radius Global Market Research (PA), p. 144 Radius Global Market Research (NJ), p. 116 Radius Global Market Research (WA), p. 163 Radius Global Market Research (IL), p. 91

Radius Global Market Research (FL), p. 80 Radius Global Market Research (CA), p. 63 Radius Global Market Research (NY), p. 117 Radius Global Market Research (NY), p. 126 Radius Global Market Research (TX), p. 151 Radius MEA (United Arab Emirates), p. 213 Research & Marketing Strategies, Inc. (NY), p. 128 Schlesinger Group New Jersey (HQ) (NJ), p. 115 Schmiedl Marktforschung GmbH - Munich (Ger.), p. 192 Secret Shopper (MN), p. 108 Service Evaluation Concepts, Inc. (SEC) (NY), p. 126 Taylor Research, Inc. (CA), p. 60 The Martec Research Center - Green Bay (WI), p. 166 Toluna (CT), p. 70 Ward Research, Inc. (HI), p. 84 WBA Research (MD), p. 75

Name Development

C+R Research (IL), p. 86 Just The Facts, Inc. (IL), p. 89 NameQuest, Inc. (AZ), p. 49 Provoke Insights (NY), p. 125 Quester (IA), p. 94

WestGroup Research (AZ), p. 50

Name Research

Bauman Research & Consulting, LLC (NJ), p. 112 BuzzBack Market Research (NY), p. 119

C+R Research (IL), p. 86 ChildResearch.com (CT), p. 69 Circle Research (NY), p. 119 City Research Solutions (WI), p. 166 CodingExperts (TX), p. 152 Customer Lifecycle, LLC (IL), p. 86 Gold Research, Inc. (TX), p. 159 Just The Facts, Inc. (IL), p. 89 Marketlab, Inc. (TN), p. 150 My-Take (MA), p. 102 NameQuest, Inc. (AZ), p. 49 Open Mind Strategy, LLC (NY), p. 125 Provoke Insights (NY), p. 125 Quester (IA), p. 94 RTi Research (CT), p. 70

TouchstoneResearch.com (CT), p. 69

Survata (CA), p. 64

Neuromarketing Research

Emotive Analytics (MO), p. 109 Focus World International, Inc. (NJ), p. 113 Forte Research Group (NY), p. 121 HCD Research, Inc. (NJ), p. 113 Interactive Video Productions, LLC (NJ), p. 114 Isobar Marketing Intelligence Practice (MA), p. 100 LRW (Lieberman Research Worldwide) (CA), p. 54 Nielsen Consumer Neuroscience (MA), p. 101 Schlesinger Group New Jersey (HQ) (NJ), p. 115 Visions Research (CA), p. 60

New Venture Analysis

Blueocean Market Intelligence (WA), p. 162 Honest Data (CA), p. 62 IQS Research (KY), p. 95 Just The Facts, Inc. (IL), p. 89

Observation Research

C+R Research (IL), p. 86 Catalyst Ranch (IL), p. 86 Custom Intercept Solutions (MN), p. 106 Explorer Research (IL), p. 87 Fountainhead Brand Strategy (WI), p. 166 Gold Research, Inc. (TX), p. 159 InsightFarm Inc. (OR), p. 138 Insights in Marketing (IL), p. 89 Netquest (PA), p. 144 RRD Marketing Solutions (OH), p. 136 Smarty Pants® (TN), p. 149

Omnibus Surveys-Business

Research Now SSI (TX), p. 156 Survata (CA), p. 64

Accelerant Research (NC), p. 129

Omnibus Surveys-Consumers

AmeriSpeak® Panel/NORC at the University of Chicago (IL), p. 84

ChildResearch.com (CT), p. 69 Directions In Research, Inc. (CA), p. 59 Insights in Marketing (IL), p. 89 Kelton Global (CA), p. 54 Lucid (LA), p. 96 P2Sample (GA), p. 82 Questia Group (Romania), p. 206 Research Now SSI (TX), p. 156

Russell Research, Inc. (NJ), p. 115 Survata (CA), p. 64 Toluna (CT), p. 70

TouchstoneResearch.com (CT), p. 69

One-on-One (Depth) **Interviews**

Access Insights (TN), p. 149 AnswerQuest, an Insights Center Facility (MA), p. 98 AOC Marketing Research (NC), p. 129 Bauman Research & Consulting, LLC (NJ), p. 112 Bazis Group (Russian Fed.), p. 206 Brandtrust, Inc. (IL), p. 85 C+R Research (IL), p. 86 Campos (PA), p. 147 Catalyst Ranch (IL), p. 86 Charles, Charles & Associates Inc. (AZ), p. 48 Civicom Marketing Research Services (CT), p. 69 Clear Seas Research (MI), p. 102 Complete Research Connection (OH), p. 136 Consumer Logic, Inc. (OK), p. 138 Consumer Opinion Services, Inc. (WA), p. 162 CSS/datatelligence, a division of CRG Global (FL), p. 75 Customer Lifecycle, LLC (IL), p. 86 DLG Research & Marketing Solutions (TX), p. 158 Engel Research Partners (CA), p. 61 EurekaFacts, LLC (MD), p. 72 Flagship Research (CA), p. 59 Focus Groups of Cleveland, Inc. (OH), p. 135 Focus Latino (TX), p. 150 FocusVision (CT), p. 70 GCA Consulting (TX), p. 151 Geo Strategy Partners (GA), p. 81 GKS Consulting LLC (IL), p. 88 GreatBlue Research, Inc. (CT), p. 69

Headway Workforce Solutions (NC), p. 130 Herzog + Glaser GmbH (Ger.), p. 188 Herzog + Glaser Teststudio Frankfurt GmbH (Ger.), p. 188 Herzog + Glaser Teststudio Leipzig GmbH (Ger.), p. 188 Herzog + Glaser Teststudio Munich GmbH (Ger.), p. 188 Honest Data (CA), p. 62 IdeaSuite (OR), p. 138 IMR Institute for Marketing Research GmbH (Ger.), p. 189 Insight Loft (NY), p. 122 InsightFarm Inc. (OR), p. 138 Insights Center, LLC (CO), p. 66

Insights in Marketing (IL), p. 89 i-view LONDON (UK), p. 219 Jackson Adept Research - Beverly Hills (CA), p. 53 Jolly Road Productions (CA), p. 54

Just The Facts, Inc. (IL), p. 89

Kelton Global (CA), p. 54 KIRBY research venue (CA), p. 54

KNow Research (CA), p. 63

Lisa Chiapetta & Associates (CA), p. 63 M3 Global Research (PA), p. 142

Midwest Inquiry, LLC (MN), p. 107 m-s / Punkt Teststudios (Ger.), p. 190

m-s / Punkt Teststudios (Ger.), p. 190 m-s Teststudios Hamburg (Ger.), p. 190

m-s Teststudios Köln (Ger.), p. 191 m-s Teststudios Nürnberg (Ger.), p. 191

m-s Teststudios Stuttgart (Ger.), p. 191 Olson Research Group, Inc. (PA), p. 144

Precision Research, Inc. (IL), p. 91 Quester (IA), p. 94 Rare Patient Voice, LLC (MD), p. 97 Relevant Insights, LLC (TX), p. 154 RIVA Market Research & Training Institute (MD), p. 74 RRD Marketing Solutions (OH), p. 136 Schlesinger Group New Jersey (HQ) (NJ), p. 115 Sivo Insights (MN), p. 108 Springboard Marketing Research & Consulting (CA), p. 64 Synergia (TX), p. 156 Untold Research (VA), p. 75 Uwins Research Group (CA), p. 56 Vancouver Focus® (BC), p. 175 Voxco Survey Software (QC), p. 181 Voxco Survey Software - Europe (France), p. 187 Voxco Survey Software - U.S. (NY), p. 127 W5, Inc. (NC), p. 131 watchLAB (IL), p. 92 Zebra Strategies (NY), p. 128

Online Communities - MROC

360 Market Reach, Inc. (NY), p. 118 C+R Research (IL), p. 86 CATALYSTMR (CA), p. 61 City Research Solutions (WI), p. 166

Olson Zaltman (PA), p. 147

Civicom Marketing Research Services (CT), p. 69 Datatelligence Online, a division of CRG Global (FL), p. 75

Focus Pointe Global - Philadelphia (PA), p. 141 Fountainhead Brand Strategy (WI), p. 166

FUEL (NY), p. 121 Full Circle Research, LLC (MD), p. 72

Gongos, Inc. (MI), p. 103

Herzog + Glaser GmbH (Ger.), p. 188

Herzog + Glaser Teststudio Frankfurt GmbH (Ger.), p. 188 Herzog + Glaser Teststudio Leipzig GmbH (Ger.), p. 188

Herzog + Glaser Teststudio Munich GmbH (Ger.), p. 188

Horowitz Research (NY), p. 122 Innovate (CA), p. 53

Insights in Marketing (IL), p. 89

itracks (SK), p. 181

Join the Dots (USA) Inc. (NY), p. 122

Kelton Global (CA), p. 54

KL Communications, Inc. (NJ), p. 114

LABEL Research & Consulting (France), p. 186 Markelytics Solutions (NJ), p. 142

Markelytics Solutions (India), p. 195

Markelytics Solutions (Singapore), p. 208

Market Cube (SC), p. 148

Marketing Systems Group (PA), p. 142

MarketVision Research® (OH), p. 134

Matrix Research, Inc. (NY), p. 124

MobileMeasure (China), p. 183

m-s / Punkt Teststudios (Ger.), p. 190

m-s / Punkt Teststudios (Ger.), p. 190

m-s Teststudios Hamburg (Ger.), p. 190

m-s Teststudios Köln (Ger.), p. 191

m-s Teststudios Nürnberg (Ger.), p. 191

m-s Teststudios Stuttgart (Ger.), p. 191

myCLEARopinion Panel (MI), p. 104

My-Take (MA) n 102

Netquest (PA), p. 144

OMI (Online Market Intelligence) (Russian Fed.), p. 207

Panel Direct (PA), p. 144 Phase 5 (ON), p. 179

Questia Group (Romania), p. 206

Recollective (Ramius Corporation) (QC), p. 176

Research America Market Research Solutions (PA), p. 145

Schlesinger Quantitative (NJ), p. 115 Schmidt Market Research (PA), p. 147

Symmetric, A Decision Analyst Company (TX), p. 156

Synergia (TX), p. 156

Talking Heads Studio (GA), p. 83

Toluna (CT), p. 70

VisionsLive Limited (UK), p. 226

WiseWorks Inc. (ON), p. 180

xsperient | Segmedica (NY), p. 117

Online Research Consultation

C+R Research (IL), p. 86

CATALYSTMR (CA), p. 61

Communications For Research, Inc. (MO), p. 109

Elevated Insights (CO), p. 65 eVOC Insights, LLC (CA), p. 62 First Insights (NY), p. 120

Focus Pointe Global - Philadelphia (PA), p. 141

Full Circle Research, LLC (MD), p. 72 Insights in Marketing (IL), p. 89

Just The Facts, Inc. (IL), p. 89

Markelytics Solutions (Singapore), p. 208 Markelytics Solutions (India), p. 195

Markelytics Solutions (NJ), p. 142

Market Cube (SC), p. 148 mo'web GmbH (Ger.), p. 190

Nichols Research - San Francisco (CA), p. 63

ReRez (TX), p. 156

SDR Consulting (GA), p. 83 SR Research Consultant (MN), p. 108

Survey Launch (CT), p. 69

SurveyWriter (IL), p. 92

TyHann Market Research (TX), p. 156

Online Survey Design/Analysis

AmeriSpeak® Panel/NORC at the University of Chicago (IL), p. 84 AYTM - Ask Your Target Market (CA), p. 60

Campos (PA), p. 147 CATALYSTMR (CA), p. 61

ChildResearch.com (CT), p. 69

Communications For Research, Inc. (MO), p. 109

Confirmit (NY), p. 120

Confirmit - London (UK), p. 216

Decision Analyst, Inc. (TX), p. 152 Digital Research Group (ME), p. 96

The Dominion Group, Inc. (VA), p. 72

Elevated Insights (CO), p. 65

Focus Pointe Global - Philadelphia (PA), p. 141

GMO Research Inc. (Japan), p. 198 Harvey Research, Inc. (NY), p. 122

Honest Data (CA), p. 62

Insights in Marketing (IL), p. 89

IntelliSurvey, Inc. (CA), p.57

Just The Facts, Inc. (IL), p. 89

Leede Research (MN), p. 106

Lightspeed Corporate HQ (Warren) (NJ), p. 114

Lucidity Research, LLC (MD), p. 97 Markelytics Solutions (India), p. 195

Markelytics Solutions (Singapore), p. 208

Markelytics Solutions (NJ), p. 142

Medscape Market Research (NY), p. 124

mo'web GmbH (Ger.), p. 190

NextON Services (United Arab Emirates), p. 213

Olson Research Group, Inc. (PA), p. 144

Open Mind Strategy, LLC (NY), p. 125 Phase 5 (ON), p. 179

Precision Opinion (NV), p. 111

Rakuten Insight (Japan), p. 200

Rakuten Insight (New York Office) (NY), p. 126

Relevant Insights, LLC (TX), p. 154

ReRez (TX), p. 156

Research Now SSI (TX), p. 156

Satrix Solutions (AZ), p. 49

Schlesinger Quantitative (NJ), p. 115

Survey Launch (CT), p. 69 SurveyWriter (IL), p. 92

The TabLab (OR), p. 139

Toluna (CT), p. 70

TouchstoneResearch.com (CT), p. 69 U&I Collaboration (U&I) (NJ), p. 116 Untold Research (VA), p. 75

WBA Research (MD), p. 75

Online Surveys

AIS Market Research, Inc. (CA), p. 51

AmeriSpeak® Panel/NORC at the University of Chicago (IL), p. 84 ANA Research (MN), p. 105

The Analytical Group, Inc. (AZ), p. 48

ASAP Insights (CO), p. 66

Ascribe (OH), p. 132

Asplor Research Private Limited (India), p. 194

ath Power Consulting Corporation (MA), p. 98 AYTM - Ask Your Target Market (CA), p. 60

Bauman Research & Consulting, LLC (NJ), p. 112

BJD Research Services, Inc. (NJ), p. 140

Blueocean Market Intelligence (WA), p. 162

BuzzBack Market Research (NY), p. 119

C R Market Surveys, Inc. (IL), p. 85

C+R Research (IL), p. 86

California Survey Research Services, Inc. (CSRS) (CA), p. 51

Campos (PA), p. 147

CATALYSTMR (CA), p. 61

CEC Research (NJ), p. 112 Clear Seas Research (MI), p. 102

CMS Research (OH), p. 137

Communications For Research, Inc. (MO), p. 109

Confirmit (NY), p. 120

Confirmit - London (UK), p. 216

ConsuMed Research (France), p. 186

Consumer Logic, Inc. (OK), p. 138

Consumer Opinion Services, Inc. (WA), p. 162

Critical Mix (CT), p. 70

dataSpring (CA), p. 57 DataStar, Inc. (MA), p. 99

Datatelligence Online, a division of CRG Global (FL), p. 75

Directions In Research, Inc. (CA), p. 59

Discovery Research Group (UT), p. 159 Elemental Data Collection, Inc. (ON), p. 176

Esearch.com, Inc. (CA), p. 52

FieldGoals.US (PA), p. 139

Field Scope International (UK), p. 217

Flagship Research (CA), p. 59

Focus Pointe Global - Philadelphia (PA), p. 141

Focus World International, Inc. (NJ), p. 113

Fountainhead Brand Strategy (WI), p. 166

Full Circle Research, LLC (MD), p. 72 Gazelle Global Research (NY), p. 121

Global Survey (India), p. 194

GlobaLexicon Translations (UK), p. 218

GMO Research Inc. (Japan), p. 198

Gold Research, Inc. (TX), p. 159 GreatBlue Research, Inc. (CT), p. 69

Hawk Incentives (TX), p. 153

Honest Data (CA), p. 62

IMR Institute for Marketing Research GmbH (Ger.), p. 189

IndyFocus, Inc. (IN), p. 93

Innovate (CA), p. 53

Insights in Marketing (IL), p. 89

Interviewing Service of America, LLC - HQ (CA), p. 53

Ironwood Insights Group, LLC (AZ), p. 49

Issues and Answers Network, Inc. (VA), p. 160

Just The Facts, Inc. (IL), p. 89

Kadence International (UK), p. 219

Kadence International (China), p. 182

Kadence International (India), p. 194 Kadence International (MA), p. 100

Kadence International (Hong Kong), p. 193

Kadence International (India), p. 194

Kadence International (Indonesia), p. 196

Kadence International (Singapore), p. 208

Kadence International (Viet Nam), p. 227

Kadence International (MA), p. 100

Kadence International (Viet Nam), p. 227

Kudos Research (UK), p. 220

LABEL Research & Consulting (France), p. 186 Lightspeed Corporate HQ (Warren) (NJ), p. 114

The Logit Group, Inc. (ON), p. 178

Lucid (LA), p. 96

M3 Global Research (PA), p. 142

Markelytics Solutions (India), p. 195

Markelytics Solutions (Singapore), p. 208 Markelytics Solutions (NJ), p. 142

Market Cube (SC), p. 148

Marketing Workshop (GA), p. 82

Marketlab, Inc. (TN), p. 150

Maryland Marketing Source, Inc. (MD), p. 97

MAXimum Research, Inc. (NJ), p. 142

Medscape Market Research (NY), p. 124 Mindfield - Tech Innovation & Audience Insights (WV), p. 164

mo'web GmbH (Ger.), p. 190

The MSR Group (NE), p. 111

myCLEARopinion Panel (MI), p. 104

National Survey Research Center (OH), p. 135 Netquest (PA), p. 144

Network Research (FL), p. 80 NextON Services (United Arab Emirates), p. 213

Olson Research Group, Inc. (PA), p. 144

OMI (Online Market Intelligence) (Russian Fed.), p. 207

Online Survey Solution (TN), p. 150

Opinion Access, LLC. (NY), p. 125

ORI (VA), p. 74

P2Sample (GA), p. 82

Performance Research (RI), p. 147 Precision Research, Inc. (IL), p. 91

Precision Sample (CO), p. 67

Provoke Insights (NY), p. 125

Quester (IA), p. 94

Questia Group (Romania), p. 206

QuestionPro Audience (IL), p. 91 Radius Europe (UK), p. 223

Radius Global Market Research (TX), p. 151

Radius Global Market Research (NJ), p. 116

Radius Global Market Research (FL), p. 80

Radius Global Market Research (WA), p. 163 Radius Global Market Research (IL), p. 91

Radius Global Market Research (CA), p. 63

Radius Global Market Research (NY), p. 117

Radius Global Market Research (NY), p. 126 Radius Global Market Research (PA), p. 144

Radius MEA (United Arab Emirates), p. 213

Rakuten Insight (Japan), p. 200

Rakuten Insight (New York Office) (NY), p. 126 Rare Patient Voice, LLC (MD), p. 97

Readex Research (MN), p. 107

Reckner Healthcare (PA), p. 144

ReRez (TX), p. 156 Research Now SSI (TX), p. 156

RestaurantInsights.com (SC), p. 148

RONIN International (UK), p. 224 Schlesinger Group New Jersey (HQ) (NJ), p. 115

Schmiedl Marktforschung GmbH - Berlin (Ger.), p. 191

Schmiedl Marktforschung GmbH - Munich (Ger.), p. 192 SDR Consulting (GA), p. 83

Secret Shopper (MN), p. 108

Snap Surveys, Ltd. (NH), p. 112 SoapBoxSample (CA), p. 55

Survata (CA), p. 64 Survey Launch (CT), p. 69

SurveyHealthcare (NY), p. 127

TasteMakers Research Group (CA), p. 56

The Bernett Group (MA), p. 101 Toluna (CT), p. 70

Track Opinion (India), p. 196 Trusted Talent, LLC (CA), p. 58

20120 Technology (TN), p. 150

TyHann Market Research (TX), p. 156 UC Translations (NY), p. 127

Ward Research, Inc. (HI), p. 84

Watermelon Research (UK), p. 226 WestGroup Research (AZ), p. 50 WiseWorks Inc. (ON), p. 180

On-site Interviewing

Access Insights (TN), p. 149 Addison Research (NY), p. 118

Advitek Inc. (ON), p. 177

Aqua Insights Japan (Japan), p. 198

Ascendancy Research - Your Inner Circle Partner (MN), p. 105

Beta Research Corporation (NY), p. 119 Blue Sky Research Group, LLC (FL), p. 78

C R Market Surveys, Inc. (IL), p. 85

C+R Research (IL), p. 86

Catalyst Ranch (IL), p. 86 CEC Research (NJ), p. 112

CRC Research Inc (ON), p. 178 CRG Global, Inc. (FL), p. 75

Custom Intercept Solutions (MN), p. 106 DSG Associates (CA), p. 52

Fieldwork Webwork & Anywhere (IL), p. 87 FOCUSCOPE, Inc. (IL), p. 88

Galloway Research Service (TX), p. 158 GKS Consulting LLC (IL), p. 88

Gold Research, Inc. (TX), p. 159 Headway Workforce Solutions (NC), p. 130

House of Marketing Research (CA), p. 53

Insights in Marketing (IL), p. 89

Markelytics Solutions (NJ), p. 142 Markelytics Solutions (India), p. 195

MarketView Research (NJ), p. 114 Nichols Research - San Francisco (CA), p. 63

Opinion Search (MI), p. 104

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Opinions, Ltd. - Headquarters (OH), p. 136 Performance Research (RI), p. 147 Schlesinger Group New Jersey (HQ) (NJ), p. 115 Scott C. Solis Market Research (SCSMR) (CA), p. 64 Southern Solutions (TN), p. 149 WBA Research (MD), p. 75

Overnight Interviewing

Markelytics Solutions (NJ), p. 142 Markelytics Solutions (India), p. 195 Markelytics Solutions (Singapore), p. 208

Package Development Research

C+R Research (IL), p. 86 Explorer Research (IL), p. 87 Food Perspectives, Inc. (MN), p. 106 Forte Research Group (NY), p. 121 Gold Research, Inc. (TX), p. 159 Hawk Incentives (TX), p. 153 Informed Decisions Group, Inc. (OH), p. 135 Just The Facts, Inc. (IL), p. 89 Kelton Global (CA), p. 54 Precision Research, Inc. (IL), p. 91 Product Ventures (CT), p. 68 Sivo Insights (MN), p. 108 Toluna (CT), p. 70

Packaging Testing

AcuPOLL Precision Research, Inc. (OH), p. 132 Ameritest - Chicago (Br) (IL), p. 85 Ameritest/CY Research (NM), p. 117 AnswerQuest, an Insights Center Facility (MA), p. 98 Aqua Insights Japan (Japan), p. 198 Blueberry Marketing and Sensory Research (PA), p. 140 BuzzBack Market Research (NY), p. 119

C+R Research (IL), p. 86 CEC Research (NJ), p. 112

ConneXion Research and Strategy (TX), p. 157 CSS/datatelligence, a division of CRG Global (FL), p. 75 Directions Research, Inc. (OH), p. 132 Engel Research Partners (CA), p. 61 Explorer Research (IL), p. 87 Focus Latino (TX), p. 150

Forte Research Group (NY), p. 121 Fountainhead Brand Strategy (WI), p. 166 GMO Research Inc. (Japan), p. 198 Gold Research, Inc. (TX), p. 159

Honest Data (CA), p. 62

Chudnoff Associates (NJ), p. 112

City Research Solutions (WI), p. 166

Ignite Qualitative Research Consultancy (China), p. 182 Informed Decisions Group, Inc. (OH), p. 135

Insights Center, LLC (CO), p. 66 Insights in Marketing (IL), p. 89

Isobar Marketing Intelligence Practice (MA), p. 100

Just The Facts, Inc. (IL), p. 89 The Key Group, Inc. (MD), p. 97 Leede Research (MN), p. 106

LRW (Lieberman Research Worldwide) (CA), p. 54

Markelytics Solutions (NJ), p. 142 Markelytics Solutions (India), p. 195

Markelytics Solutions (Singapore), p. 208

Marketlab, Inc. (TN), p. 150 My-Take (MA), p. 102

National Field & Focus, Inc. (MA), p. 100 Nielsen Consumer Neuroscience (MA), p. 101

Precision Research, Inc. (IL), p. 91 Product Ventures (CT), p. 68

Radius Europe (UK), p. 223 Radius Global Market Research (IL), p. 91

Radius Global Market Research (NJ), p. 116 Radius Global Market Research (FL), p. 80

Radius Global Market Research (PA), p. 144 Radius Global Market Research (TX), p. 151

Radius Global Market Research (CA), p. 63

Radius Global Market Research (NY), p. 117 Radius Global Market Research (NY), p. 126

Radius Global Market Research (WA), p. 163 Radius MEA (United Arab Emirates), p. 213

RIVA Market Research & Training Institute (MD), p. 74

RTi Research (CT), p. 70 Sivo Insights (MN), p. 108 Target Research Group Inc. (NY), p. 127 Toluna (CT), p. 70 Voccii, LLC (NC), p. 129

Panels-Diary

Blueocean Market Intelligence (WA), p. 162

C+R Research (IL), p. 86

Datatelligence Online, a division of CRG Global (FL), p. 75 Lightspeed Corporate HQ (Warren) (NJ), p. 114

Marketing Systems Group (PA), p. 142

OvationMR (NY), p. 125 Precision Sample (CO), p. 67

Symmetric, A Decision Analyst Company (TX), p. 156

Panels-Mail

Markelytics Solutions (NJ), p. 142 Markelytics Solutions (Singapore), p. 208 Marketing Systems Group (PA), p. 142 Symmetric, A Decision Analyst Company (TX), p. 156

Panels-Online

ALTIANT (Formerly Red Carpet Research RCR) (Sweden), p.

AmeriSpeak® Panel/NORC at the University of Chicago (IL), p. 84 ANA Research (MN), p. 105

Beehive Research Limited (UK), p. 214 Branded Research, Inc. (CA), p. 59

BuzzBack Market Research (NY), p. 119

C+R Research (IL), p. 86

CATALYSTMR (CA), p. 61 ChildResearch.com (CT), p. 69

Cint USA Inc. (NJ), p. 116

Clear Seas Research (MI), p. 102

Consumerfieldwork GmbH (Ger.), p. 188 Cooper Roberts Research, Inc. (CA), p. 61

Critical Mix (CT), p. 70

DataDiggers (QC), p. 180 dataSpring (CA), p. 57

Datatelligence Online, a division of CRG Global (FL), p. 75

Decision Analyst, Inc. (TX), p. 152 Dynamic Fieldwork Ltd (UK), p. 216 Esearch.com, Inc. (CA), p. 52

Field Scope International (UK), p. 217

Fine Brasil - The Latam Field Company (Brazil), p. 174

Focus Groups of Cleveland, Inc. (OH), p. 135

Focus Pointe Global - Philadelphia (PA), p. 141

Focus World International, Inc. (NJ), p. 113

FOCUSCOPE, Inc. (IL), p. 88

Full Circle Research, LLC (MD), p. 72

Gazelle Global Research (NY), p. 121

GfK (NY), p. 121

Global Survey (India), p. 194

GMO Research Inc. (Japan), p. 198

Hagen/Sinclair Research Recruiting Inc., Chico (CA), p. 50

Hawk Incentives (TX), p. 153 IndyFocus, Inc. (IN), p. 93

Innovate (CA), p. 53

Interviewing Service of America, LLC - HQ (CA), p. 53

Ivv Exec (NY), p. 122

KL Communications, Inc. (NJ), p. 114

Lightspeed Corporate HQ (Warren) (NJ), p. 114

Lightspeed Health (NY), p. 123

Lucid (LA), p. 96

M3 Global Research (PA), p. 142

Markelytics Solutions (India), p. 195 Markelytics Solutions (Singapore), p. 208

Markelytics Solutions (NJ), p. 142

Market Cube (SC), p. 148

Marketing Systems Group (PA), p. 142

MarketVibes, Inc. (IN), p. 94

The MSR Group (NE), p. 111

MarketVision Research® (OH), p. 134 Medscape Market Research (NY), p. 124

Mindfield - Tech Innovation & Audience Insights (WV), p. 164 MindField Online Internet Panels (WV), p. 164

mo'web GmbH (Ger.), p. 190

Murray Hill National Dallas (TX), p. 154

myCLEARopinion Panel (MI), p. 104

My-Take (MA), p. 102 Netquest (PA) n 144

NextON Services (United Arab Emirates), p. 213

Olson Research Group, Inc. (PA), p. 144

OMI (Online Market Intelligence) (Russian Fed.), p. 207

Opinion Access, LLC. (NY), p. 125

OvationMR (NY), p. 125

P2Sample (GA), p. 82

Panel Direct (PA), p. 144

Precision Sample (CO), p. 67

Questia Group (Romania), p. 206 QuestionPro Audience (IL), p. 91

Rakuten Insight (Japan), p. 200

Rakuten Insight (New York Office) (NY), p. 126

Rare Patient Voice, LLC (MD), p. 97

Reckner Healthcare (PA), p. 144

ReRez (TX), p. 156

Research & Marketing Strategies, Inc. (NY), p. 128

Research Now SSI (TX), p. 156

RestaurantInsights.com (SC), p. 148

SoapBoxSample (CA), p. 55

Survata (CA), p. 64

SurveyHealthcare (NY), p. 127

Symmetric, A Decision Analyst Company (TX), p. 156

Taylor Research, Inc. (CA), p. 60

Toluna (CT), p. 70

TouchstoneResearch.com (CT), p. 69

WiseWorks Inc. (ON), p. 180

Panels-Proprietary

ALTIANT (Formerly Red Carpet Research RCR) (Sweden), p. 210

Branded Research, Inc. (CA), p. 59

C+R Research (IL), p. 86

CEC Research (NJ), p. 112

City Research Solutions (WI), p. 166

Critical Mix (CT), p. 70

DataDiggers (QC), p. 180

Datatelligence Online, a division of CRG Global (FL), p. 75

Digital Research Group (ME), p. 96

Focus Pointe Global - Philadelphia (PA), p. 141

GMO Research Inc. (Japan), p. 198 Hawk Incentives (TX), p. 153

Innovate (CA), p. 53

Ivy Exec (NY), p. 122 KL Communications, Inc. (NJ), p. 114

Lightspeed Corporate HQ (Warren) (NJ), p. 114

The Logit Group, Inc. (ON), p. 178

Lucid (LA), p. 96

Markelytics Solutions (NJ), p. 142

Markelytics Solutions (India), p. 195

Markelytics Solutions (Singapore), p. 208 Marketing Systems Group (PA), p. 142

The Martec Group - Chicago (IL), p. 90

The Martec Group - Detroit (MI), p. 103

mo'web GmbH (Ger.), p. 190

myCLEARopinion Panel (MI), p. 104

Netquest (PA), p. 144

NextON Services (United Arab Emirates), p. 213

OvationMR (NY), p. 125

P2Sample (GA), p. 82

Precision Sample (CO), p. 67

Questia Group (Romania), p. 206 QuestionPro Audience (IL), p. 91

Rakuten Insight (Japan), p. 200

Rakuten Insight (New York Office) (NY), p. 126

Reckner Healthcare (PA), p. 144

Symmetric, A Decision Analyst Company (TX), p. 156 Taylor Research, Inc. (CA), p. 60

Track Opinion (India), p. 196 WiseWorks Inc. (ON), p. 180

Panels-Telephone

AmeriSpeak® Panel/NORC at the University of Chicago (IL), p. 84

C+R Research (IL), p. 86

IndyFocus, Inc. (IN), p. 93

Markelytics Solutions (NJ), p. 142

Markelytics Solutions (India), p. 195 Markelytics Solutions (Singapore), p. 208

Murray Hill National Dallas (TX), p. 154

Olson Research Group, Inc. (PA), p. 144

Reckner Healthcare (PA), p. 144 Voxco Survey Software (QC), p. 181 Voxco Survey Software - Europe (France), p. 187

Voxco Survey Software - U.S. (NY), p. 127

Personal/CAPI Interviewing

Advitek Inc. (ON), p. 177 C&F Market Research (MI), p. 102 Communications For Research, Inc. (M0), p. 109 Confirmit (NY), p. 120 Confirmit - London (UK), p. 216 CRG Global, Inc. (FL), p. 75 Fine Brasil - The Latam Field Company (Brazil), p. 174 Kadence International (Philippines), p. 205 Language Connect (UK), p. 220 Market Research Services Ltd. (Jamaica), p. 198 Opinions, Ltd. - Headquarters (OH), p. 136 Scott C. Solis Market Research (SCSMR) (CA), p. 64 Taylor Research, Inc. (CA), p. 60 Voxco Survey Software (QC), p. 181 Voxco Survey Software - Europe (France), p. 187 Voxco Survey Software - U.S. (NY), p. 127 Watermelon Research (UK), p. 226

Point-of-Purchase Research

C+R Research (IL), p. 86

Confirmit (NY), p. 120 Confirmit - London (UK), p. 216 Custom Intercept Solutions (MN), p. 106 Focus Latino (TX), p. 150 Gold Research, Inc. (TX), p. 159 IMR Institute for Marketing Research GmbH (Ger.), p. 189 Informed Decisions Group, Inc. (OH), p. 135 Living Room (OH), p. 134 My-Take (MA), p. 102

Strategic Intelligence Research Services (SIRS) (KY), p. 134

Political Polling

A Lighthouse Focus Center (UT), p. 159 Addison Research (NY), p. 118 AIS Market Research, Inc. (CA), p. 51 ASAP Insights (CO), p. 66 Customer Research International (TX), p. 150 Eastcoast Research (NC), p. 131 Eastcoast Research (NC), p. 130 Focus Groups of Cleveland, Inc. (OH), p. 135 Headway Workforce Solutions (NC), p. 130 Just The Facts, Inc. (IL), p. 89 Lighthouse Research and Development (UT), p. 159 The Logit Group, Inc. (ON), p. 178 Lucid (LA), p. 96 Market Research Services Ltd. (Jamaica), p. 198 MAXimum Research, Inc. (NJ), p. 142

Multivariate Solutions (NY), p. 124 Opinion Access, LLC. (NY), p. 125

P2Sample (GA), p. 82 Precision Opinion (NV), p. 111

Precision Sample (CO), p. 67 QuestionPro Audience (IL), p. 91

Reconnaissance Market Research (ReconMR) (TX), p. 151 Reconnaissance Market Research (ReconMR) (TX), p. 151 Reconnaissance Market Research (ReconMR) (TX), p. 159

Reconnaissance Market Research (ReconMR) (TX), p. 158

Research Now SSI (TX), p. 156 Southern Solutions (TN), p. 149 The Bernett Group (MA), p. 101 Untold Research (VA), p. 75

Voxco Survey Software (QC), p. 181

Voxco Survey Software - Europe (France), p. 187 Voxco Survey Software - U.S. (NY), p. 127

Political Research Consultation

Asisa Research Group - Miami (FL), p. 76 Dialsmith - Perception Analyzer (OR), p. 138 Focus Latino (TX), p. 150 GCA Consulting (TX), p. 151 Just The Facts, Inc. (IL), p. 89 Multivariate Solutions (NY), p. 124

Predictive Markets

BestMark (MN), p. 105

Pre-Recruit Interviewing

AnswerQuest, an Insights Center Facility (MA), p. 98 AOC Marketing Research (NC), p. 129 Ascendancy Research - Your Inner Circle Partner (MN), p. 105 Atkins Research Global, Inc. (CA), p. 51 C R Market Surveys, Inc. (IL), p. 85 C&F Market Research (MI), p. 102

Consumer Opinion Services, Inc. (WA), p. 162

CRG Global, Inc. (FL), p. 75

Fieldwork National Recruiting Center (NRC) (IL), p. 87

Focus Latino (TX), p. 150

FOCUSCOPE, Inc. (IL), p. 88

Headway Workforce Solutions (NC), p. 130

Herron Associates, Inc. (IN), p. 93

Herron Associates, Inc. (FL), p. 79

Insight Loft (NY), p. 122

Jackson Adept Research - Beverly Hills (CA), p. 53

Mindfield - Tech Innovation & Audience Insights (WV), p. 164 National Field & Focus, Inc. (MA), p. 100 Opinion Search (MI), p. 104

Opinions, Ltd. - Headquarters (OH), p. 136 Personal Marketing Research, Inc. (IA), p. 94

Precision Research, Inc. (IL), p. 91 Schlesinger Group New Jersey (HQ) (NJ), p. 115

Scott C. Solis Market Research (SCSMR) (CA), p. 64 Survey Launch (CT), p. 69

Pricing Research

B2B International (NY), p. 118 C+R Research (IL), p. 86

Chadwick Martin Bailey, Inc. (MA), p. 98

Circle Research (NY), p. 119

City Research Solutions (WI), p. 166

Cooper Roberts Research, Inc. (CA), p. 61

Customer Lifecycle, LLC (IL), p. 86

Decision Point (WI), p. 166

Eidex Group, LLC (GA), p. 81 elucidate (CA), p. 61

GMO Research Inc. (Japan), p. 198

Gold Research, Inc. (TX), p. 159

Horowitz Research (NY), p. 122

Insights in Marketing (IL), p. 89

Isobar Marketing Intelligence Practice (MA), p. 100

Isurus Market Research and Consulting (MA), p. 100

Kelton Global (CA), p. 54

The Key Group, Inc. (MD), p. 97

KIRBY research venue (CA), p. 54

Mangen Research Associates, Inc. (MN), p. 107

Marketlab, Inc. (TN), p. 150

MarketView Research (NJ), p. 114

MarketVision Research® (OH), p. 134

The Martec Group - Chicago (IL), p. 90

The Martec Group - Detroit (MI), p. 103 Multivariate Solutions (NY), p. 124

NAXION (PA), p. 142

Phase 5 (ON), p. 179

Provoke Insights (NY), p. 125

Radius Europe (UK), p. 223

Radius Global Market Research (FL), p. 80

Radius Global Market Research (NJ), p. 116

Radius Global Market Research (WA), p. 163

Radius Global Market Research (PA), p. 144

Radius Global Market Research (TX), p. 151

Radius Global Market Research (CA), p. 63 Radius Global Market Research (NY), p. 117

Radius Global Market Research (NY), p. 126

Radius Global Market Research (IL), p. 91

Radius MEA (United Arab Emirates), p. 213

Relevant Insights, LLC (TX), p. 154

RG+A (PA), p. 146

RTi Research (CT), p. 70

Sawtooth Software, Inc. (UT), p. 160

Secret Shopper (MN), p. 108

SKIM (NJ), p. 115

Primary Research

Blueocean Market Intelligence (WA), p. 162 IntelliSurvey, Inc. (CA), p.57 International Fieldworld Inc. (FL), p. 76

Just The Facts, Inc. (IL), p. 89

Markelytics Solutions (Singapore), p. 208 Markelytics Solutions (India), p. 195 Markelytics Solutions (NJ), p. 142

Market Cube (SC), p. 148

MobileMeasure (China), p. 183

Olson Research Group, Inc. (PA), p. 144

Open Mind Strategy, LLC (NY), p. 125

Phase 5 (ON), p. 179

Provoke Insights (NY), p. 125

Quester (IA), p. 94

Reconnaissance Market Research (ReconMR) (TX), p. 151

RIVA Market Research & Training Institute (MD), p. 74 Toluna (CT), p. 70

Untold Research (VA), p. 75

WiseWorks Inc. (ON), p. 180

Product Development Research

360 Market Reach, Inc. (NY), p. 118 AnswerQuest, an Insights Center Facility (MA), p. 98 Answers & Insights Market Research (IN), p. 93 Applied Marketing Science, Inc. (MA), p. 98

B2B International (NY), p. 118

Bauman Research & Consulting, LLC (NJ), p. 112

Burke Institute (OH), p. 132

C.L. Gailey Research (CA), p. 59

C+R Research (IL), p. 86 Catalyst Ranch (IL), p. 86

CEC Research (NJ), p. 112

ChildResearch.com (CT), p. 69

Circle Research (NY), p. 119

City Research Solutions (WI), p. 166

Clarity Pharma Research (SC), p. 148

Clear Seas Research (MI), p. 102

CMS Research (OH), p. 137 Cooper Roberts Research, Inc. (CA), p. 61

Customer Lifecycle, LLC (IL), p. 86

Decision Analyst, Inc. (TX), p. 152 The Dieringer Research Group, Inc. (WI), p. 166

elucidate (CA), p. 61

Engel Research Partners (CA), p. 61

First Insights (NY), p. 120

Food Perspectives, Inc. (MN), p. 106

FUEL (NY), p. 121

Geo Strategy Partners (GA), p. 81 Hawk Incentives (TX), p. 153

InsightFarm Inc. (OR), p. 138

Insights in Marketing (IL), p. 89

Isurus Market Research and Consulting (MA), p. 100

Just The Facts, Inc. (IL), p. 89

Kelton Global (CA), p. 54

The Key Group, Inc. (MD), p. 97

KIRBY research venue (CA), p. 54

Lucid (LA), p. 96

Market Strategies International (MI), p. 103

MarketVibes, Inc. (IN), p. 94

MarketView Research (NJ), p. 114 MarketVision Research® (OH), p. 134

The Martec Group - Chicago (IL), p. 90

The Martec Group - Detroit (MI), p. 103

Morpace Inc. (MI), p. 103

My-Take (MA), p. 102

Network Research (FL), p. 80

Olson Research Group, Inc. (PA), p. 144 Open Mind Strategy, LLC (NY), p. 125

Phase 5 (ON), p. 179

Precision Research, Inc. (IL), p. 91 Provoke Insights (NY), p. 125

Radius Europe (UK), p. 223 Radius Global Market Research (PA), p. 144

Radius Global Market Research (FL), p. 80

Radius Global Market Research (NJ), p. 116

Radius Global Market Research (WA), p. 163

Radius Global Market Research (TX), p. 151 Radius Global Market Research (CA), p. 63

Radius Global Market Research (NY), p. 126 Radius Global Market Research (NY), p. 117

Radius Global Market Research (IL), p. 91 Radius MEA (United Arab Emirates), p. 213

2018-2019 Researcher SourceBook® // Quirk's Marketing Research Review

reed/group (PA), p. 145 Resolution Research® (CO), p. 67 RG+A (PA), p. 146 RIVA Market Research & Training Institute (MD), p. 74 RTi Research (CT), p. 70 Scoot Insights (CA), p. 64 Sivo Insights (MN), p. 108 The StarPoint Consulting Group (IL), p. 92 Survata (CA), p. 64 Target Research Group Inc. (NY), p. 127 The Martec Research Center - Green Bay (WI), p. 166 Toluna (CT), p. 70 TouchstoneResearch.com (CT), p. 69 TRC Market Research (PA), p. 146 Vault Consulting, LLC (VA), p. 75 Vital Findings (CA), p. 56

Product Placement

Accurate Data Marketing, Inc. (IL), p. 84 Amplify Research Partners, LLC (CA), p. 60 AOC Marketing Research (NC), p. 129

C+R Research (IL), p. 86

Voccii, LLC (NC), p. 129

WBA Research (MD), p. 75

CEC Research (NJ), p. 112 Complete Research Connection (OH), p. 136

CSS/datatelligence, a division of CRG Global (FL), p. 75

Dallas By Definition (TX), p. 152

Eastcoast Research (NC), p. 130

Engage in Depth (MD), p. 72

Focus Groups of Cleveland, Inc. (OH), p. 135

Focus World International, Inc. (NJ), p. 113

Gold Research, Inc. (TX), p. 159

Group Dynamics in Focus, Inc. (PA), p. 141

IndyFocus, Inc. (IN), p. 93

Insights Center, LLC (CO), p. 66

Jackson Adept Research Encino/Los Angeles (CA), p. 54

National Field & Focus, Inc. (MA), p. 100

Precision Research, Inc. (IL), p. 91

Reckner Facilities: Milwaukee (WI), p. 167

Reckner Facilities: Philadelphia MSA (PA), p. 144 Reckner Facilities: Westchester (NY), p. 126

ReRez (TX), p. 156

Schlesinger Group New Jersey (HQ) (NJ), p. 115

Southern Solutions (TN), p. 149

US Research Recruiting & Facilities, LLC (WI), p. 167

Product Positioning Studies

Answers & Insights Market Research (IN), p. 93 BuzzBack Market Research (NY), p. 119

C+R Research (IL), p. 86

Clear Seas Research (MI), p. 102

Gold Research, Inc. (TX), p. 159

Insights in Marketing (IL), p. 89

Isobar Marketing Intelligence Practice (MA), p. 100

Just The Facts, Inc. (IL), p. 89

LRW (Lieberman Research Worldwide) (CA), p. 54

My-Take (MA), p. 102 NAXION (PA), p. 142

Olson Research Group, Inc. (PA), p. 144

P2Sample (GA), p. 82

Quantum Insights (CT), p. 69

Quester (IA), p. 94

Radius Europe (UK), p. 223

Radius Global Market Research (FL), p. 80 Radius Global Market Research (NJ), p. 116

Radius Global Market Research (WA), p. 163

Radius Global Market Research (PA), p. 144

Radius Global Market Research (IL), p. 91 Radius Global Market Research (TX), p. 151

Radius Global Market Research (CA), p. 63

Radius Global Market Research (NY), p. 117

Radius Global Market Research (NY), p. 126

Radius MEA (United Arab Emirates), p. 213

Rockbridge Associates, Inc. (VA), p. 74

RTi Research (CT), p. 70 Sivo Insights (MN), p. 108

Target Research Group Inc. (NY), p. 127

Product Purchasing Studies

Gold Research, Inc. (TX), p. 159 Informed Decisions Group, Inc. (OH), p. 135 Quester (IA), p. 94

Product Testing Research

Access Insights (TN), p. 149

AcuPOLL Precision Research, Inc. (OH), p. 132

Adelman Research Group-A SurveyService Co. (NY), p. 117 Amplify Research Partners, LLC (CA), p. 60

AnswerQuest, an Insights Center Facility (MA), p. 98

AOC Marketing Research (NC), p. 129

BDI Research, A Schlesinger Company (Spain), p. 209

Beehive Research Limited (UK), p. 214 C R Market Surveys, Inc. (IL), p. 85

C+R Research (IL), p. 86

Campos (PA), p. 147

Catalyst Ranch (IL), p. 86

CEC Research (NJ), p. 112

City Research Solutions (WI), p. 166

Contract Testing Inc. (ON), p. 177

CSS/datatelligence, a division of CRG Global (FL), p. 75

Decision Analyst, Inc. (TX), p. 152

The Dieringer Research Group, Inc. (WI), p. 166

Directions Research, Inc. (OH), p. 132

Elevated Insights (CO), p. 65

Estudio Silvia Roca Barcelona (Spain), p. 209

Estudio Silvia Roca Brasil (Brazil), p. 174

Estudio Silvia Roca Madrid (Spain), p. 209

Estudio Silvia Roca Mexico (Mexico), p. 202

FieldGoals.US (PA), p. 139

Focus Suites of New York (NY), p. 121

Focus Suites of Philadelphia (PA), p. 141

Food Perspectives, Inc. (MN), p. 106

Galloway Research Service (TX), p. 158

Gold Research, Inc. (TX), p. 159

Honest Data (CA), p. 62

Insights Center, LLC (CO), p. 66 Insights in Marketing (IL), p. 89

Just The Facts, Inc. (IL), p. 89

Las Vegas Field and Focus, LLC (NV), p. 111

Leede Research (MN), p. 106 Lisa Chiapetta & Associates (CA), p. 63

LRW (Lieberman Research Worldwide) (CA), p. 54

Lucid (LA), p. 96 Market Probe International, Inc. (NY), p. 124

Market Strategies International (MI), p. 103

Marketing Workshop (GA), p. 82

MarketView Research (NJ), p. 114

National Field & Focus, Inc. (MA), p. 100

Nielsen Consumer Neuroscience (MA), p. 101

Nordic Viewpoint (Sweden), p. 211

Phase 5 (ON), p. 179

Precision Research, Inc. (IL), p. 91

Quester (IA), p. 94

Radius Europe (UK), p. 223

Radius Global Market Research (FL), p. 80

Radius Global Market Research (NJ), p. 116

Radius Global Market Research (WA), p. 163

Radius Global Market Research (PA), p. 144 Radius Global Market Research (IL), p. 91

Radius Global Market Research (TX), p. 151

Radius Global Market Research (CA), p. 63

Radius Global Market Research (NY), p. 117

Radius Global Market Research (NY), p. 126

Radius MEA (United Arab Emirates), p. 213

Reckner Facilities: Milwaukee (WI), p. 167 Reckner Facilities: Westchester (NY), p. 126

RTi Research (CT), p. 70

Strategic Research Initiatives LLC (AZ), p. 49

Target Research Group Inc. (NY), p. 127

US Research Recruiting & Facilities, LLC (WI), p. 167

Various Views Research (OH), p. 135

Product/Sample Pick-Up

AOC Marketing Research (NC), p. 129 Blue Sky Research Group, LLC (FL), p. 78

CEC Research (NJ), p. 112 CSS/datatelligence, a division of CRG Global (FL), p. 75 First In Focus Research (NC), p. 130

The GlobalVision Insight Services (FL), p. 77 Just The Facts, Inc. (IL), p. 89 Schlesinger Group New Jersey (HQ) (NJ), p. 115

Program Effectiveness Studies

Open Mind Strategy, LLC (NY), p. 125 Untold Research (VA), p. 75

Promotion Dev./Evaluation Studies

ChildResearch.com (CT), p. 69 Insights in Marketing (IL), p. 89 Just The Facts, Inc. (IL), p. 89

Quester (IA), p. 94 TouchstoneResearch.com (CT), p. 69

Psychographic Research

Pinnacle Research Group, LLC (MO), p. 110

Quester (IA), p. 94

xsperient | Segmedica (NY), p. 117

Psychological/Emotion Research

Bauman Research & Consulting, LLC (NJ), p. 112

Beall Research, Inc. (IL), p. 85

Brandtrust, Inc. (IL), p. 85

Emotive Analytics (MO), p. 109 Focus World International, Inc. (NJ), p. 113

HCD Research, Inc. (NJ), p. 113

Heart + Mind Strategies (VA), p. 72

Insights in Marketing (IL), p. 89 Isobar Marketing Intelligence Practice (MA), p. 100

LRW (Lieberman Research Worldwide) (CA), p. 54

Merkadoteknia Research & Consulting (TX), p. 157

Olson Zaltman (PA), p. 147 Pinnacle Research Group, LLC (MO), p. 110

Quester (IA), p. 94 RRD Marketing Solutions (OH), p. 136 xsperient | Segmedica (NY), p. 117

Public Opinion Studies

A Lighthouse Focus Center (UT), p. 159

Access Insights (TN), p. 149

AIS Market Research, Inc. (CA), p. 51

AmeriSpeak® Panel/NORC at the University of Chicago (IL), p. 84

Directions In Research, Inc. (CA), p. 59

Eastcoast Research (NC), p. 130

FieldGoals.US (PA), p. 139

Global Data Collection Company (GDCC) (Netherlands), p. 203

Group Dynamics in Focus, Inc. (PA), p. 141

Heart + Mind Strategies (VA), p. 72

Honest Data (CA), p. 62 IQS Research (KY), p. 95

Just The Facts, Inc. (IL), p. 89

Lighthouse Research and Development (UT), p. 159

Lucid (LA), p. 96 Maction Consulting Private Limited (India), p. 194

Market Cube (SC), p. 148

MAXimum Research, Inc. (NJ), p. 142 Multivariate Solutions (NY), p. 124

reed/group (PA), p. 145

SurveyHealthcare (NY), p. 127 Untold Research (VA), p. 75

Voxco Survey Software (QC), p. 181

Voxco Survey Software - Europe (France), p. 187

Voxco Survey Software - U.S. (NY), p. 127 WBA Research (MD), p. 75 WiseWorks Inc. (ON), p. 180

Qualitative Research

A Lighthouse Focus Center (UT), p. 159 Addison Research (NY), p. 118 AIS Market Research, Inc. (CA), p. 51 Ameritest - Chicago (Br) (IL), p. 85 Ameritest/CY Research (NM), p. 117

Answers & Insights Market Research (IN), p. 93 AOC Marketing Research (NC), p. 129 Aqua Insights Japan (Japan), p. 198 Ascendancy Research - Your Inner Circle Partner (MN), p. 105 Ascribe (OH), p. 132 Asisa Research Group - Miami (FL), p. 76 Asplor Research Private Limited (India), p. 194 Atkins Research Global, Inc. (CA), p. 51 Axanteus Research (Singapore), p. 207 AYTM - Ask Your Target Market (CA), p. 60 B2B International (NY), p. 118 Babbletype, LLC (PA), p. 140 Baltimore Research (MD), p. 96 Bauman Research & Consulting, LLC (NJ), p. 112 Bazis Group (Russian Fed.), p. 206 Beall Research, Inc. (IL), p. 85 Bellomy Research, Inc. (NC), p. 130 Beta Research Corporation (NY), p. 119 Blueberry Marketing and Sensory Research (PA), p. 140 Brandtrust, Inc. (IL), p. 85 Burke Institute (OH), p. 132 C&F Market Research (MI), p. 102 C+R Research (IL), p. 86 Campbell-Communications, Inc. (NY), p. 119 Campos (PA), p. 147 Catalyst Ranch (IL), p. 86 CEC Research (NJ), p. 112 Clarion Research Inc. (NY), p. 119 Clear Seas Research (MI), p. 102 Communications For Research, Inc. (MO), p. 109 Consumer Logic, Inc. (OK), p. 138 Consumer Opinion Services, Inc. (WA), p. 162 Convergys Analytics (OH), p. 132 CRC Research House (ON), p. 177 CRC Research Inc (BC), p. 175 CRC Research Inc (ON), p. 178 CRC Research Inc (QC), p. 180 CRC Research Inc (ON), p. 178 Curion, LLC (CA), p. 61 Custom Intercept Solutions (MN), p. 106 Customer Lifecycle, LLC (IL), p. 86 Decision Analyst, Inc. (TX), p. 152 The Dieringer Research Group, Inc. (WI), p. 166 DLG Research & Marketing Solutions (TX), p. 158 The Dominion Group, Inc. (VA), p. 72 Doyle Research Associates, Inc. (IL), p. 86 Dynamic Fieldwork Ltd (UK), p. 216 Elevated Insights (CO), p. 65 Elliott Benson Research (CA), p. 58 Engel Research Partners (CA), p. 61 Estudio Silvia Roca Barcelona (Spain), p. 209 Estudio Silvia Roca Brasil (Brazil), p. 174 Estudio Silvia Roca Madrid (Spain), p. 209 Estudio Silvia Roca Mexico (Mexico), p. 202 EurekaFacts, LLC (MD), p. 72 FieldGoals.US (PA), p. 139 Field Scope International (UK), p. 217 Fine Brasil - The Latam Field Company (Brazil), p. 174 First Insights (NY), p. 120 First Insights (IL), p. 87 Flagship Research (CA), p. 59 Focus Crossroads (NJ), p. 113 Focus Groups of Cleveland, Inc. (OH), p. 135 Focus Latino (TX), p. 150 Focus Pointe Global - Bala Cynwyd (PA), p. 141 Focus Pointe Global - Boston (MA), p. 99 Focus Pointe Global - New Jersey (NJ), p. 113 Focus Pointe Global - Philadelphia (PA), p. 141 Focus Pointe Global - Phoenix (AZ), p. 49 Focus Pointe Global - San Francisco (CA), p. 62 Focus Suites of New York (NY), p. 121 Focus Suites of Philadelphia (PA), p. 141 Focus World International, Inc. (NJ), p. 113 FOCUSCOPE, Inc. (IL), p. 88 FocusVision (CT), p. 70 Food Perspectives, Inc. (MN), p. 106 Fountainhead Brand Strategy (WI), p. 166 Frieden Qualitative Services (CA), p. 52 Gaither International, Inc. (Puerto Rico), p. 206 Galloway Research Service (TX), p. 158 Geo Strategy Partners (GA), p. 81 GlobaLexicon Translations (UK), p. 218 Gold Research, Inc. (TX), p. 159 Great Questions, LLC (MO), p. 109 GreatBlue Research, Inc. (CT), p. 69

Hagen/Sinclair Research Recruiting Inc., Chico (CA), p. 50 Hawk Incentives (TX), p. 153 Headway Workforce Solutions (NC), p. 130 Herron Associates, Inc. (IN), p. 93 Herron Associates, Inc. (FL), p. 79 Herzog + Glaser GmbH (Ger.), p. 188 Herzog + Glaser Teststudio Frankfurt GmbH (Ger.), p. 188 Herzog + Glaser Teststudio Leipzig GmbH (Ger.), p. 188 Herzog + Glaser Teststudio Munich GmbH (Ger.), p. 188 Honest Data (CA), p. 62 House of Marketing Research (CA), p. 53 Ignite Qualitative Research Consultancy (China), p. 182 IMR Institute for Marketing Research GmbH (Ger.), p. 189 IndyFocus, Inc. (IN), p. 93 Information Specialists Group, Inc. (ISG) (MN), p. 106 INGATHER Research & Sensory (CO), p. 66 Inmedial Research Berlin/Germany (Ger.), p. 189 Insight Loft (NY), p. 122 InsightFarm Inc. (OR), p. 138 Insights Center, LLC (CO), p. 66 Insights in Marketing (IL), p. 89 Ironwood Insights Group, LLC (AZ), p. 49 Irwin Broh Research (IL), p. 89 Isobar Marketing Intelligence Practice (MA), p. 100 Isurus Market Research and Consulting (MA), p. 100 i-view LONDON (UK), p. 219 Ivy Exec (NY), p. 122 Jackson Adept Research - Beverly Hills (CA), p. 53 Jolly Road Productions (CA), p. 54 Just The Facts, Inc. (IL), p. 89 Kadence International (MA), p. 100 Kadence International (China), p. 182 Kadence International (Viet Nam), p. 227 Kadence International (UK), p. 219 Kadence International (Hong Kong), p. 193 Kadence International (India), p. 194 Kadence International (Indonesia), p. 196 Kadence International (Singapore), p. 208 Kadence International (Viet Nam), p. 227 Kadence International (MA), p. 100 Kadence International (India), p. 194 Kelton Global (CA), p. 54 KIRBY research venue (CA), p. 54 KNow Research (CA), p. 63 Kudos Research (UK), p. 220 L&E Research (FL), p. 79 L&E Research (NC), p. 129 L&E Research (MO), p. 109 L&E Research (OH), p. 134 L&E Research (NC), p. 130 L&E Research (MN), p. 106 L&E Research (OH), p. 136 Leede Research (MN), p. 106 LextantLabs (OH), p. 137 Lighthouse Research and Development (UT), p. 159 Lightspeed Health (NY), p. 123 Lisa Chiapetta & Associates (CA), p. 63 Living Room (OH), p. 134 LRW (Lieberman Research Worldwide) (CA), p. 54 Lucas Market Research, LLC (MO), p. 110 M/A/R/C® Research (TX), p. 153 M3 Global Research (PA), p. 142 MA PRAKTIKA Consumer Research (Russian Fed.), p. 206 Maction Consulting Private Limited (India), p. 194 Market Probe International, Inc. (NY), p. 124 Market Research Answers, Inc. (TX), p. 153 Market Research Services Ltd. (Jamaica), p. 198 Market Strategies International (MI), p. 103 The Martec Group - Chicago (IL), p. 90 The Martec Group - Detroit (MI), p. 103 Mediabarn Research Services (VA), p. 73 Medscape Market Research (NY), p. 124 Michigan Market Research (MI), p. 103 Midwest Inquiry, LLC (MN), p. 107 MMR Research Associates, Inc. (GA), p. 82 MobileMeasure (China), p. 183 Morpace Inc. (MI), p. 103 m-s / Punkt Teststudios (Ger.), p. 190 m-s / Punkt Teststudios (Ger.), p. 190 m-s Teststudios Hamburg (Ger.), p. 190 m-s Teststudios Köln (Ger.), p. 191 m-s Teststudios Nürnberg (Ger.), p. 191

myCLEARopinion Panel (MI), p. 104 National Field & Focus, Inc. (MA), p. 100 Netquest (PA), p. 144 Alan Newman Research (VA), p. 160 Next Level Research (GA), p. 82 Nichols Research - San Francisco (CA), p. 63 Nordic Viewpoint (Sweden), p. 211 Olson Research Group, Inc. (PA), p. 144 Olson Zaltman (PA), p. 147 OMI (Online Market Intelligence) (Russian Fed.), p. 207 Open Mind Strategy, LLC (NY), p. 125 Opinion Search (MI), p. 104 ORI (VA), p. 74 Outsmart Marketing (MN), p. 107 Performance Research (RI), p. 147 Perspective Research Services (UK), p. 222 Phase 5 (ON), p. 179 Phoenix Marketing International (NY), p. 128 Precision Research, Inc. (IL), p. 91 Provoke Insights (NY), p. 125 Punctum (Argentina), p. 170 Quester (IA), p. 94 Rabin Research Co. (IL), p. 91 Random Dynamic Resources (Nigeria), p. 204 Rare Patient Voice, LLC (MD), p. 97 RazorFocus (CT), p. 70 Reckner Healthcare (PA), p. 144 ReRez (TX), p. 156 Research America Market Research Solutions (PA), p. 145 Resolution Research® (CO), p. 67 RG+A (PA), p. 146 RIVA Market Research & Training Institute (MD), p. 74 Rockbridge Associates, Inc. (VA), p. 74 RRD Marketing Solutions (OH), p. 136 Russell Research, Inc. (NJ), p. 115 Schmidt Market Research (PA), p. 147 Schmiedl Marktforschung GmbH - Berlin (Ger.), p. 191 Schmiedl Marktforschung GmbH - Frankfurt (Ger.), p. 192 Schmiedl Marktforschung GmbH - Munich (Ger.), p. 192 Scoot Insights (CA), p. 64 Shugoll Research (MD), p. 74 Sivo Insights (MN), p. 108 Smarty Pants® (TN), p. 149 SR Research Consultant (MN), p. 108 The StarPoint Consulting Group (IL), p. 92 Strategic Focus Research & Consultancy Ltd. (Hong Kong), p. 193 Strategic Intelligence Research Services (SIRS) (KY), p. 134 Strategic Research Associates Spokane (WA), p. 164 Study Hall Research, Inc. (FL), p. 79 SyncScript (PA), p. 146 Synergia (TX), p. 156 Talking Heads Studio (GA), p. 83 The Martec Research Center - Green Bay (WI), p. 166 3Q GLOBAL (FL), p. 80 Tipping Point Communications (NY), p. 128 Tipping Point Communications (NY), p. 117 TouchstoneResearch.com (CT), p. 69 U&I Collaboration (U&I) (NJ), p. 116 UC Translations (NY), p. 127 UniqueView (China), p. 183 Untold Research (VA), p. 75 Uwins Research Group (CA), p. 56 Vancouver Focus® (BC), p. 175 Visions Research (CA), p. 60 Voccii, LLC (NC), p. 129 watchLAB (IL), p. 92 Watermelon Research (UK), p. 226 xsperient | Segmedica (NY), p. 117 **Qualitative-Online**

City Research Solutions (WI), p. 166

ConneXion Research and Strategy (TX), p. 157

Access Insights (TN), p. 149 Amplify Research Partners, LLC (CA), p. 60 ANA Research (MN), p. 105 Angelfish Fieldwork (UK), p. 214 Ascendancy Research - Your Inner Circle Partner (MN), p. 105 Ascribe (OH), p. 132 ASKIA - Software for Surveys (New York) (NY), p. 118 Baltimore Research (MD), p. 96 BDI Research, A Schlesinger Company (Spain), p. 209 BuzzBack Market Research (NY), p. 119 C+R Research (IL), p. 86

m-s Teststudios Stuttgart (Ger.), p. 191

Murray Hill National Dallas (TX), p. 154

The MSR Group (NE), p. 111

Fieldwork Webwork & Anywhere (IL), p. 87 Focus Forward (PA), p. 140 Focus Groups of Cleveland, Inc. (OH), p. 135 Focus Pointe Global - Philadelphia (PA), p. 141 FOCUSCOPE, Inc. (IL), p. 88 FUEL (NY), p. 121 Galloway Research Service (TX), p. 158 GlobaLexicon Translations (UK), p. 218 Gold Research, Inc. (TX), p. 159 Hawk Incentives (TX), p. 153 HCD Research, Inc. (NJ), p. 113 Honest Data (CA), p. 62 Ignite Qualitative Research Consultancy (China), p. 182 InsightFarm Inc. (OR), p. 138 Insights in Marketing (IL), p. 89 itracks (SK), p. 181 Just The Facts, Inc. (IL), p. 89 KNow Research (CA), p. 63 Leede Research (MN), p. 106 M3 Global Research (PA), p. 142 Markelytics Solutions (NJ), p. 142 Markelytics Solutions (India), p. 195 Markelytics Solutions (Singapore), p. 208 Market Probe International, Inc. (NY), p. 124 Medscape Market Research (NY), p. 124 myCLEARopinion Panel (MI), p. 104 My-Take (MA), p. 102 Nordic Viewpoint (Sweden), p. 211 OMI (Online Market Intelligence) (Russian Fed.), p. 207 P2Sample (GA), p. 82 Phase 5 (ON), p. 179 Provoke Insights (NY), p. 125 Quester (IA), p. 94 Recollective (Ramius Corporation) (QC), p. 176 Relevant Insights, LLC (TX), p. 154 Research Now SSI (TX), p. 156 Scoot Insights (CA), p. 64 Sivo Insights (MN), p. 108 TouchstoneResearch.com (CT), p. 69 Track Opinion (India), p. 196 20120 Technology (TN), p. 150 Uwins Research Group (CA), p. 56 Vault Consulting, LLC (VA), p. 75 watchLAB (IL), p. 92

Dialsmith - Perception Analyzer (OR), p. 138

Quantitative Research

A Lighthouse Focus Center (UT), p. 159 Addison Research (NY), p. 118 AIS Market Research, Inc. (CA), p. 51 ALTIANT (Formerly Red Carpet Research RCR) (Sweden), p. Ameritest - Chicago (Br) (IL), p. 85 Ameritest/CY Research (NM), p. 117 ANA Research (MN), p. 105 Answers & Insights Market Research (IN), p. 93 Ascendancy Research - Your Inner Circle Partner (MN), p. 105 Ascribe (OH), p. 132 Asisa Research Group - Miami (FL), p. 76

Asplor Research Private Limited (India), p. 194 ATP Canada Software and Services Ltd. (ON), p. 177 Axanteus Research (Singapore), p. 207

AYTM - Ask Your Target Market (CA), p. 60

B2B International (NY), p. 118

Baltimore Research (MD), p. 96

Bauman Research & Consulting, LLC (NJ), p. 112

Beall Research, Inc. (IL), p. 85

Beta Research Corporation (NY), p. 119

Blueberry Marketing and Sensory Research (PA), p. 140

Branded Research, Inc. (CA), p. 59

C R Market Surveys, Inc. (IL), p. 85

C&F Market Research (MI), p. 102

C+R Research (IL), p. 86

Campos (PA), p. 147

CEC Research (NJ), p. 112

CMS Research (OH), p. 137

CodingExperts (TX), p. 152

Communications For Research, Inc. (MO), p. 109 ConneXion Research and Strategy (TX), p. 157

Consumer Logic, Inc. (OK), p. 138

Consumer Opinion Services, Inc. (WA), p. 162

Convergys Analytics (OH), p. 132

CRG Global, Inc. (FL), p. 75

Critical Mix (CT), p. 70

Curion, LLC (CA), p. 61

Custom Intercept Solutions (MN), p. 106

Customer Research International (TX), p. 150

DataDiggers (QC), p. 180 dataSpring (CA), p. 57

DLG Research & Marketing Solutions (TX), p. 158

Dynamic Fieldwork Ltd (UK), p. 216

Elemental Data Collection, Inc. (ON), p. 176

Elevated Insights (CO), p. 65

Estudio Silvia Roca Barcelona (Spain), p. 209

Estudio Silvia Roca Brasil (Brazil), p. 174

Estudio Silvia Roca Madrid (Spain), p. 209

Estudio Silvia Roca Mexico (Mexico), p. 202

EurekaFacts, LLC (MD), p. 72

Field Scope International (UK), p. 217

Flagship Research (CA), p. 59

Focus Groups of Cleveland, Inc. (OH), p. 135

Focus Latino (TX), p. 150

Focus Pointe Global - Philadelphia (PA), p. 141

Focus World International, Inc. (NJ), p. 113

Forte Research Group (NY), p. 121

Fountainhead Brand Strategy (WI), p. 166

FUEL (NY), p. 121

Full Circle Research, LLC (MD), p. 72

Gaither International, Inc. (Puerto Rico), p. 206

Galloway Research Service (TX), p. 158

Geo Strategy Partners (GA), p. 81

Global Data Collection Company (GDCC) (Netherlands), p. 203

GlobaLexicon Translations (UK), p. 218

GMO Research Inc. (Japan), p. 198

Gold Research, Inc. (TX), p. 159

Great Questions, LLC (MO), p. 109

GreatBlue Research, Inc. (CT), p. 69

Headway Workforce Solutions (NC), p. 130

Herzog + Glaser GmbH (Ger.), p. 188

Herzog + Glaser Teststudio Frankfurt GmbH (Ger.), p. 188

Herzog + Glaser Teststudio Leipzig GmbH (Ger.), p. 188

Herzog + Glaser Teststudio Munich GmbH (Ger.), p. 188

Honest Data (CA), p. 62

Information Specialists Group, Inc. (ISG) (MN), p. 106

Inmedial Research Berlin/Germany (Ger.), p. 189

Innovate (CA), p. 53

Insights in Marketing (IL), p. 89

IntelliSurvey, Inc. (CA), p.57

Ironwood Insights Group, LLC (AZ), p. 49

Irwin Broh Research (IL), p. 89

Isobar Marketing Intelligence Practice (MA), p. 100

Jackson Adept Research Encino/Los Angeles (CA), p. 54

Just The Facts, Inc. (IL), p. 89

Kadence International (MA), p. 100

Kadence International (China), p. 182

Kadence International (Viet Nam), p. 227

Kadence International (MA), p. 100

Kadence International (India), p. 194

Kadence International (UK), p. 219

Kadence International (India), p. 194

Kadence International (Indonesia), p. 196

Kadence International (Viet Nam), p. 227

Kadence International (Singapore), p. 208

Kadence International (Hong Kong), p. 193

Kelton Global (CA), p. 54

Kudos Research (UK), p. 220

Lighthouse Research and Development (UT), p. 159

Lightspeed Health (NY), p. 123

M/A/R/C® Research (TX), p. 153

M3 Global Research (PA), p. 142

MA PRAKTIKA Consumer Research (Russian Fed.), p. 206

Maction Consulting Private Limited (India), p. 194

Market Cube (SC), p. 148

Market Insight Inc. (Barbados), p. 173

Market Probe International, Inc. (NY), p. 124

Market Research Services Ltd. (Jamaica), p. 198

Market Strategies International (MI), p. 103

Marketlab, Inc. (TN), p. 150 MAXimum Research, Inc. (NJ), p. 142

Mediabarn Research Services (VA), p. 73

Medscape Market Research (NY), p. 124

Merkadoteknia Research & Consulting (TX), p. 157

Michigan Market Research (MI), p. 103 Midwest Inquiry, LLC (MN), p. 107

MMR Research Associates, Inc. (GA), p. 82

Morpace Inc. (MI), p. 103

m-s / Punkt Teststudios (Ger.), p. 190

m-s / Punkt Teststudios (Ger.), p. 190

m-s Teststudios Hamburg (Ger.), p. 190

m-s Teststudios Köln (Ger.), p. 191

m-s Teststudios Nürnberg (Ger.), p. 191

m-s Teststudios Stuttgart (Ger.), p. 191

The MSR Group (NE), p. 111

Multivariate Solutions (NY), p. 124

Murray Hill National Dallas (TX), p. 154

myCLEARopinion Panel (MI), p. 104 National Field & Focus, Inc. (MA), p. 100

Netquest (PA), p. 144

Alan Newman Research (VA), p. 160

Next Level Research (GA), p. 82

NextON Services (United Arab Emirates), p. 213

Nichols Research - San Francisco (CA), p. 63

Nordic Viewpoint (Sweden), p. 211

Olson Research Group, Inc. (PA), p. 144

Open Mind Strategy, LLC (NY), p. 125

ORI (VA), p. 74

P2Sample (GA), p. 82

Perspective Research Services (UK), p. 222

Phase 5 (ON), p. 179

Phoenix Marketing International (NY), p. 128

Precision Research, Inc. (IL), p. 91

Punctum (Argentina), p. 170

Quantum Insights (CT), p. 69

Quester (IA), p. 94

Questia Group (Romania), p. 206

QuestionPro Audience (IL), p. 91 Quick Tab Associates, Inc. (PA), p. 144

Rabin Research Co. (IL), p. 91

Rakuten Insight (Japan), p. 200 Rakuten Insight (New York Office) (NY), p. 126

Random Dynamic Resources (Nigeria), p. 204

Rare Patient Voice, LLC (MD), p. 97

Reckner Healthcare (PA), p. 144

Reconnaissance Market Research (ReconMR) (TX), p. 151

Reconnaissance Market Research (ReconMR) (TX), p. 158 Reconnaissance Market Research (ReconMR) (TX), p. 151

Reconnaissance Market Research (ReconMR) (TX), p. 159

ReRez (TX), p. 156

Research America Market Research Solutions (PA), p. 145 Research Now SSI (TX), p. 156

Resolution Research® (CO), p. 67

RG+A (PA), p. 146

Rockbridge Associates, Inc. (VA), p. 74 Rosetta Studio International (ON), p. 179

RRU Research - Fusion Focus (NY), p. 126

Sawtooth Software, Inc. (UT), p. 160

Schlesinger Quantitative (NJ), p. 115 Schmidt Market Research (PA), p. 147

Schmiedl Marktforschung GmbH - Berlin (Ger.), p. 191

Schmiedl Marktforschung GmbH - Frankfurt (Ger.), p. 192

Schmiedl Marktforschung GmbH - Munich (Ger.), p. 192

Shugoll Research (MD), p. 74

Smarty Pants® (TN), p. 149

Snap Surveys, Ltd. (NH), p. 112

SR Research Consultant (MN), p. 108

The StarPoint Consulting Group (IL), p. 92

Strategic Focus Research & Consultancy Ltd. (Hong Kong), p. 193

Strategic Intelligence Research Services (SIRS) (KY), p. 134

Strategic Research Associates Spokane (WA), p. 164

Study Hall Research, Inc. (FL), p. 79 Survata (CA), p. 64

Survey Launch (CT), p. 69

SurveyWriter (IL), p. 92

Synergia (TX), p. 156 Telepoll Market Research (ON), p. 180

The Bernett Group (MA), p. 101

3Q GLOBAL (FL), p. 80

Toluna (CT), p. 70 Track Opinion (India), p. 196

TyHann Market Research (TX), p. 156

U&I Collaboration (U&I) (NJ), p. 116 UC Translations (NY), p. 127

Ulrich Research Services, Inc. (FL), p. 76

UniqueView (China), p. 183 Untold Research (VA), p. 75

Voccii, LLC (NC), p. 129

WiseWorks Inc. (ON), p. 180 xsperient | Segmedica (NY), p. 117

Questionnaire Analysis

Ascribe (OH), p. 132

Communications For Research, Inc. (MO), p. 109

Honest Data (CA), p. 62

M3 Global Research (PA), p. 142

Market Cube (SC), p. 148

Open Mind Strategy, LLC (NY), p. 125 Snap Surveys, Ltd. (NH), p. 112

Untold Research (VA), p. 75

Readership Studies

Beta Research Corporation (NY), p. 119 Directions In Research, Inc. (CA), p. 59 Erdos & Morgan, Inc. (NY), p. 120

Irwin Broh Research (IL), p. 89

Readex Research (MN), p. 107

Recruiting-Qualitative

Access Insights (TN), p. 149

Accurate Data Marketing, Inc. (IL), p. 84

Addison Research (NY), p. 118

Adelman Research Group-A SurveyService Co. (NY), p. 117

Adler Weiner Research Chicago, Inc. (IL), p. 84

Adler Weiner Research Lincolnwood, Inc. (IL), p. 84

Adler Weiner Research Los Angeles, Inc. (CA), p. 51

Adler Weiner Research Orange County, Inc. (CA), p. 56

Advanced Focus - The Facility, NYC (NY), p. 118

AIS Market Research, Inc. (CA), p. 51

Amplify Research Partners, LLC (CA), p. 60

Analysand Market Research (LA), p. 96 Angelfish Fieldwork (UK), p. 214

AnswerQuest, an Insights Center Facility (MA), p. 98

AOC Marketing Research (NC), p. 129

Area Wide Market Research, Inc. (MD), p. 71

Ascendancy Research - Your Inner Circle Partner (MN), p. 105

Ask Miami (FL), p. 76

Atkins Research Global, Inc. (CA), p. 51

Axanteus Research (Singapore), p. 207

Axiom Research (TN), p. 149

Baltimore Research (MD), p. 96

BDI Research, A Schlesinger Company (Spain), p. 209

C R Market Surveys, Inc. (IL), p. 85

Campos (PA), p. 147

Civicom Marketing Research Services (CT), p. 69

Communications For Research, Inc. (MO), p. 109

Complete Research Connection (OH), p. 136

Connected Research & Consulting, LLC (FL), p. 79

Connecticut Connection - Hartford Research (CT), p. 68

Connecticut InFocus (CT), p. 68

ConsuMed Research (France), p. 186

Consumer Logic, Inc. (OK), p. 138

Consumer Opinion Services, Inc. (WA), p. 162

CRC Research House (ON), p. 177

CRC Research Inc (ON), p. 178

CRC Research Inc (QC), p. 180 CRC Research Inc (BC), p. 175

CRC Research Inc (ON), p. 178

DataDiggers (QC), p. 180

dataSpring (CA), p. 57

Drive Research (NY), p. 128 Eastcoast Research (NC), p. 131

Eastcoast Research (NC), p. 130

Elevated Insights (CO), p. 65

Elliott Benson Research (CA), p. 58 Estudio Silvia Roca Barcelona (Spain), p. 209

Estudio Silvia Roca Brasil (Brazil), p. 174

Estudio Silvia Roca Madrid (Spain), p. 209

Estudio Silvia Roca Mexico (Mexico), p. 202

EurekaFacts, LLC (MD), p. 72

FieldGoals.US (PA), p. 139

Field Scope International (UK), p. 217

Fieldwork National Recruiting Center (NRC) (IL), p. 87

First In Focus Research (NC), p. 130

Flagship Research (CA), p. 59

Focus Crossroads (NJ), p. 113 Focus Forward (PA), p. 140

Focus Groups of Cleveland, Inc. (OH), p. 135

Focus Latino (TX), p. 150

Focus On Boston - Suburban (MA), p. 99

Focus On Boston - Waterfront (MA), p. 99

Focus Pointe Global - Bala Cynwyd (PA), p. 141

Focus Pointe Global - Boston (MA), p. 99

Focus Pointe Global - New Jersey (NJ), p. 113

Focus Pointe Global - Philadelphia (PA), p. 141

Focus Pointe Global - Phoenix (AZ), p. 49 Focus Pointe Global - San Francisco (CA), p. 62

The Focus Room (NY), p. 121

Focus Suites of New York (NY), p. 121

Focus Suites of Philadelphia (PA), p. 141

Focus World International, Inc. (NJ), p. 113

FOCUSCOPE, Inc. (IL), p. 88

FUEL (NY), p. 121

Galloway Research Service (TX), p. 158

The GlobalVision Insight Services (FL), p. 77

GMO Research Inc. (Japan), p. 198

Hagen/Sinclair Research Recruiting Inc., Chico (CA), p. 50

Headway Workforce Solutions (NC), p. 130 Herzog + Glaser GmbH (Ger.), p. 188

Herzog + Glaser Teststudio Frankfurt GmbH (Ger.), p. 188

Herzog + Glaser Teststudio Leipzig GmbH (Ger.), p. 188

Herzog + Glaser Teststudio Munich GmbH (Ger.), p. 188

House of Marketing Research (CA), p. 53

Information Specialists Group, Inc. (ISG) (MN), p. 106 INGATHER Research & Sensory (CO), p. 66

Inmedial Research Berlin/Germany (Ger.), p. 189

Insight Loft (NY), p. 122

Insights Center, LLC (CO), p. 66

Ivy Exec (NY), p. 122

Jackson Adept Research - Beverly Hills (CA), p. 53

Jackson Adept Research Encino/Los Angeles (CA), p. 54

Jackson Associates Research, an Insights Ctr. Facility (GA), p. 81 Jackson Associates Research, an Insights Ctr. Facility (GA), p. 81

Kadence International (MA), p. 100

Kadence International (Viet Nam), p. 227

Kadence International (China), p. 182

Kadence International (India), p. 194

Kadence International (UK), p. 219 Kadence International (India), p. 194

Kadence International (Indonesia), p. 196

Kadence International (Singapore), p. 208

Kadence International (MA), p. 100

Kadence International (Viet Nam), p. 227

Kadence International (Hong Kong), p. 193 Leede Research (MN), p. 106

LextantLabs (OH), p. 137

Lightspeed Health (NY), p. 123

Lisa Chiapetta & Associates (CA), p. 63

Lucas Market Research, LLC (MO), p. 110 LW Research Group (CA), p. 54

Market Cube (SC), p. 148

The Matrix Group, Inc. (KY), p. 95

Matrix Research, Inc. (IL), p. 90

Matrix Research, Inc. (NY), p. 124 Mazur/Zachow, Inc. (WI), p. 166

Mediabarn Research Services (VA), p. 73

The Medical Panel™ (CO), p. 66

Medscape Market Research (NY), p. 124

MFORCE Research (IL), p. 90

m-s / Punkt Teststudios (Ger.), p. 190

m-s / Punkt Teststudios (Ger.), p. 190

m-s Teststudios Hamburg (Ger.), p. 190

m-s Teststudios Köln (Ger.), p. 191

m-s Teststudios Nürnberg (Ger.), p. 191 m-s Teststudios Stuttgart (Ger.), p. 191

The MSR Group (NE), p. 111

Murray Hill National Dallas (TX), p. 154

National Field & Focus, Inc. (MA), p. 100

National Survey Research Center (OH), p. 135 Netquest (PA), p. 144

Alan Newman Research (VA), p. 160

Nichols Research - San Francisco (CA), p. 63 Nordic Viewpoint (Sweden), p. 211

Olson Research Group, Inc. (PA), p. 144

Opinion Search (MI), p. 104 Opinions Unlimited - Houston (TX), p. 158

Opinions, Ltd. - Headquarters (OH), p. 136

OvationMR (NY), p. 125 Passerelles (France), p. 187

Perspective Research Services (UK), p. 222

Precision Research, Inc. (IL), p. 91 Precision Sample (CO), p. 67

Quick Test/Heakin (FL), p. 80 Reckner Facilities: Milwaukee (WI), p. 167

Reckner Facilities: Philadelphia MSA (PA), p. 144

Reckner Facilities: Westchester (NY), p. 126

Reckner Healthcare (PA), p. 144

Research America Market Research Solutions (PA), p. 145

The Research House (UK), p. 224

The Research House, Wimbledon (UK), p. 224

Resolution Research® (CO), p. 67

Richmond Focus Group Center (VA), p. 161

RRU Research - Fusion Focus (NY), p. 126

Schlesinger Group New Jersey (HQ) (NJ), p. 115 Strategic Intelligence Research Services (SIRS) (KY), p. 134

Strategic Research Associates Spokane (WA), p. 164

Study Hall Research, Inc. (FL), p. 79 SurveyHealthcare (NY), p. 127

Talking Heads Studio (GA), p. 83

Taylor Research, Inc. (CA), p. 60

Tipping Point Communications (NY), p. 117

Tipping Point Communications (NY), p. 128

Trusted Talent, LLC (CA), p. 58 20120 Technology (TN), p. 150

20120 Research - Charlotte (NC), p. 129

20120 Research - Miami (FL), p. 77

20120 Research - Nashville (TN), p. 150

UniqueView (China), p. 183 Vancouver Focus® (BC), p. 175

watchLAB (IL), p. 92

WiseWorks Inc. (ON), p. 180

Recruiting-Quantitative

Addison Research (NY), p. 118

AnswerQuest, an Insights Center Facility (MA), p. 98

AOC Marketing Research (NC), p. 129 Axanteus Research (Singapore), p. 207

Cint USA Inc. (NJ), p. 116

Communications For Research, Inc. (MO), p. 109 CRC Research House (ON), p. 177

CRC Research Inc (QC), p. 180 CRC Research Inc (BC), p. 175

CRC Research Inc (ON), p. 178

dataSpring (CA), p. 57 Drive Research (NY), p. 128

Eastcoast Research (NC), p. 131

Eastcoast Research (NC), p. 130 Elevated Insights (CO), p. 65 EurekaFacts, LLC (MD), p. 72

Field Scope International (UK), p. 217

Fieldwork National Recruiting Center (NRC) (IL), p. 87

First In Focus Research (NC), p. 130 Focus Groups of Cleveland, Inc. (OH), p. 135

Focus Latino (TX), p. 150 Focus Pointe Global - Philadelphia (PA), p. 141

Galloway Research Service (TX), p. 158

GMO Research Inc. (Japan), p. 198

Headway Workforce Solutions (NC), p. 130 Herzog + Glaser GmbH (Ger.), p. 188

Herzog + Glaser Teststudio Frankfurt GmbH (Ger.), p. 188

Herzog + Glaser Teststudio Leipzig GmbH (Ger.), p. 188

Herzog + Glaser Teststudio Munich GmbH (Ger.), p. 188

Insights Center, LLC (CO), p. 66 Lightspeed Health (NY), p. 123

Lucas Market Research, LLC (MO), p. 110

Matrix Research, Inc. (NY), p. 124 Mediabarn Research Services (VA), p. 73

The Medical Panel™ (CO), p. 66

Medscape Market Research (NY), p. 124

m-s / Punkt Teststudios (Ger.), p. 190 m-s / Punkt Teststudios (Ger.), p. 190

m-s Teststudios Hamburg (Ger.), p. 190 m-s Teststudios Köln (Ger.), p. 191

m-s Teststudios Nürnberg (Ger.), p. 191 m-s Teststudios Stuttgart (Ger.), p. 191 Murray Hill National Dallas (TX), p. 154

National Field & Focus, Inc. (MA), p. 100

Netquest (PA), p. 144 Nordic Viewpoint (Sweden), p. 211

Opinion Search (MI), p. 104 OvationMR (NY), p. 125

P2Sample (GA), p. 82 Quick Test/Heakin (FL), p. 80

Reckner Healthcare (PA), p. 144 Research America Market Research Solutions (PA), p. 145

Resolution Research® (CO), p. 67

Survey Launch (CT), p. 69 Taylor Research, Inc. (CA), p. 60

Report Writing Services

Babbletype, LLC (PA), p. 140 EurekaFacts, LLC (MD), p. 72 GKS Consulting LLC (IL), p. 88 Lisa Chiapetta & Associates (CA), p. 63 Lucidity Research, LLC (MD), p. 97 Maryland Marketing Source, Inc. (MD), p. 97 Multivariate Solutions (NY), p. 124 SyncScript (PA), p. 146 Tape To Type (CA), p. 60 Untold Research (VA), p. 75

Repositioning Studies

Ameritest - Chicago (Br) (IL), p. 85 Ameritest/CY Research (NM), p. 117 Bauman Research & Consulting, LLC (NJ), p. 112 Circle Research (NY), p. 119 Insights in Marketing (IL), p. 89 Just The Facts, Inc. (IL), p. 89 Multivariate Solutions (NY), p. 124 Open Mind Strategy, LLC (NY), p. 125

Reputation Management Research

BestMark (MN), p. 105

Sales Intelligence

BestMark (MN), p. 105 Blueocean Market Intelligence (WA), p. 162 Satrix Solutions (AZ), p. 49 Trusted Talent, LLC (CA), p. 58

Sampling

ASDE Survey Sampler (QC), p. 176 Cint USA Inc. (NJ), p. 116 Critical Mix (CT), p. 70 Datatelligence Online, a division of CRG Global (FL), p. 75 Gazelle Global Research (NY), p. 121 GMO Research Inc. (Japan), p. 198 Innovate (CA), p. 53 Ironwood Insights Group, LLC (AZ), p. 49 Lightspeed Corporate HQ (Warren) (NJ), p. 114 Lucid (LA), p. 96 Market Cube (SC), p. 148 Marketing Systems Group (PA), p. 142 mo'web GmbH (Ger.), p. 190 myCLEARopinion Panel (MI), p. 104 Netquest (PA), p. 144 NextON Services (United Arab Emirates), p. 213 OvationMR (NY), p. 125

P2Sample (GA), p. 82 Precision Sample (CO), p. 67

Reckner Healthcare (PA), p. 144

Scientific Telephone Samples (CA), p. 58

SDR Consulting (GA), p. 83 Secret Shopper (MN), p. 108 SoapBoxSample (CA), p. 55 Survata (CA), p. 64

Symmetric, A Decision Analyst Company (TX), p. 156

Toluna (CT), p. 70 Trusted Talent, LLC (CA), p. 58 WiseWorks Inc. (ON), p. 180

Secondary/Desktop Research

Axanteus Research (Singapore), p. 207 Blueocean Market Intelligence (WA), p. 162 Geo Strategy Partners (GA), p. 81 GlobaLexicon Translations (UK), p. 218 Just The Facts, Inc. (IL), p. 89 Kadence International (Philippines), p. 205 Markelytics Solutions (NJ), p. 142 Markelytics Solutions (India), p. 195

Markelytics Solutions (Singapore), p. 208

MobileMeasure (China), p. 183 Provoke Insights (NY), p. 125 Track Opinion (India), p. 196

Segmentation Studies

Action Based Research, LLC (OH), p. 131 Advanced Customer Analytics (GA), p. 80

B2B International (NY), p. 118 Beall Research, Inc. (IL), p. 85

Beehive Research Limited (UK), p. 214 Blueocean Market Intelligence (WA), p. 162

C+R Research (IL), p. 86

Campos (PA), p. 147 Chadwick Martin Bailey, Inc. (MA), p. 98 Circle Research (NY), p. 119

City Research Solutions (WI), p. 166

ConneXion Research and Strategy (TX), p. 157

ConsumerQuest (CA), p. 51

Cooper Roberts Research, Inc. (CA), p. 61

Curion, LLC (CA), p. 61

Customer Lifecycle, LLC (IL), p. 86

Decision Analyst, Inc. (TX), p. 152

The Dieringer Research Group, Inc. (WI), p. 166

Focus Groups of Cleveland, Inc. (OH), p. 135

Focus Latino (TX), p. 150 Geo Strategy Partners (GA), p. 81

Gongos, Inc. (MI), p. 103

Heart + Mind Strategies (VA), p. 72 Insights in Marketing (IL), p. 89

Isobar Marketing Intelligence Practice (MA), p. 100

Kelton Global (CA), p. 54

The Key Group, Inc. (MD), p. 97

LRW (Lieberman Research Worldwide) (CA), p. 54

Mangen Research Associates, Inc. (MN), p. 107

Market Strategies International (MI), p. 103

Marketlab, Inc. (TN), p. 150

MarketView Research (NJ), p. 114

MarketVision Research® (OH), p. 134

The Martec Group - Chicago (IL), p. 90

The Martec Group - Detroit (MI), p. 103

Multivariate Solutions (NY), p. 124

Olson Research Group, Inc. (PA), p. 144 Open Mind Strategy, LLC (NY), p. 125

Phase 5 (ON), p. 179

Provoke Insights (NY), p. 125

Quantum Insights (CT), p. 69

Quester (IA), p. 94

Research Now SSI (TX), p. 156

Research Rockstar LLC (MA), p. 102 Rockbridge Associates, Inc. (VA), p. 74

RTi Research (CT), p. 70

Synergia (TX), p. 156

The Martec Research Center - Green Bay (WI), p. 166

Vincent McCabe, Inc. (NY), p. 129

Vital Findings (CA), p. 56

W5, Inc. (NC), p. 131

Zebra Strategies (NY), p. 128

Semiotics

Punctum (Argentina), p. 170

Sensory Research

360 Market Reach, Inc. (NY), p. 118 AnswerQuest, an Insights Center Facility (MA), p. 98 CEC Research (NJ), p. 112 Chudnoff Associates (NJ), p. 112 City Research Solutions (WI), p. 166 ConsumerQuest (CA), p. 51 Contract Testing Inc. (ON), p. 177 CRC Research Inc (ON), p. 178 CSS/datatelligence, a division of CRG Global (FL), p. 75 Curion, LLC (CA), p. 61 Eastcoast Research (NC), p. 130 Emotive Analytics (MO), p. 109 FieldGoals.US (PA), p. 139 Focus World International, Inc. (NJ), p. 113 Food Perspectives, Inc. (MN), p. 106 HCD Research, Inc. (NJ), p. 113 Herzog + Glaser GmbH (Ger.), p. 188 Herzog + Glaser Teststudio Frankfurt GmbH (Ger.), p. 188

Herzog + Glaser Teststudio Leipzig GmbH (Ger.), p. 188 Herzog + Glaser Teststudio Munich GmbH (Ger.), p. 188 INGATHER Research & Sensory (CO), p. 66 Insights Center, LLC (CO), p. 66 Jackson Adept Research Encino/Los Angeles (CA), p. 54 Michigan Market Research (MI), p. 103 m-s / Punkt Teststudios (Ger.), p. 190 m-s / Punkt Teststudios (Ger.), p. 190 m-s Teststudios Hamburg (Ger.), p. 190 m-s Teststudios Köln (Ger.), p. 191 m-s Teststudios Nürnberg (Ger.), p. 191 m-s Teststudios Stuttgart (Ger.), p. 191 National Field & Focus, Inc. (MA), p. 100 Opinions, Ltd. - Headquarters (OH), p. 136 Precision Research, Inc. (IL), p. 91 Quick Test/Heakin (FL), p. 80 Reckner Facilities: Milwaukee (WI), p. 167 Reckner Facilities: Westchester (NY), p. 126 Shugoll Research (MD), p. 74 Target Research Group Inc. (NY), p. 127

Service Quality Measurement

BestMark (MN), p. 105 CaptureISG (FL), p. 79

Customer Service Profiles (CSP) (NE), p. 110

DSG Associates (CA), p. 52 Focus Pointe Global - Philadelphia (PA), p. 141

IntelliShop (OH), p. 137

Just The Facts, Inc. (IL), p. 89

Rockbridge Associates, Inc. (VA), p. 74 Secret Shopper (MN), p. 108

SERVICE 800, Inc. (MN), p. 108

Shopper Insights

360 Market Reach, Inc. (NY), p. 118 Addison Research (NY), p. 118 Beall Research, Inc. (IL), p. 85 Bellomy Research, Inc. (NC), p. 130 BestMark (MN), p. 105

Blueocean Market Intelligence (WA), p. 162

Brandtrust, Inc. (IL), p. 85

Burke Institute (OH), p. 132

BuzzBack Market Research (NY), p. 119

C+R Research (IL), p. 86

Civicom Marketing Research Services (CT), p. 69 Custom Intercept Solutions (MN), p. 106

Evaluative Criteria, a division of CRG Global (NY), p. 120

Explorer Research (IL), p. 87

Focus Pointe Global - Philadelphia (PA), p. 141

Forte Research Group (NY), p. 121 Gold Research, Inc. (TX), p. 159 Gongos, Inc. (MI), p. 103

Headway Workforce Solutions (NC), p. 130

Informed Decisions Group, Inc. (OH), p. 135 Insights in Marketing (IL), p. 89

IntelliShop (OH), p. 137

Isobar Marketing Intelligence Practice (MA), p. 100

Kelton Global (CA), p. 54

KNow Research (CA), p. 63

Lucid (LA), p. 96

Market Strategies International (MI), p. 103

Marketlab, Inc. (TN), p. 150

MarketVision Research® (OH), p. 134

My-Take (MA), p. 102

Precision Sample (CO), p. 67

Quester (IA), p. 94

Radius Europe (UK), p. 223

Radius Global Market Research (PA), p. 144 Radius Global Market Research (NJ), p. 116

Radius Global Market Research (FL), p. 80

Radius Global Market Research (NY), p. 126

Radius Global Market Research (WA), p. 163 Radius Global Market Research (TX), p. 151

Radius Global Market Research (NY), p. 117

Radius Global Market Research (CA), p. 63

Radius Global Market Research (IL), p. 91

Radius MEA (United Arab Emirates), p. 213 Recollective (Ramius Corporation) (QC), p. 176

Research America Market Research Solutions (PA), p. 145

Research Now SSI (TX), p. 156

Scoot Insights (CA), p. 64

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Secret Shopper (MN), p. 108 Shapard Research (OK), p. 137 Sivo Insights (MN), p. 108 Target Research Group Inc. (NY), p. 127 Toluna (CT), p. 70 Uwins Research Group (CA), p. 56 W5, Inc. (NC), p. 131

Site Selection Analysis

Gold Research, Inc. (TX), p. 159 Marketing Systems Group (PA), p. 142

Social Issue Research Consultation

Focus Latino (TX), p. 150 Indochina Research Limited (Viet Nam), p. 227 Just The Facts, Inc. (IL), p. 89 Kelton Global (CA), p. 54 Untold Research (VA), p. 75

Social Media Research

Ameritest - Chicago (Br) (IL), p. 85 Ameritest/CY Research (NM), p. 117 Ann Michaels & Associates Ltd. (IL), p. 85 Bauman Research & Consulting, LLC (NJ), p. 112 Blueocean Market Intelligence (WA), p. 162 Confirmit (NY), p. 120 Confirmit - London (UK), p. 216 Discovery Research Group (UT), p. 159 Doyle Research Associates, Inc. (IL), p. 86 Elevated Insights (CO), p. 65 Harvey Research, Inc. (NY), p. 122 Kantar Millward Brown (NY), p. 123 Kelton Global (CA), p. 54 LRW (Lieberman Research Worldwide) (CA), p. 54 OMI (Online Market Intelligence) (Russian Fed.), p. 207 P2Sample (GA), p. 82

Provoke Insights (NY), p. 125 Quantum Insights (CT), p. 69

SKIM (NJ), p. 115 Study Hall Research, Inc. (FL), p. 79 Target Research Group Inc. (NY), p. 127 3Q GLOBAL (FL), p. 80 Toluna (CT), p. 70 VisionsLive Limited (UK), p. 226

xsperient | Segmedica (NY), p. 117

Social Research

AmeriSpeak® Panel/NORC at the University of Chicago (IL), p. 84 Bellomy Research, Inc. (NC), p. 130 Just The Facts, Inc. (IL), p. 89

Toluna (CT), p. 70 Untold Research (VA), p. 75

Software-Apps

ASKIA - Software for Surveys (New York) (NY), p. 118 Cint USA Inc. (NJ), p. 116 Dapresy (NH), p. 112 Netquest (PA), p. 144 Survey Launch (CT), p. 69 Trusted Talent, LLC (CA), p. 58

Software-Automated Reporting

ASKIA - Software for Surveys (New York) (NY), p. 118 ATP Canada Software and Services Ltd. (ON), p. 177 Blueocean Market Intelligence (WA), p. 162 Confirmit (NY), p. 120 Confirmit - London (UK), p. 216 Critical Mix (CT), p. 70 Dapresy (NH), p. 112 Infotools (New Zealand), p. 203 mTAB (CA), p. 57 Red Centre Software Pty Ltd (Australia), p. 172 Research Now SSI (TX), p. 156

Rosetta Studio International (ON), p. 179

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Software-CAPI (Computer Aided Personal Interviewing)

ASKIA - Software for Surveys (New York) (NY), p. 118 Confirmit (NY), p. 120 Confirmit - London (UK), p. 216 Creoso Corporation (AZ), p. 48 Sawtooth Software, Inc. (UT), p. 160 Voxco Survey Software (QC), p. 181 Voxco Survey Software - Europe (France), p. 187 Voxco Survey Software - U.S. (NY), p. 127

Software-CATI (Telephone Interviewing)

The Analytical Group, Inc. (AZ), p. 48 ASKIA - Software for Surveys (New York) (NY), p. 118 BDI Research, A Schlesinger Company (Spain), p. 209 Confirmit (NY), p. 120 Confirmit - London (UK), p. 216 Field Scope International (UK), p. 217 Global Data Collection Company (GDCC) (Netherlands), p. 203 Marketing Systems Group (PA), p. 142 SurveyHealthcare (NY), p. 127 Voxco Survey Software (QC), p. 181 Voxco Survey Software - Europe (France), p. 187 Voxco Survey Software - U.S. (NY), p. 127

Software-Comprehensive Stat. Pkq.

Confirmit (NY), p. 120 Confirmit - London (UK), p. 216 Red Centre Software Pty Ltd (Australia), p. 172

Software-Conjoint Analysis

Confirmit (NY), p. 120 Confirmit - London (UK), p. 216 Sawtooth Software, Inc. (UT), p. 160

Software-Data Analysis

Ascribe (OH), p. 132

Dapresy (NH), p. 112

ASKIA - Software for Surveys (New York) (NY), p. 118 ATP Canada Software and Services Ltd. (ON), p. 177 Blueocean Market Intelligence (WA), p. 162 Confirmit (NY), p. 120 Confirmit - London (UK), p. 216 Critical Mix (CT), p. 70

Infotools (New Zealand), p. 203 IntelliSurvey, Inc. (CA), p.57 MarketSight LLC (MA), p. 100

mTAB (CA), p. 57 Red Centre Software Pty Ltd (Australia), p. 172 Sawtooth Software, Inc. (UT), p. 160

Software-Data Delivery Tools

ASKIA - Software for Surveys (New York) (NY), p. 118 Blueocean Market Intelligence (WA), p. 162 Confirmit (NY), p. 120 Confirmit - London (UK), p. 216 Critical Mix (CT), p. 70 Dapresy (NH), p. 112 Digital Taxonomy Ltd. (UK), p. 216 Infotools (New Zealand), p. 203 IntelliSurvey, Inc. (CA), p.57 mTAB (CA), p. 57 Red Centre Software Pty Ltd (Australia), p. 172

Software-Data Tabulation

The Analytical Group, Inc. (AZ), p. 48

Ascribe (OH), p. 132

ASKIA - Software for Surveys (New York) (NY), p. 118 Blueocean Market Intelligence (WA), p. 162

Confirmit (NY), p. 120 Confirmit - London (UK), p. 216 Critical Mix (CT), p. 70 Dapresy (NH), p. 112 Infotools (New Zealand), p. 203 IntelliSurvey, Inc. (CA), p.57 Lucid (LA), p. 96 Market Cube (SC), p. 148 MarketSight LLC (MA), p. 100 mTAB (CA), p. 57 Red Centre Software Pty Ltd (Australia), p. 172 Survey Launch (CT), p. 69

The Uncle Group, Inc. (CA), p. 56

WiseWorks Inc. (ON), p. 180

Software-Database Management

Blueocean Market Intelligence (WA), p. 162 Infotools (New Zealand), p. 203 lo Data Corporation (UT), p. 159 Marketing Systems Group (PA), p. 142 MDSS, Inc. (IN), p. 94 Red Centre Software Pty Ltd (Australia), p. 172 Survey Launch (CT), p. 69

Software-Mobile Surveys

Ascribe (OH), p. 132

ASKIA - Software for Surveys (New York) (NY), p. 118 Branded Research, Inc. (CA), p. 59 Confirmit (NY), p. 120 Confirmit - London (UK), p. 216 Creoso Corporation (AZ), p. 48 OMI (Online Market Intelligence) (Russian Fed.), p. 207 Sawtooth Software, Inc. (UT), p. 160 Snap Surveys, Ltd. (NH), p. 112 Survata (CA), p. 64 SurveyWriter (IL), p. 92 Voxco Survey Software (QC), p. 181 Voxco Survey Software - Europe (France), p. 187

Voxco Survey Software - U.S. (NY), p. 127 WestGroup Research (AZ), p. 50 WiseWorks Inc. (ON), p. 180

Software-Online Qualitative

ASKIA - Software for Surveys (New York) (NY), p. 118

Software-Online Surveys

The Analytical Group, Inc. (AZ), p. 48 ASAP Insights (CO), p. 66

Ascribe (OH), p. 132

ASKIA - Software for Surveys (New York) (NY), p. 118

Confirmit (NY), p. 120

Confirmit - London (UK), p. 216 Creoso Corporation (AZ), p. 48

Critical Mix (CT), p. 70

Field Scope International (UK), p. 217

Market Cube (SC), p. 148

Marketing Systems Group (PA), p. 142

Netquest (PA), p. 144

OMI (Online Market Intelligence) (Russian Fed.), p. 207

Sawtooth Software, Inc. (UT), p. 160

Snap Surveys, Ltd. (NH), p. 112

Survata (CA), p. 64

SurveyWriter (IL), p. 92

Toluna (CT), p. 70

TyHann Market Research (TX), p. 156

Voxco Survey Software (QC), p. 181

Voxco Survey Software - Europe (France), p. 187

Voxco Survey Software - U.S. (NY), p. 127

WiseWorks Inc. (ON), p. 180

Software-Qualitative

Ascribe (OH), p. 132

ASKIA - Software for Surveys (New York) (NY), p. 118

Confirmit (NY), p. 120

Confirmit - London (UK), p. 216

itracks (SK), p. 181 MDSS, Inc. (IN), p. 94 Quester (IA), p. 94 Recollective (Ramius Corporation) (QC), p. 176 20120 Technology (TN), p. 150 VisionsLive Limited (UK), p. 226

Software-Research Dashboard

ASKIA - Software for Surveys (New York) (NY), p. 118 Infotools (New Zealand), p. 203 MarketSight LLC (MA), p. 100 mTAB (CA), p. 57

Software-Sampling

ASDE Survey Sampler (QC), p. 176 Cint USA Inc. (NJ), p. 116 Innovate (CA), p. 53 Marketing Systems Group (PA), p. 142 Survata (CA), p. 64 Toluna (CT), p. 70

Software-Survey Design & Analysis

ASKIA - Software for Surveys (New York) (NY), p. 118

Confirmit (NY), p. 120 Confirmit - London (UK), p. 216 Creoso Corporation (AZ), p. 48 Critical Mix (CT), p. 70 MarketSight LLC (MA), p. 100 Sawtooth Software, Inc. (UT), p. 160 Snap Surveys, Ltd. (NH), p. 112 SurveyWriter (IL), p. 92 TyHann Market Research (TX), p. 156 Voxco Survey Software (QC), p. 181 Voxco Survey Software - Europe (France), p. 187 Voxco Survey Software - U.S. (NY), p. 127



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Software-TURF Analysis

Marketlab, Inc. (TN), p. 150 Sawtooth Software, Inc. (UT), p. 160

Spec Writing-Web

SurveyWriter (IL), p. 92

Sponsorship Research

Performance Research (RI), p. 147

Statistical Analysis Advanced Customer Analytics (GA), p. 80

Beta Research Corporation (NY), p. 119 Blueocean Market Intelligence (WA), p. 162 CSS/datatelligence, a division of CRG Global (FL), p. 75 Decision Analyst, Inc. (TX), p. 152 Eidex Group, LLC (GA), p. 81 HCD Research, Inc. (NJ), p. 113 Infotools (New Zealand), p. 203 Intelligent Analytical Services (CA), p. 53 IQS Research (KY), p. 95 Maction Consulting Private Limited (India), p. 194 Mangen Research Associates, Inc. (MN), p. 107 Market Probe International, Inc. (NY), p. 124 Market Research Answers, Inc. (TX), p. 153 Marketing Systems Group (PA), p. 142 MarketSight LLC (MA), p. 100 mTAB (CA), p. 57 Multivariate Solutions (NY), p. 124 Olson Research Group, Inc. (PA), p. 144 Phase 5 (ON), p. 179 Quester (IA), p. 94 Research Rockstar LLC (MA), p. 102 Strategic Intelligence Research Services (SIRS) (KY), p. 134 Surveys & Forecasts, LLC (CT), p. 70 The TabLab (OR), p. 139

Statistical Research Consultation

Marketing Systems Group (PA), p. 142 Marketing Workshop (GA), p. 82 Multivariate Solutions (NY), p. 124 Sawtooth Software, Inc. (UT), p. 160

Store Audits

Untold Research (VA), p. 75

BestMark (MN), p. 105 C&F Market Research (MI), p. 102 CRC Research Inc (ON), p. 178 DSG Associates (CA), p. 52 Eastcoast Research (NC), p. 130 FieldGoals.US (PA), p. 139 Gold Research, Inc. (TX), p. 159 Headway Workforce Solutions (NC), p. 130 IntelliShop (OH), p. 137 Opinions, Ltd. - Headquarters (OH), p. 136 Pfeifer Market Research, Inc. (TX), p. 152 Schlesinger Group New Jersey (HQ) (NJ), p. 115 Secret Shopper (MN), p. 108

Store Control Tests

Gold Research, Inc. (TX), p. 159 Informed Decisions Group, Inc. (OH), p. 135 Opinions, Ltd. - Headquarters (OH), p. 136 Schlesinger Group New Jersey (HQ) (NJ), p. 115

Store Simulation Studies

Explorer Research (IL), p. 87 Focus Groups of Cleveland, Inc. (OH), p. 135 Informed Decisions Group, Inc. (OH), p. 135 Network Research (FL), p. 80 Opinions, Ltd. - Headquarters (OH), p. 136 Product Ventures (CT), p. 68

Strategic Marketing

BestMark (MN), p. 105 Brandtrust Inc. (II.) p. 85 Geo Strategy Partners (GA), p. 81 Insights in Marketing (IL), p. 89 Just The Facts, Inc. (IL), p. 89 Kelton Global (CA), p. 54 NAXION (PA), p. 142 Quester (IA), p. 94 Survata (CA), p. 64 U&I Collaboration (U&I) (NJ), p. 116 xsperient | Segmedica (NY), p. 117

Strategy Research

BestMark (MN), p. 105 Brandtrust, Inc. (IL), p. 85 Campos (PA), p. 147 Geo Strategy Partners (GA), p. 81 Ground Floor Partners (IL), p. 88 Heart + Mind Strategies (VA), p. 72 Honest Data (CA), p. 62 Insights in Marketing (IL), p. 89 IntelliSurvey, Inc. (CA), p.57 Isobar Marketing Intelligence Practice (MA), p. 100 Just The Facts, Inc. (IL), p. 89 Kelton Global (CA), p. 54 KNow Research (CA), p. 63 Line of Sight Group (MN), p. 107 Living Room (OH), p. 134 Market Cube (SC), p. 148 The Martec Group - Chicago (IL), p. 90 The Martec Group - Detroit (MI), p. 103 Multivariate Solutions (NY), p. 124 Open Mind Strategy, LLC (NY), p. 125 Provoke Insights (NY), p. 125 Quester (IA), p. 94 Rockbridge Associates, Inc. (VA), p. 74 The StarPoint Consulting Group (IL), p. 92 Survata (CA), p. 64

The Martec Research Center - Green Bay (WI), p. 166

Survey Design

AYTM - Ask Your Target Market (CA), p. 60 Burke Institute (OH), p. 132 Communications For Research, Inc. (MO), p. 109 Customer Service Profiles (CSP) (NE), p. 110 Eidex Group, LLC (GA), p. 81 Galloway Research Service (TX), p. 158 Ground Floor Partners (IL), p. 88 Honest Data (CA), p. 62 Insights in Marketing (IL), p. 89 Just The Facts, Inc. (IL), p. 89 Lightspeed Corporate HQ (Warren) (NJ), p. 114 Market Cube (SC), p. 148 Market Research Answers, Inc. (TX), p. 153 Marketlab, Inc. (TN), p. 150 Maryland Marketing Source, Inc. (MD), p. 97 Multivariate Solutions (NY), p. 124 Open Mind Strategy, LLC (NY), p. 125 Research America Market Research Solutions (PA), p. 145 Research Rockstar LLC (MA), p. 102 Snap Surveys, Ltd. (NH), p. 112 Survey Launch (CT), p. 69 Surveys & Forecasts, LLC (CT), p. 70 The TabLab (OR), p. 139 Untold Research (VA), p. 75

Syndicated Research

WiseWorks Inc. (ON), p. 180

Axanteus Research (Singapore), p. 207 C+R Research (IL), p. 86 Clear Seas Research (MI), p. 102 Market Strategies International (MI), p. 103 Phoenix Marketing International (NY), p. 128 Reconnaissance Market Research (ReconMR) (TX), p. 151 Research Now SSI (TX), p. 156

Taste Test Facility

AnswerQuest, an Insights Center Facility (MA), p. 98 AOC Marketing Research (NC), p. 129 National Field & Focus, Inc. (MA), p. 100 Precision Research, Inc. (IL), p. 91 Research America Market Research Solutions (PA), p. 145

Taste Tests

Access Insights (TN), p. 149 Addison Research (NY), p. 118 Adelman Research Group-A SurveyService Co. (NY), p. 117 AnswerQuest, an Insights Center Facility (MA), p. 98 AOC Marketing Research (NC), p. 129 Ascendancy Research - Your Inner Circle Partner (MN), p. 105 Axiom Research (TN), p. 149 Baltimore Research (MD), p. 96 C&C Market Research, Inc. (AR), p. 50 C&F Market Research (MI), p. 102 C+R Research (IL), p. 86 CEC Research (NJ), p. 112 City Research Solutions (WI), p. 166 Clarocision Research & Marketing Global (FL), p. 76 Complete Research Connection (OH), p. 136 Concepts In Focus (aka RDTeam-South) (FL), p. 76 ConneXion Research and Strategy (TX), p. 157 ConsumerQuest (CA), p. 51 Contract Testing Inc. (ON), p. 177 CRC Research House (ON), p. 177 CRC Research Inc (QC), p. 180 CRC Research Inc (BC), p. 175 CRC Research Inc (ON), p. 178 Creative Consumer Research - Houston (TX), p. 158 CRG Global, Inc. (FL), p. 75 Directions Research, Inc. (OH), p. 132 Elliott Benson Research (CA), p. 58 FieldGoals.US (PA), p. 139 Fine Brasil - The Latam Field Company (Brazil), p. 174 First In Focus Research (NC), p. 130 Flagship Research (CA), p. 59 Focus & Testing, An Insights Center Facility (CA), p. 52 Focus Crossroads (NJ), p. 113 Focus Groups of Cleveland, Inc. (OH), p. 135 Focus On Boston - Suburban (MA), p. 99 Focus On Boston - Waterfront (MA), p. 99 Focus Suites of New York (NY), p. 121 Focus Suites of Philadelphia (PA), p. 141 FOCUSCOPE, Inc. (IL), p. 88 Food Perspectives, Inc. (MN), p. 106 Fountainhead Brand Strategy (WI), p. 166 Galloway Research Service (TX), p. 158 Herron Associates, Inc. (IN), p. 93 Herron Associates, Inc. (FL), p. 79 Herron Associates, Inc. (IN), p. 93 Insight Loft (NY), p. 122 Insights Center, LLC (CO), p. 66 Jackson Adept Research Encino/Los Angeles (CA), p. 54 Just The Facts, Inc. (IL), p. 89 Kadence International (Philippines), p. 205 LABEL Research & Consulting (France), p. 186 Lucas Market Research, LLC (MO), p. 110 Marketlab, Inc. (TN), p. 150 MarketVision Research® (OH), p. 134 National Field & Focus, Inc. (MA), p. 100 Nichols Research - San Francisco (CA), p. 63 Opinions, Ltd. - Headquarters (OH), p. 136 Precision Research, Inc. (IL), p. 91 PVR Research, Inc. (GA), p. 82 Quick Test/Heakin (FL), p. 80 RazorFocus (CT), p. 70 Reckner Facilities: Milwaukee (WI), p. 167 Reckner Facilities: Philadelphia MSA (PA), p. 144 Reckner Facilities: Westchester (NY), p. 126 Research America Market Research Solutions (PA), p. 145 Resolution Research® (CO), p. 67 RTi Research (CT), p. 70 Schlesinger Group New Jersey (HQ) (NJ), p. 115

Study Hall Research, Inc. (FL), p. 79

Taylor Research, Inc. (CA), p. 60

TasteMakers Research Group (CA), p. 56

20120 Research - Charlotte (NC), p. 129

The Martec Research Center - Green Bay (WI), p. 166

Synergia (TX), p. 156

Telephone Interviewing/CATI

A Lighthouse Focus Center (UT), p. 159
AccuData Market Research, Inc. (FL), p. 77
Addison Research (NY), p. 118
Adelman Research Group-A SurveyService Co. (NY), p. 117
AIS Market Research, Inc. (CA), p. 51
AmeriSpeak® Panel/NORC at the University of Chicago (IL), p. 84
ANA Research (MN), p. 105
Anthology Marketing Group – Research (HI), p. 84
Ask Miami (FL), p. 76
Asplor Research Private Limited (India), p. 194
B2B International (UK), p. 214
C R Market Surveys, Inc. (IL), p. 85
C&C Market Research, Inc. (AR), p. 50

California Survey Research Services, Inc. (CSRS) (CA), p. 51 Consumer Opinion Services, Inc. (WA), p. 162

Customer Research International (TX), p. 150
Customer Service Profiles (CSP) (NE), p. 110
Directions In Research, Inc. (CA), p. 59
Discovery Research Group (UT), p. 159
Dynamic Fieldwork Ltd (UK), p. 216
Elemental Data Collection, Inc. (ON), p. 176
Elliott Benson Research (CA), p. 58
Field Scope International (UK), p. 217
Flagship Research (CA), p. 59
Focus Crossroads (NJ), p. 113
Focus World International, Inc. (NJ), p. 113
Focus World International, Inc. - Europe (France), p. 186

Galloway Research Service (TX), p. 158 Geo Strategy Partners (GA), p. 81

Global Data Collection Company (GDCC) (Netherlands), p. 203 Global Sturvey (India), p. 194 GreatBlue Research, Inc. (CT), p. 69

Headway Workforce Solutions (NC), p. 130
Herron Associates, Inc. (IN), p. 93

House of Marketing Research (CA), p. 53 I.C. International (NY), p. 122

I/H/R Research Group (CA), p. 57

IMR Institute for Marketing Research GmbH (Ger.), p. 189 Information Specialists Group, Inc. (ISG) (MN), p. 106 Interviewing Service of America, LLC - HQ (CA), p. 53

Issues and Answers Network, Inc. (VA), p. 160

Just The Facts, Inc. (IL), p. 89

Kadence International (Singapore), p. 208 Kadence International (Indonesia), p. 196 Kadence International (India), p. 194 Kadence International (Hong Kong), p. 193

Kadence International (UK), p. 219 Kadence International (China), p. 182

Kudos Research (UK), p. 220 Language Connect (UK), p. 220

Lighthouse Research and Development (UT), p. 159

The Logit Group, Inc. (ON), p. 178 LW Research Group (CA), p. 54 M3 Global Research (PA), p. 142

Maction Consulting Private Limited (India), p. 194

Market Research Services Ltd. (Jamaica), p. 198 MarketVision Research® (OH), p. 134

Maryland Marketing Source, Inc. (MD), p. 97

MAXimum Research, Inc. (NJ), p. 142 Mindfield – Tech Innovation & Audience Insights (WV), p. 164

The MSR Group (NE), p. 111 National Survey Research Center (OH), p. 135

Observation Baltimore (MD), p. 97 1Lotus Market Research (India), p. 195

Opinion Access, LLC. (NY), p. 125

Opinions, Ltd. - Headquarters (OH), p. 136 ORI (VA), p. 74

Personal Marketing Research, Inc. (IA), p. 94

Personal Opinion, Inc. (KY), p. 95 Precision Opinion (NV), p. 111

Q & A Focus Suites (CA), p. 63 Q & A Focus Suites on the Plaza (MO), p. 109

Q & A Research, Inc. (CA), p. 63

Rare Patient Voice, LLC (MD), p. 97 Reconnaissance Market Research (ReconMR) (TX), p. 151 Reconnaissance Market Research (ReconMR) (TX), p. 159

Reconnaissance Market Research (ReconMR) (TX), p. 158 Reconnaissance Market Research (ReconMR) (TX), p. 158 Research & Marketing Strategies, Inc. (NY), p. 128

Research America Market Research Solutions (PA), p. 145 The Research Edge, LLC (MN), p. 108

The Research House (UK), p. 224

Research Now SSI (TX), p. 156 RONIN International (UK), p. 224

S C I (LA), p. 95

Schlesinger Group Atlanta (GA), p. 83 Schlesinger Group Boston, Inc. (MA), p. 101 Schlesinger Group Chicago (IL), p. 92

Schlesinger Group Dallas (TX), p. 156 Schlesinger Group Los Angeles (CA), p. 55

Schlesinger Group New Jersey (HQ) (NJ), p. 115 Schlesinger Group Philadelphia (PA), p. 146

Schlesinger Group Filliagelphia (FA), p. 146 Schlesinger Group San Francisco (CA), p. 64 Schmidt Market Research (PA), p. 147

Schmiedl Marktforschung GmbH - Munich (Ger.), p. 192

Secret Shopper (MN), p. 108 SERVICE 800, Inc. (MN), p. 108

Strategic Intelligence Research Services (SIRS) (KY), p. 134 Strategic Research Associates Spokane (WA), p. 164

Taylor Research, Inc. (CA), p. 60

Telepoli Market Research (ON), p. 180

The Bernett Group (MA), p. 101 The Martec Research Center - Green Bay (WI), p. 166

Voxco Survey Software (QC), p. 181

Voxco Survey Software - Europe (France), p. 187 Voxco Survey Software - U.S. (NY), p. 127

Ward Research, Inc. (HI), p. 84 Watermelon Research (UK), p. 226

WBA Research (MD), p. 75 WestGroup Research (AZ), p. 50

Telephone Number Look-Ups

ASDE Survey Sampler (QC), p. 176 Marketing Systems Group (PA), p. 142 Scientific Telephone Samples (CA), p. 58

Telephone/Mail/Telephone Studies

Ascendancy Research - Your Inner Circle Partner (MN), p. 105 C+R Research (IL), p. 86

Customer Research International (TX), p. 150 Customer Service Profiles (CSP) (NE), p. 110

Interviewing Service of America, LLC - HQ (CA), p. 53 Just The Facts, Inc. (IL), p. 89

Olson Research Group, Inc. (PA), p. 144 Opinion Access, LLC. (NY), p. 125

Reconnaissance Market Research (ReconMR) (TX), p. 151 Reconnaissance Market Research (ReconMR) (TX), p. 158 Reconnaissance Market Research (ReconMR) (TX), p. 151 Reconnaissance Market Research (ReconMR) (TX), p. 159

Schlesinger Group New Jersey (HQ) (NJ), p. 115

Secret Shopper (MN), p. 108

Telepoll Market Research (ON), p. 180

3Q GLOBAL (FL), p. 80 Voxco Survey Software (QC), p. 181

Voxco Survey Software (QC), p. 181 Voxco Survey Software - Europe (France), p. 187 Voxco Survey Software - U.S. (NY), p. 127

Test Kitchen

Access Insights (TN), p. 149 Addison Research (NY), p. 118 Adelman Research Group-A SurveyService Co. (NY), p. 117 AnswerQuest, an Insights Center Facility (MA), p. 98 AOC Marketing Research (NC), p. 129

Area Wide Market Research, Inc. (MD), p. 71 Ascendancy Research - Your Inner Circle Partner (MN), p. 105

C&F Market Research (MI), p. 102 CEC Research (NJ), p. 112 City Research Solutions (WI), p. 166

CRG Global, Inc. (FL), p. 75
Fieldwork Minneapolis (MN), p. 106

Focus & Testing, An Insights Center Facility (CA), p. 52 Focus Groups of Cleveland, Inc. (OH), p. 135 Focus World International, Inc. (NJ), p. 113 Gaither International, Inc. (Puerto Rico), p. 206 Galloway Research Service (TX), p. 158

Galloway Research Service (TX), p. 158 Herron Associates, Inc. (IN), p. 93

Herron Associates, Inc. (FL), p. 79 Herron Associates, Inc. (IN), p. 93 INGATHER Research & Sensory (CO), p. 66

Insights Center, LLC (CO), p. 66

i-view LONDON (UK), p. 219
Michigan Market Research (MI), p. 103
National Field & Focus, Inc. (MA), p. 100
Observation Baltimore (MD), p. 97
Precision Research, Inc. (IL), p. 91
PVR Research, Inc. (GA), p. 82
Q & A Focus Suites on the Plaza (MO), p. 109
Q & A Research, Inc. (CA), p. 63
Reckner Facilities: Milwaukee (WI), p. 167
Reckner Facilities: Milwaukee (WI), p. 167
Reckner Facilities: Westchester (NY), p. 126
Schlesinger Group New Jersey (HQ) (NJ), p. 115
Study Hall Research, Inc. (FL), p. 79

Test-Market Research

Taylor Research, Inc. (CA), p. 60

FieldGoals.US (PA), p. 139 Hawk Incentives (TX), p. 153 **Just The Facts, Inc. (IL), p. 89** Market Cube (SC), p. 148 Opinion Search (MI), p. 104 Research & Marketing Strategies, Inc. (NY), p. 128

Text Analytics

Ascribe (OH), p. 132
BestMark (MN), p. 105
Blueocean Market Intelligence (WA), p. 162
Convergys Analytics (OH), p. 132
Digital Taxonomy Ltd. (UK), p. 216
Discovery Research Group (UT), p. 159
Infotools (New Zealand), p. 203
Nuance (TX), p. 154
Quester (IA), p. 94
3Q GLOBAL (FL), p. 80
xsperient | Segmedica (NY), p. 117

Text/SMS Surveys

ORI (VA), p. 74

Theater Counts & Research

Gold Research, Inc. (TX), p. 159 Opinions, Ltd. - Headquarters (OH), p. 136

Tracking Research

360 Market Reach, Inc. (NY), p. 118 A Lighthouse Focus Center (UT), p. 159 Beall Research, Inc. (IL), p. 85 Beehive Research Limited (UK), p. 214 Blueocean Market Intelligence (WA), p. 162 C+R Research (IL), p. 86

Chadwick Martin Bailey, Inc. (MA), p. 98 Clarity Pharma Research (SC), p. 148 Customer Lifecycle, LLC (IL), p. 86 Directions Research, Inc. (0H), p. 132 Eidex Group, LLC (GA), p. 81 Gold Research, Inc. (TX), p. 159 Honest Data (CA), p. 62

I/H/R Research Group (CA), p. 57 Innovate (CA), p. 53

Insights in Marketing (IL), p. 89 Io Data Corporation (UT), p. 159

Isobar Marketing Intelligence Practice (MA), p. 100 Kelton Global (CA), p. 54

Lighthouse Research and Development (UT), p. 159 LRW (Lieberman Research Worldwide) (CA), p. 54

Markelytics Solutions (India), p. 195 Markelytics Solutions (Singapore), p. 208 Markelytics Solutions (NJ), p. 142

Market Research Answers, Inc. (TX), p. 153 Marketlab, Inc. (TN), p. 150

MarketView Research (NJ), p. 114 Medscape Market Research (NY), p. 124 Netquest (PA), p. 144

Olson Research Group, Inc. (PA), p. 144

OMI (Online Market Intelligence) (Russian Fed.), p. 207 ${\bf Opinion\ Access, LLC.\ (NY),\ p.\ 125}$

Phoenix Marketing International (NY), p. 128

Precision Opinion (NV), p. 111 Quester (IA), p. 94 Radius Europe (UK), p. 223 Radius Global Market Research (PA), p. 144 Radius Global Market Research (NJ), p. 116 Radius Global Market Research (WA), p. 163 Radius Global Market Research (IL), p. 91 Radius Global Market Research (TX), p. 151 Radius Global Market Research (CA), p. 63 Radius Global Market Research (NY), p. 117 Radius Global Market Research (NY), p. 126 Radius Global Market Research (FL), p. 80 Radius MEA (United Arab Emirates), p. 213 Reconnaissance Market Research (ReconMR) (TX), p. 151 Research America Market Research Solutions (PA), p. 145 Research Now SSI (TX), p. 156 RTi Research (CT), p. 70 Russell Research, Inc. (NJ), p. 115 SERVICE 800, Inc. (MN), p. 108 Strategic Intelligence Research Services (SIRS) (KY), p. 134 W5, Inc. (NC), p. 131 Watermelon Research (UK), p. 226

Trade Audits

WiseWorks Inc. (ON), p. 180

Gold Research, Inc. (TX), p. 159

Trade Surveys

Irwin Broh Research (IL), p. 89 Just The Facts, Inc. (IL), p. 89 Market Cube (SC), p. 148 WiseWorks Inc. (ON), p. 180

Traffic Studies

Headway Workforce Solutions (NC), p. 130 Market Cube (SC), p. 148 WiseWorks Inc. (ON), p. 180

Training

ath Power Consulting Corporation (MA), p. 98
BestMark (MN), p. 105
Burke Institute (OH), p. 132
Provoke Insights (NY), p. 125
Research Rockstar LLC (MA), p. 102
RIVA Market Research & Training Institute (MD), p. 74

Transcription Services

Ascribe (OH), p. 132 Babbletype, LLC (PA), p. 140 Civicom Marketing Research Services (CT), p. 69 Eidex Group, LLC (GA), p. 81 Judith Emilie Transcription Service (NY), p. 128 EurekaFacts, LLC (MD), p. 72 Focus Forward (PA), p. 140 Focus Forward Transcription (PA), p. 140 FocusVision (CT), p. 70 G3 Translate (NY), p. 121 GlobaLexicon Translations (UK), p. 218 Gordon Transcripts, Inc. (MD), p. 96 Jolly Road Productions (CA), p. 54 J-S Martin Transcription Resources (CA), p. 54 Language Connect (UK), p. 220 Premier Transcription Service (TX), p. 154 Schlesinger Transcription Services (PA), p. 146 SyncScript (PA), p. 146 Tape To Type (CA), p. 60

Translation/Interpreting Services

Ascribe (OH), p. 132
Babbletype, LLC (PA), p. 140
Civicom Marketing Research Services (CT), p. 69
EurekaFacts, LLC (MD), p. 72
Focus Forward (PA), p. 140

Watermelon Research (UK), p. 226

Zebra Strategies (NY), p. 128

G3 Translate (NY), p. 121
Gazelle Global Research (NY), p. 121
Global Accent (CO), p. 67
Global-exicon Translations (UK), p. 218
Insight Loft (NY), p. 122
J-S Martin Transcription Resources (CA), p. 54
Language Connect (UK), p. 220
MobileMeasure (China), p. 183
Research Now SSI (TX), p. 156
SyncScript (PA), p. 146
UC Translations (NY), p. 127
Worldbridge Language Services (CA), p. 56

Usability Lab

Explorer Research (IL), p. 87 Phase 5 (ON), p. 179 Precision Research, Inc. (IL), p. 91

Usability Testing Access Insights (TN), p. 149 Adler Weiner Research Chicago, Inc. (IL), p. 84 Adler Weiner Research Lincolnwood, Inc. (IL), p. 84 Adler Weiner Research Los Angeles, Inc. (CA), p. 51 Adler Weiner Research Orange County, Inc. (CA), p. 56 Amplify Research Partners, LLC (CA), p. 60 Angelfish Fieldwork (UK), p. 214 AnswerQuest, an Insights Center Facility (MA), p. 98 AOC Marketing Research (NC), p. 129 Aqua Insights Japan (Japan), p. 198 Ascendancy Research - Your Inner Circle Partner (MN), p. 105 C+R Research (IL), p. 86 Campos (PA), p. 147 CEC Research (NJ), p. 112 Clarocision Research & Marketing Global (FL), p. 76 Complete Research Connection (OH), p. 136 ConsuMed Research (France), p. 186 CRC Research House (ON), p. 177 CRC Research Inc (BC), p. 175 CRC Research Inc (ON), p. 178 CRC Research Inc (QC), p. 180 Elevated Insights (CO), p. 65 eVOC Insights, LLC (CA), p. 62 First Insights (NY), p. 120 First Insights (IL), p. 87 Focus Crossroads (NJ), p. 113 Focus Groups of Cleveland, Inc. (OH), p. 135 Focus Suites of New York (NY), p. 121 Focus Suites of Philadelphia (PA), p. 141 FOCUSCOPE, Inc. (IL), p. 88 Food Perspectives, Inc. (MN), p. 106 Group Dynamics in Focus, Inc. (PA), p. 141 HCD Research, Inc. (NJ), p. 113 Horowitz Research (NY), p. 122 IdeaSuite (OR), p. 138 The Insight Lab, In Association with Schlesinger (M0), p. 109 Insight Loft (NY), p. 122 Insights in Marketing (IL), p. 89 Interactive Video Productions, LLC (NJ), p. 114 i-view LONDON (UK), p. 219 Jackson Adept Research - Beverly Hills (CA), p. 53 Jackson Associates Research, an Insights Ctr. Facility (GA), p. 81 Jackson Associates Research, an Insights Ctr. Facility (GA), p. 81 Just The Facts, Inc. (IL), p. 89 Leede Research (MN), p. 106 LextantLabs (OH), p. 137 Lisa Chiapetta & Associates (CA), p. 63 LW Research Group (CA), p. 54

Matrix Research, Inc. (NY), p. 124

Mediabarn Research Services (VA), p. 73

Michigan Market Research (MI), p. 103

National Field & Focus, Inc. (MA), p. 100

1Lotus Market Research (India), p. 195

Nichols Research - San Francisco (CA), p. 63

Perspective Research Services (UK), p. 222

myCLEARopinion Panel (MI), p. 104

Next Level Research (GA), p. 82

Opinion Search (MI), p. 104

Phase 5 (ON), p. 179

Passerelles (France), p. 187

Product Ventures (CT), p. 68

Precision Research, Inc. (IL), p. 91

PVR Research, Inc. (GA), p. 82 RazorFocus (CT), p. 70 Reckner Facilities: Milwaukee (WI), p. 167 Reckner Facilities: Westchester (NY), p. 126 Relevant Insights, LLC (TX), p. 154 Research America Market Research Solutions (PA), p. 145 The Research House (UK), p. 224 The Research House, Wimbledon (UK), p. 224 RRD Marketing Solutions (OH), p. 136 Shugoll Research (MD), p. 74 Toluna (CT), p. 70 20120 Research - Charlotte (NC), p. 129 20120 Research - Miami (FL), p. 77 20l20 Research - Nashville (TN), p. 150 US Research Recruiting & Facilities, LLC (WI), p. 167 Vault Consulting, LLC (VA), p. 75

Video Recording

Elevated Insights (CO), p. 65 Insight Loft (NY), p. 122 Interactive Video Productions, LLC (NJ), p. 114 Jolly Road Productions (CA), p. 54 Tipping Point Communications (NY), p. 128 Tipping Point Communications (NY), p. 117

Virtual Reality

Explorer Research (IL), p. 87

Warranty Card Analysis

Just The Facts, Inc. (IL), p. 89

Wearables/Sensors

Nielsen Consumer Neuroscience (MA), p. 101

Web Site Analysis

Ameritest - Chicago (Br) (IL), p. 85
Ameritest/CY Research (NM), p. 117
ChildResearch.com (CT), p. 69
eVOC Insights, LLC (CA), p. 62
First Insights (NY), p. 120
HCD Research, Inc. (NJ), p. 113
Insights in Marketing (IL), p. 89
Just The Facts, Inc. (IL), p. 89
Netquest (PA), p. 144
Olson Research Group, Inc. (PA), p. 144
Phase 5 (ON), p. 179
RRD Marketing Solutions (OH), p. 136
Secret Shopper (MN), p. 108
Toluna (CT), p. 70
TouchstoneResearch.com (CT), p. 69

Web Site Usability

Beta Research Corporation (NY), p. 119 Civicom Marketing Research Services (CT), p. 69 Opinion Search (MI), p. 104 Phase 5 (ON), p. 179 Precision Research, Inc. (IL), p. 91

Woman-Owned

Beta Research Corporation (NY), p. 119
The Dieringer Research Group, Inc. (WI), p. 166
INGATHER Research & Sensory (CO), p. 66
Insight Loft (NY), p. 122
Jackson Adept Research - Beverly Hills (CA), p. 53
MarketVibes, Inc. (IN), p. 94
National Field & Focus, Inc. (MA), p. 100
Opinion Search (MI), p. 104
ORI (VA), p. 74
Punctum (Argentina), p. 170
Tipping Point Communications (NY), p. 128
Tipping Point Communications (NY), p. 117
Untold Research (VA), p. 75
Zebra Strategies (NY), p. 128



Industries/Markets/Audiences Cross-Index

The Industries, Markets and Audiences Cross-Index is designed to help you find companies that specialize in researching specific markets, such as senior citizens or sporting goods. To find providers of particular research services and techniques, turn to the Research Services Cross-Index on page 228.

Advertising Agencies	266
Aerospace	266
Affluent/Wealthy	266
African-American	266
Agriculture/Agribusiness	266
Air Travelers	266
Airlines	266
Apparel/Accessories/Textiles	266
Arts and Culture	266
Asians	266
Associations	266
Automotive	266
Automotive Aftermarket	267
Beverage	267
Bio-Technology	267
Building Materials/Products	267
Business-To-Business	267
Candy/Confectionery	268
Cereals	268
Chemical Industry	268
Children	268
College Students	268
Communications	268
Computer-Hardware	268
Computers	268
Computer-Software	268
Construction Industry	268
Construction-Residential	268
Consumer Durables	268
Consumer Services	268
Consumers	269
Cosmetics	269
CPAs/Financial Advisors	269
Defense	269
Dentists	
Direct Marketing/Direct Response	269
Education	269
Educators (Schools/Teachers)	270
Electronics	270
Employees	270
Entertainment	270
Entrepreneurs/Small Business	270
Environmental	270

Executives/Management	270
Fast-Food Industry	270
Film/Movie	270
Financial/Investment/Banks	270
Foods/Nutrition	271
Forest Industries	271
Fragrance Industry	271
Gaming/Casinos	271
Gay & Lesbian	271
Generation Baby Boomers	271
Generation X	271
Generation Y / Millennials	271
Generation Z	271
Government	271
Grocery/Supermarkets	271
Health & Beauty Aids	272
Health Care	272
Health Care Products-Natural	272
Higher Education	272
High-Tech	272
Hispanic	272
Home Improvement/DIY	273
Hospitality Industry	273
Hospitals	273
Household Products/Services	273
Housing	273
Human Resources/Organizational Dev	273
Information Technology (IT)	273
Insurance	273
International Firms	274
Internet/Web	274
Lawn & Garden	274
Lawyers	274
Legal	274
Leisure	274
Managed Care	274
Mass Merchandisers	274
Meat Industry	274
Media	274
Medical	274
Medical/Surgical Products	275
Middle-Eastern	275

Mothers	2/5
Mothers-Expectant	275
Native American	275
Newspapers/Magazines	275
Non-Profit/Fund Raising	275
Nurses	275
Nursing Homes	275
Office Products	275
Packaged Goods	275
Paper & Related Products	276
Parents	276
Pet Foods/Supplies	276
Pet Owners	276
Petroleum Products	
Pharmaceutical Products	276
Pharmacies/Drug Stores	276
Pharmacists	276
Physicians	276
Printing	
Public Affairs	
Public Relations	277
Publishing	277
Radio	277
Real Estate/Development	277
Religion/Churches	277
Restaurants/Food	277
Retailing	278
Seniors/Mature	278
Shopping Centers	278
Sporting Goods	
Sports	278
Teens	278
Telecommunications	278
Television	
Television-Cable/Satellite	278
Theme Parks	
Tourism	278
Toys	278
Trade Show/Conventions	
Transportation	279
Travel	279
Utilities/Energy	279
Veterinary Medicine	279

Advertising Agencies

Ascribe (OH), p. 132 B2B International (NY), p. 118 Babbletype, LLC (PA), p. 140 C+R Research (IL), p. 86

Campos (PA), p. 147

Chudnoff Associates (NJ), p. 112 Complete Research Connection (OH), p. 136

Confirmit (NY), p. 120

Confirmit - London (UK), p. 216

The Dieringer Research Group, Inc. (WI), p. 166 DLG Research & Marketing Solutions (TX), p. 158

EurekaFacts, LLC (MD), p. 72

Focus Groups of Cleveland, Inc. (OH), p. 135

FocusVision (CT), p. 70

Frieden Qualitative Services (CA), p. 52

FUEL (NY), p. 121

GMO Research Inc. (Japan), p. 198

GreatBlue Research, Inc. (CT), p. 69

Honest Data (CA), p. 62

Horowitz Research (NY), p. 122

Insights in Marketing (IL), p. 89

Isurus Market Research and Consulting (MA), p. 100 J-S Martin Transcription Resources (CA), p. 54

Just The Facts, Inc. (IL), p. 89

The Key Group, Inc. (MD), p. 97

KIRBY research venue (CA), p. 54

Krämer Marktforschung GmbH (Ger.), p. 189

Lucid (LA), p. 96

Magnet, Inc. Brand Planning (RI), p. 148

Marketing Workshop (GA), p. 82

Merkadoteknia Research & Consulting (TX), p. 157

The MSR Group (NE), p. 111

PortMA (ME), p. 96

Precision Opinion (NV), p. 111

Provoke Insights (NY), p. 125

Quantum Insights (CT), p. 69

Research America Market Research Solutions (PA), p. 145

Research Now SSI (TX), p. 156

RIVA Market Research & Training Institute (MD), p. 74

The StarPoint Consulting Group (IL), p. 92

SurveyUSA® (NJ), p. 115

Targoz Market Research (TN), p. 150

W5, Inc. (NC), p. 131

Zebra Strategies (NY), p. 128

Aerospace

B2B International (NY), p. 118 Decision Point (WI), p. 166

Affluent/Wealthy

ALTIANT (Formerly Red Carpet Research RCR) (Sweden), p. 210 Bauman Research & Consulting, LLC (NJ), p. 112

C+R Research (IL), p. 86

First Insights (NY), p. 120

Focus Groups of Cleveland, Inc. (OH), p. 135

Group Dynamics in Focus, Inc. (PA), p. 141

lvy Exec (NY), p. 122

Jackson Associates Research, an Insights Ctr. Facility (GA), p. 81 Jackson Associates Research, an Insights Ctr. Facility (GA), p. 81 J-S Martin Transcription Resources (CA), p. 54

Just The Facts, Inc. (IL), p. 89

KIRBY research venue (CA), p. 54

Lucid (LA), p. 96

Magnet, Inc. Brand Planning (RI), p. 148 Opinions, Ltd. - Headquarters (OH), p. 136

Performance Research (RI), p. 147

Provoke Insights (NY), p. 125

Radius Europe (UK), p. 223

Radius Global Market Research (PA), p. 144

Radius Global Market Research (FL), p. 80

Radius Global Market Research (NY), p. 117 Radius Global Market Research (WA), p. 163

Radius Global Market Research (NJ), p. 116

Radius Global Market Research (CA), p. 63

Radius Global Market Research (NY), p. 126 Radius Global Market Research (TX), p. 151

Radius Global Market Research (IL), p. 91

Radius MEA (United Arab Emirates), p. 213

Springboard Marketing Research & Consulting (CA), p. 64

Toluna (CT), p. 70

Vincent McCabe, Inc. (NY), p. 129

African-American

Access Insights (TN), p. 149

AmeriSpeak® Panel / NORC at the University of Chicago (IL), p. 84

Atkins Research Global, Inc. (CA), p. 51

C R Market Surveys, Inc. (IL), p. 85 C+R Research (IL), p. 86

Campbell-Communications, Inc. (NY), p. 119

Creative Consumer Research - Houston (TX), p. 158

Focus Groups of Cleveland, Inc. (OH), p. 135

Focus World International, Inc. (NJ), p. 113

FOCUSCOPE, Inc. (IL), p. 88

Group Dynamics in Focus, Inc. (PA), p. 141

Horowitz Research (NY), p. 122

Innovate (CA), p. 53

Interviewing Service of America, LLC - HQ (CA), p. 53

Just The Facts, Inc. (IL), p. 89

Lucas Market Research, LLC (MO), p. 110

MFORCE Research (IL), p. 90

New American Dimensions (CA), p. 55

Opinions, Ltd. - Headquarters (OH), p. 136

Performance Research (RI), p. 147

Precision Research, Inc. (IL), p. 91

ReRez (TX), p. 156

RIVA Market Research & Training Institute (MD), p. 74

RRU Research - Fusion Focus (NY), p. 126

Schlesinger Group New Jersey (HQ) (NJ), p. 115

Synergia (TX), p. 156

361 Degrees Consulting, Inc. (CA), p. 56 361 Degrees Consulting, Inc. (China), p. 183

watchLAB (IL), p. 92

Zebra Strategies (NY), p. 128

Agriculture/Agribusiness

Access Insights (TN), p. 149 Communications For Research, Inc. (MO), p. 109

Customer Lifecycle, LLC (IL), p. 86

Kadence International (Philippines), p. 205

Olson Research Group, Inc. (PA), p. 144 Personal Marketing Research, Inc. (IA), p. 94 Research America Market Research Solutions (PA), p. 145

Air Travelers

Advitek Inc. (ON), p. 177

C+R Research (IL), p. 86 Frieden Qualitative Services (CA), p. 52 J-S Martin Transcription Resources (CA), p. 54

Research Now SSI (TX), p. 156

Airlines

Dallas By Definition (TX), p. 152

DLG Research & Marketing Solutions (TX), p. 158

First Insights (NY), p. 120

Frieden Qualitative Services (CA), p. 52 Jackson Adept Research - Beverly Hills (CA), p. 53

ReRez (TX), p. 156

Research Now SSI (TX), p. 156

Surveys & Forecasts, LLC (CT), p. 70

Apparel/Accessories/Textiles

C+R Research (IL), p. 86

ChildResearch.com (CT), p. 69 Eastcoast Research (NC), p. 130

KIRBY research venue (CA), p. 54

TouchstoneResearch.com (CT), p. 69 Uwins Research Group (CA), p. 56

Arts and Culture

J-S Martin Transcription Resources (CA), p. 54 Performance Research (RI), p. 147

Asians

Atkins Research Global, Inc. (CA), p. 51

C R Market Surveys, Inc. (IL), p. 85

C+R Research (IL), p. 86

Creative Consumer Research - Houston (TX), p. 158

Focus World International, Inc. (NJ), p. 113

GMO Research Inc. (Japan), p. 198 Horowitz Research (NY), p. 122

House of Marketing Research (CA), p. 53

Interviewing Service of America, LLC - HQ (CA), p. 53

Jackson Adept Research - Beverly Hills (CA), p. 53

Just The Facts, Inc. (IL), p. 89

Lucid (LA), p. 96

New American Dimensions (CA), p. 55

Precision Research, Inc. (IL), p. 91

Provoke Insights (NY), p. 125 ReRez (TX), p. 156

RRU Research - Fusion Focus (NY), p. 126

Schlesinger Group New Jersey (HQ) (NJ), p. 115 Springboard Marketing Research & Consulting (CA), p. 64

361 Degrees Consulting, Inc. (China), p. 183 361 Degrees Consulting, Inc. (CA), p. 56

3Q GLOBAL (FL), p. 80

watchLAB (IL), p. 92 Worldbridge Language Services (CA), p. 56

Associations

Ann Michaels & Associates Ltd. (IL), p. 85

Artemis Strategy Group, LLC (DC), p. 71

C+R Research (IL), p. 86 DSG Associates (CA), p. 52

Eidex Group, LLC (GA), p. 81

EurekaFacts, LLC (MD), p. 72

FocusVision (CT), p. 70

Geo Strategy Partners (GA), p. 81 Irwin Broh Research (IL), p. 89

Just The Facts, Inc. (IL), p. 89 Magnet, Inc. Brand Planning (RI), p. 148

MDC Research (OR), p. 139

ORI (VA), p. 74

Performance Research (RI), p. 147

Phase 5 (ON), p. 179

Provoke Insights (NY), p. 125 Readex Research (MN), p. 107

Rockbridge Associates, Inc. (VA), p. 74

Surveys & Forecasts, LLC (CT), p. 70

Targoz Market Research (TN), p. 150 Untold Research (VA), p. 75

Vault Consulting, LLC (VA), p. 75 WBA Research (MD), p. 75

Automotive

Addison Research (NY), p. 118

AnswerQuest, an Insights Center Facility (MA), p. 98

Ascribe (OH), p. 132 ASK Global Universal Ltd (UK), p. 214

Asplor Research Private Limited (India), p. 194 B2B International (NY), p. 118

Babbletype, LLC (PA), p. 140

C R Market Surveys, Inc. (IL), p. 85

C+R Research (IL), p. 86 CMS Research (OH), p. 137

Complete Research Connection (OH), p. 136

Directions In Research, Inc. (CA), p. 59 DLG Research & Marketing Solutions (TX), p. 158

Doyle Research Associates, Inc. (IL), p. 86

DSG Associates (CA), p. 52 First Insights (NY), p. 120

First Insights (IL), p. 87

Focus Centre of Chicago, Inc. (IL), p. 88

Focus Groups of Cleveland, Inc. (OH), p. 135

Focus Latino (TX), p. 150 FocusVision (CT), p. 70

FUEL (NY), p. 121

GCA Consulting (TX), p. 151 Geo Strategy Partners (GA), p. 81

Frieden Qualitative Services (CA), p. 52

Herzog + Glaser GmbH (Ger.), p. 188 Herzog + Glaser Teststudio Frankfurt GmbH (Ger.), p. 188

Herzog + Glaser Teststudio Leipzig GmbH (Ger.), p. 188

Jackson Adept Research Encino/Los Angeles (CA), p. 54 J-S Martin Transcription Resources (CA), p. 54 Just The Facts, Inc. (IL), p. 89 Kadence International (Philippines), p. 205 KIRBY research venue (CA), p. 54 Krämer Marktforschung GmbH (Ger.), p. 189 LextantLabs (OH), p. 137 Lucid (LA), p. 96 LW Research Group (CA), p. 54 Market Probe International, Inc. (NY), p. 124 The Martec Group - Chicago (IL), p. 90 The Martec Group - Detroit (MI), p. 103 Michigan Market Research (MI), p. 103 Morpace Inc. (MI), p. 103 m-s / Punkt Teststudios (Ger.), p. 190 m-s / Punkt Teststudios (Ger.), p. 190 m-s Teststudios Hamburg (Ger.), p. 190 m-s Teststudios Köln (Ger.), p. 191 m-s Teststudios Nürnberg (Ger.), p. 191 m-s Teststudios Stuttgart (Ger.), p. 191 OMI (Online Market Intelligence) (Russian Fed.), p. 207 Phoenix Marketing International (NY), p. 128 Precision Research, Inc. (IL), p. 91 Quester (IA), p. 94 Research America Market Research Solutions (PA), p. 145 Research Now SSI (TX), p. 156 Schmiedl Marktforschung GmbH - Berlin (Ger.), p. 191 Surveys & Forecasts, LLC (CT), p. 70

Herzog + Glaser Teststudio Munich GmbH (Ger.), p. 188

Automotive Aftermarket

The Martec Research Center - Green Bay (WI), p. 166

C R Market Surveys, Inc. (IL), p. 85 Focus Latino (TX), p. 150 Just The Facts, Inc. (IL), p. 89 The Martec Group - Chicago (IL), p. 90 The Martec Group - Detroit (MI), p. 103 MDC Research (OR), p. 139 Precision Research, Inc. (IL), p. 91 The StarPoint Consulting Group (IL), p. 92 Study Hall Research, Inc. (FL), p. 79 The Martec Research Center - Green Bay (WI), p. 166

Beverage

Toluna (CT), p. 70

AnswerQuest, an Insights Center Facility (MA), p. 98 AOC Marketing Research (NC), p. 129 ASK Global Universal Ltd (UK), p. 214 B2B International (NY), p. 118 Blueocean Market Intelligence (WA), p. 162 C+R Research (IL), p. 86 Campbell-Communications, Inc. (NY), p. 119 Camille Carlin Qualitative Research, LLC (NY), p. 119 ChildResearch.com (CT), p. 69 City Research Solutions (WI), p. 166 Clear Seas Research (MI), p. 102 Communications For Research, Inc. (MO), p. 109 Contract Testing Inc. (ON), p. 177 CSS/datatelligence, a division of CRG Global (FL), p. 75 DLG Research & Marketing Solutions (TX), p. 158 Doyle Research Associates, Inc. (IL), p. 86 Eastcoast Research (NC), p. 130 Focus Groups of Cleveland, Inc. (OH), p. 135 Focus Latino (TX), p. 150 FocusVision (CT), p. 70 Food Perspectives, Inc., (MN), p. 106 Frieden Qualitative Services (CA), p. 52 GCA Consulting (TX), p. 151 GlobaLexicon Translations (UK), p. 218 HCD Research, Inc. (NJ), p. 113 IMR Institute for Marketing Research GmbH (Ger.), p. 189 Informed Decisions Group, Inc. (OH), p. 135 Innovate (CA), p. 53 Insights Center, LLC (CO), p. 66 Insights in Marketing (IL), p. 89

Jackson Adept Research Encino/Los Angeles (CA), p. 54

J-S Martin Transcription Resources (CA), p. 54

Lucas Market Research, LLC (MO), p. 110

Just The Facts, Inc. (IL), p. 89

Living Room (OH), p. 134

myCLEARopinion Panel (MI), p. 104 My-Take (MA), p. 102 Outsmart Marketing (MN), p. 107 PortMA (ME), p. 96 Practical Imagination Enterprises (NJ), p. 114 Precision Research, Inc. (IL), p. 91 Quester (IA), p. 94 Quick Test/Heakin (FL), p. 80 Radius Europe (UK), p. 223 Radius Global Market Research (NY), p. 126 Radius Global Market Research (NJ), p. 116 Radius Global Market Research (FL), p. 80 Radius Global Market Research (WA), p. 163 Radius Global Market Research (PA), p. 144 Radius Global Market Research (IL), p. 91 Radius Global Market Research (TX), p. 151 Radius Global Market Research (NY), p. 117 Radius Global Market Research (CA), p. 63 Radius MEA (United Arab Emirates), p. 213 Research America Market Research Solutions (PA), p. 145 Restaurant Research Associates (CA), p. 58 RTi Research (CT), p. 70 SKIM (NJ), p. 115 SKIM (CA), p. 64 SKIM (GA), p. 83 SKIM (UK), p. 224 SKIM (Brazil), p. 174 SKIM (Netherlands), p. 203 SKIM (Costa Rica), p. 184 SKIM (Singapore), p. 208 Strategic Intelligence Research Services (SIRS) (KY), p. 134 Surveys & Forecasts, LLC (CT), p. 70 TouchstoneResearch.com (CT), p. 69 U&I Collaboration (U&I) (NJ), p. 116

Bio-Technology

B2B International (NY), p. 118 Clarity Pharma Research (SC), p. 148 The Dominion Group, Inc. (VA), p. 72 Group Dynamics in Focus, Inc. (PA), p. 141 Ivy Exec (NY), p. 122 J-S Martin Transcription Resources (CA), p. 54 Magnet, Inc. Brand Planning (RI), p. 148 NAXION (PA), p. 142 Olson Research Group, Inc. (PA), p. 144 RG+A (PA), p. 146

Study Hall Research, Inc. (FL), p. 79

Building Materials/Products

Clear Seas Research (MI), p. 102 Communications For Research, Inc. (MO), p. 109 ConsumerQuest (CA), p. 51 Geo Strategy Partners (GA), p. 81 Just The Facts, Inc. (IL), p. 89 The Martec Group - Chicago (IL), p. 90 The Martec Group - Detroit (MI), p. 103 MDC Research (OR), p. 139 myCLEARopinion Panel (MI), p. 104 Precision Research, Inc. (IL), p. 91 The Martec Research Center - Green Bay (WI), p. 166 U&I Collaboration (U&I) (NJ), p. 116

Business-To-Business

Access Insights (TN), p. 149 Addison Research (NY), p. 118 AIM/LA (CA), p. 51 Ann Michaels & Associates Ltd. (IL), p. 85 ASK Global Universal Ltd (UK), p. 214 B2B International (NY), p. 118 Blueocean Market Intelligence (WA), p. 162 Branded Research, Inc. (CA), p. 59 C+R Research (IL), p. 86 Campos (PA), p. 147 CaptureISG (FL), p. 79 Circle Research (NY), p. 119

Clear Seas Research (MI), p. 102 Communications For Research, Inc. (MO), p. 109 Confirmit (NY), p. 120

Confirmit - London (UK), p. 216

Connected Research & Consulting, LLC (FL), p. 79

ConsuMed Research (France), p. 186 Creative Consumer Research - Houston (TX), p. 158 Critical Mix (CT), p. 70 CSS/datatelligence, a division of CRG Global (FL), p. 75 Customer Lifecycle, LLC (IL), p. 86 Customer Service Profiles (CSP) (NE), p. 110 Dallas By Definition (TX), p. 152 Daniel Research Group (MA), p. 99 Directions In Research, Inc. (CA), p. 59 Discovery Research Group (UT), p. 159 Doyle Research Associates, Inc. (IL), p. 86 Eastcoast Research (NC), p. 130 Emotive Analytics (MO), p. 109 EurekaFacts, LLC (MD), p. 72 Field Scope International (UK), p. 217 First In Focus Research (NC), p. 130 First Insights (NY), p. 120 Focus Centre of Chicago, Inc. (IL), p. 88 Focus Forward (PA), p. 140 Focus Groups of Cleveland, Inc. (OH), p. 135 The Focus Room (NY), p. 121 Focus World International, Inc. (NJ), p. 113 FOCUSCOPE, Inc. (IL), p. 88 FUEL (NY), p. 121 Geo Strategy Partners (GA), p. 81 GKS Consulting LLC (IL), p. 88 GreatBlue Research, Inc. (CT), p. 69 Ground Floor Partners (IL), p. 88 Honest Data (CA), p. 62 Innovate (CA), p. 53 Irwin Broh Research (IL), p. 89 Isurus Market Research and Consulting (MA), p. 100 Ivv Exec (NY), p. 122 Jackson Adept Research - Beverly Hills (CA), p. 53 Just The Facts, Inc. (IL), p. 89 Kadence International (MA), p. 100 Kadence International (China), p. 182 Kadence International (Viet Nam), p. 227 Kadence International (India), p. 194 Kadence International (UK), p. 219 Kadence International (India), p. 194 Kadence International (Indonesia), p. 196 Kadence International (Singapore), p. 208 Kadence International (MA), p. 100 Kadence International (Viet Nam), p. 227 Kadence International (Hong Kong), p. 193 KIRBY research venue (CA), p. 54 Krämer Marktforschung GmbH (Ger.), p. 189 Kudos Research (UK), p. 220 Lucid (LA), p. 96 LW Research Group (CA), p. 54 M3 Global Research (PA), p. 142 MAXimum Research, Inc. (NJ), p. 142 MDC Research (OR), p. 139 mo'web GmbH (Ger.), p. 190 The MSR Group (NE), p. 111 myCLEARopinion Panel (MI), p. 104 National Survey Research Center (OH), p. 135 NAXION (PA), p. 142 Observation Baltimore (MD), p. 97 OMI (Online Market Intelligence) (Russian Fed.), p. 207 Opinions, Ltd. - Headquarters (OH), p. 136 ORI (VA), p. 74 OvationMR (NY), p. 125 Passerelles (France), p. 187 Phase 5 (ON), p. 179 Phoenix Marketing International (NY), p. 128 Precision Research, Inc. (IL), p. 91 Provoke Insights (NY), p. 125 ReRez (TX), p. 156 The Research Edge, LLC (MN), p. 108 The Research House (UK), p. 224 The Research House, Wimbledon (UK), p. 224 Research Now SSI (TX), p. 156 RRU Research - Fusion Focus (NY), p. 126 RTi Research (CT), p. 70 Schlesinger Group New Jersey (HQ) (NJ), p. 115 Schlesinger Quantitative (NJ), p. 115 Schmiedl Marktforschung GmbH - Berlin (Ger.), p. 191 Schmiedl Marktforschung GmbH - Frankfurt (Ger.), p. 192 Schmiedl Marktforschung GmbH - Munich (Ger.), p. 192 Scientific Telephone Samples (CA), p. 58

SoapBoxSample (CA), p. 55

SKIM (GA), p. 83

Lucid (LA), p. 96

Springboard Marketing Research & Consulting (CA), p. 64 The StarPoint Consulting Group (IL), p. 92 Study Hall Research, Inc. (FL), p. 79 SurveyHealthcare (NY), p. 127 Surveys & Forecasts, LLC (CT), p. 70 Targoz Market Research (TN), p. 150 Toluna (CT), p. 70 Vault Consulting, LLC (VA), p. 75 W5, Inc. (NC), p. 131 Zebra Strategies (NY), p. 128

Candy/Confectionery

C+R Research (IL), p. 86

ChildResearch.com (CT), p. 69 City Research Solutions (WI), p. 166 Clear Seas Research (MI), p. 102 Informed Decisions Group, Inc. (OH), p. 135 Insights Center, LLC (CO), p. 66 Insights in Marketing (IL), p. 89

Just The Facts, Inc. (IL), p. 89 Living Room (OH), p. 134

myCLEARopinion Panel (MI), p. 104 Precision Research, Inc. (IL), p. 91 Quester (IA), p. 94

Radius Europe (UK), p. 223

Radius Global Market Research (IL), p. 91 Radius Global Market Research (NJ), p. 116

Radius Global Market Research (FL), p. 80 Radius Global Market Research (PA), p. 144 Radius Global Market Research (TX), p. 151

Radius Global Market Research (CA), p. 63 Radius Global Market Research (NY), p. 117

Radius Global Market Research (NY), p. 126 Radius Global Market Research (WA), p. 163 Radius MEA (United Arab Emirates), p. 213

SKIM (NJ), p. 115

TouchstoneResearch.com (CT), p. 69 U&I Collaboration (U&I) (NJ), p. 116

Cereals

AnswerQuest, an Insights Center Facility (MA), p. 98 C+R Research (IL), p. 86

ChildResearch.com (CT), p. 69 City Research Solutions (WI), p. 166

IMR Institute for Marketing Research GmbH (Ger.), p. 189 Informed Decisions Group, Inc. (OH), p. 135

Insights Center, LLC (CO), p. 66

Just The Facts, Inc. (IL), p. 89

myCLEARopinion Panel (MI), p. 104 Precision Research, Inc. (IL), p. 91

Quester (IA), p. 94

Radius Europe (UK), p. 223

Radius Global Market Research (NY), p. 117

Radius Global Market Research (NJ), p. 116

Radius Global Market Research (FL), p. 80

Radius Global Market Research (WA), p. 163

Radius Global Market Research (PA), p. 144

Radius Global Market Research (IL), p. 91 Radius Global Market Research (CA), p. 63

Radius Global Market Research (NY), p. 126

Radius Global Market Research (TX), p. 151

Radius MEA (United Arab Emirates), p. 213

ReRez (TX), p. 156

TouchstoneResearch.com (CT), p. 69

Chemical Industry

B2B International (NY), p. 118

Communications For Research, Inc. (MO), p. 109 Customer Lifecycle, LLC (IL), p. 86 Geo Strategy Partners (GA), p. 81 GlobaLexicon Translations (UK), p. 218 The Martec Group - Chicago (IL), p. 90 The Martec Group - Detroit (MI), p. 103 Olson Research Group, Inc. (PA), p. 144

The Martec Research Center - Green Bay (WI), p. 166

Children

Access Insights (TN), p. 149 C+R Research (IL), p. 86 Camille Carlin Qualitative Research, LLC (NY), p. 119 ChildResearch.com (CT), p. 69 Complete Research Connection (OH), p. 136 ConsumerQuest (CA), p. 51

Creative Consumer Research - Houston (TX), p. 158

CRG Global, Inc. (FL), p. 75 First Insights (NY), p. 120

Focus & Testing, An Insights Center Facility (CA), p. 52

FOCUSCOPE, Inc. (IL), p. 88

Group Dynamics in Focus, Inc. (PA), p. 141

Jackson Adept Research Encino/Los Angeles (CA), p. 54 Jackson Associates Research, an Insights Ctr. Facility (GA), p. 81 Jackson Associates Research, an Insights Ctr. Facility (GA), p. 81

Just The Facts, Inc. (IL), p. 89

Leede Research (MN), p. 106

Lucid (LA), p. 96

LW Research Group (CA), p. 54

Quick Test/Heakin (FL), p. 80

Schlesinger Group New Jersey (HQ) (NJ), p. 115

Smarty Pants® (TN), p. 149

Springboard Marketing Research & Consulting (CA), p. 64 The Martec Research Center - Green Bay (WI), p. 166 TouchstoneResearch.com (CT), p. 69

watchLAB (IL), p. 92

College Students

C+R Research (IL), p. 86

ChildResearch.com (CT), p. 69 Eastcoast Research (NC), p. 130 Eidex Group, LLC (GA), p. 81

First Insights (NY), p. 120

Group Dynamics in Focus, Inc. (PA), p. 141

Just The Facts, Inc. (IL), p. 89

Living Room (OH), p. 134 Lucid (LA), p. 96

OvationMR (NY), p. 125

Performance Research (RI), p. 147

Springboard Marketing Research & Consulting (CA), p. 64 TouchstoneResearch.com (CT), p. 69

Communications

AmeriSpeak® Panel / NORC at the University of Chicago (IL), p. 84 C+R Research (IL), p. 86

Daniel Research Group (MA), p. 99

DLG Research & Marketing Solutions (TX), p. 158

EurekaFacts, LLC (MD), p. 72

FocusVision (CT), p. 70

Frieden Qualitative Services (CA), p. 52

Just The Facts, Inc. (IL), p. 89

Radius Europe (UK), p. 223

Radius Global Market Research (NY), p. 117 Radius Global Market Research (CA), p. 63

Radius Global Market Research (TX), p. 151

Radius Global Market Research (IL), p. 91

Radius Global Market Research (PA), p. 144

Radius Global Market Research (WA), p. 163

Radius Global Market Research (FL), p. 80 Radius Global Market Research (NJ), p. 116

Radius Global Market Research (NY), p. 126

Radius MEA (United Arab Emirates), p. 213

Computer-Hardware

Daniel Research Group (MA), p. 99 J-S Martin Transcription Resources (CA), p. 54 MDC Research (OR), p. 139

Computers

Daniel Research Group (MA), p. 99 Geo Strategy Partners (GA), p. 81 J-S Martin Transcription Resources (CA), p. 54 Just The Facts, Inc. (IL), p. 89

Computer-Software

AnswerQuest, an Insights Center Facility (MA), p. 98 Blueocean Market Intelligence (WA), p. 162 Confirmit (NY), p. 120 Confirmit - London (UK), p. 216 Daniel Research Group (MA), p. 99

First Insights (NY), p. 120 FocusVision (CT), p. 70 Honest Data (CA), p. 62 Isurus Market Research and Consulting (MA), p. 100 J-S Martin Transcription Resources (CA), p. 54 Lucid (LA), p. 96 MDC Research (OR), p. 139 RRD Marketing Solutions (OH), p. 136 Study Hall Research, Inc. (FL), p. 79

Construction Industry

B2B International (NY), p. 118

Clear Seas Research (MI), p. 102

Communications For Research, Inc. (MO), p. 109

Customer Lifecycle, LLC (IL), p. 86

DLG Research & Marketing Solutions (TX), p. 158

Just The Facts, Inc. (IL), p. 89

Leede Research (MN), p. 106

Lucid (LA), p. 96

The Martec Group - Chicago (IL), p. 90

The Martec Group - Detroit (MI), p. 103

myCLEARopinion Panel (MI), p. 104

ORI (VA), p. 74

Precision Research, Inc. (IL), p. 91 The Martec Research Center - Green Bay (WI), p. 166

Construction-Residential

Clear Seas Research (MI), p. 102 Just The Facts, Inc. (IL), p. 89 mvCLEARopinion Panel (MI), p. 104

Consumer Durables

Ascribe (OH), p. 132

Blueocean Market Intelligence (WA), p. 162

C+R Research (IL), p. 86

City Research Solutions (WI), p. 166 CRG Global, Inc. (FL), p. 75

Daniel Research Group (MA), p. 99

FocusVision (CT), p. 70

GlobaLexicon Translations (UK), p. 218 Informed Decisions Group, Inc. (OH), p. 135

Insights in Marketing (IL), p. 89

Irwin Broh Research (IL), p. 89

Just The Facts, Inc. (IL), p. 89

m-s / Punkt Teststudios (Ger.), p. 190

My-Take (MA), p. 102 OMI (Online Market Intelligence) (Russian Fed.), p. 207

Precision Research, Inc. (IL), p. 91

Quester (IA), p. 94

Radius Europe (UK), p. 223

Radius Global Market Research (NY), p. 117

Radius Global Market Research (CA), p. 63 Radius Global Market Research (TX), p. 151

Radius Global Market Research (IL), p. 91

Radius Global Market Research (PA), p. 144

Radius Global Market Research (WA), p. 163

Radius Global Market Research (FL), p. 80

Radius Global Market Research (NJ), p. 116

Radius Global Market Research (NY), p. 126 Radius MEA (United Arab Emirates), p. 213

The StarPoint Consulting Group (IL), p. 92

Consumer Services

Advitek Inc. (ON), p. 177 Ascribe (OH), p. 132

C+R Research (IL), p. 86

CMS Research (OH), p. 137 FocusVision (CT), p. 70

GlobaLexicon Translations (UK), p. 218

Irwin Broh Research (IL), p. 89

Just The Facts, Inc. (IL), p. 89

Lucid (LA), p. 96

Precision Research, Inc. (IL), p. 91 Radius Europe (UK), p. 223

Radius Global Market Research (N.I), p. 116

LABEL Research & Consulting (France), p. 186

Radius Global Market Research (NY), p. 126 Radius Global Market Research (NY), p. 117 Radius Global Market Research (CA), p. 63 Radius Global Market Research (TX), p. 151 Radius Global Market Research (IL), p. 91 Radius Global Market Research (PA), p. 144 Radius Global Market Research (WA), p. 163 Radius Global Market Research (FL), p. 80 Radius MEA (United Arab Emirates), p. 213 Random Dynamic Resources (Nigeria), p. 204 Rockbridge Associates, Inc. (VA), p. 74 SKIM (Singapore), p. 208 SKIM (NJ), p. 115 SKIM (CA), p. 64 SKIM (GA), p. 83 SKIM (UK), p. 224 SKIM (Brazil), p. 174 SKIM (Netherlands), p. 203 SKIM (Costa Rica), p. 184 The StarPoint Consulting Group (IL), p. 92 Strategic Intelligence Research Services (SIRS) (KY), p. 134

Consumers

Access Insights (TN), p. 149 AIM/LA (CA), p. 51 Angelfish Fieldwork (UK), p. 214 AnswerQuest, an Insights Center Facility (MA), p. 98 AOC Marketing Research (NC), p. 129 ASAP Insights (CO), p. 66 ASK Global Universal Ltd (UK), p. 214 Babbletype, LLC (PA), p. 140 Blueocean Market Intelligence (WA), p. 162 Branded Research, Inc. (CA), p. 59 C+R Research (IL), p. 86 Campos (PA), p. 147

ChildResearch.com (CT), p. 69 Clear Seas Research (MI), p. 102 CodingExperts (TX), p. 152 Communications For Research, Inc. (MO), p. 109 Complete Research Connection (OH), p. 136 Concepts In Focus (aka RDTeam-South) (FL), p. 76 ConneXion Research and Strategy (TX), p. 157

ConsuMed Research (France), p. 186 Consumerfieldwork GmbH (Ger.), p. 188 CRC Research House (ON), p. 177 CRC Research Inc (QC), p. 180

CRC Research Inc (BC), p. 175 CRC Research Inc (ON), p. 178

Critical Mix (CT), p. 70

CSS/datatelligence, a division of CRG Global (FL), p. 75 DLG Research & Marketing Solutions (TX), p. 158

Doyle Research Associates, Inc. (IL), p. 86

Elevated Insights (CO), p. 65 Emotive Analytics (MO), p. 109

Estudio Silvia Roca Barcelona (Spain), p. 209

Estudio Silvia Roca Brasil (Brazil), p. 174

Estudio Silvia Roca Madrid (Spain), p. 209

Estudio Silvia Roca Mexico (Mexico), p. 202

EurekaFacts, LLC (MD), p. 72

Field Scope International (UK), p. 217 First In Focus Research (NC), p. 130

Focus Centre of Chicago, Inc. (IL), p. 88

Focus Forward (PA), p. 140

Focus Groups of Cleveland, Inc. (OH), p. 135

The Focus Room (NY), p. 121

Focus World International, Inc. (NJ), p. 113

FocusVision (CT), p. 70

Frieden Qualitative Services (CA), p. 52

FUEL (NY), p. 121

Full Circle Research, LLC (MD), p. 72

Herzog + Glaser GmbH (Ger.), p. 188

Herzog + Glaser Teststudio Frankfurt GmbH (Ger.), p. 188

Herzog + Glaser Teststudio Leipzig GmbH (Ger.), p. 188

Herzog + Glaser Teststudio Munich GmbH (Ger.), p. 188

Innovate (CA), p. 53

Insights in Marketing (IL), p. 89

Jackson Adept Research - Beverly Hills (CA), p. 53

Jackson Adept Research Encino/Los Angeles (CA), p. 54

Just The Facts, Inc. (IL), p. 89

Kadence International (India), p. 194 Kadence International (China), p. 182

Kadence International (Viet Nam), p. 227

Kadence International (UK), p. 219

Kadence International (MA), p. 100

Kadence International (Hong Kong), p. 193

Kadence International (India), p. 194

Kadence International (Indonesia), p. 196

Kadence International (Singapore), p. 208

Kadence International (Viet Nam), p. 227

Kadence International (MA), p. 100

Kadence International (Philippines), p. 205

KIRBY research venue (CA), p. 54

Krämer Marktforschung GmbH (Ger.), p. 189

Kudos Research (UK), p. 220

LABEL Research & Consulting (France), p. 186

Living Room (OH), p. 134

Lucid (LA), p. 96

LW Research Group (CA), p. 54

MA PRAKTIKA Consumer Research (Russian Fed.), p. 206

Maction Consulting Private Limited (India), p. 194

Market Probe International, Inc. (NY), p. 124

Marketing Workshop (GA), p. 82

MAXimum Research, Inc. (NJ), p. 142

MDC Research (OR), p. 139 Morpace Inc. (MI), p. 103

mo'web GmbH (Ger.), p. 190

m-s / Punkt Teststudios (Ger.), p. 190

m-s Teststudios Hamburg (Ger.), p. 190

m-s Teststudios Köln (Ger.), p. 191

m-s Teststudios Nürnberg (Ger.), p. 191

m-s Teststudios Stuttgart (Ger.), p. 191

The MSR Group (NE), p. 111 My-Take (MA), p. 102

National Survey Research Center (OH), p. 135

Observation Baltimore (MD), p. 97

Olson Research Group, Inc. (PA), p. 144

Opinions, Ltd. - Headquarters (OH), p. 136

OvationMR (NY), p. 125

Passerelles (France), p. 187

Provoke Insights (NY), p. 125

Punctum (Argentina), p. 170

Rare Patient Voice, LLC (MD), p. 97

ReRez (TX), p. 156

The Research Group, Inc. (MD), p. 97

The Research House (UK), p. 224

The Research House, Wimbledon (UK), p. 224

Research Now SSI (TX), p. 156

RIVA Market Research & Training Institute (MD), p. 74

RRU Research - Fusion Focus (NY), p. 126

Schlesinger Quantitative (NJ), p. 115

Schmiedl Marktforschung GmbH - Berlin (Ger.), p. 191

Schmiedl Marktforschung GmbH - Frankfurt (Ger.), p. 192 Schmiedl Marktforschung GmbH - Munich (Ger.), p. 192

Surveys & Forecasts, LLC (CT), p. 70

Synergia (TX), p. 156

Toluna (CT), p. 70

TouchstoneResearch.com (CT), p. 69

U&I Collaboration (U&I) (NJ), p. 116

Ulrich Research Services, Inc. (FL), p. 76

watchLAB (IL), p. 92

Watermelon Research (UK), p. 226

Convenience Store

Advitek Inc. (ON), p. 177

Informed Decisions Group, Inc. (OH), p. 135

Cosmetics

ASK Global Universal Ltd (UK), p. 214

C+R Research (IL), p. 86

CEC Research (NJ), p. 112

CSS/datatelligence, a division of CRG Global (FL), p. 75

First Insights (NY), p. 120

Focus Latino (TX), p. 150 The Focus Room (NY), p. 121

FocusVision (CT), p. 70

GMO Research Inc. (Japan), p. 198

HCD Research, Inc. (NJ), p. 113

Insights Center, LLC (CO), p. 66

Insights in Marketing (IL), p. 89

Market Probe International, Inc. (NY), p. 124

Outsmart Marketing (MN), p. 107

Quick Test/Heakin (FL), p. 80 Radius Europe (UK), p. 223

Radius Global Market Research (IL), p. 91

Radius Global Market Research (NJ), p. 116

Radius Global Market Research (PA), p. 144

Radius Global Market Research (WA), p. 163 Radius Global Market Research (FL), p. 80 Radius Global Market Research (CA), p. 63 Radius Global Market Research (NY), p. 117 Radius Global Market Research (NY), p. 126 Radius Global Market Research (TX), p. 151 Radius MEA (United Arab Emirates), p. 213 SKIM (NJ), p. 115 U&I Collaboration (U&I) (NJ), p. 116

CPAs/Financial Advisors

C+R Research (IL), p. 86

Erdos & Morgan, Inc. (NY), p. 120 Group Dynamics in Focus, Inc. (PA), p. 141

Ivy Exec (NY), p. 122

Just The Facts, Inc. (IL), p. 89

Leede Research (MN), p. 106

Phase 5 (ON), p. 179

Watermelon Research (UK), p. 226

Defense

Study Hall Research, Inc. (FL), p. 79 Camille Carlin Qualitative Research, LLC (NY), p. 119 Evaluative Criteria, a division of CRG Global (NY), p. 120

Focus Groups of Cleveland, Inc. (OH), p. 135 Just The Facts, Inc. (IL), p. 89

The Key Group, Inc. (MD), p. 97 The Medical Panel™ (CO), p. 66

Olson Research Group, Inc. (PA), p. 144

Precision Research, Inc. (IL), p. 91

Reckner Healthcare (PA), p. 144 Research Now SSI (TX), p. 156

Direct Marketing/Direct Response

Just The Facts, Inc. (IL), p. 89

E-commerce

Honest Data (CA), p. 62

Informed Decisions Group, Inc. (OH), p. 135

Phase 5 (ON), p. 179 SKIM (UK), p. 224

SKIM (Singapore), p. 208

SKIM (Costa Rica), p. 184

SKIM (Brazil), p. 174

SKIM (GA), p. 83 SKIM (CA), p. 64

SKIM (NJ), p. 115

SKIM (Netherlands), p. 203

Education

B2B International (NY), p. 118

Babbletype, LLC (PA), p. 140

C+R Research (IL), p. 86

Clarion Research Inc. (NY), p. 119 ConsumerQuest (CA), p. 51

Creative Consumer Research - Houston (TX), p. 158

DLG Research & Marketing Solutions (TX), p. 158 Eastcoast Research (NC), p. 130

EurekaFacts, LLC (MD), p. 72

First Insights (NY), p. 120 Focus Groups of Cleveland, Inc. (OH), p. 135

GKS Consulting LLC (IL), p. 88 Group Dynamics in Focus, Inc. (PA), p. 141

J-S Martin Transcription Resources (CA), p. 54 Just The Facts, Inc. (IL), p. 89

Lucid (LA), p. 96

Magnet, Inc. Brand Planning (RI), p. 148 MAXimum Research, Inc. (NJ), p. 142

Springboard Marketing Research & Consulting (CA), p. 64

Zebra Strategies (NY), p. 128

Educators (Schools/Teachers)

C+R Research (IL), p. 86 Dallas By Definition (TX), p. 152

GKS Consulting LLC (IL), p. 88 Isurus Market Research and Consulting (MA), p. 100 J-S Martin Transcription Resources (CA), p. 54

Just The Facts, Inc. (IL), p. 89

Southern Solutions (TN), p. 149

Springboard Marketing Research & Consulting (CA), p. 64 WestGroup Research (AZ), p. 50

Electronics

ASK Global Universal Ltd (UK), p. 214

C+R Research (IL), p. 86

Clarion Research Inc. (NY), p. 119

Confirmit (NY), p. 120

Confirmit - London (UK), p. 216

CRG Global, Inc. (FL), p. 75

Customer Lifecycle, LLC (IL), p. 86

Daniel Research Group (MA), p. 99

DSG Associates (CA), p. 52 Herzog + Glaser GmbH (Ger.), p. 188

Herzog + Glaser Teststudio Frankfurt GmbH (Ger.), p. 188

Herzog + Glaser Teststudio Leipzig GmbH (Ger.), p. 188

Herzog + Glaser Teststudio Munich GmbH (Ger.), p. 188

Honest Data (CA), p. 62

IMR Institute for Marketing Research GmbH (Ger.), p. 189 Jackson Associates Research, an Insights Ctr. Facility (GA), p. 81

Just The Facts, Inc. (IL), p. 89

KIRBY research venue (CA), p. 54

m-s / Punkt Teststudios (Ger.), p. 190

m-s / Punkt Teststudios (Ger.), p. 190

m-s Teststudios Hamburg (Ger.), p. 190

m-s Teststudios Köln (Ger.), p. 191

m-s Teststudios Nürnberg (Ger.), p. 191

m-s Teststudios Stuttgart (Ger.), p. 191

Radius Europe (UK), p. 223

Radius Global Market Research (FL), p. 80

Radius Global Market Research (NJ), p. 116

Radius Global Market Research (WA), p. 163

Radius Global Market Research (PA), p. 144

Radius Global Market Research (IL), p. 91

Radius Global Market Research (TX), p. 151

Radius Global Market Research (CA), p. 63

Radius Global Market Research (NY), p. 117

Radius Global Market Research (NY), p. 126

Radius MEA (United Arab Emirates), p. 213

The StarPoint Consulting Group (IL), p. 92

Employees

B2B International (NY), p. 118

C+R Research (IL), p. 86

CaptureISG (FL), p. 79

Communications For Research, Inc. (MO), p. 109

Confirmit (NY), p. 120

Confirmit - London (UK), p. 216

Eidex Group, LLC (GA), p. 81

Study Hall Research, Inc. (FL), p. 79

Watermelon Research (UK), p. 226

Entertainment

Ascribe (OH), p. 132

Blueocean Market Intelligence (WA), p. 162

C+R Research (IL), p. 86

ChildResearch.com (CT), p. 69

Clarion Research Inc. (NY), p. 119

CRG Global, Inc. (FL), p. 75 Focus Groups of Cleveland, Inc. (OH), p. 135

FocusVision (CT), p. 70

HCD Research, Inc. (NJ), p. 113

Horowitz Research (NY), p. 122

Insights in Marketing (IL), p. 89

Jackson Adept Research - Beverly Hills (CA), p. 53

Jackson Adept Research Encino/Los Angeles (CA), p. 54 Jackson Associates Research, an Insights Ctr. Facility (GA), p. 81

Jackson Associates Research, an Insights Ctr. Facility (GA), p. 81 Join the Dots (USA) Inc. (NY), p. 122

Just The Facts, Inc. (IL), p. 89

KIRBY research venue (CA), p. 54

Lucid (LA), p. 96

LW Research Group (CA), p. 54

OMI (Online Market Intelligence) (Russian Fed.), p. 207

Performance Research (RI), p. 147

Precision Opinion (NV), p. 111

Quester (IA), p. 94

Quick Test/Heakin (FL), p. 80

Radius Europe (UK), p. 223

Radius Global Market Research (PA), p. 144

Radius Global Market Research (NJ), p. 116 Radius Global Market Research (WA), p. 163

Radius Global Market Research (IL), p. 91

Radius Global Market Research (TX), p. 151

Radius Global Market Research (CA), p. 63 Radius Global Market Research (NY), p. 117

Radius Global Market Research (NY), p. 126

Radius Global Market Research (FL), p. 80

Radius MEA (United Arab Emirates), p. 213

SoapBoxSample (CA), p. 55

Surveys & Forecasts, LLC (CT), p. 70

Toluna (CT), p. 70

TouchstoneResearch.com (CT), p. 69

Entrepreneurs/Small Business

Bauman Research & Consulting, LLC (NJ), p. 112

C+R Research (IL), p. 86

Daniel Research Group (MA), p. 99

Ivy Exec (NY), p. 122

Performance Research (RI), p. 147

Research Now SSI (TX), p. 156

RRU Research - Fusion Focus (NY), p. 126

Study Hall Research, Inc. (FL), p. 79

SurveyUSA® (NJ), p. 115

Targoz Market Research (TN), p. 150

watchLAB (IL), p. 92

Environmental

Advitek Inc. (ON), p. 177

DLG Research & Marketing Solutions (TX), p. 158

First Insights (NY), p. 120

myCLEARopinion Panel (MI), p. 104

Executives/Management

Ascribe (OH), p. 132 C+R Research (IL), p. 86

Customer Lifecycle, LLC (IL), p. 86

First Insights (NY), p. 120

Geo Strategy Partners (GA), p. 81 Group Dynamics in Focus, Inc. (PA), p. 141

Innovate (CA), p. 53

Ivy Exec (NY), p. 122

Just The Facts, Inc. (IL), p. 89

Radius Europe (UK), p. 223

Radius Global Market Research (PA), p. 144

Radius Global Market Research (NJ), p. 116

Radius Global Market Research (FL), p. 80 Radius Global Market Research (WA), p. 163

Radius Global Market Research (TX), p. 151

Radius Global Market Research (CA), p. 63

Radius Global Market Research (NY), p. 126

Radius Global Market Research (NY), p. 117

Radius Global Market Research (IL), p. 91

Radius MEA (United Arab Emirates), p. 213 ReRez (TX), p. 156

Research Now SSI (TX), p. 156

Schmiedl Marktforschung GmbH - Frankfurt (Ger.), p. 192 Springboard Marketing Research & Consulting (CA), p. 64

Exercise and Fitness

Magnet, Inc. Brand Planning (RI), p. 148 Performance Research (RI), p. 147

Fast-Food Industry

Advitek Inc. (ON), p. 177

AnswerQuest, an Insights Center Facility (MA), p. 98

C+R Research (IL), p. 86

CEC Research (NJ), p. 112

ChildResearch.com (CT), p. 69

Communications For Research, Inc. (MO), p. 109

Contract Testing Inc. (ON), p. 177

Creative Consumer Research - Houston (TX), p. 158

CSS/datatelligence, a division of CRG Global (FL), p. 75

Customer Lifecycle, LLC (IL), p. 86

DLG Research & Marketing Solutions (TX), p. 158

Eastcoast Research (NC), p. 130 First Insights (NY), p. 120

Focus Groups of Cleveland, Inc. (OH), p. 135

Focus Latino (TX), p. 150

FocusVision (CT), p. 70

Frieden Qualitative Services (CA), p. 52

Informed Decisions Group, Inc. (OH), p. 135

Innovate (CA), p. 53

Insights Center, LLC (CO), p. 66

Just The Facts, Inc. (IL), p. 89

Lucas Market Research, LLC (MO), p. 110

Marketing Workshop (GA), p. 82

Precision Research, Inc. (IL), p. 91

Quester (IA), p. 94 Radius Europe (UK), p. 223

Radius Global Market Research (PA), p. 144

Radius Global Market Research (FL), p. 80

Radius Global Market Research (NY), p. 117

Radius Global Market Research (WA), p. 163

Radius Global Market Research (NJ), p. 116

Radius Global Market Research (CA), p. 63

Radius Global Market Research (NY), p. 126

Radius Global Market Research (TX), p. 151 Radius Global Market Research (IL), p. 91

Radius MEA (United Arab Emirates), p. 213

Research America Market Research Solutions (PA), p. 145

Restaurant Research Associates (CA), p. 58 Study Hall Research, Inc. (FL), p. 79

Toluna (CT), p. 70

TouchstoneResearch.com (CT), p. 69 W5, Inc. (NC), p. 131

Film/Movie

Clarion Research Inc. (NY), p. 119

Focus Groups of Cleveland, Inc. (OH), p. 135

GMO Research Inc. (Japan), p. 198 Innovate (CA), p. 53

Jackson Adept Research - Beverly Hills (CA), p. 53

Jackson Adept Research Encino/Los Angeles (CA), p. 54

Research Now SSI (TX), p. 156 Talking Heads Studio (GA), p. 83

Financial/Investment/Banks

ALTIANT (Formerly Red Carpet Research RCR) (Sweden), p. 210

Advitek Inc. (ON), p. 177

Artemis Strategy Group, LLC (DC), p. 71

Ascribe (OH), p. 132

B2B International (NY), p. 118 Babbletype, LLC (PA), p. 140

Blueocean Market Intelligence (WA), p. 162

C+R Research (IL), p. 86

CaptureISG (FL), p. 79

Chadwick Martin Bailey, Inc. (MA), p. 98 Chudnoff Associates (NJ), p. 112

CMS Research (OH), p. 137 Confirmit (NY), p. 120

Confirmit - London (UK), p. 216

Customer Lifecycle, LLC (IL), p. 86 Customer Service Profiles (CSP) (NE), p. 110

The Dieringer Research Group, Inc. (WI), p. 166

Digital Research Group (ME), p. 96

Directions In Research, Inc. (CA), p. 59 DLG Research & Marketing Solutions (TX), p. 158 Doyle Research Associates, Inc. (IL), p. 86

DSG Associates (CA), p. 52 Eastcoast Research (NC), p. 130

Erdos & Morgan, Inc. (NY), p. 120

First Insights (NY), p. 120 First Insights (IL), p. 87

Focus Groups of Cleveland, Inc. (OH), p. 135 Focus Latino (TX), p. 150

The Focus Room (NY), p. 121 FocusVision (CT), p. 70

Frieden Qualitative Services (CA), p. 52 Geo Strategy Partners (GA), p. 81 GlobaLexicon Translations (UK), p. 218 HCD Research, Inc. (NJ), p. 113 IMR Institute for Marketing Research GmbH (Ger.), p. 189 Insights in Marketing (IL), p. 89 lvy Exec (NY), p. 122 Join the Dots (USA) Inc. (NY), p. 122 J-S Martin Transcription Resources (CA), p. 54 Just The Facts, Inc. (IL), p. 89 Kadence International (Indonesia), p. 196 Kadence International (China), p. 182 Kadence International (Philippines), p. 205 Kadence International (Viet Nam), p. 227 Kadence International (India), p. 194 Kadence International (UK), p. 219 Kadence International (India), p. 194 Kadence International (MA), p. 100 Kadence International (Singapore), p. 208 Kadence International (Viet Nam), p. 227 Kadence International (MA), p. 100 Kadence International (Hong Kong), p. 193 LextantLabs (OH), p. 137 Magnet, Inc. Brand Planning (RI), p. 148 Market Analytics International, Inc. (NJ), p. 114 MAXimum Research, Inc. (NJ), p. 142 Morpace Inc. (MI), p. 103 The MSR Group (NE), p. 111 ORI (VA), p. 74 Phase 5 (ON), p. 179 Phoenix Marketing International (NY), p. 128 Provoke Insights (NY), p. 125 Quantum Insights (CT), p. 69 Radius Europe (UK), p. 223 Radius Global Market Research (CA), p. 63 Radius Global Market Research (FL), p. 80 Radius Global Market Research (WA), p. 163 Radius Global Market Research (NJ), p. 116 Radius Global Market Research (PA), p. 144 Radius Global Market Research (NY), p. 117 Radius Global Market Research (NY), p. 126 Radius Global Market Research (IL), p. 91 Radius Global Market Research (TX), p. 151 Radius MEA (United Arab Emirates), p. 213 Research America Market Research Solutions (PA), p. 145 The Research Edge, LLC (MN), p. 108 Research Now SSI (TX), p. 156 Rockbridge Associates, Inc. (VA), p. 74 RRD Marketing Solutions (OH), p. 136 RRU Research - Fusion Focus (NY), p. 126 RTi Research (CT), p. 70 Shapard Research (OK), p. 137 Strategic Intelligence Research Services (SIRS) (KY), p. 134 Study Hall Research, Inc. (FL), p. 79

Foods/Nutrition
Angelfish Fieldwork (UK), p. 214

WestGroup Research (AZ), p. 50

Surveys & Forecasts, LLC (CT), p. 70

Vincent McCabe, Inc. (NY), p. 129

W5, Inc. (NC), p. 131

WBA Research (MD), p. 75

AnswerQuest, an Insights Center Facility (MA), p. 98 AOC Marketing Research (NC), p. 129 ASK Global Universal Ltd (UK), p. 214 Babbletype, LLC (PA), p. 140 Bauman Research & Consulting, LLC (NJ), p. 112 Blueocean Market Intelligence (WA), p. 162 C+R Research (IL), p. 86 Camille Carlin Qualitative Research, LLC (NY), p. 119 ChildResearch.com (CT), p. 69 City Research Solutions (WI), p. 166 Clear Seas Research (MI), p. 102 Communications For Research, Inc. (MO), p. 109 Complete Research Connection (OH), p. 136 Contract Testing Inc. (ON), p. 177 CSS/datatelligence, a division of CRG Global (FL), p. 75 First Insights (NY), p. 120 Focus Groups of Cleveland, Inc. (OH), p. 135 Food Perspectives, Inc., (MN), p. 106 Frieden Qualitative Services (CA), p. 52 Geo Strategy Partners (GA), p. 81 Ground Floor Partners (IL), p. 88

HCD Research, Inc. (NJ), p. 113 IMR Institute for Marketing Research GmbH (Ger.), p. 189 Insights Center, LLC (CO), p. 66 Insights in Marketing (IL), p. 89 Jackson Associates Research, an Insights Ctr. Facility (GA), p. 81 Just The Facts, Inc. (IL), p. 89 Living Room (OH), p. 134 Market Analytics International, Inc. (NJ), p. 114 The Martec Group - Chicago (IL), p. 90 The Martec Group - Detroit (MI), p. 103 myCLEARopinion Panel (MI), p. 104 Outsmart Marketing (MN), p. 107 Practical Imagination Enterprises (NJ), p. 114 Precision Research, Inc. (IL), p. 91 Restaurant Research Associates (CA), p. 58 RTi Research (CT), p. 70 SKIM (Brazil), p. 174 SKIM (Singapore), p. 208 SKIM (Netherlands), p. 203 SKIM (GA), p. 83 SKIM (CA), p. 64 SKIM (NJ), p. 115 SKIM (Costa Rica), p. 184 SKIM (UK), p. 224 Springboard Marketing Research & Consulting (CA), p. 64 The Martec Research Center - Green Bay (WI), p. 166 TouchstoneResearch.com (CT), p. 69 U&I Collaboration (U&I) (NJ), p. 116 xsperient | Segmedica (NY), p. 117

Forest Industries

Customer Lifecycle, LLC (IL), p. 86

Fragrance Industry

ASK Global Universal Ltd (UK), p. 214

Gaming/Casinos

AnswerQuest, an Insights Center Facility (MA), p. 98 Clear Seas Research (MI), p. 102 Consumer Opinion Services, Inc. (WA), p. 162 The Dallas Marketing Group, Inc. (TX), p. 152 Discovery Research Group (UT), p. 159 Focus Groups of Cleveland, Inc. (OH), p. 135 GreatBlue Research, Inc. (CT), p. 69 The Key Group, Inc. (MD), p. 97 MDC Research (OR), p. 139 Merkadoteknia Research & Consulting (TX), p. 157 myCLEARopinion Panel (MI), p. 104 Phoenix Marketing International (NY), p. 128 Precision Opinion (NV), p. 111 Research America Market Research Solutions (PA), p. 145 RRD Marketing Solutions (OH), p. 136 Schlesinger Group New Jersey (HQ) (NJ), p. 115 Study Hall Research, Inc. (FL), p. 79

Gay & Lesbian/LGBTQ

C+R Research (IL), p. 86
Creative Consumer Research – Houston (TX), p. 158
Group Dynamics in Focus, Inc. (PA), p. 141
House of Marketing Research (CA), p. 53
IOS Research (KY), p. 95
Jackson Adept Research - Beverly Hills (CA), p. 53
New American Dimensions (CA), p. 55
Performance Research (RI), p. 147
RRU Research - Fusion Focus (NY), p. 126
Zebra Strategies (NY), p. 128

Generation Baby Boomers

Focus Latino (TX), p. 150 GCA Consulting (TX), p. 151 The StarPoint Consulting Group (IL), p. 92

Generation X

AnswerQuest, an Insights Center Facility (MA), p. 98 Blueberry Marketing and Sensory Research (PA), p. 140 C+R Research (IL), p. 86

Focus Groups of Cleveland, Inc. (OH), p. 135 Focus Latino (TX), p. 150 OvationMR (NY), p. 125 Radius Europe (UK), p. 223

Radius Global Market Research (FL), p. 80 Radius Global Market Research (NJ), p. 116 Radius Global Market Research (WA), p. 163 Radius Global Market Research (PA), p. 144 Radius Global Market Research (IL), p. 91 Radius Global Market Research (TX), p. 151 Radius Global Market Research (CA), p. 63 Radius Global Market Research (NY), p. 117 Radius Global Market Research (NY), p. 117 Radius Global Market Research (NY), p. 126 Radius MEA (United Arab Emirates), p. 213

Generation Y / Millennials AnswerQuest, an Insights Center Facility (MA), p. 98

Axiom Research (TN), p. 149 Blueberry Marketing and Sensory Research (PA), p. 140 BuzzBack Market Research (NY), p. 119 C+R Research (IL), p. 86 ConneXion Research and Strategy (TX), p. 157 Eastcoast Research (NC), p. 130 Evaluative Criteria, a division of CRG Global (NY), p. 120 Focus Groups of Cleveland, Inc. (OH), p. 135 Focus Latino (TX), p. 150 FOCUSCOPE, Inc. (IL), p. 88 Hawk Incentives (TX), p. 153 Honest Data (CA), p. 62 Horowitz Research (NY), p. 122 IMR Institute for Marketing Research GmbH (Ger.), p. 189 LextantLabs (OH), p. 137 Living Room (OH), p. 134 Lucas Market Research, LLC (MO), p. 110 My-Take (MA), p. 102 New American Dimensions (CA), p. 55 OvationMR (NY), p. 125 Performance Research (RI), p. 147 SoapBoxSample (CA), p. 55 Study Hall Research, Inc. (FL), p. 79 Synergia (TX), p. 156 Toluna (CT), p. 70

Generation Z

W5, Inc. (NC), p. 131

watchLAB (IL), p. 92

Axiom Research (TN), p. 149 ConneXion Research and Strategy (TX), p. 157 Focus Latino (TX), p. 150 New American Dimensions (CA), p. 55 OvationMR (NY), p. 125

Government Advitek Inc. (ON), p. 177

B2B International (NY), p. 118
C+R Research (IL), p. 86
Clarion Research Inc. (NY), p. 119
ConsumerQuest (CA), p. 51
Creative Consumer Research – Houston (TX), p. 158
EurekaFacts, LLC (MD), p. 72
FocusVision (CT), p. 70
GreatBlue Research, Inc. (CT), p. 69
ORI (VA), p. 74
Precision Opinion (NV), p. 111
The Research Group, Inc. (MD), p. 97
Research Now SSI (TX), p. 156
RIVA Market Research & Training Institute (MD), p. 74

Grocery/Supermarkets

Advitek Inc. (ON), p. 177
Bauman Research & Consulting, LLC (NJ), p. 112
C+R Research (IL), p. 86
CMS Research (OH), p. 137
Communications For Research, Inc. (MO), p. 109
Contract Testing Inc. (ON), p. 177
DLG Research & Marketing Solutions (TX), p. 158
Eastcoast Research (NC), p. 130

Focus Latino (TX), p. 150 Informed Decisions Group, Inc. (OH), p. 135 Innovate (CA), p. 53 Insights in Marketing (IL), p. 89 Just The Facts, Inc. (IL), p. 89 Merkadoteknia Research & Consulting (TX), p. 157 Quester (IA), p. 94 Springboard Marketing Research & Consulting (CA), p. 64 Strategic Intelligence Research Services (SIRS) (KY), p. 134 Study Hall Research, Inc. (FL), p. 79 Surveys & Forecasts, LLC (CT), p. 70 Uwins Research Group (CA), p. 56 W5, Inc. (NC), p. 131 Watermelon Research (UK), p. 226 xsperient | Segmedica (NY), p. 117

Health & Beauty Aids

AnswerQuest, an Insights Center Facility (MA), p. 98 Babbletype, LLC (PA), p. 140

C+R Research (IL), p. 86

Camille Carlin Qualitative Research, LLC (NY), p. 119 CEC Research (NJ), p. 112

ChildResearch.com (CT), p. 69

Concepts In Focus (aka RDTeam-South) (FL), p. 76 Creative Consumer Research - Houston (TX), p. 158 CSS/datatelligence, a division of CRG Global (FL), p. 75 Doyle Research Associates, Inc. (IL), p. 86

FocusVision (CT), p. 70

GlobaLexicon Translations (UK), p. 218

IMR Institute for Marketing Research GmbH (Ger.), p. 189

Insights Center, LLC (CO), p. 66 Insights in Marketing (IL), p. 89

Just The Facts, Inc. (IL), p. 89

Quester (IA), p. 94

Radius Europe (UK), p. 223

Radius Global Market Research (NJ), p. 116 Radius Global Market Research (NY), p. 126

Radius Global Market Research (NY), p. 117

Radius Global Market Research (CA), p. 63

Radius Global Market Research (TX), p. 151

Radius Global Market Research (IL), p. 91

Radius Global Market Research (PA), p. 144 Radius Global Market Research (WA), p. 163

Radius Global Market Research (FL), p. 80

Radius MEA (United Arab Emirates), p. 213

Research America Market Research Solutions (PA), p. 145

SKIM (NJ), p. 115

SKIM (CA), p. 64

SKIM (Singapore), p. 208

Springboard Marketing Research & Consulting (CA), p. 64

TouchstoneResearch.com (CT), p. 69

Uwins Research Group (CA), p. 56

Health Care

Addison Research (NY), p. 118

Adelman Research Group-A SurveyService Company (NY),

Answers & Insights Market Research (IN), p. 93

Artemis Strategy Group, LLC (DC), p. 71

Ascribe (OH), p. 132

ASK Global Universal Ltd (UK), p. 214

Asplor Research Private Limited (India), p. 194

Babbletype, LLC (PA), p. 140

Bauman Research & Consulting, LLC (NJ), p. 112

Beta Research Corporation (NY), p. 119

Blue Research (OR), p. 138

Blue Research (CA), p. 59

Blueocean Market Intelligence (WA), p. 162

BuzzBack Market Research (NY), p. 119

C+R Research (IL), p. 86

Campbell-Communications, Inc. (NY), p. 119 Campos (PA), p. 147

Chadwick Martin Bailey, Inc. (MA), p. 98

CMS Research (OH), p. 137

CodingExperts (TX), p. 152 Communications For Research, Inc. (MO), p. 109

Complete Research Connection (OH), p. 136 Connected Research & Consulting, LLC (FL), p. 79

ConsuMed Research (France), p. 186

CRC Research House (ON), p. 177 CRC Research Inc (ON), p. 178

CRC Research Inc (QC), p. 180 CRC Research Inc (BC), p. 175

Creative Consumer Research - Houston (TX), p. 158

Creoso Corporation (AZ), p. 48

Critical Mix (CT), p. 70

Dallas By Definition (TX), p. 152

The Dallas Marketing Group, Inc. (TX), p. 152

Deft Research, LLC. (MN), p. 106

The Dieringer Research Group, Inc. (WI), p. 166 Digital Research Group (ME), p. 96

Directions In Research, Inc. (CA), p. 59

Doyle Research Associates, Inc. (IL), p. 86

Eastcoast Research (NC), p. 131 Eastcoast Research (NC), p. 130

Estudio Silvia Roca Barcelona (Spain), p. 209

Estudio Silvia Roca Brasil (Brazil), p. 174

Estudio Silvia Roca Madrid (Spain), p. 209

Estudio Silvia Roca Mexico (Mexico), p. 202

EurekaFacts, LLC (MD), p. 72

Evaluative Criteria, a division of CRG Global (NY), p. 120

Field Scope International (UK), p. 217

Fine Brasil - The Latam Field Company (Brazil), p. 174

First Insights (NY), p. 120

Focus Groups of Cleveland, Inc. (OH), p. 135

Focus Latino (TX), p. 150

FUEL (NY), p. 121

GCA Consulting (TX), p. 151

Geo Strategy Partners (GA), p. 81

Global Survey (India), p. 194

GlobaLexicon Translations (UK), p. 218

GreatBlue Research, Inc. (CT), p. 69

Group Dynamics in Focus, Inc. (PA), p. 141

HCD Research, Inc. (NJ), p. 113

House of Marketing Research (CA), p. 53

IMR Institute for Marketing Research GmbH (Ger.), p. 189

Innovate (CA), p. 53

Insights Center, LLC (CO), p. 66

Interclarity Research & Consulting, Inc. (IN), p. 93

Ironwood Insights Group, LLC (AZ), p. 49

Ivy Exec (NY), p. 122

Jackson Adept Research - Beverly Hills (CA), p. 53

J-S Martin Transcription Resources (CA), p. 54

Just The Facts, Inc. (IL), p. 89

Kadence International (MA), p. 100

Kadence International (Philippines), p. 205

Kadence International (Viet Nam), p. 227

Kadence International (MA), p. 100

Kadence International (India), p. 194 Kadence International (UK), p. 219

Kadence International (Hong Kong), p. 193

Kadence International (India), p. 194

Kadence International (Indonesia), p. 196

Kadence International (Viet Nam), p. 227

Kadence International (China), p. 182

Kadence International (Singapore), p. 208

The Key Group, Inc. (MD), p. 97

Krämer Marktforschung GmbH (Ger.), p. 189

Leede Research (MN), p. 106

LextantLabs (OH), p. 137

Lightspeed Health (NY), p. 123

Lucas Market Research, LLC (MO), p. 110

M3 Global Research (PA), p. 142

Magnet, Inc. Brand Planning (RI), p. 148

Market Analytics International, Inc. (NJ), p. 114

Marketing Workshop (GA), p. 82

The Martec Group - Chicago (IL), p. 90

The Martec Group - Detroit (MI), p. 103

MAXimum Research, Inc. (NJ), p. 142 Medscape Market Research (NY), p. 124

Merkadoteknia Research & Consulting (TX), p. 157

Michigan Market Research (MI), p. 103

Morpace Inc. (MI), p. 103

The MSR Group (NE), p. 111 My-Take (MA), p. 102

Olson Research Group, Inc. (PA), p. 144

OMI (Online Market Intelligence) (Russian Fed.), p. 207

Opinions Unlimited - Houston (TX), p. 158 OvationMR (NY), p. 125

Passerelles (France), p. 187

Phoenix Marketing International (NY), p. 128

Precision Opinion (NV), p. 111

Quantum Insights (CT), p. 69 Quester (IA), p. 94

Random Dynamic Resources (Nigeria), p. 204

Rare Patient Voice, LLC (MD), p. 97 Reckner Healthcare (PA), p. 144

Research America Market Research Solutions (PA), p. 145

The Research Edge, LLC (MN), p. 108

The Research Group, Inc. (MD), p. 97

The Research House (UK), p. 224

The Research House, Wimbledon (UK), p. 224

Research Now SSI (TX), p. 156

RG+A (PA), p. 146

RIVA Market Research & Training Institute (MD), p. 74

RRD Marketing Solutions (OH), p. 136

Schlesinger Group New Jersey (HQ) (NJ), p. 115

SKIM (Netherlands), p. 203

Study Hall Research, Inc. (FL), p. 79

SurveyHealthcare (NY), p. 127

Surveys & Forecasts, LLC (CT), p. 70

Tape To Type (CA), p. 60

The Martec Research Center - Green Bay (WI), p. 166

3Q GLOBAL (FL), p. 80

TRC Market Research (PA), p. 146

Ulrich Research Services, Inc. (FL), p. 76

Vault Consulting, LLC (VA), p. 75

W5, Inc. (NC), p. 131

WBA Research (MD), p. 75 WestGroup Research (AZ), p. 50

xsperient | Segmedica (NY), p. 117

Zebra Strategies (NY), p. 128

Health Care Products-Natural

C+R Research (IL), p. 86

Insights in Marketing (IL), p. 89

Ascribe (OH), p. 132

B2B International (NY), p. 118 C+R Research (IL), p. 86

Campos (PA), p. 147

Focus Latino (TX), p. 150 GKS Consulting LLC (IL), p. 88

GreatBlue Research, Inc. (CT), p. 69 Isurus Market Research and Consulting (MA), p. 100

Just The Facts, Inc. (IL), p. 89

Lucid (LA), p. 96

Marketing Workshop (GA), p. 82

Outsmart Marketing (MN), p. 107

Provoke Insights (NY), p. 125

Rockbridge Associates, Inc. (VA), p. 74 Springboard Marketing Research & Consulting (CA), p. 64

High-Tech

ChildResearch.com (CT), p. 69

Customer Lifecycle, LLC (IL), p. 86

Daniel Research Group (MA), p. 99

FOCUSCOPE, Inc. (IL), p. 88

GlobaLexicon Translations (UK), p. 218 Group Dynamics in Focus, Inc. (PA), p. 141

Ivy Exec (NY), p. 122

Just The Facts, Inc. (IL), p. 89

KIRBY research venue (CA), p. 54 Leede Research (MN), p. 106

Magnet, Inc. Brand Planning (RI), p. 148

MDC Research (OR), p. 139

Phase 5 (ON), p. 179

ReRez (TX), p. 156 Rockbridge Associates, Inc. (VA), p. 74

Schlesinger Group New Jersey (HQ) (NJ), p. 115

TouchstoneResearch.com (CT), p. 69 Visions Research (CA), p. 60

Hispanic

Access Insights (TN), p. 149

Addison Research (NY), p. 118 AmeriSpeak® Panel / NORC at the University of Chicago (IL), p. 84

Atkins Research Global, Inc. (CA), p. 51

Axiom Research (TN), p. 149

C R Market Surveys, Inc. (IL), p. 85

C+R Research (IL), p. 86 ConneXion Research and Strategy (TX), p. 157

Creative Consumer Research - Houston (TX), p. 158

Critical Mix (CT), p. 70

Dallas By Definition (TX), p. 152 Directions In Research, Inc. (CA), p. 59

DLG Research & Marketing Solutions (TX), p. 158 EurekaFacts, LLC (MD), p. 72 Evaluative Criteria, a division of CRG Global (NY), p. 120 First Insights (NY), p. 120 Focus & Testing, An Insights Center Facility (CA), p. 52 Focus Latino (TX), p. 150 Focus World International, Inc. (NJ), p. 113 Galloway Research Service (TX), p. 158 GCA Consulting (TX), p. 151 Horowitz Research (NY), p. 122 House of Marketing Research (CA), p. 53 Innovate (CA), p. 53 Interviewing Service of America, LLC - HQ (CA), p. 53 Just The Facts, Inc. (IL), p. 89 Lucid (LA), p. 96 M G Z Research (IL), p. 90 Market Analytics International, Inc. (NJ), p. 114 Merkadoteknia Research & Consulting (TX), p. 157 MFORCE Research (IL), p. 90 New American Dimensions (CA), p. 55 Opinions, Ltd. - Headquarters (OH), p. 136 Performance Research (RI), p. 147 Precision Research, Inc. (IL), p. 91 Provoke Insights (NY), p. 125 Q & A Research, Inc. (CA), p. 63 ReRez (TX), p. 156 Research Now SSI (TX), p. 156 RIVA Market Research & Training Institute (MD), p. 74 RRU Research - Fusion Focus (NY), p. 126 RTi Research (CT), p. 70 Schlesinger Group New Jersey (HQ) (NJ), p. 115 Study Hall Research, Inc. (FL), p. 79 Synergia (TX), p. 156 361 Degrees Consulting, Inc. (CA), p. 56 361 Degrees Consulting, Inc. (China), p. 183 3Q GLOBAL (FL), p. 80 watchLAB (IL), p. 92 WestGroup Research (AZ), p. 50 Worldbridge Language Services (CA), p. 56

Home Improvement/DIY

Zebra Strategies (NY), p. 128

AOC Marketing Research (NC), p. 129 C+R Research (IL), p. 86
City Research Solutions (WI), p. 166
Clear Seas Research (MI), p. 102
Doyle Research Associates, Inc. (IL), p. 86
Eastcoast Research (NC), p. 130
Focus Latino (TX), p. 150
GCA Consulting (TX), p. 151
Informed Decisions Group, Inc. (OH), p. 135
Leede Research (MN), p. 106
My-Take (MA), p. 102
Precision Research, Inc. (IL), p. 91
The StarPoint Consulting Group (IL), p. 92

Hospitality Industry

Ascribe (OH), p. 132 Babbletype, LLC (PA), p. 140 Blueocean Market Intelligence (WA), p. 162 C+R Research (IL), p. 86 CMS Research (OH), p. 137 Creoso Corporation (AZ), p. 48 Customer Lifecycle, LLC (IL), p. 86 Ground Floor Partners (IL), p. 88 Just The Facts, Inc. (IL), p. 89 Lucid (LA), p. 96 Marketing Workshop (GA), p. 82 The MSR Group (NE), p. 111 Phoenix Marketing International (NY), p. 128 Research America Market Research Solutions (PA), p. 145 RRD Marketing Solutions (OH), p. 136 Study Hall Research, Inc. (FL), p. 79

Hospitals

Ascribe (OH), p. 132
Bauman Research & Consulting, LLC (NJ), p. 112
C+R Research (IL), p. 86
Clarity Pharma Research (SC), p. 148
Communications For Research, Inc. (MO), p. 109

Creative Consumer Research – Houston (TX), p. 158
Eastcoast Research (NC), p. 130
Elevated Insights (C0), p. 65
Focus Groups of Cleveland, Inc. (OH), p. 135
Infomine Healthcare Research (Egypt), p. 185
Infomine Healthcare Research (Saudi Arabia), p. 207
Jackson Adept Research - Beverly Hills (CA), p. 53
J-S Martin Transcription Resources (CA), p. 54
Just The Facts, Inc. (IL), p. 89
The Key Group, Inc. (MD), p. 97
Olson Research Group, Inc. (PA), p. 144
Reckner Healthcare (PA), p. 144
Study Hall Research, Inc. (FL), p. 79
Vault Consulting, LLC (VA), p. 75
xsperient I Segmedica (NY), p. 117

Household Products/Services

AnswerQuest, an Insights Center Facility (MA), p. 98 Ascribe (OH), p. 132 ASK Global Universal Ltd (UK), p. 214 Blueocean Market Intelligence (WA), p. 162 C+R Research (IL), p. 86 City Research Solutions (WI), p. 166 Concepts In Focus (aka RDTeam-South) (FL), p. 76 CSS/datatelligence, a division of CRG Global (FL), p. 75 DLG Research & Marketing Solutions (TX), p. 158 Focus Groups of Cleveland, Inc. (OH), p. 135 Focus Latino (TX), p. 150 FocusVision (CT), p. 70 Insights in Marketing (IL), p. 89 Just The Facts, Inc. (IL), p. 89 LextantLabs (OH), p. 137 My-Take (MA), p. 102 Precision Research, Inc. (IL), p. 91 Quester (IA), p. 94 Random Dynamic Resources (Nigeria), p. 204 Surveys & Forecasts, LLC (CT), p. 70 U&I Collaboration (U&I) (NJ), p. 116

Housing

WestGroup Research (AZ), p. 50

Human Resources/ Organizational Dev.

Honest Data (CA), p. 62 lvy Exec (NY), p. 122 **Just The Facts, Inc. (IL), p. 89** ReRez (TX), p. 156

Information Technology (IT)

ASK Global Universal Ltd (UK), p. 214 B2B International (NY), p. 118 Blueocean Market Intelligence (WA), p. 162 Clarion Research Inc. (NY), p. 119 Confirmit (NY), p. 120 Confirmit - London (UK), p. 216 Consumerfieldwork GmbH (Ger.), p. 188 Customer Lifecycle, LLC (IL), p. 86 Daniel Research Group (MA), p. 99 Directions In Research, Inc. (CA), p. 59 EurekaFacts, LLC (MD), p. 72 First Insights (NY), p. 120 FocusVision (CT), p. 70 FUEL (NY), p. 121 Full Circle Research, LLC (MD), p. 72 Geo Strategy Partners (GA), p. 81 Herzog + Glaser GmbH (Ger.), p. 188 Herzog + Glaser Teststudio Frankfurt GmbH (Ger.), p. 188 Herzog + Glaser Teststudio Leipzig GmbH (Ger.), p. 188 Herzog + Glaser Teststudio Munich GmbH (Ger.), p. 188 IMR Institute for Marketing Research GmbH (Ger.), p. 189 Innovate (CA), p. 53 Isurus Market Research and Consulting (MA), p. 100 Ivy Exec (NY), p. 122 J-S Martin Transcription Resources (CA), p. 54 Just The Facts, Inc. (IL), p. 89 Krämer Marktforschung GmbH (Ger.), p. 189

Lucid (LA), p. 96 Magnet, Inc. Brand Planning (RI), p. 148 MDC Research (OR), p. 139 m-s / Punkt Teststudios (Ger.), p. 190 m-s / Punkt Teststudios (Ger.), p. 190 m-s Teststudios Hamburg (Ger.), p. 190 m-s Teststudios Köln (Ger.), p. 191 m-s Teststudios Nürnberg (Ger.), p. 191 m-s Teststudios Stuttgart (Ger.), p. 191 NAXION (PA), p. 142 OvationMR (NY), p. 125 Radius Europe (UK), p. 223 Radius Global Market Research (IL), p. 91 Radius Global Market Research (WA), p. 163 Radius Global Market Research (FL), p. 80 Radius Global Market Research (PA), p. 144 Radius Global Market Research (CA), p. 63 Radius Global Market Research (NJ), p. 116 Radius Global Market Research (NY), p. 117 Radius Global Market Research (NY), p. 126 Radius Global Market Research (TX), p. 151 Radius MEA (United Arab Emirates), p. 213 Random Dynamic Resources (Nigeria), p. 204 ReRez (TX), p. 156 Research Now SSI (TX), p. 156 Resolution Research® (CO), p. 67 RRU Research - Fusion Focus (NY), p. 126 Schmiedl Marktforschung GmbH - Frankfurt (Ger.), p. 192 Schmiedl Marktforschung GmbH - Munich (Ger.), p. 192 Surveys & Forecasts, LLC (CT), p. 70 Toluna (CT), p. 70 Visions Research (CA), p. 60 W5, Inc. (NC), p. 131

Insurance

AnswerQuest, an Insights Center Facility (MA), p. 98 C+R Research (IL), p. 86 CMS Research (OH), p. 137 Communications For Research, Inc. (MO), p. 109 Confirmit (NY), p. 120 Confirmit - London (UK), p. 216 Customer Lifecycle, LLC (IL), p. 86 Customer Service Profiles (CSP) (NE), p. 110 Deft Research, LLC. (MN), p. 106 The Dieringer Research Group, Inc. (WI), p. 166 Discovery Research Group (UT), p. 159 DSG Associates (CA), p. 52 First Insights (NY), p. 120 Focus Groups of Cleveland, Inc. (OH), p. 135 Focus Latino (TX), p. 150 GCA Consulting (TX), p. 151 Insights in Marketing (IL), p. 89 Jackson Adept Research - Beverly Hills (CA), p. 53 Jackson Adept Research Encino/Los Angeles (CA), p. 54 J-S Martin Transcription Resources (CA), p. 54 Just The Facts, Inc. (IL), p. 89 LextantLabs (OH), p. 137 MAXimum Research, Inc. (NJ), p. 142 MDC Research (OR), p. 139 The MSR Group (NE), p. 111 ORI (VA), p. 74 Phase 5 (ON), p. 179 Quantum Insights (CT), p. 69 Quester (IA), p. 94 Radius Europe (UK), p. 223 Radius Global Market Research (PA), p. 144 Radius Global Market Research (FL), p. 80 Radius Global Market Research (NJ), p. 116 Radius Global Market Research (WA), p. 163 Radius Global Market Research (TX), p. 151 Radius Global Market Research (CA), p. 63 Radius Global Market Research (NY), p. 126 Radius Global Market Research (NY), p. 117 Radius Global Market Research (IL), p. 91 Radius MEA (United Arab Emirates), p. 213 Research Now SSI (TX), p. 156 RRD Marketing Solutions (OH), p. 136 RTi Research (CT), p. 70 Strategic Intelligence Research Services (SIRS) (KY), p. 134 Surveys & Forecasts, LLC (CT), p. 70 Vincent McCabe, Inc. (NY), p. 129 W5, Inc. (NC), p. 131

Watermelon Research (UK), p. 226 WestGroup Research (AZ), p. 50 xsperient | Segmedica (NY), p. 117

International Firms

ASK Global Universal Ltd (UK), p. 214 B2B International (NY), p. 118 Confirmit (NY), p. 120 Confirmit - London (UK), p. 216 Critical Mix (CT), p. 70 Focus World International, Inc. (NJ), p. 113 FocusVision (CT), p. 70 FUEL (NY), p. 121 Group Dynamics in Focus, Inc. (PA), p. 141 Interviewing Service of America, LLC - HQ (CA), p. 53

Just The Facts, Inc. (IL), p. 89 Kadence International (Viet Nam), p. 227

Kadence International (China), p. 182 Kadence International (Viet Nam), p. 227 Kadence International (India), p. 194 Kadence International (UK), p. 219 Kadence International (MA), p. 100

Kadence International (Hong Kong), p. 193 Kadence International (India), p. 194 Kadence International (Singapore), p. 208 Kadence International (MA), p. 100

Kadence International (Indonesia), p. 196 Market Research Services Ltd. (Jamaica), p. 198 Worldbridge Language Services (CA), p. 56

Internet/Web

AmeriSpeak® Panel / NORC at the University of Chicago (IL), p. 84 ChildResearch.com (CT), p. 69 Clarion Research Inc. (NY), p. 119

Critical Mix (CT), p. 70 Daniel Research Group (MA), p. 99

Datatelligence Online, a division of CRG Global (FL), p. 75

DSG Associates (CA), p. 52 First Insights (NY), p. 120

Focus World International, Inc. (NJ), p. 113 FocusVision (CT), p. 70

Interviewing Service of America, LLC - HQ (CA), p. 53

lvy Exec (NY), p. 122 Just The Facts, Inc. (IL), p. 89

Leede Research (MN), p. 106 Lucid (LA), p. 96 Magnet, Inc. Brand Planning (RI), p. 148 Precision Opinion (NV), p. 111

Rockbridge Associates, Inc. (VA), p. 74 RRD Marketing Solutions (OH), p. 136

SKIM (CA), p. 64 SKIM (Netherlands), p. 203

3Q GLOBAL (FL), p. 80 TouchstoneResearch.com (CT), p. 69

Lawn & Garden

AnswerQuest, an Insights Center Facility (MA), p. 98 C+R Research (IL), p. 86

City Research Solutions (WI), p. 166

Communications For Research, Inc. (MO), p. 109 Irwin Broh Research (IL), p. 89

Just The Facts, Inc. (IL), p. 89 LextantLabs (OH), p. 137

Living Room (OH), p. 134 myCLEARopinion Panel (MI), p. 104 Precision Research, Inc. (IL), p. 91

RRD Marketing Solutions (OH), p. 136 Study Hall Research, Inc. (FL), p. 79

Lawyers

C+R Research (IL), p. 86 Eidex Group, LLC (GA), p. 81 Focus Groups of Cleveland, Inc. (OH), p. 135 Just The Facts, Inc. (IL), p. 89 Lucas Market Research, LLC (MO), p. 110 Magnet, Inc. Brand Planning (RI), p. 148 Phase 5 (ON), p. 179 Precision Research, Inc. (IL), p. 91

Schlesinger Group New Jersey (HQ) (NJ), p. 115 Study Hall Research, Inc. (FL), p. 79 Vancouver Focus® (BC), p. 175

Legal

Advitek Inc. (ON), p. 177 Ann Michaels & Associates Ltd. (IL), p. 85 AnswerQuest, an Insights Center Facility (MA), p. 98 Complete Research Connection (OH), p. 136 Concepts In Focus (aka RDTeam-South) (FL), p. 76 Eastcoast Research (NC), p. 130 Focus Groups of Cleveland, Inc. (OH), p. 135 Galloway Research Service (TX), p. 158 Group Dynamics in Focus, Inc. (PA), p. 141 Jackson Adept Research - Beverly Hills (CA), p. 53 Jackson Adept Research Encino/Los Angeles (CA), p. 54 Jackson Associates Research, an Insights Ctr. Facility (GA), p. 81 Jackson Associates Research, an Insights Ctr. Facility (GA), p. 81 Lucas Market Research, LLC (MO), p. 110 Michigan Market Research (MI), p. 103 Phase 5 (ON), p. 179 Precision Research, Inc. (IL), p. 91 Southern Solutions (TN), p. 149 Study Hall Research, Inc. (FL), p. 79 Ulrich Research Services, Inc. (FL), p. 76

Leisure

C+R Research (IL), p. 86 Clarion Research Inc. (NY), p. 119 Irwin Broh Research (IL), p. 89 Just The Facts, Inc. (IL), p. 89 Performance Research (RI), p. 147 Toluna (CT), p. 70

Managed Care

C+R Research (IL), p. 86

Deft Research, LLC. (MN), p. 106 Isurus Market Research and Consulting (MA), p. 100

The Key Group, Inc. (MD), p. 97 Olson Research Group, Inc. (PA), p. 144

Reckner Healthcare (PA), p. 144 RG+A (PA), p. 146

Study Hall Research, Inc. (FL), p. 79 SurveyHealthcare (NY), p. 127 xsperient | Segmedica (NY), p. 117

B2B International (NY), p. 118 C+R Research (IL), p. 86

Campos (PA), p. 147

Clear Seas Research (MI), p. 102 Communications For Research, Inc. (MO), p. 109

Customer Lifecycle, LLC (IL), p. 86

The Dieringer Research Group, Inc. (WI), p. 166 Geo Strategy Partners (GA), p. 81

GlobaLexicon Translations (UK), p. 218 Isurus Market Research and Consulting (MA), p. 100

Ivy Exec (NY), p. 122

Just The Facts, Inc. (IL), p. 89

The Martec Group - Chicago (IL), p. 90 The Martec Group - Detroit (MI), p. 103 MDC Research (OR), p. 139

myCLEARopinion Panel (MI), p. 104 ORI (VA), p. 74

Phase 5 (ON), p. 179 Quantum Insights (CT), p. 69

The Martec Research Center - Green Bay (WI), p. 166

Mass Merchandisers

C+R Research (IL), p. 86

DLG Research & Marketing Solutions (TX), p. 158 Focus Latino (TX), p. 150 Informed Decisions Group, Inc. (OH), p. 135 Insights in Marketing (IL), p. 89 Just The Facts, Inc. (IL), p. 89 Quester (IA), p. 94

Meat Industry

AnswerQuest, an Insights Center Facility (MA), p. 98 C+R Research (IL), p. 86 Clear Seas Research (MI), p. 102 Communications For Research, Inc. (MO), p. 109 Just The Facts, Inc. (IL), p. 89 Living Room (OH), p. 134 myCLEARopinion Panel (MI), p. 104

Media

ASK Global Universal Ltd (UK), p. 214 B2B International (NY), p. 118 C+R Research (IL), p. 86 Chadwick Martin Bailey, Inc. (MA), p. 98 ChildResearch.com (CT), p. 69 Clear Seas Research (MI), p. 102 Focus Groups of Cleveland, Inc. (OH), p. 135 Focus Latino (TX), p. 150 FocusVision (CT), p. 70 HCD Research, Inc. (NJ), p. 113 Horowitz Research (NY), p. 122 Insights Center, LLC (CO), p. 66 Ivy Exec (NY), p. 122 Jackson Adept Research - Beverly Hills (CA), p. 53 Jackson Adept Research Encino/Los Angeles (CA), p. 54 Jackson Associates Research, an Insights Ctr. Facility (GA), p. 81 Jackson Associates Research, an Insights Ctr. Facility (GA), p. 81 Just The Facts, Inc. (IL), p. 89 Lucid (LA), p. 96 Market Research Services Ltd. (Jamaica), p. 198 MAXimum Research, Inc. (NJ), p. 142 Michigan Market Research (MI), p. 103 Phoenix Marketing International (NY), p. 128 Radius Europe (UK), p. 223 Radius Global Market Research (CA), p. 63 Radius Global Market Research (NJ), p. 116 Radius Global Market Research (FL), p. 80

Radius Global Market Research (WA), p. 163 Radius Global Market Research (PA), p. 144 Radius Global Market Research (TX), p. 151 Radius Global Market Research (NY), p. 117 Radius Global Market Research (NY), p. 126 Radius Global Market Research (IL), p. 91 Radius MEA (United Arab Emirates), p. 213 Research Now SSI (TX), p. 156 SurveyUSA® (NJ), p. 115

Targoz Market Research (TN), p. 150 TouchstoneResearch.com (CT), p. 69 Zebra Strategies (NY), p. 128

Medical

Access Insights (TN), p. 149 AIM/LA (CA), p. 51 Answers & Insights Market Research (IN), p. 93 Ascribe (OH), p. 132 B2B International (NY), p. 118 Babbletype, LLC (PA), p. 140 Baltimore Research (MD), p. 96 C+R Research (IL), p. 86 Camille Carlin Qualitative Research, LLC (NY), p. 119

Dallas By Definition (TX), p. 152

Directions In Research, Inc. (CA), p. 59 The Dominion Group, Inc. (VA), p. 72 Eidex Group, LLC (GA), p. 81

Field Scope International (UK), p. 217 Fine Brasil - The Latam Field Company (Brazil), p. 174

Focus Centre of Chicago, Inc. (IL), p. 88

Focus Forward (PA), p. 140 Focus Groups of Cleveland, Inc. (OH), p. 135

Focus World International, Inc. (NJ), p. 113 FOCUSCOPE, Inc. (IL), p. 88

Galloway Research Service (TX), p. 158 GlobaLexicon Translations (UK), p. 218

Group Dynamics in Focus, Inc. (PA), p. 141 Isurus Market Research and Consulting (MA), p. 100 J-S Martin Transcription Resources (CA), p. 54

Just The Facts, Inc. (IL), p. 89

Kadence International (Hong Kong), p. 193 Kadence International (China), p. 182 Kadence International (Viet Nam), p. 227

Kadence International (India), p. 194 Kadence International (MA), p. 100 Kadence International (India), p. 194 Kadence International (Indonesia), p. 196 Kadence International (Singapore), p. 208 Kadence International (Viet Nam), p. 227 Kadence International (MA), p. 100 Kadence International (UK), p. 219 The Key Group, Inc. (MD), p. 97 Krämer Marktforschung GmbH (Ger.), p. 189 LextantLabs (OH), p. 137 Lightspeed Health (NY), p. 123 Lucas Market Research, LLC (MO), p. 110 LW Research Group (CA), p. 54 M3 Global Research (PA), p. 142 Magnet, Inc. Brand Planning (RI), p. 148 Market Probe International, Inc. (NY), p. 124 The Medical Panel™ (CO), p. 66 Medscape Market Research (NY), p. 124 Michigan Market Research (MI), p. 103 Olson Research Group, Inc. (PA), p. 144 OMI (Online Market Intelligence) (Russian Fed.), p. 207 Opinions Unlimited - Houston (TX), p. 158 Reckner Healthcare (PA), p. 144 RRU Research - Fusion Focus (NY), p. 126 RTi Research (CT), p. 70 Schlesinger Group New Jersey (HQ) (NJ), p. 115

Schlesinger Quantitative (NJ), p. 115 SKIM (NJ), p. 115 Southern Solutions (TN), p. 149

SurveyHealthcare (NY), p. 127 Surveys & Forecasts, LLC (CT), p. 70 Toluna (CT), p. 70

Vincent McCabe, Inc. (NY), p. 129

Medical/Surgical Products

Answers & Insights Market Research (IN), p. 93 Blueocean Market Intelligence (WA), p. 162 Connected Research & Consulting, LLC (FL), p. 79 The Dominion Group, Inc. (VA), p. 72 Eidex Group, LLC (GA), p. 81 Field Scope International (UK), p. 217 GlobaLexicon Translations (UK), p. 218 Infomine Healthcare Research (Egypt), p. 185 Infomine Healthcare Research (Saudi Arabia), p. 207 J-S Martin Transcription Resources (CA), p. 54 The Key Group, Inc. (MD), p. 97 Leede Research (MN), p. 106 Lightspeed Health (NY), p. 123 The Martec Group - Chicago (IL), p. 90 The Martec Group - Detroit (MI), p. 103 Olson Research Group, Inc. (PA), p. 144 Precision Research, Inc. (IL), p. 91 QEAN Group (CO), p. 67 Reckner Healthcare (PA), p. 144 Research America Market Research Solutions (PA), p. 145 The Research Edge, LLC (MN), p. 108 RG+A (PA), p. 146 Study Hall Research, Inc. (FL), p. 79 The Martec Research Center - Green Bay (WI), p. 166 Vault Consulting, LLC (VA), p. 75 xsperient | Segmedica (NY), p. 117

Middle-Eastern

Critical Mix (CT), p. 70

Focus World International, Inc. (NJ), p. 113 Interviewing Service of America, LLC - HQ (CA), p. 53 New American Dimensions (CA), p. 55 Precision Research, Inc. (IL), p. 91 ReRez (TX), p. 156 Research Now SSI (TX), p. 156 Schlesinger Group New Jersey (HQ) (NJ), p. 115

Merkadoteknia Research & Consulting (TX), p. 157

Worldbridge Language Services (CA), p. 56

Military

Eastcoast Research (NC), p. 131 Eastcoast Research (NC), p. 130 Eidex Group, LLC (GA), p. 81 Elevated Insights (CO), p. 65 Galloway Research Service (TX), p. 158

Mothers

AmeriSpeak® Panel / NORC at the University of Chicago (IL), p. 84 C+R Research (IL), p. 86

ChildResearch.com (CT), p. 69 CRG Global, Inc. (FL), p. 75

Focus Latino (TX), p. 150

Focus World International, Inc. (NJ), p. 113

FOCUSCOPE, Inc. (IL), p. 88

GMO Research Inc. (Japan), p. 198

Innovate (CA), p. 53

Insights in Marketing (IL), p. 89

Just The Facts, Inc. (IL), p. 89

OMI (Online Market Intelligence) (Russian Fed.), p. 207

Smarty Pants® (TN), p. 149

SoapBoxSample (CA), p. 55

Springboard Marketing Research & Consulting (CA), p. 64

Synergia (TX), p. 156 Toluna (CT), p. 70

TouchstoneResearch.com (CT), p. 69

Mothers-Expectant

C+R Research (IL), p. 86 watchLAB (IL), p. 92

Native American

Eastcoast Research (NC), p. 131 Eastcoast Research (NC), p. 130 ReRez (TX), p. 156 The Martec Research Center - Green Bay (WI), p. 166

Newspapers/Magazines

C+R Research (IL), p. 86

Non-Profit/Fund Raising

Angelfish Fieldwork (UK), p. 214 Clarion Research Inc. (NY), p. 119 Communications For Research, Inc. (MO), p. 109 EurekaFacts, LLC (MD), p. 72 First Insights (NY), p. 120 GKS Consulting LLC (IL), p. 88 J-S Martin Transcription Resources (CA), p. 54 Just The Facts, Inc. (IL), p. 89 Magnet, Inc. Brand Planning (RI), p. 148 Performance Research (RI), p. 147 Punctum (Argentina), p. 170 Springboard Marketing Research & Consulting (CA), p. 64 Untold Research (VA), p. 75 W5, Inc. (NC), p. 131

Nurses

Answers & Insights Market Research (IN), p. 93

Creative Consumer Research - Houston (TX), p. 158 Critical Mix (CT), p. 70

Field Scope International (UK), p. 217

Focus Groups of Cleveland, Inc. (OH), p. 135

FOCUSCOPE, Inc. (IL), p. 88

Herzog + Glaser GmbH (Ger.), p. 188

Herzog + Glaser Teststudio Frankfurt GmbH (Ger.), p. 188

Herzoq + Glaser Teststudio Leipzig GmbH (Ger.), p. 188

Herzog + Glaser Teststudio Munich GmbH (Ger.), p. 188

Just The Facts, Inc. (IL), p. 89 Lightspeed Health (NY), p. 123

M3 Global Research (PA), p. 142

m-s / Punkt Teststudios (Ger.), p. 190

m-s / Punkt Teststudios (Ger.), p. 190 m-s Teststudios Hamburg (Ger.), p. 190

m-s Teststudios Köln (Ger.), p. 191

m-s Teststudios Nürnberg (Ger.), p. 191 m-s Teststudios Stuttgart (Ger.), p. 191

Olson Research Group, Inc. (PA), p. 144 Precision Research, Inc. (IL), p. 91

Reckner Healthcare (PA), p. 144

Research Now SSI (TX), p. 156

Southern Solutions (TN), p. 149 SurveyHealthcare (NY), p. 127

Vault Consulting, LLC (VA), p. 75

Nursing Homes

Answers & Insights Market Research (IN), p. 93 Vault Consulting, LLC (VA), p. 75

Office Products

C+R Research (IL), p. 86

Daniel Research Group (MA), p. 99 First Insights (NY), p. 120

Frieden Qualitative Services (CA), p. 52

Just The Facts, Inc. (IL), p. 89

Precision Research, Inc. (IL), p. 91

U&I Collaboration (U&I) (NJ), p. 116

Packaged Goods

AnswerQuest, an Insights Center Facility (MA), p. 98

Ascribe (OH), p. 132

Bauman Research & Consulting, LLC (NJ), p. 112

Blueocean Market Intelligence (WA), p. 162

C+R Research (IL), p. 86

ChildResearch.com (CT), p. 69 Chudnoff Associates (NJ), p. 112

Clear Seas Research (MI), p. 102

CMS Research (OH), p. 137

Complete Research Connection (OH), p. 136

Concepts In Focus (aka RDTeam-South) (FL), p. 76

ConsumerQuest (CA), p. 51

Contract Testing Inc. (ON), p. 177

Creative Consumer Research - Houston (TX), p. 158 CSS/datatelligence, a division of CRG Global (FL), p. 75

Decision Analyst, Inc. (TX), p. 152

The Dieringer Research Group, Inc. (WI), p. 166

Digital Research Group (ME), p. 96

DLG Research & Marketing Solutions (TX), p. 158

Doyle Research Associates, Inc. (IL), p. 86

Explorer Research (IL), p. 87

First Insights (IL), p. 87

First Insights (NY), p. 120

Focus Latino (TX), p. 150

FocusVision (CT), p. 70

Food Perspectives, Inc., (MN), p. 106

GCA Consulting (TX), p. 151

GlobaLexicon Translations (UK), p. 218

GreatBlue Research, Inc. (CT), p. 69

HCD Research, Inc. (NJ), p. 113

Honest Data (CA), p. 62

IMR Institute for Marketing Research GmbH (Ger.), p. 189

Informed Decisions Group, Inc. (OH), p. 135

Insights Center, LLC (CO), p. 66

Insights in Marketing (IL), p. 89

Jackson Adept Research Encino/Los Angeles (CA), p. 54

Join the Dots (USA) Inc. (NY), p. 122

Just The Facts, Inc. (IL), p. 89

Kadence International (Indonesia), p. 196 Kadence International (China), p. 182

Kadence International (Viet Nam), p. 227

Kadence International (India), p. 194

Kadence International (UK), p. 219

Kadence International (MA), p. 100

Kadence International (India), p. 194

Kadence International (Singapore), p. 208

Kadence International (Viet Nam), p. 227

Kadence International (MA), p. 100

Kadence International (Hong Kong), p. 193

KIRBY research venue (CA), p. 54 LextantLabs (OH), p. 137

Living Room (OH), p. 134

Lucas Market Research, LLC (MO), p. 110

Marketing Workshop (GA), p. 82

Merkadoteknia Research & Consulting (TX), p. 157

My-Take (MA), p. 102

PortMA (ME), p. 96

Practical Imagination Enterprises (NJ), p. 114 Precision Research, Inc. (IL), p. 91

Provoke Insights (NY), p. 125

Quester (IA), p. 94

Radius Europe (UK), p. 223

Radius Global Market Research (CA), p. 63

Radius Global Market Research (FL), p. 80 Radius Global Market Research (WA), p. 163

Radius Global Market Research (NJ), p. 116

Radius Global Market Research (PA), p. 144 Radius Global Market Research (NY), p. 117 Radius Global Market Research (NY), p. 126 Radius Global Market Research (TX), p. 151 Radius Global Market Research (IL), p. 91 Radius MEA (United Arab Emirates), p. 213 Research America Market Research Solutions (PA), p. 145 Research Now SSI (TX), p. 156 RIVA Market Research & Training Institute (MD), p. 74 RTi Research (CT), p. 70 SKIM (Singapore), p. 208 SKIM (Costa Rica), p. 184 SKIM (Netherlands), p. 203 SKIM (Brazil), p. 174 SKIM (UK), p. 224 SKIM (GA), p. 83 SKIM (NJ), p. 115 SKIM (CA), p. 64 The StarPoint Consulting Group (IL), p. 92 Strategic Intelligence Research Services (SIRS) (KY), p. 134 Surveys & Forecasts, LLC (CT), p. 70 Toluna (CT), p. 70 TouchstoneResearch.com (CT), p. 69 U&I Collaboration (U&I) (NJ), p. 116 Uwins Research Group (CA), p. 56 Various Views Research (OH), p. 135 W5, Inc. (NC), p. 131

Paper & Related Products

B2B International (NY), p. 118 C+R Research (IL), p. 86

City Research Solutions (WI), p. 166 Communications For Research, Inc. (MO), p. 109 Living Room (OH), p. 134

Precision Research, Inc. (IL), p. 91

Radius Europe (UK), p. 223

Radius Global Market Research (PA), p. 144

Radius Global Market Research (FL), p. 80

Radius Global Market Research (NJ), p. 116

Radius Global Market Research (WA), p. 163

Radius Global Market Research (TX), p. 151

Radius Global Market Research (CA), p. 63

Radius Global Market Research (NY), p. 117

Radius Global Market Research (NY), p. 126

Radius Global Market Research (IL), p. 91

Radius MEA (United Arab Emirates), p. 213

Parents

AmeriSpeak® Panel / NORC at the University of Chicago (IL), p. 84

C+R Research (IL), p. 86

ChildResearch.com (CT), p. 69

Eidex Group, LLC (GA), p. 81

Focus Groups of Cleveland, Inc. (OH), p. 135

Insights in Marketing (IL), p. 89

Just The Facts, Inc. (IL), p. 89

MFORCE Research (IL), p. 90 OMI (Online Market Intelligence) (Russian Fed.), p. 207

Quick Test/Heakin (FL), p. 80

RIVA Market Research & Training Institute (MD), p. 74

Smarty Pants® (TN), p. 149

Springboard Marketing Research & Consulting (CA), p. 64

Toluna (CT), p. 70

TouchstoneResearch.com (CT), p. 69

watchLAB (IL), p. 92

AOC Marketing Research (NC), p. 129

Discovery Research Group (UT), p. 159

Field Scope International (UK), p. 217

IMR Institute for Marketing Research GmbH (Ger.), p. 189

3Q GLOBAL (FL), p. 80

Pet Foods/Supplies

AnswerQuest, an Insights Center Facility (MA), p. 98 ASK Global Universal Ltd (UK), p. 214 Blueocean Market Intelligence (WA), p. 162

C+R Research (IL), p. 86

Communications For Research, Inc. (MO), p. 109

CRG Global, Inc. (FL), p. 75

Focus Groups of Cleveland, Inc. (OH), p. 135

FOCUSCOPE, Inc. (IL), p. 88

FocusVision (CT), p. 70

Food Perspectives, Inc., (MN), p. 106 Informed Decisions Group, Inc. (OH), p. 135 Insights Center, LLC (CO), p. 66 J-S Martin Transcription Resources (CA), p. 54

Just The Facts, Inc. (IL), p. 89 Living Room (OH), p. 134

Olson Research Group, Inc. (PA), p. 144

Precision Research, Inc. (IL), p. 91

SKIM (NJ), p. 115

Surveys & Forecasts, LLC (CT), p. 70

Pet Owners

C+R Research (IL), p. 86

Communications For Research, Inc. (MO), p. 109 Creative Consumer Research - Houston (TX), p. 158

Focus Groups of Cleveland, Inc. (OH), p. 135

FOCUSCOPE, Inc. (IL), p. 88

Informed Decisions Group, Inc. (OH), p. 135

Innovate (CA), p. 53

Living Room (OH), p. 134

Lucas Market Research, LLC (MO), p. 110 Precision Research, Inc. (IL), p. 91

Petroleum Products

B2B International (NY), p. 118

Pharmaceutical Products

Answers & Insights Market Research (IN), p. 93

ASAP Insights (CO), p. 66

B2B International (NY), p. 118

Babbletype, LLC (PA), p. 140

Blueocean Market Intelligence (WA), p. 162

C+R Research (IL), p. 86

Campbell-Communications, Inc. (NY), p. 119

Camille Carlin Qualitative Research, LLC (NY), p. 119

Clarity Pharma Research (SC), p. 148

CMS Research (OH), p. 137

Directions In Research, Inc. (CA), p. 59

DLG Research & Marketing Solutions (TX), p. 158

The Dominion Group, Inc. (VA), p. 72

Field Scope International (UK), p. 217

Fine Brasil - The Latam Field Company (Brazil), p. 174

First Insights (NY), p. 120

First Insights (IL), p. 87

Focus Groups of Cleveland, Inc. (OH), p. 135

Focus Latino (TX), p. 150 FocusVision (CT), p. 70

GlobaLexicon Translations (UK), p. 218

Group Dynamics in Focus, Inc. (PA), p. 141

HCD Research, Inc. (NJ), p. 113

Infomine Healthcare Research (Egypt), p. 185

Infomine Healthcare Research (Saudi Arabia), p. 207

Ivv Exec (NY), p. 122

Jackson Adept Research - Beverly Hills (CA), p. 53

Jackson Associates Research, an Insights Ctr. Facility (GA), p. 81

Jackson Associates Research, an Insights Ctr. Facility (GA), p. 81 J-S Martin Transcription Resources (CA), p. 54

Just The Facts, Inc. (IL), p. 89

Kadence International (UK), p. 219

Kadence International (India), p. 194

Kadence International (China), p. 182

Kadence International (Viet Nam), p. 227 Kadence International (India), p. 194

Kadence International (MA), p. 100

Kadence International (MA), p. 100

Kadence International (Indonesia), p. 196

Kadence International (Singapore), p. 208

Kadence International (Viet Nam), p. 227

Kadence International (Hong Kong), p. 193

Lightspeed Health (NY), p. 123

M3 Global Research (PA), p. 142

Medscape Market Research (NY), p. 124

Merkadoteknia Research & Consulting (TX), p. 157

myCLEARopinion Panel (MI), p. 104 NAXION (PA), p. 142

Olson Research Group, Inc. (PA), p. 144

OMI (Online Market Intelligence) (Russian Fed.), p. 207

OvationMR (NY), p. 125

Pinnacle Research Group, LLC (MO), p. 110

Quantum Insights (CT), p. 69

Quester (IA), p. 94

Radius Europe (UK), p. 223

Radius Global Market Research (NY), p. 117

Radius Global Market Research (NJ), p. 116

Radius Global Market Research (FL), p. 80 Radius Global Market Research (WA), p. 163

Radius Global Market Research (PA), p. 144

Radius Global Market Research (CA), p. 63

Radius Global Market Research (TX), p. 151 Radius Global Market Research (NY), p. 126

Radius Global Market Research (IL), p. 91

Radius MEA (United Arab Emirates), p. 213 Reckner Healthcare (PA), p. 144

ReRez (TX), p. 156

Research America Market Research Solutions (PA), p. 145

RG+A (PA), p. 146

RRU Research - Fusion Focus (NY), p. 126

RTi Research (CT), p. 70

Schlesinger Group New Jersey (HQ) (NJ), p. 115

Schlesinger Quantitative (NJ), p. 115

SKIM (NJ), p. 115

SKIM (GA), p. 83

SKIM (UK), p. 224

SKIM (Netherlands), p. 203

Surveys & Forecasts, LLC (CT), p. 70

Tape To Type (CA), p. 60

Toluna (CT), p. 70

U&I Collaboration (U&I) (NJ), p. 116

xsperient | Segmedica (NY), p. 117

Pharmacies/Drug Stores

Advitek Inc. (ON), p. 177

C+R Research (IL), p. 86 Just The Facts, Inc. (IL), p. 89

Olson Research Group, Inc. (PA), p. 144

Quester (IA), p. 94

SurveyHealthcare (NY), p. 127

Toluna (CT), p. 70 xsperient | Segmedica (NY), p. 117

Pharmacists

Field Scope International (UK), p. 217

Focus Groups of Cleveland, Inc. (OH), p. 135

Herzog + Glaser GmbH (Ger.), p. 188

Herzog + Glaser Teststudio Frankfurt GmbH (Ger.), p. 188 Herzog + Glaser Teststudio Leipzig GmbH (Ger.), p. 188

Herzog + Glaser Teststudio Munich GmbH (Ger.), p. 188

Just The Facts, Inc. (IL), p. 89

Lightspeed Health (NY), p. 123

m-s / Punkt Teststudios (Ger.), p. 190

m-s / Punkt Teststudios (Ger.), p. 190

m-s Teststudios Hamburg (Ger.), p. 190

m-s Teststudios Köln (Ger.), p. 191

m-s Teststudios Nürnberg (Ger.), p. 191 m-s Teststudios Stuttgart (Ger.), p. 191

Olson Research Group, Inc. (PA), p. 144

Precision Research, Inc. (IL), p. 91 Reckner Healthcare (PA), p. 144

Research Now SSI (TX), p. 156

SurveyHealthcare (NY), p. 127 Zebra Strategies (NY), p. 128

Physicians

Answers & Insights Market Research (IN), p. 93

Babbletype, LLC (PA), p. 140

C+R Research (IL), p. 86

Camille Carlin Qualitative Research, LLC (NY), p. 119 Communications For Research, Inc. (MO), p. 109

Creative Consumer Research - Houston (TX), p. 158 Critical Mix (CT), p. 70

Eidex Group, LLC (GA), p. 81

Field Scope International (UK), p. 217

Fine Brasil - The Latam Field Company (Brazil), p. 174 First Insights (NY), p. 120

Focus Groups of Cleveland, Inc. (OH), p. 135

FOCUSCOPE, Inc. (IL), p. 88 Frieden Qualitative Services (CA), p. 52

Herzog + Glaser GmbH (Ger.), p. 188

Herzog + Glaser Teststudio Frankfurt GmbH (Ger.), p. 188 Herzog + Glaser Teststudio Leipzig GmbH (Ger.), p. 188

Herzog + Glaser Teststudio Munich GmbH (Ger.), p. 188 Infomine Healthcare Research (Egypt), p. 185 Infomine Healthcare Research (Saudi Arabia), p. 207 J-S Martin Transcription Resources (CA), p. 54

Just The Facts, Inc. (IL), p. 89

Kadence International (Viet Nam), p. 227
Kadence International (China), p. 182
Kadence International (Viet Nam), p. 227
Kadence International (Viet Nam), p. 227
Kadence International (India), p. 194
Kadence International (INA), p. 219
Kadence International (MA), p. 100
Kadence International (India), p. 194
Kadence International (India), p. 194
Kadence International (Singapore), p. 208
Kadence International (MA), p. 100
Kadence International (Indonesia), p. 196
The Key Group, Inc. (MD), p. 97

Leede Research (MN), p. 106 Lightspeed Health (NY), p. 123 **M3 Global Research (PA), p. 142**

Magnet, Inc. Brand Planning (RI), p. 148
The Medical Panel™ (CO), p. 66
Medscape Market Research (NY), p. 124
m-s / Punkt Teststudios (Ger.), p. 190
m-s Punkt Teststudios (Ger.), p. 190
m-s Teststudios Hamburg (Ger.), p. 191
m-s Teststudios Nürnberg (Ger.), p. 191
m-s Teststudios Stüttgart (Ger.), p. 191
m-s Teststudios Stuttgart (Ger.), p. 191

Olson Research Group, Inc. (PA), p. 144 OvationMR (NY), p. 125 Phase 5 (ON), p. 179 Precision Research, Inc. (IL), p. 91 Reckner Healthcare (PA), p. 144 ReRez (TX), p. 156 Research Now SSI (TX), p. 156

Observation Baltimore (MD), p. 97

RRU Research - Fusion Focus (NY), p. 126 Schmiedl Marktforschung GmbH - Berlin (Ger.), p. 191 SoapBoxSample (CA), p. 55

SurveyHealthcare (NY), p. 127 watchLAB (IL), p. 92

xsperient | Segmedica (NY), p. 117 Zebra Strategies (NY), p. 128

Printing

B2B International (NY), p. 118

Public Affairs

AmeriSpeak® Panel / NORC at the University of Chicago (IL), p. 84 Discovery Research Group (UT), p. 159 HCD Research, Inc. (NJ), p. 113 Magnet, Inc. Brand Planning (RI), p. 148 MAXimum Research, Inc. (NJ), p. 142 Springboard Marketing Research & Consulting (CA), p. 64 Study Hall Research, Inc. (FL), p. 79 Zebra Strategies (NY), p. 128

Public Relations

ChildResearch.com (CT), p. 69
Eastcoast Research (NC), p. 130
Just The Facts, Inc. (IL), p. 89
Provoke Insights (NY), p. 125
RIVA Market Research & Training Institute (MD), p. 74
TouchstoneResearch.com (CT), p. 69

Publishing

B2B International (NY), p. 118
First Insights (NY), p. 120
Irwin Broh Research (IL), p. 89
Magnet, Inc. Brand Planning (RI), p. 148
Quantum Insights (CT), p. 69
SurveyUSA® (NJ), p. 115
Targoz Market Research (TN), p. 150

Radio

Eastcoast Research (NC), p. 130
Focus Groups of Cleveland, Inc. (OH), p. 135
Insights Center, LLC (CO), p. 66
Jackson Adept Research Encino/Los Angeles (CA), p. 54
Lucas Market Research, LLC (MO), p. 110
SurveyUSA® (NJ), p. 115

Real Estate/Development

Advitek Inc. (ON), p. 177
Eastcoast Research (NC), p. 130
Eidex Group, LLC (GA), p. 81
First Insights (NY), p. 120
Magnet, Inc. Brand Planning (RI), p. 148
Precision Research, Inc. (IL), p. 91
Study Hall Research, Inc. (FL), p. 79
WestGroup Research (AZ), p. 50

Religion/Churches

Elevated Insights (CO), p. 65 **Just The Facts, Inc. (IL), p. 89** Study Hall Research, Inc. (FL), p. 79

Addison Research (NY), p. 118

Restaurants/Food Service

Advitek Inc. (ON), p. 177

AnswerQuest, an Insights Center Facility (MA), p. 98

C+R Research (IL), p. 86

Chudnoff Associates (NJ), p. 112

CMS Research (0H), p. 137

Communications For Research, Inc. (MO), p. 109

Contract Testing Inc. (ON), p. 177

Creative Consumer Research – Houston (TX), p. 158

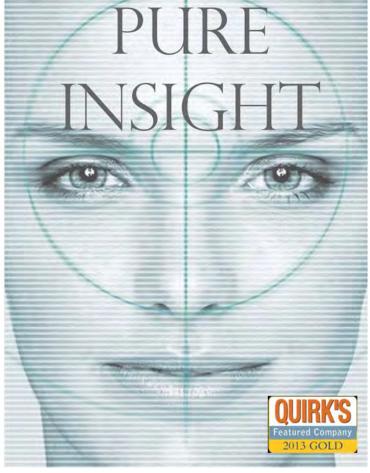
CSS/datatelligence, a division of CRG Global (FL), p. 75 Directions In Research, Inc. (CA), p. 59 DLG Research & Marketing Solutions (TX), p. 158

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DSG Associates (CA), p. 52 Eastcoast Research (NC), p. 130 Focus Groups of Cleveland, Inc. (OH), p. 135 Focus Latino (TX), p. 150 Ground Floor Partners (IL), p. 88 Innovate (CA), p. 53 Insights Center, LLC (CO), p. 66 Insights in Marketing (IL), p. 89 J-S Martin Transcription Resources (CA), p. 54 Just The Facts, Inc. (IL), p. 89 Lucas Market Research, LLC (MO), p. 110 Lucid (LA), p. 96 Magnet, Inc. Brand Planning (RI), p. 148 Marketing Workshop (GA), p. 82 The Martec Group - Chicago (IL), p. 90 The Martec Group - Detroit (MI), p. 103 Pfeifer Market Research, Inc. (TX), p. 152 Phoenix Marketing International (NY), p. 128 Precision Research, Inc. (IL), p. 91 Quester (IA), p. 94 Radius Europe (UK), p. 223 Radius Global Market Research (NY), p. 126 Radius Global Market Research (NJ), p. 116 Radius Global Market Research (FL), p. 80 Radius Global Market Research (WA), p. 163 Radius Global Market Research (PA), p. 144 Radius Global Market Research (IL), p. 91 Radius Global Market Research (TX), p. 151 Radius Global Market Research (NY), p. 117 Radius Global Market Research (CA), p. 63 Radius MEA (United Arab Emirates), p. 213 Research America Market Research Solutions (PA), p. 145 Research Now SSI (TX), p. 156 Restaurant Research Associates (CA), p. 58 RTi Research (CT), p. 70 Strategic Intelligence Research Services (SIRS) (KY), p. 134 Study Hall Research, Inc. (FL), p. 79 The Martec Research Center - Green Bay (WI), p. 166 U&I Collaboration (U&I) (NJ), p. 116

Doyle Research Associates, Inc. (IL), p. 86

Retailing

Ascribe (OH), p. 132

Uwins Research Group (CA), p. 56

Angelfish Fieldwork (UK), p. 214

ASK Global Universal Ltd (UK), p. 214

Blueocean Market Intelligence (WA), p. 162 C+R Research (IL), p. 86 ChildResearch.com (CT), p. 69 CMS Research (OH), p. 137 Confirmit (NY), p. 120 Confirmit - London (UK), p. 216 Creoso Corporation (AZ), p. 48 Customer Service Profiles (CSP) (NE), p. 110 DSG Associates (CA), p. 52 Explorer Research (IL), p. 87 Focus Groups of Cleveland, Inc. (OH), p. 135 Focus Latino (TX), p. 150 GlobaLexicon Translations (UK), p. 218 Honest Data (CA), p. 62 Informed Decisions Group, Inc. (OH), p. 135 Insights in Marketing (IL), p. 89 Ivy Exec (NY), p. 122

Just The Facts, Inc. (IL), p. 89 Lucid (LA), p. 96 MDC Research (OR), p. 139 The MSR Group (NE), p. 111 Quester (IA), p. 94 Research Now SSI (TX), p. 156

RRD Marketing Solutions (OH), p. 136 SoapBoxSample (CA), p. 55

Strategic Intelligence Research Services (SIRS) (KY), p. 134 Study Hall Research, Inc. (FL), p. 79 $\,$

TouchstoneResearch.com (CT), p. 69 Uwins Research Group (CA), p. 56 Watermelon Research (UK), p. 226 WestGroup Research (AZ), p. 50

Seniors/Mature

AmeriSpeak® Panel / NORC at the University of Chicago (IL), p. 84

C+R Research (IL), p. 86

CEC Research (NJ), p. 112

Deft Research, LLC. (MN), p. 106

Focus Latino (TX), p. 150

Frieden Qualitative Services (CA), p. 52 GKS Consulting LLC (IL), p. 88 Group Dynamics in Focus, Inc. (PA), p. 141 **Just The Facts, Inc. (IL), p. 89** Magnet, Inc. Brand Planning (RI), p. 148 Practical Imagination Enterprises (NJ), p. 114 Quick Test/Heakin (FL), p. 80 Study Hall Research, Inc. (FL), p. 79

Shopping Centers

Advitek Inc. (ON), p. 177 C+R Research (IL), p. 86 Just The Facts, Inc. (IL), p. 89 Opinions, Ltd. - Headquarters (OH), p. 136

Sporting Goods

C+R Research (IL), p. 86 City Research Solutions (WI), p. 166 Irwin Broh Research (IL), p. 89 Just The Facts, Inc. (IL), p. 89 Living Room (OH), p. 134 Precision Research, Inc. (IL), p. 91

Sports

C+R Research (IL), p. 86 Clarion Research Inc. (NY), p. 119 First Insights (NY), p. 120 Focus Latino (TX), p. 150 Lucas Market Research, LLC (MO), p. 110 Performance Research (RI), p. 147

Teens

AmeriSpeak® Panel / NORC at the University of Chicago (IL), p. 84 BuzzBack Market Research (NY), p. 119

C+R Research (IL), p. 86 ChildResearch.com (CT), p. 69 Clarion Research Inc. (NY), p. 119 Critical Mix (CT), p. 70 Dallas By Definition (TX), p. 152

Just The Facts, Inc. (IL), p. 89 Lucid (LA), p. 96

Luciu (LA), p. 30

New American Dimensions (CA), p. 55

OvationMR (NY), p. 125

Quick Test/Heakin (FL), p. 80

Smarty Pants® (TN), p. 149

Springboard Marketing Research & Consulting (CA), p. 64

Study Hall Research, Inc. (FL), p. 79

Synergia (TX), p. 156

TouchstoneResearch.com (CT), p. 69

Telecommunications

ASK Global Universal Ltd (UK), p. 214 B2B International (NY), p. 118 Blueocean Market Intelligence (WA), p. 162 C+R Research (IL), p. 86 Chadwick Martin Bailey, Inc. (MA), p. 98 Clarion Research Inc. (NY), p. 119 CMS Research (OH), p. 137 Confirmit (NY), p. 120 Confirmit - London (UK), p. 216 Customer Lifecycle, LLC (IL), p. 86 Customer Service Profiles (CSP) (NE), p. 110 Daniel Research Group (MA), p. 99 Directions In Research, Inc. (CA), p. 59 Focus Latino (TX), p. 150 FocusVision (CT), p. 70 Geo Strategy Partners (GA), p. 81 Honest Data (CA), p. 62 Just The Facts, Inc. (IL), p. 89 Market Analytics International, Inc. (NJ), p. 114 MAXimum Research, Inc. (NJ), p. 142 MDC Research (OR), p. 139 Phase 5 (ON), p. 179 Phoenix Marketing International (NY), p. 128 Provoke Insights (NY), p. 125 Radius Europe (UK), p. 223 Radius Global Market Research (FL), p. 80 Radius Global Market Research (NJ), p. 116

Radius Global Market Research (WA), p. 163 Radius Global Market Research (PA), p. 144 Radius Global Market Research (IL), p. 91 Radius Global Market Research (TX), p. 151 Radius Global Market Research (CA), p. 63 Radius Global Market Research (NY), p. 117 Radius Global Market Research (NY), p. 126 Radius MEA (United Arab Emirates), p. 213 Random Dynamic Resources (Nigeria), p. 204 Research Now SSI (TX), p. 156 RIVA Market Research & Training Institute (MD), p. 74 Rockbridge Associates, Inc. (VA), p. 74 Schlesinger Group New Jersey (HQ) (NJ), p. 115 Schmiedl Marktforschung GmbH - Frankfurt (Ger.), p. 192 SKIM (Brazil), p. 174 SKIM (Netherlands), p. 203 SKIM (Singapore), p. 208 SKIM (UK), p. 224 SKIM (GA) n 83 SKIM (NJ), p. 115 SKIM (Costa Rica), p. 184

Television

W5, Inc. (NC), p. 131

C+R Research (IL), p. 86
ChildResearch.com (CT), p. 69
Focus Groups of Cleveland, Inc. (OH), p. 135
Focus Latino (TX), p. 150
Horowitz Research (NY), p. 122
Jackson Adept Research - Beverly Hills (CA), p. 53
Lucas Market Research, LLC (MO), p. 110
Phoenix Marketing International (NY), p. 128
Quester (IA), p. 94
SurveyUSA® (NJ), p. 115
TouchstoneResearch.com (CT), p. 69

Television-Cable/Satellite

C+R Research (IL), p. 86 Clarion Research Inc. (NY), p. 119 Focus Groups of Cleveland, Inc. (0H), p. 135 Focus Latino (TX), p. 150 Horowitz Research (NY), p. 122 Study Hall Research, Inc. (FL), p. 79

Theme Parks

Advitek Inc. (ON), p. 177

C+R Research (IL), p. 86

C+R Research (IL), p. 86 Ground Floor Partners (IL), p. 88 Performance Research (RI), p. 147

Tourism

Customer Lifecycle, LLC (IL), p. 86 First Insights (NY), p. 120 Focus Groups of Cleveland, Inc. (OH), p. 135 Frieden Qualitative Services (CA), p. 52 Lucid (LA), p. 96 Performance Research (RI), p. 147 Phase 5 (ON), p. 179 Quantum Insights (CT), p. 69 Radius Europe (UK), p. 223 Radius Global Market Research (NJ), p. 116 Radius Global Market Research (NY), p. 126 Radius Global Market Research (NY), p. 117 Radius Global Market Research (CA), p. 63 Radius Global Market Research (TX), p. 151 Radius Global Market Research (IL), p. 91 Radius Global Market Research (PA), p. 144 Radius Global Market Research (WA), p. 163 Radius Global Market Research (FL), p. 80 Radius MEA (United Arab Emirates), p. 213 Study Hall Research, Inc. (FL), p. 79

Toys

C+R Research (IL), p. 86 ChildResearch.com (CT), p. 69 ConsumerQuest (CA), p. 51 Focus Groups of Cleveland, Inc. (OH), p. 135 Just The Facts, Inc. (IL), p. 89

Touchstonorioscaron.com (61), p. 65

Trade Show/Conventions

Advitek Inc. (ON), p. 177 Creoso Corporation (AZ), p. 48 IMR Institute for Marketing Research GmbH (Ger.), p. 189 MDC Research (OR), p. 139 Study Hall Research, Inc. (FL), p. 79

Transportation

Advitek Inc. (ON), p. 177 Clarion Research Inc. (NY), p. 119 Confirmit (NY), p. 120 Confirmit - London (UK), p. 216

Creative Consumer Research – Houston (TX), p. 158 EurekaFacts, LLC (MD), p. 72

Geo Strategy Partners (GA), p. 81 Just The Facts, Inc. (IL), p. 89 KIRBY research venue (CA), p. 54 The Martec Group - Chicago (IL), p. 90 The Martec Group - Detroit (MI), p. 103 Phase 5 (ON), p. 179

Radius Europe (UK), p. 223

WBA Research (MD), p. 75

WestGroup Research (AZ), p. 50

Radius Global Market Research (PA), p. 144
Radius Global Market Research (NJ), p. 116
Radius Global Market Research (WA), p. 163
Radius Global Market Research (IL), p. 91
Radius Global Market Research (TX), p. 151
Radius Global Market Research (CA), p. 63
Radius Global Market Research (NY), p. 117
Radius Global Market Research (NY), p. 126
Radius Global Market Research (FL), p. 80
Radius Global Market Research (FL), p. 80
Radius Global Market Research (FL), p. 133
The Martec Research Center - Green Bay (WI), p. 166
Watermelon Research (UK), p. 226

Travel

Advitek Inc. (ON), p. 177 AmeriSpeak® Panel / NORC at the University of Chicago (IL), p. 84 C+R Research (IL), p. 86 Campbell-Communications, Inc. (NY), p. 119 Chadwick Martin Bailey, Inc. (MA), p. 98 CMS Research (OH), p. 137 Confirmit (NY), p. 120 Confirmit - London (UK), p. 216 Customer Lifecycle, LLC (IL), p. 86 Digital Research Group (ME), p. 96 First Insights (II) n 87 Focus Groups of Cleveland, Inc. (OH), p. 135 Galloway Research Service (TX), p. 158 Innovate (CA), p. 53 Insights in Marketing (IL), p. 89 Join the Dots (USA) Inc. (NY), p. 122 Lucid (LA), p. 96 Marketing Workshop (GA), p. 82 OMI (Online Market Intelligence) (Russian Fed.), p. 207 OvationMR (NY), p. 125 Phoenix Marketing International (NY), p. 128 Rockbridge Associates, Inc. (VA), p. 74 RRD Marketing Solutions (OH), p. 136 Study Hall Research, Inc. (FL), p. 79

Utilities/Energy

Surveys & Forecasts, LLC (CT), p. 70

B2B International (NY), p. 118
Babbletype, LLC (PA), p. 140
Blueocean Market Intelligence (WA), p. 162
CMS Research (OH), p. 137
Confirmit (NY), p. 120
Confirmit - London (UK), p. 216
Customer Lifecycle, LLC (IL), p. 86
The Dieringer Research Group, Inc. (WI), p. 166
Directions In Research, Inc. (CA), p. 59
Discovery Research Group (UT), p. 159
Eastcoast Research (NC), p. 130

Eidex Group, LLC (GA), p. 81 EurekaFacts, LLC (MD), p. 72 GlobaLexicon Translations (UK), p. 218 GreatBlue Research, Inc. (CT), p. 69 Ironwood Insights Group, LLC (AZ), p. 49 J-S Martin Transcription Resources (CA), p. 54 Just The Facts, Inc. (IL), p. 89

Krämer Marktforschung GmbH (Ger.), p. 189 Magnet, Inc. Brand Planning (RI), p. 148 Marketing Workshop (GA), p. 82 The Martec Group - Chicago (IL), p. 90 The Martec Group - Detroit (MI), p. 103

MAXimum Research, Inc. (NJ), p. 142

MDC Research (OR), p. 139
The MSR Group (NE), p. 111
Phase 5 (ON), p. 179
Provoke Insights (NY), p. 125

Quantum Insights (CT), p. 69

Research America Market Research Solutions (PA), p. 145 Research Now SSI (TX), p. 156 Rockbridge Associates, Inc. (VA), p. 74 Targoz Market Research (TN), p. 150 The Martec Research Center - Green Bay (WI), p. 166

3Q GLOBAL (FL), p. 80 watchLAB (IL), p. 92 Watermeion Research (UK), p. 226 WestGroup Research (AZ), p. 50

Veterinary Medicine

Communications For Research, Inc. (MO), p. 109
The Medical Panel™ (CO), p. 66 **Olson Research Group, Inc. (PA), p. 144**Reckner Healthcare (PA), p. 144
Research Now SSI (TX), p. 156
SurveyHealthcare (NY), p. 127
Surveys & Forecasts, LLC (CT), p. 70



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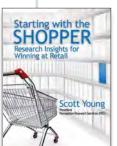
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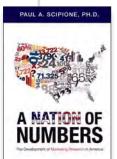


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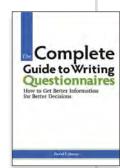
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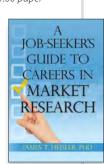
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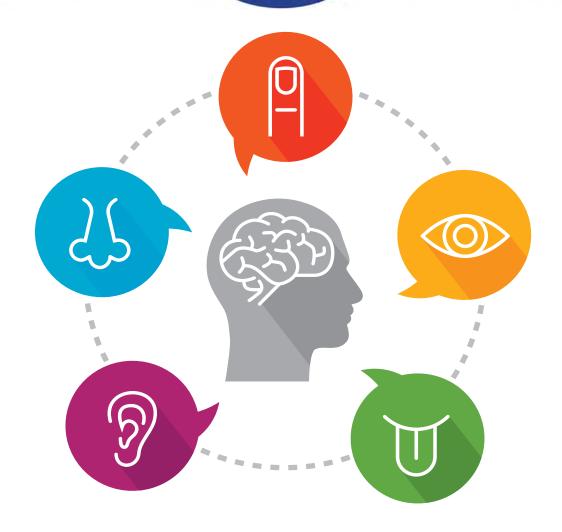
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